

ICL Pathway
Customer Service
Management Support Unit

MONTHLY INCIDENT REVIEW

Ref: CS/REP/066
Version: 1.4
Date: 10.07.00

Document Title: MONTHLY INCIDENT REVIEW

Document Type: INCIDENT REVIEW - JUNE 2000

Abstract: This document contains a summary of the performance of the ICL Pathway Customer Service Management Support Unit in respect of reconciliation incident handling and resolution for the period 1st to 30th June 2000.

Status: Final

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Author: Angela Shaw - ICL Pathway Management Support

Approval Authority: Richard Brunskill - ICL Pathway Management Support Manager

Signature: _____ **Date:** _____

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0. DOCUMENT CONTROL

0.1 DOCUMENT HISTORY

Version	Date	Reason
1.4	10.07.00	Circulation for review

0.2 ASSOCIATED DOCUMENTS

Version	Date	Title
CS/PRO/11 1	Draft	TPS Reconciliation and Business Incident Management

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0.3 ABBREVIATIONS

MSU	ICL Pathway Management Support Unit
PO	Post Office
POCL TP	Post Office Counters Ltd. Transaction Processing
POCL TIP	Post Office Counters Ltd. Transaction Information Processing
RED	Reconciliation Exception Database
TMS	Transaction Management Service
HAPS	Host Automated Payment System
BIMS	Business Incident Management Service
MER	Manual Error Report

0.4 CHANGES IN THIS VERSION

- Removal of 3.7 to 3.9. These reports covering ICL Pathway and POCL MERs have been incorporated into an independent document.

0.5 GLOSSARY OF INCIDENT CODES AND CLASSES

- Please refer to CS/PRO/111 - TPS Reconciliation and Business Incident Management.

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1. INTRODUCTION

The ICL Pathway Customer Service / Management Support Unit Monthly Incident Review is issued to present in a central document a complete analysis of the performance of the ICL Pathway Management Support Unit, with regard to reconciliation and business incident handling and resolution.

1.1 INTERPRETATION

Interpretation of data beyond the report label classification can be further qualified by the author as required.

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2. MANAGEMENT SUMMARY

2.1 KEY POINTS - JUNE 2000

- In June Pathway Management Support Unit received 742 incidents, as compared to 600 in May, thus showing a further increase since February, March and April.
- The Non Polled offices occurred most frequently, as 633 were received in June, as compared to 445 incidents (74.1%) in May. This is shown in report and table 3.1 and 3.2. Therefore, 85.3% of all incidents handled by MSU in this period were due to non-polling, followed by Receipts and Payments (Migration) being 8.2%, as compared to 13.8% in May. Receipts and payments due to post-migration accounted for 2.0% of incidents in June, as compared to 4.0% during the last period.
- There were 742 incidents received and managed by MSU in June, where 792 were cleared. Incident analysis indicates that 72.5% of all incidents were successfully cleared achieving the 5day SLA, whereas 88.5% of incidents attained the 24 hour SLA.
- Report 3.3 shows incidents received by MSU over a period of time, whereby the ratio of incidents received to outlets has increased slightly in June to 0.09, as compared 0.08 in May. This indicates a slight upward trend in the number of incidents occurring in the live Horizon estate, in comparison to the previous month.

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Report 3.1: Incident Summary by Class - June 2000

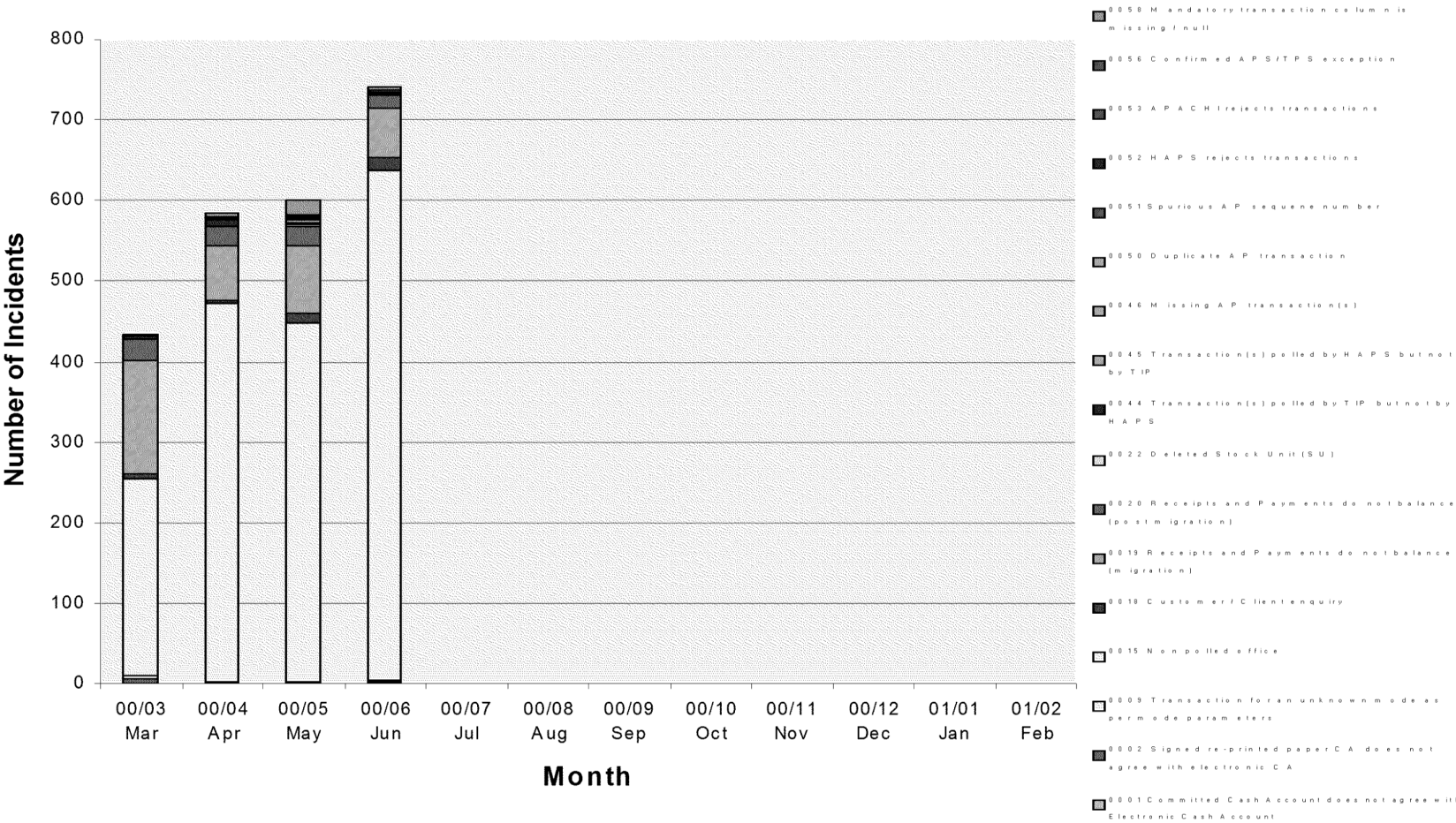
Incident class	01/03/00 Received	to Cleared	31/05/00 C/F	B/F	01/06/00 Received	to Cleared	30/06/00 C/F
AP invalid MOP / value	0	0	0	0	1	0	1
APACHI rejects transaction(s)	1	1	0	0	1	1	0
Committed Cash Account does not agree with Electronic Cash Account	2	2	0	0	0	0	0
Confirmed APS/TPS exception	1	1	0	0	1	1	0
Customer / Client enquiry	23	12	11	11	16	22	5
Deleted Stock Unit (SU)	1	1	0	0	0	0	0
Duplicate AP transaction	3	2	1	1	1	2	0
HAPS rejects transactions	1	1	0	0	0	0	0
Mandatory transaction column is missing / null	22	13	9	9	5	14	0
Missing AP transaction(s)	2	1	1	1	0	1	0
Non polled office	1160	967	193	193	633	661	165
Receipts and Payments do not balance (migration)	291	285	6	6	61	61	6
Receipts and Payments do not balance (post migration)	74	63	11	11	15	21	5
Signed re-printed paper CA does not agree with electronic CA	8	8	0	0	3	1	2
Spurious AP sequence number	3	3	0	0	1	0	1
Transaction for an unknown mode as per mode parameters	5	5	0	0	2	1	1
Transaction(s) polled by HAPS but not by TIP	5	3	2	2	1	2	1
Transaction(s) polled by TIP but not by HAPS	17	13	4	4	1	4	1
Total	1619	1381	238	238	742	792	188

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Report 3.2: Incidents Received By Class - June 2000



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Report 3.2: Incidents Received By Class - June 2000

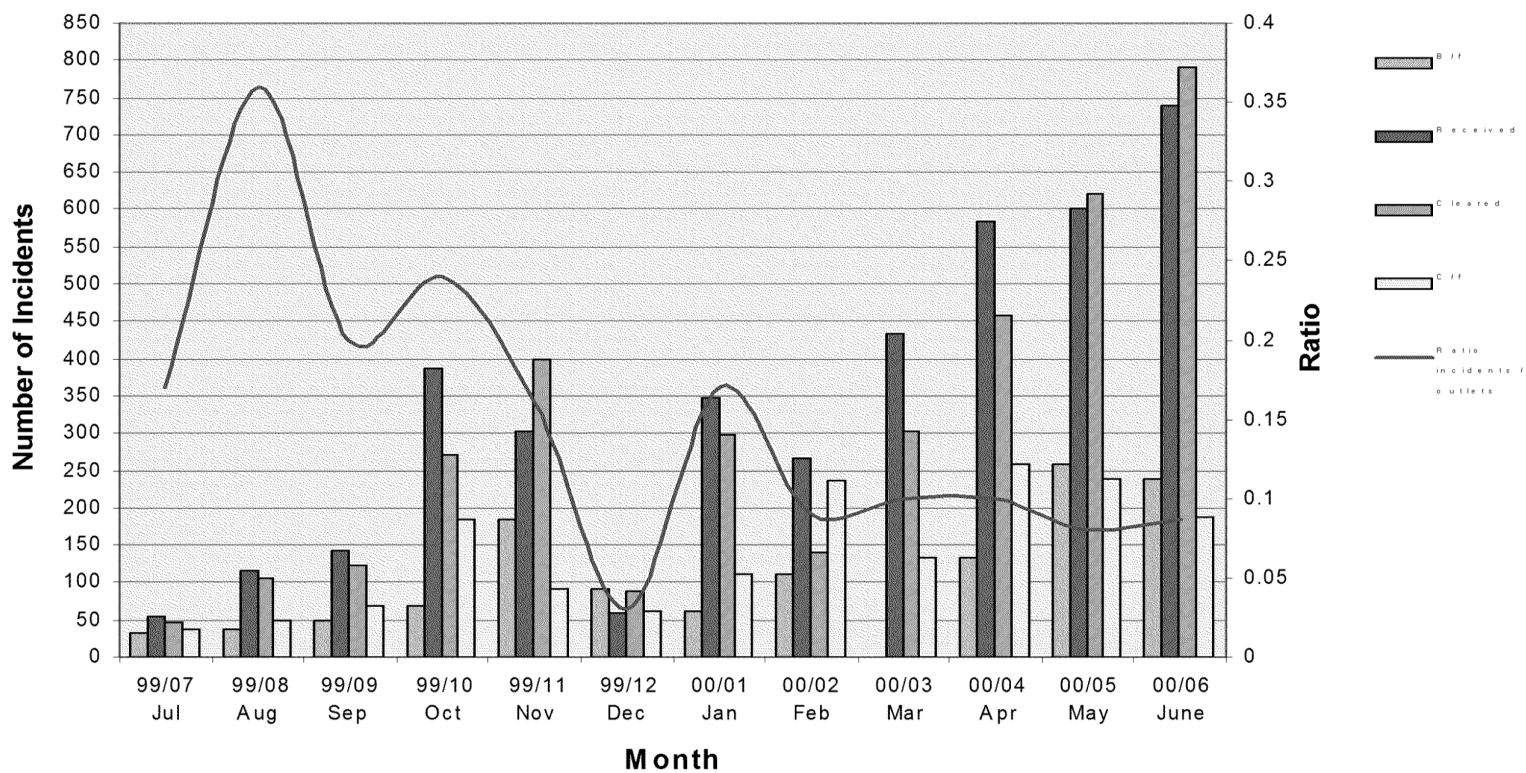
Class code	Class Description	00/03 Mar	00/04 Apr	00/05 May	00/06 Jun	00/07 Jul	00/08 Aug	00/09 Sep	00/10 Oct	00/11 Nov	00/12 Dec	01/01 Jan	01/02 Feb
0001	Committed Cash Account does not agree with Electronic Cash Account	1	0	1	0	0	0	0	0	0	0	0	0
0002	Signed re-printed paper CA does not agree with electronic CA	6	2	0	3	0	0	0	0	0	0	0	0
0009	Transaction for an unknown mode as per mode parameters	3	1	1	2	0	0	0	0	0	0	0	0
0015	Non polled office	245	470	445	633	0	0	0	0	0	0	0	0
0018	Customer / Client enquiry	6	3	14	16	0	0	0	0	0	0	0	0
0019	Receipts and Payments do not balance (migration)	140	68	83	61	0	0	0	0	0	0	0	0
0020	Receipts and Payments do not balance (post migration)	27	23	24	15	0	0	0	0	0	0	0	0
0022	Deleted Stock Unit (SU)	0	0	1	0	0	0	0	0	0	0	0	0
0044	Transaction(s) polled by TIP but not by HAPS	4	9	4	1	0	0	0	0	0	0	0	0
0045	Transaction(s) polled by HAPS but not by TIP	0	2	3	1	0	0	0	0	0	0	0	0
0046	Missing AP transaction(s)	0	0	2	0	0	0	0	0	0	0	0	0
0048	AP invalid MOP / value	0	0	0	1	0	0	0	0	0	0	0	0
0050	Duplicate AP transaction	2	1	0	1	0	0	0	0	0	0	0	0
0051	Spurious AP sequene number	0	0	3	1	0	0	0	0	0	0	0	0
0052	HAPS rejects transactions	0	0	1		0	0	0	0	0	0	0	0
0053	APACHI rejects transactions	0	0	1	1	0	0	0	0	0	0	0	0
0056	Confirmed APS/TPS exception	0	1	0	1	0	0	0	0	0	0	0	0
0058	Mandatory transaction column is missing / null	0	5	17	5	0	0	0	0	0	0	0	0
Total		434	585	600	742	0	0	0	0	0	0	0	0

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Report 3.3: Business Incidents - June 2000



