

Horizon Capacity Report

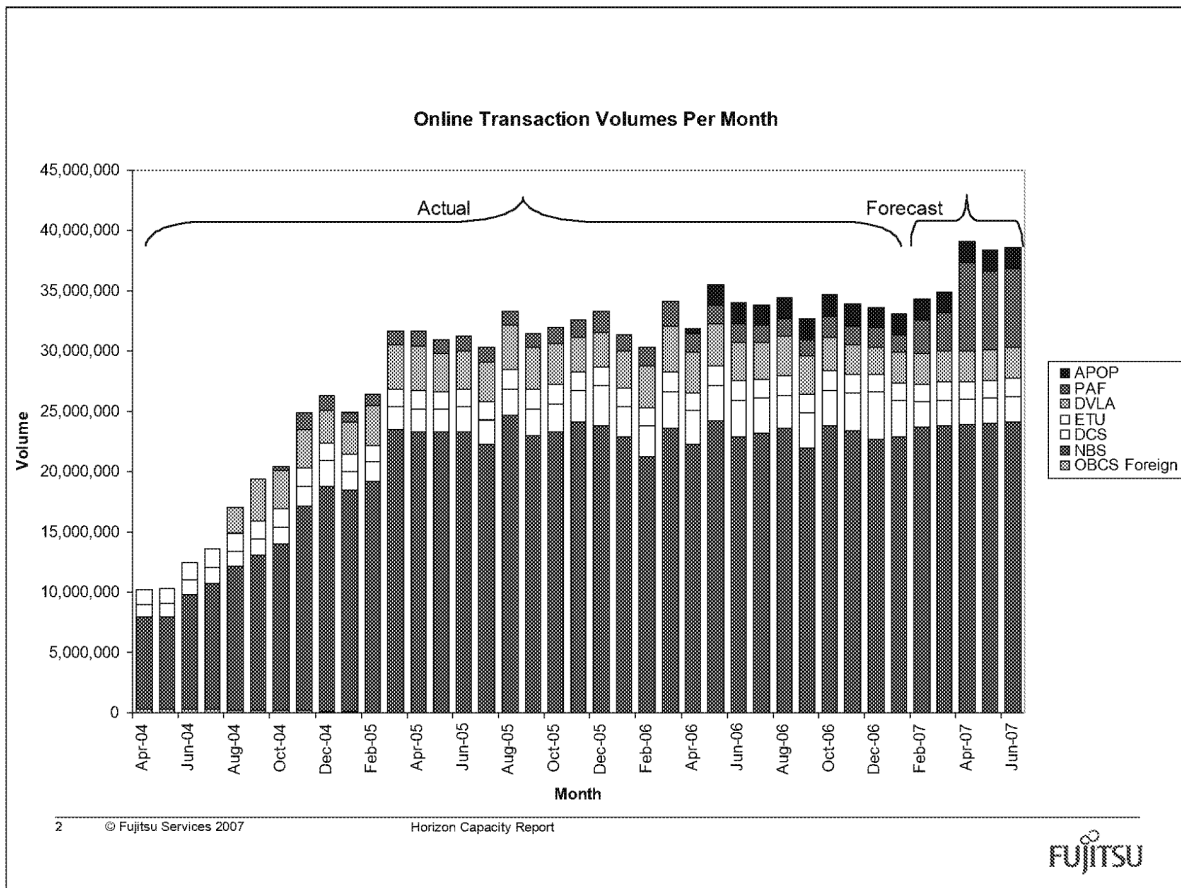


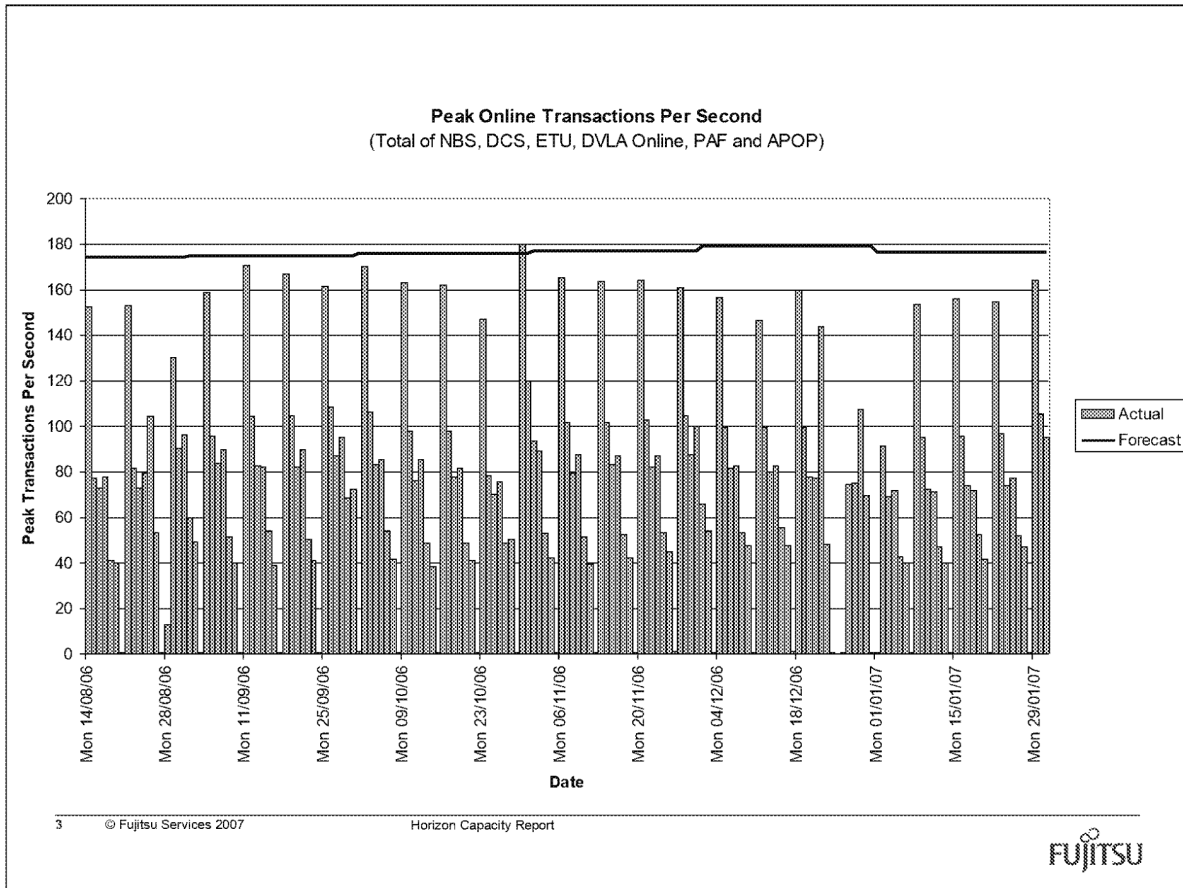
Horizon Capacity Report – January 2007

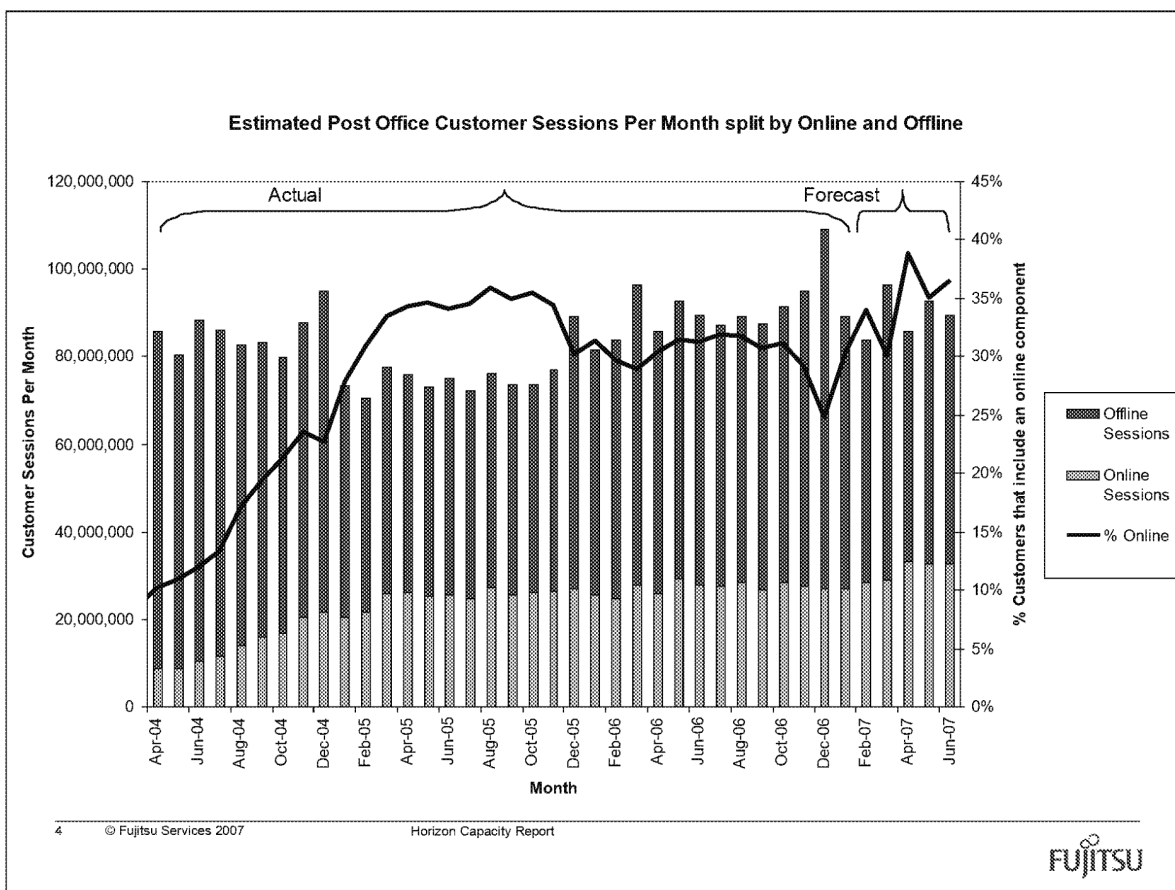
David Chapman
Post Office Account

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Confidential

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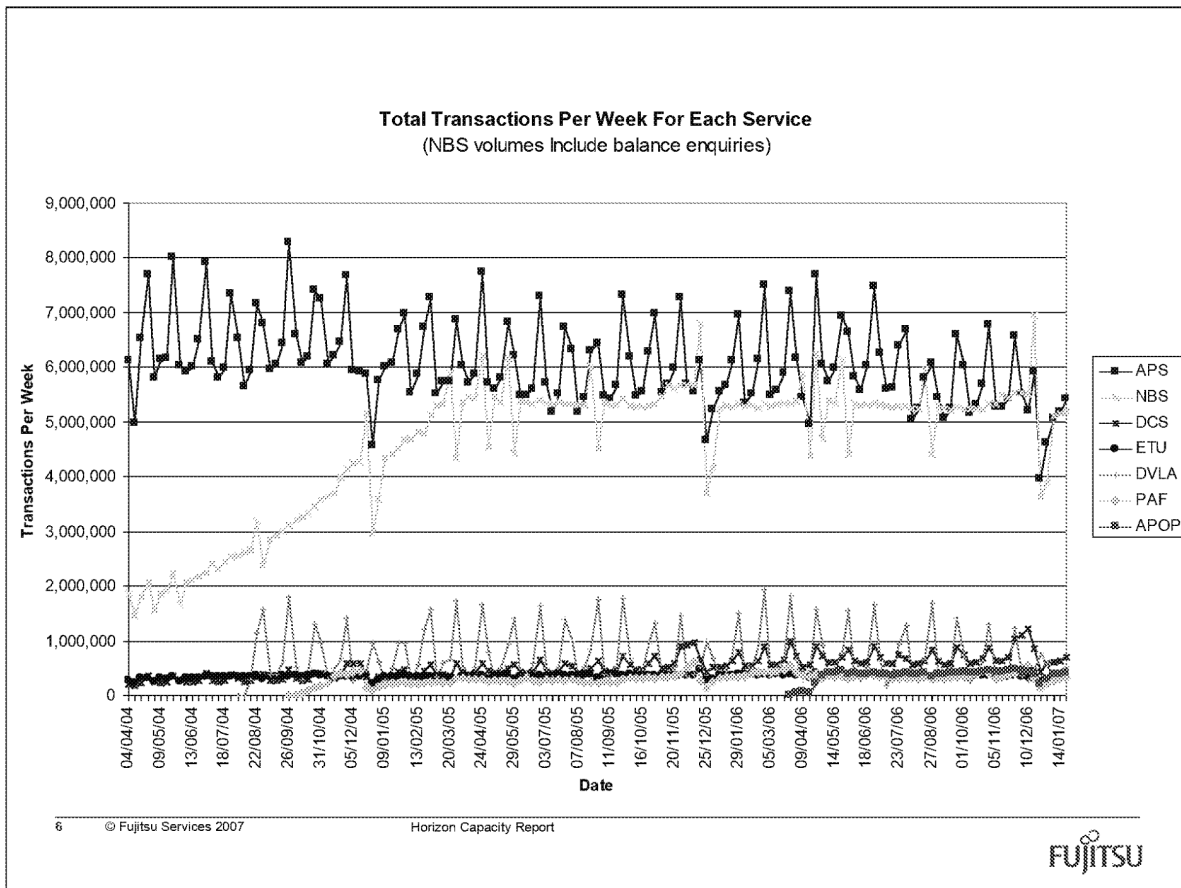






