

**S80 Release Note - Deferred PEAKS List - Counter****Commercial-in-Confidence**Ref: **CS/REN/032**
Version: **1.0**
Date: **13/10/2005**

Document Title: S80 Release Note - Deferred PEAKS List - Counter

Document Type: *Release Note*

Release: *S80*

Abstract: *This document details those Peaks that are outstanding at S80*

Document Status: Approved

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0.0 Document Control

0.1 Document History

Version No.	Date	Reason for Issue	Associated CP/PEAK/PPRR Reference
0.1	23/02/05	Initial draft	
0.2	13/07/2005	2 nd draft	CP3918

0.2 Review Details

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0.3 Associated Documents

Reference	Version	Date	Title	Source
PA/TEM/001			Fujitsu Services Document Template	PVCS

Unless a specific version is referred to above, reference should be made to the current approved versions of the documents.

N.B. Printed versions of this document are not under change control.

0.4 Abbreviations/Definitions

Abbreviation	Definition

0.5 Changes in this Version

Version	Changes
0.1	None
1.0	Minor grammatical corrections & updates to PEAKs lists

0.6 Changes Expected

Changes
None



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1.0 Introduction

This document is an addendum to the S80 Release Note detailing those Peaks, which remain outstanding once S80 has been implemented. This document only includes Peaks that impact on the counter. Data Centre PinICLs are detailed within document CS/REN/031

The Peaks were either: -

- Peaks which were outstanding at S60, S70 or S75 and had previously been targeted at S80 or

- Raised in S80 testing and agreed to be deferred



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2.0 Table of Peaks deferred from previous releases

There are none.

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3.0 Table of Peaks identified during S80 testing

Peak	Priority	Description	Analysis and Proposal	Severity	Proposed Target Release
PC0113449	C	S80A CTR: Layout of SU Trial balance Stock Unit Trial Balance Report differs from the layout specified in the UI (EA/IFS/011) in that it is missing a blank line before the line "VALUE STOCK & MOP".	This is considered a low priority fix as the required information is displayed correctly.	Low	Future Release Accepted by IRF (#01)
PC0113835	C	S80A - further logon checks after TC logon prompt The Declaration/Correction and Revaluation UI (EA/IFS/012) states that the Transaction Correction Check should be the LAST logon check to be performed. On the first logon on of the day at a counter it is NOT the last - the APS Disaster Recovery/Fallback checks are the last.	The preferred option is for Transaction Corrections to be the last check, however it is not essential, as the Corrections are not being made to APS transactions. If we were to go ahead with the changes at this stage it would involve changes to three components, which could result in further problems, amounting to instability.	Low	Future Release Accepted by IRF (#01)
PC0113851	C	S80A - Format of Branch TP displayed Having rolled an Office out of TP07 into	This is considered a low priority fix and although introduces an inconsistency, the impact is negligible.	Low	Future Release Accepted by IRF (#01)

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		TP08, selection of the 'Select Branch TP' icon displayed the message "The branch is currently in Trading Period 8." This should be '08' for consistency with other screens/reports			
PC0113979	C	<p>S80A CTR: Reval warning marks SU as dirty</p> <p>Prior to S80, a product price change causes each stock unit to marked as 'dirty', preventing the stock unit from being rolled over as 'Inactive' (in case it holds any of the stock which would need to be revalued).</p> <p>From Point 50 this is no longer necessary (since stock can no longer be revalued) but stock units are still marked as 'dirty' on receipt of a price change and therefore still cannot be rolled over as inactive.</p>	This is a design issue rather than a coding bug. The system could and should allow stock units to be rolled over as inactive after a price change but it is just operating as it did prior to S80 (i.e. counter staff wont have to do anything more than they currently have to do).	Low	Future Release Accepted by IRF (#01)
PC0114197	C	<p>S80A MIG: Screens displayed at logon</p> <p>The desktop menu is displayed before the APS recovery prompts. At S70/75 this was not the case, all prompts were displayed before the first display of the desktop menu.</p>	This is a screen flicker and would require the introduction of an intermediate screen. As there is no opportunity for any action to be taken on the screen, i.e. button presses the impact is considered low and a fix not recommended.	Low	Future Release Accepted by IRF (#01)
PC0114419	D	<p>S80A-CTN-No space in pop-up screen of B-Snapshot</p> <p>The screen displayed while the Balance</p>	No impact, cosmetic change.	Low	Future Release Accepted by IRF (#01)