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Table 3.3: Business Incidents - June 2000

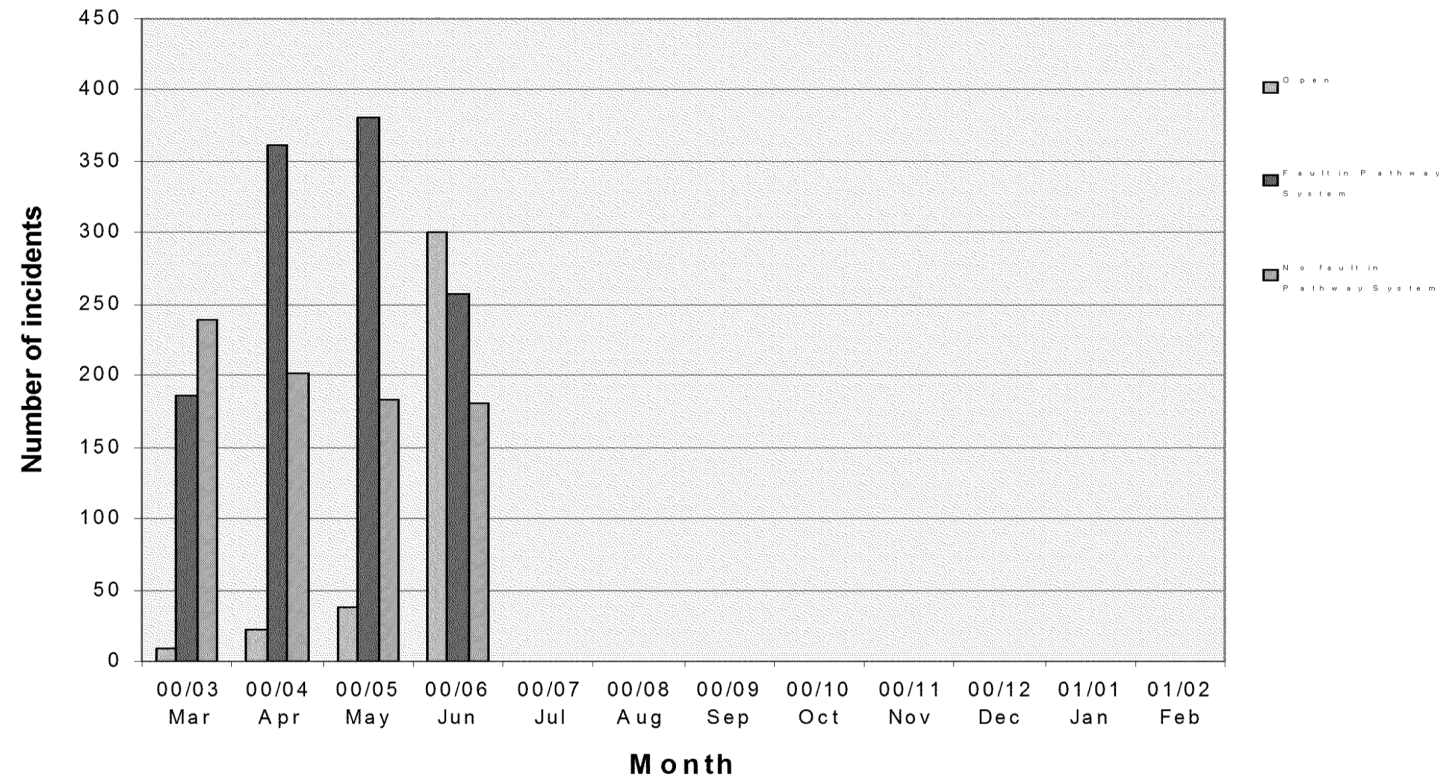
	99/07 Jul	99/08 Aug	99/09 Sep	99/10 Oct	99/11 Nov	99/12 Dec	00/01 Jan	00/02 Feb	00/03 Mar	00/04 Apr	00/05 May	00/06 June
B/f	31	38	50	70	186	92	62	111	0	132	258	238
Received	54	117	144	386	304	59	348	267	434	585	600	742
Cleared	47	105	124	270	398	89	299	141	302	459	620	792
C/f	38	50	70	186	92	62	111	237	132	258	238	188
Ratio incidents / outlets	0.17	0.36	0.2	0.24	0.16	0.03	0.17	0.09	0.1	0.1	0.08	0.09

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Report 3.4: Closure Status of Incidents - June 2000



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Table 3.4: Closure Status of Incidents - June 2000

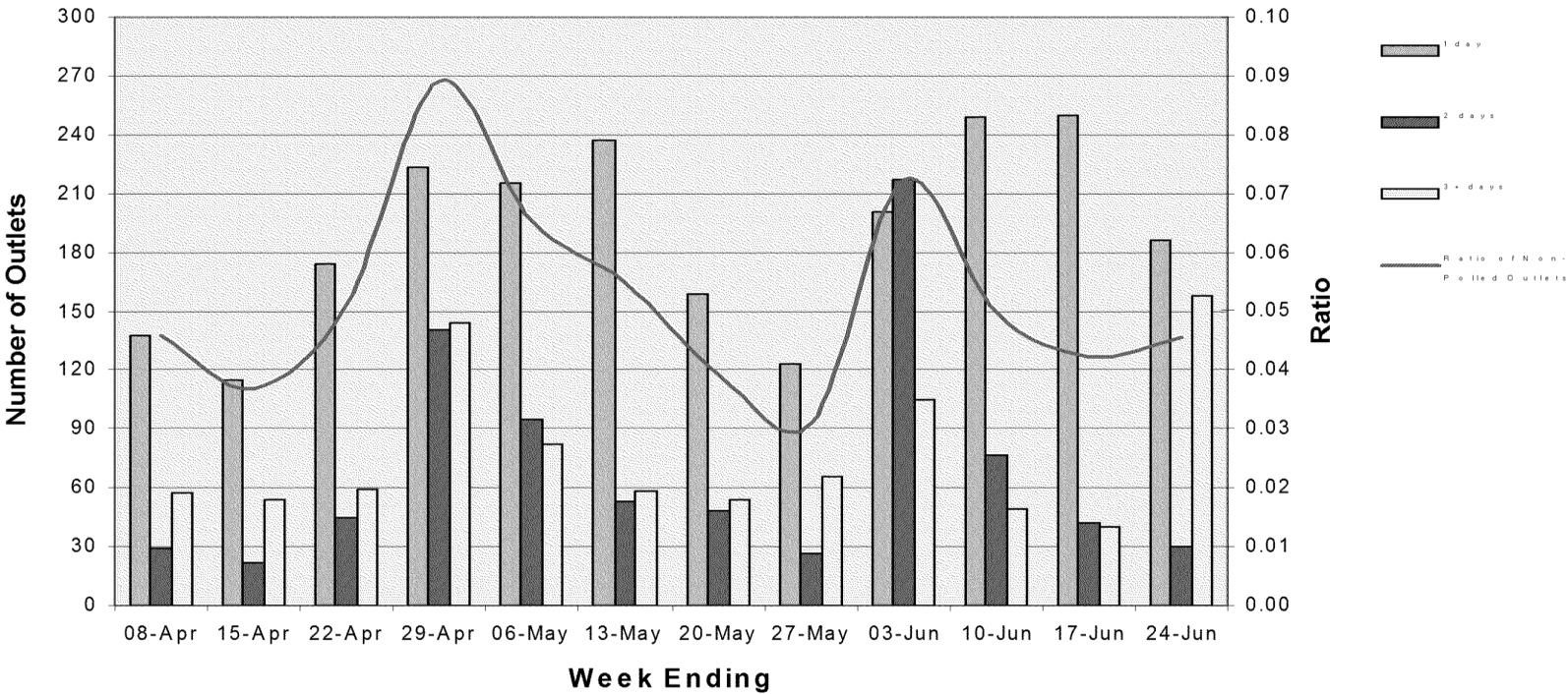
Closure Code Description	00/03 Mar	00/04 Apr	00/05 May	00/06 Jun	00/07 Jul	00/08 Aug	00/09 Sep	00/10 Oct	00/11 Nov	00/12 Dec	01/01 Jan	01/02 Feb
Open	9	22	38	301	0	0	0	0	0	0	0	0
Fault in Pathway System	186	361	381	258	0	0	0	0	0	0	0	0
No fault in Pathway System	239	202	183	181	0	0	0	0	0	0	0	0

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Report 3.5: Non Polled Offices - June 2000



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Table 3.5: Non Polled Offices - June 2000

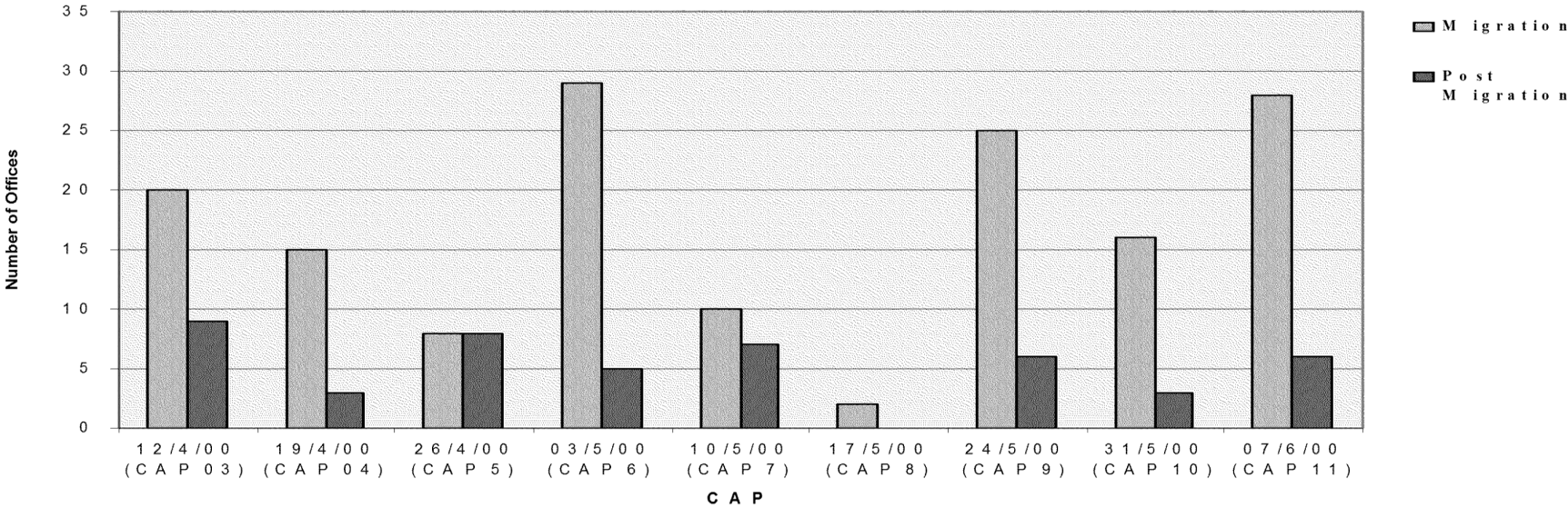
	08-Apr	15-Apr	22-Apr	29-Apr	06-May	13-May	20-May	27-May	03-Jun	10-Jun	17-Jun	24-Jun
1 day	138	115	174	223	215	237	159	123	201	249	250	186
2 days	29	22	45	140	95	53	48	26	217	77	42	30
3+ days	57	54	59	144	82	58	54	66	105	49	40	158
Live Outlets	4886	5202	5451	5698	6001	6323	6642	6952	7216	7534	7872	8211
Ratio of Non-Polled Outlets	0.0458	0.0367	0.0510	0.0890	0.0653	0.0550	0.0393	0.0309	0.0725	0.0498	0.0422	0.0455

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Report 3.6: Receipts and Payments Incidents by CAP - June 2000



CAP	12/4/00 (CAP 03)	19/4/00 (CAP 04)	26/4/00 (CAP 05)	03/5/00 (CAP 06)	10/5/00 (CAP 07)	17/5/00 (CAP 08)	24/5/00 (CAP 09)	31/5/00 (CAP 10)	07/6/00 (CAP 11)	14/6/00 (CAP 12)	21/6/00 (CAP 13)	28/6/00 (CAP 14)
Migration	20	15	8	29	10	2	25	16	28	15	3	15
Post Migration	9	3	8	5	7	0	6	3	6	0	5	2

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Report 4.1: Final Clearance of Incidents by Class- June 2000

