

Horizon Capacity Report

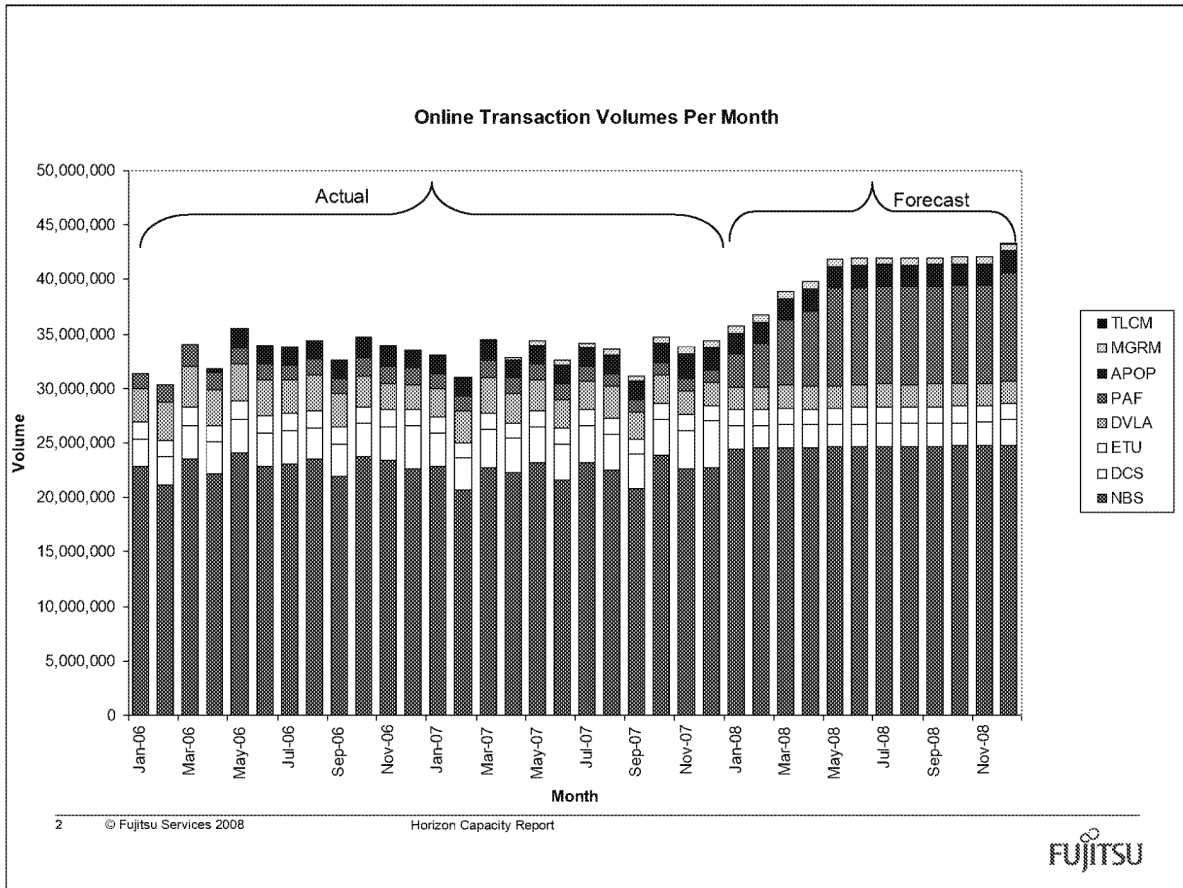


Horizon Capacity Report – December 2007

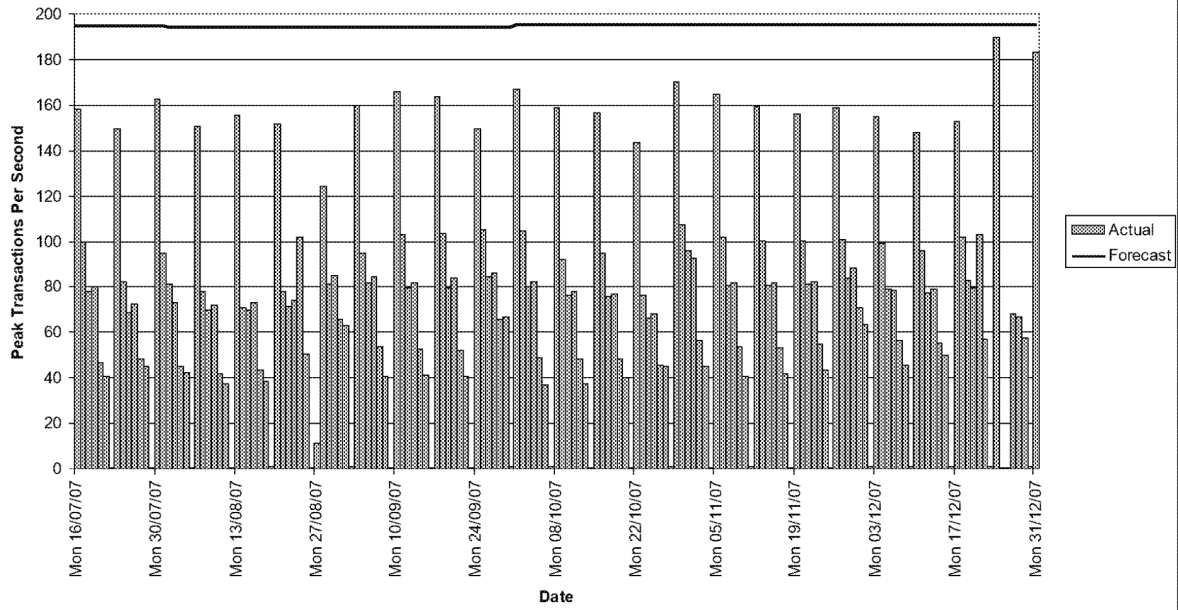
David Chapman
Retail and Royal Mail Group Account

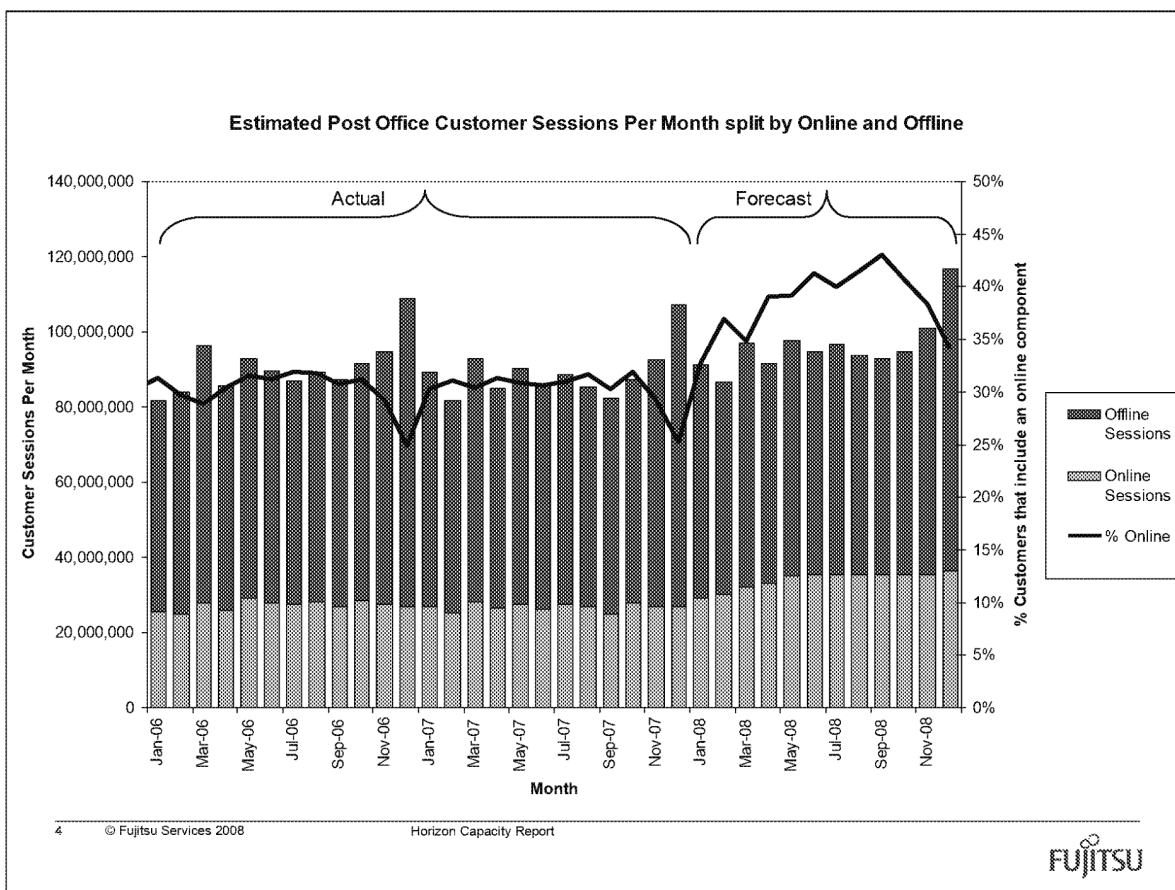
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Peak Online Transactions Per Second
(Total of NBS, DCS, ETU, DVLA Online, PAF, APOP, MGRM & TLMC)

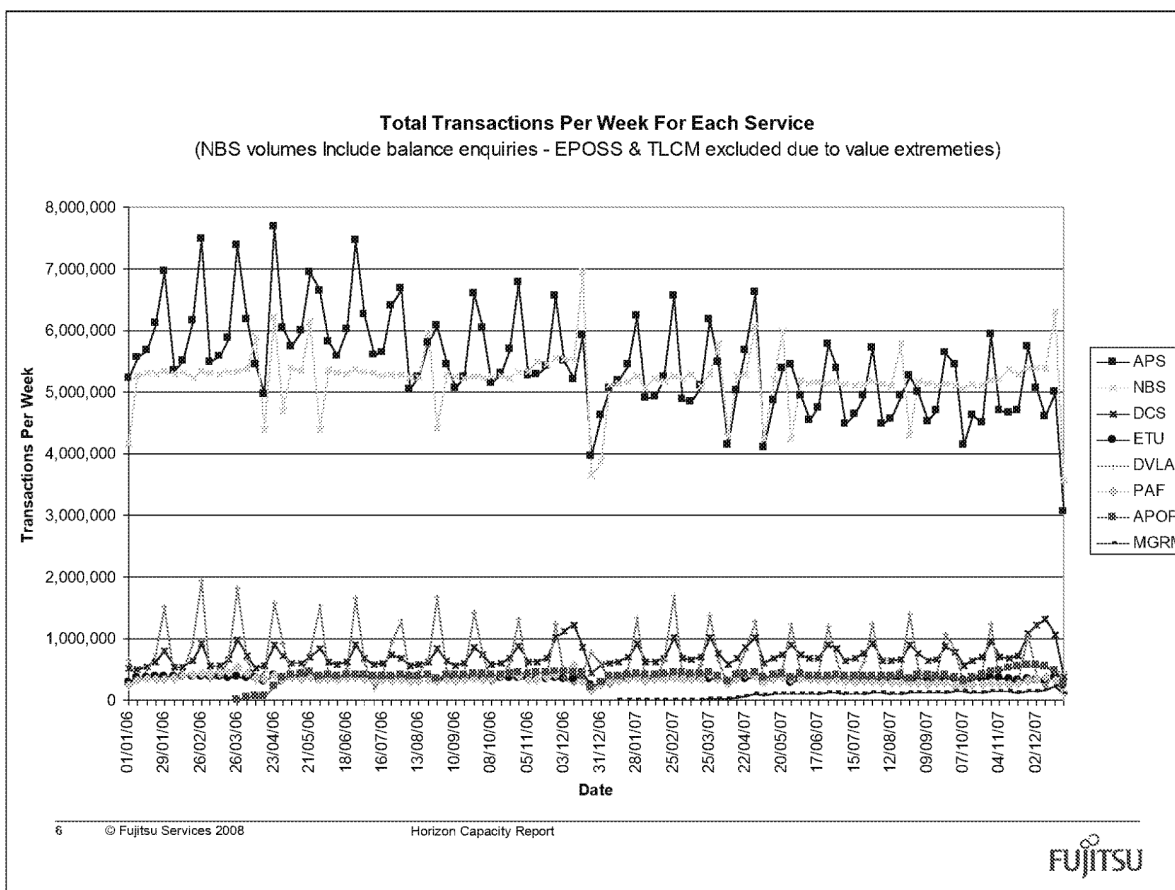




Volume of Online Services

Service	NBS	DCS	ETU	DVLA	PAF	APOP	MGRM
November Volume	22.68M	3.44M	1.46M	2.19M	1.17M	2.25M	0.58M
December Volume	22.77M	4.31M	1.35M	2.06M	1.22M	1.97M	0.65M
% Change	0.4%	25.3%	-7.4%	-5.9%	4.7%	-12.3%	10.7%
<i>Contracted Volume</i>	<i>34.20M</i>	<i>4.21M</i>	<i>2.29M</i>	<i>3.96M</i>	<i>11.97M</i>	<i>8.20M</i>	<i>1.68M</i>

(TLCM excluded due to low volumes)