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		snapshot is printing has the text 'Printing Report Balance Snapshot (By volume)'. There is no space after the word 'Snapshot'			
PC0115028	C	<p>S80B-MIG-In MIGR01 user CAP still shows as 01</p> <p>When logging in as MIGR01 user and performing a migration. The System displayed CAP 30 automatically and migration was completed successfully. However, the information on the bottom right hand corner of the desktop appeared as below.</p> <p>Stock: DEF User: MIGR01 (Share) CAP 01/BP 01</p> <p>This was corrected once the MIGR01 user is logged out and logged back in.</p>	<p>This has not changed at S80; it has always been like this when you log in to a new counter in the DEF SU. This is therefore recommended for closure</p>	Low	<p>For closure.</p> <p>Accepted by IRF (#01)</p>
PC0115319	C	<p>S80A-CTR-Stock Adjust should report adjust failure</p> <p>The failure to record volume adjustment transactions for AirLetter Single and Game License Red, even though there was no error reported to the UI. The failure is caused by the</p>	<p>This is not considered to be an essential fix because it will only occur if the data is not specified incorrectly.</p> <p>To protect against this possibility a fix should be considered in a Future Release.</p>	Low	<p>Future Release</p> <p>Accepted by IRF (#01)</p>

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		adjustment price being outside the min/max value range for the products, so the transaction is rejected by EPOSSCore.			
PC0115852	C	<p>S80 - CTR - SAN gives -ve Cash volume adjustment</p> <p>Cash adjustment shows as negative on the Transaction Log for a Stock Adjust Negative.</p> <p>The Cash was subsequently shown to have been adjusted correctly on a SU Balance snapshot, but it is inconsistent with other reports. It should be shown as a positive value because the Cash has actually been adjusted in a positive sense.</p>	<p>This is a code error but the problem has been in the system since before S80 and doesn't appear to be causing any significant confusion.</p> <p>A KEL should be raised and a fix considered in a Future Release.</p>	Low	<p>Future Release</p> <p>Accepted by IRF (#01)</p>
PC0116211	C	<p>S80 B - ETU icon missing after session tfr</p> <p>When transferring a session from one counter, which is on the Mobile Phone E Products Services screen, to another counter for the first time the Vodafone icon disappears.</p> <p>If the user prevs out of this screen and goes back into the Mobile Phone E Products Services screen, the icon reappears.</p>	<p>Historically the menus formed a disconnected hierarchy in that each submenu has a single parent menu, and thus the branches of the menu tree always move outwards from the root and never join back onto other branches. To avoid large-scale reference data duplication, at S60 release some submenus that are shared by 2 of more branches have been introduced. For example, the 'Mobile E prods' menu is specified just once in reference data but it appears on both the following menus: -</p>	Medium	Future Release



