

**ICL** **Pathway** **End to End Service Acceptance Specification** Ref.: RS/ACS/001  
Version: 1.0  
Date: 24/12/98

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**Document Title** End to End Service Acceptance Test.

**Document Type** Acceptance Specification

**Abstract** This document describes the Acceptance Test for End to End Service

**Status** Issued

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**Approval By** 8/1/99

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POCL/DSS Horizon Library  
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**Signature**

**Name**

**Date**

**Approved** For and behalf of ICL Pathway For and behalf of Authority(ies)

**Signature**

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CONTRACT CONTROLLED

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Nothing contained herein shall be deemed or construed as affecting existing contractual obligations or creating new contractual obligations between ICL Pathway and the DSS and/or POCL.

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## 0.1 DOCUMENT CONTROL

## 1.1 DOCUMENT HISTORY

Version	Date	Reason
0.3	1/5/97	Last version relative to Release 1e
0.4	30/3/98	New Release 2 Version for review
0.5	23/7/98	New Release 2 Version for approval
0.6	30/10/98	New Release 2 Version for approval
0.7	13/11/98	New Release 2 Version for approval. Inclusion of R928 and updates to R938 Criteria
0.8	10/12/98	New Release 2 Version for approval
1.0	24/12/98	Approvals version.

## 0.2 ASSOCIATED DOCUMENTS

(1)	Reference	Version	Date	Title	Source
(2)	Acceptance Standard	0.1	13/09/96	Standard for Raising and Progressing Acceptance Incidents.	Pathway
(3)	Acceptance Standard	1.2	13/7/98	Standard for documenting Acceptance Specifications	Pathway
(4)	Authorities' Agreement	7.2	22/5/97	Acceptance Procedures Schedule (A)A07	DSS/POCL
(5)	POCL Agreement	7.2	22/5/97	Acceptance Procedures Schedule (P)A11	POCL
(6)	DSS Agreement	7.2	22/5/97	Acceptance Procedures Schedule (D)A11	DSS
(7)	Authorities' Agreement	8.1	8/3/98	Requirements Schedule (A)B04	DSS/POCL

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Reference	Version	Date	Title	Source
(8) Authorities' Agreement	8.1	8/3/98	Solutions Schedule (A)B05	Pathway
(9) DSS Agreement	8.1	8/3/98	Requirements Schedule (D)A15	DSS
(10) DSS Agreement	8.1	8/3/98	Solutions Schedule (D)A16	Pathway
(11) POCL Agreement	8.0	13/11/97	Requirements Schedule (P)A15	POCL
(12) POCL Agreement	8.1	8/3/98	Solutions Schedule (P)A16	Pathway
(13) CR/FSP/004	4.0	30/9/97	Service Architecture Design Document	Pathway
(14) PA/STR/009	2.0	24/2/98	Release Contents Definition for Pathway New Release 2	Pathway
(15) BP/IFS/006	1.6	16/4/96	POCL Interface Requirements For BA/POCL System	DSS/POCL
(16) TI/IFS/001	5.1C	17/2/98	Pathway to TIP Application Interface Specification	POCL
(17) BP/IFS/007	3.3C	2/2/98	Reference Data to Pathway (Reference Data Project Application Interface Specification)	POCL
(18) LF/BRD/001	1.0	20/5/98	Business Requirements Definition - Logistics Feeder Service	POCL / Pathway
(19) AP/IFS/001	2.0	30/10/97	Pathway to HAPS Interface Specification	Pathway
(20) RS/POL/002	3.0	8/10/96	Pathway Security Policy	Pathway
(21) RS/PRO/030	0.2	4/8/98	Evidential Information - Production & Certification PACE Procedures	Pathway