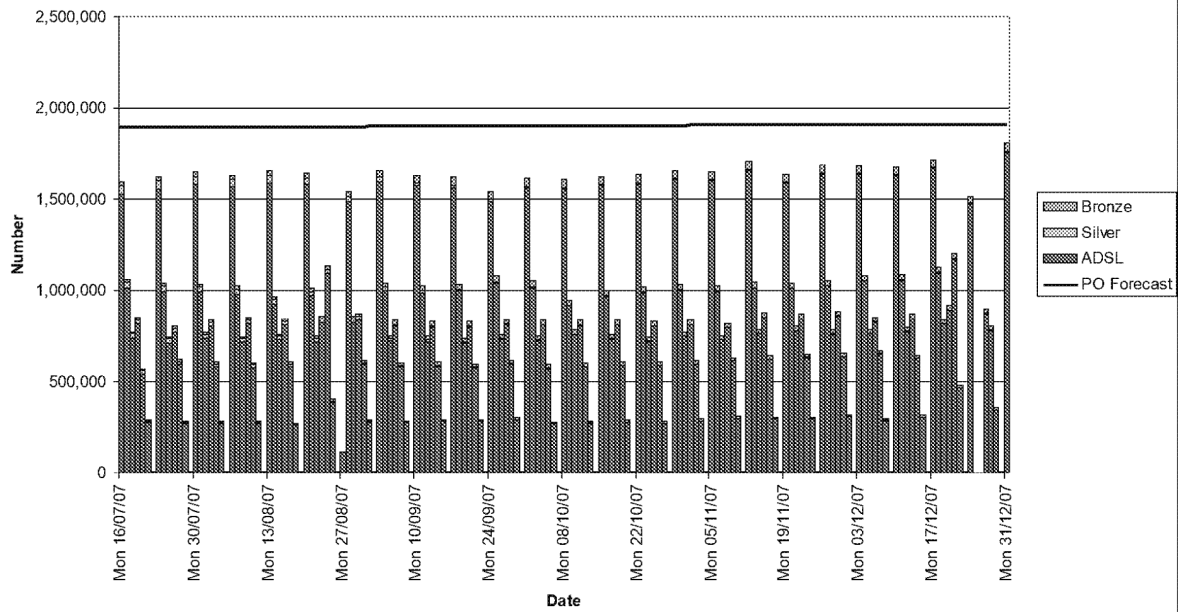


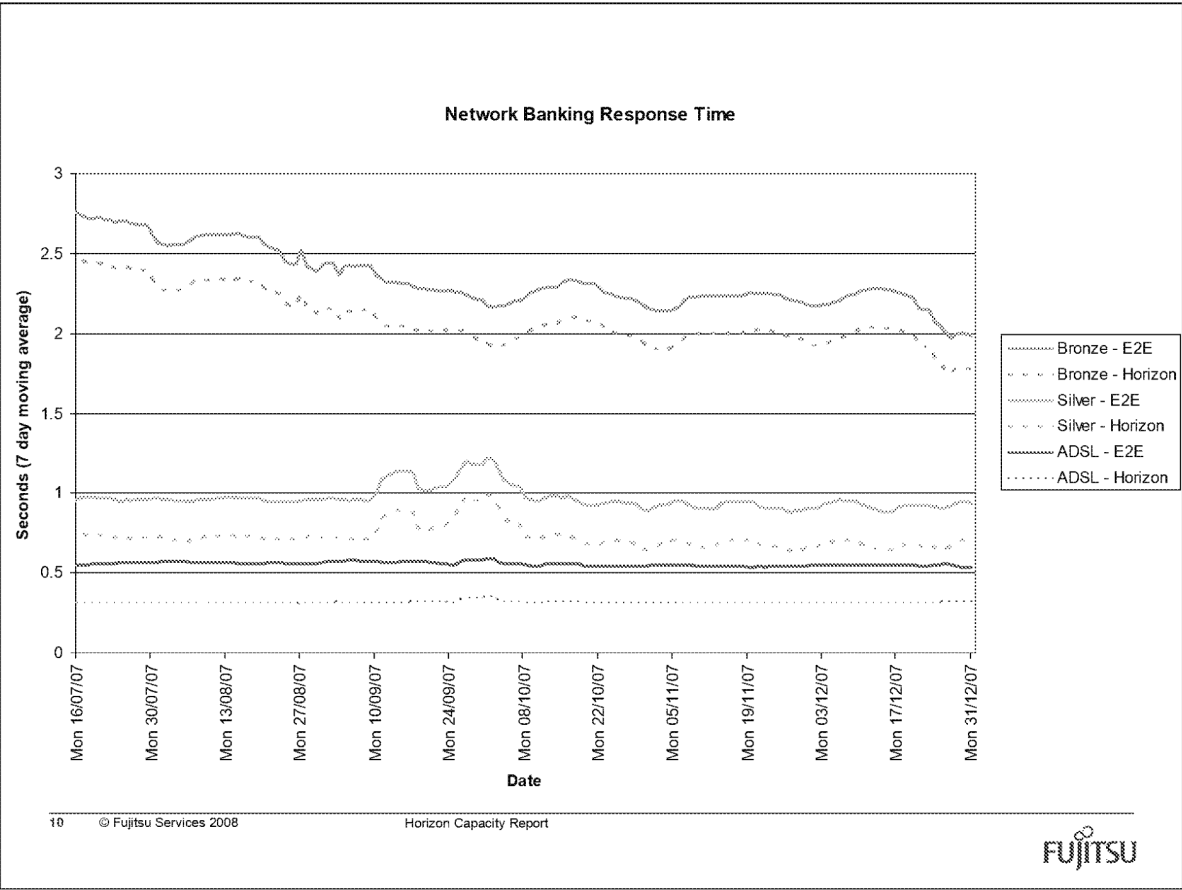
Monthly Volume of All Services

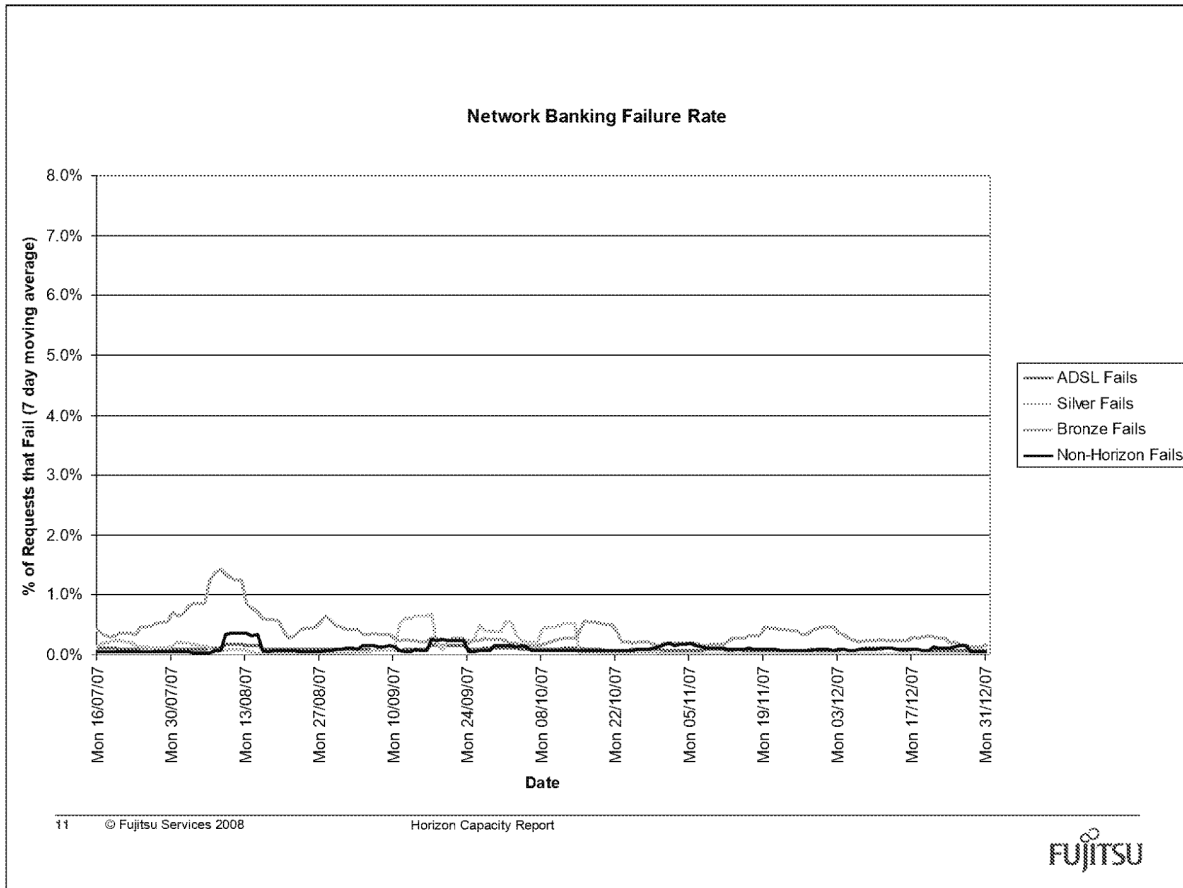
	JUL	AUG	SEP	OCT	NOV	DEC
EPOSS	173,046,690	165,609,741	161,900,639	169,090,755	185,944,272	225,792,472
APS	22,241,268	21,503,816	20,524,834	22,289,816	21,518,393	19,825,241
NBS	23,217,500	22,562,460	20,858,422	23,878,528	22,679,332	22,774,031
DCS	3,332,898	3,214,267	3,088,285	3,221,314	3,442,199	4,313,907
ETU	1,498,069	1,506,167	1,379,069	1,532,766	1,459,819	1,351,984
DVLA	2,615,257	2,864,319	2,534,311	2,643,247	2,189,934	2,061,657
PAF	1,354,957	1,240,817	1,128,576	1,130,492	1,167,575	1,222,852
APOP	1,712,999	1,670,772	1,629,391	1,705,376	2,249,054	1,971,825
MGRM	467,200	499,679	510,512	586,198	584,156	646,603
TLCM			60	23,376	40,814	13,456
TOTAL	229,486,838	220,672,038	213,554,039	226,078,492	241,234,734	279,960,572

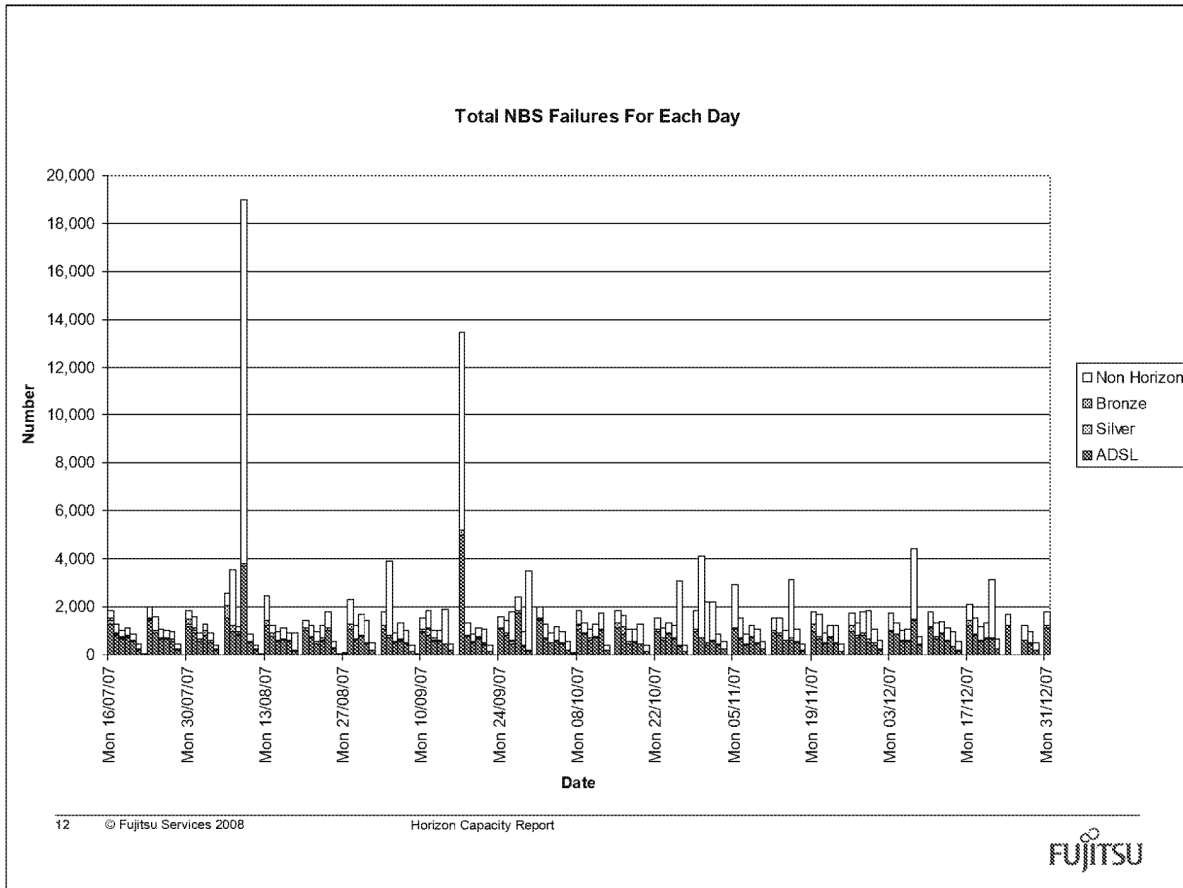
Network Banking

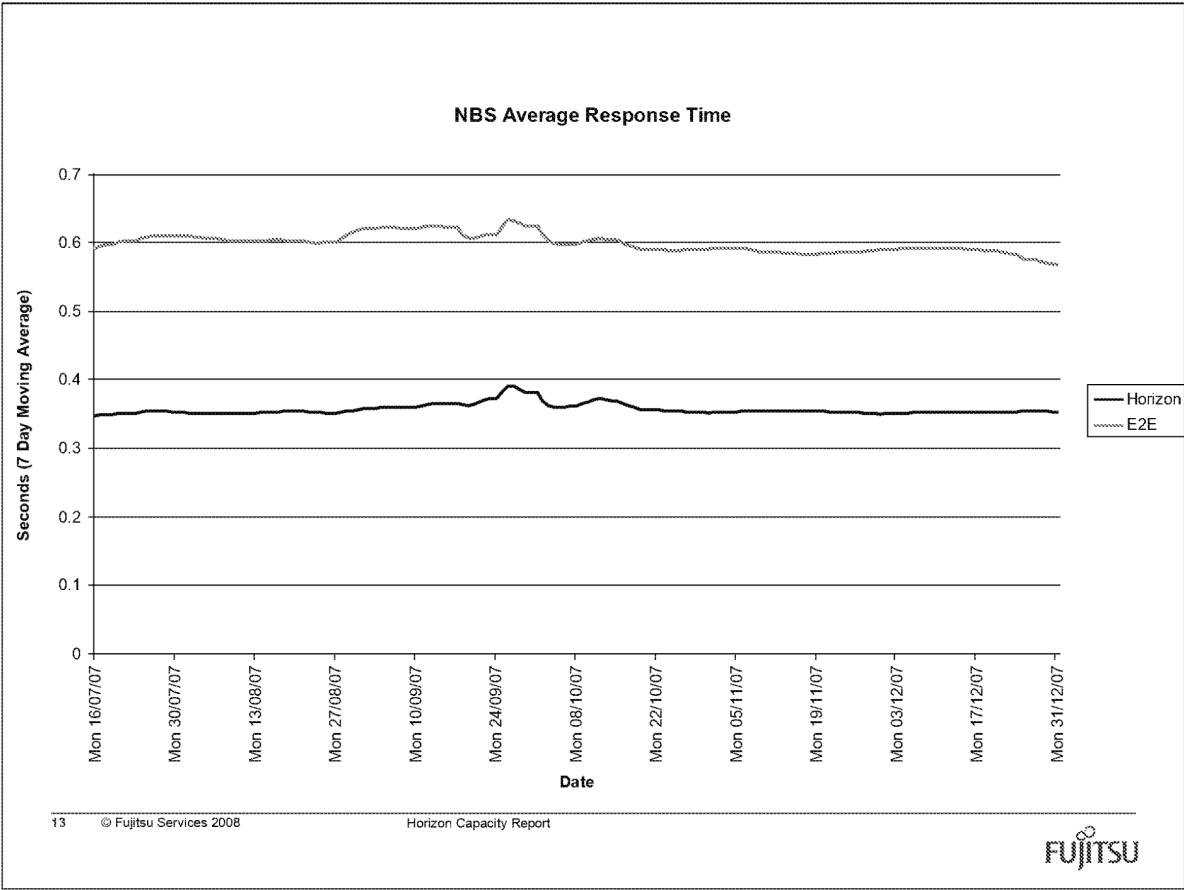
Total NBS Transactions Including Balance Enquiries
(Contracted Volumes: 2,553,600 Peak Day)