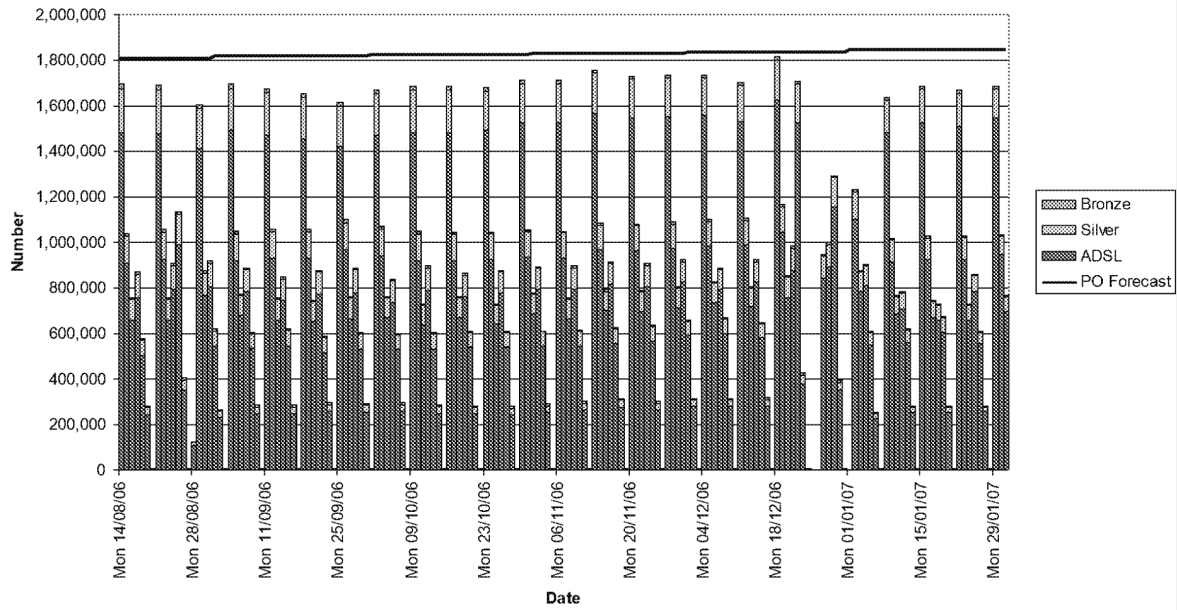
Volume of Online Services

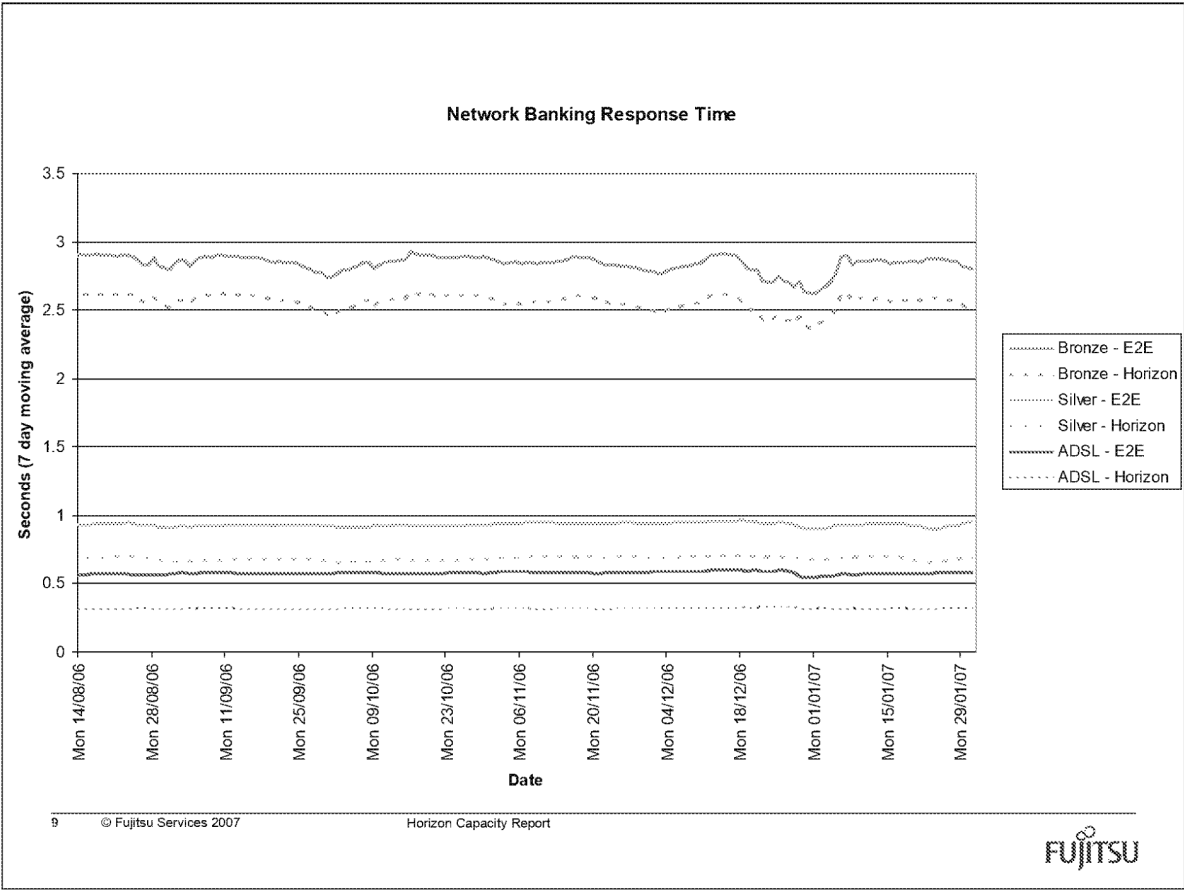
Service	NBS	DCS	ETU	DVLA	PAF	APOP
December Volume	22.63 M	3.96 M	1.43 M	2.29 M	1.62 M	1.60 M
January Volume	22.81 M	3.06 M	1.49 M	2.57 M	1.39 M	1.69 M
% Change	0.8%	-22.9%	3.8%	12.5%	-14.3%	6.1%
<i>Contracted Volume</i>	<i>34.20M</i>	<i>4.21M</i>	<i>2.29M</i>	<i>3.96M</i>	<i>11.97M</i>	<i>8.20M</i>

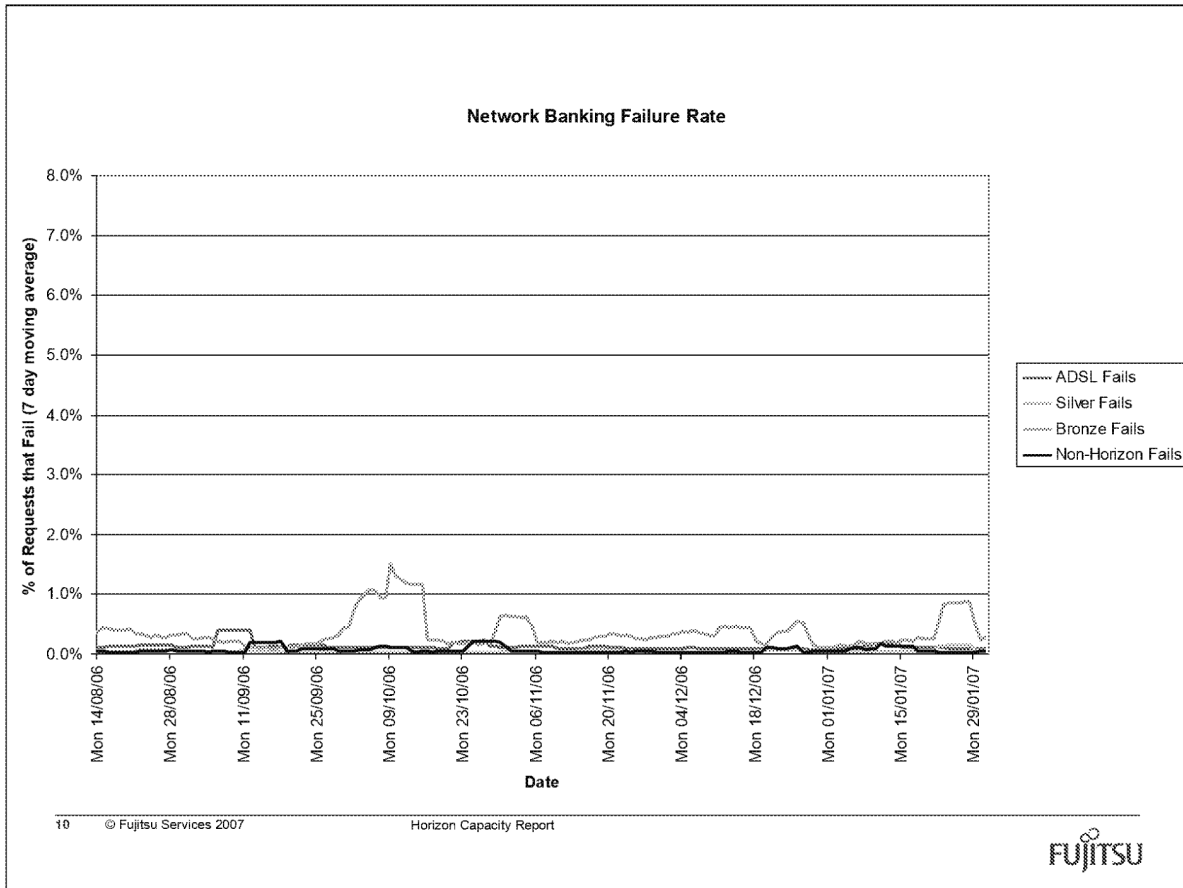


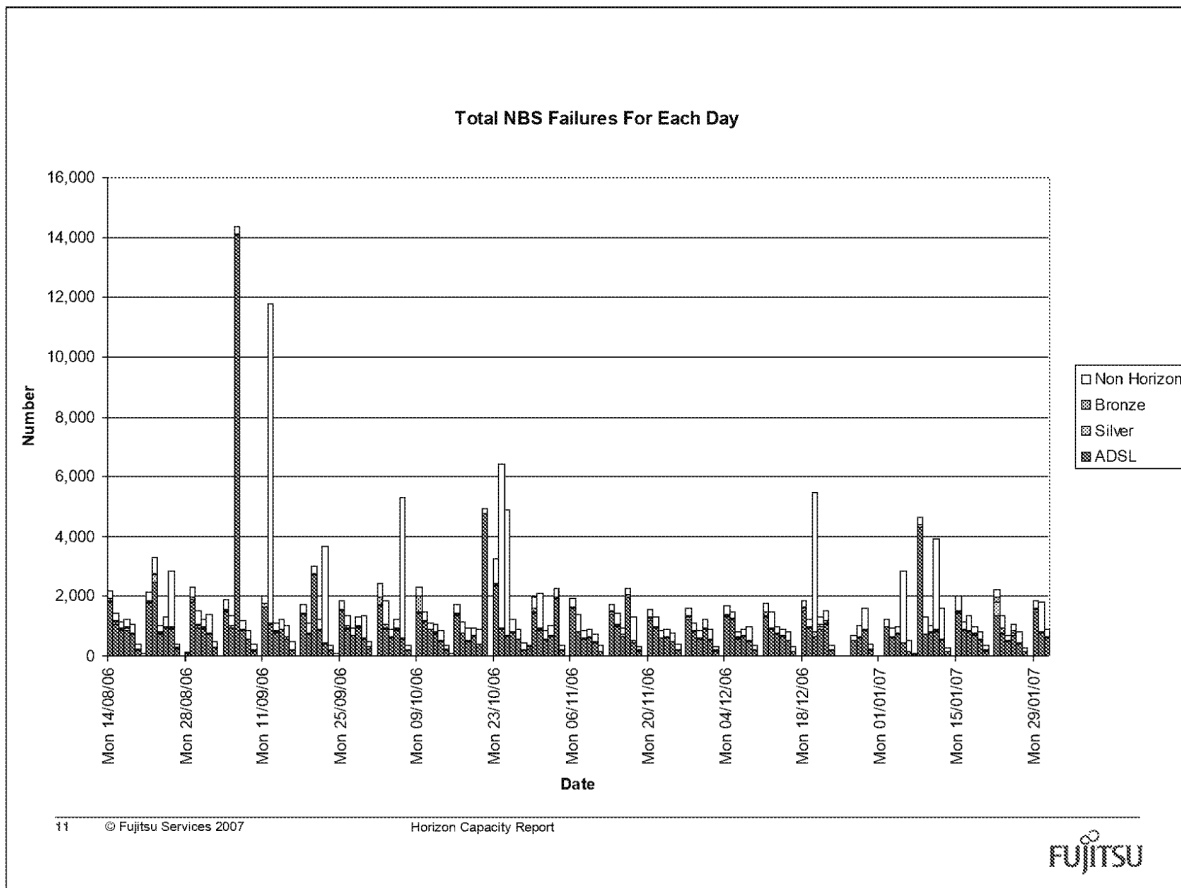
Network Banking

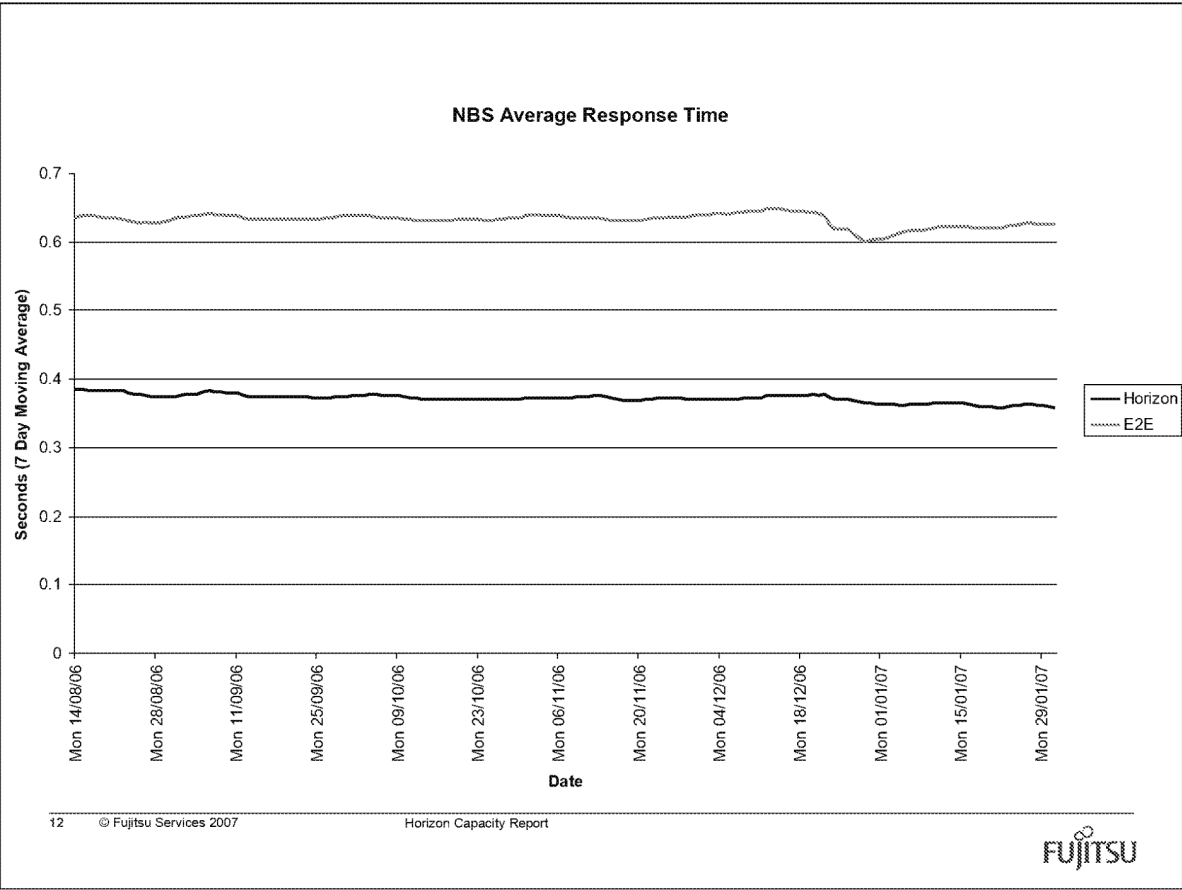
Total NBS Transactions Including Balance Enquiries
(Contracted Volumes: 2,553,600 Peak Day)