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	19-Jun-00	0006191918	0002	Signed re-printed paper CA does not agree with electronic CA	£0.00	363642	19-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	8-Jun-00	0006081643	0009	Transaction for an unknown mode as per mode parameters	£30.51	255328	9-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	10-May-00	0005091656	0015	Non polled office	£0.00	413246	1-Jun-00	
2	15-May-00	0005150448	0015	Non polled office	£0.00	214642	1-Jun-00	
3	16-May-00	0005160332	0015	Non polled office	£0.00	130112	1-Jun-00	
4	15-May-00	0005150364	0015	Non polled office	£0.00	014033	1-Jun-00	
5	17-May-00	0005170257	0015	Non polled office	£0.00	129941	1-Jun-00	
6	23-May-00	0005230426	0015	Non polled office	£0.00	257327	1-Jun-00	
7	23-May-00	0005230448	0015	Non polled office	£0.00	327613	1-Jun-00	
8	24-May-00	0005240365	0015	Non polled office	£0.00	389311	1-Jun-00	
9	24-May-00	0005240376	0015	Non polled office	£0.00	338311	1-Jun-00	
10	25-May-00	0005250480	0015	Non polled office	£0.00	151313	1-Jun-00	
11	25-May-00	0005250507	0015	Non polled office	£0.00	367323	1-Jun-00	
12	18-May-00	0005180564	0015	Non polled office	£0.00	293418	1-Jun-00	
13	19-May-00	0005190265	0015	Non polled office	£0.00	164321	1-Jun-00	
14	19-May-00	0005190266	0015	Non polled office	£0.00	171327	1-Jun-00	
15	19-May-00	0005190276	0015	Non polled office	£0.00	224941	1-Jun-00	
16	22-May-00	0005220498	0015	Non polled office	£0.00	152337	1-Jun-00	
17	22-May-00	0005220526	0015	Non polled office	£0.00	265337	1-Jun-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
18	22-May-00	0005220583	0015	Non polled office	£0.00	169925	1-Jun-00	
19	22-May-00	0005220801	0015	Non polled office	£0.00	203323	1-Jun-00	
20	22-May-00	0005220606	0015	Non polled office	£0.00	294613	1-Jun-00	
21	22-May-00	0005220539	0015	Non polled office	£0.00	363226	1-Jun-00	
22	22-May-00	0005220825	0015	Non polled office	£0.00	414511	1-Jun-00	
23	22-May-00	0005220896	0015	Non polled office	£0.00	343238	1-Jun-00	
24	23-May-00	0005230398	0015	Non polled office	£0.00	006611	1-Jun-00	
25	26-May-00	0005260391	0015	Non polled office	£0.00	102102	1-Jun-00	
26	1-Jun-00	0005312687	0015	Non polled office	£0.00		1-Jun-00	
27	17-Apr-00	0004170279	0015	Non polled office	£0.00	304613	5-Jun-00	
28	17-Apr-00	0004170327	0015	Non polled office	£0.00	131817	5-Jun-00	
29	20-Apr-00	0004200470	0015	Non polled office	£0.00	182227	5-Jun-00	
30	26-Apr-00	0004260501	0015	Non polled office	£0.00	169714	5-Jun-00	
31	26-Apr-00	0004260648	0015	Non polled office	£0.00	187702	5-Jun-00	
32	2-May-00	0005020810	0015	Non polled office	£0.00	359136	5-Jun-00	
33	12-May-00	0005120316	0015	Non polled office	£0.00	115113	5-Jun-00	
34	12-May-00	0005120430	0015	Non polled office	£0.00	359136	5-Jun-00	
35	15-May-00	0005150446	0015	Non polled office	£0.00	203641	5-Jun-00	
36	15-May-00	0005150452	0015	Non polled office	£0.00	233909	5-Jun-00	
37	16-May-00	0005150469	0015	Non polled office	£0.00	003137	5-Jun-00	
38	15-May-00	0005150322	0015	Non polled office	£0.00	373136	5-Jun-00	
39	15-May-00	0005150455	0015	Non polled office	£0.00	242642	5-Jun-00	
40	15-May-00	0005150456	0015	Non polled office	£0.00	263418	5-Jun-00	
41	17-May-00	0005170385	0015	Non polled office	£0.00	130131	5-Jun-00	
42	23-May-00	0005230403	0015	Non polled office	£0.00	025611	5-Jun-00	
43	23-May-00	0005230421	0015	Non polled office	£0.00	205306	5-Jun-00	
44	23-May-00	0005230428	0015	Non polled office	£0.00	264324	5-Jun-00	
45	23-May-00	0005230434	0015	Non polled office	£0.00	466246	5-Jun-00	
46	24-May-00	0005240380	0015	Non polled office	£0.00	264242	5-Jun-00	
47	24-May-00	0005240385	0015	Non polled office	£0.00	212855	5-Jun-00	
48	24-May-00	0005240391	0015	Non polled office	£0.00	359136	5-Jun-00	
49	25-May-00	0005250461	0015	Non polled office	£0.00	061912	5-Jun-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
50	25-May-00	0005250481	0015	Non polled office	£0.00	166208	5-Jun-00	
51	25-May-00	0005250486	0015	Non polled office	£0.00	200405	5-Jun-00	
52	25-May-00	0005250491	0015	Non polled office	£0.00	389217	5-Jun-00	
53	26-May-00	0005260462	0015	Non polled office	£0.00	193832	5-Jun-00	
54	18-May-00	0005180501	0015	Non polled office	£0.00	221113	5-Jun-00	
55	18-May-00	0005180558	0015	Non polled office	£0.00	277226	5-Jun-00	
56	19-May-00	0005190243	0015	Non polled office	£0.00	004948	5-Jun-00	
57	19-May-00	0005190283	0015	Non polled office	£0.00	252306	5-Jun-00	
58	19-May-00	0005190400	0015	Non polled office	£0.00	352227	5-Jun-00	
59	19-May-00	0005190404	0015	Non polled office	£0.00	359136	5-Jun-00	
60	22-May-00	0005220491	0015	Non polled office	£0.00	084128	5-Jun-00	
61	22-May-00	0005220496	0015	Non polled office	£0.00	152242	5-Jun-00	
62	22-May-00	0005220512	0015	Non polled office	£0.00	214504	5-Jun-00	
63	22-May-00	0005220590	0015	Non polled office	£0.00	209309	5-Jun-00	
64	22-May-00	0005220528	0015	Non polled office	£0.00	309201	5-Jun-00	
65	22-May-00	0005220559	0015	Non polled office	£0.00	119102	5-Jun-00	
66	22-May-00	0005220632	0015	Non polled office	£0.00	184642	5-Jun-00	
67	22-May-00	0005220569	0015	Non polled office	£0.00	158306	5-Jun-00	
68	22-May-00	0005220572	0015	Non polled office	£0.00	162033	5-Jun-00	
69	22-May-00	0005220821	0015	Non polled office	£0.00		5-Jun-00	
70	22-May-00	0005220611	0015	Non polled office	£0.00	118859	5-Jun-00	
71	22-May-00	0005220829	0015	Non polled office	£0.00	500136	5-Jun-00	
72	22-May-00	0005220889	0015	Non polled office	£0.00		5-Jun-00	
73	26-May-00	0005252119	0015	Non polled office	£0.00	125112	5-Jun-00	
74	26-May-00	0005260358	0015	Non polled office	£0.00	008109	5-Jun-00	
75	26-May-00	0005260380	0015	Non polled office	£0.00	010704	5-Jun-00	
76	26-May-00	0005260395	0015	Non polled office	£0.00	159323	5-Jun-00	
77	26-May-00	0005260419	0015	Non polled office	£0.00	202329	5-Jun-00	
78	26-May-00	0005260424	0015	Non polled office	£0.00	205907	5-Jun-00	
79	26-May-00	0005260426	0015	Non polled office	£0.00	241323	5-Jun-00	
80	26-May-00	0005260433	0015	Non polled office	£0.00	378323	5-Jun-00	
81	26-May-00	0005260438	0015	Non polled office	£0.00	475323	5-Jun-00	

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82	26-May-00	0005260444	0015	Non polled office	£0.00	597323	5-Jun-00	
83	16-May-00	0005160410	0015	Non polled office	£0.00	381641	6-Jun-00	
84	16-May-00	0005160421	0015	Non polled office	£0.00	090137	6-Jun-00	
85	23-May-00	0005230430	0015	Non polled office	£0.00	376311	6-Jun-00	
86	26-May-00	0005260472	0015	Non polled office	£0.00	400420	6-Jun-00	
87	31-May-00	0005310553	0015	Non polled office	£0.00	117843	6-Jun-00	
88	31-May-00	0005310573	0015	Non polled office	£0.00	148116	6-Jun-00	
89	31-May-00	0005310590	0015	Non polled office	£0.00	201328	6-Jun-00	
90	31-May-00	0005310598	0015	Non polled office	£0.00	203137	6-Jun-00	
91	31-May-00	0005310609	0015	Non polled office	£0.00	462136	6-Jun-00	
92	1-Jun-00	0005300513	0015	Non polled office	£0.00	104855	6-Jun-00	
93	1-Jun-00	0005300521	0015	Non polled office	£0.00	119136	6-Jun-00	
94	1-Jun-00	0005300533	0015	Non polled office	£0.00	144832	6-Jun-00	
95	1-Jun-00	0005300546	0015	Non polled office	£0.00	159948	6-Jun-00	
96	1-Jun-00	0006010639	0015	Non polled office	£0.00	011309	6-Jun-00	
97	1-Jun-00	0005300555	0015	Non polled office	£0.00	172205	6-Jun-00	
98	1-Jun-00	0006010643	0015	Non polled office	£0.00	141106	6-Jun-00	
99	1-Jun-00	0005300563	0015	Non polled office	£0.00	179642	6-Jun-00	
100	1-Jun-00	0005300567	0015	Non polled office	£0.00	184328	6-Jun-00	
101	1-Jun-00	0005300569	0015	Non polled office	£0.00	201702	6-Jun-00	
102	1-Jun-00	0005300578	0015	Non polled office	£0.00	234611	6-Jun-00	
103	1-Jun-00	0005300580	0015	Non polled office	£0.00	273136	6-Jun-00	
104	1-Jun-00	0005300584	0015	Non polled office	£0.00	287136	6-Jun-00	
105	1-Jun-00	0005300598	0015	Non polled office	£0.00	317329	6-Jun-00	
106	1-Jun-00	0005300605	0015	Non polled office	£0.00	583323	6-Jun-00	
107	1-Jun-00	0005300610	0015	Non polled office	£0.00	079112	6-Jun-00	
108	1-Jun-00	0005300614	0015	Non polled office	£0.00	199136	6-Jun-00	
109	1-Jun-00	0005300619	0015	Non polled office	£0.00	200227	6-Jun-00	
110	1-Jun-00	0005300621	0015	Non polled office	£0.00	201511	6-Jun-00	
111	1-Jun-00	0005300623	0015	Non polled office	£0.00	198704	6-Jun-00	
112	1-Jun-00	0005300631	0015	Non polled office	£0.00	205217	6-Jun-00	
113	1-Jun-00	0005300634	0015	Non polled office	£0.00	216208	6-Jun-00	

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114	1-Jun-00	0005300643	0015	Non polled office	£0.00	224511	6-Jun-00	
115	1-Jun-00	0005300661	0015	Non polled office	£0.00	258420	6-Jun-00	
116	1-Jun-00	0005300680	0015	Non polled office	£0.00	008323	6-Jun-00	
117	1-Jun-00	0006010662	0015	Non polled office	£0.00	195818	6-Jun-00	
118	1-Jun-00	0006010667	0015	Non polled office	£0.00	200306	6-Jun-00	
119	1-Jun-00	0006010674	0015	Non polled office	£0.00	209328	6-Jun-00	
120	1-Jun-00	0006010682	0015	Non polled office	£0.00	240329	6-Jun-00	
121	1-Jun-00	0006010684	0015	Non polled office	£0.00	307246	6-Jun-00	
122	1-Jun-00	0005300710	0015	Non polled office	£0.00	166227	6-Jun-00	
123	1-Jun-00	0005300715	0015	Non polled office	£0.00	166715	6-Jun-00	
124	1-Jun-00	0005300720	0015	Non polled office	£0.00	423614	6-Jun-00	
125	1-Jun-00	0005300748	0015	Non polled office	£0.00	505246	6-Jun-00	
126	1-Jun-00	0005300925	0015	Non polled office	£0.00	053130	6-Jun-00	
127	1-Jun-00	0005301001	0015	Non polled office	£0.00	282311	6-Jun-00	
128	1-Jun-00	0005301014	0015	Non polled office	£0.00	077131	6-Jun-00	
129	1-Jun-00	0005301024	0015	Non polled office	£0.00	290306	6-Jun-00	
130	1-Jun-00	0005301181	0015	Non polled office	£0.00	127136	6-Jun-00	
131	1-Jun-00	0005301492	0015	Non polled office	£0.00	444136	6-Jun-00	
132	1-Jun-00	0005301604	0015	Non polled office	£0.00	499614	6-Jun-00	
133	2-Jun-00	0006020421	0015	Non polled office	£0.00	005418	6-Jun-00	
134	2-Jun-00	0006020455	0015	Non polled office	£0.00	186704	6-Jun-00	
135	2-Jun-00	0006020477	0015	Non polled office	£0.00	304309	6-Jun-00	
136	2-Jun-00	0006020481	0015	Non polled office	£0.00	322309	6-Jun-00	
137	2-Jun-00	0006020494	0015	Non polled office	£0.00	359136	6-Jun-00	
138	10-May-00	0005100420	0015	Non polled office	£0.00	182227	7-Jun-00	
139	16-May-00	0005150499	0015	Non polled office	£0.00	152238	7-Jun-00	
140	23-May-00	0005230440	0015	Non polled office	£0.00	022641	7-Jun-00	
141	22-May-00	0005220892	0015	Non polled office	£0.00	191909	7-Jun-00	
142	5-Jun-00	0006050365	0015	Non polled office	£0.00	161858	7-Jun-00	
143	5-Jun-00	0006050409	0015	Non polled office	£0.00	257327	7-Jun-00	
144	5-Jun-00	0006050428	0015	Non polled office	£0.00	496246	7-Jun-00	
145	5-Jun-00	0006050437	0015	Non polled office	£0.00	003908	7-Jun-00	

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146	5-Jun-00	0006050450	0015	Non polled office	£0.00	111843	7-Jun-00	
147	5-Jun-00	0006050456	0015	Non polled office	£0.00	127900	7-Jun-00	
148	5-Jun-00	0006050362	0015	Non polled office	£0.00	146033	7-Jun-00	
149	5-Jun-00	0006050368	0015	Non polled office	£0.00	154137	7-Jun-00	
150	5-Jun-00	0006050384	0015	Non polled office	£0.00	210855	7-Jun-00	
151	5-Jun-00	0006050403	0015	Non polled office	£0.00	219201	7-Jun-00	
152	5-Jun-00	0006050426	0015	Non polled office	£0.00	246242	7-Jun-00	
153	5-Jun-00	0006050440	0015	Non polled office	£0.00	349136	7-Jun-00	
154	5-Jun-00	0006050468	0015	Non polled office	£0.00	018420	7-Jun-00	
155	5-Jun-00	0006050474	0015	Non polled office	£0.00	025201	7-Jun-00	
156	5-Jun-00	0006050483	0015	Non polled office	£0.00	091128	7-Jun-00	
157	5-Jun-00	0006050488	0015	Non polled office	£0.00	103855	7-Jun-00	
158	5-Jun-00	0006050500	0015	Non polled office	£0.00	149948	7-Jun-00	
159	5-Jun-00	0006050504	0015	Non polled office	£0.00	151713	7-Jun-00	
160	5-Jun-00	0006050359	0015	Non polled office	£0.00	159702	7-Jun-00	
161	5-Jun-00	0006050378	0015	Non polled office	£0.00	164427	7-Jun-00	
162	5-Jun-00	0006050389	0015	Non polled office	£0.00	167714	7-Jun-00	
163	5-Jun-00	0006050393	0015	Non polled office	£0.00	172702	7-Jun-00	
164	5-Jun-00	0006050406	0015	Non polled office	£0.00	201238	7-Jun-00	
165	5-Jun-00	0006050413	0015	Non polled office	£0.00	201343	7-Jun-00	
166	5-Jun-00	0006050421	0015	Non polled office	£0.00	222642	7-Jun-00	
167	5-Jun-00	0006050446	0015	Non polled office	£0.00	227329	7-Jun-00	
168	5-Jun-00	0006050451	0015	Non polled office	£0.00	239832	7-Jun-00	
169	5-Jun-00	0006050460	0015	Non polled office	£0.00	258418	7-Jun-00	
170	5-Jun-00	0006050471	0015	Non polled office	£0.00	316418	7-Jun-00	
171	5-Jun-00	0006050478	0015	Non polled office	£0.00	352136	7-Jun-00	
172	5-Jun-00	0006050481	0015	Non polled office	£0.00	380632	7-Jun-00	
173	5-Jun-00	0006050484	0015	Non polled office	£0.00	418641	7-Jun-00	
174	5-Jun-00	0006050490	0015	Non polled office	£0.00	577323	7-Jun-00	
175	6-Jun-00	0006060399	0015	Non polled office	£0.00	227832	7-Jun-00	
176	6-Jun-00	0006060462	0015	Non polled office	£0.00	297327	7-Jun-00	
177	6-Jun-00	0006060470	0015	Non polled office	£0.00	306511	7-Jun-00	