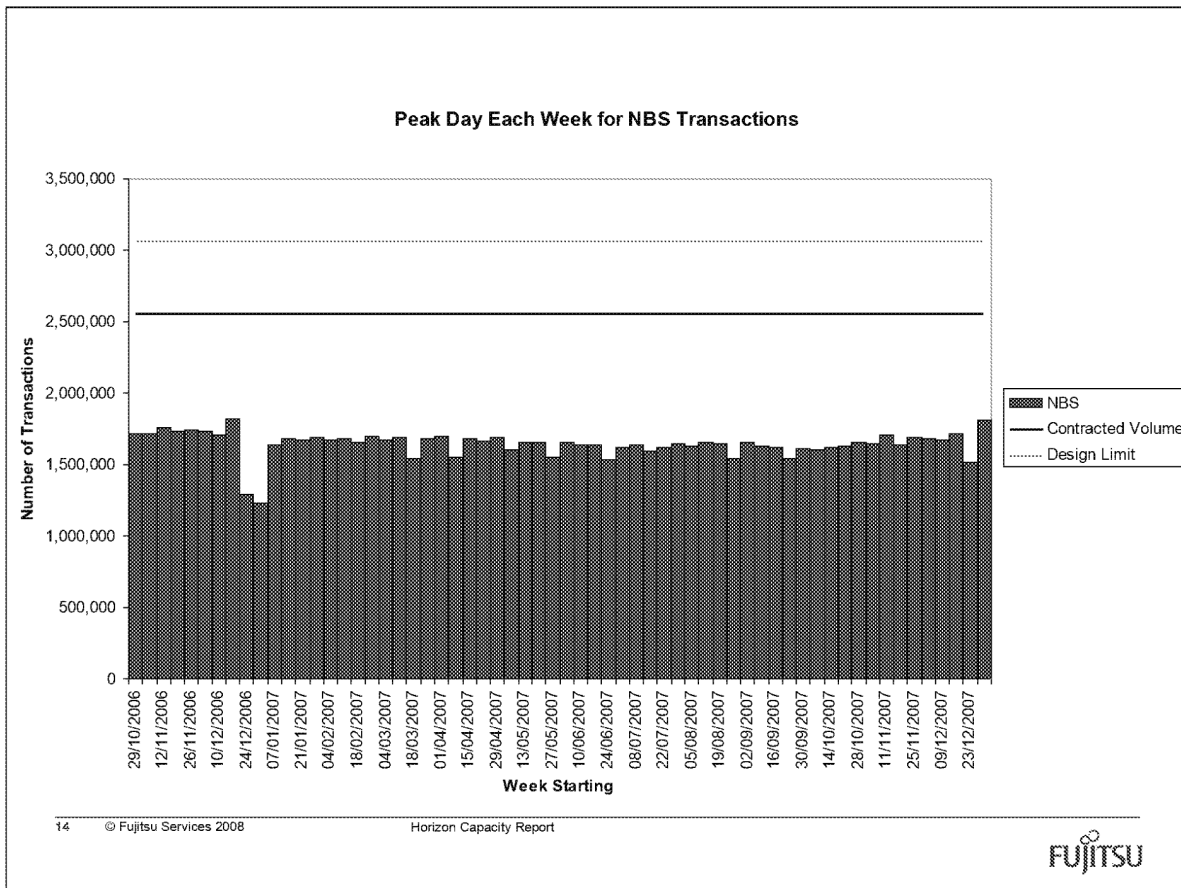


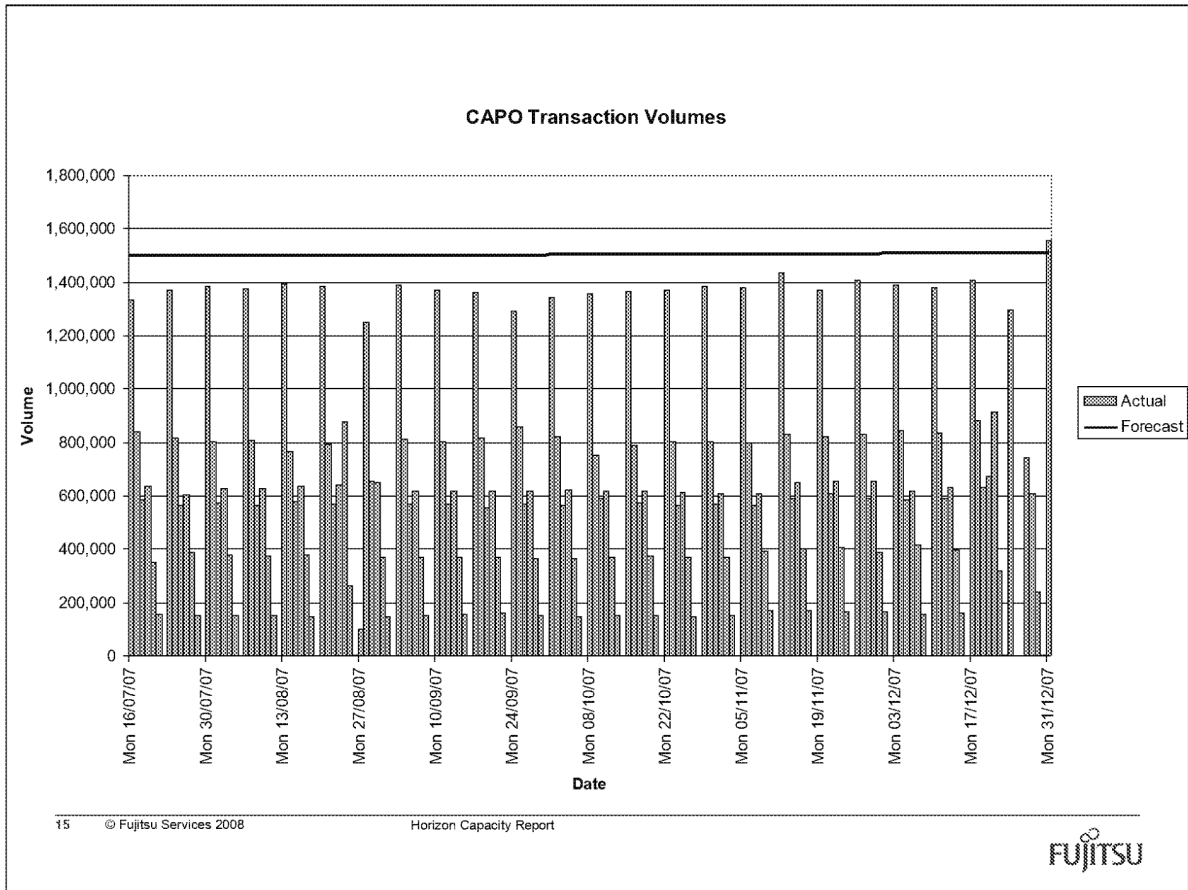


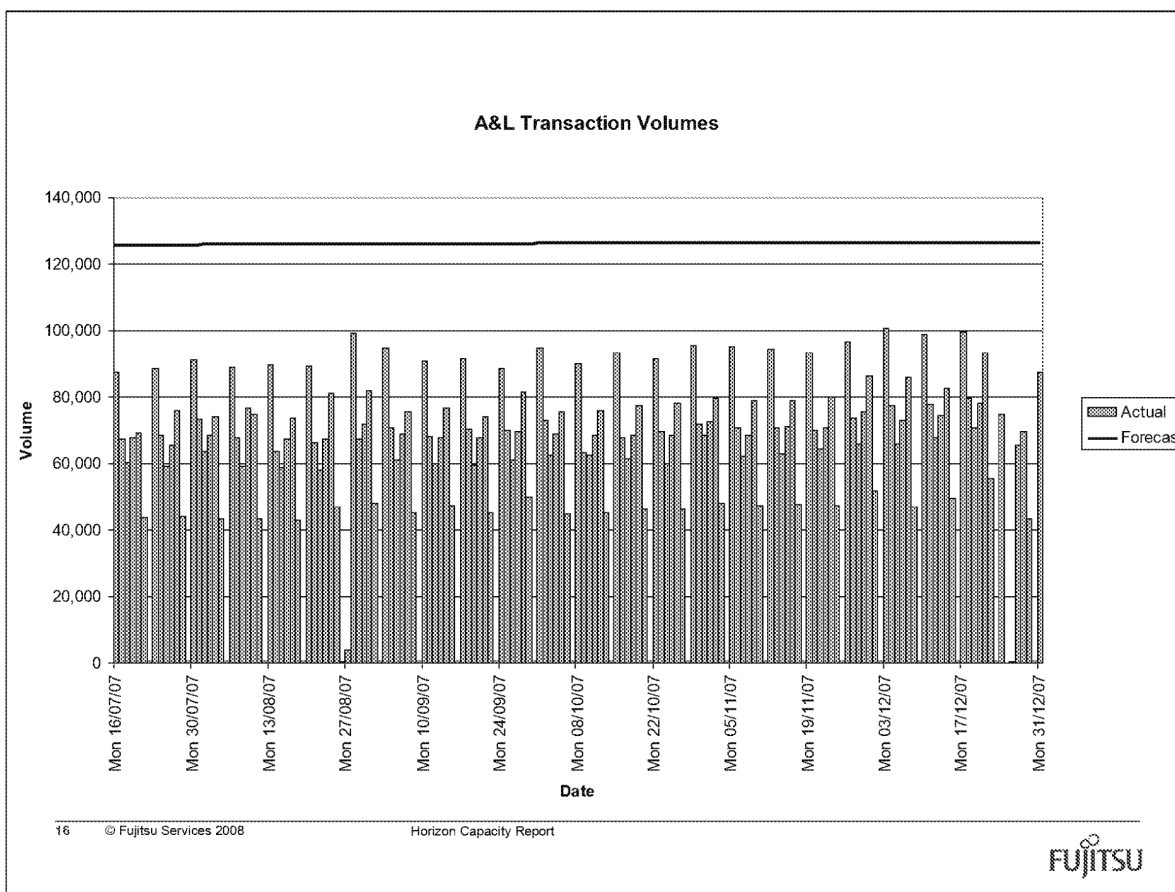


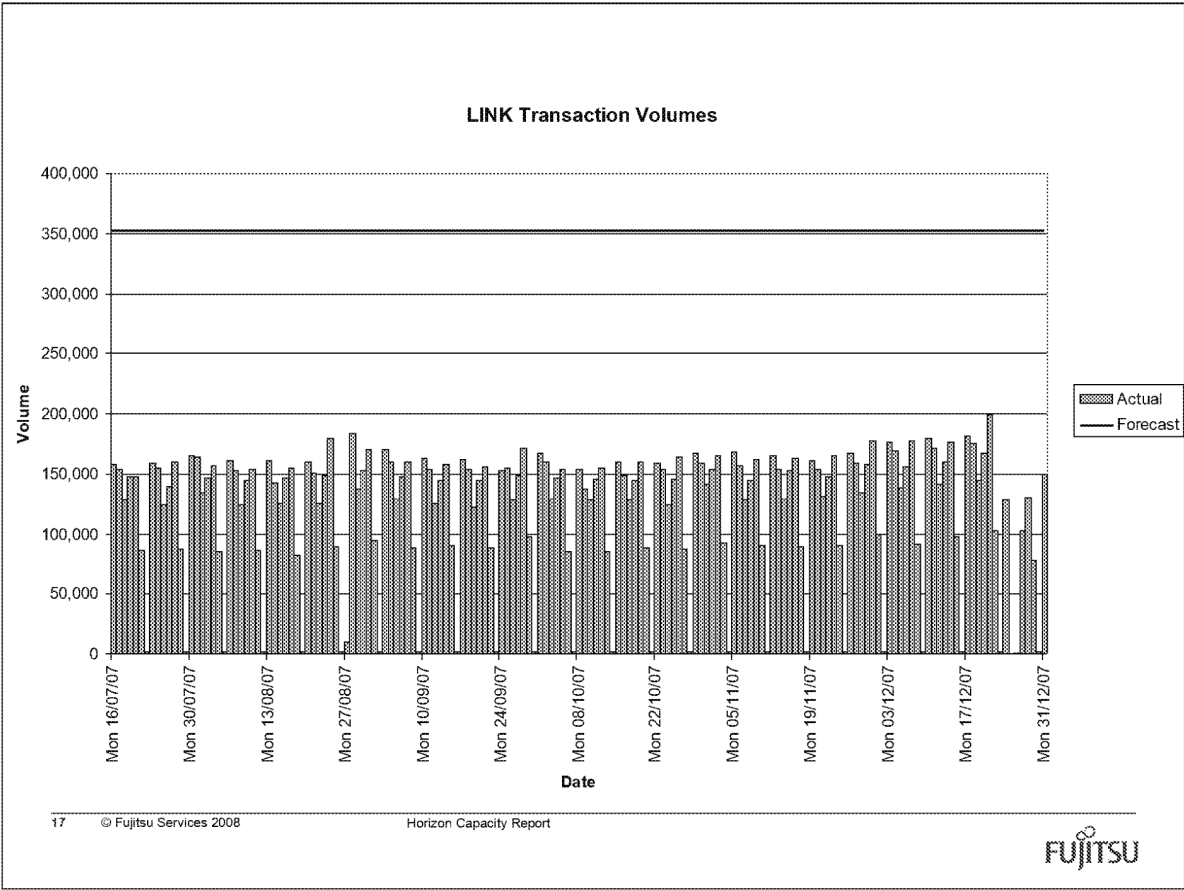




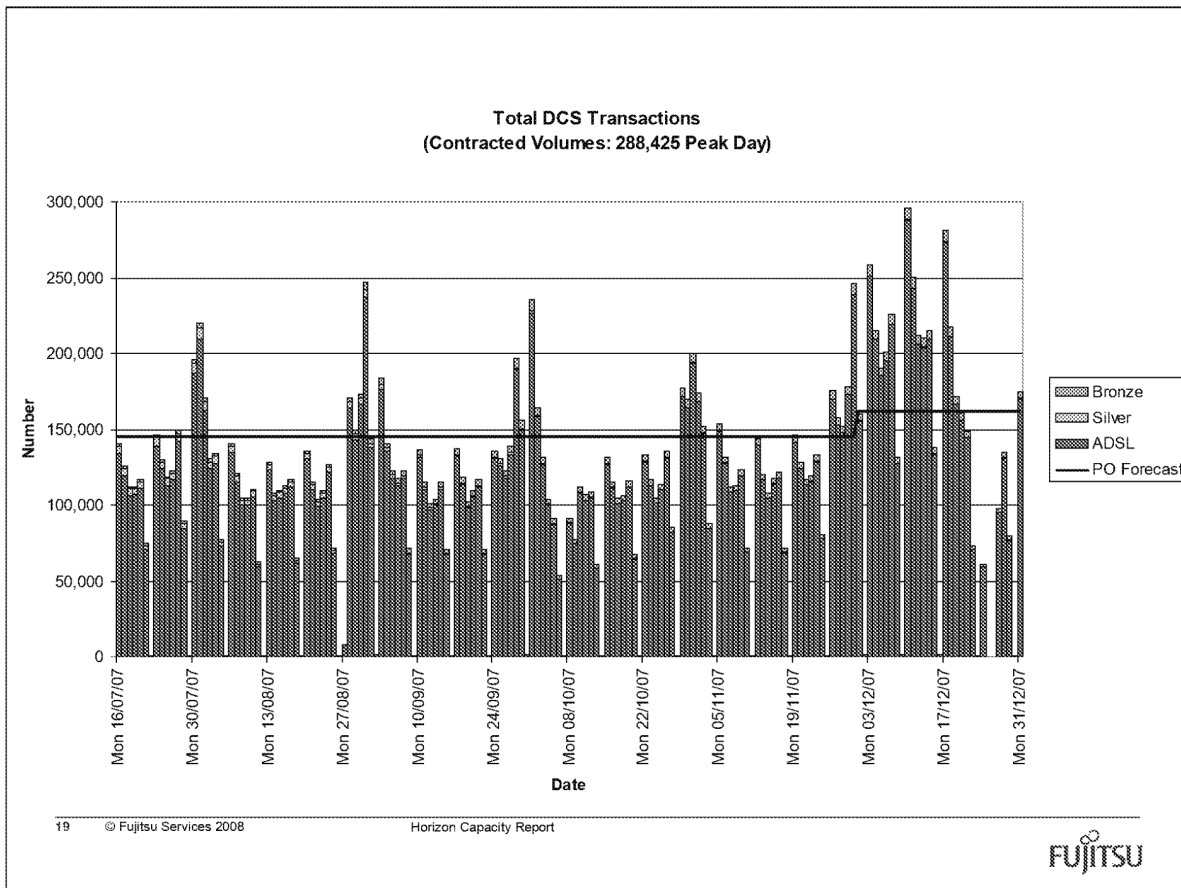


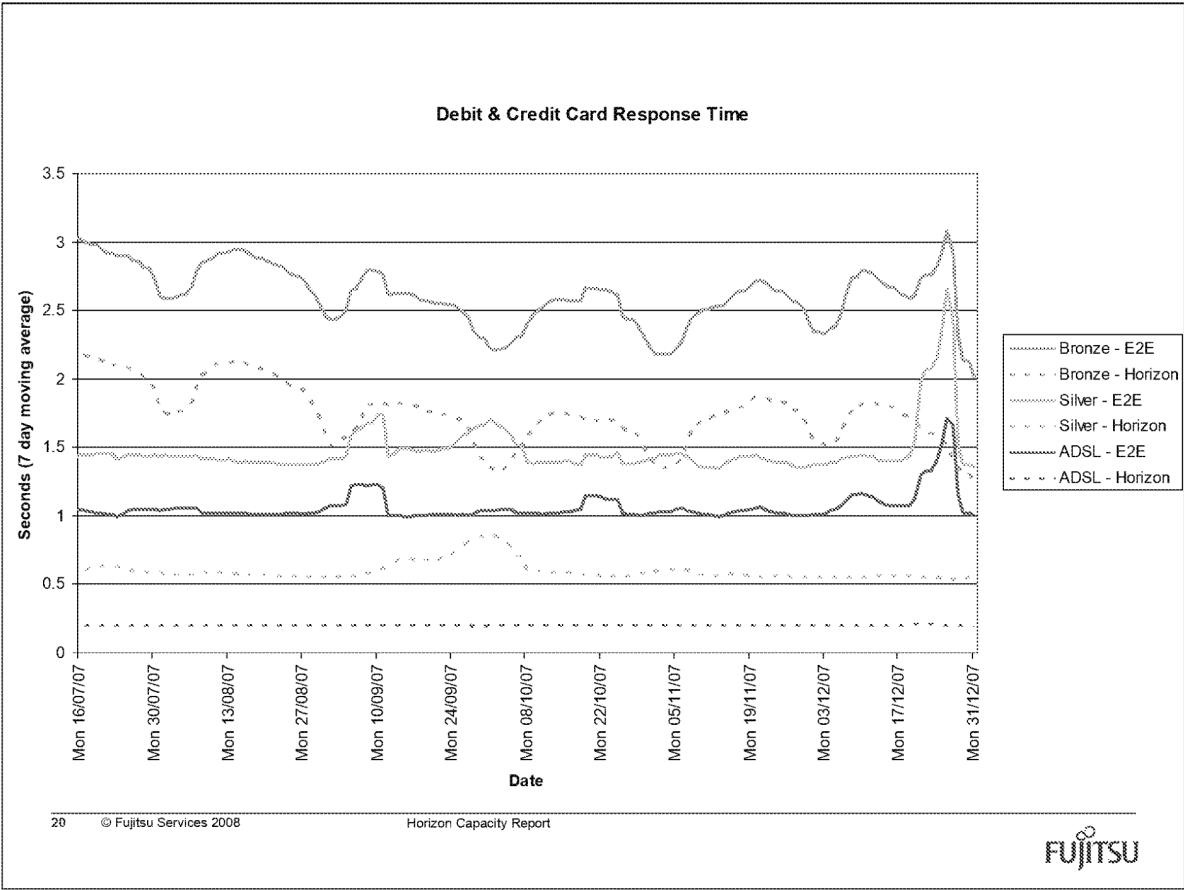


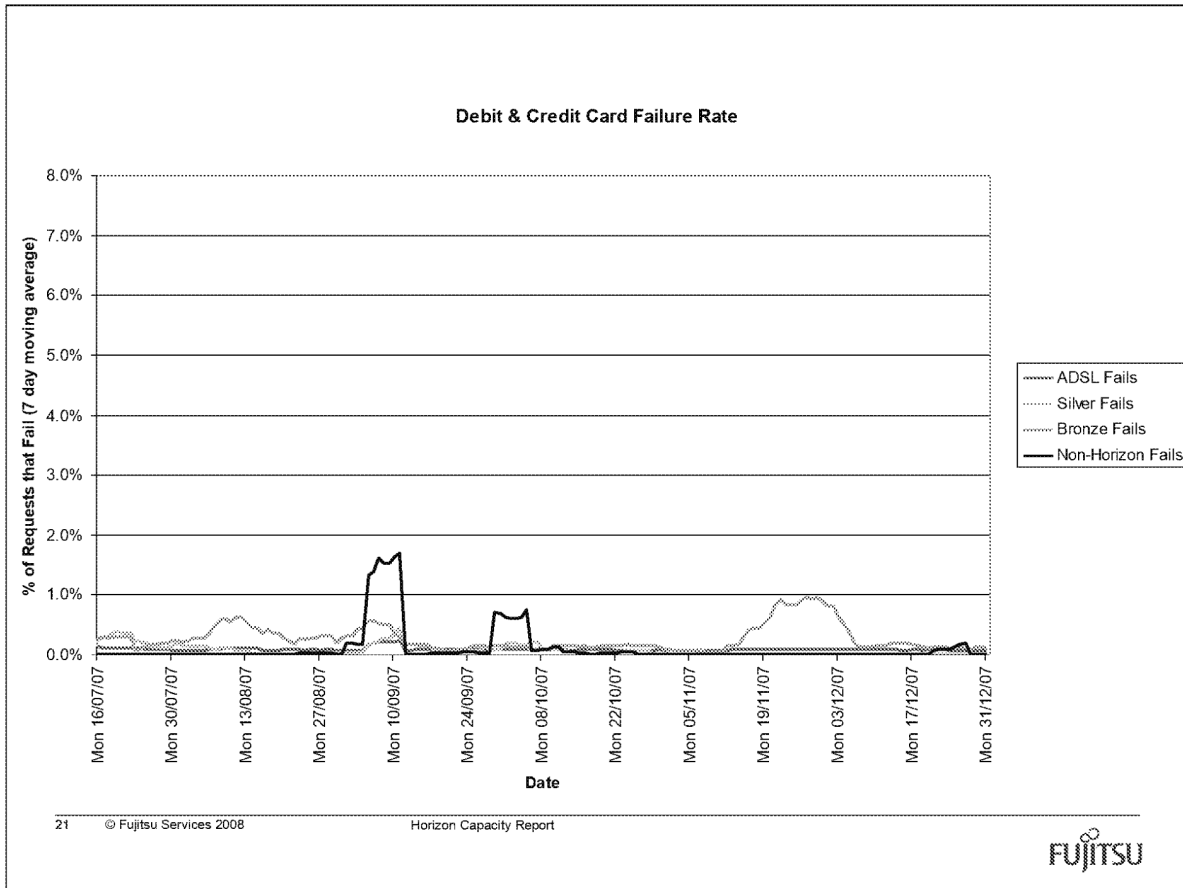


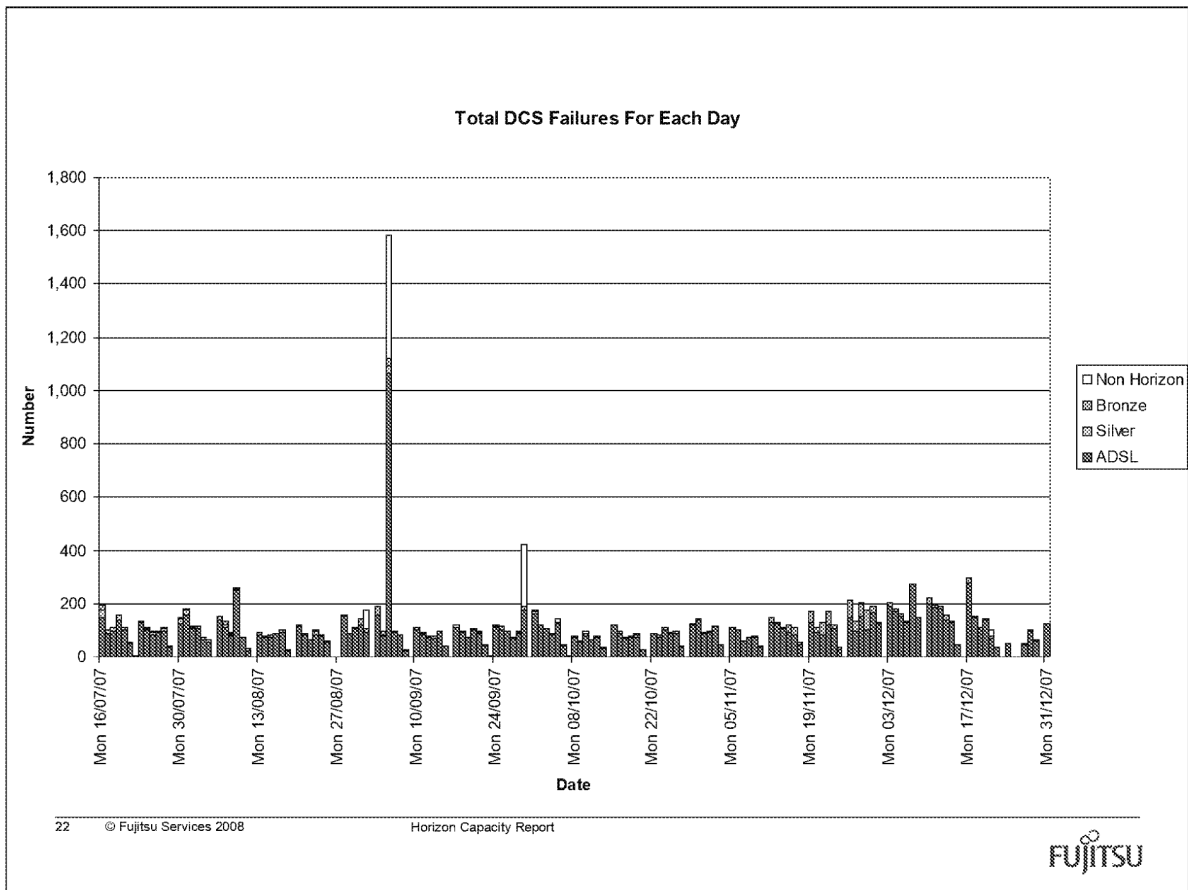