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<b>Reference</b>	<b>Version</b>	<b>Date</b>	<b>Title</b>	<b>Source</b>
(22)	2.0	14/5/96	Service Provider Solutions Document	Pathway
(23)	3.2	20/2/98	Service Provider Solutions Document	Pathway
(24) VI/TSC/110	1.0	30/1/98	Pathway Release 2 Systems Management HLTP	Pathway
(25) VI/STR/006	2.0	24/10/97	Revisions To The Testing & Integration Approach For Pathway Release 2.0	Pathway
(26) 0720HL~1.DOC	0.2	18/7/98	End to End Interface Testing High Level Test Plan, BA/POCL Nile Release 2.0	POCL/DSS
Testco~1.xls		7/10/98	BPS	
(27) tba			End to End Interface Testing Test Report	POCL/DSS
(28) CR/FSP/004	5.1	23/7/98	Service Architecture Design Document	Pathway
(29)			Pathway Customer Service DPA Procedure	Pathway
(30) As_cav01.doc	0.1 draft	4/12/98	Acceptance Specification Consolidated Caveats	DSS / POCL

### 0.3 ABBREVIATIONS

ALPS	Automated London Post office System
APS	Automated Payment Service
BES	Benefit Encashment Service
BT	Business Thread
CAPS	Customer Accounting and Payments Strategy
CMS	Card Management Service
DIT	Direct Interface Test
DPA	Data Protection Act
DSS	Department of Social Security

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E2E	End to End
EFTPOS	Electronic Funds Transfer at Point of Sale
HAPS	Host APS
HLTP	High Level Test Plan
MOR	Model Office Rehearsal
OBCS	Order Book Control Service
OPS	Office Platform Service
PAS	Payment Authorisation Service
PDA	Programme Delivery Authority
POCL	Post Office Counters Ltd
SMS	Systems Management Service
TMS	Transaction Management Service

#### 0.4 CHANGES IN THIS VERSION

Version for approval. Caveats document added to references.

#### 0.5 CHANGES FORECAST

Updates to the Associated Documents table.

#### 0.6 GENERAL CAVEAT

Approval of this Acceptance Specification is subject to the relevant caveats in the extant version of *Acceptance Specification Consolidated Caveats*.

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## 1. PURPOSE & SCOPE

This document describes the Acceptance Test for End to End Service in accordance with the Acceptance Procedures that are set out in the Schedules referred to in section 0.2 and also in the Pathway document "Standard for Documenting Acceptance Specifications". This Test will determine that End to End Service meets all the Acceptance Criteria that are agreed in the Acceptance Specification and that are within the scope of the "Pathway Release Contents Specification" document for New Release 2, if applicable.

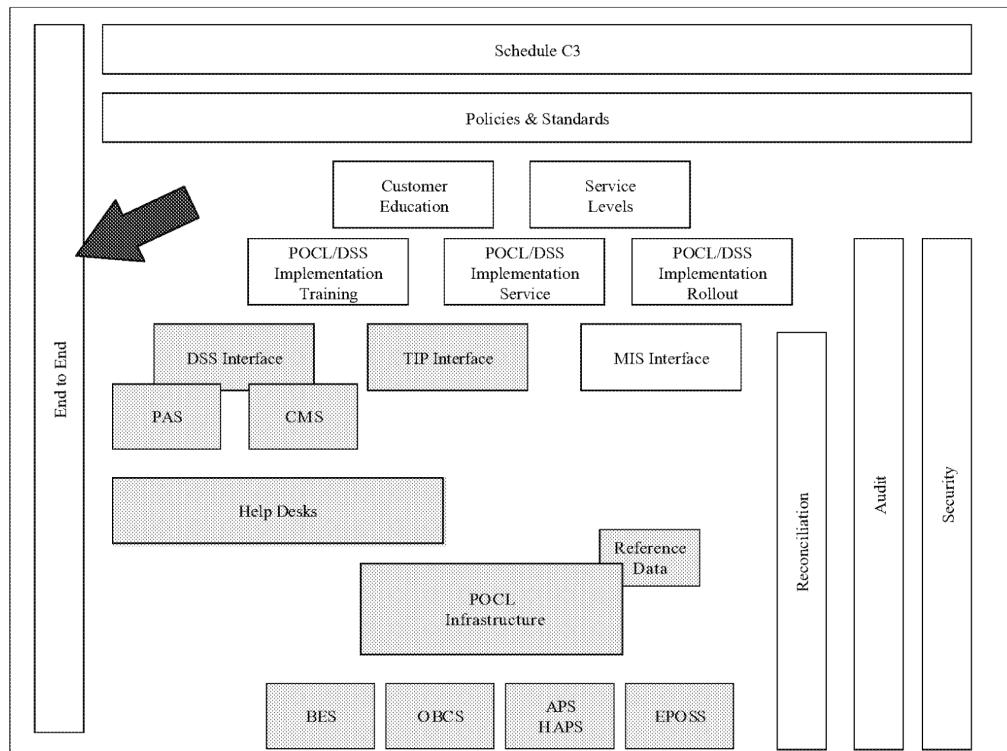


Figure 1-1: This Acceptance Test in relation to others

## 2. ACCEPTANCE INCIDENTS

The standard and method for originating, progressing and resolving Acceptance Incidents shall be as described in the associated Document "Standard for Raising and Progressing Acceptance Incidents".

