

From: Amy Prime [GRO]
To: "Matthew.Lenton [GRO]" <[GRO]>, "Lucy Bremner" [GRO]
Cc: "pete.newsome [GRO]" <[GRO]>, "Dave.Ibbett [GRO]" <[GRO]>, Jonathan Gribben [GRO], Andrew Parsons <[GRO]>
Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]
Date: Mon, 18 Feb 2019 17:25:41 +0000
Importance: Normal
Inline-Images: image001.png; image002.png; image003.png; image60a268.PNG; imagef56604.PNG; imagea2bb40.PNG

Hi Matthew

Do you know how many KELs would fall within the category: "*Deleted KELs that are no longer retrievable*"?

Many thanks

Amy

Amy Prime
Solicitor
Womble Bond Dickinson (UK) LLP

d: [GRO]
m:
t:
e:

[Stay informed: sign up to our e-alerts](#)



womblebond dickinson.com



From: Matthew.Lenton [GRO] [mailto:[GRO]]
Sent: 13 February 2019 11:56
To: Amy Prime; Lucy Bremner
Cc: pete.newsome [GRO]; Dave.Ibbett [GRO]; Jonathan Gribben; Andrew Parsons
Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

Amy,

Please see my comments below. No need for apologies, I think I have now made it clearer below (including to myself).

Matthew Lenton
Post Office Account Document Manager

P&PS, Digital Technology Services

Fujitsu

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Phone: [GRO]

Email: [GRO]

Web: <https://www.fujitsu.com/global/>

From: Amy Prime [mailto:[GRO]]
Sent: 13 February 2019 10:31
To: Lenton, Matthew <[GRO]>; Lucy Bremner <[GRO]>
Cc: Newsome, Pete <[GRO]>; Ibbett, Dave <[GRO]>;
Jonathan Gribben <[GRO]>; Andrew Parsons <[GRO]>
Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

Hi Matthew

Apologies, if you have explained these points before but please could I clarify a couple of queries on the Known Error Log:

1. PinICL system – it is correct that the PinICL entries are stored on an access database which is accessible?
[Matthew Lenton] *There are two Access databases that contain some details of archived PinICLs, but they were created some years ago by someone who has been retired for several years, and our understanding is that they appear to be incomplete both in terms of a) not containing all of the original information that was stored against those PinICL details that they do contain, and b) not containing between them all of the PinICLs that existed. We are not sure of the criteria that was used for selecting the PinICLs to be archived. We have provided details of some PinICLs, but for the reasons given above, we don't believe that it is necessarily reliable.*
2. Deleted KELs - are not retrievable? Or were provided to us on 5 November 2018 (see attached email chain – email on 12 Dec @ 16:30)?

[Matthew Lenton] There are two categories of Deleted:

- a) Deleted KELs that are no longer retrievable due to being completely deleted, before SSC started saving them into a “Deleted table”. These cannot be provided, and if a KEL is referred to by us as not being retrievable, and, I believe, all KELs that are referred to in Coyne's report as not having been disclosed, then they fall into this category.
- b) Deleted KELs that are retrievable due to being deleted into a “Deleted table”. These would no longer be included in any SSC searches, even by changing the default search

criteria as described in 3 below. We believe that the functionality to save a deleted KEL was introduced in July 2008; however, the dates of KELs within the deleted table are based on when the KEL was created, rather than when it was deleted, so it is not completely clear when the change occurred (and noting that there could be retrievable KELs in that table which we have provided that are older than KELs that are not retrievable, due to when they were deleted). This is the set we provided in November.

3. Deactivated KELs – these were provided to us in the extract in March 2018, or on 5 November 2018? **[Matthew Lenton]** *These are KELs that have not been deleted into the “Deleted table” but are excluded from SSC’s default searches, which focus on Live KELs, but can be included easily by changing search criteria. These were provided in the original set in March.*
4. Deprecated KEL - these were provided to us in the extract in March 2018, or on 5 November 2018? **[Matthew Lenton]** *When a KEL is updated, the old version of that same KEL is deprecated, so these are superseded versions of live or deactivated KELs. We have only provided the most recent versions, so we have not separately provided these superseded versions. Note that there are no deprecated versions of KELs in the category 2a) – i.e. if a KEL was deleted prior to the introduction of the Deleted table function then all versions were deleted.*
5. Live KELs – these were provided to us in March 18 and December 18. **[Matthew Lenton]** *These were provided in March, with those in category 3 above.*
6. Other KELs – are there are other types of KELs which do not fall within the above categories? **[Matthew Lenton]** *No, the above categories 2 to 5 cover all KELs.*

Many thanks

Amy

Amy Prime

Solicitor
Womble Bond Dickinson (UK) LLP

d: 
m:
t:
e:

[Stay informed: sign up to our e-alerts](#)



womblebond Dickinson.com



From: [Matthew.Lenton](#)  [mailto:](#) 

Sent: 06 February 2019 13:37

To: Lucy Bremner

Cc: [pete.newsome](#)  [Dave.Ibbett](#)  Amy Prime; Jonathan Gribben; Andrew Parsons

Subject: RE: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

Lucy,

We've located an archive of PinICL entries which contains some of the calls you listed, though not all, as annotated on the list in your email below, noting that I have also added in the references that you asked about on 31-Jan-2019, and the archived records for those are attached. The archiving was done some years ago as an export to Access, and this Excel extract is identical in format to the Access records, so clearly any original formatting from the PinICL system has been lost.

