PinICL Export PC0011992

Ref	Summary		Opened	Last update	Customer	Product Group
Logged By			Closed	Status		Product At Fault
PC0011992	Multiple concurrent sessions can be obtained		12/06/1998 11:17:05	24/09/1998 15:22:11		General/Other/Misc
Harrison			24/09/1998 15:22:09	C		

References

Name	Value
Test reference	OPS05_1.12
Work Package	PWY_WP_1350
Other	MOR2 BASELINE

Products

Activities

Date	User	Comment
12/06/1998 10:17:05	[Martyn Harrison]	CALL PC0011992 opened
12/06/1998 10:17:05	[Martyn Harrison]	References entered are:-
12/06/1998 10:17:05	[Martyn Harrison]	T Test reference : OPS05_1.12
12/06/1998 10:17:05	[Martyn Harrison]	Target Release entered: Release 2.0
12/06/1998 10:17:05	[Martyn Harrison]	Multiple concurrent sessions can be obtained
12/06/1998 10:17:05	[Martyn Harrison]	When a user id is logged in at one terminal, and commits to a lengthy report,
12/06/1998 10:17:05	[Martyn Harrison]	logging in as that user on another terminal is permitted. The system attempts
12/06/1998 10:17:05	[Martyn Harrison]	to transfer the session from the original terminal, but times out, leaving
12/06/1998 10:17:05	[Martyn Harrison]	the user id logged in on both terminals. The system appears not to allow both
12/06/1998 10:17:05	[Martyn Harrison]	user ids to make transactions simultaneously, but becomes unstable.
12/06/1998 10:17:06	[Martyn Harrison]	CALL PC0011992:Priority D:CallType U - Target 26/06/98 11:17:05
12/06/1998 10:17:06	[Martyn Harrison]	The Call record has been assigned to the Team Member: John Lyon
12/06/1998 14:09:37	[John Lyon]	F} Response :
12/06/1998 14:09:37	[John Lyon]	Please investigate why log to two terminals allowed.
12/06/1998 14:09:37	[John Lyon]	[END OF REFERENCE 4374657]
12/06/1998 14:09:37	[John Lyon]	Responded to call type U as Category 17 -TL confirmed
12/06/1998 14:09:38	[John Lyon]	The response was delivered on the system
12/06/1998 14:09:38	[John Lyon]	The Call record has been transferred to the Team: Sec-Dev

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By		Closed	Status		Product At Fault
PC0011992	Multiple concurrent sessions can be obtained	12/06/1998 11:17:05	24/09/1998 15:22:11		General/Other/Misc
Harrison		24/09/1998 15:22:09	C		

15/06/1998 16:58:20	Alan D'Alvarez	The Call record has been transferred to the Team: Counter-Dev
16/06/1998 16:33:27	[Martin Urch]	- Business Impact provisionally assessed as 3
18/08/1998 17:16:32	Lionel Higman	The Call record has been transferred to the Team: EPOSS-Pre-Dev
18/08/1998 17:16:32	Lionel Higman	Hours spent since call received: 0 hours
19/08/1998 08:57:59	[David McDonnell feb01]	The call references have been updated. They are now:-
19/08/1998 08:57:59	[David McDonnell feb01]	Test reference : OPS05_1.12
19/08/1998 08:57:59	[David McDonnell feb01]	T Work Package : PWY_WP_1186
19/08/1998 08:58:00	[David McDonnell feb01]	F} Response :
19/08/1998 08:58:00	[David McDonnell feb01]	This problem should be fixed by this WP with the new module
19/08/1998 08:58:00	[David McDonnell feb01]	"stopdesktoptransfer".
19/08/1998 08:58:00	[David McDonnell feb01]	[END OF REFERENCE 5617337]
19/08/1998 08:58:01	[David McDonnell feb01]	Responded to call type U as Category 4 -Product error fixed
19/08/1998 08:58:01	[David McDonnell feb01]	The response was delivered on the system
19/08/1998 08:58:02	[David McDonnell feb01]	The Call record has been transferred to the Team: EPOSS-Pre-Dev
19/08/1998 09:00:46	[David McDonnell feb01]	The Call record has been transferred to the Team: EPOSS-Dev
19/08/1998 09:01:04	[David McDonnell feb01]	The Call record has been assigned to the Team Member: Les Ong
19/08/1998 12:44:26	[David McDonnell feb01]	The Call record has been transferred to the Team: EPOSS-Rel
28/08/1998 12:25:00	[David McDonnell feb01]	The call references have been updated. They are now:-
28/08/1998 12:25:00	[David McDonnell feb01]	Test reference : OPS05_1.12
28/08/1998 12:25:00	[David McDonnell feb01]	Work Package : PWY_WP_1186
28/08/1998 12:25:00	[David McDonnell feb01]	T System baseline : MO2 BASLINE
01/09/1998 09:34:02	[Peter Morgan jun01]	The call references have been updated. They are now:-
01/09/1998 09:34:02	[Peter Morgan jun01]	Test reference : OPS05_1.12
01/09/1998 09:34:02	[Peter Morgan jun01]	Work Package : PWY_WP_1186
01/09/1998 09:34:02	[Peter Morgan jun01]	T Other : MOR2 BASLINE
01/09/1998 10:55:53	[Peter Morgan jun01]	The call references have been updated. They are now:-