**3. ACCEPTANCE PERIOD**

The Acceptance Period for the Acceptance Tests, which comprise the Operational Trial, is as determined by schedule Bo7 of the AUTHORITIES' Agreement.

The Pathway programme plan details the schedule for the End to End Service Acceptance Test.

**4. DELIVERABLES & SERVICES**

This section details the Deliverables and Services that are the subject of this Acceptance Test and as defined by the related Agreements.

Deliverable or Service.	Contract Reference	Method
End-to-End Service	Requirements Schedule (A)Bo4 Requirements Schedule (D)A15 Requirements Schedule (P)A15	Acceptance Trial Acceptance Review

*Table of Deliverables and Services.*

## 5. ACCEPTANCE CRITERIA

This section lists the identifier of each Acceptance Criterion that will be demonstrated by the Acceptance Test. It also lists the Acceptance Test Conditions that are used to determine whether (or not) the Acceptance Criterion has been met together with the applicable test Phase, Technical Test, or Live Trial.

Acceptance Criteria are split into three sets of tables according to the nature of the acceptance method, one set for those tested by Acceptance Trial, a second for those tested by Acceptance Review and a third which lists those criteria which are for Acceptance at a later release. The Release on which Acceptance is to be conducted is defined by reference to the Release Contents Description included in the Associated Documents section of the Acceptance Specification. Exceptionally, it may be necessary for one particular Acceptance Criterion to be tested by a combination of trial and review in which case there are entries for Trial and Review.

### 5.1 ACCEPTANCE CRITERIA AND TEST CONDITIONS

Conformance of the End to End Service Acceptance Criteria will be demonstrated through Acceptance Trials and/or Acceptance Reviews.

Tests conducted by Acceptance Trials comprise practical tests using prepared test scripts. If applicable the Test Condition(s) appropriate to a criterion are specified in section 5.1.1 together with a description of the test. Detailed composition of the test in terms of sequences of Test Conditions is contained in Section 10. In the tables in section 5.1.1 the rows labelled Function Run Entry will be populated immediately prior to the running of the Acceptance Trials in a working version of the Acceptance Specification. These will provide invigilators with references to the checklists used to monitor the progress of the testing. The order of running of Test Conditions will not necessarily correspond to the order presented in HLTPs because of the "physicalisation" of the testing. The Function Run Entry will allow the invigilator to read across from the criterion to the checklist.

Tests conducted by Acceptance Review comprise typically document reviews, site visits or presentations. If applicable the Test Condition(s) are described in section 5.1.2.

### 5.1.1 Description Of Tests Conducted By Acceptance Trial

There are no Tests to be conducted by Acceptance Trial. However, a comprehensive Test based upon the End to End element of Integration Test is included under the Acceptance Review heading.

### 5.1.2 Description of tests conducted by Acceptance Review

The table below shows which Acceptance criteria are to be met by Acceptance Review. Acceptance Tests will use the versions of any relevant documents (as referenced from section 0.2) contained in the approved version of the Acceptance Specification.

