

<b>Fujitsu Services Ltd</b>		CCN NO: 1600	
<b>CHANGE CONTROL NOTE (CCN)</b>			
CCN TITLE: The extension of the defined Services to 31 <sup>st</sup> March 2023		CHANGE ADMINISTRATION USE ONLY.  CR NO: N/A  CP NO: N/A	
RELEASE: Release Independent		EXPIRY DATE: 31/03/2016	
CCN RAISED BY: Michael Harvey		RAISED DATE: 22/02/2016	
SUBMISSION DATE: 22/02/2016			
EMERGENCY CHANGE PROCEDURE INVOKED: YES/NO			
EMERGENCY IMPLEMENTATION DATE:			
ATTACHMENTS: YES / NO [If yes, Number of]: Three			
FUJITSU SERVICES APPROVAL	DATE	POST OFFICE LTD APPROVAL	DATE
SUMMARY and REASON FOR CHANGE:			
<p>Post Office Limited ("Post Office") has requested that Fujitsu Services Limited ("Fujitsu Services") extend its Agreement with Post Office for the delivery of defined HNG-X Services until 31<sup>st</sup> March 2023.</p> <p>Post Office and Fujitsu Services, on execution of this change control note, will extend the Horizon Agreement to 31 March 2023 and Post Office and the Fujitsu Services Holdings plc (the "Guarantor") intend to execute a deed of amendment of even date in respect of a guarantee between the Guarantor and Post Office dated 31 December 2002, as amended by the terms of a deed dated 26 September 2013.</p>			

## DETAILS OF CHANGE:

### 1 OVERVIEW

- 1.1 Post Office has revised its view of how the Towers Model will work in the future. As a result of this review it has elected to terminate its Front Office Tower provider agreement and extend the current Agreement with Fujitsu Services until 31<sup>st</sup> March 2023.
- 1.2 This CCN1600 extends some of the current services to 31<sup>st</sup> March 2023 and provides an amended financial structure, including varying those prices originally agreed in CCN1500a. For the avoidance of doubt, the provisions of CCN1400 and CCN1500a shall remain in force save as expressly varied by this CCN1600.
- 1.3 Paragraphs 3 and 4 below set out those services that are expiring and/or being extended.
- 1.4 Given the change in approach, the Services shall no longer be referred to as “Transitional Support Services” and as such that definition and references to it shall lapse. However, given that not all of the Services are being extended to the new expiry date, reference to the term “Expiring Services” shall be retained.

### 2 NOT USED

### 3 REPLACEMENT OF OTHER OPERATIONAL SERVICES

- 3.1 The Expiring Services shall expire as follows:

3.1.1 The Operational Business Change (Branch Change) Service, Branch Network Service and Branch Network Resilience Service and CMT Service will expire on 31<sup>st</sup> March 2017 and as such are not part of this extension.

3.1.2 The POLSAP Hosting Service, POLSAP Applications Support Service and support for the Credence/ MDM Service and the Salesforce Support Service will expire on 31<sup>st</sup> March 2016 and as such are not part of this extension.

- 3.2 Both parties acknowledge that Post Office may request further extensions to the Expiring Services referenced in paragraphs 3.1 and 3.2 above to further facilitate the Towers Model transition or otherwise. Both parties agree to act reasonably in response to such a request and any associated negotiation of terms, in particular, Fujitsu Services agrees to mitigate its costs of supply and any stranded costs with respect to any further extensions of the Expiring Services to the extent it is reasonably possible to do so having regard to, amongst other things, the timing of any request relative to the expiry date of the Expiring Services. Post Office acknowledges that an extension may need to be for a longer period than the revised transition date requested.

- 3.3 In addition, Test Rigs, as described and defined in CCN1420a, shall expire on 31<sup>st</sup> March

2017 but it is acknowledged by Post Office that the requirement for Test Rigs will be included as a "P.O. Ltd Responsibility" for this extension and as such that the parties shall agree, under a subsequent CCN, to an extension to the Test Rigs through to 31<sup>st</sup> March 2022 and review thereafter (both parties acting reasonably) to enable future development on the Horizon platform. For the avoidance of doubt, the charges for this extension are not included in this CCN1600.

3.4 In accordance with CCN1500a, in the event the parties agree to subsequently extend any of the Expiring Services, the parties acknowledge that if Post Office gives notice to terminate any of those Expiring Services after 1 April 2017 then the notice period will be six months.

3.5 It has also been noted that two Service Descriptions, POL MI Hosting Service and Credence/MDM comprise the same outputs and as such it is agreed that POL MI Hosting Service shall be deleted and all references to it in the Agreement removed and replaced by Credence/MDM.

3.6 As part of any termination or expiry of any Services it is agreed that as part of impacting the remaining Services the parties shall review the applicability of the Call Off Services in Table B in Schedule B3.1.

#### **4 EXTENDED SERVICES**

4.1 The duration of the Agreement (and the Services which are not Expiring Services ) shall be extended such that the new expiry date shall be 31<sup>st</sup> March 2023.

4.2 The basic premise of this extension is that both parties have agreed that the risk profile during the extended period shall remain broadly as it is now and that the hardware and software used to provide the Services should be upgraded if required to remain within support. The responsibility for procuring upgrades to hardware and software components remains with Post Office. As such Post Office shall agree to maintain the risk profile broadly as at the date of this CCN 1600 and that the hardware and software used to provide the Services should be upgraded if required to remain within support via:

4.2.1 revision and re-planning work with respect to R&R2 project (CT1848) (such as using Redhat 7 operating system to ensure security to 2022) to be agreed via a further CT document;

4.2.2 a third risk and resilience project (referred to as "Trinity 3"), the precise detail of which is yet to be agreed until completion of a technical roadmap, but shall broadly comprise the scope set out in Part A of Annex B of this CCN; and

4.2.3 the extension of Test Rigs referred to in paragraph 3.3 above.

Both Post Office and Fujitsu Services shall act reasonably in agreeing these projects.

4.3 At the date of signature of this CCN1600, Oracle's extended support of the Oracle 11g database is expected to end on 31<sup>st</sup> December 2020, the Oracle Linux operating system

security patching and support ends on 31<sup>st</sup> March 2021 and the Oracle M4000 server support for the main batch database ends in September 2018. If Oracle does not extend these periods of support and the parties agree not to refresh this database such that it goes out of Oracle extended support during the extension period, the parties have agreed that Fujitsu Services shall uplift the monthly Charge for the Data Centre Operations Service by £30,000 per month plus all Incidents associated with the Oracle database will be resolved on a Time & Materials basis. Oracle's position on support may evolve and future direction will be agreed as part of the jointly (Post Office and Fujitsu Services) agreed technology roadmap as described in paragraph 4.7 below and then implemented via further CCNs and CTs.

4.4 Post Office acknowledges that a further review will be required to understand what additional risk and resilience projects are required to cover the period 1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023 to maintain the current service risk profile and as such Post Office will remain responsible for procuring and paying for any additional works identified. However, both parties acknowledge and agree, subject to paragraph 4.3 above, that notwithstanding the specified scope in Annex B to this CCN and any risk and resilience project for 1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023, they shall work together (acting reasonably) to agree the most cost effective (to Post Office) means, provided that the risk in delivery (to Fujitsu) is not negatively affected, of maintaining service surety over the term of the extension.

4.5 As a result of this extension, Fujitsu Services will need to extend its tenancy at the Belfast datacentres beyond their current expiry date of December 2018. Post Office agrees in return for Fujitsu Services managing this tenancy extension Post Office shall partially waive its rights to terminate the Agreement (and/or any and all of the extended Services) for convenience such that it may only exercise its rights of termination for convenience effective on or after 1<sup>st</sup> April 2021. The table in Schedule E, Annex 1 shall be amended accordingly. The Agreement shall expressly reference that any Termination Charges or Partial Termination Charges shall include the remaining lease charges (including any additional dilapidation costs) payable by Fujitsu Services for the Belfast datacentres through to 31<sup>st</sup> March 2023 as a stranded cost payable by Post Office, subject to:

4.5.1 Fujitsu Services mitigating such costs where it is reasonably possible to do so;

4.5.2 Fujitsu Services providing to Post Office evidence of such costs;

4.5.3 such costs not, in any event, being greater than the charges payable by Post Office had Post Office remained in the data centres until the end of the term; and

4.5.4 in relation to any Termination Charges, these shall in total be no greater than the relevant Termination Charge Cap. The Termination Charge Caps shall be as follows:

(a) £15,000,000 (fifteen million pounds), where Post Office terminates this Agreement between 1 April 2021 and 31 March 2022 (inclusive); and

(b) £10,000,000 (ten million pounds), where Post Office terminates this Agreement between 1 April 2022 and 30 March 2023 (inclusive).

For the avoidance of doubt, the Expiry Licence Fee and Termination Licence Fee are not part of the Termination Charge and as such are not included in the Termination Charge Cap.

