

Witness Statement

*(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)*

Statement of Gareth Idris Jenkins

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of 3 pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated 23 day of March 2006
the

Signature

I have been employed by Fujitsu Services, working on the Post Office Account, formally ICL Pathway Ltd., since 1996 as a Customer Solutions Architect, involved in many aspects of design and implementation of the computer system known as Horizon, which is a computerised accounting system used by Post Office Ltd.

There are three main reasons why a zero value transaction may be generated as part of the banking system:

1. The transaction has no financial effect (ie a Balance Enquiry or a PIN Change)
2. The transaction has been declined by the Bank
3. There has been some sort of System Failure. Such failures are normal occurrences.

Each transaction has associated with it a Response Code field which identifies what has happened. These values are included (together with their descriptions) in the ARQs. In summary:

- RespCd = 1, means that the transaction was Authorised by the Bank. If it is for zero value, then this means it had no Financial effect. In all the example, such transactions were PIN Changes or Balance Enquiries where this is indeed the case.
- RespCd has a value between 2 and 10 means that the transaction was Declined by the Bank. The actual value indicates why (eg 3 means that the PIN was invalid and 4 means Insufficient funds)
- RespCd with a value greater than 10 implies some sort of system failure The actual value provides further information as to the nature of the failure within the overall system

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Continuation of statement of Gareth Idris Jenkins

From the examples the following are the Response Code values that occur:

- 1 - Authorised OK
- 3 - Declined - Invalid PIN
- 4 - Declined - Insufficient Funds
- 6 - Declined - Usage (amount)
- 8 - Declined - Other
- 23 - Failed by FI: Unexpected Response Code (Note this appears as Timeout in the spreadsheet)
- 26 - Failed by FI: System Unavailable - Return Card

Note that the text varies in the ARQs, but the meaning is basically the same.

The report is formatted with the following headings:

For ARQ 401

Node – Counter Id

User Id – The user who did the transaction

Time – The time of transaction

Date – Date of transaction

TranType Description – The type of Transaction carried out together with a description of its meaning

Amount – The amount of money that actually changed hands

HTxnNum – Unique identifier for a banking transaction

RespCD Description – Response Code generated for a particular transaction together with a description of its meaning

For ARQ 459

All columns as listed in 401 plus the following below

Id – Same as Counter Id above

Application – Initiating Application (usually Banking)

RtnGwy (Routing Gateway) - which is the financial institute where the transaction is going

PAN (Primary Account Number) – Account number on the card

SaleValue - Same as Amount Above

For ARQ 460

All columns as listed in 401 and 459 plus the following below

Counter Position - Same as Counter Id above

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Witness Statement

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I produce a copies of the nil transaction spreadsheets for ARQs 401, 459 and 460 Exhibits GIJ/01, GIJ/02 and GIJ/03.

There is no reason to believe that the information in this statement is inaccurate because of the improper use of the computer. To the best of my knowledge and belief at all material times the computer was operating properly, or if not, any respect in which it was not operating properly, or was out of operation was not such as to effect the information held on it

Any records to which I refer in my statement form part of the records relating to the business of Fujitsu Services. These were compiled during the ordinary course of business from information supplied by persons who have or may reasonably be supposed to have personal knowledge of the matter dealt with in the information supplied, but are unlikely to have any recollection of the information or cannot be traced. As part of my duties, I have access to these records.

I'm not sure that the yellow bit is true. Can this be deleted? All I've done is interpret the data in spreadsheets that you have emailed to me.

Signature

Signature witnessed by