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			<p>Transactions/Serve Customer/Other Products Transactions/Serve Customer/Other Products/Travel</p> <p>This sharing of menu data appears to be confusing the Desktop when it restores the customer session on a destination counter during a session transfer. The Desktop fails to display the icon on the first (top left) button on the shared menu, if that icon has never been displayed on that counter since the Desktop was last cycled. It is only menus shared in this way that experience the problem. The list of menus affected in this way is given below.</p> <p>Transactions/Serve Customer/Other Products/Mobile E prods Transactions/Serve Customer/Other Products/Travel/Mobile E prods</p> <p>Transactions/Serve Customer/Functions/smartpost Admin Transactions/Non Acc Data/Functions/smartpost Admin Transactions/Non Acc Data/Other Non Acc/Functions/smartpost Admin</p>		
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			Transaction/Remittances/Out ADC Transaction/Remittances/Out ADC/Stock/Out ADC On the basis that this will be a rare occurrence and the fact that Reference Data to deliver approximately 100 additional buttons would be required, we do not suggest this is fixed at S80. Recommend for Future Release.		
PC0116293	C	S80B CTR: SU imbalance warning clears automatically If there is an imbalance in a SU then a warning is displayed at rollover. This warning has a "Continue" button and should not be cleared until the clerk presses the button, but it actually clears by itself. So if you're not looking at the screen you may miss seeing this message.	This is not a new problem at S80 and the problem of SU imbalance is not a regular occurrence. Also, the message tablet is displayed for the duration of time it takes to print the report.	Low	Future Release Accepted by IRF (#01)
PC0116581	C	S80B CTR Trans Corrections OnLine Err message If a Transaction Correction fails to process at the counter the correct message appears on screen and on the print out, however the top of the receipt print out also includes the text 'On-	A new report definition would be required for this printed slip, the suggestion is as it is only visible to the PM and since it is only used for when he is going to call NBSC as long as the text is regarded as irrelevant this would not cause an issue.	Low	Future Release Accepted by IRF (#01)

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		line services unavailable'. This is obviously misleading and would probably be reported to NBSC by the Post Master when he called with the reference number for the failed TC.			
PC0116972	C	<p>S80C - Session transfer with mails items on stack</p> <p>In the course of testing it has been found that session transfer with Track and Trace items on the stack is taking longer than does session transfer with non-Track and Trace items on the stack. The length of time it takes has varied - on some occasions it has been almost as quick (a few seconds) as a session transfer with non-track and trace items but on other occasions it has taken as much as 3 and a half minutes.</p>	<p>Development have analysed the problem and concluded the following:</p> <p>i) All session transfers are thought to be slower within 2 migration windows:</p> <p>(1) From Counter Roll-out (Point 20) until the end of the CAP when the CBDB is switched off</p> <p>(2) The last CAP until the first TP inclusive</p> <p>(ii) However transfers with mails transactions appear to be taking significantly longer at S80 compared with S75.</p> <p>As T&T is only in pilot until post S90, it is likely that this problem will not be an issue for the bulk of the estate.</p> <p>Part (i) we can't do anything about - it is believed to be only a problem during S80 CAP to TP migration. So the recommendation is that we publish a KEL.</p> <p>Part (ii) is under investigation with Escher. Component showing problem is Escher</p>	Low	Future Release

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			desktop, so a fix at S80 is unrealistic. If an Escher fix is identified and can be supplied within the necessary timescales this could potentially be included at S90.		
PC0117023	C	<p>S80 E2E: Pouch dispatch msg wrong for nil pouch</p> <p>When an ACC card is scanned when there are no pouches to collect, the system displays a message 'Pouch Despatch Successful', however this is immediately followed by another message 'No Pouches to Despatch'.</p>	<p>This problem has existed since before S80 and does not appear to be causing any problem in Live.</p> <p>A KEL will be raised and the call closed.</p>	Low	Future Release Accepted by IRF (#01)
PC0117096	C	<p>S80C-T&T- Error on speed bulk receipt.</p> <p>There is an inconsistency between the Mails/Bulk Mails receipts and the Speed Bulk receipt.</p> <p>The Mails/Bulk Mails receipt states: - Posted after Last Collection?</p> <p>The Speed Bulk receipt states: - Posted After Last Collection?</p> <p>The 'A' in "After" is in uppercase on the Speed</p>	Low risk cosmetic change.	Low	S90 Accepted by IRF (#01)