Requirement ID	831
Criterion Number	5 through 7 (POCL only)
Derivation	Requirement
Criterion Description	<p>(5) The POCL Interfaces documentation shall cover: data content in logical groupings, physical layouts, controls (including security), timings, volumes, technical interface specifications (initially options and constraints), configuration management, and contingency arrangements. Versions of the POCL Interfaces documentation containing the existing interfaces shall be made available to the CONTRACTOR within three (3) months after execution hereof.</p> <p>(6) The POCL Interfaces documentation shall not initially cover further potential interfaces in respect of:</p> <ul style="list-style-type: none"> <li>(a) EFTPOS;</li> <li>(b) reconciliation and exception reporting;</li> <li>(c) operational management information;</li> <li>(d) performance monitoring;</li> <li>(e) inspection of Transaction and Event logs for audit and security purposes;</li> <li>(f) transitional arrangements in relation to the automated payments / ALPS host;</li> <li>(g) transitional arrangements in relation to 'cash account processing'.</li> </ul>

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	(7) The detailed format of all interfaces shall be agreed by POCL.
Test Condition	(5) Scope of interface documents is satisfactory. Documents for existing interfaces are provided (6) No test required (7) Interface documents are agreed
Method	Document review
References	(5) Reference (15) is obsolete; References (16), (17), (18) (19) (6) None (7) References (16), (17), (18) (19)
Phase	Operational Trial

Requirement ID	911
Criterion Number	1,2
Derivation	Requirement
Criterion Description	<p>(1) The Services shall maintain accounting and reporting integrity in the Services and Service Infrastructure, including any changes as defined in Schedule A05 [Change Control] of the AUTHORITIES' Agreement.</p> <p>(2) Such integrity shall cover implementation of changes, reverting to previous states (should this prove necessary, for example in fall-back and Recovery), co-existing before and after states (e.g. if simultaneous implementation does not occur) and reporting across change boundaries (e.g. using appropriate Reference Data versions for each part of a report).</p>
Test Condition	Changes approved via Change Control are incorporated Software distribution is capable of roll back ("regression")
Method	Document and reports inspection Contractor presentation
References	Letter J Dicks to M Reade 9 March. Report from (24) (particularly SD03 and SD21) Presentation ( <i>Reporting Across Change Boundaries</i> )
Phase	Operational Trial

Requirement ID	925
Criterion Number	13
Derivation	Letter Pat Kelsey to Jim Morley 23/7/97, (25)
Criterion Description	<p>The performance of the End to End element of Integration Test.</p> <p>The overall objectives for E2E, in association with Model Office Rehearsal, centre on the bringing together of the IT functionality across all the participating systems, with the operational and business procedures, to form an overall business system. E2E and MOR activities are planned and scripted together, run on the same environment, and involve the same personnel. E2E forms a natural extension of DIT. It is run in parallel with, but separate from, MOR.</p>
Test Condition	<p>The E2E agreed test report contains no non-conforming entries for Pathway-specific elements.</p> <p>Note: Pathway has the right of approval of the HLTP and the associated Test Report as it affects the Pathway elements.</p>
Method	Review of the test report (27)
References	(26)
Phase	Technical Test

Requirement ID	928
Criterion Number	1,2
Derivation	Requirement
Criterion Description	<ol style="list-style-type: none"> <li>1. The CONTRACTOR shall provide to the AUTHORITY copies of the Service Architecture Design Document by a date consistent with the project plan agreed by the parties, such that the date does not adversely impact contractual milestones as defined in Clause 605.1 of the Authorities Agreement.</li> <li>2. The Service Architecture Design Document shall be updated to ensure information is always current.</li> </ol>
Test Condition	A satisfactory document has been developed and maintained
Method	Document inspection
References	(13) plus associated agreement letter of 15/1/98 most recent agreed version (28) most recent maintained version
Phase	Operational trial

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Requirement ID	938
Criterion Number	3
Derivation	Requirement
Criterion Description	The CONTRACTOR shall provide all Services to support the functional specification.
Test Condition	This criterion is not applicable to Pathway. See response to Requirement 938 criterion 1 (DSS Interface)
Method	Not applicable
References	Not applicable
Phase	Not applicable

