ICL Pathway	ICL Pathway Core System Release Contents Description	Ref.:PA/STR/012 Version:1.0 Date:25/06/99

Document Title: ICL Pathway Core System Release Contents Description

Document Type: Definition Document

Abstract: This document defines the functional content of the Core System Release Services.

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ICL Pathway Library
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0 DOCUMENT CONTROL

0.1 DOCUMENT HISTORY

Version	Date	Reason
0.1	08/06/99	First Draft for ICL Pathway internal use.
0.2	15/06/99	Second draft reflecting initial comments received.
0.3	16/06/99	Third draft reflecting comments received from Informal review.
0.4	22/06/99	Fourth draft incorporating Formal review comments. Ready for Pathway Approval.
1.0	25/06/99	Pathway Approved

0.2 APPROVAL AUTHORITIES

Name	Position	Signature	Date
Terry Austin	Director Development		
Stephen Muchow	Director Customer Service		
John Dicks	Director Customer Requirements		

0.3   ASSOCIATED DOCUMENTS

	Reference	Vers	Date	Title
[1]	CR/FSP/0004	4.0	30/09/97	Service Architecture Design Documentation
[2]	RS/FSP/0001	3.0	03/12/97	Security Functional Specification
[3]	DSS - BP/CON/036	7.2		Schedule A01 - Interpretations
	POCL - BP/CON/054			
[4]	PA/STR/009	2.0	24/02/98	ICL Pathway New Release 2 Contents Description

0.4   ABBREVIATIONS

The terms and abbreviations used in this document are those defined in the AUTHORITIES Agreement [3] and in the SADD [1].

0.5   CHANGES IN THIS VERSION

Changes as documented in Document History, once baselined any changes will be maintained using side bars.

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0.6   TABLE OF CONTENT

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1.0   INTRODUCTION

1.1   SCOPE

The Agreement defines a Release to be a documented collection of software and/or data provided by the CONTRACTOR to deliver a Service.

This document describes the planned contents for the Core System Release (CSR).

1.2   OVERVIEW

The Releases identified as Pathway Release 1e and Pathway Release 2 no longer exist and have effectively been withdrawn. New Release 2 [4] was created by ICL Pathway in their place, in order to establish a Release based on what was previously Release 1e and re-prioritised elements of what was Release 2. The changes brought about by the outcome of the Treasury Review, which requires exclusion of DSS related functionality and services, has given rise to this release which is known as the Core Systems Release (CSR).

Any reference to the previous contract (PFI) will need to be interpreted in line with the revised contract which is a Public Private Partnership (PPP)contract.

Functionality will be delivered to provide:

- EPOSS
- OBCS
- APS (covering magnetic stripe card and bar coded bills)
- the technical and security infrastructure to support the above services
- a method by which ICL Pathway's central systems will link directly to Host APS (HAPS), TIP and POCL Reference Data System (RDS).

1.3   DOCUMENT STRUCTURE

Section 1 - provides an overview of the contents of CSR. It provides a high level view of the end user functionality that will be delivered as a part of this Release. This is provided by major component and is not exhaustive.

Section 2 - provides a detailed statement of compliance against SADD v4.0 [1].

Section 3 - provides explanatory notes by reference to SADD v4.0 [1] paragraph numbers.

Section 4 - provides a statement of conformance of the SFS v3.0 [2].

Addendum A – provides a list of SADD v4.0 [1] paragraphs which are no longer required due to termination of the DSS contract and removal of the Benefit Payment Card.

Addendum B – provides a list of Change Control Notes comprehended and identifies the status of each.

Addendum C – provides the list of future changes required to the SADD v 4.0 [1] which was provided by Horizon as a caveat to the approval of this document. The status of each change is documented.

1.4   SUMMARY OF CONTENT BY MAJOR COMPONENT

The functionality provided by the Core System Release, for each major component is:

Component	Changes
APS	1. Support of functionality: • AP magnetic card and barcode tokens • AP counter transaction (normal, recovery, fallback and manual) • AP transaction files sent to HAPS daily
OBCS	2. Support of functionality: • OBCS Help Desk • Receipt/dispatch of data to/from ESNS • Enrichment of stop records • Dispatch of stop records to outlets • Management/updating of central/local stop lists • Creation/management of central/local CRNF • Recording checking in of Order Books • Recording handing over of Order Books to Customers • Payment using Order Books
EPOSS	3. Support of functionality: • Product/Service distribution and availability • Customer session and desktop transactions control (including reports and receipts) • Counter transaction definition • Administration functions • Stock transfers, remittances and stock unit balancing • User and Stock Unit Maintenance • Cash Account • Control and maintenance of local ref. Data centrally • Training Mode

2.0   SADD V4.0 COMPLIANCY MATRIX

2.1   This section categorises each paragraph in the SADD v4.0 that describes the functionality of the system. The following categories have been used:

-         Paragraph has no content.

I   The functionality described in the paragraph is included in CSR. Where a paragraph in the SADD contains a statement that a facility will not be available, an I indicates that the non-availability continues at CSR.

P   This indicates partial satisfaction of the paragraph. For each paragraph in this category there will be a corresponding entry in the Explanatory Notes section for this paragraph number. This provides clarification of what is not to be provided.

C   This indicates that a Clarification note appears in the Explanatory Notes section associated with this paragraph number.

E   This indicates the functionality is excluded from CSR.

D   DSS functionality excluded

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2. PFI SERVICE ARCHITECTURE	-
2.1 PFI SERVICE INFORMATION FLOWS	C/D
2.2 PATHWAY SERVICE COMPONENT RELATIONSHIPS	C/D
2.3 BPS END-TO-END SERVICE DEFINITION	E/D
2.4 BUSINESS CONTINUITY	-
2.4.1 CONTINGENCY	I/D
2.4.2 PATHWAY BUSINESS CONTINUITY	I
2.5 SECURITY INFRASTRUCTURE	-
2.5.1 INTRODUCTION	C/D
2.5.2 FRAUD RISK MANAGEMENT SERVICE	E/D
2.6 DATA PROTECTION ACT, 1984	C/D
2.7 OPERATIONAL AUDIT	C/D
3. DSS SERVICE ARCHITECTURE	E/D

SADD V4.0 REFERENCE   CSR STATUS

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4.1 POCL STEADY STATE SERVICES	-
4.1.1 BENEFIT ENCASHMENT SERVICE/PATHWAY CARD DISTRIBUTION FACILITY	E/D
4.1.2 AUTOMATED PAYMENT SERVICE	-
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4.1.2.3.2 APS Counter Function Summary	I
4.1.2.4 APS HOST FUNCTIONS	C
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4.1.2.4.3 Despatch Client Transaction Data	C
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4.1.2.5.2 Process 1 and 2 - Read And Validate Token	I

SADD V4.0 REFERENCE   CSR STATUS

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4.1.2.9 TRANSACTION REVERSALS	I
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SADD V4.0 REFERENCE   CSR STATUS

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Appendix A

References to DSS components within Appendix A are to be disregarded.

When redrawn, they will show sources of Reference Data more clearly and TIP will be added where appropriate.

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3.0 EXPLANATORY NOTES ASSOCIATED WITH THE COMPLIANCY MATRIX

The following section provides details of the clarifications and exceptions to the information held in SADD v4.0. The notes are in SADD paragraph number sequence.

3.1 PFI SERVICE ARCHITECTURE

SADD Paragraph	Explanatory Notes
2.1	The reference in the diagram to "IM" needs to change to "SAPADS". Figure 2-1 requires to be reworked to reflect removal of DSS and Benefit Payment Card services and the explicit inclusion of all CSR services.
2.2	Figure 2-2 needs to be re-worked to show host for APS. It needs the removal of IM. All references in Figure 2-2 to CAPS, PAS, CMS and BES are to be removed together with the first text bullet point and any other references to DSS.
2.3	BPS service removed.
2.4.1	The references to Section 3.1.2.5.5 Contingency Payments are to be removed.
2.5.1	The reference to DSS to be removed.
2.5.2	DSS – no longer a requirement.
2.6	The SADD requires redraft in accordance with requirement 698.
2.7	References to DSS, the National Audit Office and BPS MIS to be removed.

3.2 DSS SERVICE ARCHITECTURE

DSS Services are no longer required.

3.3 POCL SERVICE ARCHITECTURE

3.3.1 BENEFIT ENCASHMENT SERVICE

SADD Paragraph	Explanatory Notes
4.1.1	Benefit Encashment Service no longer required.

3.3.2 APS

SADD Paragraph	Explanatory Notes
4.1.2.2.2	Tokens not supported at CSR are Landis & Gyr PISCES smart card, GEC Meters Watercard smart card, British Gas Quantum smart card and Schlumberger key.
4.1.2.2.3	APS transactions described in the "Authorities Agreement, Schedule A06" and involving smart card or smart key counter functions are excluded at CSR.
4.1.2.4	The diagram, Figure 4.3, needs to be re-worked to show the APS Host boundary clear of the main Reference Data flows and to cover cases where client reference data goes directly to TMS. This will be completed in the next version of the SADD.
4.1.2.4.2	Receive Client Data - Process 2 is excluded from CSR. The note on Quantum no longer applies.
4.1.2.4.3	Dispatch Client Transaction Data (direct client interfaces). Process 3 - This will be driven by the client cut over within the client migration programme.
4.1.2.5	Token sales are communicated to the client for the customer account to be updated. The statement in the last paragraph should not include "and EPOSS".

	Paragraph 1 should include 'unreadable barcode'.
4.1.2.5.1	The bubble 'Update token if smart' is excluded in CSR.
4.1.2.5.3	Figure 4-6 will be changed to reflect the structure in Figure 4-4. However, in both cases, the "Update token if smart" bubble is excluded in CSR.
4.1.2.5.5	Using a smart card or smart key is excluded from CSR.
4.1.2.5.9	Smart cards are excluded at CSR.
4.1.2.6	AP Smart Token - functionality is excluded from CSR.
4.1.2.7	The three bullets, "Endorsed MoPs (i.e. cheques)", "Stock management of tokens" and "Encoding smart card or smart key", should be deleted as this functionality will not be present at CSR.
4.1.2.7.1	The functionality described in the DN is excluded from CSR.
4.1.2.10.2	Migration for Existing AP Clients – for details of the infrastructure necessary to enable AP Client Migration refer to the AP client migration Strategy document for implementation details.
4.1.2.11	Will require to change since Schedule A06 no longer applies.

3.3.3 EPOSS SERVICE

SADD Paragraph	Explanatory Notes
4.1.3.1.1	Paragraph 1 should read 'DVLA licences are restricted by DVLA'.
4.1.3.1.2	Session level discounts are not currently required.
4.1.3.1.2.2	Last sentence should read 'The stock unit balance can be displayed on demand'.
4.1.3.1.2.5	The five bullets in Post Shop functionality: Discounting, Coupon Management, Multibuys, Promotions and Marketing are excluded from CSR. The CSR solution does provide the facility to use and account for coupons as a method of payment. However, this must be set up and driven through reference data received from POCL via the POCL RDS interface.
4.1.3.1.5	Methods of Payment (MoP). EFTPOS is excluded from CSR.