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		Bulk receipt and in lower case on the Mails/Bulk Mails receipts. For consistency the 'a' should be in lower case on all receipts.			
PC0117173	C	S80C CTR: Format of SU Snapshot Format of new-style SU snapshot report does not conform to the design - it should not contain lines for Discrepancy Shortages Transferred or Discrepancy Excess Transferred	The problem here is consistency as the SU Snapshot should be identical to the SU Final Balance Report. The missing lines will always be zero. This would be a medium change in the code and is therefore not recommended at this stage.	Low	Future Release Accepted by IRF (#01)
PC0117310	C	S80 E2E: First logon displays malformed screen On the first logon of the day, the DESKTOP screen is displayed for a few seconds with a number of empty 'white boxes'.	Raised as an incident during end-to-end testing but subsequently agreed to be of a low priority and deferrable to a future release.	Low	Future Release
PC0117852	C	S80C-TCO-Print error results in Option list again If an error occurs while processing a Transaction Correction (TC) and the Print option is selected, after the Error has printed the user will not be returned immediately to the TC list screen. They will briefly see either	The only reasons a failure would occur at the counter is if the TC was for a Non Core product not available at that office or if the end date of the product or mode has passed (after the TC products and modes were validated by TPS). These situations are unlikely to arise in live and this peak has therefore been moved to Future Unspecified.	Low	Future Release Accepted by IRF (#01)

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		<p>the TC settlement options or the Housekeeping Menu before being returned to the list of TCs. The user will briefly see one of the following screens:</p> <p>(a) The settlement options list again i.e. 'Make Good: Cash', 'Settle Centrally', etc, if the TC just attempted had 'Accept Now' then 'Make Good' or 'Settle Centrally' selected before the error.</p> <p>(b) The Housekeeping Menu if the TC just attempted had 'Assign to HO', 'Send to P&L' or 'Stock WO' selected before the error.</p>			
PC0118048	C	<p>S80D-CTR-Isolated node warning * 2 on some reports</p> <p>On the gateway with the slave disconnected - if the Processed Transaction Correction report is printed, the isolated node warning appears twice.</p>	<p>Coding error results in two different components issuing warning message (so a fix would require changes to both components).</p> <p>Affects 4x reports in total.</p> <p>Problem does not affect functionality.</p> <p>KEL Mscardifield1738R raised and proposed that a fix is considered at a Future Release</p>	Low	<p>Future Release</p> <p>Accepted by IRF (#01)</p>
PC0119894	C	<p>S80D-TCO-text appears bottom right - Detail/Options</p> <p>When Accept Now then Make Good: Cash is</p>	<p>The current mode is being flashed up at the bottom RH on the screen. The (Escher) Desktop component is doing this automatically</p>	Low	<p>Future Release</p> <p>Accepted by IRF (#01)</p>

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		selected from the 'Display Transaction Correction Options' screen white text saying 'Accept Now' appears briefly at the bottom right hand corner of the screen, just below the 'OK' button. It disappears when the 'Transaction Correction Completed' screen appears.	whenever the mode is changed. This happens elsewhere in the existing product but is particularly noticeable in the new Transaction Correction functions KEL Mscardifield4232P has been raised and proposed that a fix is considered at a Future Release.		
PC0119913	C	S80D - CTR - SU Trial balance layout Missing and additional blank lines appearing on the SU Trial Balance	See also PC0113449. This is an error in the coding of the report but does not affect functionality. Propose fixing at a Future release	Low	Future Release Accepted by IRF (#01)
PC0119991	C	S80D Dev: MiMan into TP mode - report problem An office is Mimaned into TP Mode and a report produced which includes selection of a TP (e.g. Transaction Log). The TP selection picklist for the report shows the current TP as 'CAP' - e.g. instead of showing TP7 it shows CAP7.	The scenario where an office is MiManed, will only impact a small number of offices. The report can still be produced and its content is correct (it is only the selection picklist which is wrong) and the problem disappears after the first Trading Statement is produced. KEL Mscardifield2626L has been raised and proposed that a fix is considered at a Future Release.	Low	Future Release
PC0120060	D	S80D CTR: Reprint error message overlaps tablet Select Reprints/SU Balance and select a stock	Cosmetic fix, considered to be of no Business Impact.	Low	Future Release Accepted by IRF (#01)