Requirement ID	938
Criterion Number	4 through 8
Derivation	
Criterion Description	<p>(4) The CONTRACTOR shall ensure that any information supplied under the Data Protection Act 1984 is accurate and that assurances can be given as to the integrity of that information.</p> <p>(5) The CONTRACTOR shall deliver any information requested under the Data Protection Act 1984 to the requesting body, person or DSS as appropriate.</p> <p><b>OUTLINE SERVICE REQUIREMENTS</b></p> <p>(6) The Data Protection Act 1984 became law from 11 November 1987. All subsequent alterations and reviews to this law shall be integrated and adhered to.</p> <p>(7) The CONTRACTOR shall record all written requests for a data protection print from a Customer, representative or DSS within forty (40) days of receipt of the request, and deal with queries raised within a timescale to be agreed with the AUTHORITIES by a date consistent with the project plan agreed by the parties, such that the date does not adversely impact contractual milestones as defined in Clause 605.1 of the Authorities Agreement, such agreement not to be unreasonably withheld or delayed.</p> <p>(8) All information provided under the Data Protection Act 1984 shall be available to facilitate inspection.</p> <p>Details of a request and response made under the Data Protection Act 1984 shall be retained consistent with the Data Protection Act 1984 requirements.</p>
Test Condition	<p>(4), (6) and (8) not applicable to Pathway See response to Requirement 938 criterion 1.</p> <p>(5), (7) Pathway refers requests from members of the public to DSS in accordance with agreement of 13 March</p>

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	1998.
Method	Document inspection
References	Same as 938/4-8 (End-to-End Acceptance Specification) (20) Section 9.2; (29)
Phase	Operational trial

Requirement ID	950
Criterion Number	1 through 9
Derivation	Requirement
Criterion Description	<p>(1) The CONTRACTOR shall provide an overview document which describes and summarises the solutions they are proposing in response to the requirements documents sent to them. It shall be written in such a way that it logically links back to the requirements.</p> <p>(2) This document shall include aspects of the overall end to end solution which are not explicitly defined in the individual responses to requirements.</p> <p>(3) The document shall be text biased and not exceed 35 pages. It may be supported by annexes which could include flow diagrams of the technical solution and the support processes. It shall be provided on floppy diskette in Word 6 (12 point) format accompanied by three hard copies.</p> <p>(4) The format is to cover the following:</p> <p style="text-align: center;"><b>DSS</b></p> <p>(5) This shall describe CMS and PAS and shall include the following topics:</p> <ul style="list-style-type: none"> <li>(a) Hardware proposed and sizing;</li> <li>(b) physical locations of central sites;</li> <li>(c) Software proposed;</li> <li>(d) network (including topology, protocols);</li> <li>(e) external interfaces (including CAPS and POCL systems);</li> <li>(f) resilience and availability;</li> <li>(g) security;</li> <li>(h) fallback and Recovery;</li> <li>(i) scalability.</li> </ul> <p style="text-align: center;"><b>POCL</b></p>

	<p>(6) An end to end description of how the POCL Service Infrastructure shall operate covering all Outlets. This shall cover the solutions for OP, TMS, SM, APS, BES, EPOSS and OBCS and shall include the following topics:</p> <ul style="list-style-type: none"> <li>(a) Hardware proposed (with expected utilisation);</li> <li>(b) physical locations of central sites;</li> <li>(c) Software proposed (including operating system, middleware and Application Software);</li> <li>(d) Wide Area Network (including topology, protocols, message authentication);</li> <li>(e) security (including any key management);</li> <li>(f) external interfaces (including POCL and Client systems);</li> <li>(g) fallback and Recovery;</li> <li>(h) resilience and availability;</li> <li>(i) scalability;</li> <li>(j) system management.</li> </ul> <p><b>Technical Interfaces</b></p> <p>(7) A description of how all the components of the Service Infrastructure interact with each other and with other systems such as CAPS and Post Office Group accounting systems.</p> <p><b>Benefit Payment Service</b></p> <p>(8) This shall draw together the specific solutions to CMS, PAS and BES into an integrated end to end picture of how the Benefit Payment Service shall work. This shall draw together the specific solutions to:</p> <ul style="list-style-type: none"> <li>(a) Card design;</li> <li>(b) responsibilities;</li> <li>(c) security;</li> <li>(d) fraud investigation;</li> <li>(e) contingency.</li> </ul> <p><b>Provision of Services</b></p>
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	<p>(9) An end to end description of how the solutions shall be implemented and shall include:</p> <ul style="list-style-type: none"> <li>(a) Roll Out through to Steady State Service;</li> <li>(b) migration of existing automation and services;</li> <li>(c) training and Documentation;</li> <li>(d) Customer education and marketing;</li> <li>(e) support Services, specifically help facilities.</li> </ul> <p>(10) The report shall be written at a level directed at Programme Team members who have a knowledge of the solution proposed.</p>
Test Condition	A document was provided
Method	Document inspection
References	<p>(22) Original delivery at time of contract</p> <p>(23) Last update</p>
Phase	Operational trial