4.6 It is noted by both parties that it has not been possible to conclude the extension to the leases prior to execution of this CCN1600. To this end, there remains a risk that the lease



extensions will not be concluded and that Fujitsu Services will be required to transition the hosted equipment to a replacement datacentre. In the unlikely event that this risk crystallises such that Fujitsu Services has to exit a datacentre, Fujitsu Services shall not be entitled to charge Post Office its own costs of moving and re-installing the equipment (nor any moving and installing costs relating to Fujitsu Service's Sub-contractors or suppliers). However, Post Office shall (and shall procure its third party suppliers, clients and customers shall) facilitate such a transition (at no additional cost to Fujitsu Services) by:

- 4.6.1 arranging and procuring Post Office's third party suppliers, clients and customers shall install and parallel run network connections needed to the existing and new datacentres; and
- 4.6.2 participating (and procuring participation by its third party suppliers, clients and customers shall participate) in the planning and implementation for the connection migrations in line with an agreed project plan,

and a let on any service levels to enable the movements and/or replacement of the relevant hardware/infrastructure.

- 4.7 Over the course of the term to 31<sup>st</sup> March 2023, it is the agreed intention of both parties that the Services and the underlying infrastructure from which they are provided shall evolve as Post Office's business requirements change and also in line with new technology. The parties acknowledge and agree that this evolution should include standardisation (e.g. of the interfaces and moving to a Fujitsu Services Cloud based hosting capability) and that such standardisations should then be capable of being benchmarked. Fujitsu Services and Post Office will work together to jointly agree a technology roadmap and plan which will cover issues such as standardisation and changes to support by third party licensors (e.g. Oracle). The existing CCN and CT processes shall be used to agree the technology roadmap and plan and any subsequent changes. The parties have a joint expectation that service will move to a Fujitsu Services Cloud based shared infrastructure during the life of the contract, enabling lower run costs.

## **5 RATE CARD**

- 5.1 Subject to the condition in paragraph 5.3 below, the parties have agreed that the current Rate Cards (on-shore and off-shore) shall be amended in accordance with Annex C to this CCN1600 for on-shore and off-shore rates. These new Rate Cards comprise an average 18% discount to the on-shore rate and 22% discount for the off-shore rate.
- 5.2 These new Rate Cards shall take effect on 1<sup>st</sup> April 2016 and as such shall apply to all new projects contracted after 1<sup>st</sup> April 2016. All in-flight projects shall remain on the current rate card, unless otherwise agreed. The new Rate Cards do not include the indexation calculation for 2015/16 (and subsequent years). Indexation shall apply to the rates in the Rate Cards from 1 April 2016 on the basis of the procedure set out in the Agreement.
- 5.3 As a condition for the introduction of these new Rate Cards, Post Office commits to 16 full time equivalent on-shore posts in line with the current "Core Team" model from 1<sup>st</sup> April 2017 to 31<sup>st</sup> March 2023.
- <sup>5.4</sup> There shall be no other discount regime unless otherwise agreed on a case by case basis and as such the additional committed monthly spend discount mechanism detailed in

paragraph 13 of Annex 3 to Schedule A2 shall lapse on 31<sup>st</sup> March 2017.

## **6 CHARGES**

### **6.1 Revised Schedule D1**

The revised Annex B to Schedule D1 is set out in Annex D to this CCN and sets out details of the following:

6.1.1 the unmodified Operational Charges for the Services through to 31<sup>st</sup> March 2017; and

6.1.2 the Operational Charges for the Services continuing from 1<sup>st</sup> April 2017 to 31<sup>st</sup> March 2023.

6.2 The Operational Charges are subject to the following assumptions:

#### **6.2.1 Network Tower dependency**

A branch Network is required which shall be provided by Verizon on or before 1<sup>st</sup> April 2017. It is assumed that the implementation/ deployment of the new network and any associated service activity required of Fujitsu Services by Post Office (including in order to provide the Services) will be fulfilled and contracted as part of the branch network exit activity (and be subject to additional charges).

#### **6.2.2 Back Office Tower**

Migration of those elements of the Expiring Services to the Back Office Tower provider (POLSAP Services, Credence/MDM Hosting Service) and ongoing connectivity of the Horizon system to the replacement Back Office systems and any associated service changes shall be contracted as part of the associated Exit activity and may impact the ongoing Service charges (which will be agreed via a CCN). No charges for this activity or Expiring Services beyond the dates set out above are included in this CCN.

#### **6.2.3 EUC Tower**

a) Horizon Anywhere (developed under CT 1765, which delivers a deployable package master to the EUC Tower provider for them to deploy) would be rolled out and completed by 31<sup>st</sup> March 2017. To this end, no costs for roll out or parallel running are included in this CCN and as such it is assumed that any changes to the services and variation to the Operational Charges will be covered under a roll out CCN for Horizon Anywhere, to be agreed by both parties, acting reasonably. This position is understood as the working position by the Horizon Anywhere tripartite working group.

b) HNGX counters will be completely replaced by HNGA counters by 31<sup>st</sup> March 2017. To this end, under the R&R2 programme (CT 1848) the equipment associated with these counters/ application are currently not being refreshed in the Belfast datacentres and

would be decommissioned. If a mixed Horizon Anywhere and HNGX estate is required beyond 31<sup>st</sup> March 2017 (a change to the current plan) then a review and solution design will be required. Any adjustment to the associated service charges (to reflect the dual running) and any additional equipment in the Belfast datacentres that will now have to be refreshed and not decommissioned as per current R&R2 programme plan will be covered by a CCN and CT respectively.

- c) The EUC Tower provider is responsible for all monitoring, management, AV, break fix and deployment of software onto the counters. It is recognised that Post Office has asked Fujitsu Services to develop some of these capabilities under Horizon Anywhere Gaps, CT1944a, (which covers such services as event collection, certificate signing etc. but excludes AV, operating systems, deployment etc.). The service changes and associated charges for this CT, normally captured in a CCN, are not factored into the Operational Charges proposed in this CCN and the R&R2 programme will require a change to refresh the associated datacentre equipment. This position is understood as the working position by the Horizon Anywhere tripartite working group.

6.3 Post Office and Fujitsu Services have agreed to reverse the variable to fixed charges position agreed as part of CCN1500a. To this end:

6.3.1 The minimum charge (equivalent to 37 Post Office Service Types) shall be removed from the Unit Charge per Post Office Service Type; and

6.3.2 The Unit Charge per Counter Position and Unit Charge per Branch shall be reintroduced and the fixed charge element (included to replace the variable element) removed. However, in order to align with Post Office's changes to the way it uses the Services and engages with its Customers:

- a) the definition of Counter Position shall be changed to:

"means an IT device (with a counter identifier within the Horizon system) where a Customer transacts business with a Counter Clerk or other Sub-Postmaster or Post Office representative or with a similarly automated back-office position in a Branch where a User carries out administration;"

- b) the Unit Charge per Counter Position shall be subject to a "floor" of 22,000 Counter Positions (current volume as at 4<sup>th</sup> January 2016 is 27,958).

#### 6.4 Indexation

CCN1400 included a waiver of some elements of Fujitsu Services' entitlement to uplift all Operational Charges in accordance with the indexation calculations referenced in paragraph 16 of Schedule D1 (Charges) on an annual basis. This partial waiver expires on 31<sup>st</sup> March 2017 and is not extended by this CCN1600 (or the previous CCN1500a). A credit mechanism is specified in Schedule D1 to reflect the agreement of £25 million for FY 17/18 for the scope of the extended Services as at the date of this CCN.

#### 6.5 Benchmarking

- 6.5.1 Both parties acknowledge that benchmarking the entire Agreement and/or elements of the Services has proved very difficult in the past.
- 6.5.2 To this end, the parties have agreed that whilst the right to benchmark the Agreement shall be reinstated, it shall be limited to the following elements of the Agreement:
- a) The on-shore and off-shore Rate Cards but Post Office shall only be entitled to benchmark these rate cards after 1<sup>st</sup> April 2020; and
  - b) Where the parties agree to a Gain Share project to transform an element of the Services and where it is agreed (both parties acting reasonably) that the transformed element of the Service is then delivered in a more industry standard way (for example via a Cloud IaaS mechanism), that standard element of the service shall be subject to the right to benchmark provided that such benchmark shall not apply until 18 months after the transformed element of the Services goes live.
- 6.5.3 In order to facilitate the benchmarking of these elements in the future, the parties have agreed to consider changes to Schedule D6 (Marketing Testing) to change the approach to make it capable of standard benchmarking.
- 6.5.4 Both Fujitsu Services and Post Office acknowledge that they will use reasonable endeavours to agree a revised benchmarking approach.