	The possibility of MoPs linked to products has been removed.
4.1.3.1.12	The example, Benefit Encashment, selected to demonstrate this point is to be replaced.
4.1.3.1.14	The possibility of MoPs linked to products has been removed.
4.1.3.1.16	References to BES and PAS to be removed. 'Smart' technology will not be available in CSR.
4.1.3.1.18	Only one customer session may be suspended and resumed, not "one OR MORE".
4.1.3.1.19	Reference to BES to be removed.
4.1.3.2.1.2	Will require to change since Schedule A06 no longer applies.
4.1.3.2.3.3	Presentation group objects - exclusions are SmartCard Impulse and OCR Impulse.
4.1.3.2.4	Schedule A06 no longer applies.
4.1.3.2.5	Automated products - AP smart key/cards are excluded from CSR.
4.1.3.3.1.1	The specific password lifetime should be removed. In fact it has been set to 6 months.
4.1.3.3.1.2	The Pathway approach to handling the possible loss of transaction data is set out in separate letters (Hughes to Oudot, dated 21st January 1998 and 30th January 1998).
4.1.3.3.2.3	Where the user is not attached to any functional stock unit he utilises a 'default stock unit'.
4.1.3.3.2.5	Replace the existing words with "Detaching from a Stock Unit is achieved by attaching to a different Stock Unit". These requirements refer to a "Detach" facility for Stock Units. The earlier joint working had implemented such a feature but this process has been made more efficient in the re-engineering by implicitly detaching when attaching to a new stock unit.
4.1.3.3.2.10	The functionality of individual AP Client Cut Off will not be implemented in CSR. At CSR all APS transactions are "cut-off" at the same time of day using the "End of Day" process invoked automatically by the system at a time relative to the outlet closing time. This design has been put in to guarantee the "clean break"

	requirement expressed in the contract to ensure that the data sent to POCL (TIP) and the data sent to clients (via POCL HAPS) exactly matches.
4.1.3.3.2.12	In the third paragraph it should state that 'All but the last sharer of a shared stock unit must detach from it or be logged out in order that it can be balanced and rolled-over' The document, Day-in-the-Life-of Analysis of Clerk Cycles, referred to in the last paragraph of this section does not exist. The PPDs describe the implemented solution.
4.1.3.3.4	The Cash Account - the CRU will not be implemented at CSR.
4.1.3.3.6	Training Mode will be available in CSR. Training Mode may differ in its detailed implementation from that described in the SADD [1], however, the general principles will be met. This comment applies to paragraph 4.1.3.3.6.1 to 4.1.3.3.6.9 inclusive.
4.1.3.3.6.8	The example using BES and PAS is no longer appropriate.
4.1.3.3.7.1	Broadcasts – a solution is still being sought to satisfy this requirement. At present no solution has been identified and is excluded from CSR.
4.1.3.3.7.2	Documents – requirements and solutions for publishing electronic documents to outlets is to be clarified. This is excluded from CSR.

3.3.4 ORDER BOOK CONTROL SERVICE

SADD Paragraph	Explanatory Notes
4.1.4	Change all references to ESNS to ESNCS
4.1.4.1	There is no functionality to check the status of order book on re-direction. This is documented in the OBCS Business Processing Rules and will not be implemented in CSR.
4.1.4.2.1	Steady state provision. OBCS Host Functions. The ability to compare a complete DSS control notice list against Pathway database and list discrepancies will not be available in CSR
4.1.4.2.3.1.1	The audible alarm indicates SUCCESS not failure of a bar-code read.

| 4.1.4.1.3.2.1 | The audible alarm indicates SUCCESS not failure of a bar-code read. |
| 4.1.4.1.3.3.1 | The audible alarm indicates SUCCESS not failure of a bar-code read. |

3.3.5 POCL INFRASTRUCTURE SERVICES

SADD Paragraph	Explanatory Notes
4.1.5.1	The bullet for Mobile Configuration and the associated sub-bullets are excluded from CSR. Remove reference to BES and DSS.
4.1.5.1.2	Standard configuration details. The standard OPS counter configuration will not include a smart key reader in CSR. Remove reference to BES, benefit encashment and Pick Up Notices.
4.1.5.1.3	Remove reference to DSS.
4.1.5.1.6	The two approaches identified are the use of a flat screen and the use of a trolley
4.1.5.1.7	The mobile configuration will not be available in CSR. Remove reference to DSS.
4.1.5.2.1	Remove reference to PAS/CMS.
4.1.5.2.2.1	Remove reference to DSS.
4.1.5.2.2.3	Remove reference to DSS.
4.1.5.2.3.1	Remove reference to DSS.
4.1.5.2.3.3	The only POCL interfaces supported at CSR are: With TIP from outlets; With POCL Host (Farnborough Data Polling Centre); With POCL RDS. Remove reference to DSS interfaces for PAS/CMS and 'foreign office' .processing.

4.1.5.2.3.4.1	Remove reference to PAS.
4.1.5.2.3.4.4	Remove references to DSS, card or payment stop message.
4.1.5.2.3.5.5	Remove reference to DSS.
4.1.5.3.2.1.5	See comment in Section 4.0 of this RCD relating to paragraph 8.6 of SFS.
4.1.5.3.2.1.6	"and POCL Clients" should be deleted from the second paragraph. Remove reference to DSS.
4.1.5.3.2.2	Remove reference to DSS.
4.1.5.3.3.2	Pathway MIS does not include Asset/Configuration Management. Asset/ Configuration management functionality is provided by Sorbus under Dispatch 1 at Stevenage. Pathway MIS only supports Audit of its own changeable data. Other hosts and the audit work station provide the general Audit Requirement referred to under 894. Remove reference to Fraud risk management analysis and reporting.
4.1.5.3.3.3.1	"ISDN2 circuits" are not used in our solution – kilostream is used.
4.1.5.3.3.3.4	There are no Third Party links supported at CSR.
4.1.5.4.1	The reference to the paragraph in which Reference Data is defined should be 4.1.5.3.2.1.6. Remove reference to BA transaction reconciliation reports.
4.1.5.4.2	Inventory Management - will not be available at CSR.
4.1.5.5	Links to POCL clients are excluded from CSR.

3.3.6 POCL CONTINGENCY SERVICES

SADD Paragraph	Explanatory Notes
4.1.6.1	OCRs and Smart cards and their reader/encoders are not available at CSR.

	Remove reference to BES, PUN, mandate and NINO details.
4.1.6.2.1	DSS – requirement to be removed.
4.1.6.2.4	Smart cards/keys not available at CSR.
4.1.6.2.4.1.2	This section relating to smart card/key is excluded at CSR.
4.1.6.3	OCR reader is not available at CSR
4.1.6.3.1	DSS – requirement to be removed.
4.1.6.3.4	OCR reader is not available at CSR.
4.1.6.3.4.1	OCR reader is not available at CSR.
4.1.6.4	This section relating to smart card/key reader/encoder is excluded at CSR. All reference to BES to be removed.
4.1.6.5.1	DSS – requirement to be removed.
4.1.6.6.1	Remove reference to BES.
4.1.6.8.1	Remove references to BES.
4.1.6.10.1	DSS – requirement to be removed.
4.1.6.10.2.1.3	Foreign OBCS transactions in fallback will be authorised via the OBCS Help Desk at the discretion of the clerk The reference to specific menus and screens in the second paragraph is not correct. There are no such screens. All menu statements should refer to "The Horizon OPS Menu Hierarchy Release 2" document, SD/SPE/016 which has been agreed with Horizon. The DN at the end of the section is not achievable. Pathway have written to Horizon indicating the problem and a response is awaited. The issue relates to the lack of an order book number at the point in the time that the problem is discovered.
4.1.6.10.3.1	Screen titles not correct.
4.1.6.10.4	OCRs and Smart cards/key transactions are not available at CSR.

4.1.6.10.4.1.2	Smart cards are not available at CSR.
4.1.6.10.4.1.3	OCR transactions are not available at CSR
4.1.6.11.1	DSS – requirement to be removed.
4.1.6.11.2	DSS – requirement to be removed.
4.1.6.11.5	This paragraph refers to paragraph 4.1.3.3.1.2. Refer to the comment associated with this reference earlier in this section. Remove reference to BES.
4.1.6.12.1	Remove reference to BES.
4.1.6.12.2.1	Temporary Mobile Post Offices are excluded at CSR. Printouts that identify transactions not yet delivered to TMS are produced at the outlets.
4.1.6.13.1	Remove reference to BES.
4.1.6.13.1.1	Remove references to BES transactions and service. OBCS transactions should be based on the Control Notice for nominated office transactions and the OBCS Help Desk for foreign transactions.
4.2	The reference to 'Reference' in the first paragraph should read 'Reference Data'.

3.4   APPENDIX B

SADD Paragraph	Explanatory Notes
B.1.1.1	Remove references to CMS/DSS/PAS.
B.1.1.3	Remove references to BES/CMS/PCDF.
B.1.1.4	The last sentence of the last-but-one paragraph should be deleted. Remove references to DSS – Fig B-1. Remove references to BA/DSS infrastructure CMS/PAS/BES.
B.1.1.5	The diagram indicates under client interfaces that the APS Host Application provides "client forwarding" - this is not available at CSR. From Figure B-2, remove CAS Interface, CMS Host Application, PAS Host Application, CMS Loaders and Harvesters, PAS Loaders and Harvesters, CMS/PCDF, BES, DSS Application Services and also CMS and PAS.
B.1.2	Remove reference to PAS/CMS/DSS Service Infrastructure.
B.1.2.1	The second bullet contains a reference to a data communications service between a Pathway APS gateway and a POCL client APS host. This will not be available at CSR. Remove reference to DSS, CAPS, PAS/CMS, CAS.
B.1.2.3	Remove reference to BES.
B.2.	DSS – Requirement to be removed.
B.3	Remove reference to BES transactions. Figure B-5 needs to change to remove BES, BES EPOSS Transactions and to reflect the fact that APS and OBCS are not dependent upon EPOSS - these applications independently construct their EPOSS transactions.
B.3.1.2.2	Remove references to benefit encashments, BES, BES Transaction message, BES Encashment message, BPS Card Event message, BES Foreign Enquiry time message, BPS

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	EPOSS Transaction line message and BES encashment infringement records.
B.3.2.1.2	The direct operation to POCL clients will not be available in CSR.
B.3.2.2	The reporting of tariff lists and action codes; APS transaction data from non-Horizon outlets to be managed by Pathway APS host will not be available in CSR.
B.3.2.3	Support for an interactive APS agent for interactive authorisation will not be available in CSR. The transfer of APS client data via the downloading mechanisms will not be available in CSR

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4.0   SFS

SFS Version 3.0 contains details of the security qualities being applied to the system. This section documents a number of exclusions from the ICL Pathway Core System Release which will be included in later releases. All non-excluded functionality described in the SFS is planned to be delivered. The references below are to the paragraph numbers in the SFS.