Requirement ID	951
Criterion Number	1 through 3
Derivation	Requirement
Criterion Description	<p>(1) The CONTRACTOR shall develop and maintain the Service Architecture Design Document, a document describing the design of the Service Architecture.</p> <p>(2) As a minimum the Service Architecture Design Document shall specify:</p> <ul style="list-style-type: none"> <li>(a) the major components, provided directly or subcontracted, used in providing the Services;</li> <li>(b) the functionality within the major components;</li> <li>(c) the interfaces between the major components;</li> <li>(d) the Service Levels required across the interfaces to meet the objectives of the overall Services;</li> <li>(e) all the interfaces with the Service Environment and with other parties' computer systems.</li> </ul> <p>(3) The audience for the Service Architecture Design Document shall be technical staff within the AUTHORITIES. The Service Architecture Design Document shall be self contained, though it is expected that it references other documents to provide further levels of detail as appropriate. The level of detail within the Service Architecture Design Document shall be such that it gives a thorough background to the construction of the Services and the rationale for the approach. It is anticipated that the Service Architecture Design Document shall be between 200 and 400 pages in length.</p>
Test Condition	A satisfactory document has been developed and maintained
Method	Document inspection
References	(13) plus associated agreement letter of 15/1/98 most recent

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	agreed version (28) most recent maintained version
Phase	Operational trial

Requirement ID	973
Criterion Number	1
Derivation	Requirement
Criterion Description	The Services may, during the lifetime of the Related Agreements or at termination, need to be replaced or supplemented with services provided by other suppliers. It shall therefore be both technically and commercially viable for the Services to be replaced by and/or interfaced to services from other suppliers. To support this, the CONTRACTOR shall declare all internal interfaces between separate Services within the overall Service Architecture (including those between PAS and CMS, PAS and the POCL Infrastructure Services, CMS and the POCL Infrastructure Services). For each interface the CONTRACTOR shall provide an interface specification covering the same properties and to the same level of detail as requirements 934-940 and 942.
Test Condition	Internal interfaces have been declared and specified at the described level of detail
Method	Document inspection
References	(13), (28) Appendix B
Phase	Operational trial

## 5.2 CRITERIA FOR LATER ACCEPTANCE

There are no Acceptance Criteria for Acceptance at a later level of specification.

## 5.3 CRITERIA SUMMARY

Req ID	Criterion	Trial	Review	Later Acceptance
835	1-7		✓	
911	1,2		✓	
925	13		✓	
928	1,2		✓	
938	3		No test	
938	4-6, 8		No test	
938	7		✓	
950	1-10		✓	
951	1-3		✓	
973	1		✓	

## 6. ACCEPTANCE INCIDENT SEVERITY

This section identifies the guidelines to be applied during the analysis of Acceptance Incidents, in order to establish the severity of such Acceptance Incidents.

### 6.1 HIGH SEVERITY INCIDENTS

Failure to meet an Acceptance Criterion which would have a substantive impact on the service received by the Customer, e.g. failure to pay benefits to the right person, at the right place, at the right time.

Failure to meet an Acceptance Criterion which would have a major impact on the ability of the AUTHORITY or AUTHORITIES to perform their business, or where there was a major impact on the resources of the AUTHORITY or AUTHORITIES necessary to overcome that impact on their business, e.g. failure to support accurate POCL accounting.

Failure to meet an Acceptance Criterion which would impact the security of the service where there is no acceptable procedural workaround.

Consistent failure to meet Minimum Acceptable Thresholds for Service Levels, e.g. where particular transactions do not meet the minimum Acceptable Threshold under normal loading.

### 6.2 MEDIUM SEVERITY INCIDENTS

Failure to meet an Acceptance Criterion which is visible to the Customer and is likely to give rise to an adverse public perception of the service, but does not substantively impact the service received by the Customer, e.g. incorrect spelling on a receipt.