## 6.6 Invest to Save

- 6.6.1 As part of the financial model for the term extension, the parties have agreed to an "Invest to Save" model.
- 6.6.2 This model shall work as follows:
- a) Post Office commits to pay £1.3m at the beginning of each of the first three years of the extended term to Fujitsu.
  - b) In return, Fujitsu shall deliver the following savings against the Operational Charges in Annex C (both the committed payment from Post Office and the savings shall be subject to indexation from 1<sup>st</sup> April 2018 in accordance with the terms of the Agreement). In each year this shall be applied as a credit to the Operational Charges, pro-rated on a monthly basis:

	FY17/18	FY18/19	FY19/20	FY20/21	FY21/22	FY22/23
Invest to Save discounts to the Operational Charges	£0.11m	£0.57m (which equates to additional saving £0.46m)	£1.37m (which equates to an additional saving of £0.8m)	£2.06m (which equates to an additional saving of £0.69m)	£2.4m (which equates to an	£2.4m (which equates to the

			from the previous FY)	from the previous FY)	from the previous FY)	additi onal savin g of £0.34 m from the previ ous FY)	same savin g as the previ ous FY)	
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- c) For the avoidance of doubt, the Invest to Save mechanism detailed above does not compound the savings. As such the Invest to Save discount is applied to the Operational Charge for that Financial Year (including any adjustments for RPI) excluding any previous Invest to Save discounts in the previous years. Hence the FY21/22 and FY22/23 charges (for the same scope) would be the same (after the discount) save for the application of indexation. To this end, if the indexation rates were zero for the term of this deal, the Operational Charges for the scope of the extended services, detailed in paragraph 4.1 above (excluding the “Core Team” commitment) would look as follows:

	<b>FY17/18</b>	<b>FY18/19</b>	<b>FY19/20</b>	<b>FY20/21</b>	<b>FY21/22</b>	<b>FY22/23</b>
Annual Operational Charge for extended service scope (excluding Core Team commitment)	£25m - £0.11m	£25m - £0.57m	£25m - £1.37m	£25m - £2.06m	£25m - £2.4m	£25m - £2.4m

- <sup>d)</sup> It shall be at Fujitsu Services' absolute discretion what projects it implements in order to achieve the required savings in its cost base but provided that Post Office makes the capital investments detailed above, this shall be at Fujitsu Services' risk. In order to enable Fujitsu Services to achieve these required savings, Post Office



acknowledges and agrees that Fujitsu Services may need to make technical changes to the solution, assets and/or restructure its resources and/or increase its off-shore capability and as such, to the extent to which Fujitsu Services is required to ask consent from Post Office to enact these or any other changes, Post Office shall not unreasonably withhold or delay such consent and the costs of any such technical change shall be borne by Fujitsu Services.

- 6.6.3 This Invest to Save model is separate from the current contracted Gain Share mechanism which shall remain available for both parties to make use of in the future. However, for the avoidance of doubt, no single project can be part of this Invest to Save model and the Gain Share mechanism and as such it shall be at Fujitsu Services' absolute discretion whether it elects to deliver a project as part of its commitment under the Invest to Save mechanism or the Gain Share approach. The parties agree this is fair given the fact that Fujitsu Services is taking the risk of achieving the requisite savings in the first place.

#### **6.7 Termination Charges**

- 6.7.1 For the avoidance of doubt, where the Agreement or Terminable Service is terminated in accordance with Clauses 47.7 and 47.10.2(a) it shall be subject to a Termination Charge or Partial Termination Charge as outlined in Schedule E.

The principles associated with the calculation of the Termination Charge and/or Partial Termination Charge are set out below:

- a) no Termination Charges or Partial Termination Charges shall be applicable to the Expiring Services provided they expire as follows: (i) Operational Business Change (Branch Change) Service, the Branch Network Service, Branch Network Resilience Service and CMT Service on 31<sup>st</sup> March 2017; and (ii) POLSAP Hosting Service, POLSAP Applications Support Service and support for the Credence Application (including the MDM application) and the Salesforce Support Service on 31<sup>st</sup> March 2016;
- b) in the event that Post Office elects to extend the expiry date of any Expiring Service, the Partial Termination Charge shall be calculated to the revised expiry date for that service;
- c) for all other Services, the Partial Termination Charge and the calculation of the Termination Charge for termination of the whole Agreement shall be calculated by reference to an expiry date of 31<sup>st</sup> March 2023; and
- d) payments by Post Office of Termination Charges or Partial Termination Charges shall be subject to:
  - (A) in relation to any stranded costs, Fujitsu Services mitigating its stranded costs where it is reasonably possible to do so;
  - (B) in relation to any stranded costs, Fujitsu Services providing to Post Office evidence of such stranded costs;
  - (C) in relation to any stranded costs, such stranded costs not, in any event, being greater than the relevant charges payable by Post Office had Post Office not terminated the relevant Services or whole Agreement (as applicable); and
  - (D) in relation to any Termination Charges, these shall in total be no greater than the relevant Termination Charge Cap. The "Termination Charge Cap" shall be as follows:

- (a) where Post Office terminates the Agreement for convenience between 1 April 2021 and 31 March 2022 (inclusive), the Termination Charge Cap shall be £15,000,000 (fifteen million pounds); and
- (b) where Post Office terminates the Agreement for convenience between 1 April 2022 and 30 March 2023 (inclusive), the Termination Charge Cap shall be £10,000,000 (ten million pounds).

For the avoidance of doubt, the Expiry Licence Fee and Termination Licence Fee are not part of the Termination Charge and as such are not included in the Termination Charge Cap.

## **7 PARENT COMPANY GUARANTEE**

Fujitsu Services shall obtain an extension to the current guarantee from Fujitsu Services Holdings plc such that it aligns to an expiry date of 31<sup>st</sup> March 2023. The form of the amendment to the parent company guarantee is included at Annex E to this CCN1600.

## **8 REDUNDANCY ON TERMINATION OR EXPIRY OF SERVICES (EXCLUDING THE EXPIRING SERVICES)**

With respect to the Services being extended to 31<sup>st</sup> March 2023 (which for the avoidance of doubt excludes the Expiring Services), Post Office agrees that without prejudice to any other rights and obligations in the Agreement, in the event of a termination or expiry of such services that takes effect on or after 1<sup>st</sup> April 2017, it shall indemnify Fujitsu Services with respect to any staff that do not transfer to the Next Supplier and are made redundant by Fujitsu Services within 30 business days of Fujitsu Services notifying Post Office in accordance with Clause 75.15 following the termination or expiry of the Agreement. This indemnity shall be capped at three million pounds (£3,000,000).

## **9 LIMIT OF LIABILITY**

The parties have agreed that Fujitsu Services annual aggregate cap on its liability shall increase to £15,000,000 (fifteen million pounds) for any and all claims by Post Office and/or any Tower Contractor arising in a Financial Year or at any time after the last Financial Year.

## **10 EXIT CHARGES**

For the avoidance of doubt, the provisions regarding the provision of the service desk call and transitional audit data set out in CCN1500a shall continue to apply.

## **11 IP LICENCE**

There will be a binding commitment (not an option) for Post Office to pay Fujitsu £10 million that will crystallise on 1 April 2023. In return, Post Office will receive a licence

(from expiry of the Agreement) giving it in perpetuity the Horizon Software IPR (as defined below) enabling Post Office and third party suppliers supporting Post Office's business to use the Horizon Software IPR. In the event that either party terminates the Agreement, then Post Office shall pay to Fujitsu Services the sum detailed in the table below and the licence shall commence upon payment of the licence fee:

<b>Date of termination of the Agreement</b>	
Up to and including 31 <sup>st</sup> March 2018	£25,000,000
From 1 <sup>st</sup> April 2018 to 31 <sup>st</sup> March 2019	£22,500,000
From 1 <sup>st</sup> April 2019 to 31 <sup>st</sup> March 2020	£20,000,000
From 1 <sup>st</sup> April 2020 to 31 <sup>st</sup> March 2021	£17,500,000
From 1 <sup>st</sup> April 2021 to 31 <sup>st</sup> March 2022	£15,000,000
From 1 <sup>st</sup> April 2022 to 30 <sup>th</sup> March 2023	£12,500,000

There is also the option for Post Office to receive the IPR licence and associated materials up to 12 months prior to the expiry of the Agreement, provided that, in re-procurement of services similar to the services provided by Fujitsu Services under the Agreement, there has been down selection to the Next Supplier. In these circumstances the £10 million fee will be increased to £12.5 million and will be payable prior to Post Office receiving the IPR licence and associated materials (therefore 12 months earlier).

In addition, there is the option for Post Office to receive the IPR licence and associated materials up to 12 months prior to termination of the Agreement by Post Office. The additional fee payable for early release in these circumstances will depend on the timing of the termination and how early the IPR licence and associated materials are to be provided relative to the termination date of the Agreement.

Further provisions in relation to the IPR licence, are contained below in the section headed "Proposed Revision to Wording of the Agreement".

## **12 LEGAL UPDATES and TOWERS UPDATE**

12.1 The original Agreement was signed in 1999 and since then there have been numerous changes in law. The parties agree that the Agreement should be updated via a separate, additional CCN to reflect the following changes in law:

- a) the General Data Protection Regulation (necessitating changes to the data protection provisions at Schedule A4 and clause 33.2);
- b) Rome II (necessitating changes to the law and jurisdiction provision at clause 71);
- c) the Bribery Act 2010 (necessitating an additional clause being added to the Agreement); and
- d) the Third Party Rights Act 1999 (necessitating an additional clause being added to the

Agreement),

and the parties shall negotiate in good faith to agree such separate, additional CCN.