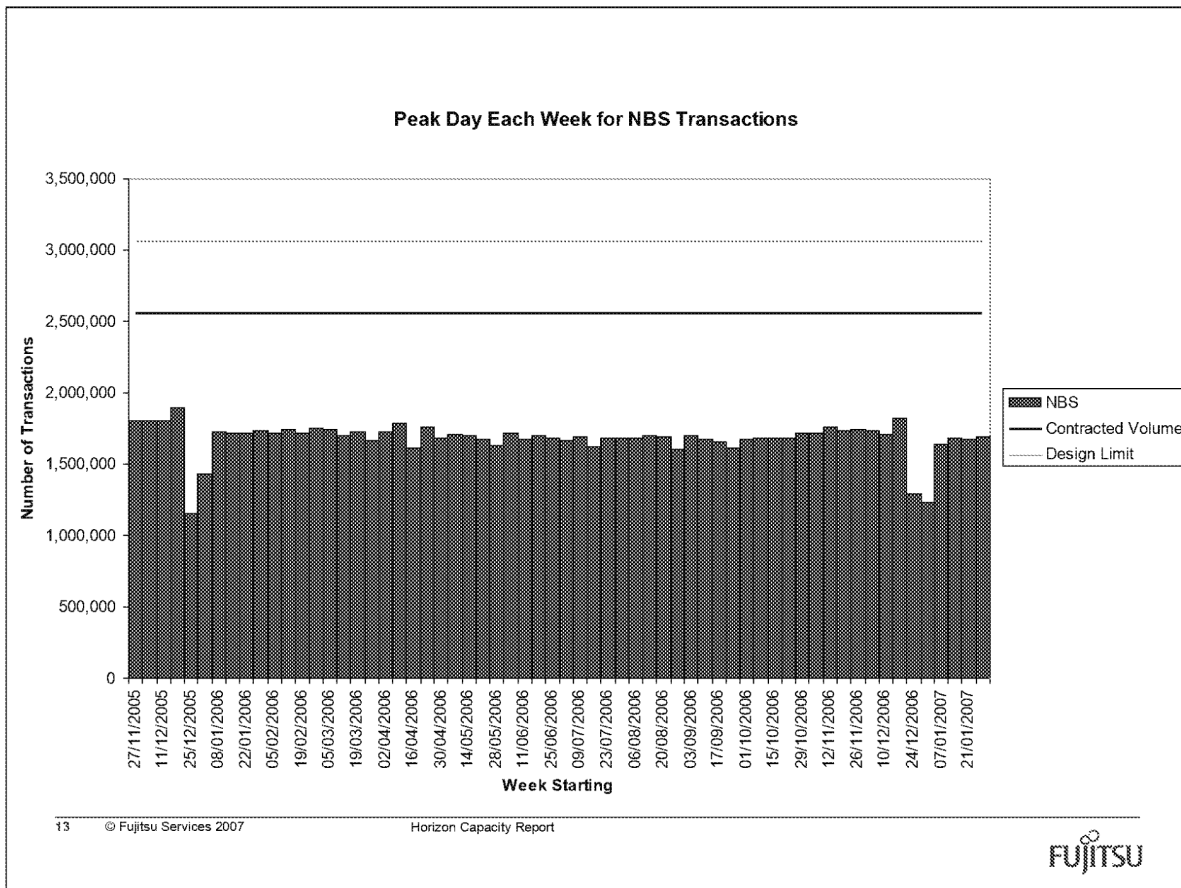


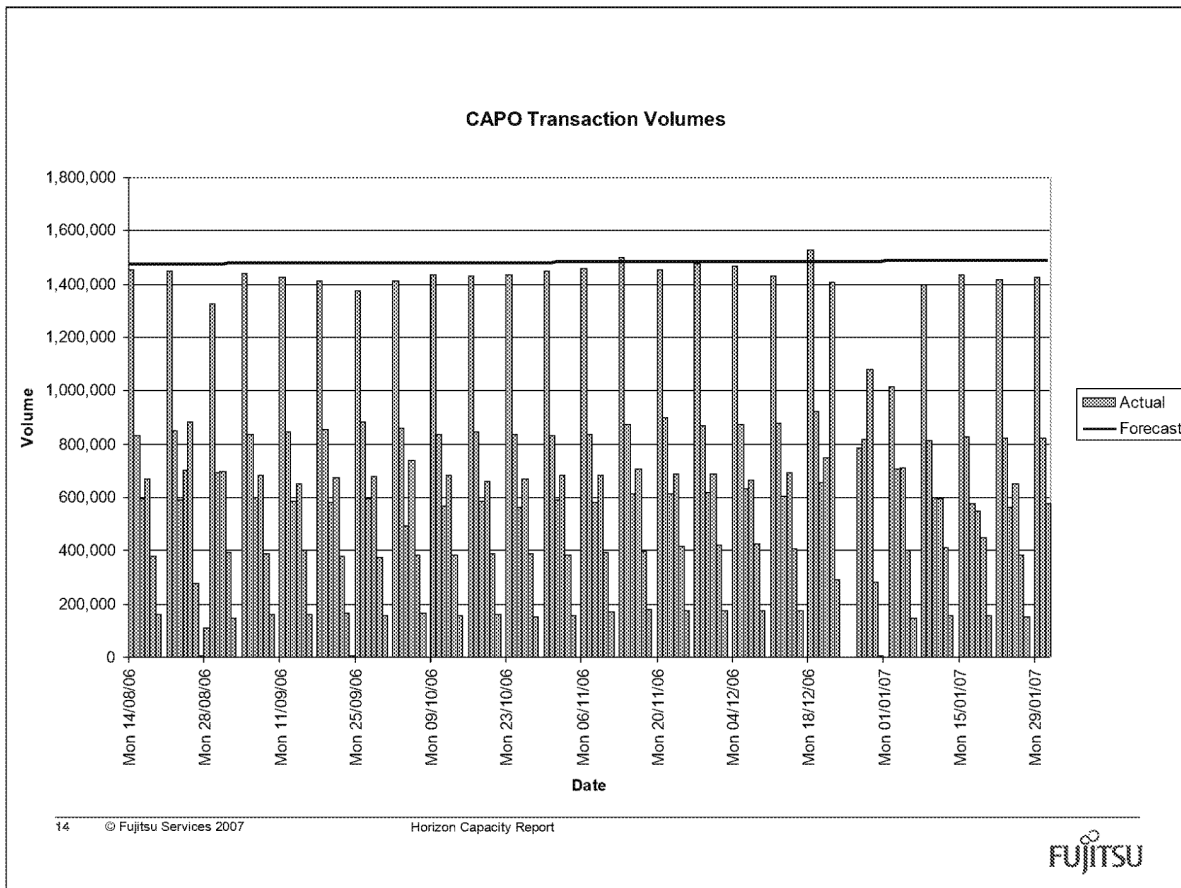




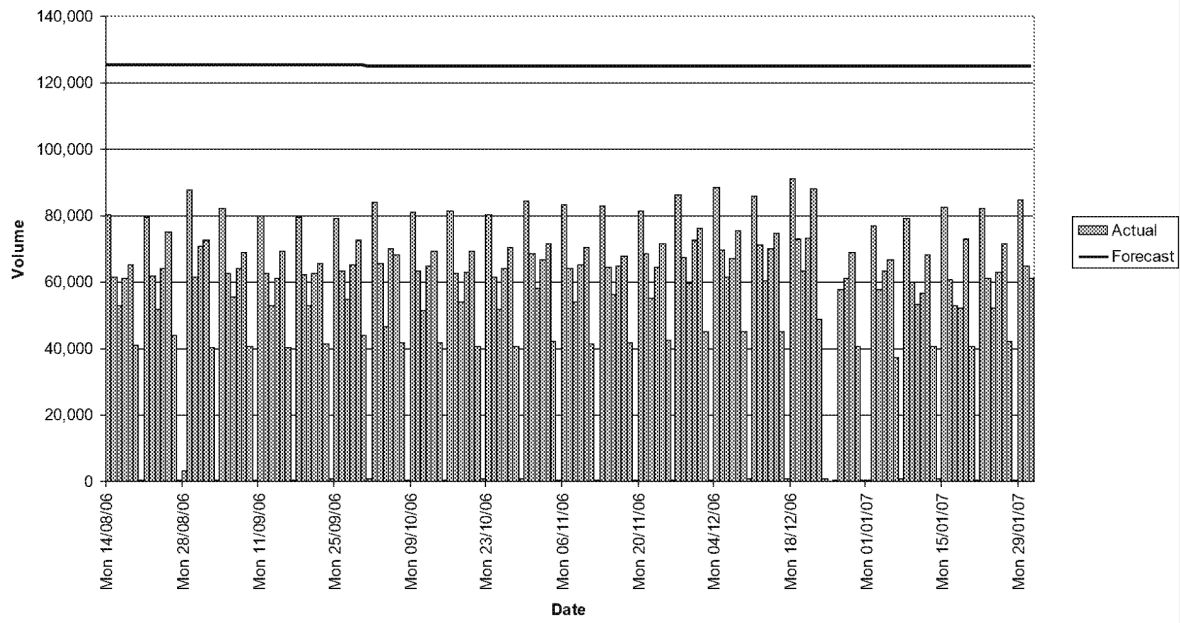


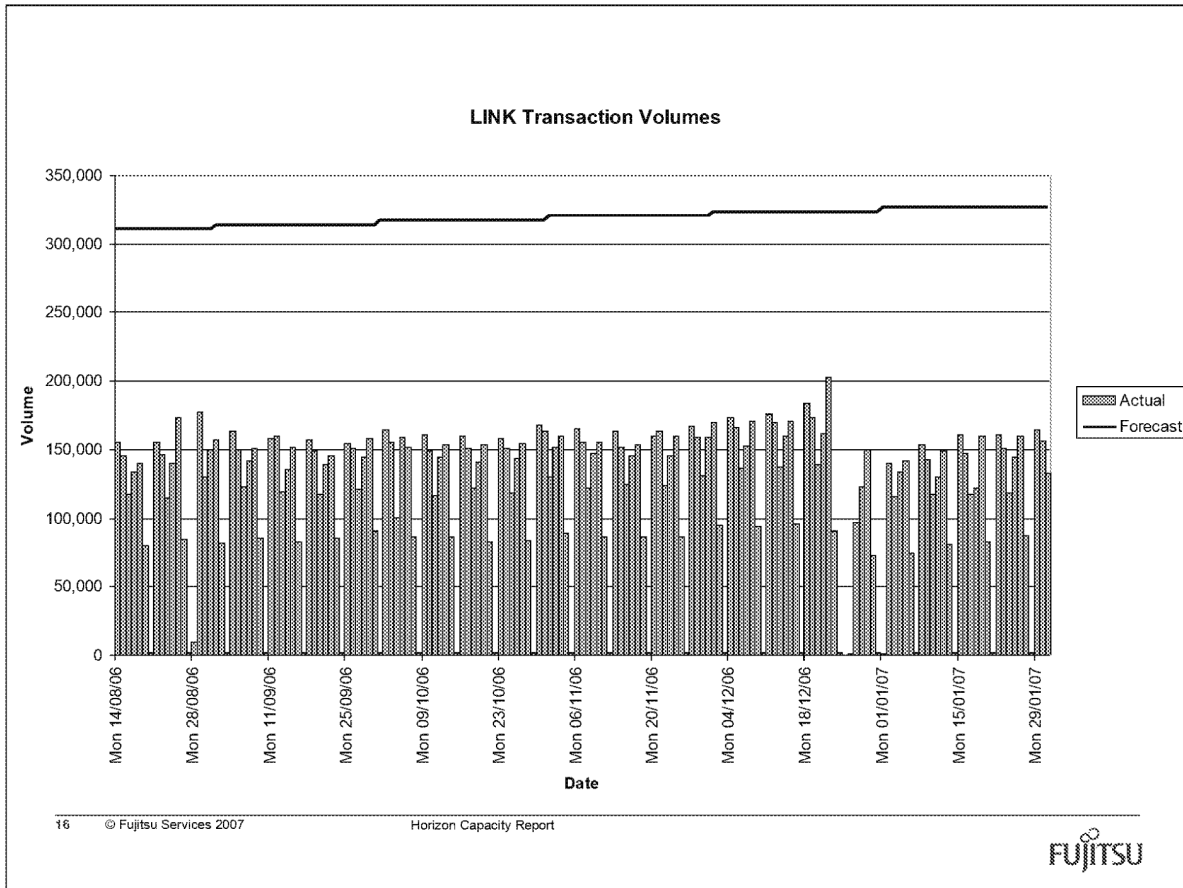






A&L Transaction Volumes