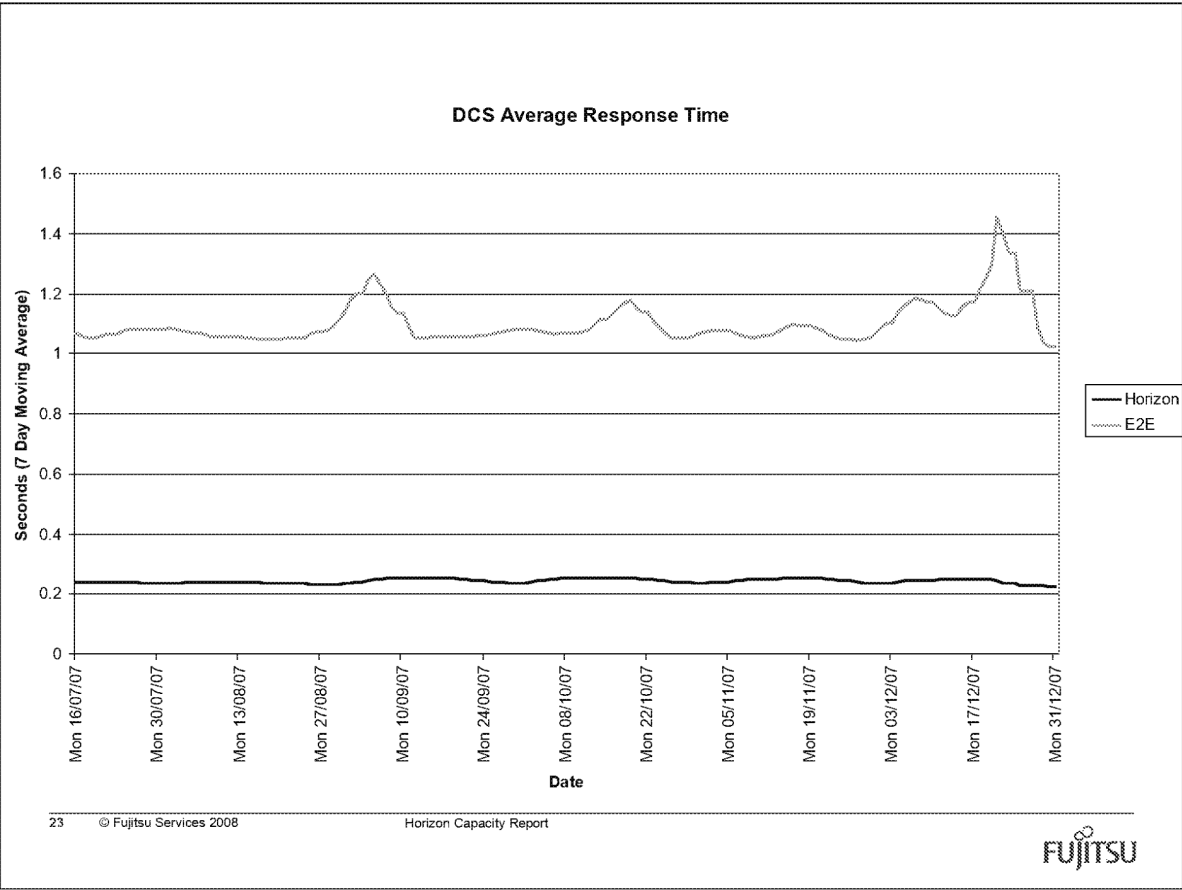
Debit & Credit Card

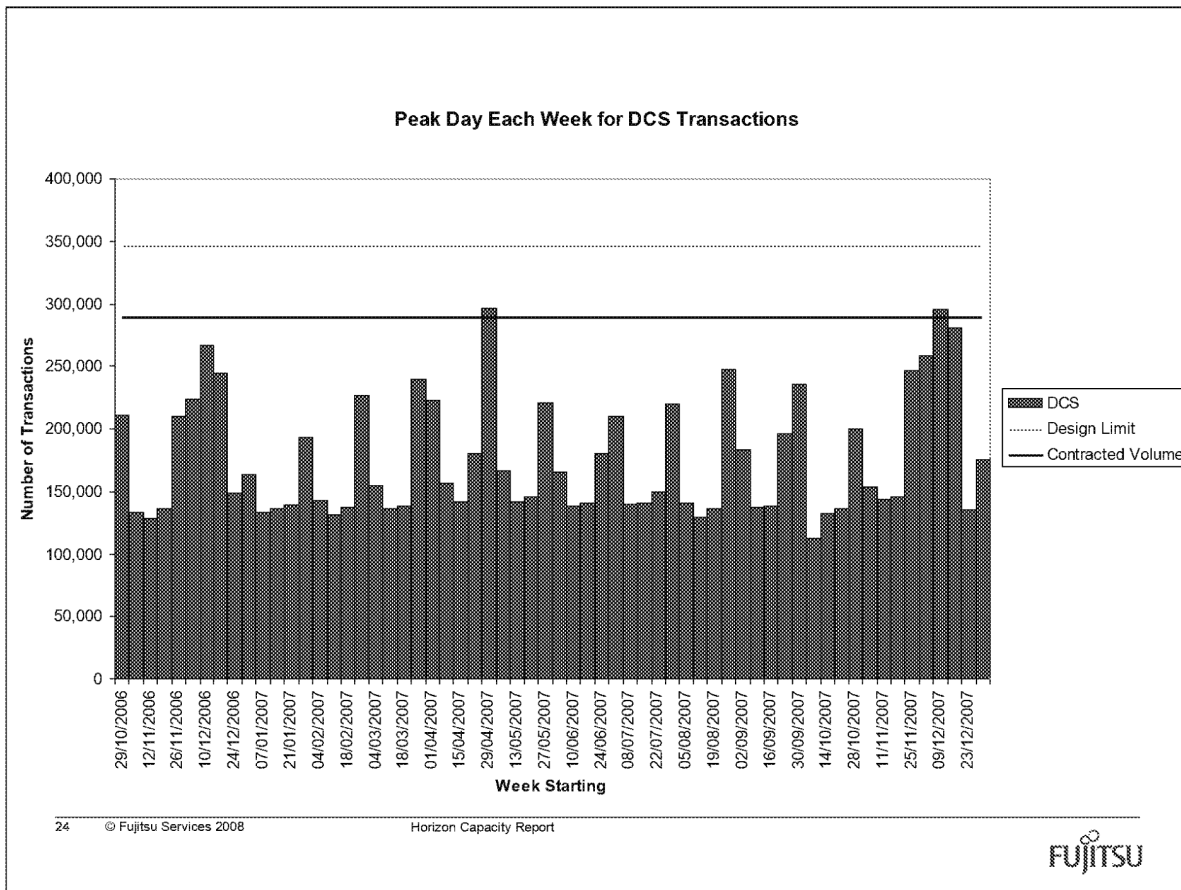




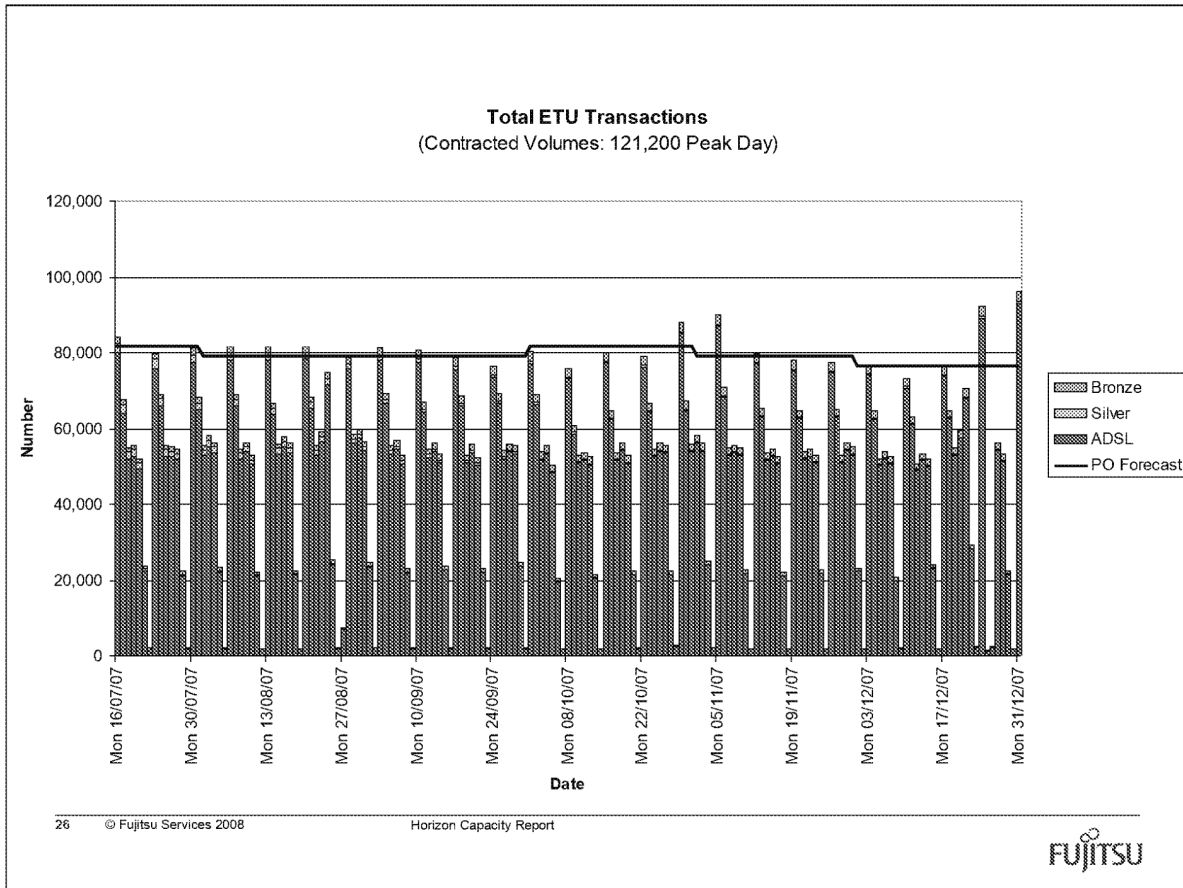


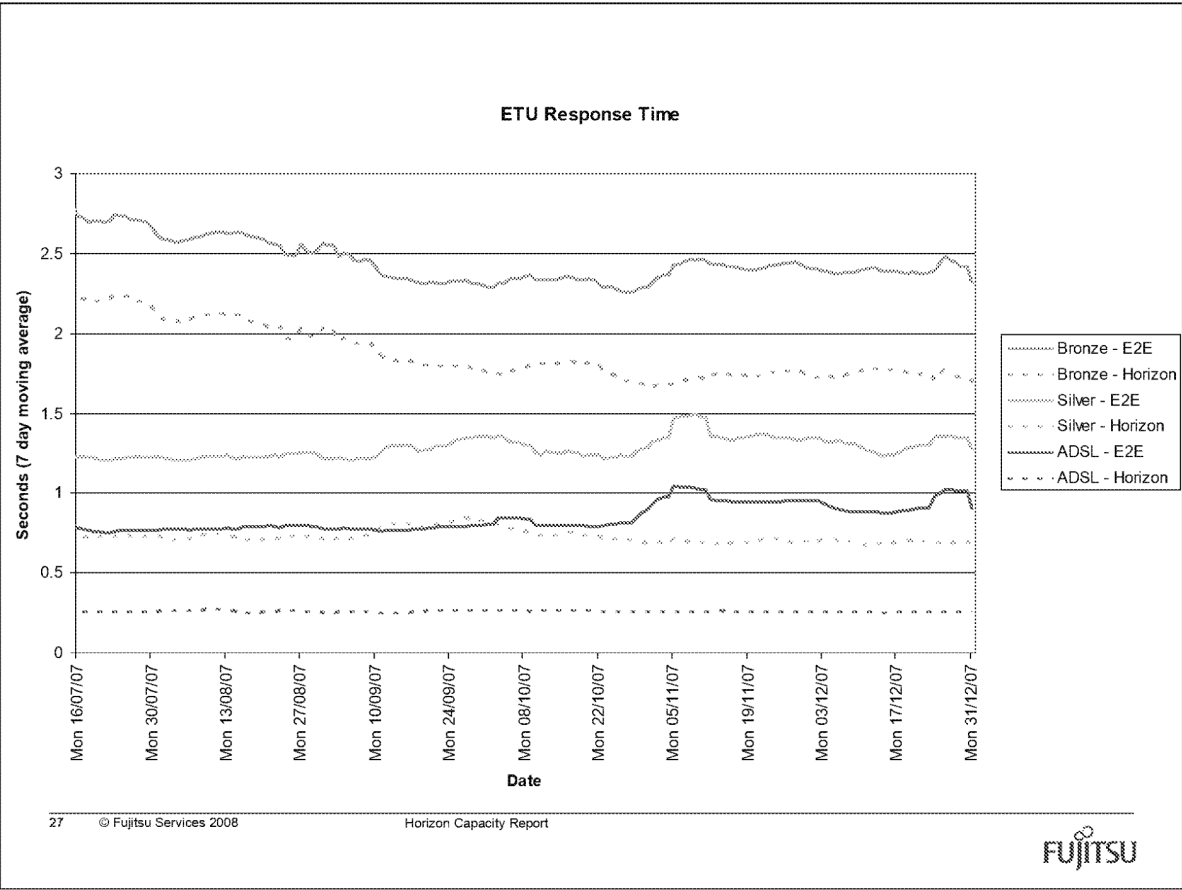


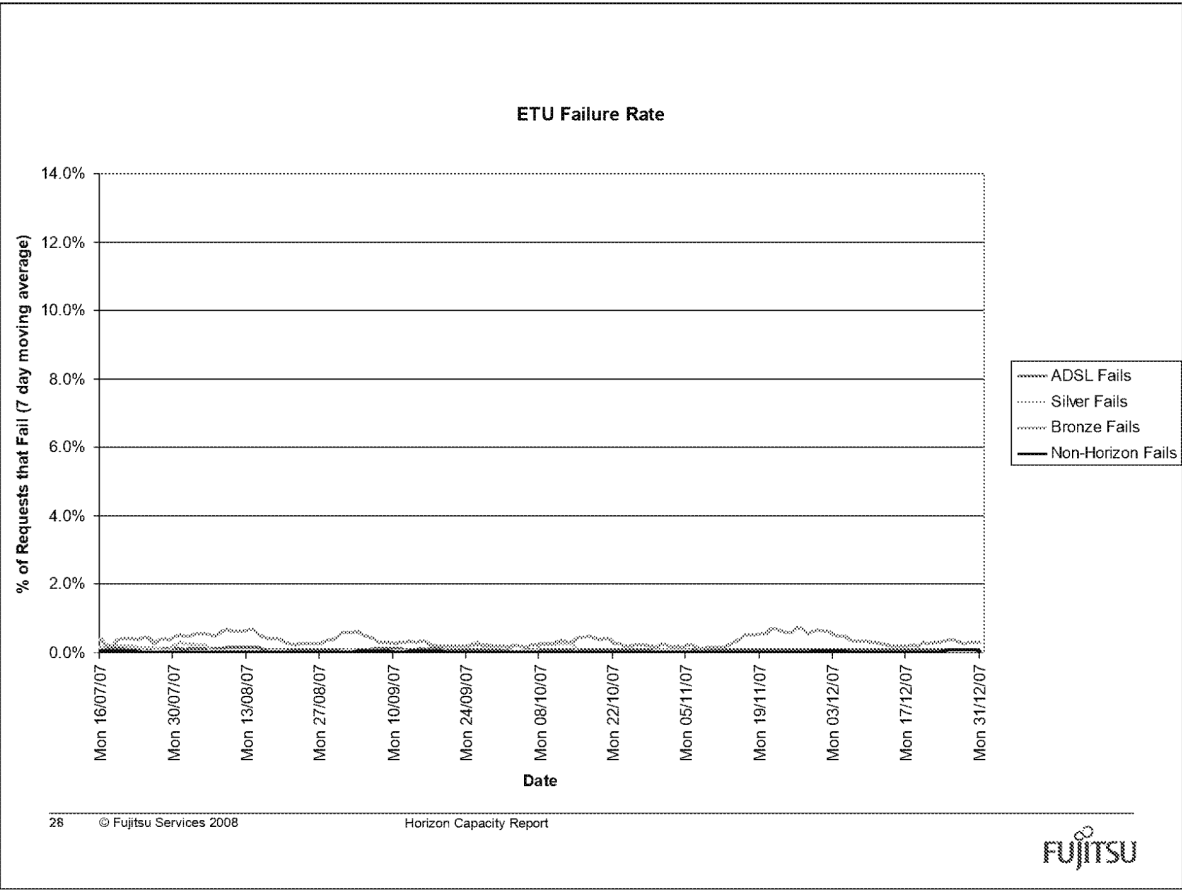


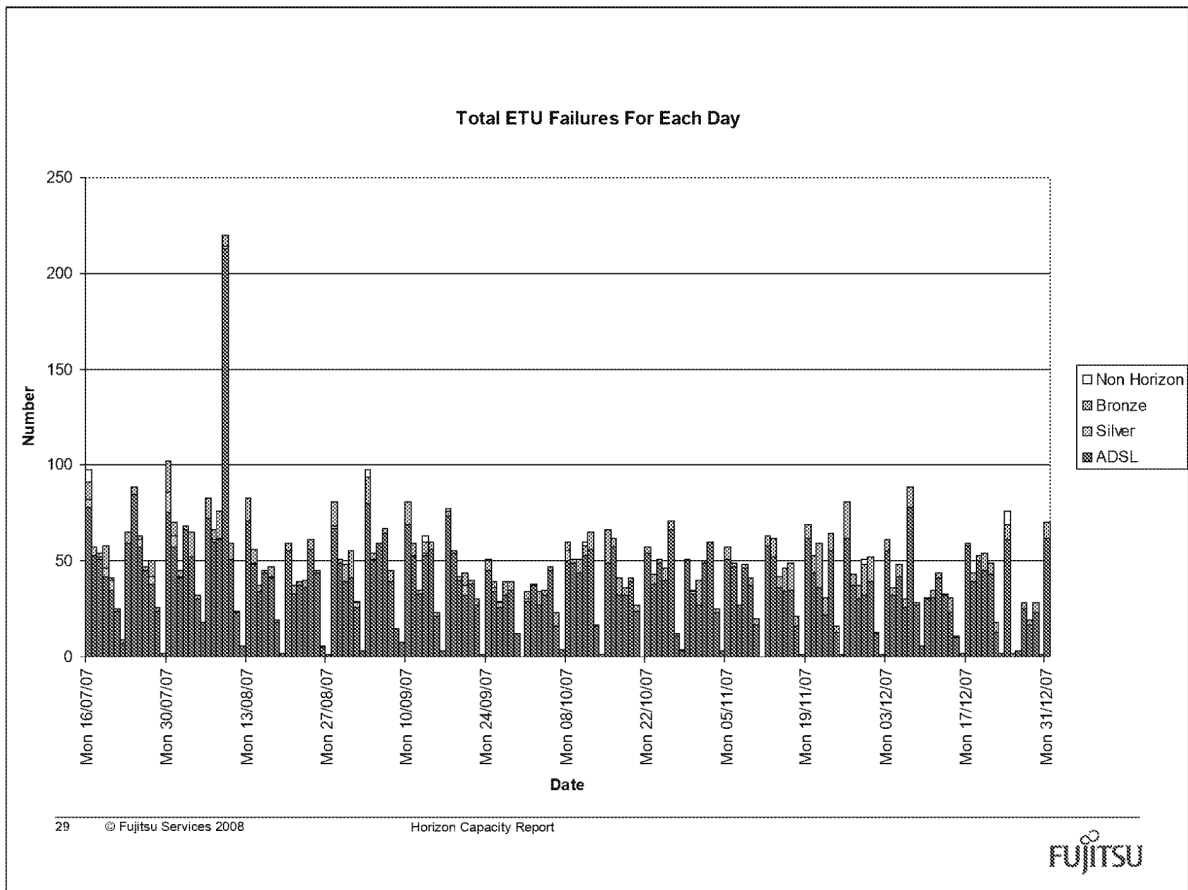


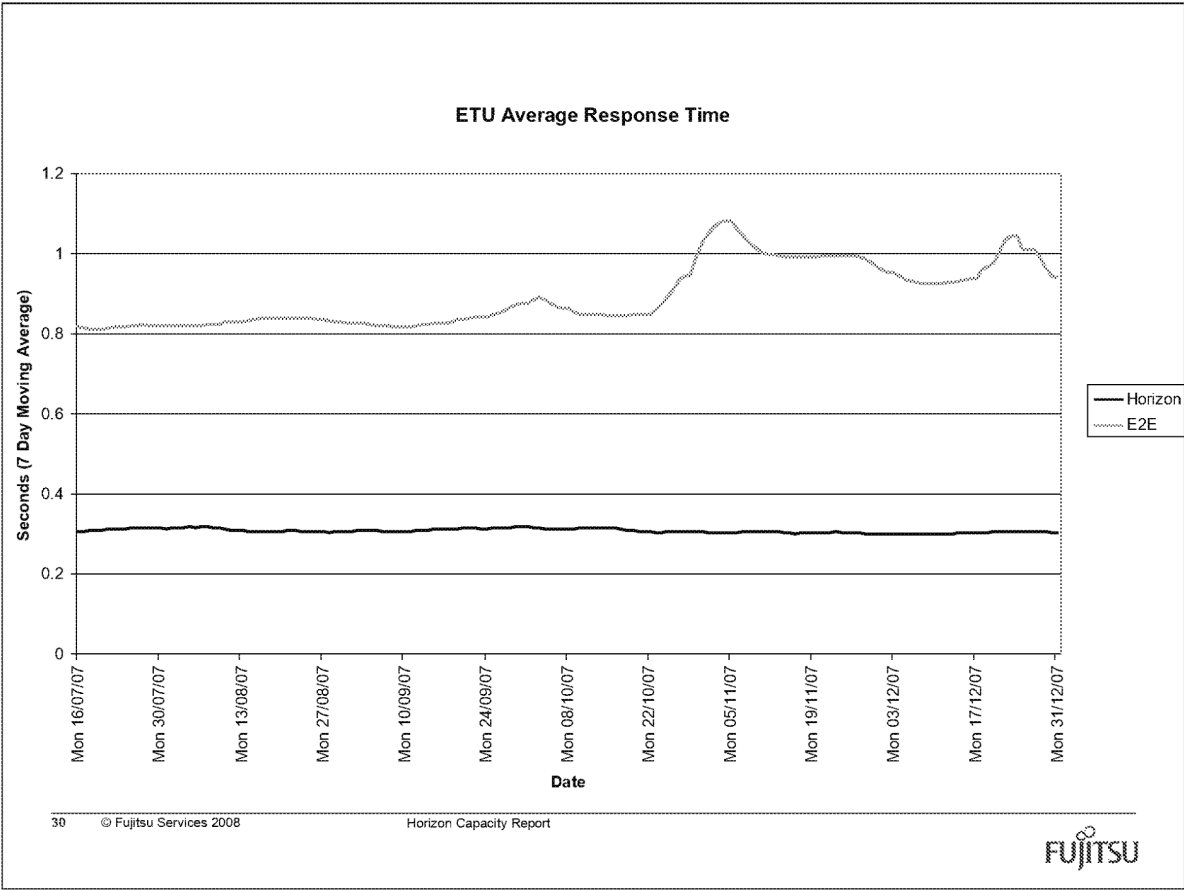
E-Top Up

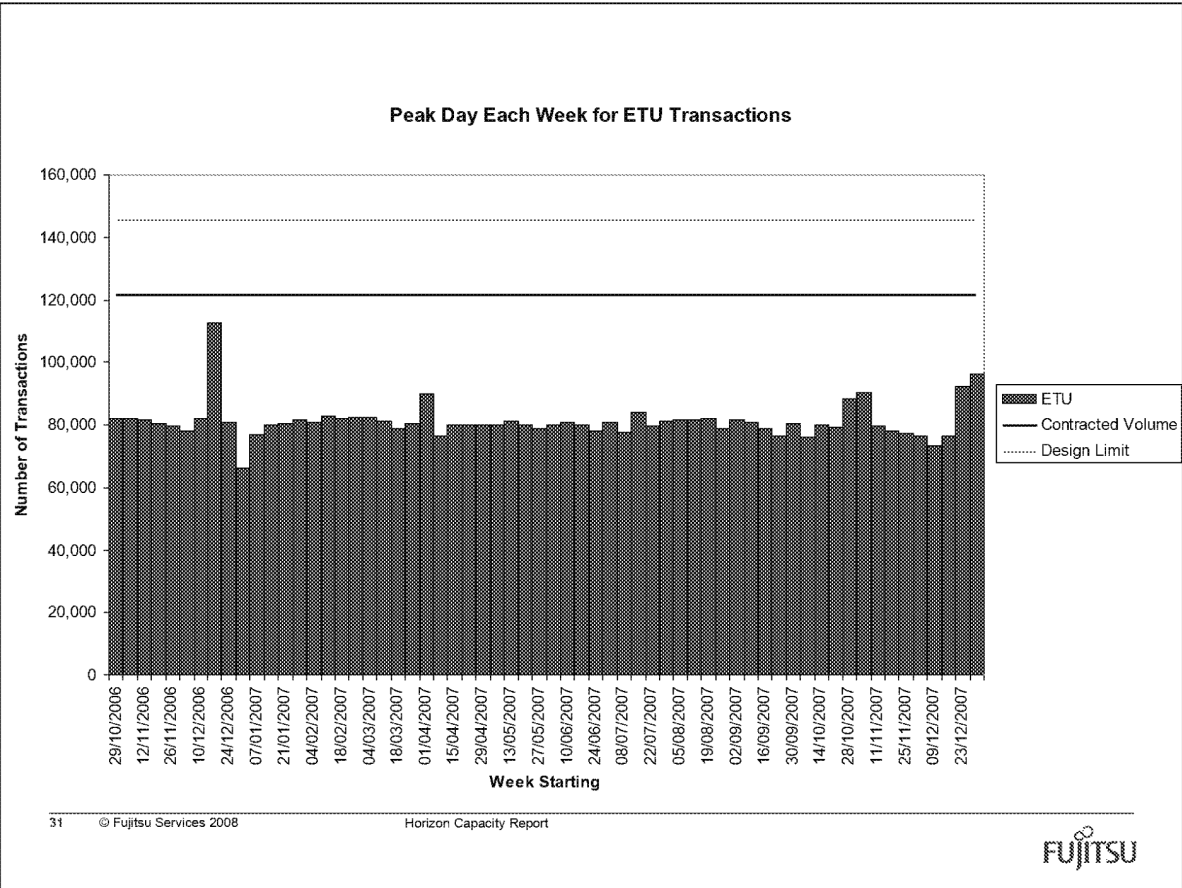