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178	6-Jun-00	0006060478	0015	Non polled office	£0.00	413246	7-Jun-00	
179	5-Jun-00	0006050493	0015	Non polled office	£0.00	610323	7-Jun-00	
180	5-Jun-00	0006050553	0015	Non polled office	£0.00	011321	7-Jun-00	
181	5-Jun-00	0006050561	0015	Non polled office	£0.00	279324	7-Jun-00	
182	5-Jun-00	0006050563	0015	Non polled office	£0.00	282324	7-Jun-00	
183	5-Jun-00	0006050565	0015	Non polled office	£0.00	296324	7-Jun-00	
184	5-Jun-00	0006050566	0015	Non polled office	£0.00	305201	7-Jun-00	
185	5-Jun-00	0006050567	0015	Non polled office	£0.00	367311	7-Jun-00	
186	5-Jun-00	0006050572	0015	Non polled office	£0.00	487329	7-Jun-00	
187	6-Jun-00	0006060390	0015	Non polled office	£0.00	156014	7-Jun-00	
188	6-Jun-00	0006060395	0015	Non polled office	£0.00	171948	7-Jun-00	
189	6-Jun-00	0006060400	0015	Non polled office	£0.00	290217	7-Jun-00	
190	7-Jun-00	0006070380	0015	Non polled office	£0.00	108137	7-Jun-00	
191	7-Jun-00	0006070384	0015	Non polled office	£0.00	131912	7-Jun-00	
192	31-May-00	0005310528	0015	Non polled office	£0.00	058131	7-Jun-00	
193	6-Jun-00	0006060393	0015	Non polled office	£0.00	181618	7-Jun-00	
194	1-Jun-00	0005300527	0015	Non polled office	£0.00	142114	7-Jun-00	
195	1-Jun-00	0005300620	0015	Non polled office	£0.00	187818	7-Jun-00	
196	1-Jun-00	0005300630	0015	Non polled office	£0.00	213324	7-Jun-00	
197	1-Jun-00	0005300667	0015	Non polled office	£0.00	316136	7-Jun-00	
198	1-Jun-00	0005300689	0015	Non polled office	£0.00	076925	7-Jun-00	
199	1-Jun-00	0005301516	0015	Non polled office	£0.00	468311	7-Jun-00	
200	2-Jun-00	0006020432	0015	Non polled office	£0.00	154136	7-Jun-00	
201	2-Jun-00	0006020444	0015	Non polled office	£0.00	167909	7-Jun-00	
202	2-Jun-00	0006020451	0015	Non polled office	£0.00	171948	7-Jun-00	
203	2-Jun-00	0006020473	0015	Non polled office	£0.00	362201	7-Jun-00	
204	2-Jun-00	0006020487	0015	Non polled office	£0.00	323523	7-Jun-00	
205	11-Apr-00	0004110426	0015	Non polled office	£0.00	208136	12-Jun-00	
206	10-Apr-00	0004100296	0015	Non polled office	£0.00	408227	12-Jun-00	
207	7-Apr-00	00004071197	0015	Non polled office	£0.00	205704	12-Jun-00	
208	14-Apr-00	0004140344	0015	Non polled office	£0.00	253523	12-Jun-00	
209	14-Apr-00	0004140488	0015	Non polled office	£0.00	208136	12-Jun-00	

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210	19-Apr-00	0004190315	0015	Non polled office	£0.00	080941	12-Jun-00	
211	19-Apr-00	0004190329	0015	Non polled office	£0.00	199137	12-Jun-00	
212	17-Apr-00	0004170308	0015	Non polled office	£0.00	482246	12-Jun-00	
213	17-Apr-00	0004170317	0015	Non polled office	£0.00	078140	12-Jun-00	
214	17-Apr-00	0004170320	0015	Non polled office	£0.00	101136	12-Jun-00	
215	17-Apr-00	0004140327	0015	Non polled office	£0.00	131817	12-Jun-00	
216	20-Apr-00	0004200353	0015	Non polled office	£0.00	110114	12-Jun-00	
217	20-Apr-00	0004200363	0015	Non polled office	£0.00	123858	12-Jun-00	
218	17-Apr-00	0004170310	0015	Non polled office	£0.00	229323	12-Jun-00	
219	17-Apr-00	0004170402	0015	Non polled office	£0.00	359136	12-Jun-00	
220	20-Apr-00	0004200484	0015	Non polled office	£0.00	394246	12-Jun-00	
221	20-Apr-00	0004201076	0015	Non polled office	£0.00	199137	12-Jun-00	
222	26-Apr-00	0004260538	0015	Non polled office	£0.00	248715	12-Jun-00	
223	26-Apr-00	0004260550	0015	Non polled office	£0.00	373136	12-Jun-00	
224	26-Apr-00	0004260659	0015	Non polled office	£0.00	204704	12-Jun-00	
225	26-Apr-00	0004260365	0015	Non polled office	£0.00	189709	12-Jun-00	
226	26-Apr-00	0004260346	0015	Non polled office	£0.00	179714	12-Jun-00	
227	26-Apr-00	0004260758	0015	Non polled office	£0.00	157207	12-Jun-00	
228	26-Apr-00	0004260417	0015	Non polled office	£0.00	165715	12-Jun-00	
229	28-Apr-00	0004280259	0015	Non polled office	£0.00	164327	12-Jun-00	
230	28-Apr-00	0004280262	0015	Non polled office	£0.00	297309	12-Jun-00	
231	28-Apr-00	0004280310	0015	Non polled office	£0.00	175832	12-Jun-00	
232	28-Apr-00	0004280318	0015	Non polled office	£0.00	248715	12-Jun-00	
233	3-May-00	0005030345	0015	Non polled office	£0.00	209611	12-Jun-00	
234	3-May-00	0005030363	0015	Non polled office	£0.00	178714	12-Jun-00	
235	3-May-00	0005030384	0015	Non polled office	£0.00	115832	12-Jun-00	
236	3-May-00	0005030388	0015	Non polled office	£0.00	197705	12-Jun-00	
237	3-May-00	0005030397	0015	Non polled office	£0.00	214642	12-Jun-00	
238	9-May-00	0005080661	0015	Non polled office	£0.00	346230	12-Jun-00	
239	9-May-00	0005080719	0015	Non polled office	£0.00	193859	12-Jun-00	
240	9-May-00	0005080764	0015	Non polled office	£0.00	319641	12-Jun-00	
241	9-May-00	0005081385	0015	Non polled office	£0.00	196941	12-Jun-00	

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242	10-May-00	0005090484	0015	Non polled office	£0.00	158320	12-Jun-00	
243	10-May-00	0005081165	0015	Non polled office	£0.00	174702	12-Jun-00	
244	10-May-00	0005091642	0015	Non polled office	£0.00	301427	12-Jun-00	
245	10-May-00	0005091648	0015	Non polled office	£0.00	394246	12-Jun-00	
246	10-May-00	0005100291	0015	Non polled office	£0.00	152242	12-Jun-00	
247	10-May-00	0005100295	0015	Non polled office	£0.00	173523	12-Jun-00	
248	10-May-00	0005100306	0015	Non polled office	£0.00	394246	12-Jun-00	
249	10-May-00	0005100873	0015	Non polled office	£0.00	175702	12-Jun-00	
250	11-May-00	0005111099	0015	Non polled office	£0.00	078140	12-Jun-00	
251	12-May-00	0005120427	0015	Non polled office	£0.00	197713	12-Jun-00	
252	12-May-00	0005120428	0015	Non polled office	£0.00	210504	12-Jun-00	
253	15-May-00	0005150244	0015	Non polled office	£0.00	117941	12-Jun-00	
254	15-May-00	0005150275	0015	Non polled office	£0.00	200858	12-Jun-00	
255	15-May-00	0005150439	0015	Non polled office	£0.00	176702	12-Jun-00	
256	16-May-00	0005150602	0015	Non polled office	£0.00	343238	12-Jun-00	
257	16-May-00	0005160345	0015	Non polled office	£0.00	165715	12-Jun-00	
258	15-May-00	0005150460	0015	Non polled office	£0.00	394246	12-Jun-00	
259	18-May-00	0005180484	0015	Non polled office	£0.00	176329	12-Jun-00	
260	18-May-00	0005180511	0015	Non polled office	£0.00	394246	12-Jun-00	
261	19-May-00	0005190251	0015	Non polled office	£0.00	007205	12-Jun-00	
262	19-May-00	0005190261	0015	Non polled office	£0.00	126106	12-Jun-00	
263	22-May-00	0005220489	0015	Non polled office	£0.00	052941	12-Jun-00	
264	22-May-00	0005220509	0015	Non polled office	£0.00	185343	12-Jun-00	
265	22-May-00	0005220596	0015	Non polled office	£0.00	223230	12-Jun-00	
266	22-May-00	0005220550	0015	Non polled office	£0.00	003641	12-Jun-00	
267	22-May-00	0005220618	0015	Non polled office	£0.00	159230	12-Jun-00	
268	22-May-00	0005220557	0015	Non polled office	£0.00	107843	12-Jun-00	
269	22-May-00	0005220561	0015	Non polled office	£0.00	130131	12-Jun-00	
270	22-May-00	0005220805	0015	Non polled office	£0.00	212642	12-Jun-00	
271	22-May-00	0005220534	0015	Non polled office	£0.00	322309	12-Jun-00	
272	22-May-00	0005220536	0015	Non polled office	£0.00	346410	12-Jun-00	
273	22-May-00	0005220542	0015	Non polled office	£0.00	387329	12-Jun-00	

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274	22-May-00	0005220544	0015	Non polled office	£0.00	388641	12-Jun-00	
275	5-Jun-00	0006050399	0015	Non polled office	£0.00	196715	13-Jun-00	
276	9-Jun-00	0006090232	0015	Non polled office	£0.00	007311	14-Jun-00	
277	9-Jun-00	0006090244	0015	Non polled office	£0.00	060140	14-Jun-00	
278	9-Jun-00	0006090249	0015	Non polled office	£0.00	138859	14-Jun-00	
279	9-Jun-00	0006090251	0015	Non polled office	£0.00	169207	14-Jun-00	
280	9-Jun-00	0006090257	0015	Non polled office	£0.00	198246	14-Jun-00	
281	9-Jun-00	0006090262	0015	Non polled office	£0.00	201632	14-Jun-00	
282	9-Jun-00	0006090266	0015	Non polled office	£0.00	213323	14-Jun-00	
283	9-Jun-00	0006090270	0015	Non polled office	£0.00	259238	14-Jun-00	
284	9-Jun-00	0006090274	0015	Non polled office	£0.00	392323	14-Jun-00	
285	9-Jun-00	0006090302	0015	Non polled office	£0.00	327227	14-Jun-00	
286	9-Jun-00	0006090315	0015	Non polled office	£0.00	359136	14-Jun-00	
287	9-Jun-00	0006090324	0015	Non polled office	£0.00	394246	14-Jun-00	
288	12-Jun-00	0006120324	0015	Non polled office	£0.00	073937	14-Jun-00	
289	12-Jun-00	0006120331	0015	Non polled office	£0.00	108843	14-Jun-00	
290	12-Jun-00	0006120357	0015	Non polled office	£0.00	354217	14-Jun-00	
291	12-Jun-00	0006120320	0015	Non polled office	£0.00	053113	14-Jun-00	
292	12-Jun-00	0006120359	0015	Non polled office	£0.00	359136	14-Jun-00	
293	12-Jun-00	0006120368	0015	Non polled office	£0.00	404641	14-Jun-00	
294	12-Jun-00	0006120371	0015	Non polled office	£0.00	058116	14-Jun-00	
295	12-Jun-00	0006120374	0015	Non polled office	£0.00	103140	14-Jun-00	
296	12-Jun-00	0006120377	0015	Non polled office	£0.00	106946	14-Jun-00	
297	12-Jun-00	0006120383	0015	Non polled office	£0.00	217715	14-Jun-00	
298	12-Jun-00	0006120389	0015	Non polled office	£0.00	301418	14-Jun-00	
299	12-Jun-00	0006120391	0015	Non polled office	£0.00	305427	14-Jun-00	
300	12-Jun-00	0006120394	0015	Non polled office	£0.00	003604	14-Jun-00	
301	12-Jun-00	0006120396	0015	Non polled office	£0.00	006832	14-Jun-00	
302	12-Jun-00	0006120399	0015	Non polled office	£0.00	051106	14-Jun-00	
303	12-Jun-00	0006120402	0015	Non polled office	£0.00	070422	14-Jun-00	
304	12-Jun-00	0006120422	0015	Non polled office	£0.00	102116	14-Jun-00	
305	12-Jun-00	0006120477	0015	Non polled office	£0.00	169410	14-Jun-00	