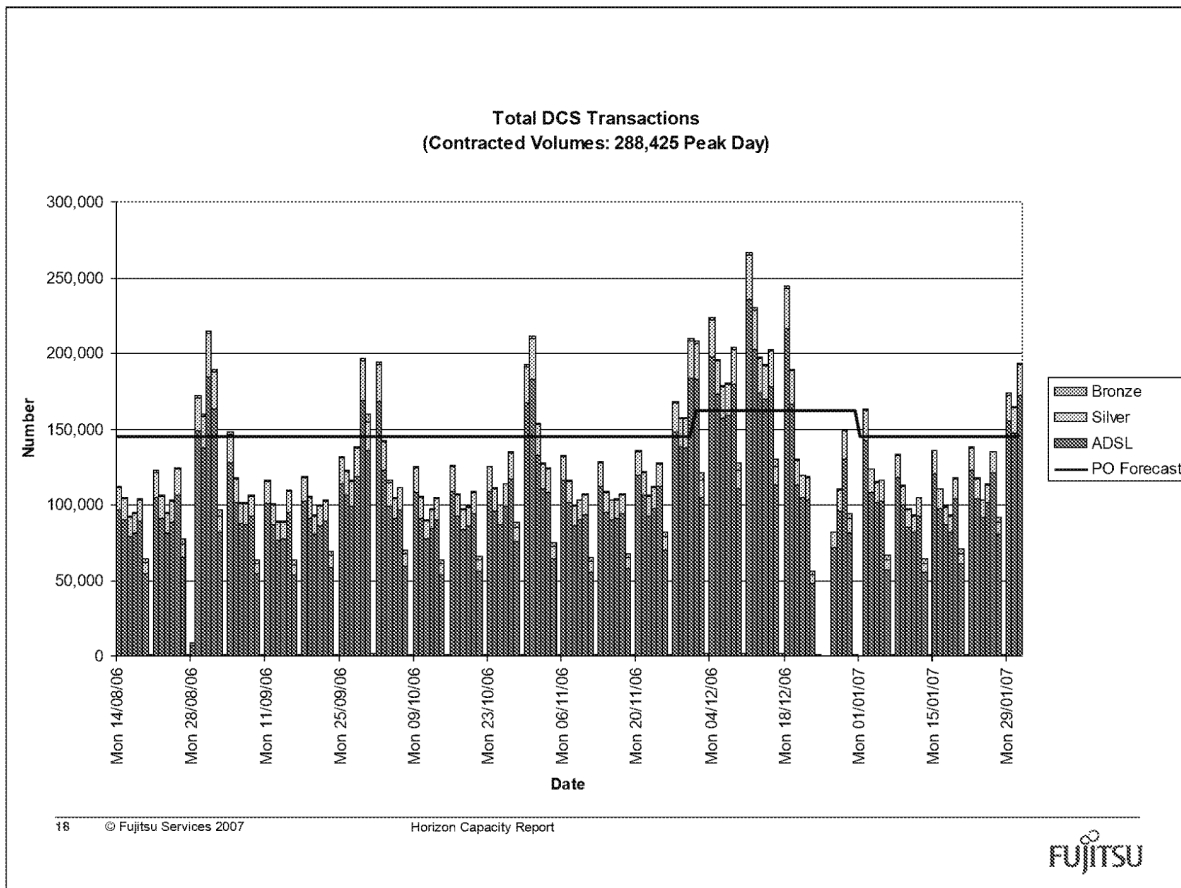


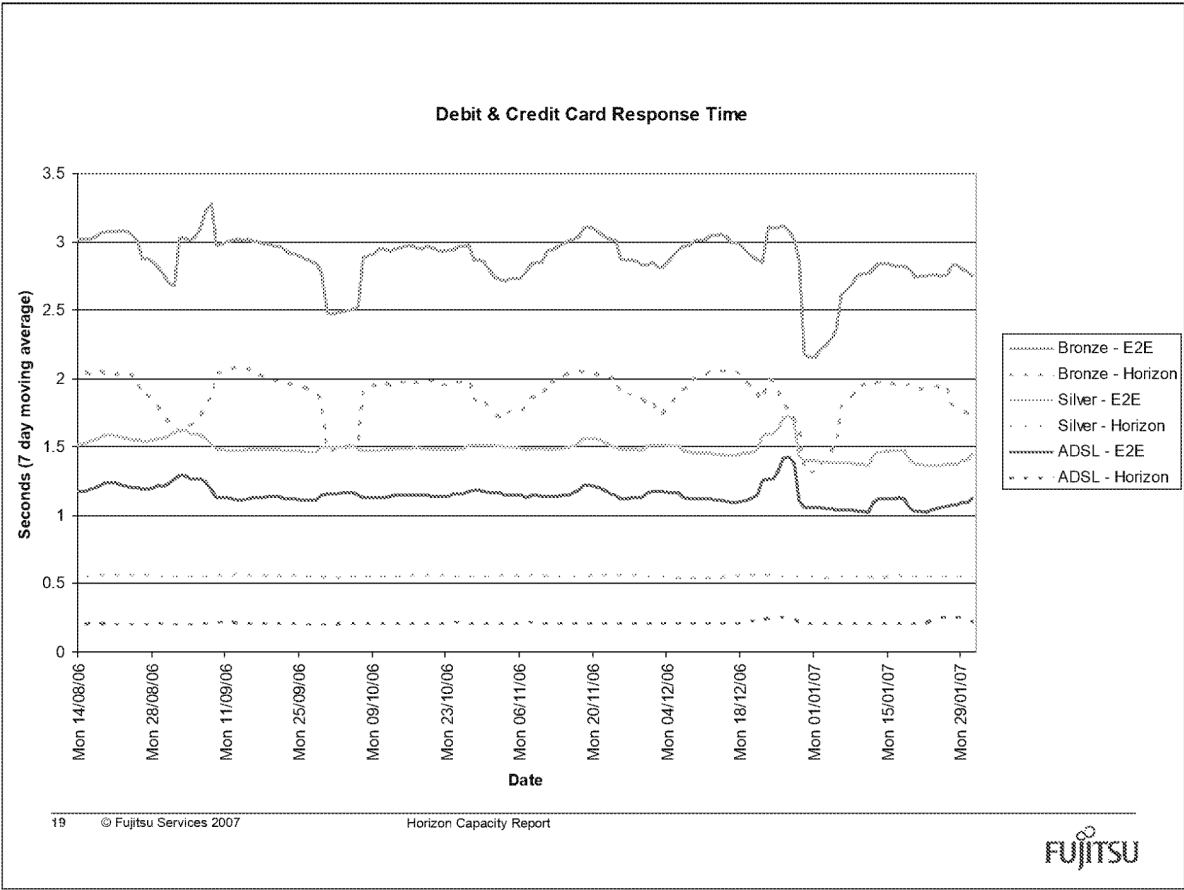


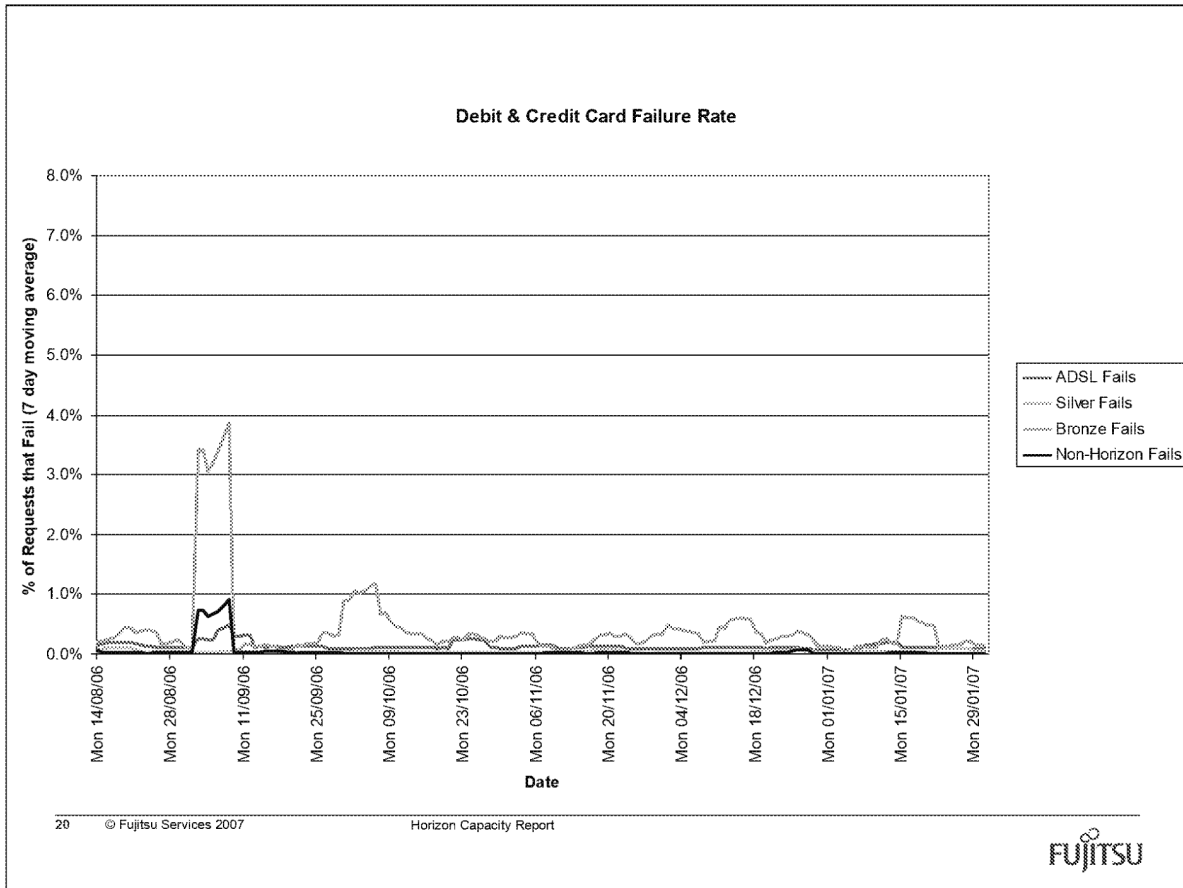
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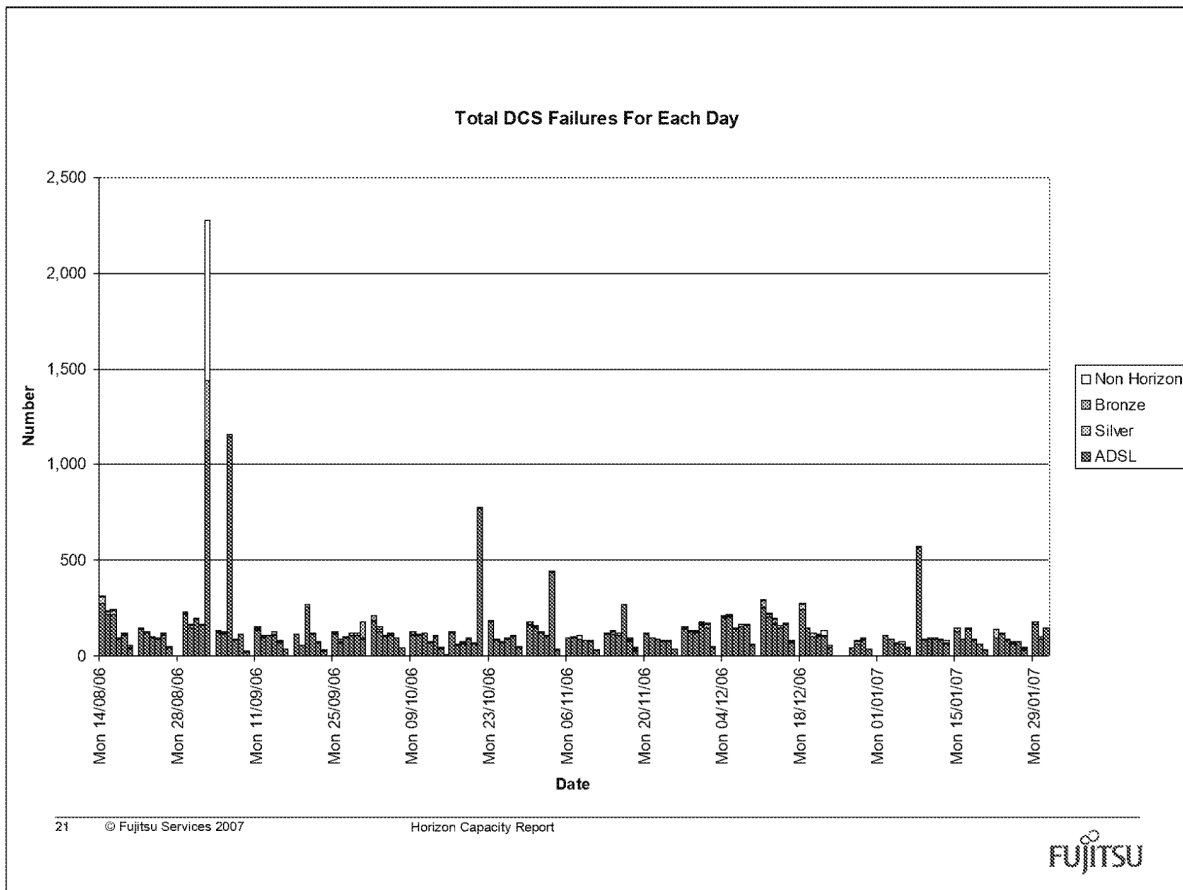