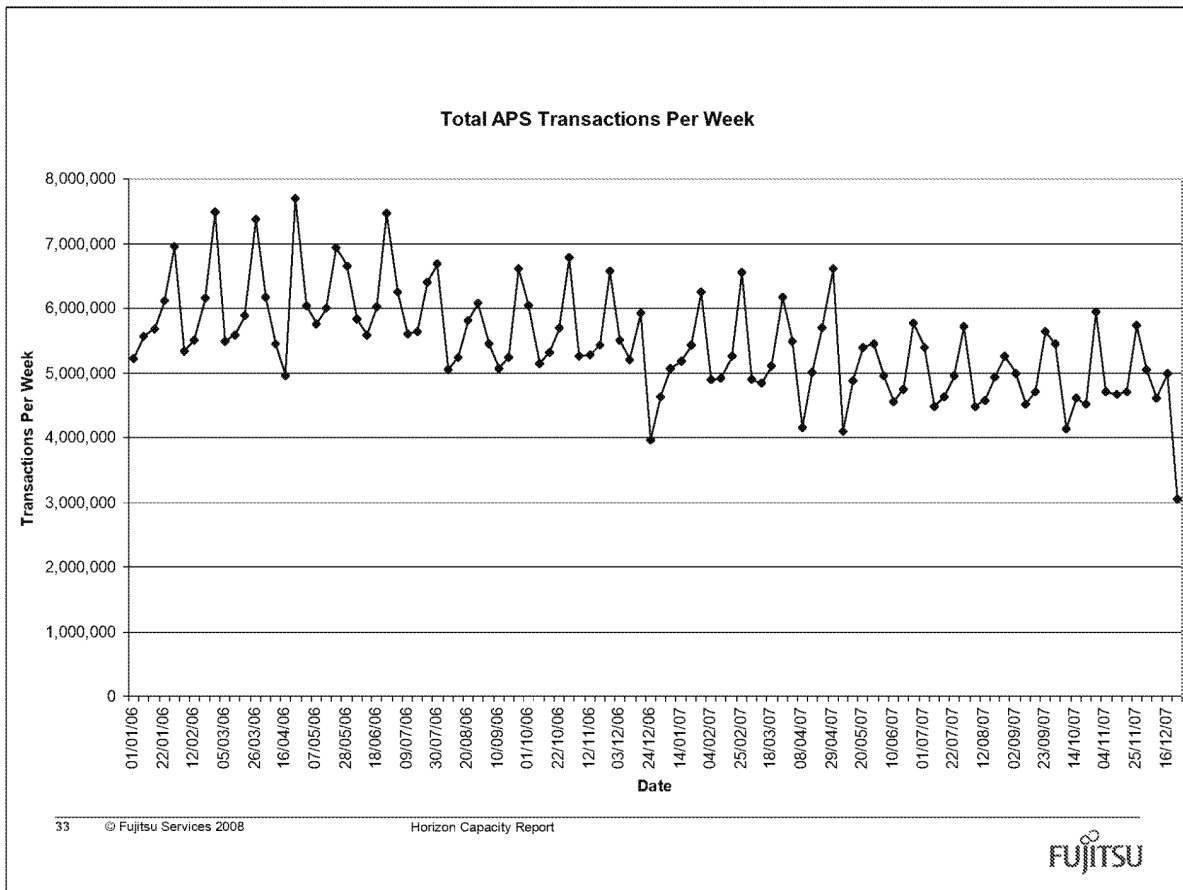


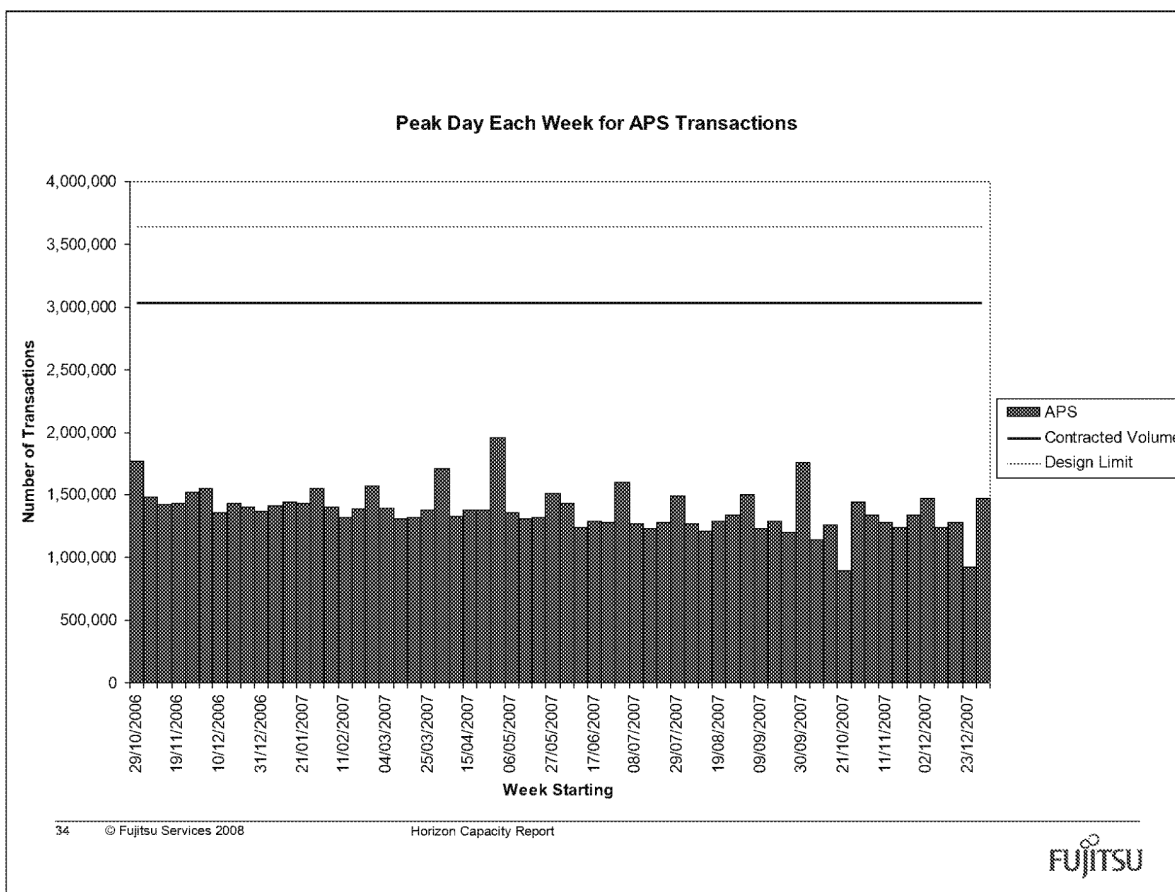


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APS



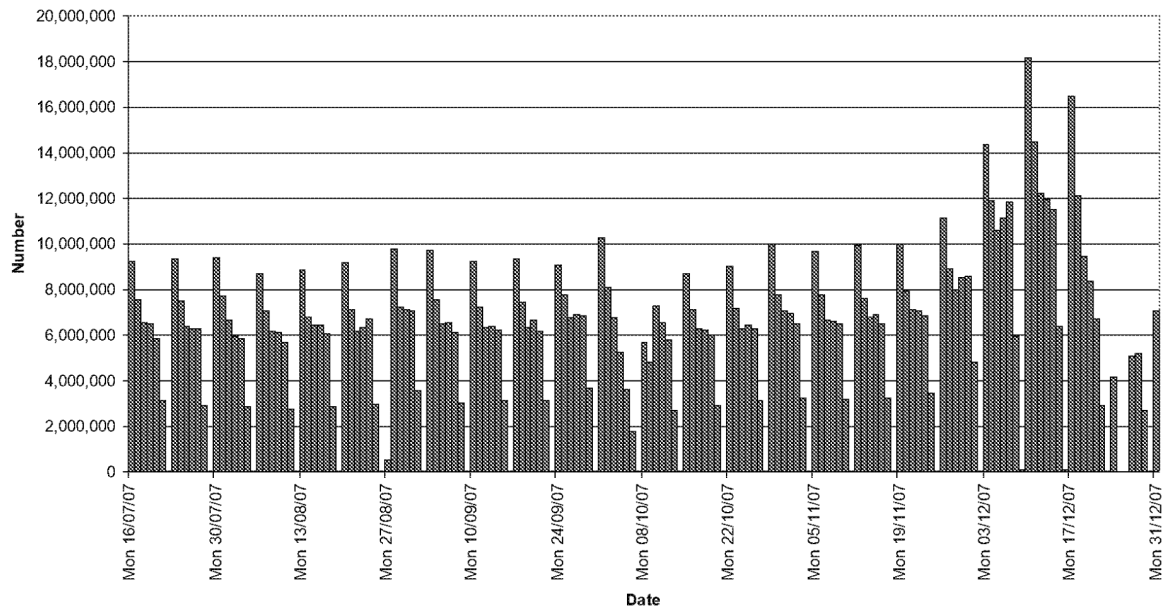


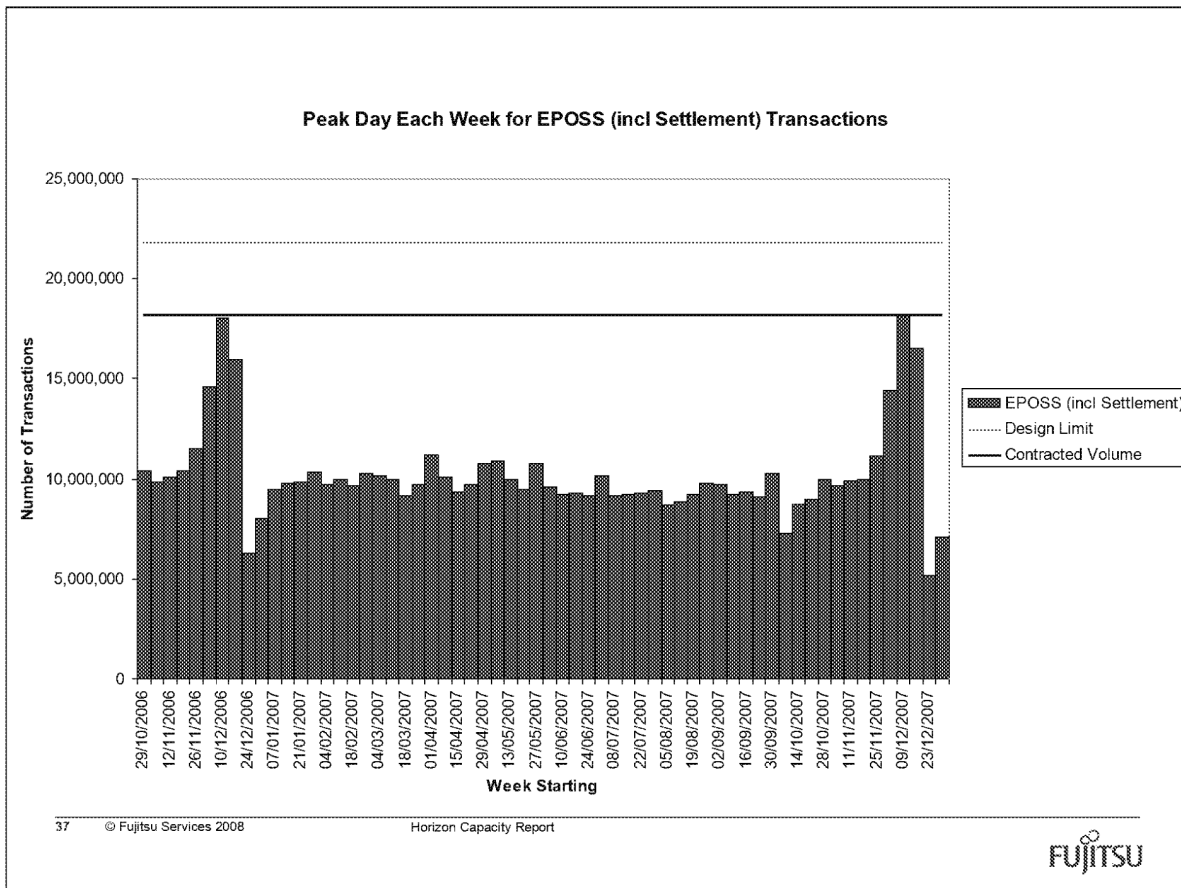
Horizon Capacity Report



EPOSS

Total EPOSS (incl Settlement) Transactions
(Contracted Volumes: 18,168,360 Peak Day)