12.2 Post Office and Fujitsu Services agree to formally review the delivery of the Services against the Towers Model beyond that agreed in Schedule F of the Agreement. For the avoidance of doubt, it is agreed by the parties that the final paragraph of Schedule F will still apply. The parties agree that they will use reasonable efforts to complete this review and agree any service and contract changes by 30 September 2016. This will include, but not be limited to, alignment to the Post Office IT Supply Chain Operational Working Agreements (OWA's), governance of the Services and the Change Control Procedure.

### 13 GENERAL

13.1 For the avoidance of doubt, both parties acknowledge that the warranty at Clause 15.2 of the Agreement was provided upon execution of CCN1200 and has no further effect under this CCN1600.

13.2 Terms used in this CCN which are not otherwise defined shall have the meaning given in the Agreement.

13.3 In the event of a conflict between this paragraph 13 together with paragraphs 1 to 12 above of this CCN and the revisions to the wording of the Agreement contained below, the revisions to the wording of the Agreement below shall take precedence.

13.4 Drafting in this CCN is aligned to baseline 10 of the Agreement as amended by the CCNs which has been executed thereafter, as listed in Annex A to this CCN1600.

### 14 EXIT

Fujitsu Services acknowledges that Post Office will be reviewing Schedule E (Exit) and related exit provisions and the parties will discuss revisions to exit e.g. preparation and maintenance of the exit strategy and exit plan, which will be effected in a later CCN. It is acknowledged by the parties that this review will consider the impact of the Expiring Services on the end-to-end service delivery risk currently owned by Fujitsu Services.

### PROPOSED REVISION TO WORDING OF THE AGREEMENT *( including Schedule reference ):*

Throughout the Agreement, "POL MI Hosting Service" shall be deleted and all references to it in the Agreement replaced with "Credence/MDM".

### CLAUSES:

## **Contents**

In the contents page of the Agreement, the reference to “Schedule B3.1 – HNG-X Services and Transitional Support Services” shall be deleted and replaced with “Schedule B3.1 - HNG-X Services”.

## **Recitals:**

A new Recital (j) shall be inserted in the Recitals to the Agreement as follows:

“(j) On 22 February 2016 the Parties signed CCN1600 which made certain changes to the Codified Agreement and the expiration date for the Codified Agreement was extended to 31<sup>st</sup> March 2023 . The Expiring Services shall expire on 31<sup>st</sup> March 2016 and 31<sup>st</sup> March 2017 as set out in the Codified Agreement (unless otherwise extended), with all other Services (save where terminated early in accordance with the terms of this Agreement) continuing until 31<sup>st</sup> March 2023.”

## **Main Body of the Clauses:**

A new clause 10.9 shall be added as follows:

“It is the agreed intention of the both parties that during the term of this Agreement the Services and the underlying infrastructure from which they are provided shall evolve as Post Office’s business requirements change and in line with new technology. The parties acknowledge and agree that this evolution should include standardisation, including but not limited to the interfaces and moving to a Fujitsu Services cloud based hosting capability, and that such standardisations should be capable of being benchmarked in accordance with Schedule D6. Fujitsu Services and Post Office will work together to jointly agree a technology roadmap and plan which will cover issues such as standardisation and changes to support by third party licensors (e.g. Oracle). The existing CCN and commercial terms processes shall be used to agree the technology roadmap and plan and any subsequent changes. The parties have a joint expectation that service will move to a Fujitsu Services cloud based shared infrastructure during the life of the contract, enabling lower run costs.”

A new Clause 24A shall be added as follows:

24A Market Testing

The provisions of Schedule D6 shall apply save that with respect to the provisions of paragraph



3 of Schedule D6 it shall be limited to the right to benchmark:

- a) the on-shore and off-shore Rate Cards but Post Office shall only be entitled to benchmark these rate cards after 1<sup>st</sup> April 2020; and
- b) where the parties agree to a Gain Share project to transform an element of the Services and where it is agreed (both parties acting reasonably) that the transformed element of the Service is then delivered in a more industry standard way (for example via a Cloud IaaS mechanism), that standard element of the service shall be subject to the right to benchmark provided that such benchmark shall not apply until 18 months after the transformed element of the Services goes live.

Insert a new Clause 30.19:

#### **30.19 Licences granted by Fujitsu Services**

This Clause 30.19 has been agreed by both Parties on the basis that this Agreement has been extended such that it expires on 31st March 2023. In the event that the term of this Agreement is shortened following a declaration of ineffectiveness pursuant to Regulation 98(2) of the Public Contracts Regulations 2015 SI 2015/102, then this Clause 30.19 shall lapse and have no effect.

Upon expiry or termination of this Agreement for whatever reason (including but not limited to Post Office terminating this Agreement for cause under Clause 47.1) the following provisions shall apply:

**30.19.1** Subject to Clause 30.19.4, upon expiry of this Agreement (on 31st March 2023) Post Office shall pay to Fujitsu £10,000,000 in accordance with Clause 30.19.5. Both Parties agree that if this Agreement is extended beyond 31st March 2023 that the fee payable on expiry of this Agreement shall be reduced based on the length of the extended term by reference to the equivalent time to value calculations used to calculate the Termination Licence Fee (in Clause 30.19.3) below.

**30.19.2** In the event that either Party terminates this Agreement, then Post Office shall pay to Fujitsu Services the sum calculated in accordance with Clause 30.19.3 (the “**Termination Licence Fee**”) in accordance with Clause 30.19.5. For the avoidance of doubt, where Post Office terminates the Agreement and pays to Fujitsu Services the fee pursuant to this Clause 30.19.2, it shall not be required to make any further payment referred to in Clause 30.19.1 or 30.19.4.

**30.19.3** Where Post Office terminates this Agreement, the obligation to pay the Termination Licence Fee will not arise until after the actual termination of this Agreement

(the “**Agreement Termination Date**”), unless Post Office at any time after serving notice to terminate this Agreement gives notice to Fujitsu Services requiring Fujitsu Services to provide earlier access to the Horizon Software IPR and Horizon IPR Materials (i.e. prior to the termination date of this Agreement). Where Post Office gives notice requiring such earlier access, Fujitsu Services shall provide such access in accordance with the provisions of this Agreement, provided that:

- (a) Fujitsu Services shall not be obliged to provide such access earlier than a date that is 12 months prior the date of termination of this Agreement; and
- (b) the fee that would otherwise be payable by Post Office on termination of this Agreement will be modified in these circumstances to reflect the date when Post Office requires access to the Horizon IPR Materials (the “**Termination Early Release Date**”).

The Termination Licence Fee payable pursuant to Clause 30.19.2 is calculated using the table below:

<b>Agreement Termination Date or (where applicable) Termination Early Release Date (whichever is the earlier)</b>	<b>Termination Licence Fee</b>
Up to and including 31 <sup>st</sup> March 2018	£25,000,000
From 1 <sup>st</sup> April 2018 to 31 <sup>st</sup> March 2019	£22,500,000
From 1 <sup>st</sup> April 2019 to 31 <sup>st</sup> March 2020	£20,000,000
From 1 <sup>st</sup> April 2020 to 31 <sup>st</sup> March 2021	£17,500,000
From 1 <sup>st</sup> April 2021 to 31 <sup>st</sup> March 2022	£15,000,000
From 1 <sup>st</sup> April 2022 to 30 <sup>th</sup> March 2023	£12,500,000

30.19.4 Without prejudice to Clause 30.19.2, in the event that Post Office requires earlier access to the Horizon Software IPR and Horizon IPR Materials (i.e. prior to expiry of this Agreement) as part of the re-procurement of the Services similar to the services provided under this Agreement, Post Office may give notice to Fujitsu Services requiring access up to one year prior to the expiry date of this Agreement provided that:

- (a) Post Office shall only require such access to the Horizon Software IPR and Horizon IPR Materials after down selection of the replacement contract to the Next Supplier;
- (b) the fee that would otherwise be payable by Post Office under Clause 30.19.1 to Fujitsu Services shall in these circumstances be increased to £12,500,000 to reflect the early access; and
- (c) Post Office pays Fujitsu Services the amount payable under Clause 30.19.4.(b) in accordance with Clause 30.19.5.

Where the conditions described above in this Clause 30.19.4 are met, Fujitsu Services shall provide such access in accordance with the provisions of this Agreement.

For the avoidance of doubt, where Post Office pays to Fujitsu Services the fee pursuant to this Clause 30.19.4, it shall not be required to make any additional payment referred to in Clause 30.19.1 or 30.19.2.

30.19.5 Post Office shall pay the sum due to Fujitsu Services pursuant to Clause 30.19.1, 30.19.2 or 30.19.4 (as applicable) within 30 days following receipt by Post Office of an invoice that shall be issued by Fujitsu Services no later than 10 working days following receipt of a valid purchase order by Fujitsu Services and subject to paragraph 10 of Schedule D2. All sums referred to above are exclusive of any applicable VAT, which where applicable shall be payable by Post Office in addition to any sum in respect of which it is calculated.