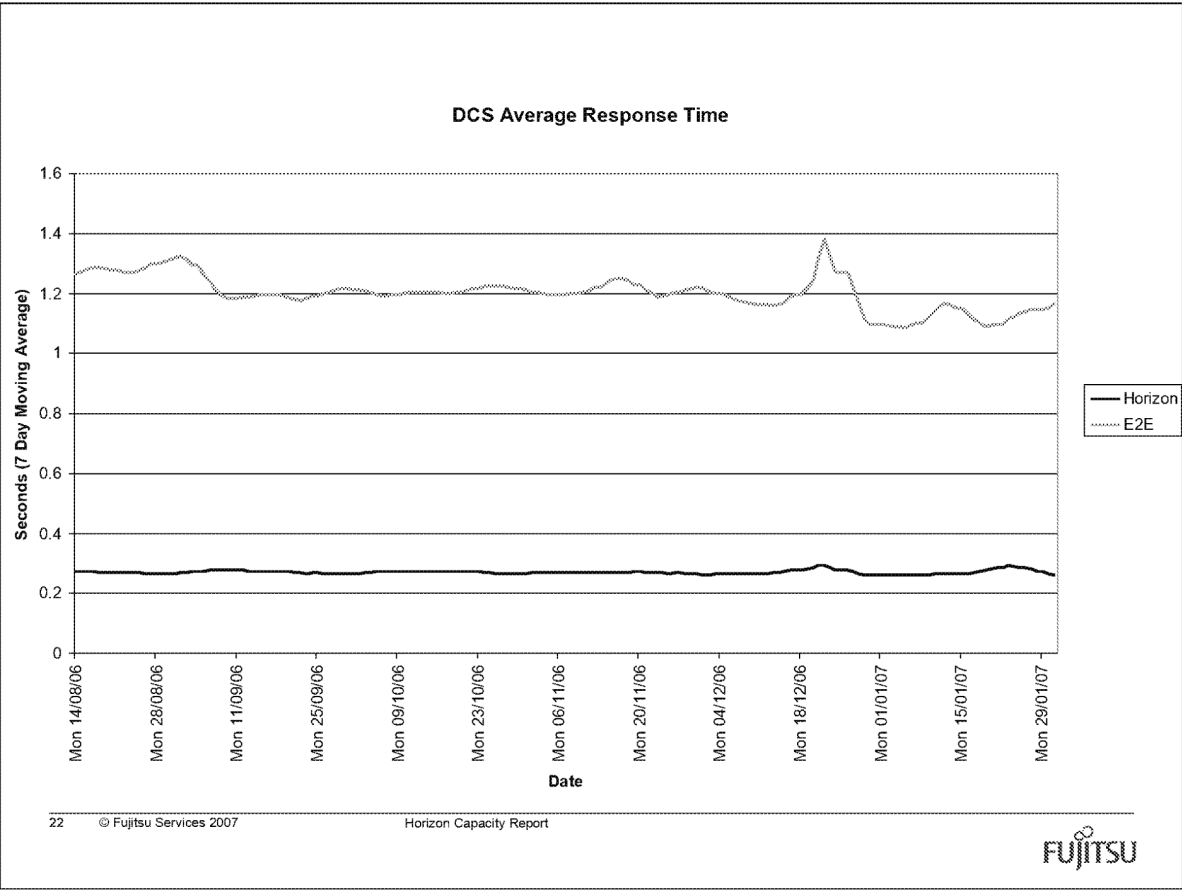
Debit & Credit Card

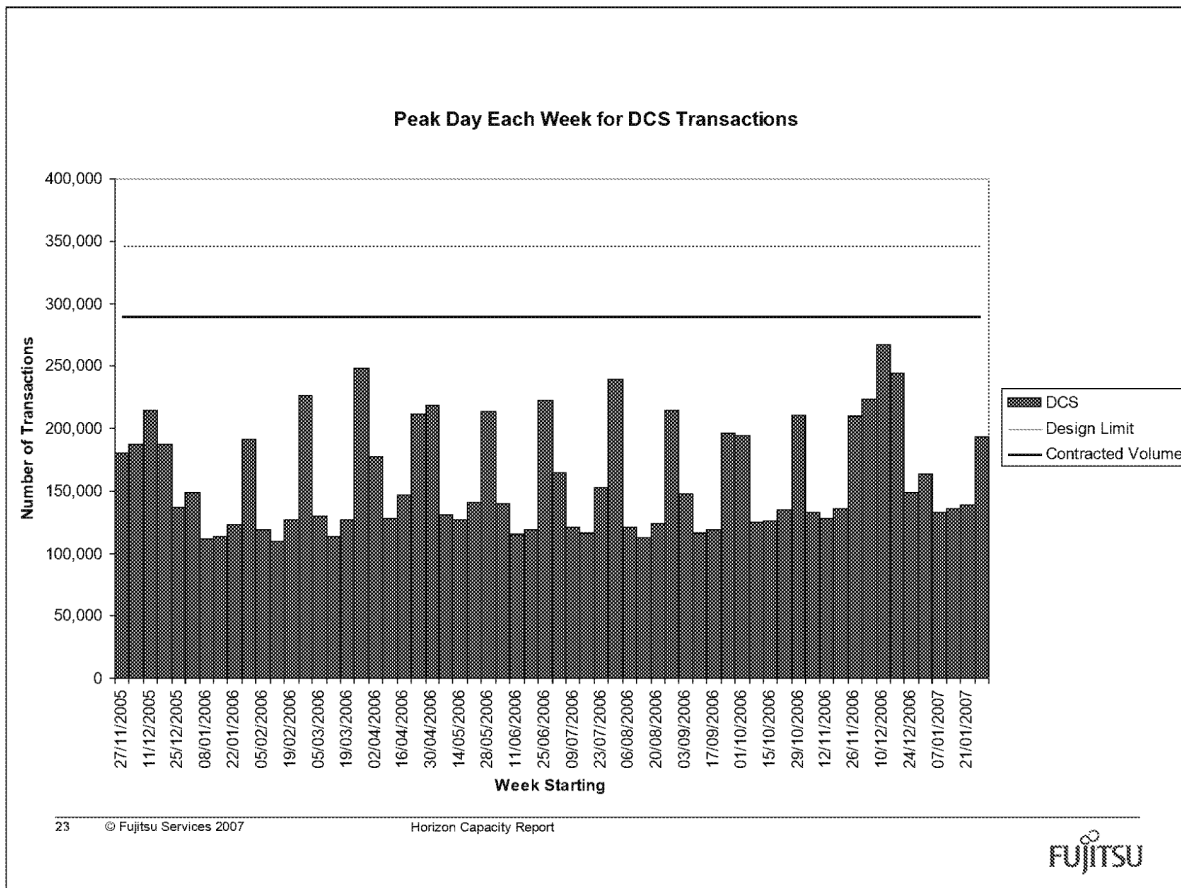








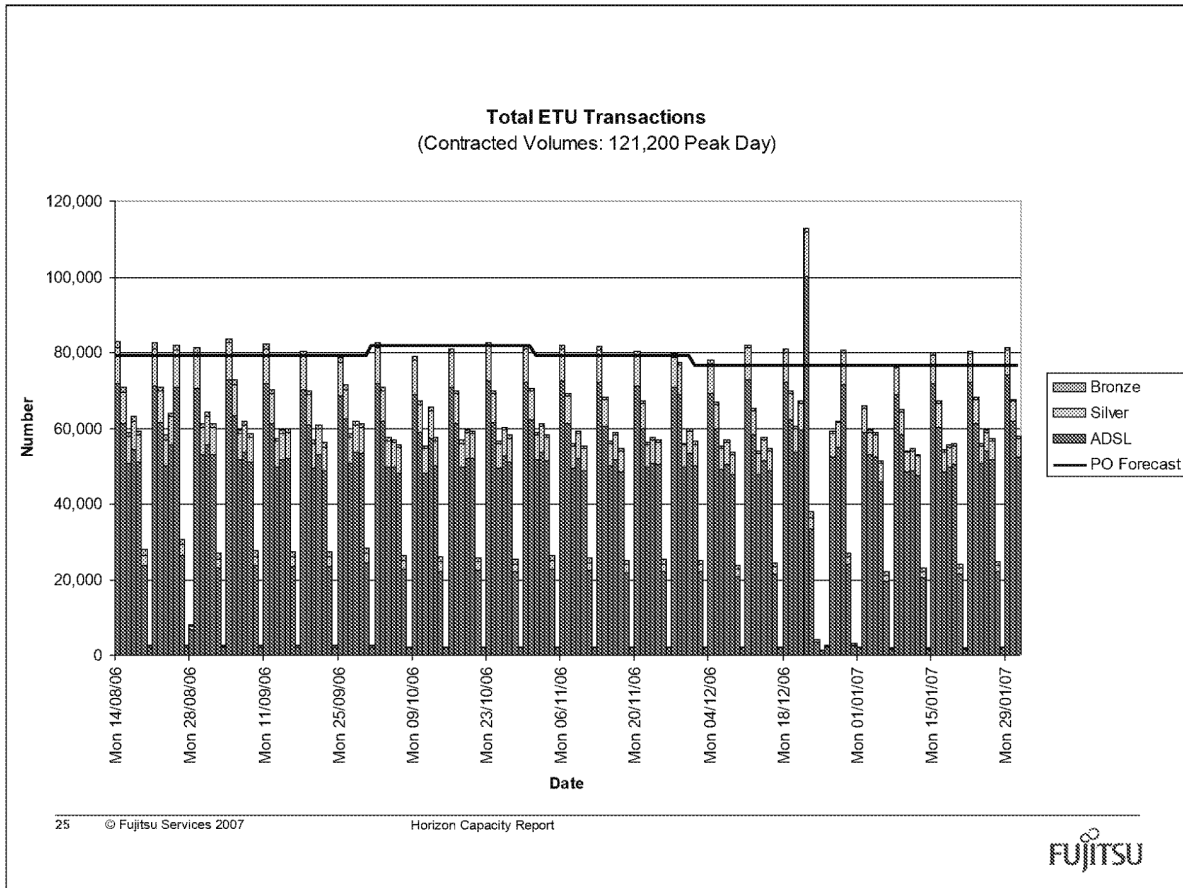


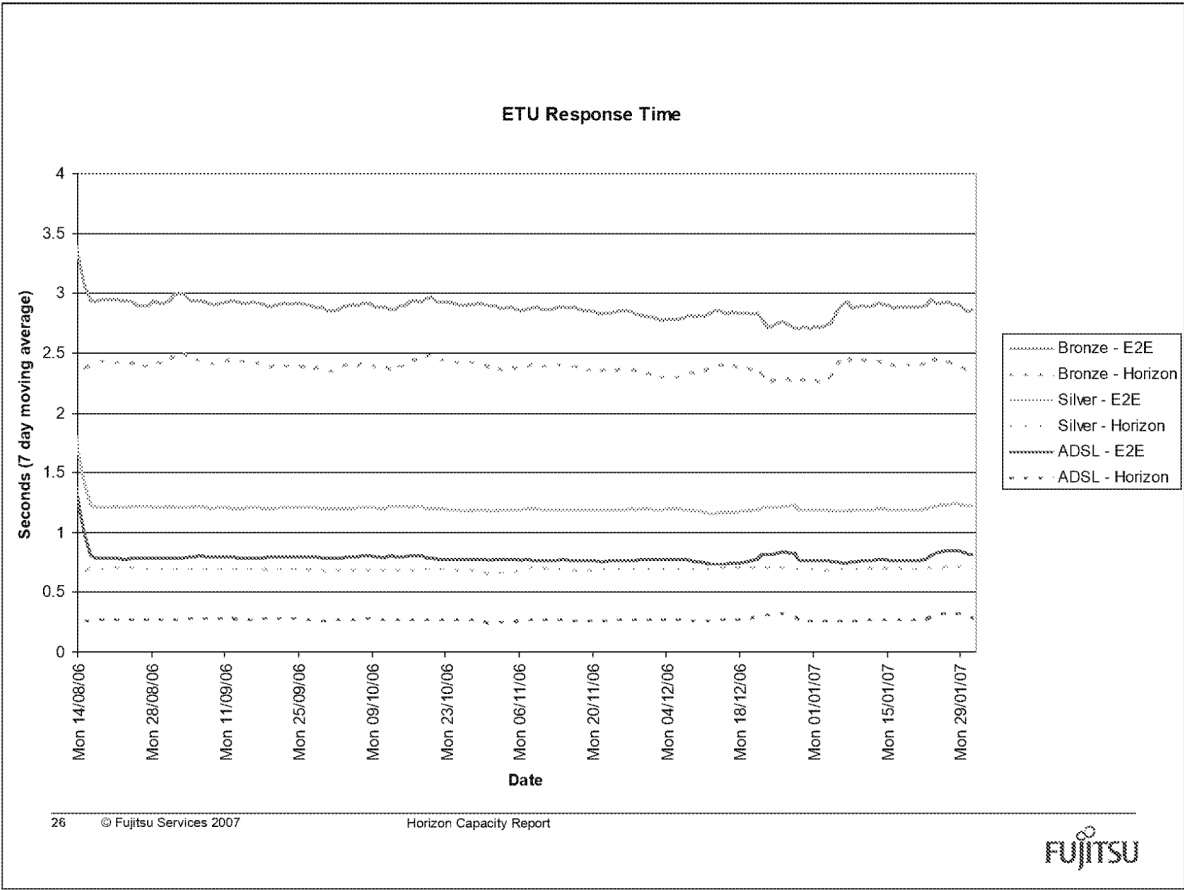


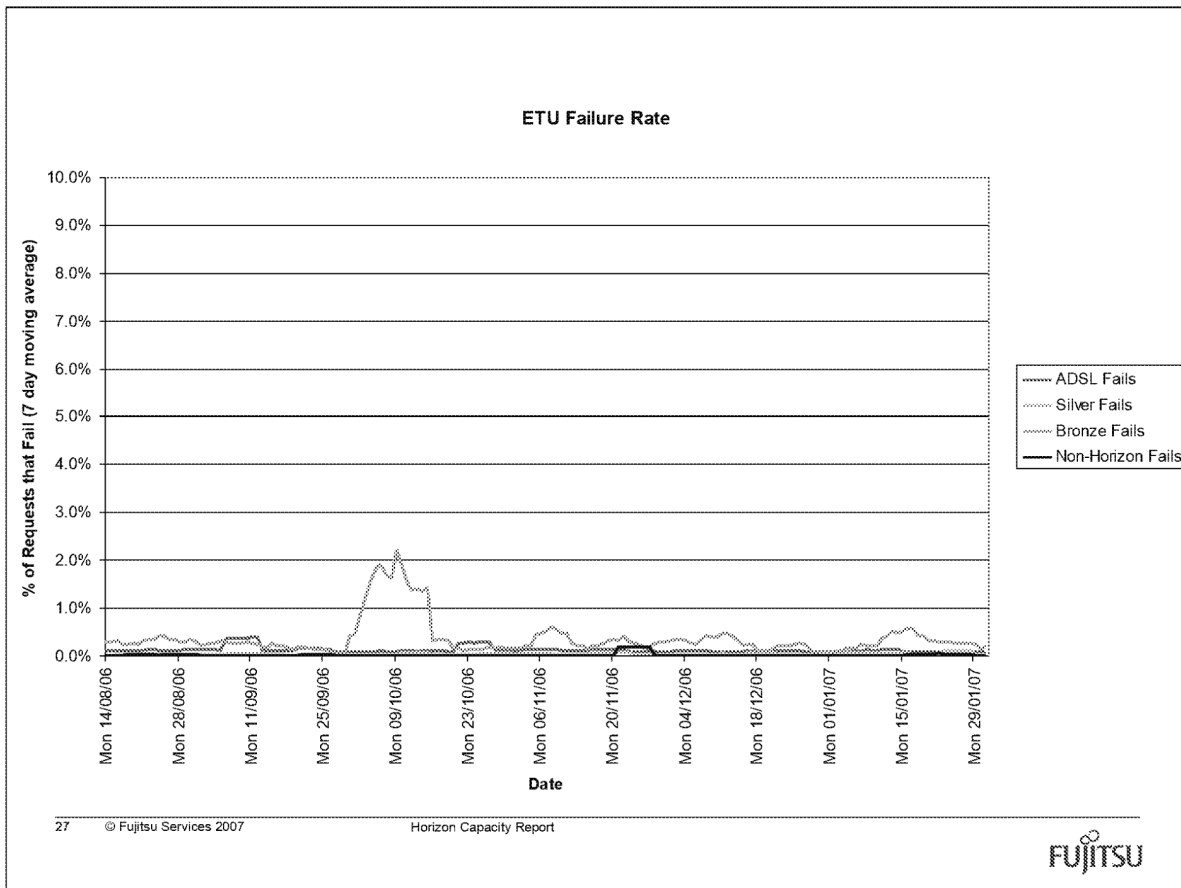
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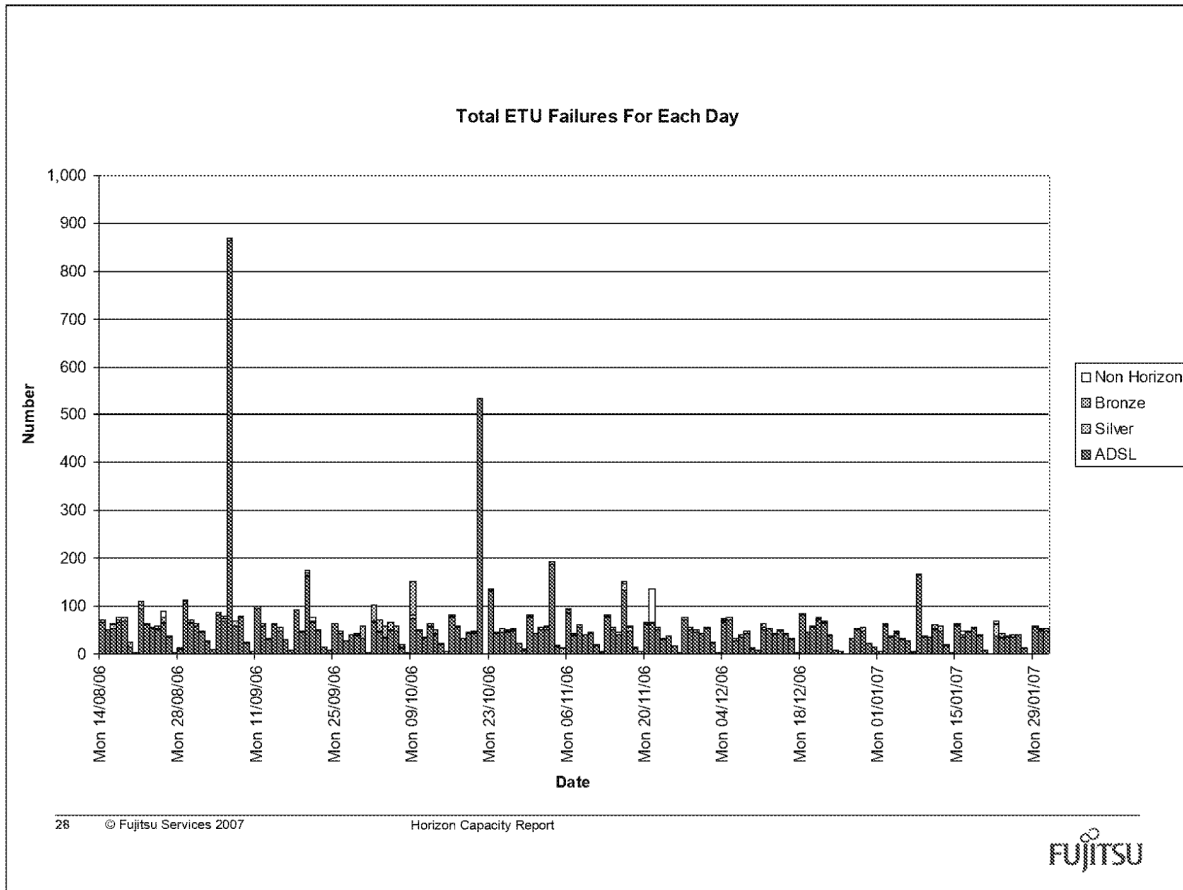