SFS Paragraph	Comment
2.7	The POCL TIP link will be protected as detailed in Paragraph 8.3 of the SFS
5.1.2.5	Standard operating system error messages will be used
5.1.4	In certain circumstances, e.g. 4th line support, a card may be 'assigned' to an individual for a limited period. In such cases, a full audit trail of such cards will be retained.
5.4	The technical solution outlined in paragraph 5.4.1.4 of the SFS v3.0 will not be implemented at CSR.
6.1.2.1	Least privilege is implemented to the extent that the security environment and functions allow. Any major residual threats will be addressed by means agreed with POCL Horizon..
7.3.1.1	System close down is not captured within the NT event log and thus such events will not be logged at CSR. Failed log on attempts will not be captured by ORACLE within application level auditing.
8.3.2 8.6.3 8.7.2	Management of cryptographic keys at CSR have been documented and forwarded to POCL Horizon for information.
8.5	AP Signing will be introduced at the next major Release.

8.6	The Key management Application cannot be implemented at CSR without significant impact upon the current timescales. Key management for CSR has been documented and forwarded to the POCL HORIZON for information.
9.1	Unless otherwise stated in the relevant sections within the SFS, message protection will be performed using DSA with a 768 bit modulus.
9.2.2	Public Key Certificates will be introduced at the next major Release.

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ADDENDUM A: DSS AND BENEFIT PAYMENT CARD EXCLUSIONS

The following section provides a list of SADD v4.0 [1] paragraphs that are no longer required following the termination of the DSS contract and removal of the Benefit Payment Card.

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3.1.3.8.1.11 REQUIREMENT 11: TEMPORARY TOKENS ISSUED
3.1.3.8.1.12 REQUIREMENT 12: CARDS ACTIVATED
3.1.3.8.1.13 REQUIREMENT 13: CERTAIN ACTIVE CARD STATUS CHANGES
3.1.3.8.2 Audit
3.1.3.8.2.1 REQUIREMENT 14: RANDOM SELECTION OF ENCASHMENT RECORDS

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4.1.1 BENEFIT ENCASHMENT SERVICE/PATHWAY CARD DISTRIBUTION FACILITY
4.1.1.1 INTRODUCTION
4.1.1.2 RECEIPT OF BATCH OF CARDS IN POST OFFICE (PCDF)
4.1.1.2.1 Transaction Selection
4.1.1.2.2 Steady State Service Provision
4.1.1.3 RECONCILIATION OF CARDS AGAINST BATCH DETAILS (PCDF)
4.1.1.3.1 Transaction Selection
4.1.1.3.2 Steady State Service Provision
4.1.1.4 COLLECTION OF NEW CARD BY CUSTOMER (PCDF)
4.1.1.4.1 Transaction Selection
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4.1.1.4.3 Customer's Viewpoint
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4.1.1.5.1 Transaction Selection
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4.1.1.6.1 Transaction Selection
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4.1.1.7.1 Transaction Selection
4.1.1.7.2 Steady State Service Provision

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ADDENDUM B: CCNS COMPREHENDED

The following section provides a list of Change Control Notes comprehended in either CSR or CSR+ and identifies the status of each.

For complete visibility, the table lists **all** CCNs raised up to and including CCN485, indicating their status as at 18th June 1999.

The Reason column, where used, indicates why a particular CCN is not included in the release contents for either CSR or CSR+. The Reasons used are as follows:

REASON	MEANING	SHADING KEY
Withdrawn	CCN withdrawn by Pathway	
CR withdrawn	CR withdrawn by Horizon	
Rejected	CCN rejected by Horizon	
Superseded	Replaced by a subsequent CCN	
Earlier Release	Specific to an earlier release e.g. IGL or R1c, and not carried forward into CSR	
DSS/BPC	No longer applicable as relates to DSS or Benefit Payment Card or as a result of the Letter and Heads of Agreement	
CSR+	Planned to be implemented at CSR+	When **NOT** approved, Status Box is shaded
Administration	Affects administrative issues, not functionality	When **NOT** approved, Status Box is shaded
Documentation	Affects documentation, not functionality	When **NOT** approved, Status Box is shaded
Commercial	Affects terms of business, not functionality	When **NOT** approved, Status Box is shaded
Implementation	Affects implementation issues e.g. roll out, not functionality	When **NOT** approved, Status Box is shaded

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Schedule	Affects the timetable, not functionality	When **NOT** approved, Status Box is shaded

Note the Reason may not be in logical accord with the Status column.

Where a CCN is shown as part of the release contents, the CCN is being implemented as it was presented for the release.   It is agreed that approval of this document does not indicate approval of any otherwise unapproved CCNs. CCNs numbered beyond 485 that are applicable to a release may or may not be included in that release by specific agreement.

CCN	Description	Status	Reason	Release
0001	Scope Of Live Trial (Letter 7/8/96 (Part))	Withdrawn in favour of CCN0002	Withdrawn	
0002	Live Trial Volumes	Approved	Schedule	N/A
0003	CAPS IGL Configuration	Approved Not to be applied	DSS/BPC	
0004b	Automatic Replenishment Of Temporary Tokens	Approved Not to be applied	DSS/BPC	
0005d	Proxy Collection Of Cards/ Housebound PUN Holder	Approved Not to be applied	DSS/BPC	
0006	FS 5.0 To 6.0	Approved	Earlier Release	
0007a	Encashment ID Format (IGL Only)	Approved Not to be applied	DSS/BPC	
0008b	Roll-Out And Implementation Agreement (Note CCN0008a Listed In Ccns 0067, 00069, CCN0008b In CCN0068)	Approved	Schedule	N/A
0009	Addition Of Management Team CVs	Approved	Administration	N/A
0010b	R895 - Irregular Encashment Patterns	Approved Not to be applied All reports for R895 currently apply solely to DSS/BPC	DSS/BPC	
0011	EPOSS Transaction Input	Approved	Administration	N/A
0012	Bilingual BES Receipt ATP	Approved Not to be applied	DSS/BPC	
0013a	OBCS Stop Record Archiving	Approved		CSR
0014	Change From BT To Energis	Approved	Commercial	N/A
0015a	Clarification Of PAS/BES Service Boundary	Approved Not to be applied	DSS/BPC	
0016	Introduce POCL MIS Reports As A Controlled Document	Approved	Administration	N/A

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0017	Use PAS Help Desk To Compensate For Removal Of Monitor Usage Flag/Card Alert File From CAPS V6	Approved Not to be applied	DSS/BPC	
0018c	Foreign Encashments, Remove Social Fund Exception	Withdrawn	Withdrawn	
0019	Remove PUN Receipt	Approved Not to be applied	DSS/BPC	
0020b	Temporary Post Office Closures	Withdrawn	Withdrawn	
0021	EPOSS/Audit Retention Of Records	Approved		CSR
0022a	Internal Service Levels TMS	Approved		CSR
0023b	Internal Service Levels CMS	Approved Not to be applied	DSS/BPC	
0024b	Internal Service Levels PAS	Approved Not to be applied	DSS/BPC	
0025b	Order Book Call And Redirection Transactions	Approved		CSR
0026b	Card Wording And R962	Approved, superseded by CCN 78 Not to be applied	DSS/BPC	
0027b	Changes To Control Card Population	Approved Awaiting CAPS support Not to be applied	DSS/BPC	
0028	POCL A Pathway Subcontractor	Approved	Commercial	N/A
0029a	Royal Mail A Pathway Subcontractor	Approved Not to be applied	DSS/BPC	
0030a	Amendments To Schedules	Approved	Administration	
0031b	Proposed Mechanism For Determining Counter Transaction Performance Through Benchmarks	Withdrawn in favour of CCN30	Withdrawn	
0032b	Alignment Of R914 Descriptions In Schedules B01 And B02 With G10	Approved	Administration	N/A
0033b	OBCS Handling Counterfeit Book	Approved		CSR
0034b	POCL Agreement Schedule D08 - BES Service Levels And Remedies	Withdrawn in favour of CCN30	Withdrawn	
0035	Schedule B04 POCL Agreement	Withdrawn	Withdrawn	
0036b	Schedule H08 - OBCS Service Levels And Remedies	Withdrawn in favour of CCN30	Withdrawn	

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0037a	Extended Verification Change To SADD V2.0	Approved Not to be applied	DSS/BPC	
0038b	Solutions Update (Schedules B5(A), A15(D&P) In Preparation)	Approved	Administration	N/A
0039	Infringements Of Restricted Post Office	Withdrawn	Withdrawn	
0040	R521 In Schedule B01	Withdrawn	Withdrawn	
0041	Requirements Legal Review	Withdrawn	Withdrawn	
0042	R489	Withdrawn	Withdrawn	
0043	R708	Approved Not to be applied	DSS/BPC	
0044a	R898	Approved	Administration	N/A
0045a	R890	Approved	Administration	N/A
0046	R914	Approved	Administration	N/A
0047a	OBCS Availability	Approved	Administration	N/A
0048a	R818 (TIP/RD Separation)	Withdrawn	Withdrawn	
0049a	Remove Replacement Receipts	Approved Not to be applied	DSS/BPC	
0050	Requirements Legal Review	Withdrawn	Withdrawn	
0051	APS Migration Overview	Withdrawn	Withdrawn	
0052	Formal Authorisation Of Step 1 Management Plan V3	Withdrawn	Withdrawn	
0053	Schedule A01 Interpretations	Withdrawn	Withdrawn	
0054	Further Extension Of Drop-Down Period	Approved	Administration	N/A
0055	R915 (Training Service Levels)	Withdrawn	Withdrawn	
0056a	Complete Extrapolation And Transposition	Withdrawn	Withdrawn	
0057a	Incorporate Generic Acceptance Criteria	Withdrawn	Withdrawn	
0058	Non Card Carrying Agents	Withdrawn	Withdrawn	
0059	Acceptance Procedures	Approved	Commercial	N/A
0060	Reference Data System	Approved		CSR
0061	Amend POCL Agreement Prior To Completion Of Extrapolation And Transposition	Approved	Administration Commercial	N/A
0062	Complete POCL Agreement Extrapolation And Transposition	Approved	Administration Commercial	N/A
0063	Complete Authorities' Agreement Extrapolation And Transposition	Approved	Administration Commercial	N/A
0064	Complete DSS Agreement Extrapolation And Transposition	Approved Not to be applied	DSS/BPC	
0065	Delete R933	Approved	Schedule	N/A
0066	Extend POCL Signing Authority	Approved	Administration	N/A
0067	Omnibus CCN - POCLI Agreement	Approved	Administration	N/A