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306	12-Jun-00	0006120483	0015	Non polled office	£0.00	176618	14-Jun-00	
307	12-Jun-00	0006120488	0015	Non polled office	£0.00	202611	14-Jun-00	
308	12-Jun-00	0006120492	0015	Non polled office	£0.00	202907	14-Jun-00	
309	12-Jun-00	0006120495	0015	Non polled office	£0.00	210704	14-Jun-00	
310	12-Jun-00	0006120499	0015	Non polled office	£0.00	226327	14-Jun-00	
311	12-Jun-00	0006120502	0015	Non polled office	£0.00	236309	14-Jun-00	
312	12-Jun-00	0006120508	0015	Non polled office	£0.00	278432	14-Jun-00	
313	12-Jun-00	0006120512	0015	Non polled office	£0.00	283641	14-Jun-00	
314	12-Jun-00	0006120514	0015	Non polled office	£0.00	284715	14-Jun-00	
315	12-Jun-00	0006120522	0015	Non polled office	£0.00	330511	14-Jun-00	
316	12-Jun-00	0006120524	0015	Non polled office	£0.00	338217	14-Jun-00	
317	12-Jun-00	0006120531	0015	Non polled office	£0.00	357420	14-Jun-00	
318	12-Jun-00	0006120539	0015	Non polled office	£0.00	370642	14-Jun-00	
319	12-Jun-00	0006120329	0015	Non polled office	£0.00	181337	14-Jun-00	
320	12-Jun-00	0006120337	0015	Non polled office	£0.00	218238	14-Jun-00	
321	12-Jun-00	0006120341	0015	Non polled office	£0.00	229427	14-Jun-00	
322	12-Jun-00	0006120345	0015	Non polled office	£0.00	284207	14-Jun-00	
323	12-Jun-00	0006120346	0015	Non polled office	£0.00	337207	14-Jun-00	
324	12-Jun-00	0006120350	0015	Non polled office	£0.00	487329	14-Jun-00	
325	13-Jun-00	0006130284	0015	Non polled office	£0.00	160137	14-Jun-00	
326	13-Jun-00	0006130305	0015	Non polled office	£0.00	280323	14-Jun-00	
327	25-May-00	0005250497	0015	Non polled office	£0.00	165137	15-Jun-00	
328	26-May-00	0005260465	0015	Non polled office	£0.00	206611	15-Jun-00	
329	26-May-00	0005260468	0015	Non polled office	£0.00	242618	15-Jun-00	
330	22-May-00	0005220879	0015	Non polled office	£0.00	151113	15-Jun-00	
331	22-May-00	0005220884	0015	Non polled office	£0.00	179337	15-Jun-00	
332	22-May-00	0005220887	0015	Non polled office	£0.00	183116	15-Jun-00	
333	22-May-00	0005220888	0015	Non polled office	£0.00	184116	15-Jun-00	
334	22-May-00	0005220898	0015	Non polled office	£0.00	349410	15-Jun-00	
335	22-May-00	0005220899	0015	Non polled office	£0.00	367323	15-Jun-00	
336	22-May-00	0005220901	0015	Non polled office	£0.00	406641	15-Jun-00	
337	5-Jun-00	0006050391	0015	Non polled office	£0.00	200523	15-Jun-00	

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338	26-May-00	0005260452	0015	Non polled office	£0.00	055900	15-Jun-00	
339	26-May-00	0005260457	0015	Non polled office	£0.00	084128	15-Jun-00	
340	26-May-00	0005260461	0015	Non polled office	£0.00	108925	15-Jun-00	
341	31-May-00	0005310581	0015	Non polled office	£0.00	196715	15-Jun-00	
342	1-Jun-00	0005300514	0015	Non polled office	£0.00	180702	15-Jun-00	
343	1-Jun-00	0005300550	0015	Non polled office	£0.00	166230	15-Jun-00	
344	1-Jun-00	0005300561	0015	Non polled office	£0.00	178843	15-Jun-00	
345	1-Jun-00	0005300628	0015	Non polled office	£0.00	199230	15-Jun-00	
346	1-Jun-00	0005300653	0015	Non polled office	£0.00	256418	15-Jun-00	
347	13-Jun-00	0006130287	0015	Non polled office	£0.00	212113	15-Jun-00	
348	1-Jun-00	0005300806	0015	Non polled office	£0.00	227113	15-Jun-00	
349	1-Jun-00	0005300856	0015	Non polled office	£0.00	249226	15-Jun-00	
350	1-Jun-00	0005301011	0015	Non polled office	£0.00	283349	15-Jun-00	
351	1-Jun-00	0005301047	0015	Non polled office	£0.00	083114	15-Jun-00	
352	1-Jun-00	0005301118	0015	Non polled office	£0.00	325136	15-Jun-00	
353	1-Jun-00	0005301188	0015	Non polled office	£0.00	129130	15-Jun-00	
354	1-Jun-00	0005301195	0015	Non polled office	£0.00	129925	15-Jun-00	
355	1-Jun-00	0005301236	0015	Non polled office	£0.00	147116	15-Jun-00	
356	1-Jun-00	0005301728	0015	Non polled office	£0.00	171327	15-Jun-00	
357	1-Jun-00	0005301823	0015	Non polled office	£0.00	193130	15-Jun-00	
358	1-Jun-00	0005301866	0015	Non polled office	£0.00	158202	15-Jun-00	
359	1-Jun-00	0005301880	0015	Non polled office	£0.00	185713	15-Jun-00	
360	1-Jun-00	0005301887	0015	Non polled office	£0.00	322309	15-Jun-00	
361	14-Jun-00	0006140343	0015	Non polled office	£0.00	062114	16-Jun-00	
362	16-Jun-00	0006160468	0015	Non polled office	£0.00	222136	16-Jun-00	
363	14-Jun-00	0006140360	0015	Non polled office	£0.00	342410	19-Jun-00	
364	16-Jun-00	0006160460	0015	Non polled office	£0.00	167210	19-Jun-00	
365	19-Jun-00	0006190975	0015	Non polled office	£0.00	337230	19-Jun-00	
366	19-Jun-00	0006190999	0015	Non polled office	£0.00	383136	19-Jun-00	
367	19-Jun-00	000169824	0015	Non polled office	£0.00	169824	19-Jun-00	
368	19-Jun-00	0006190658	0015	Non polled office	£0.00	169859	19-Jun-00	
369	19-Jun-00	0006190664	0015	Non polled office	£0.00	175329	19-Jun-00	

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370	19-Jun-00	0006190627	0015	Non polled office	£0.00		19-Jun-00	
371	19-Jun-00	0006190675	0015	Non polled office	£0.00	182343	19-Jun-00	
372	19-Jun-00	0006190693	0015	Non polled office	£0.00	191227	19-Jun-00	
373	19-Jun-00	0006190694	0015	Non polled office	£0.00	192230	19-Jun-00	
374	19-Jun-00	0006190815	0015	Non polled office	£0.00	216702	19-Jun-00	
375	19-Jun-00	0006190712	0015	Non polled office	£0.00	204337	20-Jun-00	
376	19-Jun-00	0006190719	0015	Non polled office	£0.00	207618	20-Jun-00	
377	19-Jun-00	0006190877	0015	Non polled office	£0.00	212907	20-Jun-00	
378	19-Jun-00	0006190879	0015	Non polled office	£0.00	223418	20-Jun-00	
379	19-Jun-00	0006190897	0015	Non polled office	£0.00	237715	20-Jun-00	
380	19-Jun-00	0006190906	0015	Non polled office	£0.00	238136	20-Jun-00	
381	19-Jun-00	0006190913	0015	Non polled office	£0.00	238909	20-Jun-00	
382	19-Jun-00	0006190916	0015	Non polled office	£0.00	240410	20-Jun-00	
383	19-Jun-00	0006190919	0015	Non polled office	£0.00	244311	20-Jun-00	
384	19-Jun-00	0006190921	0015	Non polled office	£0.00	247227	20-Jun-00	
385	19-Jun-00	0006190922	0015	Non polled office	£0.00	249309	20-Jun-00	
386	19-Jun-00	0006190923	0015	Non polled office	£0.00	253613	20-Jun-00	
387	19-Jun-00	0006190928	0015	Non polled office	£0.00	261205	20-Jun-00	
388	19-Jun-00	0006190934	0015	Non polled office	£0.00	262306	20-Jun-00	
389	19-Jun-00	0006190945	0015	Non polled office	£0.00	274205	20-Jun-00	
390	19-Jun-00	0006191187	0015	Non polled office	£0.00	175702	20-Jun-00	
391	19-Jun-00	0006190801	0015	Non polled office	£0.00	256324	20-Jun-00	
392	19-Jun-00	0006191009	0015	Non polled office	£0.00	449217	20-Jun-00	
393	20-Jun-00	0006200413	0015	Non polled office	£0.00	307523	20-Jun-00	
394	20-Jun-00	0006200416	0015	Non polled office	£0.00	359309	20-Jun-00	
395	20-Jun-00	0006200426	0015	Non polled office	£0.00	408323	20-Jun-00	
396	19-Jun-00	0006191038	0015	Non polled office	£0.00	051908	20-Jun-00	
397	19-Jun-00	0006191067	0015	Non polled office	£0.00	064130	20-Jun-00	
398	19-Jun-00	0006190566	0015	Non polled office	£0.00	143116	20-Jun-00	
399	19-Jun-00	0006190652	0015	Non polled office	£0.00	166137	20-Jun-00	
400	19-Jun-00	0006190656	0015	Non polled office	£0.00	169824	20-Jun-00	
401	19-Jun-00	0006190672	0015	Non polled office	£0.00	180941	20-Jun-00	

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402	19-Jun-00	0006191047	0015	Non polled office	£0.00	068937	20-Jun-00	
403	19-Jun-00	0006191052	0015	Non polled office	£0.00	108131	20-Jun-00	
404	19-Jun-00	0006190835	0015	Non polled office	£0.00	163523	20-Jun-00	
405	22-May-00	0005220511	0015	Non polled office	£0.00	195306	21-Jun-00	
406	22-May-00	0005220640	0015	Non polled office	£0.00	196715	21-Jun-00	
407	1-Jun-00	0006010699	0015	Non polled office	£0.00	182227	21-Jun-00	
408	1-Jun-00	0006010703	0015	Non polled office	£0.00	183511	21-Jun-00	
409	1-Jun-00	0006010646	0015	Non polled office	£0.00	153226	21-Jun-00	
410	2-Jun-00	0006020463	0015	Non polled office	£0.00	193324	21-Jun-00	
411	19-Jun-00	0006190707	0015	Non polled office	£0.00	202136	21-Jun-00	
412	19-Jun-00	0006190710	0015	Non polled office	£0.00	203207	21-Jun-00	
413	19-Jun-00	0006190862	0015	Non polled office	£0.00	208418	21-Jun-00	
414	19-Jun-00	0006190969	0015	Non polled office	£0.00	320207	21-Jun-00	
415	19-Jun-00	0006190996	0015	Non polled office	£0.00	373201	21-Jun-00	
416	19-Jun-00	0006191000	0015	Non polled office	£0.00	392227	21-Jun-00	
417	19-Jun-00	0006190488	0015	Non polled office	£0.00	576323	21-Jun-00	
418	19-Jun-00	0006190558	0015	Non polled office	£0.00	132925	21-Jun-00	
419	19-Jun-00	0006190561	0015	Non polled office	£0.00	136923	21-Jun-00	
420	19-Jun-00	0006190650	0015	Non polled office	£0.00	164349	21-Jun-00	
421	19-Jun-00	0006190683	0015	Non polled office	£0.00	184313	21-Jun-00	
422	19-Jun-00	0006190702	0015	Non polled office	£0.00	198859	21-Jun-00	
423	20-Jun-00	0006200359	0015	Non polled office	£0.00	132843	21-Jun-00	
424	19-Jun-00	0006190834	0015	Non polled office	£0.00	172702	21-Jun-00	
425	5-Jun-00	0006050372	0015	Non polled office	£0.00	193523	22-Jun-00	
426	5-Jun-00	0006050404	0015	Non polled office	£0.00	241306	22-Jun-00	
427	5-Jun-00	0006050417	0015	Non polled office	£0.00	327613	22-Jun-00	
428	5-Jun-00	0006050444	0015	Non polled office	£0.00	004337	22-Jun-00	
429	5-Jun-00	0006050395	0015	Non polled office	£0.00	216855	22-Jun-00	
430	5-Jun-00	0006050414	0015	Non polled office	£0.00	241618	22-Jun-00	
431	5-Jun-00	0006050459	0015	Non polled office	£0.00	002908	22-Jun-00	
432	5-Jun-00	0006050496	0015	Non polled office	£0.00	110941	22-Jun-00	
433	5-Jun-00	0006050432	0015	Non polled office	£0.00	225642	22-Jun-00	

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434	5-Jun-00	0006050458	0015	Non polled office	£0.00	247328	22-Jun-00	
435	5-Jun-00	0006050469	0015	Non polled office	£0.00	309320	22-Jun-00	
436	6-Jun-00	0006060440	0015	Non polled office	£0.00	286321	22-Jun-00	
437	6-Jun-00	0006060476	0015	Non polled office	£0.00	359523	22-Jun-00	
438	6-Jun-00	0006060480	0015	Non polled office	£0.00	426217	22-Jun-00	
439	7-Jun-00	0006070312	0015	Non polled office	£0.00	189210	22-Jun-00	
440	7-Jun-00	0006070320	0015	Non polled office	£0.00	209201	22-Jun-00	
441	7-Jun-00	0006070334	0015	Non polled office	£0.00	251247	22-Jun-00	
442	7-Jun-00	0006070341	0015	Non polled office	£0.00	296217	22-Jun-00	
443	7-Jun-00	0006070345	0015	Non polled office	£0.00	335511	22-Jun-00	
444	9-Jun-00	0006080385	0015	Non polled office	£0.00	130948	22-Jun-00	
445	9-Jun-00	0006080402	0015	Non polled office	£0.00	277205	22-Jun-00	
446	9-Jun-00	0006080407	0015	Non polled office	£0.00	294410	22-Jun-00	
447	9-Jun-00	0006080417	0015	Non polled office	£0.00	337311	22-Jun-00	
448	9-Jun-00	0006080466	0015	Non polled office	£0.00	151705	22-Jun-00	
449	9-Jun-00	0006080480	0015	Non polled office	£0.00	200523	22-Jun-00	
450	9-Jun-00	0006080488	0015	Non polled office	£0.00	257327	22-Jun-00	
451	9-Jun-00	0006080492	0015	Non polled office	£0.00	282238	22-Jun-00	
452	9-Jun-00	0006080494	0015	Non polled office	£0.00	380632	22-Jun-00	
453	12-Jun-00	0006120334	0015	Non polled office	£0.00	155843	22-Jun-00	
454	12-Jun-00	0006120340	0015	Non polled office	£0.00	201130	22-Jun-00	
455	12-Jun-00	0006120343	0015	Non polled office	£0.00	201202	22-Jun-00	
456	6-Jun-00	0006060343	0015	Non polled office	£0.00	051129	22-Jun-00	
457	6-Jun-00	0006060364	0015	Non polled office	£0.00	079112	22-Jun-00	
458	6-Jun-00	0006060373	0015	Non polled office	£0.00	083904	22-Jun-00	
459	6-Jun-00	0006060378	0015	Non polled office	£0.00	129832	22-Jun-00	
460	6-Jun-00	0006060382	0015	Non polled office	£0.00	143130	22-Jun-00	
461	6-Jun-00	0006060386	0015	Non polled office	£0.00	173324	22-Jun-00	
462	6-Jun-00	0006060396	0015	Non polled office	£0.00	206611	22-Jun-00	
463	12-Jun-00	0006120365	0015	Non polled office	£0.00	368420	22-Jun-00	
464	12-Jun-00	0006120379	0015	Non polled office	£0.00	121116	22-Jun-00	
465	12-Jun-00	0006120421	0015	Non polled office	£0.00	095131	22-Jun-00	