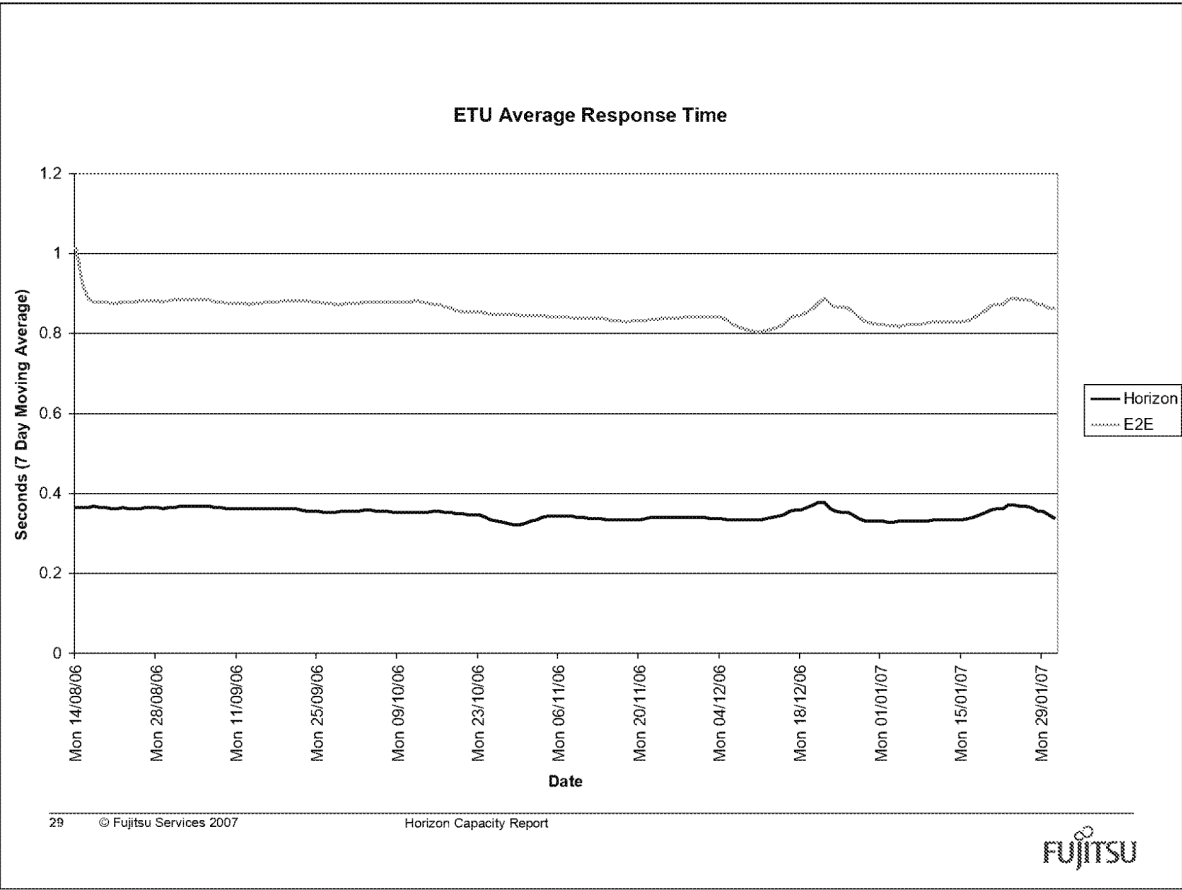
E-Top Up

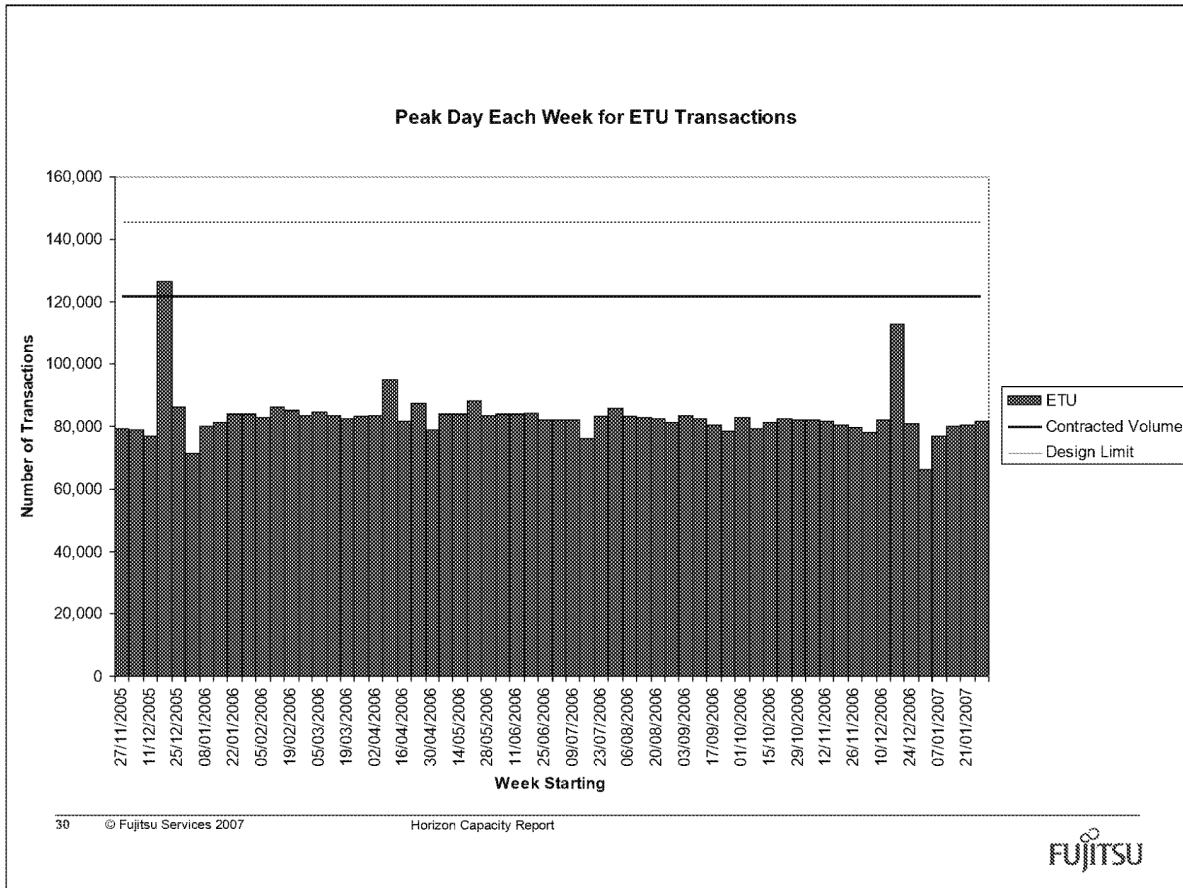








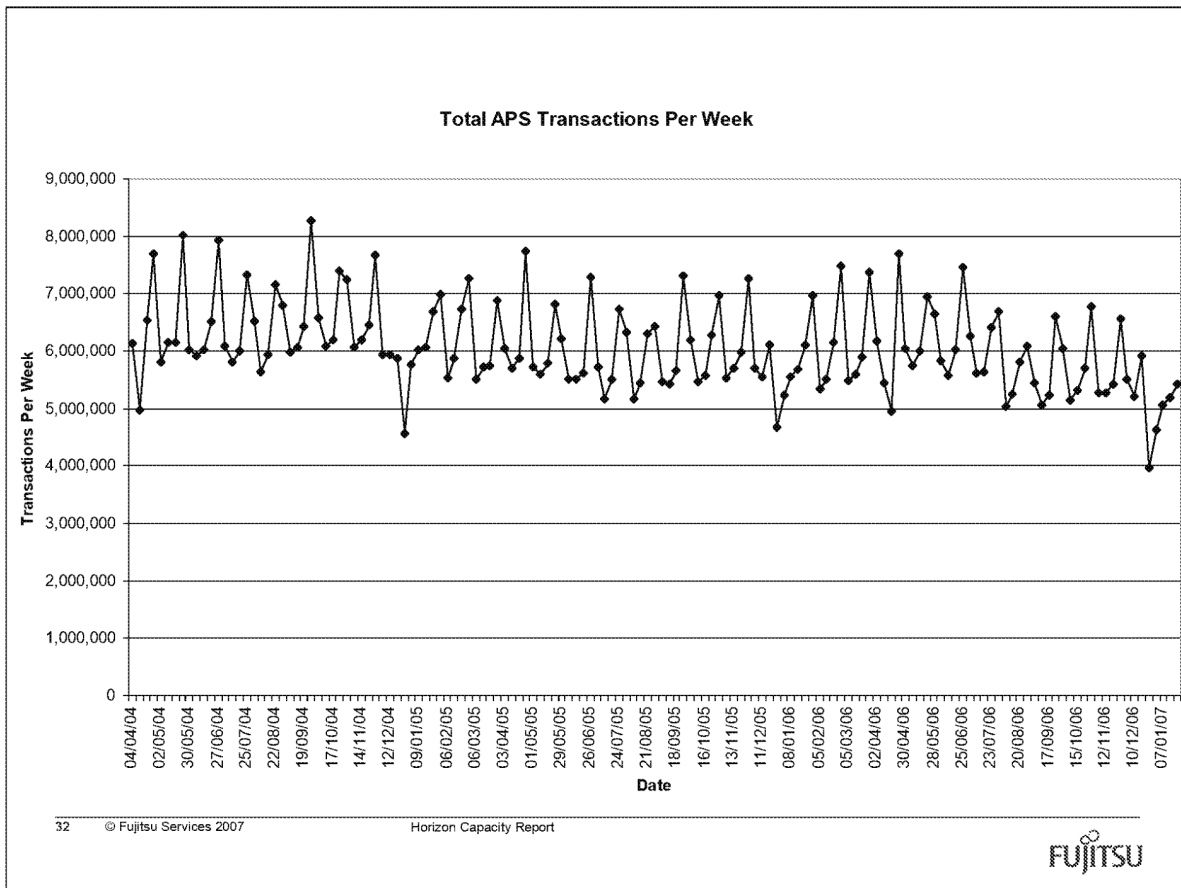


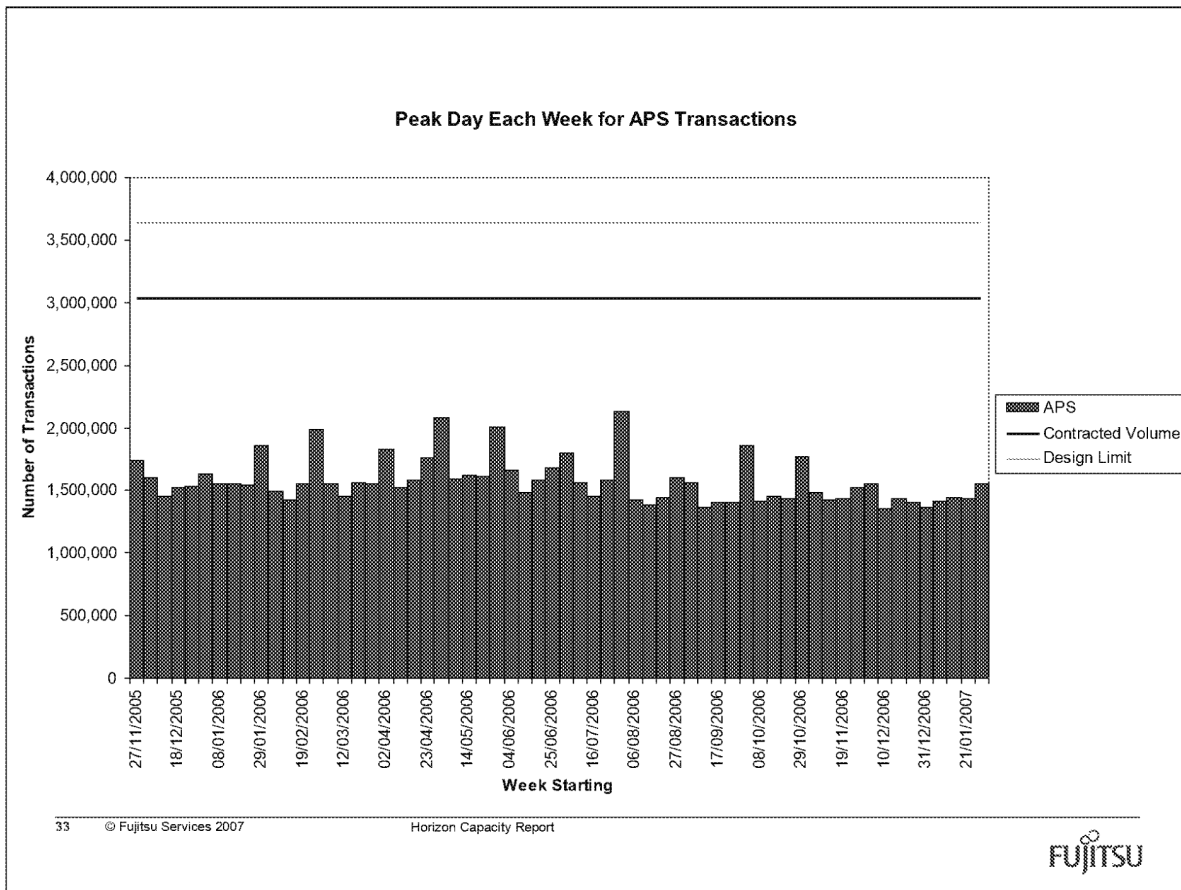


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APS

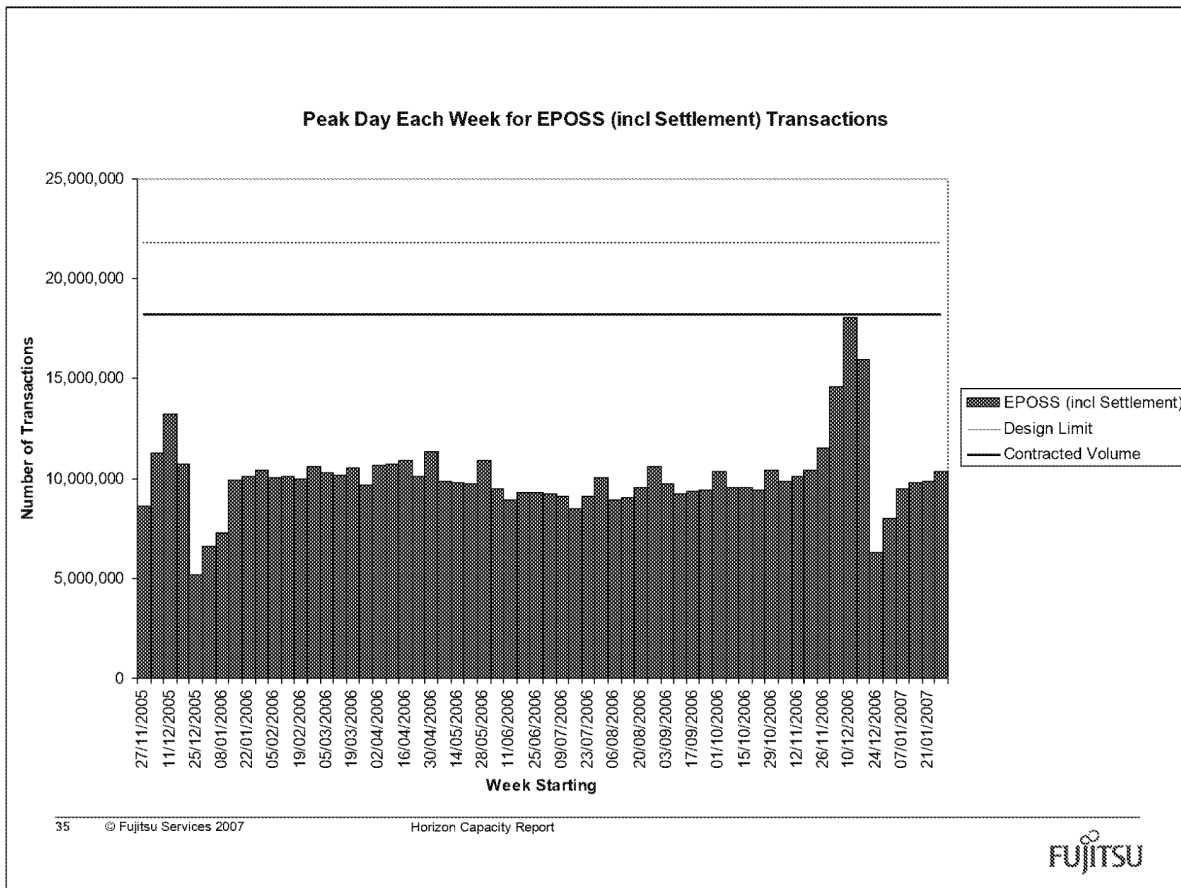




Horizon Capacity Report



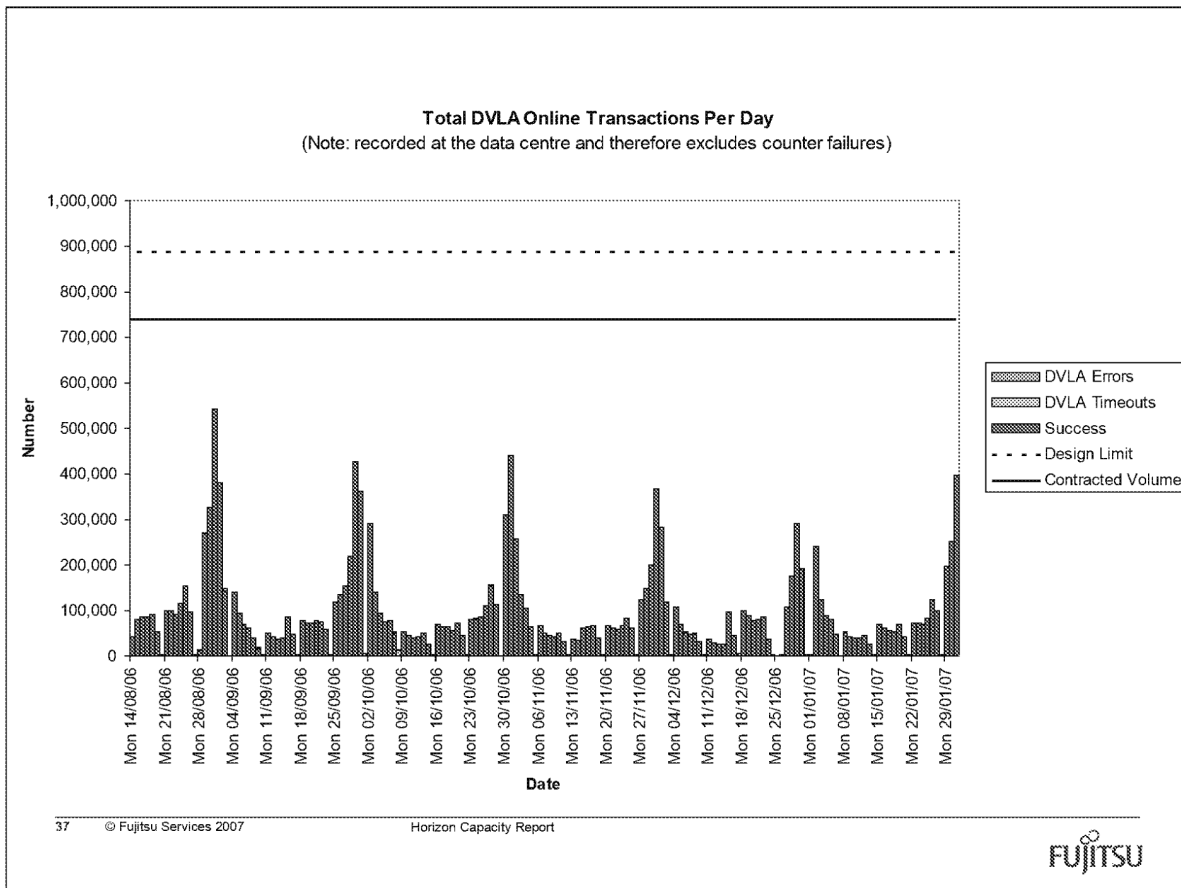
EPOSS