30.19.5.1 In consideration of the payment by Post Office of the Expiry Licence Fee or Termination Licence Fee (as applicable), Fujitsu Services hereby grants to Post Office (such licence being effective from and including the Licence Date) a non-exclusive, perpetual, irrevocable, fully paid-up, worldwide licence under the Horizon Software IPR, for the purpose of using, copying, modifying, adapting, advancing and developing the Horizon Software, in both object code and source code formats (and doing all other acts that would otherwise amount to an infringement of the Horizon Software IPR). Post Office shall be entitled to use, support, maintain, enhance, modify and develop the Horizon Software for Post Office's and Post Office's Affiliates' business purposes only (which shall include, for the avoidance of doubt but without limitation, the use of the Horizon Software by or on behalf of British Forces Post Office and use of the Horizon Software by or on behalf of Post Office's franchisees and agents) (the "**Specified Purpose**"), provided always that, for the avoidance of doubt, Post Office and the Post Office Affiliates shall not otherwise under any circumstances sell or transfer the Horizon Software to third parties (other than to Post Office Affiliates) or otherwise market or commercially exploit the Horizon Software by permitting third parties (other than to Post Office Affiliates) to use the Horizon Software for their own business purposes.

30.19.5.2 Post Office shall be entitled to sub-license its rights in and to the Horizon Software through multiple tiers of sub-licensee without the prior written consent of Fujitsu Services, provided that:

- (a) the sub-licensees shall only be entitled to use the Horizon Software for the Specified Purpose (including the provision of services to Post Office and Post Office's Affiliates);
- (b) the provisions of the agreement under which Post Office sub-licenses its rights:
  - i. are consistent with the provisions of this Clause 30.19;
  - ii. contain restrictions equivalent to those set out in this Clause 30.19 in relation to the use of the Horizon Software;
  - iii. without prejudice to any liability Fujitsu Services may have to Post Office pursuant to this Clause 30.19 or as otherwise under this Agreement or at law, ensure that Fujitsu Services shall have no liability whatsoever to any sub-licensee save for that which cannot be excluded by law; and
  - iv. contain termination provisions allowing Post Office to terminate such agreement in the event the sub-licensee commits a material breach of the agreement by allowing any third party (other than Post Office or its Affiliates) to use the Horizon Software other than for the Specified Purpose, and fails to remedy such breach within a period

of 30 days after being notified in writing to do so by Post Office.

- (c) Save as provided in Clause 30.19.5.2. Post Office shall not sub-license its rights under this Agreement without the prior written consent of Fujitsu Services.
- (d) Except as expressly set out in this Clause 30.19.5.2, and without prejudice to its right to sub-license, Post Office shall remain responsible for all acts and omissions of all sub-licensees in relation to their use of the Horizon Software as if such acts and/or omissions were Post Office's own.
- (e) Post Office shall notify Fujitsu Services annually of the execution of any such agreements under which Post Office sub-licences its rights under the Horizon Software IPR, or otherwise on the request of Fujitsu Services (acting reasonably).

30.19.6 Upon thirty (30) days' prior written notice from Fujitsu Services, Post Office shall permit an independent certified or chartered public accounting firm ("**Accounting Firm**") of nationally recognised standing selected by Fujitsu Services and acceptable to Post Office (acting reasonably), to examine, at Fujitsu Services' expense, the relevant books and records of Post Office as may be reasonably necessary to audit Post Office's use of the Horizon Software to ensure it is being used only for the Specified Purpose. An examination by Fujitsu Services under this Clause shall occur not more than once in any calendar year (except where Fujitsu Services has reasonable grounds to suspect that Post Office is not complying with the provisions of this Agreement of which grounds it provides evidence to Post Office's satisfaction (acting reasonably), in which case it may carry out an audit at any time) and shall be limited to the pertinent books and records for calendar years ending not more than thirty-six (36) months before the date of the request. The Accounting Firm shall be provided access to such books and records at such facility(ies) where such books and records are normally kept and such examination shall be conducted during normal business hours for such facility(ies). The Accounting Firm may be required to sign a standard non-disclosure agreement before providing the Accounting Firm access to such facilities or records. Upon completion of the audit, the Accounting Firm shall provide both Fujitsu Services and Post Office with a written report disclosing whether Post Office's use of the Horizon Software is only for the Specified Purpose, and, in each case, the specific details concerning any discrepancies. No other information shall be provided to Fujitsu Services.

30.19.7 Fujitsu Services shall deliver to Post Office, on a date or dates agreed between the Parties, but in any event (unless agreed otherwise by Post Office) within 30 Working Days following receipt of payment of the Expiry Licence Fee or Termination Licence Fee (as applicable) an electronic copy of:

- (a) the Horizon Software in use in the delivery of services to Post Office pursuant to this Agreement (in object and source code formats);
- (b) all legacy versions of the Horizon Software (in object and source code formats), to the extent such versions are in the possession or control of Fujitsu Services or its Affiliates (Post Office acknowledges that such legacy versions may not have been maintained by Fujitsu Services); and
- (c) any documents or other materials relating to the Horizon Software, which are



necessary to enable Post Office to use (and make such other use as is permitted under this Agreement of) the Horizon Software and which are in existence at the date of the expiry or termination of this Agreement,

(together, the “**Horizon IPR Materials**”).

30.19.8 Fujitsu Services represents and warrants on a continuing basis throughout the term of this Agreement that:

- 30.19.8.1 the Horizon Software, taken together with the Fujitsu Support Applications, the Specified Third Party Software and the software and databases the Intellectual Property Rights in which are licensed by Post Office to Fujitsu Services pursuant to this Agreement, comprises all the software and databases used by Fujitsu Services to provide the HNG-X Applications and to perform the associated Services in accordance with the terms of this Agreement; and
- 30.19.8.2 the use by Post Office of the Horizon Software as authorised under this Agreement, the doing of any other act licensed under this Clause 30.19 and the granting of any sub-licence of the Horizon Software IPR in accordance with the terms of this Agreement does not and shall not infringe or otherwise misappropriate the Intellectual Property Rights or database rights of any third party.

For the avoidance of doubt all other representations and warranties (other than as set out in Clause 27.6.1), including as to fitness for purpose and any indication that the Intellectual Property Rights and/or Horizon Software licensed under this Clause 30.19 will be sufficient to enable a third party to support the HNG-X Applications and/or to provide services equivalent to the Services (as such terms are defined in the Agreement), are expressly excluded by Fujitsu Services.

30.19.9 Fujitsu Services shall indemnify on demand, and keep indemnified, Post Office, its Affiliates and any sub-licensees from and against all damages, claims, losses, liabilities, costs and/or expenses (including, without limitation, properly incurred legal expenses and other advisers' fees) incurred by Post Office, its Affiliates or any sub-licensees arising out of and/or in connection with a claim made by a third party alleging that the use of the Horizon Software, and/or the documents or materials in which the Horizon Software IPR subsists as provided by Fujitsu Services under this Agreement, or the doing of any other act licensed under this Clause 30.19 in accordance with this Agreement, infringes or otherwise misappropriates the Intellectual Property Rights or database rights of a third party provided that Post Office promptly upon becoming aware of a claim which might give rise to any liability on Fujitsu Services to indemnify Post Office under this Clause 30.19.9 Post Office will:

- 30.19.9.1 give written notice of the claim to Fujitsu Services;
- 30.19.9.2 allow Fujitsu Services to assume the control and conduct of the defence and settlement of the claim;
- 30.19.9.3 at the expense of Fujitsu Services, give such reasonable assistance as may reasonably be required by Fujitsu Services in the defence, settlement or compromise of the claim; and
- 30.19.9.4 have the right to participate in (but not control) the defence of a claim and to retain its own counsel in connection with such claim at Post Office's own expense.



- 30.19.10 Fujitsu Services shall update Annex 1 of Schedule G and Annex 2 of Schedule G, detailing the Fujitsu Support Applications and Specified Third Party Software respectively, upon each major release of the Software.
- 30.19.11 Notwithstanding any other provision of this Agreement no confidentiality obligation shall restrict Post Office's ability to disclose confidential information to the extent necessary or useful for it to exercise its rights under this this Clause 30.19.
- 30.19.12 Fujitsu Services shall at the request of Post Office do or procure the doing of all such further acts and execute or procure the execution (as a deed or otherwise) of all such documents as may from time to time be necessary in Post Office's opinion (acting reasonably) to give full effect to this Clause 30.19 and to vest in Post Office the full benefit of the rights and benefits to be provided to Post Office under this Clause 30.19.
- 30.19.13 Fujitsu Services shall, within twelve months following execution of CCN 1600 work with Post Office to provide reasonable written descriptions of the Fujitsu Support Applications and the Specified Third Party Software, including by reference to the specific elements of the Services that they relate to and in such detail to enable Post Office to understand the purpose of each of the elements of Fujitsu Support Applications and the Specified Third Party Software it being anticipated by both Parties that this shall comprise not more than a couple of sentences about each item which defines the spirit of its purpose (the "**Understanding Exercise**"). Where requested by Post Office, Fujitsu Services shall:
- 30.19.13.1 meet with a reasonably competent IT professional(s) of Post Office and discuss and document the descriptions of the Fujitsu Support Applications and the Specified Third Party Software;
  - 30.19.13.2 answer any questions asked by a reasonably competent IT professional(s) of Post Office (acting reasonably) in relation to the Understanding Exercise and the outcomes thereof; and
  - 30.19.13.3 make such amendments to the descriptions as reasonably requested by the reasonably competent IT professional(s) of Post Office, whether following discussions, answers to questions or otherwise.
- Fujitsu Services shall every twelve months provide updated written descriptions that reflect any updates or changes to the Fujitsu Support Applications and the Specified Third Party Software (including additions thereto) since the last descriptions were provided to Post Office and, where requested by Post Office, the process in Clauses 30.19.13.1 to 30.19.13.3 (inclusive) shall be repeated in relation to such updates or changes. Each Party shall bear its own costs in relation to its obligations under this Clause 30.19.13.