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0068	Omnibus CCN - Authorities' Agreement	Approved	Administration	N/A
0069	Omnibus CCN – DSS Agreement	Approved Not to be applied	DSS/BPC	
0070	Amend Authorities' Agreement Prior To Completion Of Extrapolation And Transposition	Approved	Administration	N/A
0071	Schedule A06 - Charging Mechanisms	Approved	Commercial	N/A
0072	Amend DSS Agreement Prior To Completion Of Extrapolation And Transposition	Approved Not to be applied	DSS/BPC	
0073	OBCS Acceptance And Effect On Guarantees	Approved	Commercial	N/A
0074	Application Of EVP And Limits Thereon	Approved Not to be applied	DSS/BPC	
0075	Omnibus CCN – Grp 4 POCL Agreement	Approved	Administration	N/A
0076	Omnibus CCN – DSS Agreement	Approved Not to be applied	DSS/BPC	
0077	Omnibus CCN - Authorities' Agreement	Approved	Administration	N/A
0078	Card Wording And R962	Approved Not to be applied	DSS/BPC	
0079	Further Extension Of Drop-Down Period	Approved	Administration	N/A
0080	(Number not used)	Not used	Withdrawn	
0081d	Electronic Cash Account	Approved		Post CSR+
0082b	Rationalising Service Targets For Acknowledging CAPS Files	Approved Not to be applied	DSS/BPC	
0083	One Payment Receipt And One Signature Required For Each [BES] Transaction.	Withdrawn	Withdrawn	
0084	OBCS Contingency	Withdrawn	Withdrawn	
0085	Post Office Codes (During IGL Only)	Approved	Earlier Release	
0086	Pathway Daily Reconciliation And Settlement Statement (IGL Only)	Approved	Earlier Release	
0087	Removal Of Existing Equipment	Approved	Commercial	N/A
0088	Checksum Additions (Release 1b Only)	Withdrawn	Withdrawn	
0089	Controlled Document Set	Withdrawn	Withdrawn	
0090	Call Logging, Provision Of Call Number	Withdrawn	Withdrawn	
0091b	Adjusted Next Payment Due Date	Approved Not to be applied	DSS/BPC	

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0092	Amendment To CAPS [...] Interface Validation Rules (IGL Only)	Withdrawn	Withdrawn	
0093b	Removal Of Type 2 Stop Confirmations	Approved Not to be applied	DSS/BPC	
0094	Additional Definition Of Card	Withdrawn	Withdrawn	
0095	Interpretations	Withdrawn	Withdrawn	
0096a	Correction Of Communication Contact Point In PDA	Approved	Commercial	N/A
0097	Removal Of Duplicate [BES] Receipts (See also CCN149)	Withdrawn	Withdrawn	
0098	Revised Edition Of Customer Education Leaflet (IGL Only)	Withdrawn	Withdrawn	
0099	Title Type Strategy Codes File Table Added To CAPS [...] Interface	Withdrawn	Withdrawn	
0100b	Call Reason Value For Data Item 'Action On Time'	Approved Not to be applied	DSS/BPC	
0101	Contractual Obligation Processing - Minor Amendment	Approved Not to be applied	DSS/BPC	
0102	Omnibus CCN (Approvals) Authorities Agreement	Approved	Commercial	N/A
0103	Omnibus CCN (Approvals) Pocl Agreement	Approved	Commercial	N/A
0104	CAPS/Pathway Interface - On-Line Functionality	Approved Not to be applied	DSS/BPC	
0105	Replan And Phased Delivery Of Services	Approved	Schedule	N/A
0106a	Provision Of Congo Release 4 Minus	Withdrawn	Withdrawn	
0107a	Provision Of Congo Release 5 Minus	Withdrawn	Withdrawn	
0108	Omnibus CCN (Approvals) Dss Agreement	Approved Not to be applied	DSS/BPC	
0109	Omnibus CCN (Withdrawals) Authorities Agreement	Approved	Commercial	N/A
0110	Omnibus CCN (Withdrawals) POCL Agreement	Approved	Commercial	N/A
0111	Omnibus CCN (Withdrawals) DSS Agreement	Approved Not to be applied	DSS/BPC	
0112	Omnibus CCN Withdrawal Of CCNs Which Have Expired	Withdrawn	Withdrawn	
0113	PDA Master Plan (Version 3)	Withdrawn	Withdrawn	
0114b	New Caps Baseline Documentation	Approved Not to be applied	DSS/BPC	

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0115b	CAPS Amendment To CORHLD	Approved Not to be applied	DSS/BPC	
0116	Correction To Outlet Downtime Remedy Calculation	Approved	Documentation	N/A
0117	Reusable Temporary Tokens And Related Modifications	Approved Not to be applied	DSS/BPC	
0118b	CAPS Change Migration COR Notification Identifiers (See also CCN133)	Approved Not to be applied	DSS/BPC	
0119	Add Keyboard Alternatives To The User Guide	Withdrawn	Withdrawn	
0120	Remove Numbers Of Post Offices Within BA Districts From *Number Allocation To BA Districts*.	Approved Not to be applied	DSS/BPC	
0121a	Schedule A03 Audit	Approved	Commercial	N/A
0122a	Common CAPS Batch And On Line Interfaces	Approved (No functional consequence) Not to be applied	DSS/BPC	
0123	Revision To PDA Master Plan Version 3 (Draft 1.2)	Withdrawn	Withdrawn	
0124	On Line Enquiries (Directly Connected PCs Option)	Approved Superseded by CCN235b	DSS/BPC	
0125	Remote Stock Units	Approved (paid study)	Administration	N/A
0126a	Duplicate Stop Requests File Type	Approved Not to be applied	DSS/BPC	
0127	COR HLD Lost File Notifications And VME Filename	Approved Not to be applied	DSS/BPC	
0128	Order Of Processing COR Notifications Received	Approved Not to be applied	DSS/BPC	
0129	Rename Of SIS Help Desk To Horizon Help Desk	Withdrawn	Withdrawn	
0130a	Change Additional Value For Invalid COR Notification	Approved Not to be applied	DSS/BPC	
0131a	Next Version Of Pathway To TIP Application Interface Specification	Approved	Superseded	
0132	Refinement Of MIS Report Requirement #7	Withdrawn	Withdrawn	
0133	Increase CAPS Services From One To Six (See also CCN118b)	Approved Not to be applied	DSS/BPC	
0134	Schedule A02, Policies And Standards	Withdrawn	Withdrawn	
0135	Single Format Cash Account	Approved		CSR

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0136	Fraud Risk Management Reports	Approved Not to be applied	DSS/BPC	
0137	Electronic Weigh Scales Installation Checklist	Withdrawn	Withdrawn	
0138	Schedule DD01 - PAS Service Definition Amendment	Approved Not to be applied	DSS/BPC	
0139	Change BA Districts Details	Approved Not to be applied	DSS/BPC	
0140	Post Office Closure Date File On PO Codes Table	Approved Not to be applied	DSS/BPC	
0141	Identify Horizon-Originated APS Transactions In APACHI	Approved		CSR
0142f	Amendments To Scorecard In Respect Of BES Subsequent Transactions	Withdrawn	DSS/BPC	
0143	CAPS Add Table #14036 To CAPS To PAS/CMS Codes Files Definitions	Withdrawn	Withdrawn	
0144	PDA Master Plan Version 3 Baseline Of Strategic Milestones	Withdrawn	Withdrawn	
0145	Drafting Changes To Acceptance Procedures Schedules	Approved	Commercial	N/A
0146	Revised Rollout Plan	Approved	Implementation	CSR
0147	Requirement 913 - Implementation - Service Level Agreement: POCL User Documentation	Withdrawn	Withdrawn	
0148	Amendment To Rollout To Include Eastern Electricity Schlumberger Smart Key Outlets	Withdrawn	Withdrawn	
0149a	Removal Of Duplicate Receipts (See also CCN49a)	Approved Not to be applied	DSS/BPC	
0150	Reference Data To Pathway Application Interface Specification Tidy Up	Approved		CSR
0151	Reference Data To Pathway Application Interface Specification Tidy Up	Approved		CSR
0152	Black Ink Ribbon Consumable For Counter Printer	Approved	Implementation	N/A
0153	Enhance Schlumberger Key Budget Product To Include Talexus Functionality (see CCN155)	Withdrawn	Withdrawn	
0154	Revised Rollout And Implementation Agreement	Approved	Implementation	N/A
0155	Enhance Schlumberger Key Budget Product To Include Talexus Functionality	Withdrawn	Withdrawn	

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0156	Introduce New Definitions For Authority To Pay And Payment Receipt	Approved Not to be applied	DSS/BPC	
0157	Documentary Change To PAS/CMS Error Codes	Approved Not to be applied	DSS/BPC	
0158	Clarify Reference To PIVOT In Schedule PF08	Approved	Commercial	N/A
0159	Post Office Within Live Trial Evaluation	Approved	Implementation	N/A
0160	Customer Without Carded Casual Agent	Withdrawn	Withdrawn	
0161a	Pathway Change Of Company Name	Approved	Commercial	N/A
0162	CAPS Contingency, September 1997 Through To CAPS Release 3.	Approved Not to be applied	DSS/BPC	
0163	CAPS Contingency For Release 3 Onwards	Approved Not to be applied	DSS/BPC	
0164	Change To CAPS Forename Validation Rules	Withdrawn	Withdrawn	
0165	Remove Clerk ID Reference From BES Receipts	Withdrawn	Withdrawn	
0166	Change To Authorised Evidence Of Identity List For Collection Of Payment Card	Withdrawn	Withdrawn	
0167	Omnibus CCN Authorities Agreement For 116, 131a, 135, 138, 145, 152, 158, 159	Approved	Commercial	N/A
0168	Omnibus CCN DSS Agreement For 116, 131a, 135, 138, 145, 152, 158, 159	Approved Not to be applied	DSS/BPC	
0169	Omnibus CCN POCL Agreement For 116, 131a, 135, 138, 145, 152, 158, 159	Approved	Commercial	N/A
0170b	New Values For PO Code File Equipment	Approved Not to be applied	DSS/BPC	
0171a	Add Caps File Type 23	Approved Not to be applied	DSS/BPC	
0172	Change To The Details Relating To BA Districts	Approved Not to be applied	DSS/BPC	
0173	Omnibus CCN For 91b, 93b, 100b, 101, 114b, 115b, 118b, 120, 122a, 125, 126a, 127, 128, 133, 136, 139, 140, 141, 146, 150 151, 154, 157, 162, 163	Approved (Note 91b and 93b are now recorded as approved)	Commercial	N/A
0174e	Customer Education Branding, Need For All Communications To Reflect Card And Special Needs	Approved Not to be applied	DSS/BPC	
0175b	PCHL Phone Number Changes	Approved Not to be applied	DSS/BPC	