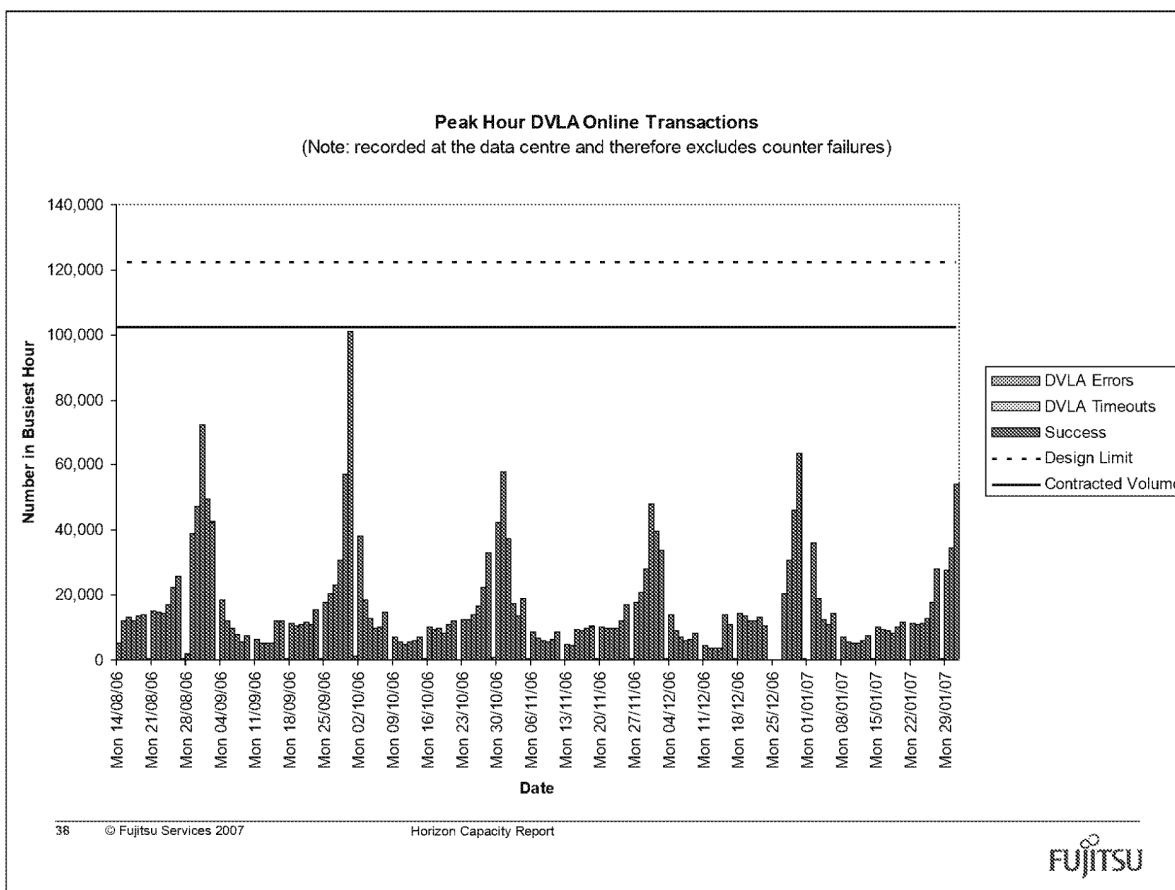


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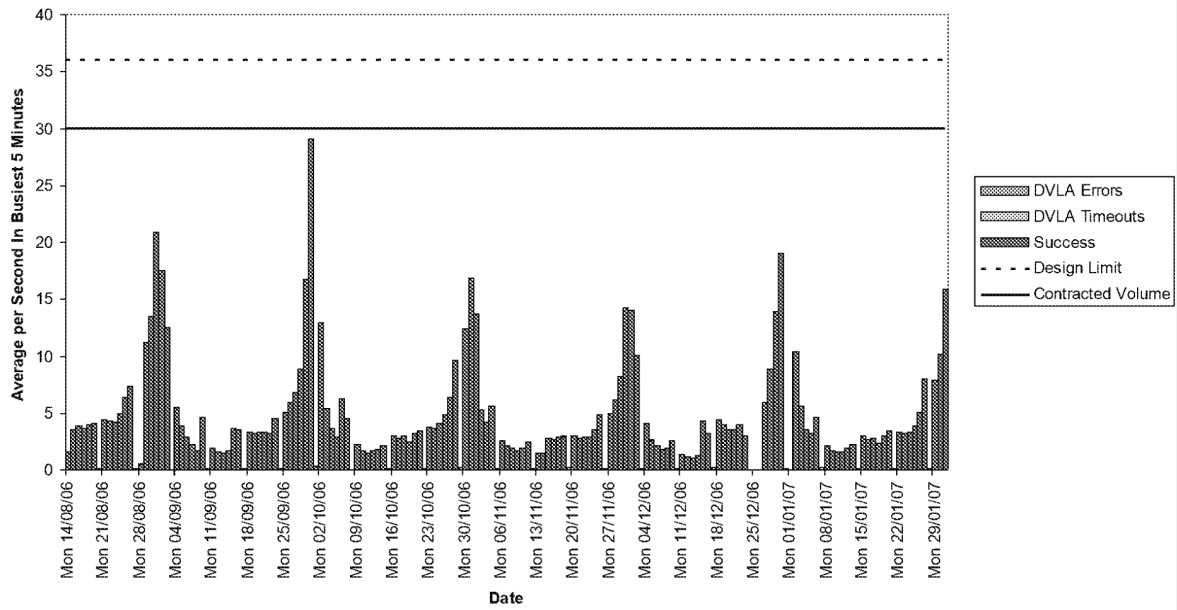


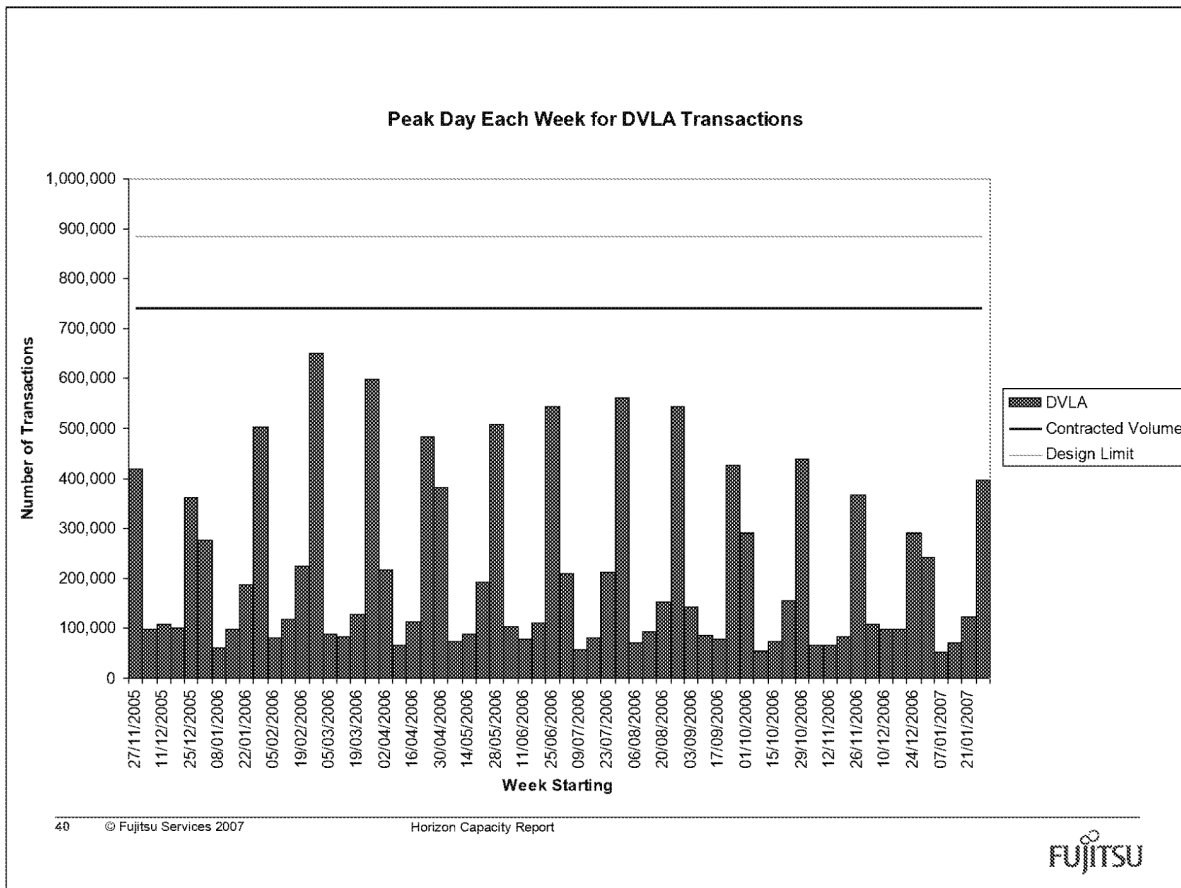
DVLA Online



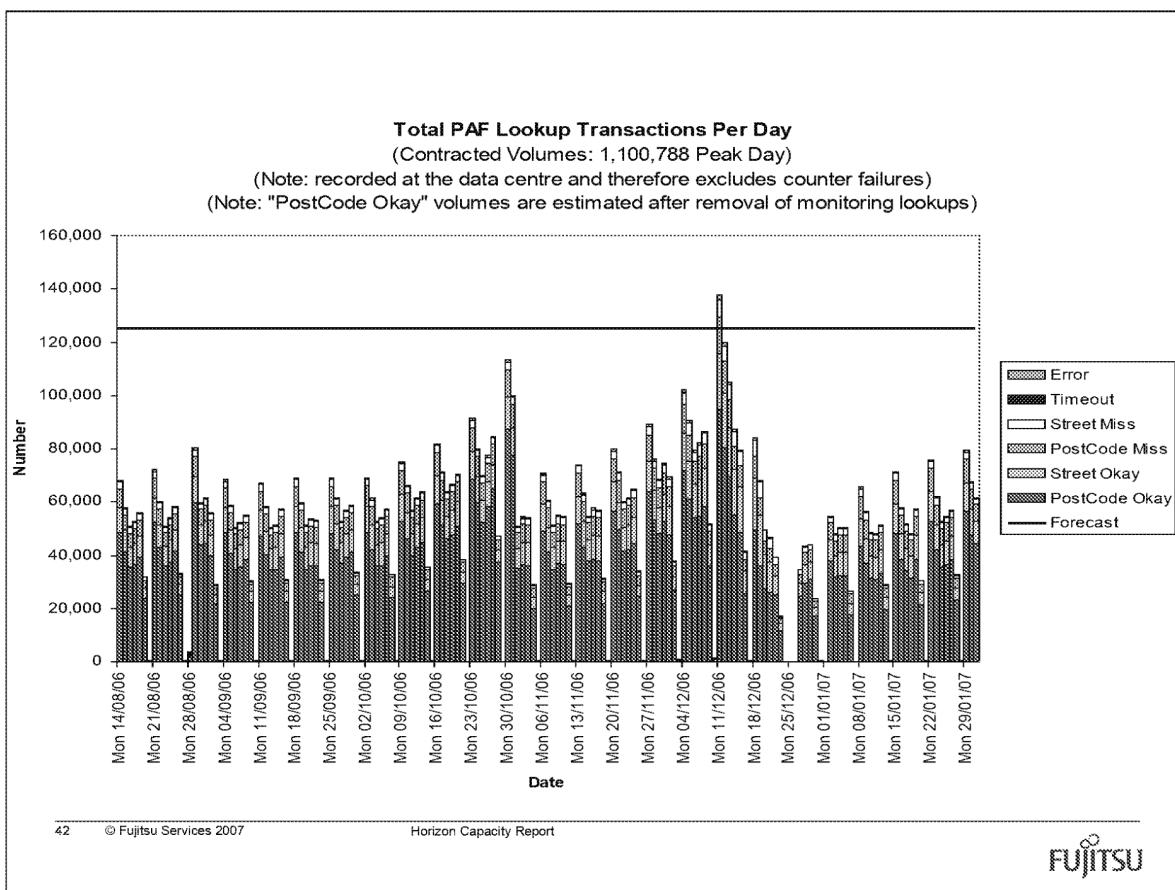


Peak 5 Minutes DVLAOnline Transactions
(Note: recorded at the data centre and therefore excludes counter failures)