Clause 44.2.3a) (3) shall be deleted and replaced with the following:

"(3) Financial Year NN shall not exceed £15,000,000; and"

Clause 44.2.3(b) of the Agreement shall be amended to read as follows:

“(including a Default governed by Clause 44.2.1 but other than a Default governed by Clause 44.2.4 or 44.2.5) arising at any time after the end of the last Financial Year shall not exceed £15,000,000.”

Clause 46.1 of the Agreement shall be deleted and replaced with the following:

“46.1 The term of this Agreement shall, unless terminated earlier in accordance with the provisions of Clause 47 or extended in accordance with the provisions of Clause 46.2, be for a period commencing on the 28<sup>th</sup> July 1999 and ending on 31<sup>st</sup> March 2023.”

Clause 46.2 of the Agreement shall be deleted and replaced with the following:

46.2 If Post Office wishes to extend the term of this Agreement, it shall notify Fujitsu Services in writing at least 18 months before the expiry of this Agreement, and the Parties shall meet within 20 Working Days of receipt of such notice and shall use their reasonable endeavours to agree an extension to the term of this Agreement.

Clause 46.4 shall be deleted and replaced with the following:

46.4 Notwithstanding Clause 46.3, some of the Expiring Services have been extended and as such the Expiring Services as at signature of CCN1600 shall be:

46.4.1 the Operational Business Change (Branch Change) Service, Branch Network Service and Branch Network Resilience Service and CMT Service, due to expire on 31<sup>st</sup> March 2017; and.

46.4.2 the POLSAP Hosting Service, POLSAP Applications Support Service and support for the Credence/MDM Service and the Salesforce Support Service, due to expire on 31<sup>st</sup> March 2016.

The Expiring Services shall, unless terminated earlier in accordance with the provisions of Clause 47, or extended in accordance with either the provisions of paragraph 10 of Schedule E or using the Change Control Procedure, be provided for the period up to the dates specified in Clause 46.4.1 and 46.4.2 above. For the avoidance of doubt, no Partial Termination Charge or Termination Charge shall be payable in relation to these Expiring Services if they expire on the dates set out above.

Both Parties acknowledge that Post Office may request further extensions to the Expiring Services. Both Parties agree to act reasonably in the event of any such request and any associated negotiation of terms. In particular, Fujitsu Services agrees to mitigate its costs of supply and stranded costs with respect to any further extension of the Expiring Services to the extent that it is reasonably possible to do so having regard to, amongst

other things, the timing of any request relative to the expiry date of the Expiring Services.

Clause 47.7 shall be deleted and replaced with the following:

“47.7 Post Office may terminate this Agreement for convenience on or after 1 April 2021 by giving Fujitsu Services not less than twelve months’ notice. For the avoidance of doubt, such notice may be given before 1 April 2021, but the Agreement may not terminate under this Clause 47.7 before to 1 April 2021. In the event of such notice being given, Post Office shall on termination hereof pay to Fujitsu Services the Termination Charge calculated in accordance with Schedule E.”

Clause 47.9 shall be amended by adding Clause 30.19 to the list of provisions which survive termination of the Agreement.

Clause 66.1 of the Agreement shall be deleted and replaced with the following:

“66.1 Fujitsu Services undertakes that its obligations hereunder are and will continue to be effectively guaranteed by the Fujitsu Guarantees until 31<sup>st</sup> March 2015. For the period from 1<sup>st</sup> April 2015 to 31<sup>st</sup> March 2023, Fujitsu Services undertakes that its obligations hereunder will continue to be effectively guaranteed by Fujitsu Services Holdings plc under the Fujitsu Services Holdings plc guarantee dated 31 December 2002 (as amended). The guarantee given by Fujitsu Limited shall lapse on 31<sup>st</sup> March 2015. The guarantee given by Fujitsu Services Holdings plc shall lapse on 31<sup>st</sup> March 2031. ”

Clause 75.15 shall be deleted and replaced with the following:

75.15 This Clause 75.15 shall only apply to those Services (excluding any Expiring Services) which continue to be provided by Fujitsu Services after 1<sup>st</sup> April 2017. Notwithstanding any other provision in this Agreement, in the event that a contract of employment of any Fujitsu Personnel wholly or mainly assigned (other than on a temporary basis) at the date of expiry or termination of the relevant service in the provision of the Services (excluding any Expiring Services) (“In-Scope Employees”) does not transfer to Post Office or the Next Supplier on the termination or expiry of any element of the Services (excluding any Expiring Services) as a result of the provisions of the Transfer Regulations and/or any judicial decision interpreting the same (a “Non-Transferring In-Scope Employee”) then:

75.15.1 the Party first aware of it shall notify the other within ten (10) business days

after becoming aware of the same;

- 75.15.2 if Fujitsu Services, upon becoming aware or being notified of the same, decides that it does not wish to employ such an individual, Fujitsu Services shall, within ten (10) business days of such date, notify Post Office of this in writing;
- 75.15.3 if Fujitsu Services so notifies Post Office under Clause 75.15.2, Post Office shall be entitled to, or use reasonable endeavours to procure that a Next Supplier shall, make an offer of employment or engagement to any such individual within ten (10) business days of the date of such notification;
- 75.15.4 Post Office shall notify Fujitsu Services in writing of any offer of employment or engagement which is made and any such offer which is refused or accepted by any such individual;
- 75.15.5 if any such offer of employment or engagement by Post Office or a Next Supplier is either not made to such individual in accordance with Clause 75.15.3 or is not accepted by such individual within fifteen (15) business days of the date of notification under Clause 75.15.2, Fujitsu Services may give notice to terminate his contract of employment at any time not later than thirty (30) business days after the date of notification under Clause 75.15.2; and
- 75.15.6 provided that Fujitsu Services acts in accordance with this Clause 75.15 or in such other way as may be agreed between Fujitsu Services and Post Office, Post Office shall indemnify and keep indemnified Fujitsu Services against all costs, liabilities, awards, decisions, losses and expenses (including reasonable legal fees) reasonably incurred arising out of the termination of employment of such Non-Transferring In-Scope Employees, including payment in lieu of notice, following the termination or expiry of any element of the Services (excluding any Expiring Services) provided that Fujitsu Services takes reasonable steps to mitigate such exposure.

For the avoidance of doubt, any employee who objects to the transfer of their employment in accordance with regulation 4(7) of the Transfer Regulations shall not be a Non-Transferring In-Scope Employee.

The total payments made under the indemnity in Clause 75.15.6 shall be capped at £3,000,000 (three million pounds) and shall exclude any costs of employing the Non-Transferring In-Scope Employees during the period in which Fujitsu Services has the benefit of their services.

A new Clause 76 shall be included which shall be as follows:

#### 76 Belfast Datacentres

It is noted by both Parties that it has not been possible to conclude the extension to the leases to the Belfast datacentres prior to 16<sup>th</sup> February 2016. To this end, there remains a

risk that the lease extensions will not be concluded and that Fujitsu Services will be required to transition the hosted equipment to a replacement datacentre or alternative service solution agreed by both Parties. In the unlikely event that this risk crystallises such that Fujitsu Services has to exit a datacentre, Fujitsu Services shall not be entitled to charge Post Office its own costs of moving and re-installing the equipment (nor any moving and installing costs relating to Fujitsu Service's Sub-contractors or suppliers). However, Post Office shall (and shall procure its third party suppliers, clients and customers shall) facilitate such a transition (at no additional cost to Fujitsu Services) by:

- 76.1 arranging and procuring Post Office's third party suppliers, clients and customers shall install and parallel run network connections needed to the existing and new datacentres; and
- 76.2 participating (and procuring participation by its third party suppliers, clients and customers shall participate) in the planning and implementation for the connection migrations in line with an agreed project plan,

and a let on any relevant Service Levels to enable the movements and/or replacement of the relevant hardware/infrastructure.

#### **SCHEDULE 1 - INTERPRETATION**

Where any of the definitions below already appear in Schedule 1, the definition below revises the definition in Schedule 1 and Schedule 1 shall be amended accordingly. Where any of the definitions below do not appear in Schedule 1 they shall be added to Schedule 1 and Schedule 1 shall be amended accordingly.