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0176	CP625 Revised Implementation Process	Withdrawn	Withdrawn	
0177	Include Contingency Payments In CAPS To Pathway DIDVR(R3)	Withdrawn	Withdrawn	
0178a	Removal Of Record Separators From HAPS Interface	Approved		CSR
0179	CAPS Change Amendment To Service Identifier Definition On Files From Pathway	Approved Not to be applied	DSS/BPC	
0180a	BPS Reference Data - Routing Data For Pathway	Approved Not to be applied	DSS/BPC	
0181	Amend CAPS To PAS/CMS Codes Files Definition Document	Approved Not to be applied	DSS/BPC	
0182	Benefit Migration Date	Withdrawn	Withdrawn	
0183	Change To Requirement 481	Withdrawn	Withdrawn	
0184b	Cosmetic Damage	Approved	Implementation	N/A
0185	Minor Changes To Reference Data To Pathway Application Interface Specification	Approved		CSR
0186	Horizon System User Procedures - Proposed Method Of Production	Withdrawn	Withdrawn	
0187	Visual Check Of Card Details At The Counter	Withdrawn	Withdrawn	
0188b	Revised Id List	Approved Not to be applied	DSS/BPC	
0189	Revised Rollout Plan	Approved	Implementation	N/A
0190	Revised Rollout Plan - Stream A2	Approved	Implementation	N/A
0191	Alteration Of FRM Reporting Requirements.	Approved Not to be applied	DSS/BPC	
0192	Correcting An Incorrect Cross Reference In Schedule B05 Of The POCL Agreement	Approved	Commercial	N/A
0193	Withdrawal Of Requirement 917 (Customer Education Concerning POCL Automation)	Approved	Customer Education	N/A
0194	Payment Card Textual Changes (PDA CR P47)	Approved Not to be applied	DSS/BPC	
0195	Reversion Of Encashment Id To IGL Format	Approved Not to be applied	DSS/BPC	
0196	TELNET Access Requirements To 1c Routers	Approved Not be applied	DSS/BPC	
0197	Use Of TACACS+ For Release 1c	Approved Not to be applied	DSS/BPC	

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0198b	Contract Controlled & Referenced Document List	Approved	Administration	N/A
0199	OBCS Transaction Value Capture	Approved		CSR
0200	Pathway File Rejection Report (PDA CR C45)	Withdrawn	Withdrawn	
0201	Minor Changes To Reference Data To Pathway Application Interface Specification	Approved		CSR
0202	Electronic Weighing Scales	Expired To be resubmitted Scales support is included	Documentation	N/A
0203	PAS/CMS DIDVR -Change Validation Of "U" And "T" Type Broadcasts	Approved Not to be applied	DSS/BPC	
0204a	Generate Card Stop Following CMS End Of Interest	Approved Not to be applied	DSS/BPC	
0205a	Visual Check Of Card Details During Card Collection	Approved Not to be applied	DSS/BPC	
0206	Amend Contingency Payments IT Requirements To Include Stopping Payments (see CCN296b)	Withdrawn	Withdrawn	
0207	Pathway Release 2 Caps Interface Document List	Approved Not to be applied	DSS/BPC	
0208d	Pathway Release 1c CAPS Interface Document List	Approved Not to be applied	DSS/BPC	
0209a	Wording Changes To PUN, Authority To Pay, Nil Receipts, Impound Receipts	Approved Not to be applied	DSS/BPC	
0210	Introduction Of Empty But Referenced Schedules ...	Approved	Commercial	N/A
0211	ATP Amendment	Approved Not to be applied	DSS/BPC	
0212	Customer First Forename Validation Documentary Change	Approved Not to be applied	DSS/BPC	
0213	Multi-Agency Common Basis Of Settlement (CBOS) Reports	Approved Not to be applied	DSS/BPC	
0214	Adding Year Of Birth To The EVP Data Set	Approved Not to be applied	DSS/BPC	
0215b	Approval Of SADD Version 4	Approved	Documentation	N/A
0216	Additional Granulation Of FRM Reports	Approved Not to be applied	DSS/BPC	
0217	Pilot Office Approach For Offices In Live Trial	Withdrawn	Withdrawn	

0218	Report Of Attempted RPOI Encashment Infringement	Approved Not to be applied	DSS/BPC	
0219	Pathway Initiated CMS End Of Interest (CCN27b applies)	Withdrawn	Withdrawn	
0220	RPOI Operation	Approved Not to be applied	DSS/BPC	
0221	Control On-Line Interface Between CAPS And Pathway	Approved Not to be applied	DSS/BPC	
0222	Introduction Of New Versions Of Consumables Schedules Into DSS And POCL Agreements (includes CCN 152)	Approved	Commercial & Implementation	N/A
0223a	Reduce Number Of Retries In EVP	Approved Not to be applied	DSS/BPC	
0224	Lost Transactions And Duplicate Payments	Approved Not to be applied	DSS/BPC	
0225	Use Of Authority To Pay Slip For Permanent Agent Encashments	Withdrawn	Withdrawn	
0226	Amendment To Card Activation Screen To Remove Misleading Prompt	Withdrawn	Withdrawn	
0227a	Enhancement Of EVP Reporting	Withdrawn by Pathway in favour of 243 Not to be applied	Withdrawn DSS/BPC	
0228b	Reference Data To Pathway Application Interface Specification Version 3.3	Approved		CSR
0229a	Reference Data To Pathway Application Interface Specification Physical Filename	Approved (Corresponds to AIS V3.2, superseded by 228b)	Superseded	
0230	New Version Of "CAPS To PAS/CMS Data Interface Definition & Validation Rules".	Approved Not to be applied	DSS/BPC	
0231a	Changes To BES, OBCS, EPOSS R1c PPD To Cover 'Forced Logout' System Fix	Approved	Earlier Release & Documentation	
0232c	Removal Of Card Batch Reconciliation Process At The Post Office Counter	Withdrawn	DSS/BPC	
0233	Authorities Agreement Schedule A06 Price Adjustments	Approved Superseded by CCN412a	Superseded	

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0234	Updates To Schedules For Acceptance Baseline	Rejected	Rejected	
0235b	PAS/CMS Help Desk Enquiries By BA Staff Pending CAPS On-Line Enquiries	Approved Not to be applied	DSS/BPC	
0236	Restoration Of POCL Consumables (Ithaca Counter Printer Ribbon)	Approved	Commercial	N/A
0237	Additional Signatories	Approved	Administration	N/A
0238	Schedule A02 Policies & Standards	Approved	Administration	N/A
0239a	Clarification Of Requirement 493	Approved	Commercial	N/A
0240	Amendment To BES PPD (R1c only)	Approved Not to be applied	DSS/BPC	
0241a	Enhancement Of Schlumberger Key Product To Include Talexus Functionality	Withdrawn CCN awaited to introduce Talexus	Withdrawn	
0242	PUN Amendment To Aid "NFA Delivery"	Approved Not to be applied	DSS/BPC	
0243b	Introduction Of Extended Verification Process Requirement As A Contract Controlled Document	Withdrawn	DSS/BPC	
0244a	Establishment Of New Contract Controlled Document "Major Post Offices"	Approved Not to be applied	DSS/BPC	
0245c	Definition Of "Working Documents"	Pending Approval On hold	Administration	N/A
0246	Alignment Of BA MIS Reporting Periods To Contract Charging Periods	Approved Not to be applied	DSS/BPC	
0247	New Version Of CAPS To PAS/CMS Codes Files Definitions (R2.2)	Approved Not to be applied	DSS/BPC	
0248	Documentary Change To Clarify Validation Applicable To PAS Customer Detail Records	Approved Not to be applied	DSS/BPC	
0249a	Introduction Of Logistics Feeder Service (BRD V15)	Approved		CSR+
0250	Checks Undertaken Within Card Collection Procedure	Approved Not to be applied	DSS/BPC	
0251a	Release Contents Description - New Release 2	Approved To be superseded	Administration	N/A
0252	Documentary Changes To CPCS To PAS/CMS Error Codes (R3)	Approved Not to be applied	DSS/BPC	

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0253	Removal Of Restricted Post Office Infringement Files From The PAS/CMS Interface	Approved Not to be applied	DSS/BPC	
0254	CAPS/Pathway On-Line Fatal Error Handling	Approved Not to be applied	DSS/BPC	
0255a	Establishment Of A New Contract Controlled Document "Definitive List Of BA Districts"	Approved Not to be applied	DSS/BPC	
0256	Establishment Of A New Contract Controlled Document "Implementation Programme Plan"	Withdrawn	Withdrawn	
0257	Fraud Risk Management Service Design - Change To Functionality Within The FCMS Reports	Approved Not to be applied	DSS/BPC	
0258	New Contract Controlled Document – AP Client Take On Process	Withdrawn, See also 261	Withdrawn	
0259c	NR2 Service Levels (See CCN284)	Submitted Needs to be resubmitted to remove DSS/BPC		(CRS)
0260d	PUN Modification	Approved Not to be applied	DSS/BPC	
0261a	Agreement Of AP Client Take On Process - A2As R545-1a & 1b & 3	Approved	Documentation	N/A
0262	General - Security Contingency Plans - A2A R 830-2	Approved	Documentation Implementation	N/A
0263a	Detailed Format Of All Interfaces - A2A R831	Approved	Documentation Commercial	N/A
0264	Interface Integrity Controls - A2A R891-1	Approved	Documentation	N/A
0265	Change To SADD Version 4.1 To Change Description For TMS "Fire Zones"	Withdrawn	Withdrawn	
0266	To Update Contract Controlled Document List With Release 1c PPDs	Approved Not to be applied	DSS/BPC	
0267a	Introduction Of CAPS Interface Version Control Document (V31.02) Into Baseline	Approved Not to be applied	DSS/BPC	
0268a	Introduction Of Virtual Private Networks (SG VPN)	Approved		CSR+
0269	Customer Calls To PCHL To Report Under/Over Payment	Approved Not to be applied	DSS/BPC	

0270	POCL Applications – EPOSS: Transaction Times (A2A R870-1)	Approved	Documentation Implementation	N/A
0271	POCL Applications - EPOSS: Transaction Times (A2A R870-2)	Approved	Documentation Implementation	N/A
0272	Benefit Payment Service - Service Levels: PAS Help Desk (A2A R888-1)	Approved Not to be applied	DSS/BPC	
0273	Benefit Payment Service - Service Levels: PAS Help Desk (A2A R888-3)	Approved Not to be applied	DSS/BPC	
0274	Benefit Payment Service - Service Levels: CMS Help Desk (A2A R889-3)	Approved Not to be applied	DSS/BPC	
0275	Card Management Reconciliation (A2A R891-10)	Approved Not to be applied	DSS/BPC	
0276	DSS Implementation - Customer Education: BPS Marketing & Education (A2A R916)	Approved Not to be applied	DSS/BPC	
0277b	Pathway To TIP AIS Update To V5.3	Approved	Documentation	N/A
0278	Encashment Trailer Format (DIDVR 6.04)	Approved Not to be applied	DSS/BPC	
0279	Benefit Payment Service - Service Levels : CMS Help Desk, (A2A Ref:R889-1)	Approved Not to be applied	DSS/BPC	
0280	Implementation - Service Level Agreement: Operational Systems Help Desk (A2A R914-3)	Approved	Documentation Implementation	N/A
0281	Implementation - Service Level Agreement: Operational Systems Help Desk (A2A R914-5)	Approved	Documentation Implementation	N/A
0282	Benefit Payment Service- Intfs: Service Boundary BPS MIS Repts To DSS (A2A R939-2)	Approved Not to be applied	DSS/BPC	
0283	Change Of Registered Office	Approved	Commercial	N/A
0284	Measurement Of Printer Times	Expired Linked to 259c		(CSR)
0285a	Change To PO Logo On Payment Cards	Approved Not to be applied	DSS/BPC	
0286d	Introduction Of Training Courses	Approved	Implementation	N/A
0287	Lost Stolen Card Report Parameter Changes	Approved Not to be applied	DSS/BPC	
0288	Modify Password Expiry Parameter In OPS	Approved Not to be applied (R1c)	DSS/BPC	