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		<p>unit. Select Continue without selecting a CAP/TP</p> <p>At S75 the message displayed is split across 2 lines No CAP/BP Criteria specified</p> <p>At S80 the message is displayed on a single line No TP/BP Criteria specified.</p> <p>This makes the message too long to fit into the error tab The final letter (d) overlaps the RH edge of the tab</p>			
PC0120245	C	<p>S80D DCS: Can settle cheque by debit card</p> <p>The Settlement menu was selected with nothing on the stack (i.e. via the Functions menu). 'Cheque' was the selected and a value of £30 entered. This correctly showed on the stack as 'Pay £30.00'. A Debit Card was inserted in the Pin Pad and Chip and Pin selected. Since there was no money owed by the customer the system should not have allowed a debit card payment to be made.</p>	<p>This is an unlikely scenario and not a new problem at S80. It is only a problem if the Settlement menu is on display with nothing on the stack – under normal circumstances where a cheque is used in part payment against, say, a TV licence, then the max and default amounts for the Debit card payment are calculated correctly.</p>	Medium	Future Release Accepted by IRF (#01)

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		Instead the amount display showed session total -30.00, max amount 30.00, default amount 0.00 and a DC transaction for £30.00 was completed. The stack now showed that the customer was to be paid £60.			
PC0120467	D	S80D-CRE-Printing report APS trans list (S80) When the APS transaction report is printing, at an S80 counter, the Printing report tablet has the message: 'Printing Report APS Transaction List (S80)'. The text '(S80)' is superfluous.	Only this report is affected and, while the text '(S80)' is unnecessary, it has no impact on the production or content of the report.	Low	Future Release Accepted by IRF (#01)
PC0120468	C	S80D-CRE-Misc Trans report shown as o/s The 'Summaries' button was selected from the Balancing menu and the picklist of outstanding reports displayed. That picklist included the Miscellaneous Transactions report. The report was selected and printed. It was empty.	This is not a new problem at S80 and is highly unlikely to occur in Live. For the problem to occur it is necessary NOT to have performed any of the transactions normally included on this report, e.g. Parcel Traffic and BdC, and to have performed non DVLA APS transactions (which are not included on the report). The part of the system that determines what appears on the outstanding summaries pick list does not recognise that all other APS transactions are excluded from the report.	Low	Future Release Accepted by IRF (#01)
PC0120471	C	S80D-CBL-adj stock: no error on invalid po fee	The problem only arises if adjustment price is set on PO fee products (don't believe this will be the case in Live) AND the reference data is	Low	Future Release Accepted by IRF (#01)

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		<p>In Adjust stock, if an attempt is made to adjust a product and that product has an 'adjustment price' which is not within the product min/max value then the adjustment is not made and an error event is written to the event log.</p> <p>If an attempt is made to adjust a Postal Order product and the associated PO fee product has an adjustment price which fails the min/max value validation then, again, the system does not make the adjustment but this time it DOES NOT write an error to the event log.</p>	<p>incorrectly specified (e.g. the min/max values are wrong). The system will behave as it should - no adjustment is made - but the lack of diagnostic information will make it a bit more difficult to diagnose the problem. No Business Impact - proposed for fixing at a future release.</p>		
PC0120509	C	<p>S80D-CBL-Discrepancies after attempted inact ro</p> <p>In this test the office had two stock units, S1 and I1. I1 is inactive but holds a product, which has been re-valued and as such, the SU cannot be rolled over as inactive. In S1 all declarations were made without discrepancy. An attempt was then made to roll I1 over as inactive. The appropriate error was displayed. Still in S1, the 'Discrepancies' button was then selected and discrepancies were displayed for cash and stamps. The value of the discrepancy in each case was the value calculated for I1.</p>	<p>This problem dates from before S80 - i.e. is present in the S75 counter. The scenario is an unusual one and one which does not appear to have ever happened in Live. A fix at this stage would be considered high risk and it is therefore proposed to raise a KEL and propose a fix for a Future Release.</p>	Medium	Future Release Accepted by IRF (#01)