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466	12-Jun-00	0006120423	0015	Non polled office	£0.00	139859	22-Jun-00	
467	12-Jun-00	0006120503	0015	Non polled office	£0.00	241618	22-Jun-00	
468	12-Jun-00	0006120516	0015	Non polled office	£0.00	311201	22-Jun-00	
469	12-Jun-00	0006120519	0015	Non polled office	£0.00	323309	22-Jun-00	
470	12-Jun-00	0006120525	0015	Non polled office	£0.00	338309	22-Jun-00	
471	12-Jun-00	0006120527	0015	Non polled office	£0.00	348309	22-Jun-00	
472	13-Jun-00	0006130310	0015	Non polled office	£0.00	310329	22-Jun-00	
473	14-Jun-00	0006140328	0015	Non polled office	£0.00	017632	22-Jun-00	
474	14-Jun-00	0006140351	0015	Non polled office	£0.00	129925	22-Jun-00	
475	14-Jun-00	0006141836	0015	Non polled office	£0.00	242618	22-Jun-00	
476	15-Jun-00	0006150465	0015	Non polled office	£0.00	154311	22-Jun-00	
477	5-Jun-00	0006050348	0015	Non polled office	£0.00	003843	22-Jun-00	
478	15-Jun-00	0006150472	0015	Non polled office	£0.00	163523	22-Jun-00	
479	15-Jun-00	0006150476	0015	Non polled office	£0.00	212715	22-Jun-00	
480	15-Jun-00	0006150481	0015	Non polled office	£0.00	369246	22-Jun-00	
481	15-Jun-00	0006150485	0015	Non polled office	£0.00	426642	22-Jun-00	
482	15-Jun-00	0006150522	0015	Non polled office	£0.00	089113	22-Jun-00	
483	16-Jun-00	0006160384	0015	Non polled office	£0.00	009114	22-Jun-00	
484	16-Jun-00	0006160414	0015	Non polled office	£0.00	051940	22-Jun-00	
485	16-Jun-00	0006160419	0015	Non polled office	£0.00	055925	22-Jun-00	
486	19-Jun-00	0006191025	0015	Non polled office	£0.00	462311	22-Jun-00	
487	20-Jun-00	0006200382	0015	Non polled office	£0.00	164202	22-Jun-00	
488	20-Jun-00	0006200372	0015	Non polled office	£0.00	143113	22-Jun-00	
489	22-Jun-00	0006150442	0015	Non polled office	£0.00	052131	22-Jun-00	
490	16-Jun-00	0006160454	0015	Non polled office	£0.00	160641	23-Jun-00	
491	23-Jun-00	0006230644	0015	Non polled office	£0.00	103855	23-Jun-00	
492	23-Jun-00	0006230652	0015	Non polled office	£0.00	168713	23-Jun-00	
493	19-Jun-00	0006190942	0015	Non polled office	£0.00	273327	23-Jun-00	
494	19-Jun-00	0006190992	0015	Non polled office	£0.00	370323	23-Jun-00	
495	19-Jun-00	0006190797	0015	Non polled office	£0.00	304136	23-Jun-00	
496	19-Jun-00	0006190533	0015	Non polled office	£0.00	096935	23-Jun-00	
497	20-Jun-00	0006200389	0015	Non polled office	£0.00	164327	23-Jun-00	

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498	20-Jun-00	0006200394	0015	Non polled office	£0.00	173941	23-Jun-00	
499	20-Jun-00	0006200409	0015	Non polled office	£0.00	293642	23-Jun-00	
500	19-Jun-00	0006190619	0015	Non polled office	£0.00	152329	23-Jun-00	
501	19-Jun-00	0006190638	0015	Non polled office	£0.00	154202	23-Jun-00	
502	19-Jun-00	0006190659	0015	Non polled office	£0.00	171116	23-Jun-00	
503	19-Jun-00	0006190641	0015	Non polled office	£0.00	157702	23-Jun-00	
504	19-Jun-00	0006190836	0015	Non polled office	£0.00	158613	23-Jun-00	
505	19-Jun-00	0006190810	0015	Non polled office	£0.00	225618	23-Jun-00	
506	19-Jun-00	0006190790	0015	Non polled office	£0.00	333427	25-Jun-00	
507	22-May-00	0005220563	0015	Non polled office	£0.00	137136	26-Jun-00	
508	23-Jun-00	0006230616	0015	Non polled office	£0.00	209642	26-Jun-00	
509	26-Jun-00	0006260432	0015	Non polled office	£0.00	080900	26-Jun-00	
510	19-Jun-00	0006190799	0015	Non polled office	£0.00	265410	26-Jun-00	
511	26-Jun-00	0006260465	0015	Non polled office	£0.00	426217	26-Jun-00	
512	26-Jun-00	0006260472	0015	Non polled office	£0.00	003618	26-Jun-00	
513	26-Jun-00	0006260491	0015	Non polled office	£0.00	185328	26-Jun-00	
514	26-Jun-00	0006260599	0015	Non polled office	£0.00	230715	26-Jun-00	
515	26-Jun-00	0006260616	0015	Non polled office	£0.00	257642	26-Jun-00	
516	26-Jun-00	0006260649	0015	Non polled office	£0.00	362704	26-Jun-00	
517	26-Jun-00	0006260659	0015	Non polled office	£0.00	005948	26-Jun-00	
518	19-Jun-00	0006190408	0015	Non polled office	£0.00	079112	26-Jun-00	
519	19-Jun-00	0006190515	0015	Non polled office	£0.00	060128	26-Jun-00	
520	26-Jun-00	0006260662	0015	Non polled office	£0.00	006542	26-Jun-00	
521	26-Jun-00	0006260684	0015	Non polled office	£0.00	085909	26-Jun-00	
522	26-Jun-00	0006260688	0015	Non polled office	£0.00	087925	26-Jun-00	
523	26-Jun-00	0006260692	0015	Non polled office	£0.00	116136	26-Jun-00	
524	26-Jun-00	0006260714	0015	Non polled office	£0.00	180613	26-Jun-00	
525	26-Jun-00	0006260731	0015	Non polled office	£0.00	228136	26-Jun-00	
526	26-Jun-00	0006260738	0015	Non polled office	£0.00	259246	26-Jun-00	
527	26-Jun-00	0006260743	0015	Non polled office	£0.00	259618	26-Jun-00	
528	26-Jun-00	0006260764	0015	Non polled office	£0.00	418641	26-Jun-00	
529	26-Jun-00	0006260768	0015	Non polled office	£0.00	558323	26-Jun-00	

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530	20-Jun-00	0006200398	0015	Non polled office	£0.00	197713	26-Jun-00	
531	19-Jun-00	0006190838	0015	Non polled office	£0.00	151713	26-Jun-00	
532	22-May-00	0005220788	0015	Non polled office	£0.00	203217	27-Jun-00	
533	23-Jun-00	0006230622	0015	Non polled office	£0.00	305324	27-Jun-00	
534	19-Jun-00	0006190381	0015	Non polled office	£0.00	013704	27-Jun-00	
535	26-Jun-00	0006260701	0015	Non polled office	£0.00	153830	27-Jun-00	
536	16-Jun-00	0006160443	0015	Non polled office	£0.00	103114	28-Jun-00	
537	16-Jun-00	0006160464	0015	Non polled office	£0.00	219227	28-Jun-00	
538	16-Jun-00	0006160473	0015	Non polled office	£0.00	223306	28-Jun-00	
539	16-Jun-00	0006160483	0015	Non polled office	£0.00	242907	28-Jun-00	
540	16-Jun-00	0006160497	0015	Non polled office	£0.00	243329	28-Jun-00	
541	16-Jun-00	0006160505	0015	Non polled office	£0.00	282205	28-Jun-00	
542	16-Jun-00	0006160512	0015	Non polled office	£0.00	347523	28-Jun-00	
543	16-Jun-00	0006160518	0015	Non polled office	£0.00	005226	28-Jun-00	
544	16-Jun-00	0006160534	0015	Non polled office	£0.00	179323	28-Jun-00	
545	16-Jun-00	0006160541	0015	Non polled office	£0.00	275246	28-Jun-00	
546	28-Jun-00	0006170574	0015	Non polled office	£0.00	296320	28-Jun-00	
547	16-Jun-00	0006160552	0015	Non polled office	£0.00	359136	28-Jun-00	
548	16-Jun-00	0006160558	0015	Non polled office	£0.00	394246	28-Jun-00	
549	16-Jun-00	0006160402	0015	Non polled office	£0.00	017843	28-Jun-00	
550	19-Jun-00	0006190938	0015	Non polled office	£0.00	271306	28-Jun-00	
551	19-Jun-00	0006190493	0015	Non polled office	£0.00	212113	28-Jun-00	
552	19-Jun-00	0006190494	0015	Non polled office	£0.00	218715	28-Jun-00	
553	19-Jun-00	0006190948	0015	Non polled office	£0.00	277201	28-Jun-00	
554	19-Jun-00	0006190497	0015	Non polled office	£0.00	248715	28-Jun-00	
555	19-Jun-00	0006190502	0015	Non polled office	£0.00	269306	28-Jun-00	
556	19-Jun-00	0006190503	0015	Non polled office	£0.00	310136	28-Jun-00	
557	19-Jun-00	0006190490	0015	Non polled office	£0.00	179337	28-Jun-00	
558	19-Jun-00	0006190487	0015	Non polled office	£0.00	161713	28-Jun-00	
559	19-Jun-00	0006190484	0015	Non polled office	£0.00	060907	28-Jun-00	
560	19-Jun-00	0006190989	0015	Non polled office	£0.00	368422	28-Jun-00	
561	19-Jun-00	0006190409	0015	Non polled office	£0.00	114131	28-Jun-00	

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562	26-Jun-00	0006260455	0015	Non polled office	£0.00	159113	28-Jun-00	
563	19-Jun-00	0006190418	0015	Non polled office	£0.00	205323	28-Jun-00	
564	19-Jun-00	0006191028	0015	Non polled office	£0.00	558323	28-Jun-00	
565	19-Jun-00	0006190421	0015	Non polled office	£0.00	215205	28-Jun-00	
566	19-Jun-00	0006190426	0015	Non polled office	£0.00	296320	28-Jun-00	
567	19-Jun-00	0006190433	0015	Non polled office	£0.00	486340	28-Jun-00	
568	19-Jun-00	0006190504	0015	Non polled office	£0.00	054129	28-Jun-00	
569	26-Jun-00	0006260729	0015	Non polled office	£0.00	212113	28-Jun-00	
570	26-Jun-00	0006260761	0015	Non polled office	£0.00	330410	28-Jun-00	
571	20-Jun-00	0006200403	0015	Non polled office	£0.00	233410	28-Jun-00	
572	27-Jun-00	0006270479	0015	Non polled office	£0.00	173328	28-Jun-00	
573	19-Jun-00	0006190611	0015	Non polled office	£0.00	148014	28-Jun-00	
574	28-Jun-00	0006280476	0015	Non polled office	£0.00	288329	29-Jun-00	
575	19-Jun-00	0006190867	0015	Non polled office	£0.00	208907	29-Jun-00	
576	19-Jun-00	0006190937	0015	Non polled office	£0.00	268230	29-Jun-00	
577	19-Jun-00	0006190952	0015	Non polled office	£0.00	278432	29-Jun-00	
578	19-Jun-00	0006190978	0015	Non polled office	£0.00	349632	29-Jun-00	
579	19-Jun-00	0006190509	0015	Non polled office	£0.00	056112	29-Jun-00	
580	19-Jun-00	0006190510	0015	Non polled office	£0.00	056114	29-Jun-00	
581	19-Jun-00	0006190519	0015	Non polled office	£0.00	060935	29-Jun-00	
582	19-Jun-00	0006190523	0015	Non polled office	£0.00	069140	29-Jun-00	
583	19-Jun-00	0006190527	0015	Non polled office	£0.00	090130	29-Jun-00	
584	19-Jun-00	0006190529	0015	Non polled office	£0.00	091935	29-Jun-00	
585	19-Jun-00	0006190536	0015	Non polled office	£0.00	115925	29-Jun-00	
586	19-Jun-00	0006190542	0015	Non polled office	£0.00	118909	29-Jun-00	
587	26-Jun-00	0006260712	0015	Non polled office	£0.00	180311	29-Jun-00	
588	26-Jun-00	0006260718	0015	Non polled office	£0.00	183647	29-Jun-00	
589	26-Jun-00	0006260721	0015	Non polled office	£0.00	196504	29-Jun-00	
590	26-Jun-00	0006260727	0015	Non polled office	£0.00	204337	29-Jun-00	
591	26-Jun-00	0006260730	0015	Non polled office	£0.00	227704	29-Jun-00	
592	26-Jun-00	0006260735	0015	Non polled office	£0.00	257208	29-Jun-00	
593	20-Jun-00	0006200433	0015	Non polled office	£0.00	446340	29-Jun-00	