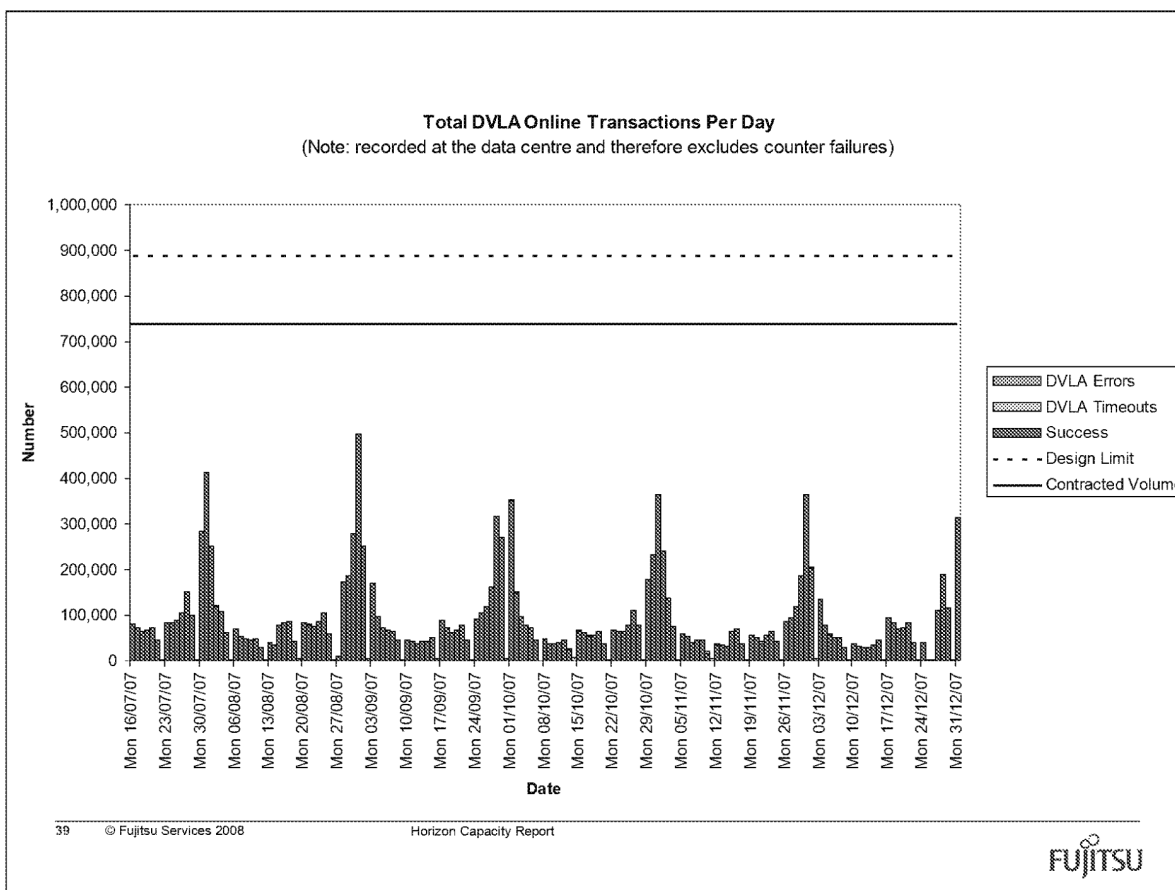




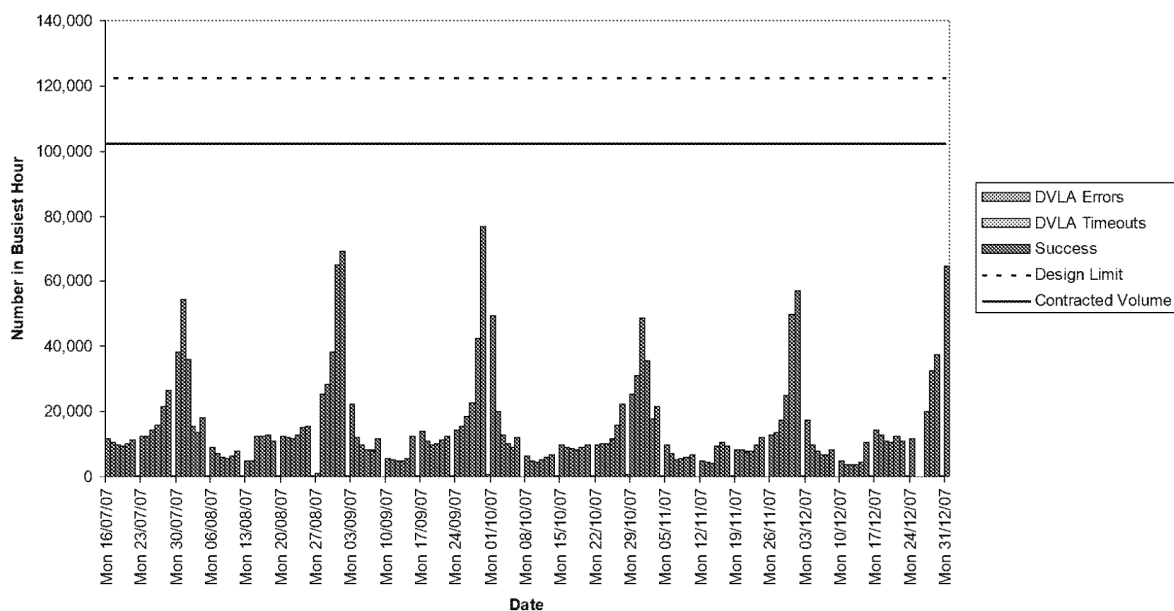
Horizon Capacity Report



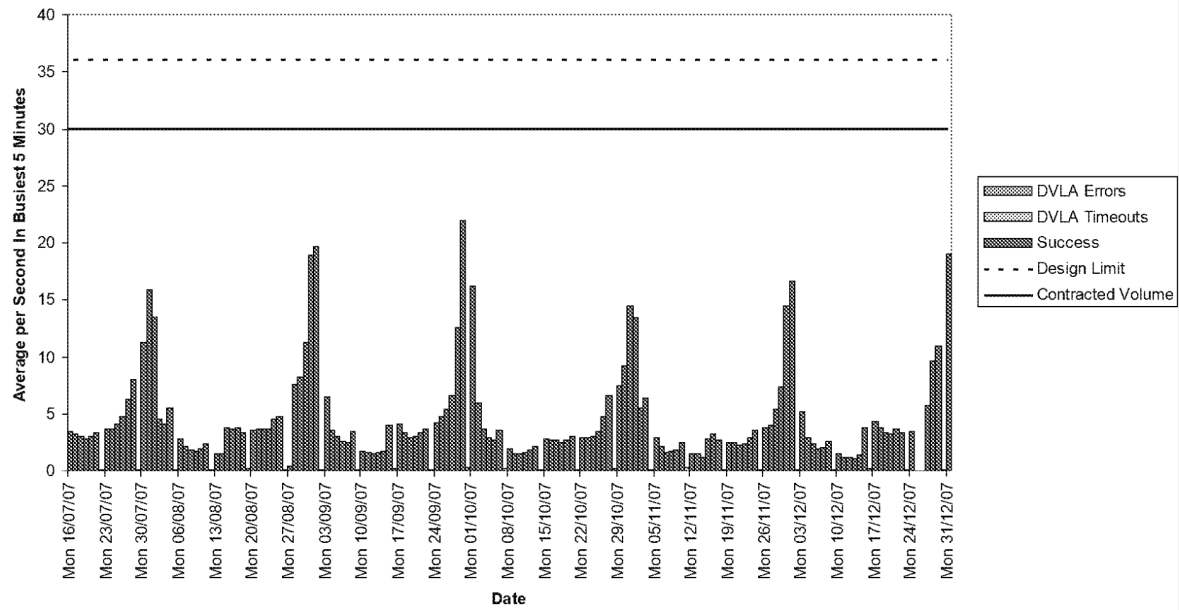
DVLA Online

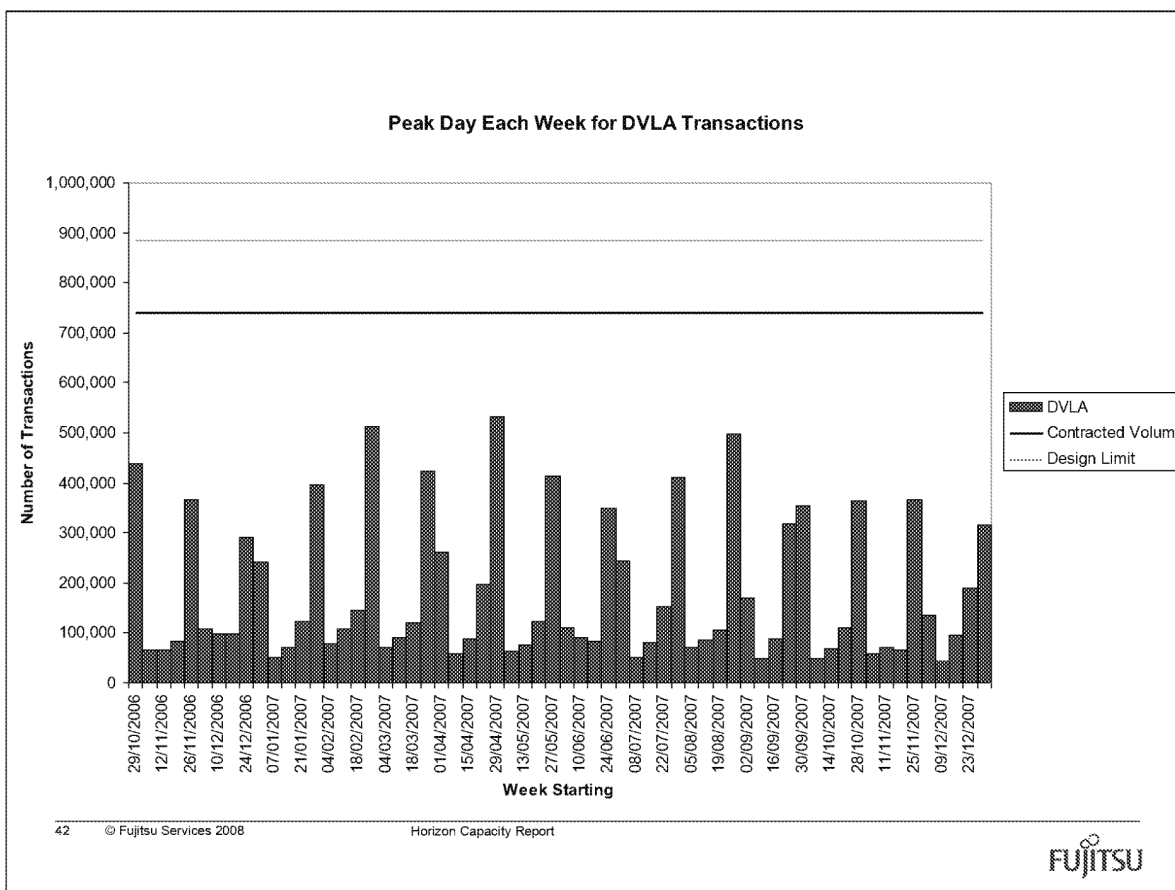


Peak Hour DVLA Online Transactions
(Note: recorded at the data centre and therefore excludes counter failures)

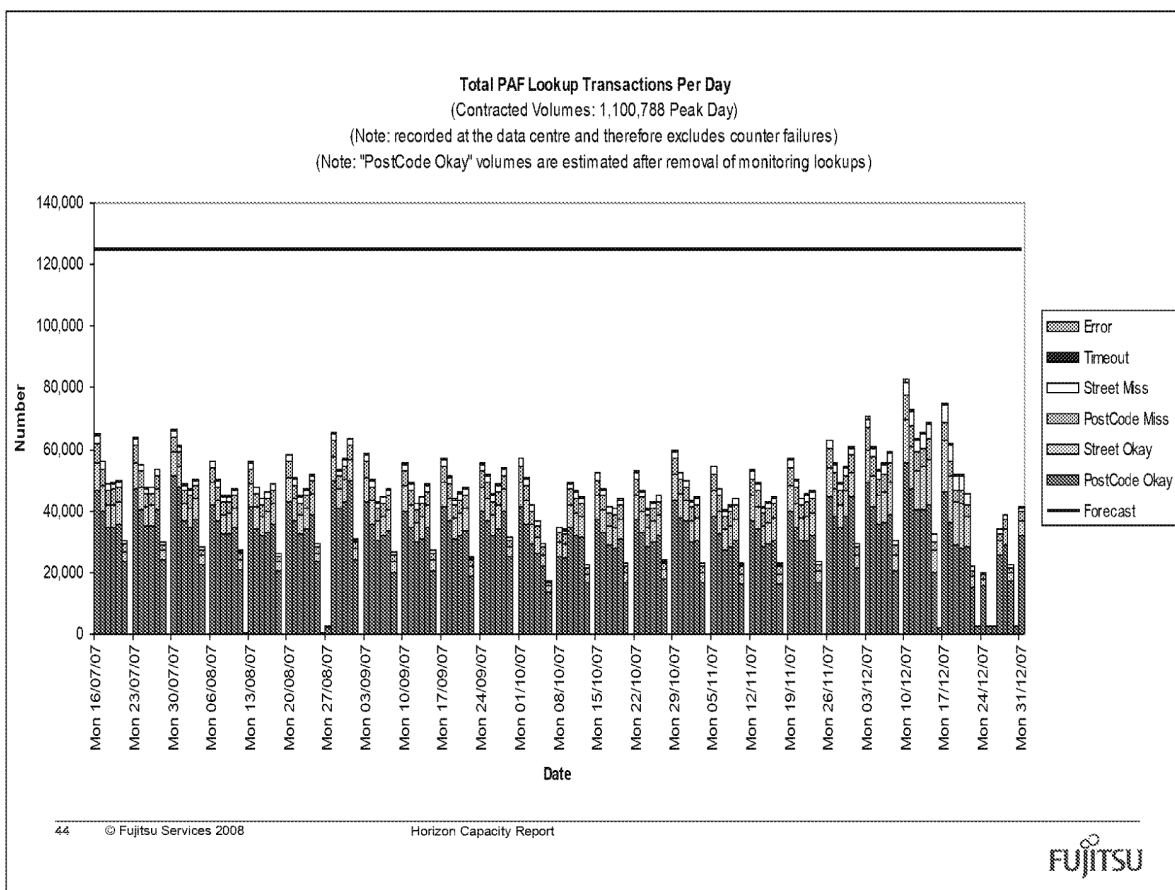


Peak 5 Minutes DVLA Online Transactions
(Note: recorded at the data centre and therefore excludes counter failures)





PAF – Post Code Lookups

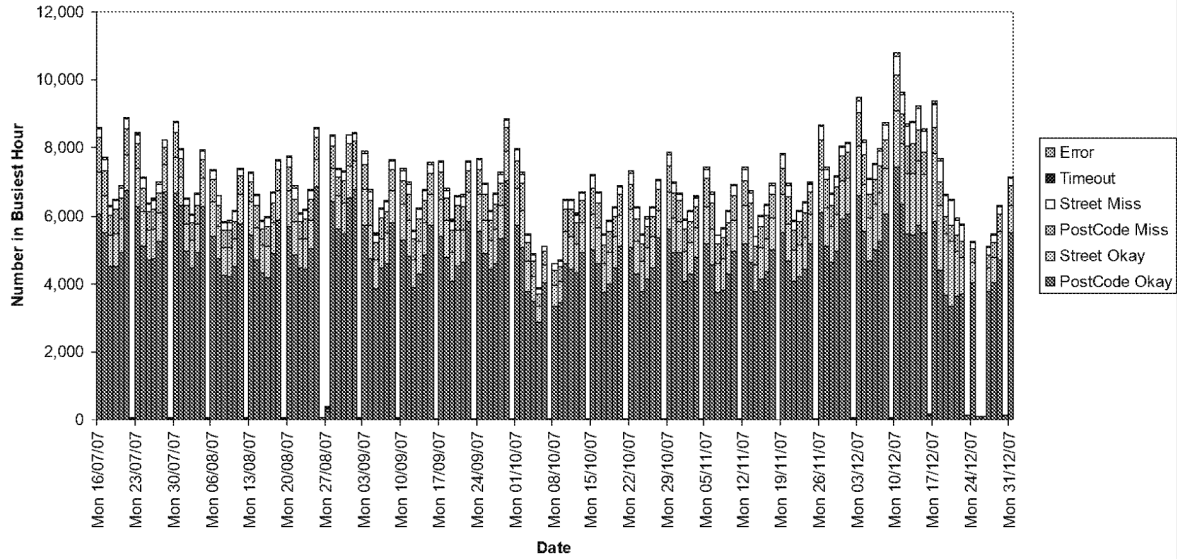


Peak Hour PAF Lookup Transactions

(Contracted Volumes: 162,246 Peak Hour)

(Note: recorded at the data centre and therefore excludes counter failures)

(Note: "PostCode Okay" volumes are estimated after removal of monitoring lookups)

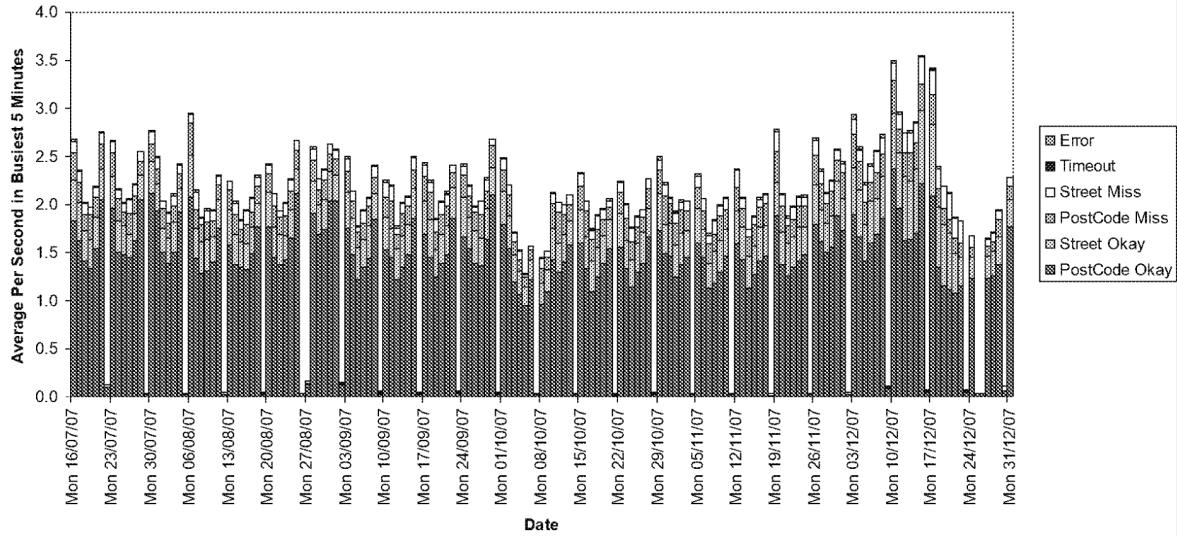


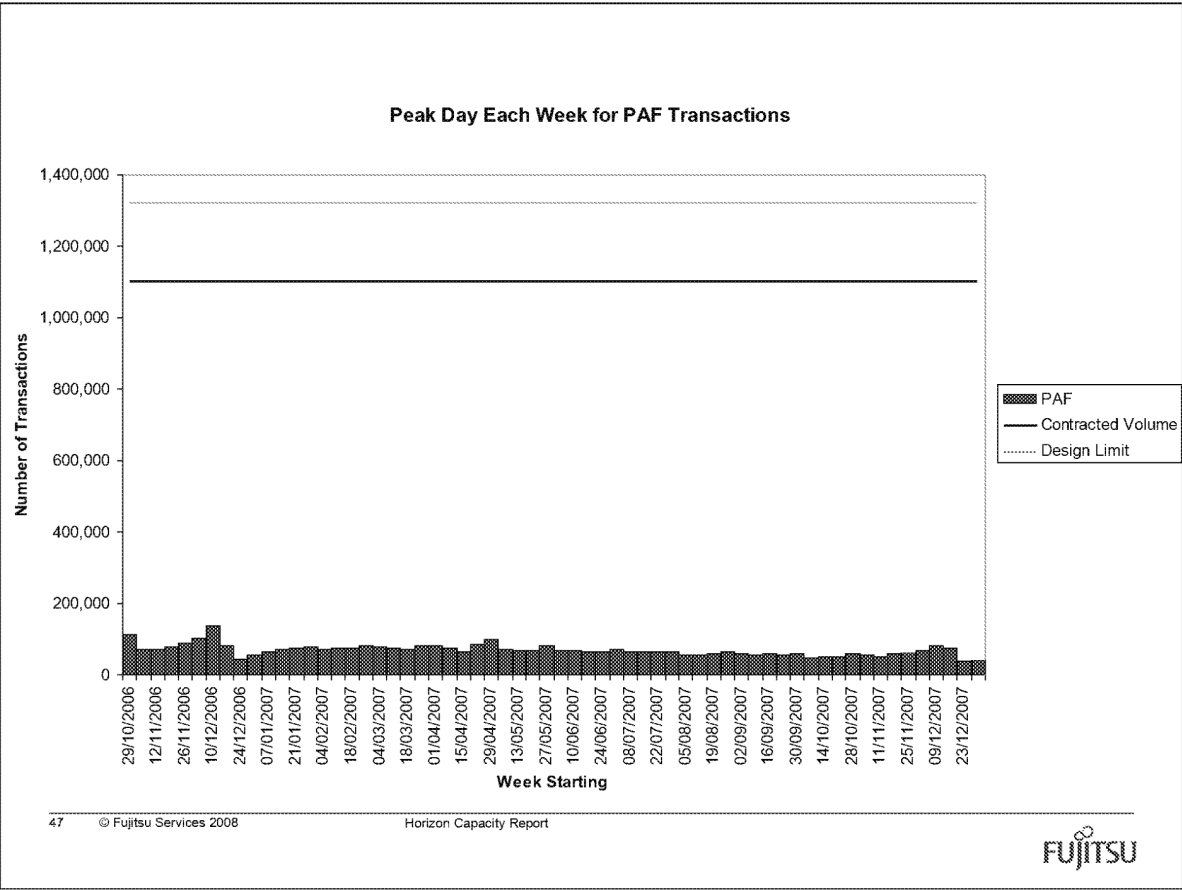
Peak 5 Minute PAF Lookup Transactions

(Contracted Volumes: 46 Per Second)

(Note: recorded at the data centre and therefore excludes counter failures)

(Note: "PostCode Okay" volumes are estimated after removal of monitoring lookups)