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PC0120545	D	<p>S80D-CRE-bal reports: blank lines after tfr in/out</p> <p>On Balance reports there are two blank lines after the 'Transfers In' line (and before the first Rem in line) and only one blank line after the 'Transfers Out' line (and before the first Rem Out line).</p>	<p>While this DOES comply with the layout given in the IFS (EA/IFS/011), it is inconsistent. Cosmetic fix, with no Business Impact, suggests the document is amended to reflect.</p>	Low	Future Release Accepted by IRF (#01)
PC0120670	D	<p>S80 Frequency of CMService Msgs if ADSL Disconnect</p> <p>If, at an ADSL office, the ADSL connection is lost the CMService constantly outputs a warning message (ID 125) approx every 60 seconds and an error message (ID 132) after every five ID 125 messages.</p>	<p>This problem is not new at S80 and has no Business Impact; the impact is to the support teams in diagnosis of the problem.</p>	Low	Future Release Accepted by IRF (#01)
PC0120783	C	<p>S80D-CTN-Mob E-prods button not locked when offline</p> <p>The 'Mobile E prods' button (Transactions/Serve Customer/Other Products/Mobile E prods) is disabled when the off-line indicator is on display. However, this button also occurs on the Other Products/Travel submenu and that second instance of the 'Mobile E prods' button does</p>	<p>Though this is inconsistent behaviour of the buttons and both should be displayed as locked in this scenario, any button driven ETU transaction attempted could not be completed if there is no on-line connection.</p>	Low	Future Release Accepted by IRF (#01)

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		not get disabled when the off-line indicator is on.			
PC0120812	D	<p>S80D-CTR-Incorrect message header & No space</p> <p>The message displayed when a stock unit is rolled over with a discrepancy (post Point 50) has the header 'Discrepancy Transferred'. The screen shot for this message in the IFS (EA/IFS/013, section 4.2.10) has the header as 'Discrepancy Transfer'.</p> <p>Also, in the text of the message there is no space between the sign of the discrepancy figure and text '(Loss)' or '(Gain)' (e.g. £50 loss appears as '£50.00-(Loss)').</p>	No Business impact, cosmetic fix only.	Low	Future Release Accepted by IRF (#01)
PC0120873	C	<p>S80D-MIG-Event log has CAP in heading after P50</p> <p>The Event Log reports continue to show 'CAP' in the column headings after Point 50:</p> <p>SU USER CAP BP NODE DATE AND TIME EVENT TITLE EVENT DESCRIPTION</p>	We believe this to be a low Business Impact and as such recommend fixing in a Future Release.	Low	Future Release Accepted by IRF (#01)
PC0121001					

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	C	<p>S80 E2E 1b: Parcel Traffic pick list re-displayed</p> <p>When £0.00 Value, 0 quantity Parcel Traffic entries are made for each 'product' in the PT pick list, a message tablet is output alerting the user to the zero entries. When the message is confirmed that the zero entries are correct, the pick list screen is re-displayed for a second or two before the receipt is printed.</p> <p>The pick list is not re-displayed when quantities other than zero are used, nor is it re-displayed for this scenario on an S75 counter.</p>	<p>Raised as an incident during end-to-end testing but subsequently agreed to be of a low priority and deferrable to a future release.</p>	Low	Future Release
PC0121136	C	<p>S80D-CTN-Rem/Tfr reversal receipts show vol 0.00</p> <p>On Rem and transfer in and out receipts, volume stock items are shown with value blank. If a Tfr out is reversed or a Rem In/Out volume stock transaction is reversed then the receipt produced is a 'normal' session receipt, which has unit price/value zero ('0.00') for the volume stock products.</p>	<p>This has been looked at by Phil Hemmingway (Design). He notes that the content of reversal receipts is not specified in the Report Production User Interface document (EA/IFS/011). However he believes that 'stating an item has been reversed at zero item value, giving a total reversal value of zero is correct and representative of what has happened.'</p> <p>He therefore believes there is 'no fault' but suggests that the IFS is updated to record the fact that volume stock products appear on</p>	Low	Documentation update