PAF – Post Code Lookups

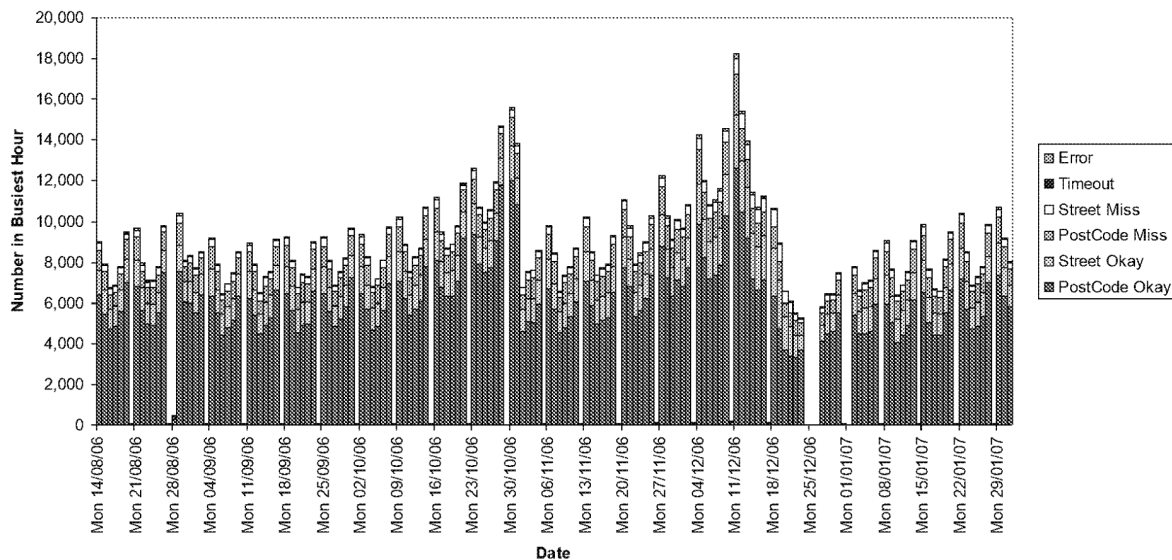


Peak Hour PAF Lookup Transactions

(Contracted Volumes: 162,246 Peak Hour)

(Note: recorded at the data centre and therefore excludes counter failures)

(Note: "PostCode Okay" volumes are estimated after removal of monitoring lookups)

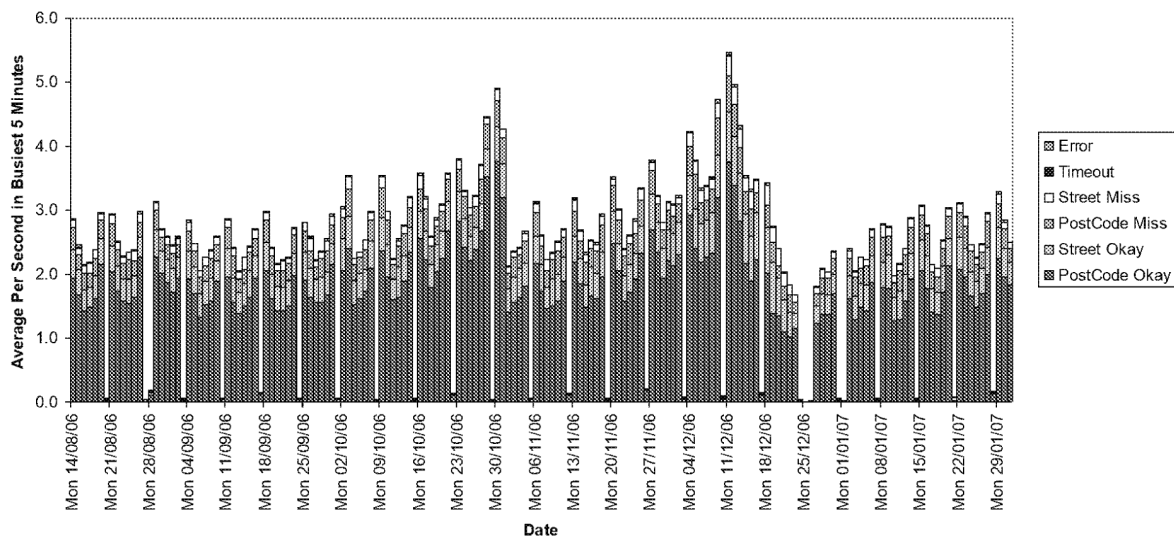


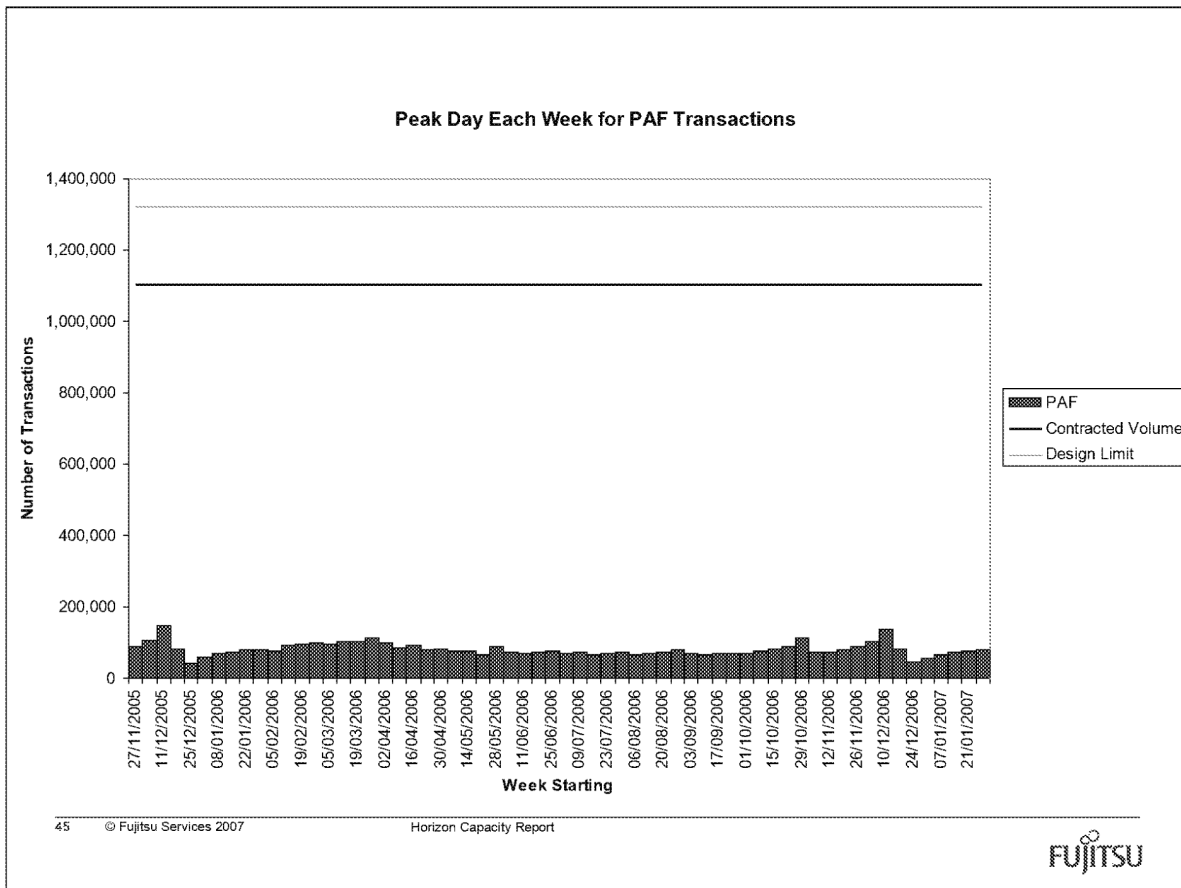
Peak 5 Minute PAF Lookup Transactions

(Contracted Volumes: 46 Per Second)

(Note: recorded at the data centre and therefore excludes counter failures)

(Note: "PostCode Okay" volumes are estimated after removal of monitoring lookups)



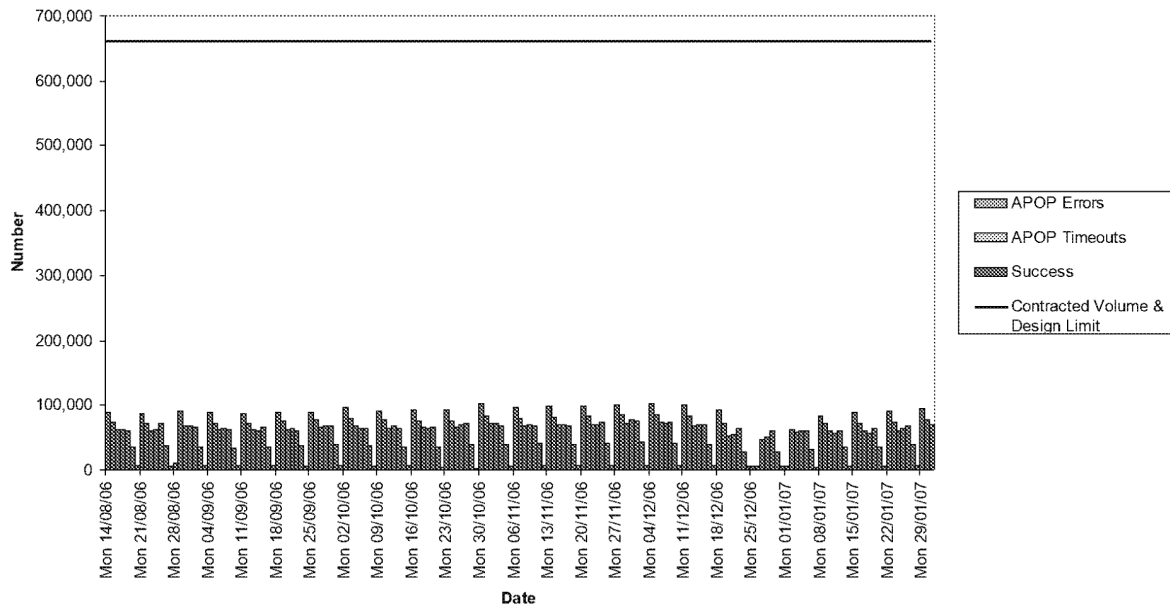


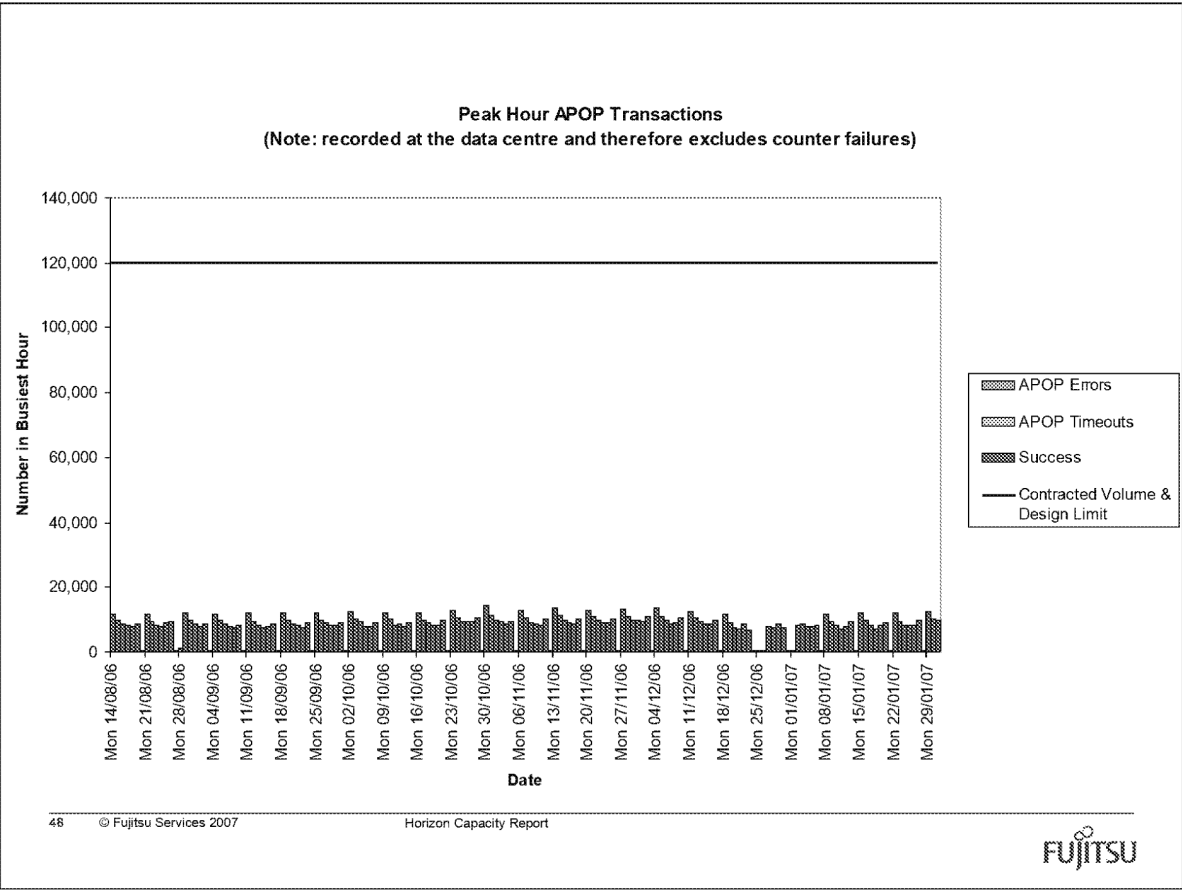
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APOP

Total APOP Transactions Per Day
(Note: recorded at the data centre and therefore excludes counter failures)





Peak 5 Minutes APOP Transactions
(Note: recorded at the data centre and therefore excludes counter failures)