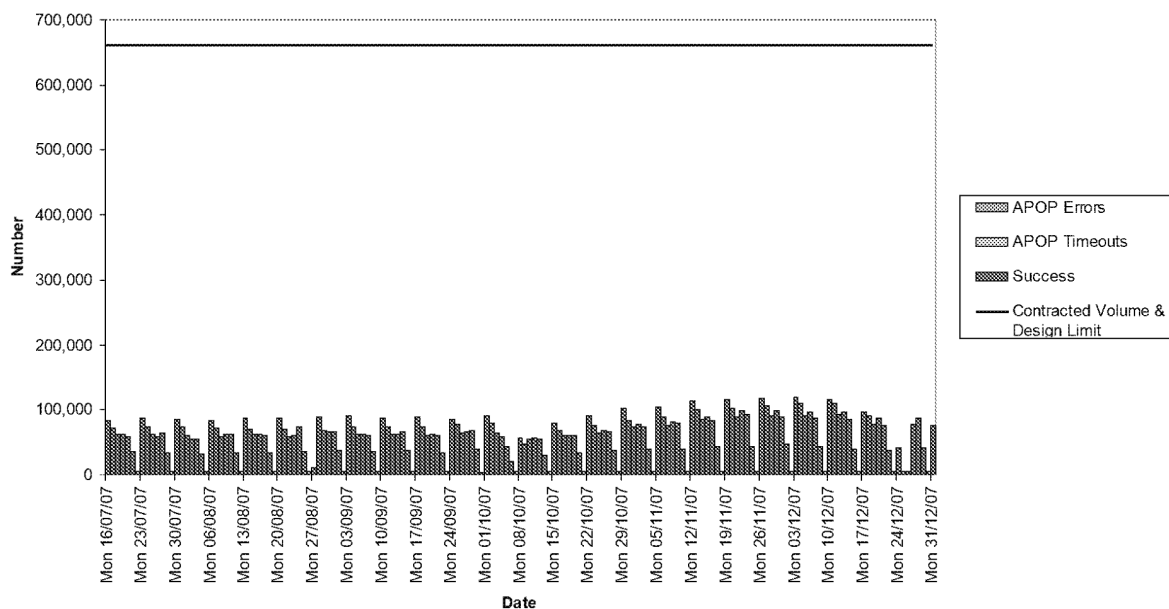


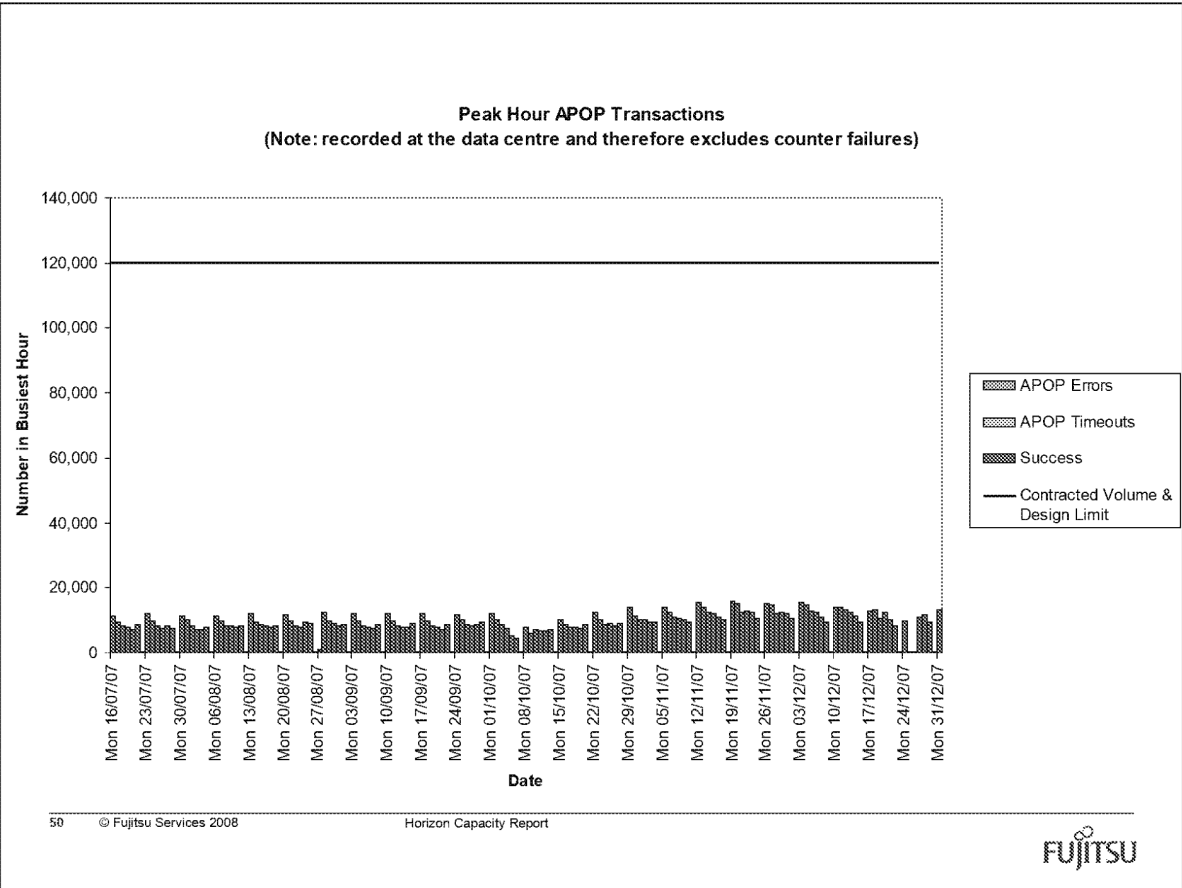
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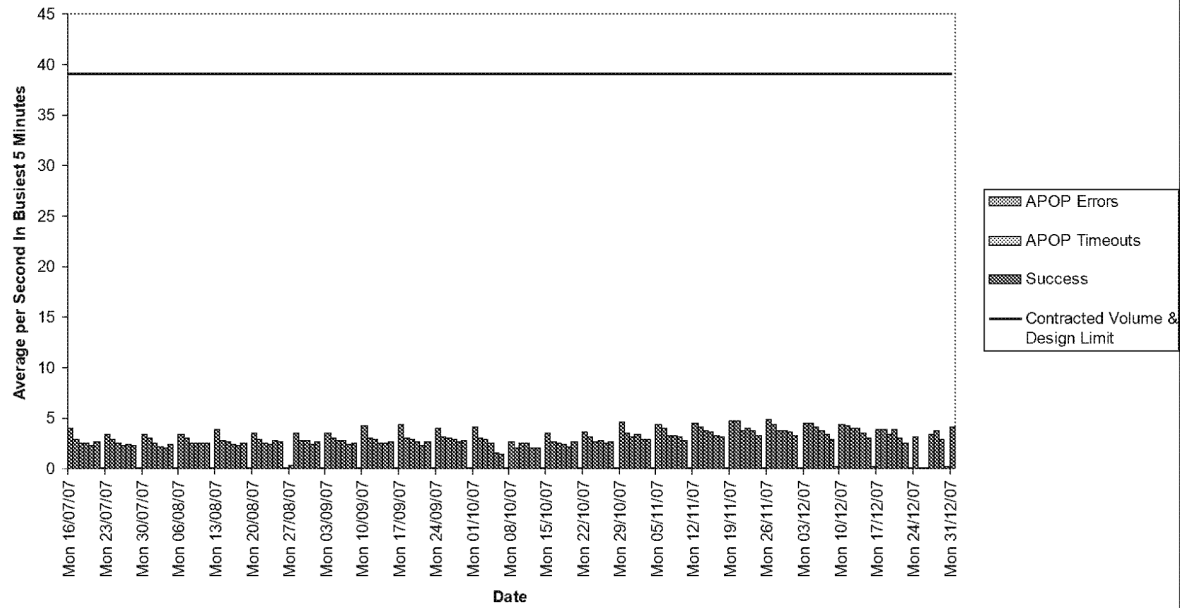
APOP

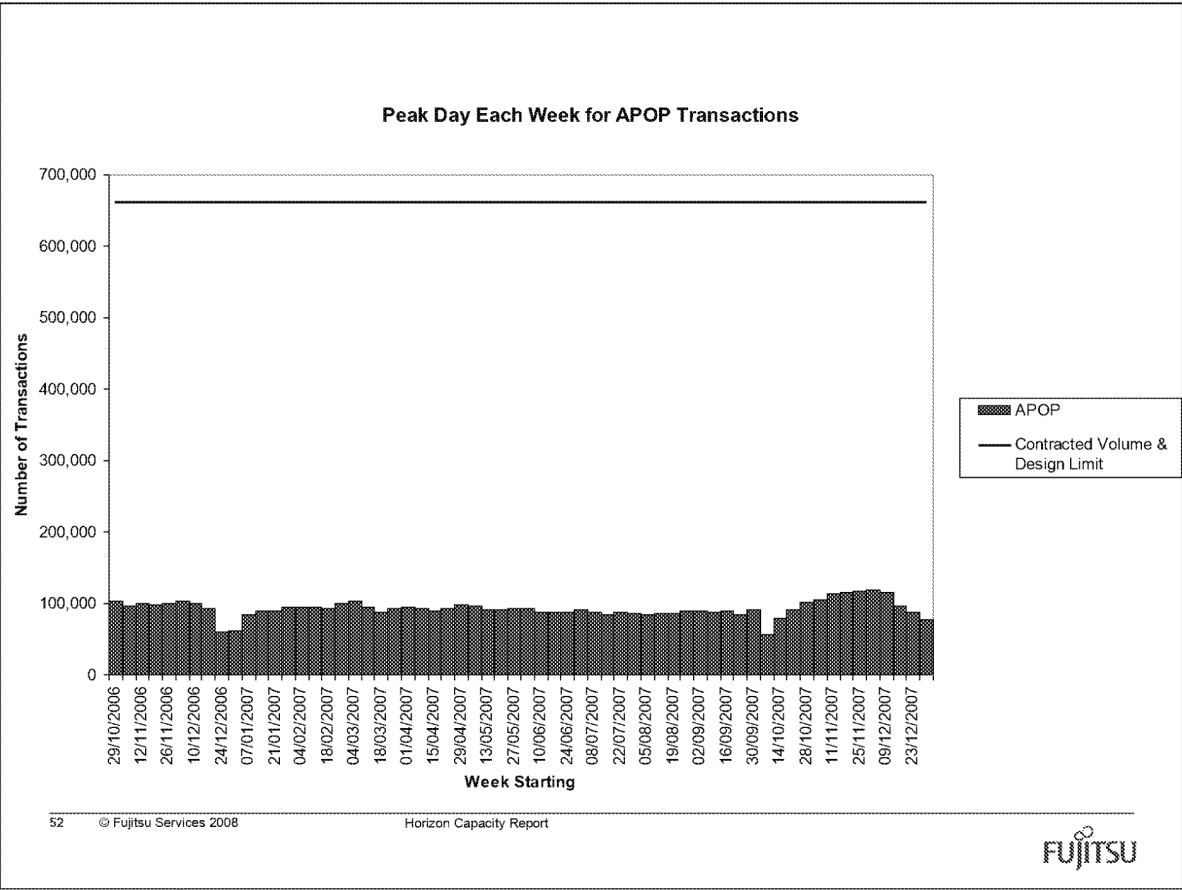
Total APOP Transactions Per Day
(Note: recorded at the data centre and therefore excludes counter failures)





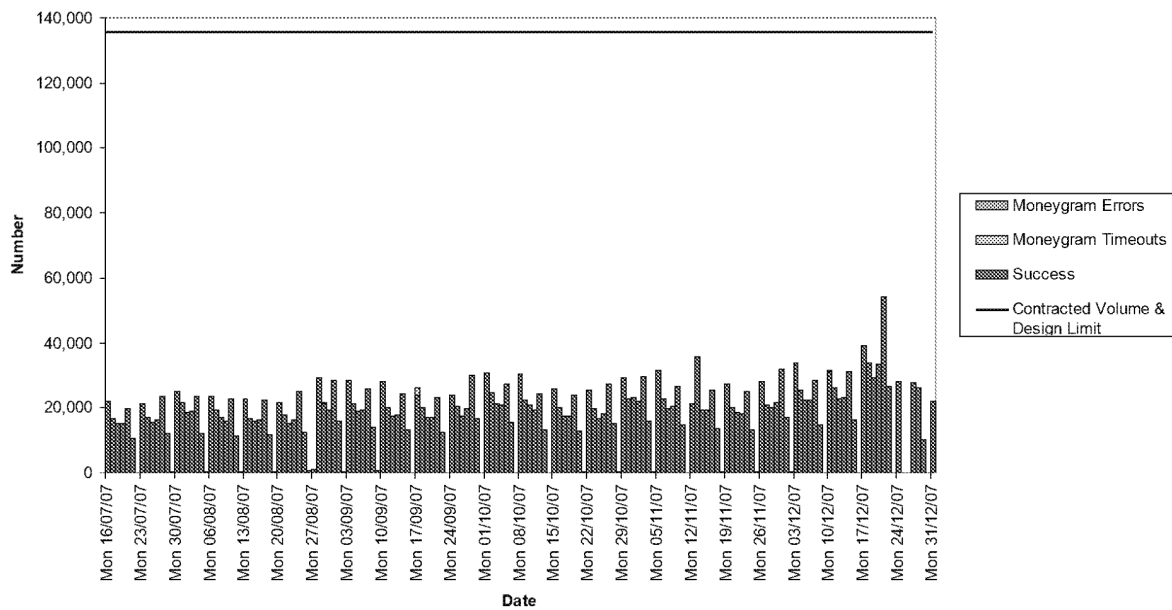
Peak 5 Minutes APOP Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



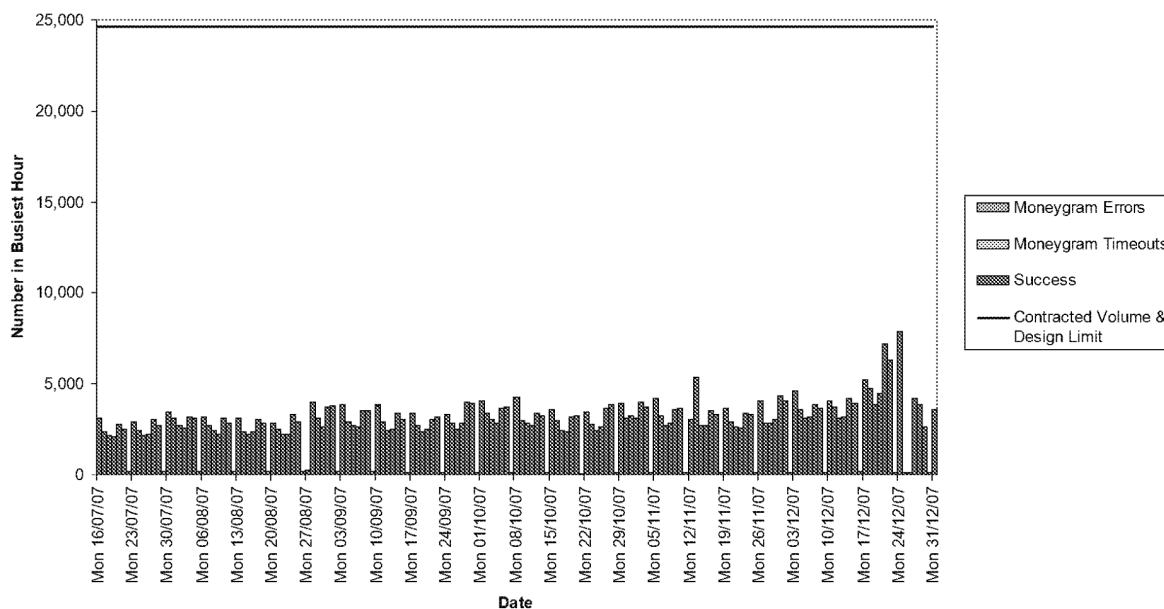


Moneygram

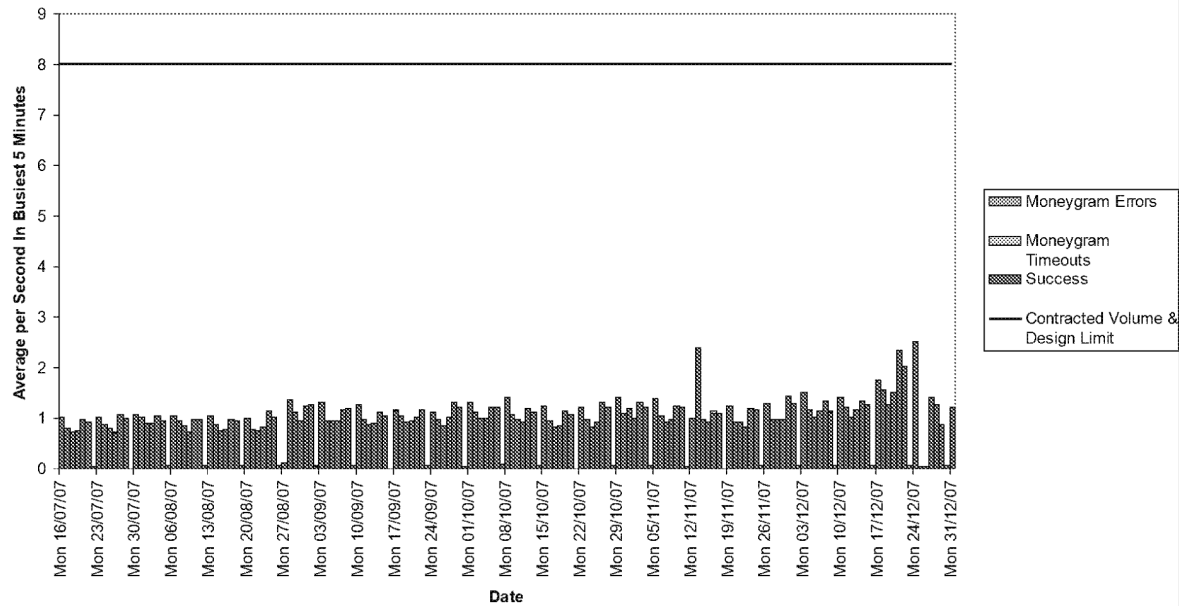
Total Moneygram Transactions Per Day
(Note: recorded at the data centre and therefore excludes counter failures)



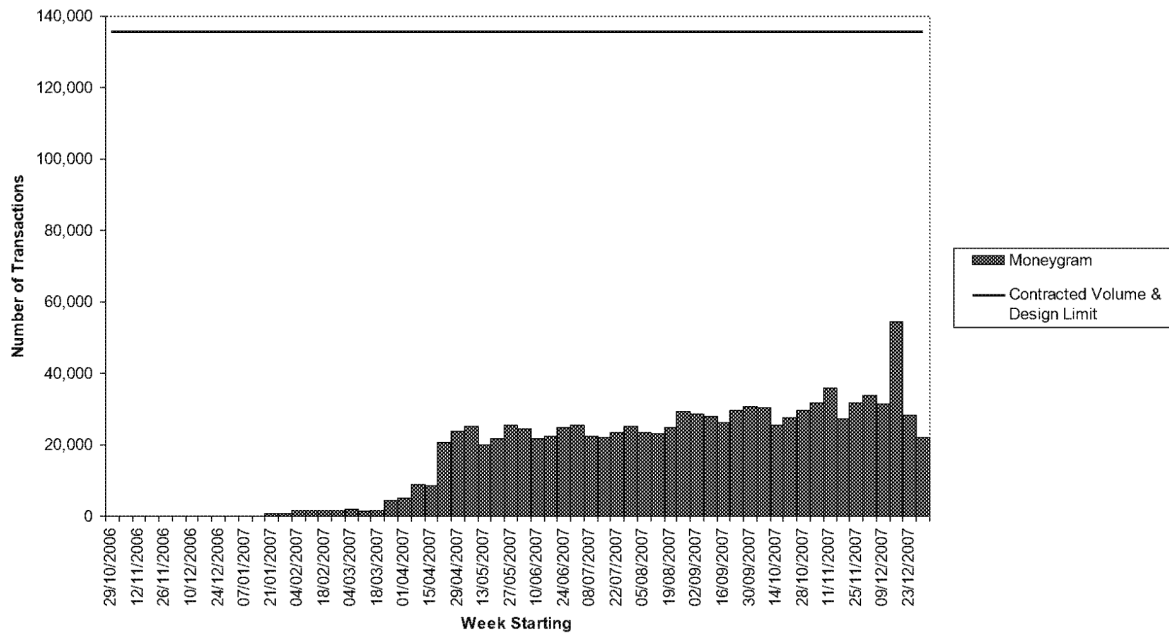
Peak Hour Moneygram Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