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			reversal receipts with value 0.00. Update: PO Ltd has requested that this be fixed at S80. The peak has been further discussed by design and development and both are strongly of the opinion that to make such a change at this point would carry considerable risk. Currently, the reversal receipt is a generic session receipt (i.e. it is already different from the Rem and Transfer receipts). This is because 'reversal' is also a generic function (used for all modes). To accommodate the change, reversal functions and receipts that are specific to Rems and Transfers would have to be developed. If a change is required then the details need to be agreed between FS and POL.		
PC0121249	C	S80D-CBL-Office snapshot has Reval up/down Post Point 50, the office snapshot still contains 'Reval Up' and 'Reval Down' lines. These should not be present (and are not present on SU Balance snapshot and Trial and Final balance reports).	We believe this to be a low Business Impact and as such recommend fixing in a Future Release.	Low	Future Release
PC0121314	C	S80 E2E 1b: CD Giro slip Despatch Date in yr	This has already been accepted by PO Ltd as	Low	Future Release

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		<p>1-9</p> <p>The peak was raised during E2E testing (Incident 2659).</p> <p>Girobank pre-printed stationery reports were produced at Office D (506 880), cycle 1b, day 10. The space to the right of the datestamp box has a space for printing of the Stock Unit, Week Number and Balance Period, shown in the format of AA:09:01. This is being printed as AA: 9:01."</p>	<p>deferrable and the related incident updated accordingly.</p>		
PC0121925	C	<p>S80 E2E 2: Shared SU Cash dec Gain after mig > TP</p> <p>E2E Cycle 2 Incident 2783</p> <p>A cash declaration was made in "Stock Balancing" for the amount displayed on the Snapshot. When the Cash Variance was checked afterwards a Gain of £45.05 was displayed.</p> <p>The discrepancy was the cash value of the transactions performed on the stock unit after rolling into Branch Trading."</p>	<p>Development believes that this incident (and a second similar incident in Cycle 3) was caused by a problem in Riposte and that that problem is an existing and very intermittent 'live' problem. The concern has been that the E2E incidents suggested that the problem - a Riposte procedure does not return details of all transactions when called to build the 'balance tree' - is occurring more frequently at S80.</p> <p>However, in automated testing in which the test scenario was repeated more than 10,000 times, the problem did not occur once. It is suspected that the rig set up on E2E has contributed to the problem occurring and there</p>	Medium	Future Release

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			<p>is no reason to believe that live will see any more instances once at S80.</p> <p>As stated above the underlying cause would require an Escher delivery. This would not be available for S80 or S80R. Development will continue to investigate to identify whether a 'work round' change could be made in our code.</p>		
PC0121959	C	<p>S80D EMV: Retail card with invalid LUHN</p> <p>When a card fails the LUHN check, the customer is still asked to enter a PIN, before the error is reported to the clerk. This is different behaviour to pre-S80.</p>	<p>This change in behaviour is thought to have occurred between the 557 (S70) and the 560 (S75) versions of the PINPad.</p> <p>It is an unlikely occurrence (corrupt card or hardware problem) and the error is handled cleanly if it ever should occur.</p> <p>The PEAK will be treated as a low priority Hypercom problem for further investigation at S90. We recommend that this PEAK should be deferred until a later release.</p>	Low	Future Release
PC0122000	D	<p>S80 E2E 2: 'Date produced' for B.Trading reprint</p> <p>E2E Incident 1937</p> <p>For a reprint of a Branch Trading statement all screens now show correct captions but 'Date Produced' line is still missing from the Produce</p>	<p>This is felt to be of low Business Impact.</p>	Low	Future Release