Dates for the PinICLs that I have supplied are on the sheet, for those we don't have we have no other information regarding dates other than what is suggested in the report.

The KELs listed below are all deleted rather than deprecated or archived, and are therefore not retrievable.

Matthew Lenton
Post Office Account Document Manager

P&PS, Digital Technology Services

Fujitsu

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Phone:

Email:

Web: <https://www.fujitsu.com/global/>

From: Lucy Bremner [<mailto:>
Sent: 06 February 2019 10:40
To: Lenton, Matthew
Cc: Newsome, Pete ; Ibbett, Dave ; Amy Prime ; Jonathan Gribben ; Andrew Parsons
Subject: Peaks / Kels which have not been disclosed but referred to by Coyne [WBDUK-AC.FID27032497]

Matthew,

Jason Coyne has referred to a number of Peaks / KELs in his supplemental report that he states have not been disclosed. Can you let me know why they are not in the PEAK / KEL extracts we have received from you? Is it because they were all from the system "PinICL"? If you can provide any dates relating to them that would be appreciated.

The list is as follows:

- PC0021327 *[Matthew Lenton] Not in PinICL Archive.*
- PC0032801 *[Matthew Lenton] See attached info from PinICL archive.*
- PC0038631 *[Matthew Lenton] See attached info from PinICL archive.*
- PC0044101 *[Matthew Lenton] See attached info from PinICL archive.*
- PC006863 we think this must be PC0006863 *[Matthew Lenton] See attached info from PinICL archive.*
- PC0069918 *[Matthew Lenton] Not in PinICL Archive.*
- PC014479 we think this must be PC0014479 *[Matthew Lenton] See attached info from PinICL archive.*

KELs:

- MWright531p *[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2000.*
- AChambers4410R *[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2002.*
- RColeman2110J *[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2000.*
- DRowe304L *[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2002.*
- PSteed34T *[Matthew Lenton] This is a deleted KEL, not a deactivated KEL, therefore cannot be retrieved. Report suggests this is from 2001.*

Thanks,

Lucy

Lucy Bremner

Associate
Womble Bond Dickinson (UK) LLP



[Stay informed: sign up to our e-alerts](#)



womblebond dickinson.com



Please consider the environment! Do you need to print this email?

The information in this e-mail and any attachments is confidential and may be legally privileged and protected by law. [matthew.lenton](#) **GRO** is only authorised to access this e-mail and any attachments. If you are not [matthew.lenton](#) **GRO**, please notify [lucy.bremner](#) **GRO** as soon as possible and delete any copies. Unauthorised use, dissemination, distribution, publication or copying of this communication or attachments is prohibited and may be unlawful. Information about how we use personal data is in our [Privacy Policy](#) on our website.

Any files attached to this e-mail will have been checked by us with virus detection software before transmission. Womble Bond Dickinson (UK) LLP accepts no liability for any loss or damage which may be caused by software viruses and you should carry out your own virus checks before opening any attachment.

Content of this email which does not relate to the official business of Womble Bond Dickinson (UK) LLP, is neither given nor endorsed by it.

This email is sent by Womble Bond Dickinson (UK) LLP which is a limited liability partnership registered in England and Wales under number OC317661. Our registered office is 4 More London Riverside, London, SE1 2AU, where a list of members' names is open to inspection. We use the term partner to refer to a member of the LLP, or an employee or consultant who is of equivalent standing. Our VAT registration number is GB123393627.

Womble Bond Dickinson (UK) LLP is a member of Womble Bond Dickinson (International) Limited, which consists of independent and autonomous law firms providing services in the US, the UK, and elsewhere around the world. Each Womble Bond Dickinson entity is a separate legal entity and is not responsible for the acts or omissions of, nor can bind or obligate, another Womble Bond Dickinson entity. Womble Bond Dickinson (International) Limited does not practice law. Please see www.womblebond dickinson.com/legal notices for further details.

Womble Bond Dickinson (UK) LLP is authorised and regulated by the Solicitors Regulation Authority

Unless otherwise stated, this email has been sent from Fujitsu Services Limited (registered in England No 96056); Fujitsu EMEA PLC (registered in England No 2216100) both with registered offices at: 22 Baker Street, London W1U 3BW; PFU (EMEA) Limited, (registered in England No 1578652) and Fujitsu Laboratories of Europe Limited (registered in England No. 4153469) both with registered offices at: Hayes Park Central, Hayes End Road, Hayes, Middlesex, UB4 8FE.

This email is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this email has not been intercepted and amended or that it is virus-free.

Unless otherwise stated, this email has been sent from Fujitsu Services Limited (registered in England No 96056); Fujitsu EMEA PLC (registered in England No 2216100) both with registered offices at: 22 Baker Street, London W1U 3BW; PFU (EMEA) Limited, (registered in England No 1578652) and Fujitsu Laboratories of Europe Limited (registered in England No. 4153469) both with registered offices at: Hayes Park Central, Hayes End Road, Hayes, Middlesex, UB4 8FE.

This email is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this email has not been intercepted and amended or that it is virus-free.