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594	21-Jun-00	0006210387	0015	Non polled office	£0.00	154523	29-Jun-00	
595	21-Jun-00	0006210403	0015	Non polled office	£0.00	165208	29-Jun-00	
596	19-Jun-00	0006190549	0015	Non polled office	£0.00	127136	29-Jun-00	
597	19-Jun-00	0006190557	0015	Non polled office	£0.00	131843	29-Jun-00	
598	19-Jun-00	0006191033	0015	Non polled office	£0.00	005424	29-Jun-00	
599	19-Jun-00	0006191036	0015	Non polled office	£0.00	014614	29-Jun-00	
600	19-Jun-00	0006190562	0015	Non polled office	£0.00	137941	29-Jun-00	
601	19-Jun-00	0006190622	0015	Non polled office	£0.00	152349	29-Jun-00	
602	19-Jun-00	0006190630	0015	Non polled office	£0.00	153427	29-Jun-00	
603	19-Jun-00	0006190634	0015	Non polled office	£0.00	153704	29-Jun-00	
604	19-Jun-00	0006190670	0015	Non polled office	£0.00	178306	29-Jun-00	
605	19-Jun-00	0006190679	0015	Non polled office	£0.00	183116	29-Jun-00	
606	19-Jun-00	0006190689	0015	Non polled office	£0.00	189641	29-Jun-00	
607	19-Jun-00	0006190697	0015	Non polled office	£0.00	195328	29-Jun-00	
608	20-Jun-00	0006200348	0015	Non polled office	£0.00	126106	29-Jun-00	
609	19-Jun-00	0006190833	0015	Non polled office	£0.00	182713	29-Jun-00	
610	19-Jun-00	0006190820	0015	Non polled office	£0.00	205306	29-Jun-00	
611	19-Jun-00	0006190817	0015	Non polled office	£0.00	209201	29-Jun-00	
612	21-Jun-00	0006210410	0015	Non polled office	£0.00	166247	29-Jun-00	
613	21-Jun-00	0006210422	0015	Non polled office	£0.00	186704	29-Jun-00	
614	21-Jun-00	0006210425	0015	Non polled office	£0.00	193859	29-Jun-00	
615	21-Jun-00	0006210431	0015	Non polled office	£0.00	222855	29-Jun-00	
616	21-Jun-00	0006210434	0015	Non polled office	£0.00	284329	29-Jun-00	
617	21-Jun-00	0006210437	0015	Non polled office	£0.00	319523	29-Jun-00	
618	21-Jun-00	0006210440	0015	Non polled office	£0.00	335511	29-Jun-00	
619	21-Jun-00	0006210448	0015	Non polled office	£0.00	498340	29-Jun-00	
620	21-Jun-00	0006210453	0015	Non polled office	£0.00	079112	29-Jun-00	
621	21-Jun-00	0006210457	0015	Non polled office	£0.00	152323	29-Jun-00	
622	22-Jun-00	0006220466	0015	Non polled office	£0.00	154113	29-Jun-00	
623	22-Jun-00	0006220475	0015	Non polled office	£0.00	159323	29-Jun-00	
624	22-Jun-00	0006220454	0015	Non polled office	£0.00	072106	29-Jun-00	
625	22-Jun-00	0006220462	0015	Non polled office	£0.00	096102	29-Jun-00	

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626	22-Jun-00	0006220492	0015	Non polled office	£0.00	208941	29-Jun-00	
627	22-Jun-00	0006220495	0015	Non polled office	£0.00	216311	29-Jun-00	
628	22-Jun-00	0006220499	0015	Non polled office	£0.00	220238	29-Jun-00	
629	22-Jun-00	0006220509	0015	Non polled office	£0.00	233201	29-Jun-00	
630	22-Jun-00	0006220517	0015	Non polled office	£0.00	240130	29-Jun-00	
631	22-Jun-00	0006220525	0015	Non polled office	£0.00	269227	29-Jun-00	
632	22-Jun-00	0006220548	0015	Non polled office	£0.00	343226	29-Jun-00	
633	22-Jun-00	0006220555	0015	Non polled office	£0.00	378323	29-Jun-00	
634	22-Jun-00	0006220562	0015	Non polled office	£0.00	398323	29-Jun-00	
635	22-Jun-00	0006220606	0015	Non polled office	£0.00	117937	29-Jun-00	
636	22-Jun-00	0006220620	0015	Non polled office	£0.00	360340	29-Jun-00	
637	23-Jun-00	0006230577	0015	Non polled office	£0.00	002907	29-Jun-00	
638	23-Jun-00	0006230587	0015	Non polled office	£0.00	034832	29-Jun-00	
639	23-Jun-00	0006230588	0015	Non polled office	£0.00	131830	29-Jun-00	
640	23-Jun-00	0006230592	0015	Non polled office	£0.00	132859	29-Jun-00	
641	23-Jun-00	0006230595	0015	Non polled office	£0.00	157611	29-Jun-00	
642	9-Jun-00	0006080397	0015	Non polled office	£0.00	192705	30-Jun-00	
643	16-Jun-00	0006160437	0015	Non polled office	£0.00	073940	30-Jun-00	
644	27-Jun-00	0006270606	0015	Non polled office	£0.00	186704	30-Jun-00	
645	27-Jun-00	0006270613	0015	Non polled office	£0.00	189647	30-Jun-00	
646	28-Jun-00	0006280436	0015	Non polled office	£0.00	262205	30-Jun-00	
647	28-Jun-00	0006280442	0015	Non polled office	£0.00	394246	30-Jun-00	
648	29-Jun-00	0006290653	0015	Non polled office	£0.00	090935	30-Jun-00	
649	19-Jun-00	0006190925	0015	Non polled office	£0.00	255328	30-Jun-00	
650	19-Jun-00	0006190959	0015	Non polled office	£0.00	288523	30-Jun-00	
651	19-Jun-00	0006190984	0015	Non polled office	£0.00	357230	30-Jun-00	
652	26-Jun-00	0006260483	0015	Non polled office	£0.00	115818	30-Jun-00	
653	26-Jun-00	0006260746	0015	Non polled office	£0.00	278227	30-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	18-Apr-00	00041801642	0018	Customer / Client enquiry	£1,440.82	169227	5-Jun-00	
2	8-May-00	0004201055	0018	Customer / Client enquiry	£7.60	274329	5-Jun-00	

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3	11-May-00	0005041328	0018	Customer / Client enquiry	£24.83	209349	5-Jun-00	
4	6-Jun-00	0005081383	0018	Customer / Client enquiry	£0.00	188217	6-Jun-00	
5	11-May-00	0005050682	0018	Customer / Client enquiry	£0.00		8-Jun-00	
6	17-May-00	0005161728	0018	Customer / Client enquiry	£0.00		8-Jun-00	
7	23-May-00	0005191039	0018	Customer / Client enquiry	£0.00	158230	8-Jun-00	
8	23-May-00	0005181437	0018	Customer / Client enquiry	£0.00	108102	8-Jun-00	
9	26-May-00	0005241913	0018	Customer / Client enquiry	£0.00	105106	8-Jun-00	
10	26-May-00	0005241932	0018	Customer / Client enquiry	£0.00	276227	8-Jun-00	
11	26-May-00	0005241947	0018	Customer / Client enquiry	£0.00	527323	8-Jun-00	
12	7-Jun-00	0006061678	0018	Customer / Client enquiry	£0.00		8-Jun-00	
13	7-Jun-00	0006051359	0018	Customer / Client enquiry	£0.00	354329	8-Jun-00	
14	7-Jun-00	0006051367	0018	Customer / Client enquiry	£0.00	236611	12-Jun-00	
15	13-Jun-00	0006130525	0018	Customer / Client enquiry	£10.00	191205	13-Jun-00	
16	9-Jun-00	0006081552	0018	Customer / Client enquiry	£0.00	159618	15-Jun-00	
17	9-Jun-00	0006081574	0018	Customer / Client enquiry	£0.00	077909	15-Jun-00	
18	12-Jun-00	0006121371	0018	Customer / Client enquiry	£0.00	179217	20-Jun-00	
19	20-Jun-00	0006201382	0018	Customer / Client enquiry	£0.00	192705	21-Jun-00	
20	21-Jun-00	0006201395	0018	Customer / Client enquiry	£0.00	132859	23-Jun-00	
21	26-Jun-00	0006261369	0018	Customer / Client enquiry	£0.00	125112	26-Jun-00	
22	26-Jun-00	0006222056	0018	Customer / Client enquiry	£788.89	055925	28-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	25-May-00	0005250747	0019	Receipts and Payments do not balance (migration)	£17.92	245208	2-Jun-00	
2	19-May-00	0005190586	0019	Receipts and Payments do not balance (migration)	-£3.72	306246	5-Jun-00	
3	2-Jun-00	0006020525	0019	Receipts and Payments do not balance (migration)	£5.45	067940	5-Jun-00	
4	2-Jun-00	0006020549	0019	Receipts and Payments do not balance (migration)	£969.84	071940	5-Jun-00	
5	2-Jun-00	0006020552	0019	Receipts and Payments do not balance (migration)	£4.60	110818	5-Jun-00	

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6	2-Jun-00	0006020557	0019	Receipts and Payments do not balance (migration)	-£0.08	153242	5-Jun-00	
7	2-Jun-00	0006020565	0019	Receipts and Payments do not balance (migration)	-£81.04	162340	5-Jun-00	
8	2-Jun-00	0006020571	0019	Receipts and Payments do not balance (migration)	£4.40	171311	5-Jun-00	
9	2-Jun-00	0006020577	0019	Receipts and Payments do not balance (migration)	-£0.90	250247	5-Jun-00	
10	2-Jun-00	0006020581	0019	Receipts and Payments do not balance (migration)	£3,995.73	269324	5-Jun-00	
11	2-Jun-00	0006020585	0019	Receipts and Payments do not balance (migration)	-£0.83	286611	5-Jun-00	
12	2-Jun-00	0006020588	0019	Receipts and Payments do not balance (migration)	-£9,576.00	031907	5-Jun-00	
13	2-Jun-00	0006020613	0019	Receipts and Payments do not balance (migration)	-£6.81	176329	5-Jun-00	
14	22-May-00	0005220535	0019	Receipts and Payments do not balance (migration)	-£0.02	022641	8-Jun-00	
15	9-Jun-00	0006090481	0019	Receipts and Payments do not balance (migration)	£339.52	057907	9-Jun-00	
16	9-Jun-00	0006090510	0019	Receipts and Payments do not balance (migration)	£1.25	079935	9-Jun-00	
17	9-Jun-00	0006090515	0019	Receipts and Payments do not balance (migration)	£2,110.58	083935	9-Jun-00	
18	9-Jun-00	0006090525	0019	Receipts and Payments do not balance (migration)	£12.00	086907	9-Jun-00	
19	9-Jun-00	0006090534	0019	Receipts and Payments do not balance (migration)	£9.23	122824	9-Jun-00	
20	9-Jun-00	0006090528	0019	Receipts and Payments do not balance (migration)	£10.88	158311	9-Jun-00	
21	9-Jun-00	0006090538	0019	Receipts and Payments do not balance (migration)	£407.20	166632	9-Jun-00	
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22	9-Jun-00	0006090544	0019	Receipts and Payments do not balance (migration)	£164.00	200647	9-Jun-00	
23	9-Jun-00	0006090548	0019	Receipts and Payments do not balance (migration)	£122.22	204647	9-Jun-00	
24	9-Jun-00	0006090555	0019	Receipts and Payments do not balance (migration)	£25.00	233247	9-Jun-00	
25	9-Jun-00	0006090557	0019	Receipts and Payments do not balance (migration)	£0.98	271324	9-Jun-00	
26	9-Jun-00	0006090578	0019	Receipts and Payments do not balance (migration)	£1.20	277824	9-Jun-00	
27	9-Jun-00	0006090569	0019	Receipts and Payments do not balance (migration)	£0.50	278824	9-Jun-00	
28	9-Jun-00	0006090582	0019	Receipts and Payments do not balance (migration)	£962.00	303632	9-Jun-00	
29	9-Jun-00	0006090585	0019	Receipts and Payments do not balance (migration)	£445.43	368632	9-Jun-00	
30	9-Jun-00	0006090588	0019	Receipts and Payments do not balance (migration)	£0.05	403340	9-Jun-00	
31	9-Jun-00	0006090595	0019	Receipts and Payments do not balance (migration)	£500.00	503340	9-Jun-00	
32	9-Jun-00	0006090599	0019	Receipts and Payments do not balance (migration)	£90,900.00	549340	9-Jun-00	
33	22-May-00	0005220516	0019	Receipts and Payments do not balance (migration)	£4,079.91	056912	12-Jun-00	
34	26-May-00	0005260700	0019	Receipts and Payments do not balance (migration)	£0.02	003818	16-Jun-00	
35	16-Jun-00	0006160765	0019	Receipts and Payments do not balance (migration)	£350.20	107937	16-Jun-00	
36	16-Jun-00	0006160799	0019	Receipts and Payments do not balance (migration)	£16.42	108904	16-Jun-00	
37	16-Jun-00	0006160801	0019	Receipts and Payments do not balance (migration)	£35.64	143830	16-Jun-00	
	Date Received	HSN Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date

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38	16-Jun-00	0006160804	0019	Receipts and Payments do not balance (migration)	£0.96	155340	16-Jun-00	
39	16-Jun-00	0006160823	0019	Receipts and Payments do not balance (migration)	£0.10	168632	16-Jun-00	
40	16-Jun-00	0006160830	0019	Receipts and Payments do not balance (migration)	£699.79	173824	16-Jun-00	
41	16-Jun-00	0006160832	0019	Receipts and Payments do not balance (migration)	£1.00	199937	16-Jun-00	
42	16-Jun-00	0006160834	0019	Receipts and Payments do not balance (migration)	£0.02	237632	16-Jun-00	
43	16-Jun-00	0006160837	0019	Receipts and Payments do not balance (migration)	£24.27	251824	16-Jun-00	
44	16-Jun-00	0006160840	0019	Receipts and Payments do not balance (migration)	£1.86	258632	16-Jun-00	
45	16-Jun-00	0006160845	0019	Receipts and Payments do not balance (migration)	£115.85	308632	16-Jun-00	
46	16-Jun-00	0006160849	0019	Receipts and Payments do not balance (migration)	£0.16	365632	16-Jun-00	
47	16-Jun-00	0006160856	0019	Receipts and Payments do not balance (migration)	£50.00	495340	16-Jun-00	
48	16-Jun-00	0006160858	0019	Receipts and Payments do not balance (migration)	£50.00	120904	16-Jun-00	
49	15-Jun-00	0006150870	0019	Receipts and Payments do not balance (migration)	£0.10	400632	19-Jun-00	
50	23-Jun-00	0006230700	0019	Receipts and Payments do not balance (migration)	£0.00		23-Jun-00	
51	26-Jun-00	0006260502	0019	Receipts and Payments do not balance (migration)	£0.00		26-Jun-00	
52	27-Jun-00	0006270761	0019	Receipts and Payments do not balance (migration)	£3,643.00	080900	27-Jun-00	
53	30-Jun-00	0006300672	0019	Receipts and Payments do not balance (migration)	-£357.56	061923	30-Jun-00	
	Date Received	HSN Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date