Failure to meet an Acceptance Criterion which would have a medium impact on the ability of the AUTHORITY or AUTHORITIES to perform their business, or where there was a medium impact on the resources of the AUTHORITY or AUTHORITIES necessary to overcome that impact on their business, e.g. non-production of a weekly report, resulting in its manual transcription, which causes additional resource or effort at every outlet of the average duration of one hour per week per outlet.

Occasional failure to meet Minimum Acceptable Thresholds for Service Levels, e.g. at peak loading, some transactions fail to meet Minimum Acceptable Thresholds, but on average all transactions within the service do achieve Minimum Acceptable Thresholds.

### 6.3 LOW SEVERITY INCIDENTS

Failure to meet an Acceptance Criterion that is neither visible to nor has substantive impact on the service received by the Customer e.g. presentational, style and other cosmetic faults that are only visible to the user.

Failure to meet an Acceptance Criterion which would have a minor impact on the ability of the AUTHORITY or AUTHORITIES to perform their business, or where there was a minor impact on the resources of the AUTHORITY or AUTHORITIES necessary to overcome that impact on their business, e.g. non-production of a weekly report, resulting in its manual transcription, which causes additional resource or effort at ten or fewer outlets of the average duration of one hour per week per outlet.

Failure to meet an Acceptance Criterion which would impact the security of the service but where the workaround is as secure as the original solution (i.e. the only impact on risk is in ensuring that the workaround is performed, but where procedures have been agreed and are in place).

## 7. TEST DATA

Test data including any operator entered scripts that are required to run the Acceptance Test are defined below.

**Business Test Thread:** Not applicable

**High Level Test Plan(s):** Not applicable (but see R925/13 and (26))

**Organisation:** Not applicable

## 8. AUTHORITY RESPONSIBILITIES

This section describes the AUTHORITY's or AUTHORITIES' Responsibilities in relation to this Acceptance Test. Particular Acceptance Tests may also require additional participation and responsibility by the AUTHORITY or AUTHORITIES.

### 8.1 APPOINT TEST MANAGER

The AUTHORITY or AUTHORITIES shall nominate a Test Manager and other representatives to review the tests prior to commencement of the test.

### 8.2 ACCEPTANCE INCIDENT REPORTS

The nominated representatives and Test Manager shall be diligent in raising complete, accurate and timely Acceptance Incident Reports as set out within this Acceptance Specification.

### 8.3 ACCEPTANCE INCIDENT ANALYSIS REPORTS

The Test Manager shall be diligent in returning signed Acceptance Incident Analysis Reports with their decision (e.g. Accept, Reject, Discuss) normally within five working days, or when urgency is requested by Pathway, within two working days of receipt from Pathway. A copy of all correspondence will be faxed to reduce delay.

### 8.4 ATTENDANCE AT TRIALS AND REVIEWS

The nominated representatives shall at their discretion attend Acceptance Test Trials and Reviews including repeat Tests at reasonable times and reasonable locations and with reasonable advance notice by Pathway.

### 8.5 MANAGEMENT AND CO-ORDINATION

The Test Manager shall be the single point of communication and co-ordination with Pathway's nominated Test Manager for all matters concerning this Acceptance Test from its initial planning through to Acceptance.

### 8.6 PROGRESS REVIEWS

Unless otherwise waived by both parties, Pathway's Test Manager and the AUTHORITY's or AUTHORITIES' Test Manager shall meet each week to review the progress and actions of both parties until Acceptance of the Acceptance Test is achieved. The time and location of review meetings will be scheduled with at least two week's advance notice by Pathway.

## 9. CONTRACTOR RESPONSIBILITIES

The Contractor shall nominate a Test Manager for each Test who shall be the single point of communication and co-ordination with the AUTHORITY's or AUTHORITIES' Test Manager for all matters concerning this Acceptance Test from its initial planning through to Acceptance.

Upon receipt of a signed Acceptance Incident Analysis Report from the AUTHORITY or AUTHORITIES, where correction is required to be re-tested within the same phase of Acceptance Test, the Contractor will return the amended component(s), on average, within 4 days. This will include re-testing necessary as per the agreed test strategies.

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*End to End Service  
Acceptance Specification*

Ref.: RS/ACS/001  
Version: 1.0  
Date: 24/12/98

**10. ACCEPTANCE TRIAL TEST CONDITIONS**

None, but see Review Criterion 925/13.