Peak 5 Minutes Moneygram Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



Peak Day Each Week for Moneygram Transactions

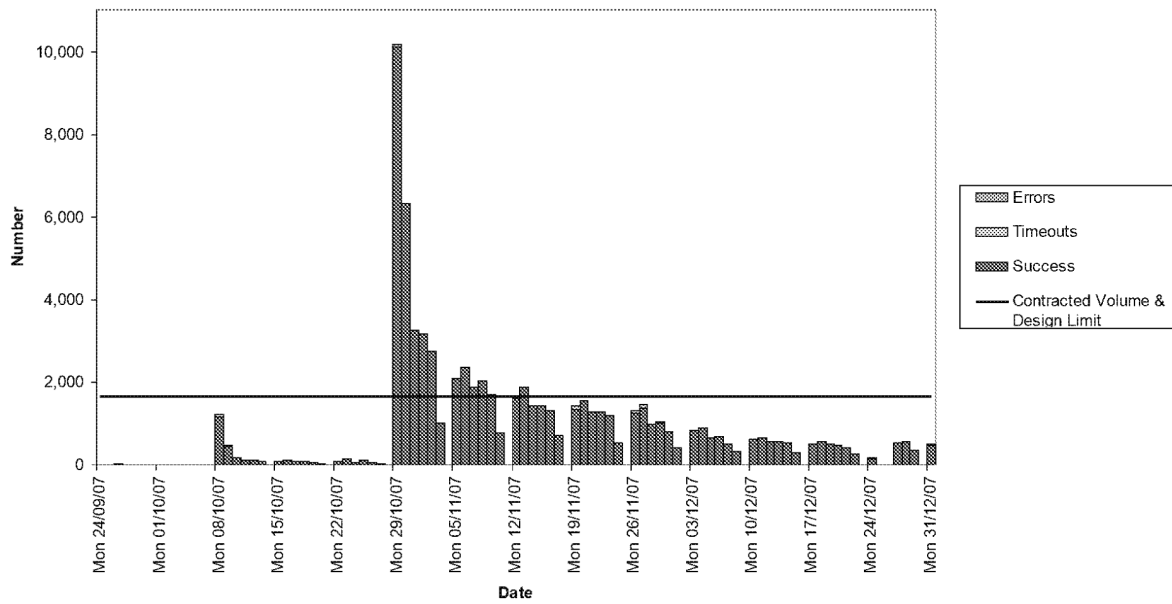


Horizon Capacity Report

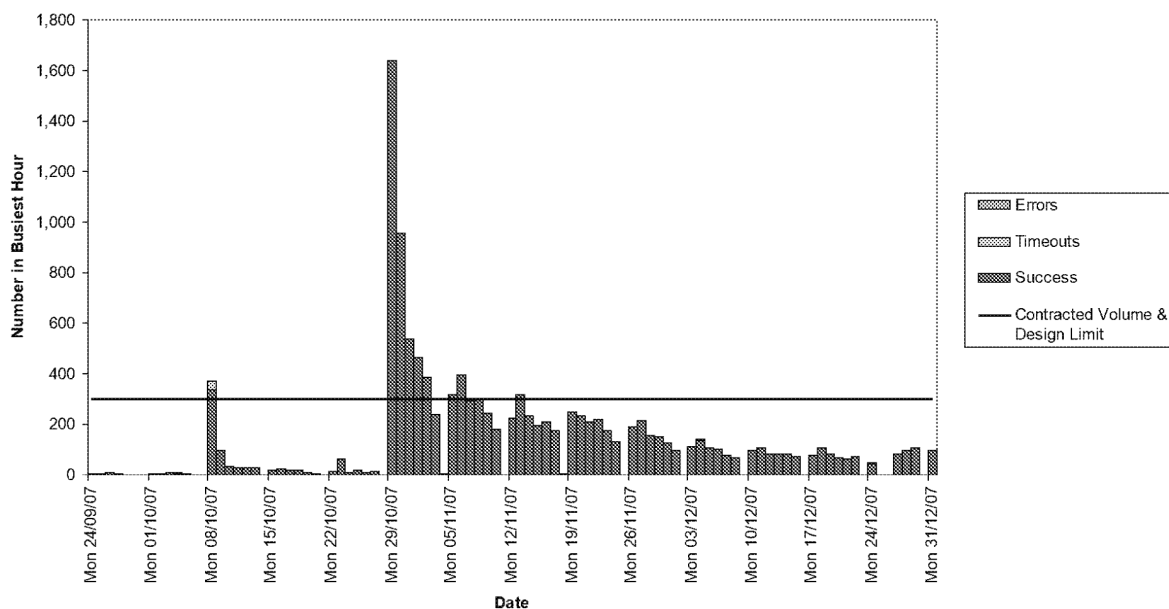


Telecoms ADSL Availability

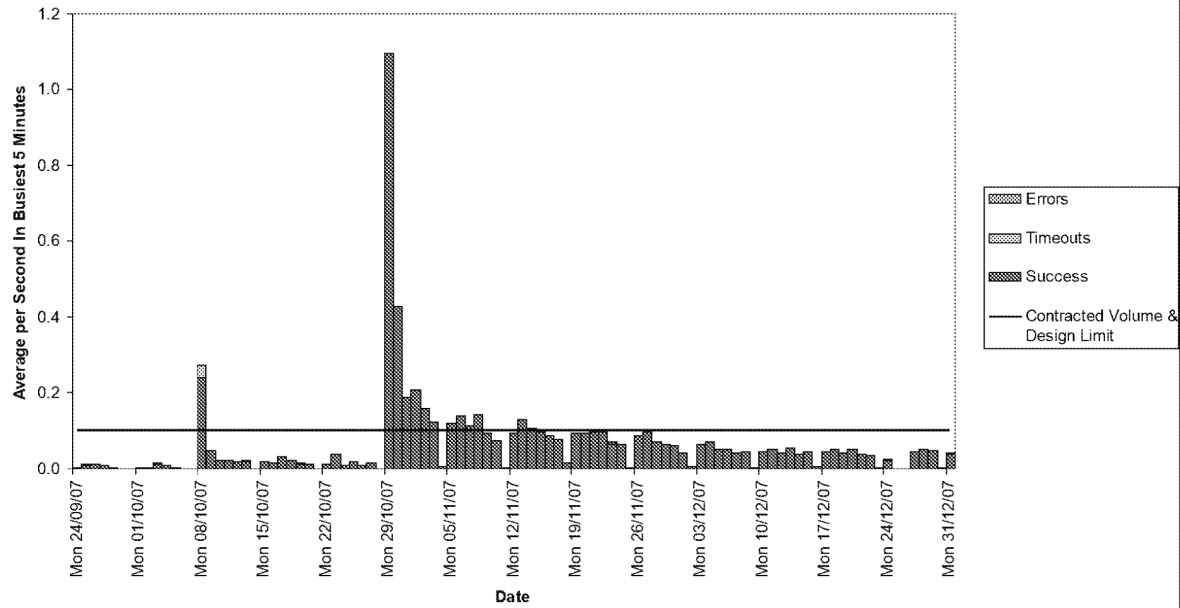
Total Telecoms ADSL Availability Transactions Per Day
(Note: recorded at the data centre and therefore excludes counter failures)



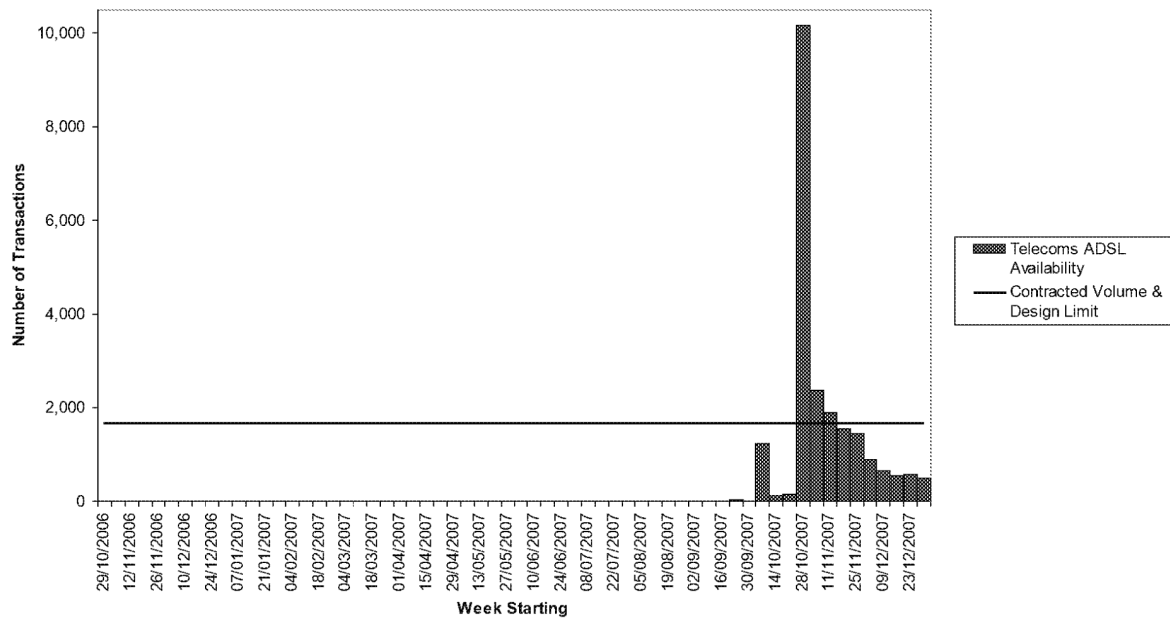
Peak Hour Telecoms ADSL Availability Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



Peak 5 Minutes Telecoms ADSL Availability Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



Peak Day Each Week for Telecoms ADSL Availability Transactions

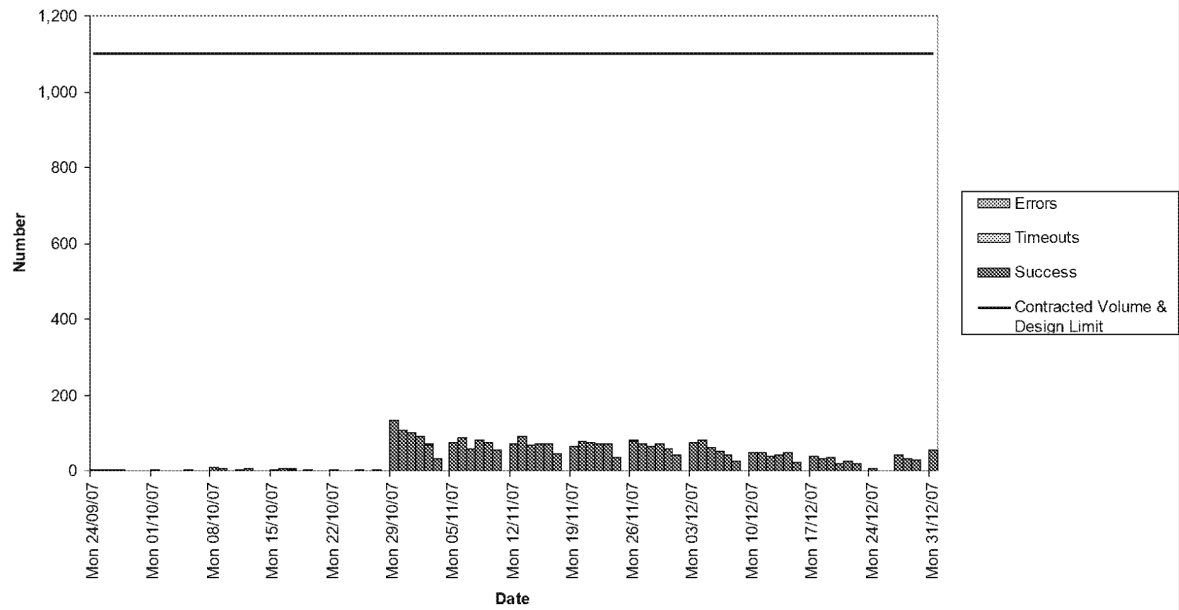


Horizon Capacity Report

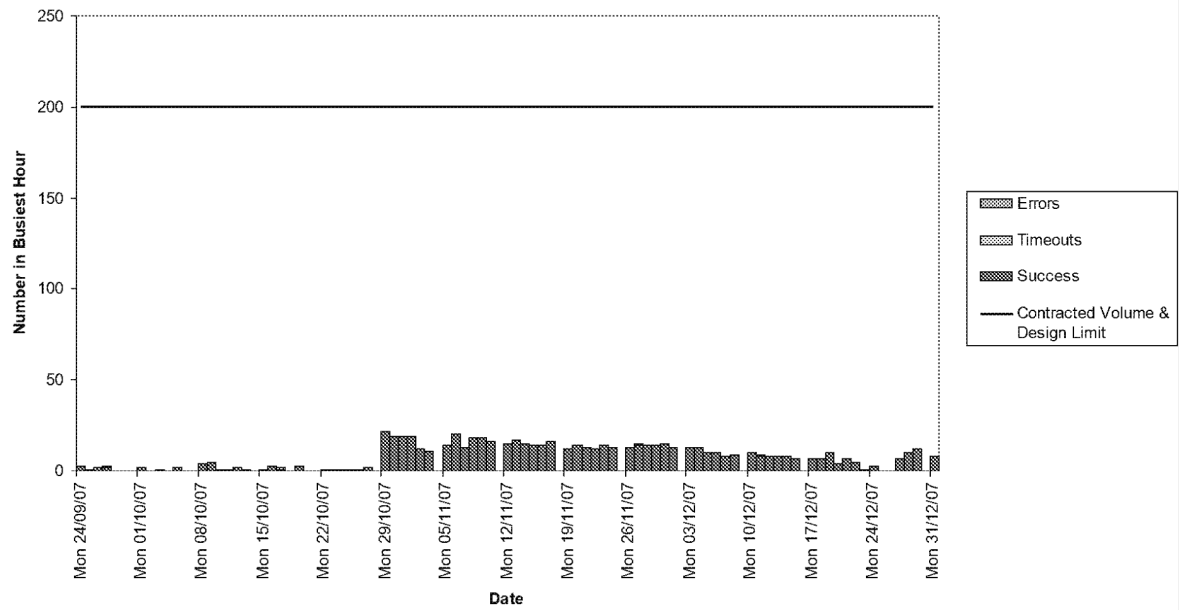


Telecoms Bank Validation

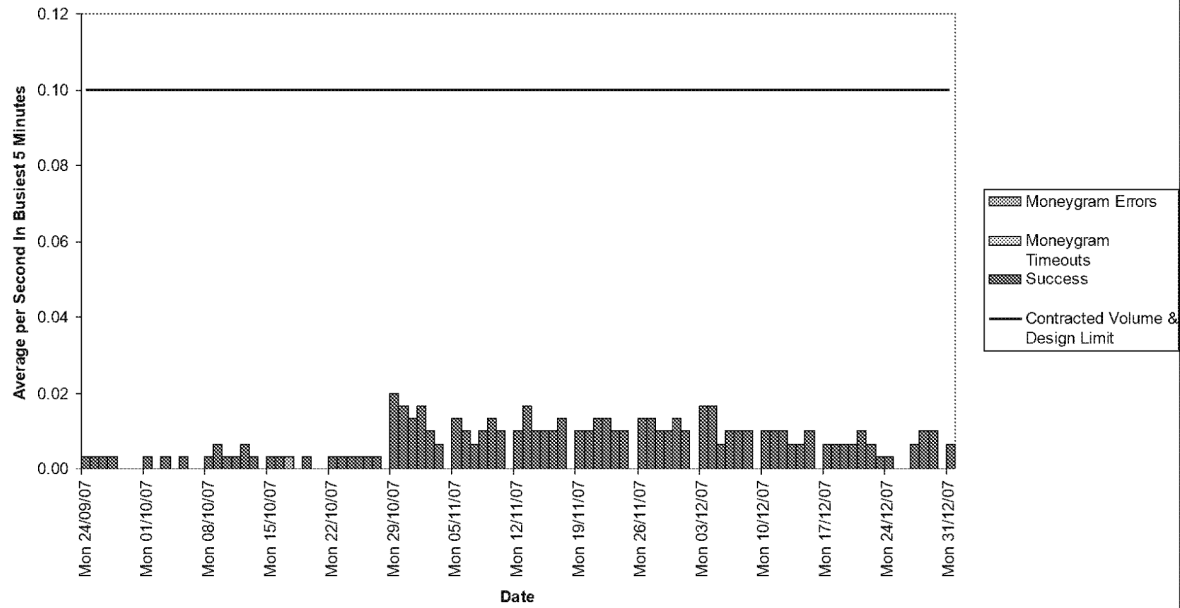
Total Telecoms Bank Validation Transactions Per Day
(Note: recorded at the data centre and therefore excludes counter failures)

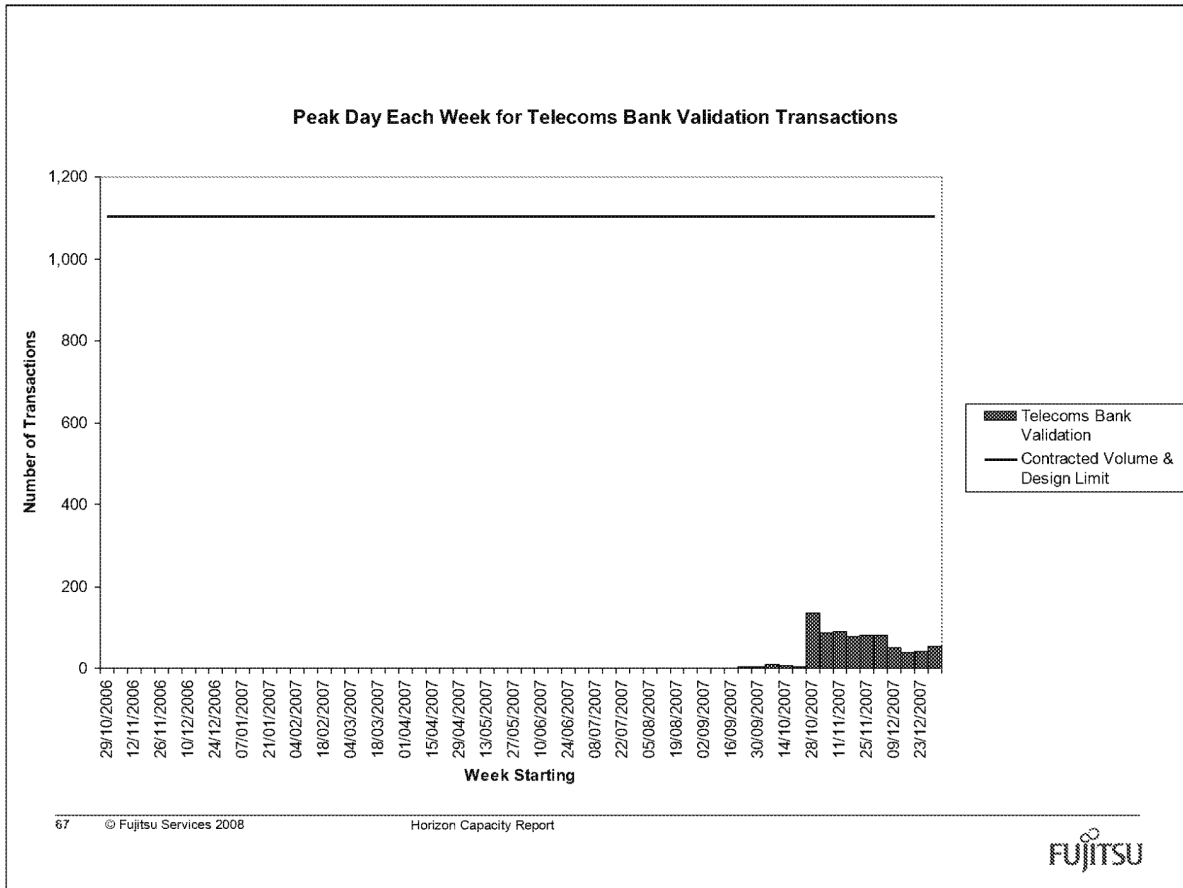


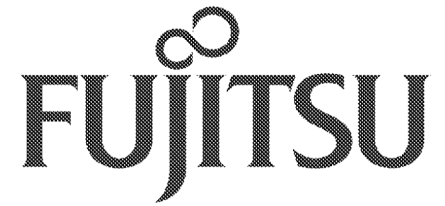
Peak Hour Telecoms Bank Validation Transactions
(Note: recorded at the data centre and therefore excludes counter failures)



Peak 5 Minutes Telecoms Bank Validation Transactions
(Note: recorded at the data centre and therefore excludes counter failures)





The Fujitsu logo, featuring a stylized infinity symbol above the word "FUJITSU" in a bold, serif typeface.