

Programme LIGHT

Executive Conference Call

V1.0 28th June 2007 13:00



Key Points / Overall Progress

- More Letters screens are active and some fixes have been identified – but we have not yet got the Letters estate up and running (thus still failing first demand from 1/6 call)
- Circa. 120 unknown problems remain
- Database remains unreliable – configuration mgmt ‘going back to grass roots’ (reported on joint Red Alert call of 13/6)
- FJS team working hard, but in 5 weeks we have achieved relatively little
- RMG has concern of FJS true attention to ‘RED’ status :
 - Key FJS resources shifting off to other things
 - Tasks agreed on daily call not being performed e.g. daily dashboard
 - Insufficient resourcing e.g. engineers for problem site visits
 - Early draft of Recovery Plan has unrealistic timescales
- RMG consider we only move out of RED when the Recovery Plan is **delivered**, not when it is agreed (FJS have failed to deliver to plan on numerous occasions already)



RMG Demands (as at 28/6/07)

1. No relaxation of RED ALERT – likely to end July (i.e. to the point when RED actions on the Recovery Plan are *delivered*)
2. Finalised Recovery Plan by 29/6 (this was originally agreed to be 8/6!)
3. Recovery Plan supported by named Resource Plan
4. Ian Terblanche to take RED ALERT PM lead whilst Anthony Lamoureux is absent
5. Do the balance of 205 DMB's now