<b>Term</b>	<b>Definition</b>
<b>"Accounting Firm"</b>	has the meaning specified in Clause 30.19.6;
<b>"Agreement Termination Date"</b>	has the meaning specified in Clause 30.19.3;
<b>"CCN 1600"</b>	means Change Control Note 1600 signed by the Parties on 22 February 2016;
<b>"Core Team"</b>	means those personnel identified as such in the minutes of the Demand Planning Forum;
<b>"Counter Position"</b>	means an IT device (with a counter identifier within the Horizon system) where a Customer transacts business with a Counter Clerk or other Sub-Postmaster or Post Office representative or with a similarly



	automated back-office position in a Branch where a User carries out administration;	
<b>“Expiring Services”</b>	<p>means:</p> <p>(i) Engineering Service, and Service Desk Service each of which have an expiry date of 31<sup>st</sup> March 2015; and</p> <p>(ii) POLSAP Applications Support Service which has an expiry date of 31<sup>st</sup> March 2016; and</p> <p>(iii) CMT Service which has an expiry date of 31<sup>st</sup> March 2017; and</p> <p>(iv) Salesforce Support Service which has an expiry date of 31<sup>st</sup> March 2016; and</p> <p>(v) POLSAP Hosting Service which has an expiry date of 31<sup>st</sup> March 2016; and</p> <p>(vi) Credence/ MDM Service which has an expiry date of 31<sup>st</sup> March 2016; and</p> <p>(vii) Operational Business Change (Branch Change) Service, Branch Network Service, and Branch Network Resilience Service each of which have an expiry date of 31<sup>st</sup> March 2017;</p>	
<b>“Expiry Licence Fee”</b>	means the fee payable by Post Office to Fujitsu Services under Clause 30.19.1 or Clause 30.19.3 (as applicable);	
<b>“Fujitsu Support Applications”</b>	means the software listed in Schedule G, Annex 1;	
<b>“Horizon IPR Materials”</b>	has the meaning specified in Clause 30.19.7;	
<b>“Horizon Software”</b>	<p>means all software, databases and documentation used in the delivery of services to Post Office pursuant to this Agreement by Fujitsu Services, including without limitation:</p> <p>(i) the Fujitsu Background IPR;</p> <p>(ii) the Internal Code;</p> <p>(iii) the Fujitsu Developed Documentation;</p>	

	<p>(iv) the Fujitsu Services Software;</p> <p>(v) the Listed Documentation; and</p> <p>(vi) the Licensed IPR,</p> <p>but excluding (without prejudice to any right, title or interest Post Office may have in respect of such items pursuant to this Agreement):</p> <p>(i) the Fujitsu Support Applications;</p> <p>(ii) the Specified Third Party Software; and</p> <p>(iii) any software, databases and documentation in which the Intellectual Property Rights and database rights are owned by Post Office;</p>	
<b>“Horizon Software IPR”</b>	means the Intellectual Property Rights and database rights subsisting in the Horizon Software;	
<b>“Licence Date”</b>	means the date of expiry of this Agreement, the date upon which the termination of the whole Agreement is effective or, in the case of any notice issued by Post Office under Clause 30.19.3 or Clause 30.19.4, the date upon which the relevant notice is received by Fujitsu Services from Post Office (as applicable);	
<b>“Operational Services”</b>	<p>means:</p> <p>(a) in the period up to 31 March 2015, the Services referred to in Table A of Schedule B3.1; and</p> <p>(b) in the period from 1 April 2015 to 31<sup>st</sup> March 2017, the Services referred to in Table A of Schedule B3.1 (but for the period 1 April 2016 to 31 March 2017 excluding the POLSAP Applications Support Services which expire on 31 March 2016); and</p> <p>(c) in the period from 1<sup>st</sup> April 2017, the Services referred to in Table A of Schedule B3.1 excluding the Expiring Services (save for those Expiring</p>	

	Services that are extended in accordance with paragraph 10 of Schedule E)	
<b>“POL MI Services”</b>	means the Operational Service described in the CCD entitled “Credence/MDM – Service Service Description” (SVM/SDM/SD/2192) including, without limitation, Fujitsu Service’s hosting of Configured POL MI in live operational use or testing environments within the infrastructure;	
<b>“Specified Purpose”</b>	has the meaning specified in Clause 30.19.5;	
<b>“Specified Third Party Software”</b>	means the software listed in Schedule G, Annex 2;	
<b>“Termination Early Release Date”</b>	has the meaning specified in Clause 30.19.3;	
<b>“Termination Licence Fee”</b>	has the meaning set out in Clause 39.1.2;	
<b>“Understanding Exercise”</b>	has the meaning specified in Clause 30.19.13;	

In addition, the definition Transitional Support Services shall be deleted and not replaced.

#### **SCHEDULE A2 – GOVERNANCE:**

A heading to paragraph 9 of Schedule A2 shall be amended to:

#### **“9. GOVERNANCE FOR OPERATIONAL SERVICES AND THE TOWERS MODEL**

##### **Annex 1 to Schedule A2**

In the table headed “Demand Planning Board” in Annex 1 to Schedule A2, under the row for “Responsibilities”, the following changes shall be made:

“Inner and Outer Core Team” shall be replaced with “Inner Core Team and Outer Core Team, or the Core Team (as applicable)”; and

“Inner Core, Outer Core” shall be replaced with “Inner Core Team and Outer Core Team, or the Core Team (as applicable)”.

**Annex 3 to Schedule A2:**

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Paragraph 14 shall be deleted and replaced with the following:

**“14 Core Team model from 1<sup>st</sup> April 2017**

14.1 The approaches set out in paragraphs 11 and 13 shall expire at the end of 31<sup>st</sup> March 2017.

14.2 From 1<sup>st</sup> April 2017 for the remainder of the term, Post Office commits to funding the “Core Team” which shall comprise 16 on-shore full time equivalent posts covered by up to 25 people. Post Office shall have the final say on posts, skill sets and who is included within this team, from time to time, provided such persons and posts are chosen from the list of candidates recommended by Fujitsu Services. Post Office shall not unreasonably refuse candidates and shall provide reasons where it reasonably refuses. In the event Post Office wishes to vary the posts, skill sets and who is included in the Core Team it shall do so by giving three (3) months’ notice to Fujitsu Services, unless, in respect of who is included in the Core Team, a member of the Core Team is guilty of misconduct, is underperforming or otherwise exhibits unacceptable behaviour, in which case, Post Office may require the immediate removal by Fujitsu Services of that member from the Core Team. Where a member is removed from the Core Team as described above, Fujitsu Services shall promptly replace them with a person satisfactory to Post Office (acting reasonably) ”

**SCHEDULE B3.1 – HNG-X SERVICES AND TRANSITIONAL SUPPORT SERVICES:**

The title of Schedule B3.1 shall be deleted and replaced with “HNG-X Services”.

The wording “and Transitional Support Services” shall be deleted after “HNG-X Services” in paragraphs 1.1, 1.2 and 3.1.

The wording “and Transitional Support Service” shall be deleted after “HNG-X Service” in paragraphs 1.3, 1.3.1, 1.3.3 and 1.3.5.

The heading row to Table A in paragraph 2.1 shall be deleted and replaced with the following:

	Operational Service	Initial CCD title and reference	Trigger Event	New CCD/Schedule title and reference	Brief HNG-X Service Description	Brief HNG-X Service Description within the Towers Model
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In row 3 of Table A in paragraph 2.1, the reference to “Transitional Support Services” in the final right hand column (the heading of which is amended under CCN 1600 to read “Brief HNG-X Service Description within the Towers Model”) shall be amended to read “Services”.

The whole of row 17, relating to POL MI Hosting Service shall be deleted.

In paragraph 4, row 47 which refers to the POL MI Service Description, shall be deleted.

#### **SCHEDULE D1 – CHARGES:**

Insert after the end of Paragraph 2.3.5

“Save that in all cases the Unit Charge per Counter Position shall be subject to a “floor” of 22,000 Counter Positions.”

Paragraph 2.7.2 shall be deleted and replaced with a new paragraph 2.7.2 as follows:

“2.7.2 an amount equal to the Operational Unit Charge for the Third Line Software Support Service in respect of that month multiplied by the number of POL Service Types in operation at the beginning of that month.”

Paragraph 2.8.3 shall be deleted and replaced with a new paragraph 2.8.3:

“2.8.3 an amount equal to the Operational Unit Charge per POL Service Type for the Service Management Service in respect of that month multiplied by the number of POL Service



Types in operation as at the beginning of that month.”

Paragraph 2.14 shall be deleted and replaced with the following:

“2.14 With effect from 1<sup>st</sup> April 2017 the Operational Charges shall be reduced by the monthly credit referred to in Annex B as ‘Trinity 1 Credit’ and, subject to the provisions of paragraph 17, the “Invest to Save Credit”.

Paragraph 6.1 (b) shall be deleted and replaced with the following:

6.1 b) In the event that the parties agree that the Oracle database shall no longer be within Oracle support then the monthly Charge for the Data Centre Operations Service shall be uplifted by £30,000 per month and in the event that there is an Incident involving the Oracle database, support shall be provided by Fujitsu Services on reasonable endeavours (and as such Service Levels to the extent applicable will not apply) and time and materials basis in accordance with the Rate Card where Fujitsu Personnel are used and in accordance with Oracle’s then current standard published rate card (or cheaper) where assistance is required from Oracle. Oracle’s position on support is likely to evolve and future direction will form part of the jointly agreed technology roadmap as described in Clause 10.9.

