



## FUJITSU SERVICES

Forest Road, Feltham, Middlesex TW13 7EJ  
Tel: { GRO } Fax: { GRO }  
Email: { GRO } Web: services.fujitsu.com

13 September 2002

Mike Hannon  
Horizon Commercial and Contract Team Leader  
Post Office Limited  
Calthorpe House  
15-20 Phoenix Place  
London WC1X 0DG

Our Ref.: CLS/jla/392

Dear Mike

### Lost Data and Audit Trail

I refer to Keith Baines' letter dated 28 August 2002.

In my letter of 15 August to Keith I provided a detailed analysis of this issue. I do not consider it necessary to do so again in this letter. However, I confirm that Fujitsu Services (Pathway) Limited's view remains as stated in my letter of 15 August. Fujitsu Services (Pathway) Limited does not consider it is or was in breach of the various contractual obligations and clauses set out in Keith's letter of 6 February.

Yours sincerely

**COLIN LENTON-SMITH**  
Commercial and Finance Director, Pathway

b.c. Management Team  
Graham Hooper  
Jan Holmes  
Hilary Forrest  
Tracking File  
Day File