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54	30-Jun-00	0006300694	0019	Receipts and Payments do not balance (migration)	-£93.60	161511	30-Jun-00	
55	30-Jun-00	0006300700	0019	Receipts and Payments do not balance (migration)	-£56,750.00	186340	30-Jun-00	
56	30-Jun-00	0006300706	0019	Receipts and Payments do not balance (migration)	£45.00	188939	30-Jun-00	
57	30-Jun-00	0006300714	0019	Receipts and Payments do not balance (migration)	-£0.03	249340	30-Jun-00	
58	30-Jun-00	0006300716	0019	Receipts and Payments do not balance (migration)	-£105.00	265432	30-Jun-00	
59	30-Jun-00	0006300720	0019	Receipts and Payments do not balance (migration)	£524.00	281340	30-Jun-00	
60	30-Jun-00	0006300725	0019	Receipts and Payments do not balance (migration)	-£145.56	334546	30-Jun-00	
61	30-Jun-00	0006300729	0019	Receipts and Payments do not balance (migration)	-£20.90	401511	30-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	26-May-00	0005260694	0020	Receipts and Payments do not balance (post migration)	£3.72	306246	5-Jun-00	
2	19-May-00	0005190607	0020	Receipts and Payments do not balance (post migration)	-£2,100.00	013217	5-Jun-00	
3	22-May-00	0005220541	0020	Receipts and Payments do not balance (post migration)	-£430.00	003912	5-Jun-00	
4	26-Apr-00	0004250819	0020	Receipts and Payments do not balance (post migration)	£3,811.03	377422	6-Jun-00	
5	15-May-00	0005150476	0020	Receipts and Payments do not balance (post migration)	£4,200.00	013217	6-Jun-00	
6	1-Jun-00	0006010718	0020	Receipts and Payments do not balance (post migration)	£215.00	003912	6-Jun-00	
7	14-Apr-00	0004140766	0020	Receipts and Payments do not balance (post migration)	£15.00	127131	8-Jun-00	
	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date

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8	12-May-00	0005120864	0020	Receipts and Payments do not balance (post migration)	£0.20	002206	8-Jun-00	
9	26-May-00	0005260689	0020	Receipts and Payments do not balance (post migration)	£4,462.46	072126	8-Jun-00	
10	26-May-00	0005260675	0020	Receipts and Payments do not balance (post migration)	-£22.83	089129	8-Jun-00	
11	2-Jun-00	0006020594	0020	Receipts and Payments do not balance (post migration)	£22.83	089129	8-Jun-00	
12	9-Jun-00	0005182352	0020	Receipts and Payments do not balance (post migration)	£0.06	348309	9-Jun-00	
13	2-Jun-00	0006020605	0020	Receipts and Payments do not balance (post migration)	-£6.19	151309	12-Jun-00	
14	8-Jun-00	0006081179	0020	Receipts and Payments do not balance (post migration)	£37,423.02	004337	13-Jun-00	
15	9-Jun-00	0006090609	0020	Receipts and Payments do not balance (post migration)	£18,711.51	004337	13-Jun-00	
16	26-May-00	0005260707	0020	Receipts and Payments do not balance (post migration)	-£7.60	224941	14-Jun-00	
17	22-May-00	0005220545	0020	Receipts and Payments do not balance (post migration)	£15.20	224941	14-Jun-00	
18	2-Jun-00	0006020600	0020	Receipts and Payments do not balance (post migration)	£10.00	114912	19-Jun-00	
19	5-Jun-00	0006050525	0020	Receipts and Payments do not balance (post migration)	£37.80	009323	19-Jun-00	
20	23-Jun-00	0006230740	0020	Receipts and Payments do not balance (post migration)	£0.12	348309	23-Jun-00	
21	23-Jun-00	0006230746	0020	Receipts and Payments do not balance (post migration)	£440.50	113114	23-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	9-May-00	0005090929	0044	Transaction(s) polled by TIP but not by HAPS	£35.00	203705	9-Jun-00	
	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date

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2	9-May-00	0005090934	0044	Transaction(s) polled by TIP but not by HAPS	£6,085.37		9-Jun-00	
3	9-May-00	0005090957	0044	Transaction(s) polled by TIP but not by HAPS	£4,060.23		9-Jun-00	
4	6-May-00	0006051782	0044	Transaction(s) polled by TIP but not by HAPS	£0.00	272205	16-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	9-May-00	0005090861	0045	Transaction(s) polled by HAPS but not by TIP	£1,322.06		8-Jun-00	
2	5-May-00	0005050429	0045	Transaction(s) polled by HAPS but not by TIP	£1,021.98		8-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	5-May-00	0005050446	0046	Missing AP transaction(s)	£0.00		8-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	28-Mar-00	0003281187	0050	Duplicate AP transaction	£2,341.81	245329	14-Jun-00	
2	26-Jun-00	0006191620	0050	Duplicate AP transaction	£1,158.04	222855	26-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	12-Jun-00	0006091450	0053	APACHI rejects transaction(s)	£4.45	262205	14-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	21-Jun-00	0006210438	0056	Confirmed APS/TPS exception	£5.00	239130	28-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
1	1-Jun-00	0006010735	0058	Mandatory transaction column is missing / null	£20.00	138912	1-Jun-00	
2	26-May-00	0005261255	0058	Mandatory transaction column is missing / null	£0.00	201420	5-Jun-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared PW	Agreed Closure Date
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3	31-May-00	0005310534	0058	Mandatory transaction column is missing / null	£7,219.88	054948	5-Jun-00	
4	31-May-00	0005310557	0058	Mandatory transaction column is missing / null	£6,561.10	104925	5-Jun-00	
5	31-May-00	0005310563	0058	Mandatory transaction column is missing / null	£16,084.25	151523	5-Jun-00	
6	31-May-00	0005310569	0058	Mandatory transaction column is missing / null	£16,168.50	161859	5-Jun-00	
7	31-May-00	0005310574	0058	Mandatory transaction column is missing / null	£14,270.30	182337	5-Jun-00	
8	31-May-00	0005310595	0058	Mandatory transaction column is missing / null	£8,141.01	185504	5-Jun-00	
9	31-May-00	0005310578	0058	Mandatory transaction column is missing / null	£12,755.59	227207	5-Jun-00	
10	31-May-00	0005310583	0058	Mandatory transaction column is missing / null	£12,673.99	266424	5-Jun-00	
11	12-Jun-00	0006120979	0058	Mandatory transaction column is missing / null	£8.87	380422	12-Jun-00	
12	20-Jun-00	0006201112	0058	Mandatory transaction column is missing / null	£94.59	344136	20-Jun-00	
13	22-Jun-00	0006220636	0058	Mandatory transaction column is missing / null	£330.00	162217	22-Jun-00	
14	26-Jun-00	0006260546	0058	Mandatory transaction column is missing / null	£40.00	157611	26-Jun-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	7-Apr-00	0004071439	0002	Signed re-printed paper CA does not agree with electronic CA	£0.00	281309	19-Apr-00	
2	13-Apr-00	0004131255	0002	Signed re-printed paper CA does not agree with electronic CA	£15.00	127131	20-Apr-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	23-Mar-00	0003221771	0009	Transaction for un known mode as per mode parameters	£0.00		4-Apr-00	
2	3-Apr-00	0003290920	0009	Transaction for an unknown mode as per mode parameters	£0.00		4-Apr-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	4-Apr-00	0003170064	0050	Duplicate AP transaction	£27.75	108114	6-Apr-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	5-Apr-00	0004050697	0056	Confirmed APS/TPS exception	£240.00	004106	11-Apr-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	12-Apr-00	0004121420	0058	Mandatory transaction column is missing / null	£0.50	015642	12-Apr-00	
2	7-Apr-00	0004060439	0058	Mandatory transaction column is missing / null	£43.14	487201	19-Apr-00	
3	7-Apr-00	0004070616	0058	Mandatory transaction column is missing / null	£271.75	015642	19-Apr-00	
4	13-Apr-00	0004131090	0058	Mandatory transaction column is missing / null	£204.62	104140	19-Apr-00	
5	13-Apr-00	0004131104	0058	Mandatory transaction column is missing / null	£224.00	394329	19-Apr-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	2-May-00	0005020525	0001	Committed Cash Account does not agree with Electronic Cash Account			22-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	15-May-00	0005020587	0009	Transaction for an unknown mode as per mode parameters			15-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
2	19-May-00	0005182291	0018	Customer / Client enquiry	£43.66	114817	19-May-00	
3	18-May-00	0005181376	0018	Customer / Client enquiry		342410	23-May-00	
4	18-Apr-00	00041801655	0018	Customer / Client enquiry	£0.00	084140	24-May-00	
5	8-May-00	0004120800	0018	Customer / Client enquiry		182227	24-May-00	

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	Date Received	SH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
6	15-May-00	0005111678	0018	Customer / Client enquiry			24-May-00	

	Date Received	SH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
2	3-May-00	0005030477	0019	Receipts and Payments do not balance (migration)	£24.97	105904	5-May-00	
3	8-May-00	0005080619	0019	Receipts and Payments do not balance (migration)	£48.06	052904	9-May-00	
4	8-May-00	0005080631	0019	Receipts and Payments do not balance (migration)	£11.55	056900	9-May-00	
5	8-May-00	0005080731	0019	Receipts and Payments do not balance (migration)	£2,298.64	060904	9-May-00	
6	8-May-00	0005080746	0019	Receipts and Payments do not balance (migration)	£36.03	105900	9-May-00	
7	8-May-00	0005080748	0019	Receipts and Payments do not balance (migration)	£100.00	112923	9-May-00	
8	8-May-00	0005080753	0019	Receipts and Payments do not balance (migration)	£1,882.00	113937	9-May-00	
14	8-May-00	0005080888	0019	Receipts and Payments do not balance (migration)	£33.22	161909	9-May-00	
17	8-May-00	0005080952	0019	Receipts and Payments do not balance (migration)	£194.08	244320	9-May-00	
22	8-May-00	0005080975	0019	Receipts and Payments do not balance (migration)	£27.10	239909	9-May-00	
25	3-May-00	0005030466	0019	Receipts and Payments do not balance (migration)	£34.00	010941	9-May-00	
30	28-Apr-00	0004201872	0019	Receipts and Payments do not balance (migration)	£14.66	143941	10-May-00	
31	28-Apr-00	0004251960	0019	Receipts and Payments do not balance (migration)	£256.00	212909	10-May-00	

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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
33	28-Apr-00	0004251938	0019	Receipts and Payments do not balance (migration)	£1,054.19	226909	10-May-00	
35	28-Apr-00	0004270503	0019	Receipts and Payments do not balance (migration)	£888.00	086909	10-May-00	
38	8-May-00	0005080607	0019	Receipts and Payments do not balance (migration)	£656.25	051904	10-May-00	
41	8-May-00	0005080739	0019	Receipts and Payments do not balance (migration)	£200,423.80	071900	12-May-00	
42	12-May-00	0005120806	0019	Receipts and Payments do not balance (migration)	£5,469.48	169948	12-May-00	
50	18-May-00	0005180641	0019	Receipts and Payments do not balance (migration)	-£100.00	057912	18-May-00	
55	19-May-00	0005190518	0019	Receipts and Payments do not balance (migration)	-£218.42	062912	22-May-00	
56	19-May-00	0005190540	0019	Receipts and Payments do not balance (migration)	-£33.61	067912	22-May-00	
57	19-May-00	0005190545	0019	Receipts and Payments do not balance (migration)	-£290.00	071912	22-May-00	
59	19-May-00	0005190553	0019	Receipts and Payments do not balance (migration)	-£97.50	108925	22-May-00	
60	19-May-00	000519035	0019	Receipts and Payments do not balance (migration)	£92.12	063912	22-May-00	
61	19-May-00	0005190557	0019	Receipts and Payments do not balance (migration)	£307.78	114912	22-May-00	
62	19-May-00	0005190559	0019	Receipts and Payments do not balance (migration)	£2,324.58	118925	22-May-00	
64	19-May-00	0005190566	0019	Receipts and Payments do not balance (migration)	-£606.59	170925	22-May-00	
65	19-May-00	0005190568	0019	Receipts and Payments do not balance (migration)	-£2.50	192246	22-May-00	
76	19-May-00	0005190605	0019	Receipts and Payments do not balance (migration)	-£46.35	488641	22-May-00	
	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date

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77	19-May-00	0005190610	0019	Receipts and Payments do not balance (migration)	-£14.10	091912	22-May-00	
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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
78	18-May-00	0005180653	0019	Receipts and Payments do not balance (migration)	£5.00	111912	25-May-00	
79	26-May-00	0005260592	0019	Receipts and Payments do not balance (migration)	£4.50	076925	26-May-00	
80	26-May-00	0005260606	0019	Receipts and Payments do not balance (migration)	-£200.00	081907	26-May-00	
81	26-May-00	0005260614	0019	Receipts and Payments do not balance (migration)	£5.00	091907	26-May-00	
83	26-May-00	0005260624	0019	Receipts and Payments do not balance (migration)	£3.75	129818	26-May-00	
85	26-May-00	0005260632	0019	Receipts and Payments do not balance (migration)	£24.38	154208	26-May-00	
90	26-May-00	0005260669	0019	Receipts and Payments do not balance (migration)	£141.15	228907	26-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
20	26-Apr-00	0004250791	0020	Receipts and Payments do not balance (post migration)	£29,751.29	134129	31-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	3-May-00	0005030688	0022	Deleted Stock Unit (SU)	£0.00	049201	10-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	25-Apr-00	0004251562	0044	Transaction(s) polled by TIP but not by HAPS		181714	5-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
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1	5-May-00	0004071051	0046	Missing AP transaction(s)	£46.65	018136	5-May-00	
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	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	10-May-00	0005081125	0051	Spurious AP sequence number	£214.36	241832	23-May-00	
2	23-May-00	0005191058	0051	Spurious AP sequence number	£10.00	136130	23-May-00	
3	15-May-00	0005111297	0051	Spurious AP sequence number		003410	24-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	23-May-00	0005191093	0052	HAPS rejects transactions	£56.00	069114	23-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	15-May-00	0005111723	0053	APACHI rejects transaction(s)		313704	24-May-00	

	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date
1	9-May-00	0005090546	0058	Mandatory transaction column is missing / null	£457,974.47		11-May-00	
2	15-May-00	0005150370	0058	Mandatory transaction column is missing / null	£0.00	176323	15-May-00	
3	15-May-00	0005150802	0058	Mandatory transaction column is missing / null	£306.55	227226	15-May-00	
4	17-May-00	0005170446	0058	Mandatory transaction column is missing / null	£420.00	255238	17-May-00	
5	18-May-00	0005181404	0058	Mandatory transaction column is missing / null	£0.00	203217	23-May-00	
6	24-May-00	0005240415	0058	Mandatory transaction column is missing / null	£61.06	177323	24-May-00	
	Date Received	HSH Reference	Class Code	Class Description	Exception Value	FAD	Date Cleared By PW	Agreed Closure Date

**ICL Pathway
Customer Service
Management Support Unit**

MONTHLY INCIDENT REVIEW

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7	30-May-00	0005300765	0058	Mandatory transaction column is missing / null	£29.94	380422	30-May-00	
8	30-May-00	0005300783	0058	Mandatory transaction column is missing / null	£208.00	204420	30-May-00	

ICL Pathway
Customer Service
Management Support Unit

MONTHLY INCIDENT REVIEW

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5. June 2000 - KEY INCIDENTS REQUIRING DISCUSSION

RED Reference	Summary	Recommendation
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None		
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