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0289	APS Data Capture – A2A Ref. Id: R547	Approved	Documentation	N/A
0290a	POCL Interfaces – (A2A S831-8)	Approved	Documentation	N/A
0291	Benefit Payment Service – Interfaces: Service Boundary DSS Customer To CMS (DSS Customer Enquiries) – (A2A R936-1)	Approved Not to be applied	DSS/BPC	
0292	Benefit Payment Service – OPS Interface: ESNCS To OBCS – (A2A R956-3)	Approved	Documentation	N/A
0293	Marketing And Education Partnership – Mccann-Erickson – (A2A S918-1)	Approved Not to be applied	DSS/BPC	
0294	Marketing And Education Partnership Empowerment – (A2A S918-2)	Approved Not to be applied	DSS/BPC	
0295	Marketing And Education Partnership Responsibilities – (A2A S918-3)	Approved Not to be applied	DSS/BPC	
0296b	"Functional Specification For CAPS Contingency Payments" To Be Included In PWY Release 2 Baseline Document Set	Approved Not to be applied	DSS/BPC	
0297	War Pension Order Books Being Barcoded	Expired		(CSR)
0298	Establishment Of A New CCD "Major Post Offices"	Approved Not to be applied	DSS/BPC	
0299	MIS Reports For Temporary Agents	Withdrawn	DSS/BPC	
0300a	Removal Of User ID From BES Receipts	Withdrawn	DSS/BPC	
0301	APS Watercard Smart Product	Approved		CSR+
302	APS Quantum Smart Product	Approved		CSR+
0303a	Implement "CAPS To PAS/CMS Codes Files Definitions (Release 3)" Version 12.02	Approved Not to be applied	DSS/BPC	
0304a	Flat Panel Display Monitors (FPDs)	Approved		CSR
0305a	SLA For Helpdesk "Calls Not Answered"	Withdrawn Await outcome of CCN259c		
0306	Stop Supply Of Temporary Tokens When Benefit Office Closes	Withdrawn	DSS/BPC	

0307a	Temporarily Amend The Card Expiry Period At The Counter From 56 To 90 Days	Withdrawn	DSS/BPC	
0308	PUN Information Notes – (A2A R968)	Approved Not to be applied	DSS/BPC	
0309	Steady State Testing – Live Trial Parameters – (A2A R925-5)	Withdrawn	Withdrawn	
0310a	Introduction Of Document To Define APS Client Baseline	Approved	Documentation	N/A
0311b	Counter Hardware Design Specification	Submitted		(CSR)
0312a	Introduce References To POCL HAPS Into Related Agreements	Approved	Commercial	N/A
0313a	HAPS Disaster Recovery Proposal	Approved	Documentation	N/A
0314	Operational Responsibility For CAS VME	Approved Not to be applied	DSS/BPC	
0315a	Restore Duplicate Encashment Reporting To CAPS In SADD	Approved Not to be applied	DSS/BPC	
0316	To Remove Five Post Offices From The 'Major List' And Replace With Five New Post Offices	Approved Not to be applied	DSS/BPC	
0317a	On-Line Authorisation For Card Reissue Following Impound	Withdrawn	DSS/BPC	
0318	Amendment To Definitive List Of BA District Offices	Approved Not to be applied	DSS/BPC	
0319	Introduce DIDVR 6.07 As New CCD	Approved Not to be applied	DSS/BPC	
0320a	Update DIDVR To 6.06 As New CCD	Approved Not to be applied	DSS/BPC	
0321	New Codes On CAPS Codes Table	Withdrawn	DSS/BPC	
0322c	Changes To Control Card Population (Removal Of Pathway Initiated End Of Interest On PAS Stream)	Approved Not to be applied	DSS/BPC	
0323a	Introduction Of Revised Contract Controlled And Referenced Document List	Expired	Administration	N/A
0324a	User_Id – Consistent Length	Approved Not to be applied	DSS/BPC	
0325	Amend COR Processing To Allow Warning Reports To Be Notified On The Error Report File Associated With A Partial Acceptance Receipt	Approved Not to be applied	DSS/BPC	

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0326	Update Of The CCD List To Include "PAS/CMS And CAS(VME) Error Codes For CAPS" Version 4.0	Approved Not to be applied	DSS/BPC	
0327	APS Token Verification Service	Rejected Linked to 333 – but to be resubmitted as non-linked CCN and with new Service Description		(CSR)
0328	Update Of The CCD List To Include "CAPS – PAS/CMS Error Codes" Document Version 005.02	Approved Not to be applied	DSS/BPC	
0329a	CAPS Implementation Rollout Requirements – Addition To Requirement 941	Withdrawn	DSS/BPC	
0330a	Incomplete Transactions: Fixes For Incomplete Receipt, BES/OBCS Corruption, New Card Activation And User Logout Categories	Approved Not to be applied	DSS/BPC	
0331a	Incomplete Transactions: Fix For User Setup Category	Approved Not to be applied	DSS/BPC	
0332	PAS Service Definition Wording Clarification	Approved Not to be applied	Commercial	
0333a	Amend APS Client Baseline	Expired	Documentation	N/A
0334a	Encashed Payment Validation & Adjustment From NR2	Approved Not to be applied	DSS/BPC	
0335	Add PC12 To List of CCDs	Approved Not to be applied	DSS/BPC	
0336	Introduce Version 8.1 of the DSS Consumables Schedule (DSS B04) to the Related Agreements Contract Baseline	Approved Not to be applied	DSS/BPC	
0337	2 OR 3 Week Cash Account	Approved		CSR
0338	To Introduce the APS Acceptance Specification as a CCD	Approved	Documentation	N/A
0339	To Introduce the DSS Interface Acceptance Specification as a CCD	Withdrawn	DSS/BPC	
0340	To Introduce the Implementation A (User Training) Acceptance Specification as a CCD	Approved	Documentation	N/A

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0341	To Introduce the Implementation B (Customer Education) Acceptance Specification as a CCD	Approved Not to be applied	DSS/BPC	
0342	To Introduce the Implementation C (Services) Acceptance Specification as a CCD	Approved	Documentation	N/A
0343	To Introduce the MIS Acceptance Specification as a CCD	Approved	Documentation	N/A
0344	To Introduce the OBCS Acceptance Specification as a CCD	Approved	Documentation	N/A
0345	To Introduce the Security Acceptance Specification as a CCD	Approved	Documentation	N/A
0346	To Introduce the Service Levels Acceptance Specification as a CCD	Approved	Documentation	N/A
0347	To Introduce The TIP Acceptance Specification As A CCD	Withdrawn	Withdrawn	
0348	Update To Major Post Office List CCD	Withdrawn	DSS/BPC	
0349	Siting Of Infrastructure Elements In An Outlet (A2A R509)	Approved	Implementation	N/A
0350	AP Client Specifications (A2A R545-2)	Approved	Documentation	N/A
0351	Reconciliation – Service Levels (A2A R891-2)	Withdrawn	Withdrawn	
0352	Reconciliation – Synchronise CAPS, PAS and TIP for Settlement and Report "Unencashed Balances" – A2A R891-5)	Withdrawn	Withdrawn	
0353	Timing Of Site Survey (A2A R945-4&5)	Approved	Implementation	N/A
0354	Format Of Reports & Receipts (A2A R693)	Withdrawn	Withdrawn	
0355	Cash Holdings Report (A2A R696-1)	Withdrawn	Withdrawn	
0356	EPOSS Reports – (A2A R696-2)	Withdrawn	Withdrawn	
0357	Format Of EPOSS Reports (A2A R696-3)	Withdrawn	Withdrawn	
0358	Format Of Outlet Balance Report (A2A R808)	Withdrawn	Withdrawn	

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0359	EPOSS Reference Data – Format Of Outputs (A2A R818-1)	Withdrawn	Withdrawn	
0360	Provision Of General Management Information (A2A R894-1)	Withdrawn	Withdrawn	
0361	To Introduce the Audit Acceptance Specification as a CCD	Approved	Documentation	N/A
0362	To Introduce Updated Version of OBCS Acceptance Specification as a CCD	Approved	Documentation	N/A
0363	Introduce Frame Relay Communications	Approved		CSR
0364	Impact Assessment To Introduce Barcoded BT Bills	Withdrawn	Withdrawn	
0365	To Introduce the CMS Acceptance Specification as a CCD	Approved Not to be applied	DSS/BPC	
0366	To Introduce the PAS Acceptance Specification as a CCD	Approved Not to be applied	DSS/BPC	
0367	To Introduce the DSS Interface Acceptance Specification as a CCD	Approved Not to be applied	DSS/BPC	
0368a	Changes to Fraud Risk Management Service Design	Withdrawn	DSS/BPC	
0369	Correction to COR Error Report Trailer	Approved Not to be applied	DSS/BPC	
0370	To Introduce the TIP Acceptance Specification as a CCD	Approved	Documentation	N/A
0371	Additional Field (Contingency Code) Required on Codes table 14012 – Payment Description	Withdrawn	DSS/BPC	
0372a	Introduce CAPS to PAS/CMS DIDVR (CAPS Rel. 3.5) as CCD	Approved Not to be applied	DSS/BPC	
0373	Issue New Version of the Major Office List	Approved Not to be applied	DSS/BPC	
0374	Personal Issue PUN Identifier	Withdrawn	DSS/BPC	
0375	Introduce PSTN Communications	Expired		CSR+
0376	British Gas Trading Simple Payment Module Smart Product	Approved But linked to 411	Documentation	N/A

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0377	Introduce Application Interface Specification Reference Data to Pathway Non-Automated Type B Data	Approved (11/2/99) Likely to be further superseded. Pathway attempting to implement in NR2		CSR
0378	To Introduce the EPOSS Acceptance Specification as a CCD	Approved	Documentation	N/A
0379	To Introduce the Help Desk Acceptance Specification as a CCD	Approved	Documentation	N/A
0380	To Introduce the Reconciliation Acceptance Specification as a CCD	Approved	Documentation	N/A
0381	To Introduce the Rollout Acceptance Specification as a CCD	Approved	Documentation	N/A
0382	To Introduce the End-To-End Service Acceptance Specification as a CCD	Approved	Documentation	N/A
0383	To Introduce the Schedule C3 Acceptance Specification as a CCD	Approved	Documentation	N/A
0384a	Introduce Installation Strategy, IM/STR/026 as a Contract Controlled Document (A2As R489, R501, S489-1)	Approved	Implementation	N/A
0385	BES Data in Encashment Details from BES to PAS (A2A R859)	Approved Not to be applied	DSS/BPC	
0386	Number of Counter Positions (A2A R945-1)	Approved	Implementation	N/A
0387	ESNCS – Restate Full Stops and Recalls List (A2A R956-1)	Approved	Documentation Administration	N/A
0388	To Introduce the Policies & Standards Acceptance Specification as a CCD	Approved	Documentation Commercial	N/A
0389a	Amendment to "CAPS to PAS/CMS Data Interface Definitions and Validation Rules (R3, R3.5, and post Nile 2)"	Approved Not to be applied	DSS/BPC	
0390	Amendments to Wording of Schedule D08, PAS Service Levels and Schedule A16 (Pathway Solution to Requirement 773)	Withdrawn	DSS/BPC	