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By		**Closed**	**Status**		**Product At Fault**
PC0011992	Multiple concurrent sessions can	12/06/1998 11:17:05	24/09/1998 15:22:11		General/Other/Misc
Harrison	be obtained	24/09/1998 15:22:09	C		

01/09/1998 10:55:53	[Peter Morgan jun01]	Test reference : OPS05_1.12
01/09/1998 10:55:53	[Peter Morgan jun01]	Work Package : PWY_WP_1186
01/09/1998 10:55:53	[Peter Morgan jun01]	T Other : MOR2 BASELINE
02/09/1998 06:41:16	[David McDonnell feb01]	The Call record has been transferred to the Team: EPOSS-Dev
02/09/1998 07:05:23	[David McDonnell feb01]	The Call record has been assigned to the Team Member: John Warwick
02/09/1998 08:14:38	[John Warwick feb01]	This is an error - all the reports have been locked when they have been
02/09/1998 08:14:38	[John Warwick feb01]	prepared, not when they are being prepared, in the case of the snapshot
02/09/1998 08:14:38	[John Warwick feb01]	reports they are will need to be locked at the prepare time fix in 1350.
02/09/1998 16:37:33	[David McDonnell feb01]	The call references have been updated. They are now:-
02/09/1998 16:37:33	[David McDonnell feb01]	Test reference : OPS05_1.12
02/09/1998 16:37:33	[David McDonnell feb01]	T Work Package : PWY_WP_1350
02/09/1998 16:37:33	[David McDonnell feb01]	Other : MOR2 BASELINE
02/09/1998 16:37:34	[David McDonnell feb01]	The Call record has been transferred to the Team: EPOSS-Rel
03/09/1998 09:00:28	Eric Jennings	retested and now ok
03/09/1998 09:00:30	Eric Jennings	The Call record has been transferred to the Team: EPOSS-Post-Rel
03/09/1998 09:00:30	Eric Jennings	Hours spent since call received: 0 hours
04/09/1998 16:16:28	Eric Jennings	ok on ST01 MOR2 baseline plus wp1434
04/09/1998 16:16:28	Eric Jennings	The Call record has been transferred to the Team: EPOSS-Close
04/09/1998 16:16:29	Eric Jennings	Hours spent since call received: 0 hours
14/09/1998 11:43:37	[Martyn Harrison]	F} Response :
14/09/1998 11:43:38	[Martyn Harrison]	On our build 9F counters, attempting to transfer while a report is being
14/09/1998 11:43:38	[Martyn Harrison]	prepared now reports that it cannot as it is locked to the first session, in
14/09/1998 11:43:38	[Martyn Harrison]	other words this appears to be fixed now.
14/09/1998 11:43:38	[Martyn Harrison]	[END OF REFERENCE 6171383]
14/09/1998 11:43:38	[Martyn Harrison]	Responded to call type U as Category 2 -Progress update
14/09/1998 11:43:39	[Martyn Harrison]	The response was delivered on the system

Ref	Summary	Opened	Last update	Customer	Product Group
Logged By		**Closed**	**Status**		**Product At Fault**
PC0011992	Multiple concurrent sessions can be obtained	12/06/1998 11:17:05	24/09/1998 15:22:11		General/Other/Misc
Harrison		24/09/1998 15:22:09	C		

24/09/1998 14:22:09	[John Lyon]	CALL PC0011992 closed: Category 7, Type U
24/09/1998 14:22:11	[John Lyon]	Hours spent since call received: 0.1 hours