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		Report screen.			
PC0122003	C	<p>S80 E2E 2: Vol stock sort order Office/SU snaps</p> <p>E2E Incident 2795</p> <p>Stock Unit and Office Snapshots were produced at Office B (501 680) today (Cycle 2, Day 8). On referral to the "Stock Volumes" section, the £1 Littlewoods Lotto Scratchcards appeared before the £2 ones on the Office Snapshot, but the other way around on the Stock Unit Snapshot.</p>	<p>On investigation Development have found that this problem, which affects all products that do not have a Level 1 Primary Mapping, has existed in Live since 2001. On that basis, Po Ltd have already signalled their willingness to accept deferral until a future release.</p>	Medium	Future Release
PC0122856	C	<p>S80 E2E 3: Reprint for blank OW Redeem Stp report</p> <p>E2E Cycle 3 incident 3032</p> <p>When re-printing a "Redeemed Savings Stamps" report, there is an option to print a report that is blank. This particular report seems to be produced by the implied cut-off being set at the roll over of the Trading Period. The report was printed at Office E (004 038) and had the date range of 04/07/2005 - 04/07/2005. There was a Trading Statement produced on this date at this office."</p>	<p>This problem is felt to have a low business impact and a change for S80 would, at this late stage, be risky. It is therefore proposed that it should be fixed at a Future Release.</p>	Low	Future Release

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PC0122911	C	<p>S80 E2E 3: T&T Mails Dspth Report Page 2 header</p> <p>E2E Cycle 3 Incident 3019</p> <p>Mails Despatch" report for "All Carriers" was produced at Office E (004038) which included transactions for both Royal Mail and Parcelforce. The header from page 2 was printed on the bottom of page 1 of the report. This office uses the "Epson" back office printer. When the same scenario was completed at Office F (505 038) the header was printed correctly. Office F uses the "OKI" back office printer."</p>	<p>The problem only occurs where EPSON printers are used and has minimal business impact. PO Ltd has already agreed that the associated incident should be deferred.</p>	Low	S90R
PC0122916	C	<p>S80D: T&T Mails Dspth Report shows details n/a</p> <p>If a Mails Despatch Report is reprinted for a period for which the original transactions have been archived then, as per design, the report includes for each archived transaction the message "T & T details not available. The data has been archived. NaN' followed by the barcode. The text 'NaN' should not be included.</p>	<p>The problem is not a serious one - the report includes all of the data that is available - and only arises for transactions that are more than 42 days old.</p>	Low	Future Release

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PC0122950	C	<p>S80 E2E 3: Txn Corr report for A&L shows A&&L</p> <p>E2E Cycle 3 Incident 3019</p> <p>"4 Transactions Corrections were received at Office E (004 038) for items 6790, 6791, 6792 and 6793. The names for these products are "A&L Deposit TC", "A&L Withdrawal TC", "NS&I Deposit TC" and "NS&I Withdrawal TC". The names are displayed correctly on the counter screen, although when the outstanding transaction corrections report is printed, they are shown as "A&&L Deposit TC", "A&&L Withdrawal TC", "NS&&I Deposit TC" and "NS&&I Withdrawal TC" respectively."</p>	<p>Various Products (e.g. 108, 111, 135, 166, 173, 177-179, 181-186) contain a double ampersand in one or more of the Short, Medium and Long name attributes. This is necessary to allow the single ampersand to be displayed on the screen. Existing reports, which include these products, suppress the second ampersand. The Transaction Correction reports (new at S80) do not.</p> <p>Given that only a relatively small number of TCs are likely to be affected and the problem is cosmetic with low business impact, it is proposed that it is fixed at a future release.</p>	Low	Future Release