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0391b	Introduction of Version 5.0 of Horizon OPS Reports & Receipts	Submitted. Some late changes now excluded from NR2.		(CSR)
0392	Revised Version of CAPS to PAS/CMS Codes files Definitions (Release 3)	Approved Not to be applied	DSS/BPC	
0393	Revision of ICL Pathway / DSS File Summary - Report PMSR 114	Withdrawn	DSS/BPC	
0394	Introduce Other Payee Role Type 'Split Payment Payee'	Rejected (for NR2+) To be withdrawn	DSS/BPC	
0395	APS Receipt – Client and Scheme Name	Approved		CSR
0396	Uncarded Casual Agent Encashment Facilities	Withdrawn	DSS/BPC	
0397	Single Signature Per BES Receipt	Withdrawn	DSS/BPC	
0398a	Update Schedule (D)A16 (Solutions) Reference Solution to Requirement 936 with Respect to DSS Customer Enquiries	Withdrawn	DSS/BPC	
0399a	The Removal of References to Costing Recommendations for Customer Education In Requirements 916, 918, 919	Approved Not to be applied	DSS/BPC	
0400	To Introduce the POCL Reference Data Interface Acceptance Specification as a CCD	Approved	Documentation	N/A
0401	Clarification of Circumstances in which a Cardholder is issued with a PUN	Withdrawn	DSS/BPC	
0402	Details of Training Courses	CR R35 withdrawn	CR withdrawn	
0403	Amendment to S708 to correct typographical error	Approved Not to be applied	DSS/BPC	
0404	Operational Responsibility for CAS VME Additional Requirement Affected	Approved Not to be applied	DSS/BPC	
0405a	Amendment to S507 to Reference CCD for Definition of Christmas Period	Approved	Implementation	N/A
0406	Delete Misplaced Text in POCL Schedule H08 (A2A PH08-3)	Rejected	Commercial	N/A
0407	OPS Technology Refresh (A2A R560)	Approved	Commercial	N/A

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0408	Prompt to Retain Original Signed Receipt	Withdrawn	DSS/BPC	
0409	Clarify Wording re. Mobile Configurations in Schedule PG01	Expired	Documentation	N/A
0410	Specify Temporary Token Encashment Period (A2A S707-1)	Approved Not to be applied	DSS/BPC	
0411a	British Gas Trading Simple Payment Module Smart Product	Approved		CSR+
0412a	Authorities Agreement Schedule A06 Price Adjustments for 1999	Approved	Commercial	N/A
0413	Invoice Design (A2A PA10)	Raised	Documentation	N/A
0414	Remove Out of Date Pathway comment from Solution 818 (A2A S818)	Withdrawn	Withdrawn	
0415	Introduction of 1999/2000 Cash Account	Approved		CSR
0416	Activity within DSS premises (A2As R930, S930-1)	Approved Not to be applied	DSS/BPC	
0417	APS Key Management (A2A S952-2)	Expired	Documentation	N/A
0418b	Customer Education: BPS Marketing and Education (A2As S916-1, S916-2, S916-3)	Withdrawn	DSS/BPC	
0419	Appearance of the OPS Equipment (A2A R465, S465-1)	Approved	Documentation	N/A
0420	OPS Interface ESNCS to OBCS (A2A R956-2)	Approved	Documentation	N/A
0421	Service Boundary Data Protection Act 1984 to DSS (A2A R938, S938-1)	Withdrawn	DSS/BPC	
0422	Card Distribution for Authorised Persons Unable to Collect (A2A S749-1)	Withdrawn	DSS/BPC	
0423	Audit Trail (A2As R699, R942, S699-1, S699-2, S699-3)	Expired To be resubmitted	Documentation	N/A
0424	To Remove the Ambiguities in the Solution to the Requirement 936 with Respect to DSS Customer Enquiries	Withdrawn	DSS/BPC	
0425	Introduce "BPC Reference Data for ICL Pathway NR2" Version 2.0 as CCD	Withdrawn	DSS/BPC	

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0426	Revision to Office Weekly Suspense Account Report	Approved		CSR
0427	Client Report Upgrade to 1999/2000 Specification	Approved		CSR
0428b	Update CCD list to Introduce New Versions of and Additional Interface Specifications	Submitted		N/A
0429	Introduce Document Scheduling Strategy as a CCD (A2A R517)	Approved	Documentation	N/A
0430	EPOSS General Service Levels (A2A R871)	Approved	Documentation	N/A
0431	Acceptance Specifications Consolidated Caveats as a CCD	Approved	Documentation	N/A
0432a	Acceptance Incidents raised by the Contractor	Approved	Commercial	N/A
0433	Introduction to POCL of the Euro	Withdrawn	Withdrawn	
0434b	1999/2000 Cash Account format – to allow ICL Pathway to update the Horizon Cash Account Report to comply with Revised Layout and presentation 1824/1854	Expired		(CSR)
0435a	Update Contract Controlled List to Introduce APS Reports Document	Submitted	Documentation	N/A
0436	Security Statements Document for Siemens Metering Limited	Approved	Documentation	N/A
0437	Extension of Training Window in Live Trial for Offices that Undertake an Individual Stock Unit Balance using ECCO+	Approved	Implementation	N/A
0438	Revision of section 5.4.1.4 Security Functional Specification	Withdrawn	Withdrawn	
0439	POCL Disaster Recovery Interface Service Proposal	Withdrawn	Withdrawn	
0440a	Amendment to HD Acceptance Specification	Withdrawn	DSS/BPC	
0441	Introduction of Network Business Support Centre – Live Trial	Raised		(CSR)
0442	Reconciliation (A2As)	To be resubmitted for DSS termination	Documentation	N/A
0443	NR2 DSS Service Levels	Withdrawn	DSS/BPC	

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0444	Horizon OPS Reports and Receipts (A2As)	Expired	Documentation	N/A
0445b	Changes to the Pathway to TIP AIS to support Operational TIP at Release 2+	Submitted To be withdrawn	Documentation	N/A
0446	Benefit Payment Service – PAS (A2A R782)	Withdrawn	DSS/BPC	
0447	Benefit Payment Service – Service Levels: PAS & CMS Help Desk (A2A)	Withdrawn	DSS/BPC	
0448	Introduce New Version of DSS Client Interface Specification/OBCS (V3a)	(CR) Rejected	Documentation	N/A
0449	To Amend Office Details on the 'Major Office List'	Withdrawn	DSS/BPC	
0450a	Receipt Printing Times (A2A PD08-1)	Withdrawn	DSS/BPC	
0451	Provision of CMS Service Level Reports (A2As R743, S743-1)	Withdrawn	DSS/BPC	
0452	Introduce V8.2 of the DSS Consumables Schedule	Withdrawn	DSS/BPC	
0453	Supply of Consumables (A2A S466-1)	Expired	Documentation	N/A
0454	Introduce document "Post Office Not Available for Benefit Encashment" as a CCD	Withdrawn	DSS/BPC	
0455	Horizon Office Platform Service Style Guide (A2A R475)	Withdrawn	Withdrawn	
0456	BES-PAS Boundary Alignment	Withdrawn	DSS/BPC	
0457	Amendments to Solution Reference 914 (A2As)	Rejected To be resubmitted		
0458	To Introduce the POCL Infrastructure Acceptance Specification as a CCD	Approved	Documentation	N/A
0459	Modify Day 1 Scorecard for POCL Services Excluding Benefit Encashment	Withdrawn	DSS/BPC	
0460	Resolution of Various A2As	To be resubmitted	Documentation	N/A
0461	Disaster Recovery Provision for Huthwaite	Expired		(CSR)
0462	Introduce the SFS Version 4.0 as a CCD	Expired	Documentation	N/A
0463	Introduction of the CAPS Foreign Encashment Flag	Withdrawn	DSS/BPC	

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0464	Introduction of the AP Client Migration Strategy as a CCD (A2As R971, S971-1)	Expired	Documentation	N/A
0465	Introduce the Security Policy Version 4.0 as a CCD	Expired	Documentation	N/A
0466	CCD AIS Reference Data to Pathway	Expired Replaced by 0466b	Documentation	N/A
0467	SADD A2As	To be resubmitted	Documentation	N/A
0468	CAPS to PAS/CMS Interface (A2A S771-1)	Withdrawn	DSS/BPC	
0469	Correcting the Customer Education Acceptance Test Approval Document	Withdrawn	DSS/BPC	
0470	To Link a POCL Financial Year With a Set of Reports and Mappings to Include the Cash Account, Redeemed Savings Stamps Summary and Counters Revenue Schedule	Expired		(CSR/CSR+)
0471	Restricted Functionality at Outlets (A2A S473-1)	Submitted	Documentation	N/A
0472	Change to Requirement 818/3	Submitted	Administration	N/A
0473a	Facilitate the POCL Management of Products using Item Transaction Mode	Raised		(CSR+)
0474	Introduce Document "Removal of Existing Customers from the Card Scheme" as a CCD	Approved	Documentation	N/A
0475	Live Trial Enhancement 1 – Validate the Office Brought Forward Figure at Migration	Submitted		(CSR)
0476	Live Trial Enhancement 2 – Stock Declaration Process for Shared Stock Units to become Optional	Submitted		(CSR)
0477	Live Trial Enhancement 3 – Allow Users to Select and Edit Existing Stock, Stamp and Cash Declarations	Submitted		(CSR)
0478	Live Trial Enhancement 4 – Reduction of Forced Cash, Stock, Stamp Declarations	Submitted		(CSR)
0479	Live Trial Enhancement 8 – Remove the Cash Account Snapshot Function	Submitted		(CSR)
0480	Live Trial Enhancement 7 – Declaration and Stock Adjustment of Linked Products	Submitted		(CSR)

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0481	Live Trial Enhancement 9 – Stamp Declaration by Volume Rather than Value	Submitted		(CSR)
0482	Live Trial Enhancement 10 – Remove the Office Balance Process	Submitted		(CSR)
0483	Introduction of the NR2 PPDs as CCDs	Ready to submit	Documentation	N/A
0484	Introduction of Additional Copy of TMS Layer Following Loss of Single Data Centre	Raised		(CSR)
0485	Resolution of Group 20 A2As	Ready to submit	Documentation	N/A

ADDENDUM C: CCN 215B FUTURE CHANGES REQUIRED TO SADD

The following section provides the changes associated with the approval of SADD v4.0 [1] and identifies the status of each given the termination of the DSS contract and the removal of the Benefit Payment Card.

The following Key has been used in the 'Status' column to clarify the position:

> E – indicates EXCLUDED
> C – indicates a COMMENT has been made in the RCD and the next SADD version will reflect
> I – indicates INCLUDED in a release and the release identity is given

ADDENDUM C: CCN 215B FUTURE CHANGES REQUIRED TO SADD

	Para No.	Step No. and Exception No.	Reviewers Comments Explanation	PMT Comment	Status
1.	General		In the scenarios where customers are referred to "the DSS", this should be changed to "the local BA office"	Agreed as future change	E
2.			The procedure for when there are no payments due on an existing card and when a replacement card is available for collection appears to be missing.	Agreed as future change	E
3.	2.5.2	5th para	2nd bullet – add at end ", and in NI, SSA."	Agreed as future change	E
4.	2.5.2.2	Various	The description of the specific irregular encashment patterns at 2.5.2.2 should be amended to include "by POCL Region, BA Region or SSA" as appropriate	Agreed as future change	E
5.	3.1.1.3.1.2		This paragraph implies that DSS will have to manage 2 different types of instructions: Urgent or Non-Urgent. The current Service Definition does not cover this, the matter of "Urgency" being more closely related to the issue of the Card (which itself is governed by the date the payment is due), rather than the urgency of the introduction. Note that the Service Level relates to the delivery of the Card rather than the speed at which the "introduction" is processed by	Agreed as future change	E

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ADDENDUM C: CCN 215B FUTURE CHANGES REQUIRED TO SADD

			ICL Pathway. The necessity for DSS to further distinguish between temporary and permanent "Urgent" introduction is a new Contracting Authorities Responsibility. Need to establish Service Levels for "Urgent – Temporary instructions" as the is no card issue – There is a Service Level for on-line updating of personal details, which is 3 seconds if this is to be applied then it need to be clear.		
6.	3.1.1.3.2.2		0 – state here that easy access to archived records will be provided.	Agreed as future change to 3.1.3.7	E
7.	3.1.1.3.3	1st para	The meaning of "first order" and "second order" is unclear.	Agreed as future change	E
8.	3.1.1.3.3		The amendment to the fact that lifecycle is up to three cards and therefore the paragraph should read current and previous card(s) has not been shown.	Agreed as future change	E
9.	3.1.1.3.4 & 3.1.1.6.2		E-CAPS advise that they currently do not propose to notify end of interest on emigration	Agreed as future change	E
10.	3.1.1.4	1st para	line 3, after "liveries" insert "(presently BA, SSA, WPA)"	Agreed as future change	E
11.	3.1.1.4.3	Urgent orders	Final bullet – as previous comment	Agreed as future change	E
12.	3.1.1.5	para 4	I note your response to AS's comment on this para. However, the para still implies that a card will be issued in DLO cases. It needs re-wording to remove that impression.	Agreed as future change	E

ADDENDUM C: CCN 215B FUTURE CHANGES REQUIRED TO SADD

			See also comment on 3.1.1.5.1.1		
13.	3.1.1.5.1.1	2nd para	See PW comment above on 3.1.1.5 4th para	Agreed as future change	E
14.	3.1.1.6.2	DN	Check Version of DIDVR.V6.3 is current version.	Agreed as a future change. Will refer to DIDVR for CAPS Release 4.	E
15.	3.1.1.6.4		The instance when a card is too damaged to involve manual keying needs to be recognised.	Agreed as future change	E
16.	3.1.1.7.1		The extension of collection period to 3 months, under exceptional circumstances, needs to be added	Agreed as future change	
17.	3.1.1.8.2	Last para	In the case of no forwarding address, are DSS to be told that the card has not been issued, and, if so, how.	Assumption correct, agreed as future change	E
			In the case of the speech or psychological impairment, presumably only the case where the cardholder cannot be identified will result in the reorder cycle being inappropriate – in which case the loss (or finding) would not be recorded on the database – please clarify		E
18.	3.1.1.8.4.5	Final para	This needs to be cross-referred to CCN 124. The contracted long term position is the provision of on-line enquiry access via CAPS. The interim solution is the provision of a multi-terminal enquiry helpdesk within DSS with access to the	Agreed as future change	E

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			CMS (and PAS) database.		
19.	3.1.1.9.5.1		This has not been included contrary to the claim. Note that this comment was that 3.1.1.9.5.1 should point to the proposed 3.1.1.9.6 reference that clerk should always ask the customer whether he has a PUN.	Agreed as future change	E
20.	3.1.1.9.7		Meaning still unclear. What is "This process"? I think the English needs tidying rather than anything substantial done.	Agreed as future change	E
21.	3.1.2.1		Although notes say fixed, it has not been	Agreed as future change	E
22.	3.1.2.4.2		The table of all comments wrongly shows that this comment related to Para 3.1.2.3 3.1.2.4.2 is still deficient	Agreed as future change	E
23.	3.1.2.6.1	4th para	This doesn't make sense, and may be redundant.	Agreed as future change	E
24.	3.1.2.6.2	Last para	See comment on para 3.1.3.10.1.6 below. We need information on duplicates top be passed to CAPS	Agreed as future change. See separate correspondence.	E
25.	3.1.2.8/9/1		Please include refs to SLA. SLA refs are included against	Agreed as future	E

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	0		other areas and so should be included here to be consistent.	change	
26.	3.1.2.9		This para doesn't make sense. Payment enquiries originate in DSS domain. The contracted solution is for enquiries to be made from District Offices to PAS via CAPS. This should be made clear.	Agreed as future change	E
27.	3.1.2.9		The existing requirement was for on-line enquiry facility. Enquiries via the Help Desk are only envisaged before this is available or once it is available, when the normal on-line service is non-operational. Has a CCN been approved changing this? There may be significant cost implications due to premium charged for enquiries to help desk over 7500 per year.	Agreed as future change. Interim CAPS Helpdesk solution no longer to be utilised.	E
28.	3.1.3.7		See comment above (re para 3.1.1.3.2) on stating in SADD that archived data will be easy to access. Consider including statement on principle here.	Agreed as future change	E
29.	3.1.3.8 to 3.1.3.8.1.12	various	These paras need to make clear that SSA, BA and WPA MIS will be shown separately, and that references to DSS staff, DSS Issuing Office and DSS Region, mean SSA staff, SSA Issuing Office or SSA where appropriate.	Agreed as future change	E
30.	4.1.1.1		Change "benefit cards" to "Benefit Payment Cards".	Agreed as future change	E
31.	4.1.1.10	Uncarded casual	This para needs to reflect the agreement that whilst Uncarded Casual Agents will be excluded from NR2 the	Agreed as future change	E

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		agent provision	functionality to support them will be available at a later release if required.		
32.	4.1.1.10.2		Mandate (ATP) will need amending – Is it the intention that the list of ID will be required on the ATP? Where has this come from?	Agreed as future change	E
33.	4.1.1.10.2		Delete DN. As per comment on 4.1.1.10 The agreed items which form the basis of the Evidence of Identity List are described within Contract A section 3, Schedule 7.	Agreed as future change Evidence of Identity list will no longer be appropriate.	E
34.	4.1.1.12		The current method of reporting for BES receipts does not provide the full functionality required for POCL to enable an outlet to complete their requirements for clients and accounting. For 1C the principles as described have been accepted and a work-around has been put in place. Further development work is taking place for release 2. Please add DN or caveat for the document which elucidates this point.	Agreed as future change DN to be inserted that this report may be superseded by EPOSS reports.	E
35.	4.1.1.2.2		The clerk will contact the Payment Card Helpline, not the CMS Help Desk (note: this appears throughout the document).	Agreed as future change	E
36.	4.1.1.2.2		Change "Process and Procedures Document" to Processes and Procedures Document (note: this appears throughout the document).	Agreed as future change	E

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37.	4.1.1.3		Add "e.g." before "suspected".	Agreed as future change	E
38.	4.1.1.4.2		D.N. We have agreed for release 1c to identify the 4 new documents in a free text field in an abbreviated form i.e. B.C = Birth Certificate	Agreed as future change subject to agreement of CCN188	E
39.	4.1.1.4.2		It has now been agreed that a signature check is not required (letter from Graham King to Karen Rogers 1/10/97 refers).	Agreed as future change	E
40.	4.1.1.4.2 Excp 5		The old card will not be provided if the customer has a PUN. If this relates to routine card replacement, the customer will not provide proof of identity.	Agreed as future change	E
41.	4.1.1.5		The statement that "This function is part of BES and is used within the Card Issue part of PCDF" appears to be misleading, as EVP can also be applied during encashment. Could "also" be added after "is used" to make this clearer.	Agreed as future change	E
42.	4.1.2.4.2		Quantum cards are not a new service – they have always been in the requirement	Agreed as future change	I CSR+
43.	4.1.2.5		Para 1 should include "faulty/unreadable bar code"	Agreed as future change	C
44.	4.1.3.1.1		It is wrong to say that 'DVLA licences are restricted generally to Branch Offices' and this should be removed. There are currently about 4000 outlets doing MVL	Agreed as future change	C

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			transactions; less than 20% of which are Branch Offices.		
45.	4.1.2.1.2.2		Last line "…balance can displayed…"	Agreed as future change	C
46.	4.1.3.3.4		Para 4 – The printed cash account is still to include a 2D bar code eventually. This has only been accepted as an exclusion for release 2.	Agreed as future change	C
47.	4.1.3.3.4		The removal or inclusion of 2D bar codes is not yet resolved (subject of CCN81d)	Agreed as future change	C
48.	4.1.3.3.4		What is the basis for the removal of the requirement to produce a 2D bar code?	Agreed as future change	C
			My understanding is that this requirement was in place as an option for processing. If this option is no longer required then it is appropriate that the requirement is removed. However as this document does not articulate this and I have no information as to how this decision was made, I would like some clarification.		C
49.	4.1.4.1 (5)		And throughout the document: the contractual reference and defined term for the DSS computer system is ESNCS, not ESNS.	Agreed as future change	C
50.	4.1.5.3.3.2.1 Para 2		SFS 2.1 was never delivered to the PDA. Baselined version is 2.0, version 2.4 is currently under review. As far as the Farnborough link, the expected solution is the one in the Interface Spec (signed off by PDA), and this is what's being	Agreed as future change	Believe should refer to 4.1.5.3.3.

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			carried into subsequent		1. C
51.	4.1.6.10.2.1.3	1st para 19	Whilst it may turn out to cause difficulties to phone the help desk on all foreign encashments, the contracted position is that it will be done. Note that DSS and POCL are currently discussing the arrangements, and the sponsors' decision will be dependent on Pathway's proposed solution for help desk functionality.	Agreed as future change	C
52.	4.1.6.10.2.1.3		The removal of OBCS help desk contingency has not been agreed (repeated through this section)	Agreed as future change	C
53.	4.1.6.13.1.1		OBCS transactions should be based on the Control Notice for nominated office transactions, and the OBCS Helpdesk for foreign transactions.	Agreed as future change	C
54.	4.1.6.13.1.1		This contradicts information in the PO Not Available for Benefit Encashment document, as cards will be cancelled and new cards issued to the new nominated office in all scenarios.	Agreed as future change	C
55.	4.1.6.2.1		The reference to Duplicate Receipts should be removed.	Agreed as future change	C
56.	4.2 (2)		"….and Reference Data are…."	Agreed as future change	C
57	Appendix A		Figures A9, A10, A11 and A14 should all contain Reference	Agreed as future	C

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			Data links within the map.	change	