The table in paragraph 10.4 shall be deleted and replaced with the following:

“10.4 Unless otherwise agreed:

a) For all CTs agreed up to and including 31<sup>st</sup> March 2016, if Post Office requires Fujitsu Services to provide resources for Development Services pursuant to Schedule B1.1, Post Office shall pay Fujitsu Services for such services on a time-cost basis according to the following rates including where such resources fall within the Core Team:

Grade	Rate per hour On Shore	Rate per hour Near Shore	Rate per hour Offshore (India)
Systems Engineer	£83.38	£98.19	£37.86
Senior System Engineer	£100.85	£101.94	£40.06
	£118.65	£109.44	£43.79

Lead System Engineer			
Unit Leader	£133.29	£128.36	£60.77
Consultant (including SAP Consultant)	£153.38	Not applicable	Not applicable
Senior Consultant, Manager	£171.54	Not applicable	Not applicable
Senior Manager, Principal Specialist	£201.51	Not applicable	Not applicable
Exit Manager	£171.54	N/A	N/A
Transition Director	£201.51	N/A	N/A

- b) For all CTs agreed from 1<sup>st</sup> April 2016, the above rate card shall be replaced with the Rate Card detailed below.

Grade	Rate per day* On Shore	Rate per day* Offshore (India)
Systems Engineer	£514	£240
Senior System Engineer	£622	£290
Lead System Engineer	£731	£310
Unit Leader	£822	£400
Consultant (including SAP Consultant)	£945	Not applicable
Senior Consultant, Manager	£1,058	Not applicable
Senior Manager, Principal Specialist	£1,515	Not applicable
Exit Manager	£1,058	N/A
Transition Director	£1,515	N/A

\* The per day basis is calculated by reference to 7.4 hours for on-shore and 8 hours for off-shore. Any per hour work shall be pro-rated accordingly.

The Rate Card detailed in paragraph b) (applicable from 1<sup>st</sup> April 2016) is specified at the prices applicable in February 2016 and as such shall be subject to indexation in accordance with paragraph 16.4 prior to it becoming effective as well as for each Financial Year thereafter."

A new paragraph 16.1.3 shall be included with the current paragraphs 16.1.3 to 16.1.6 being renumbered accordingly.

"16.1.3 the Invest to Save Payment and Invest to Save Credit referred to in paragraphs 17.1, 17.2 respectively;"

Paragraphs 16.2.A and 16.2B shall be amended such that they apply only between 1<sup>st</sup> April 2015 and 31<sup>st</sup> March 2016:

"16.2A During the period from 1<sup>st</sup> April 2015 up to and including 31<sup>st</sup> March 2016, the Indexed Charges (other than the Varied Indexed Charges, Near Shore and Offshore Rates) shall be indexed as follows:

16.2A.1 in respect of each Financial Year subsequent to the Financial Year ending 31 March 2015, each of the Indexed Charges other than the Varied Indexed Charges, the Near Shore and Offshore Rates contained in the table set out in paragraph 10.4 shall be multiplied by a percentage equal to 100+ the RPI Percentage applicable to that Financial Year; and

16.2A.2 such calculations shall be carried out before the start of each new Financial Year and the Indexed Charges (other than the Varied Indexed Charges, Near Shore and Offshore Rates) as so adjusted shall be recorded in revised versions of this Schedule D1 and relevant CCDs.

16.2B During the period from 1<sup>st</sup> April 2015 up to 31<sup>st</sup> March 2016, the Varied Indexed Charges shall be indexed as follows:

16.2B.1 In respect of each Financial Year subsequent to the Financial Year ending 31<sup>st</sup> March 2015 in which the RPI Percentage is below 5%, each of the Varied Indexed Charges shall be indexed in accordance with the following formula:

$$(\text{RPI Percentage} \times (35\% \times \text{Varied Indexed Charges})) + \text{Varied Indexed}$$

Charges.

- 16.2B.2 In respect of each Financial Year subsequent to the Financial Year ending 31<sup>st</sup> March 2015 in which the RPI Percentage is 5% or greater, each of the Varied Indexed Charges shall be indexed in accordance with the following formula:

$(5\% \times (35\% \times \text{Varied Indexed Charges})) + ((\text{RPI Percentage} - 5\%) \times \text{Varied Indexed Charges}) + \text{Varied Indexed Charges}.$

- 16.2B.3 Such calculations shall be carried out before the start of each new Financial Year and the Varied Indexed Charges as so adjusted shall be recorded in revised versions of this Schedule D1 and relevant CCDs."

A new paragraph 16.2C and 16.2D shall be added that shall read as follows:

"16.2C During the period from 1st April 2016 up to 31<sup>st</sup> March 2017, the Indexed Charges (other than the Varied Indexed Charges, Near Shore and Offshore Rates) shall be indexed as follows:

- 16.2C.1 in respect of the Financial Year ending 31 March 2017, each of the Indexed Charges other than the Varied Indexed Charges, the Near Shore and Offshore Rates contained in the table set out in paragraph 10.4 shall be multiplied by a percentage equal to  $100 + \text{the RPI Percentage}$  applicable to that Financial Year; and

- 16.2C.2 such calculations shall be carried out before the start of each new Financial Year and the Indexed Charges (other than the Varied Indexed Charges, Near Shore and Offshore Rates) as so adjusted shall be recorded in revised versions of this Schedule D1 and relevant CCDs.

- 16.2C.3 For the avoidance of doubt, this provision means that the indexation calculations applied as a result of paragraph 16.2.C.1 shall not be carried through to each subsequent Financial Year.

16.2D During the period from 1st April 2016 up to 31<sup>st</sup> March 2017, the Varied Indexed Charges shall be indexed as follows:

- 16.2D.1 In respect of the Financial Year ending 31<sup>st</sup> March 2017 in which the RPI Percentage is below 5%, each of the Varied Indexed Charges shall be indexed in accordance with the following formula:

$(\text{RPI Percentage} \times (35\% \times \text{Varied Indexed Charges})) + \text{Varied Indexed Charges}.$

- 16.2D.2 In respect of the Financial Year ending 31<sup>st</sup> March 2016 in which the RPI Percentage is 5% or greater, each of the Varied Indexed Charges shall be indexed in accordance with the following formula:

$(5\% \times (35\% \times \text{Varied Indexed Charges})) + ((\text{RPI Percentage} - 5\%) \times \text{Varied Indexed Charges}) + \text{Varied Indexed Charges}.$

- 16.2D.3 Such calculations shall be carried out before the start of each new Financial Year and the Varied Indexed Charges as so adjusted shall be recorded in revised versions of this Schedule D1 and relevant CCDs.

- 16.2D.4 For the avoidance of doubt, this provision means that the indexation calculations applied as a result of 16.2.D.1 and 16.2.D.2 shall not be carried through to each subsequent Financial Year.”

The current paragraph 16.2C shall become paragraph 16.2E but no other changes to that paragraph shall be made.

The current paragraph 16.2D shall be deleted and replaced with two paragraphs 16.2F and 16.2G:

“16.2F During the period from 1<sup>st</sup> April 2017 until 31<sup>st</sup> March 2018, no indexation shall apply to the Indexed Charges (not including the On Shore and Off Shore Rates which shall be indexed in accordance with paragraphs 16.2 and 16.4 respectively). For the avoidance of doubt, if any Expiring Services are extended beyond 31<sup>st</sup> March 2017, then notwithstanding they are Indexed Charges, they shall be subject to indexation in accordance with paragraph 16.2.

16.2G During the period from 1<sup>st</sup> April 2018 the Indexed Charges (other than Offshore Rates) shall be indexed as follows:

- 16.2G.1 In respect of each Financial Year subsequent to the Financial Year ending 31<sup>st</sup> March 2018 up to the Financial Year ending 31<sup>st</sup> March 2023, each of the Indexed Charges other than the Offshore Rates contained in the table set out in paragraph 10.4 shall be multiplied by a percentage equal to  $100 + \text{the RPI Percentage}$  applicable to that Financial Year.



16.2G.2 Such calculations shall be carried out before the start of each new Financial Year and the Indexed Charges as so adjusted shall be recorded in revised versions of this Schedule D1 and relevant CCDs.

16.2G.3 For the avoidance of doubt, the Off Shore Rates shall be indexed in accordance with paragraph 16.4.”

Insert as a new paragraph 17 the following text with the current paragraph 17 becomes paragraph 18.

**“17 Invest to Save model**

17.1 Post Office shall make a payment to Fujitsu of £1.3m (one million three hundred thousand pounds) on 1st April 2017, 1st April 2018 and 1st April 2019 (total £3.9m) to pay for Fujitsu Services to invest in projects with the aim to reduce Fujitsu Services cost base for delivery of the Services (the **“Invest to Save Payment”**).

17.2 In consideration of this Invest to Save Payment, the Operational Charges shall be reduced by the monthly credit referred to in Annex B of Schedule D1 as ‘Invest to Save Credit’ (the **“Invest to Save Credit”**). For the avoidance of doubt this credit shall be in addition to the Trinity 1 Credit referred to in paragraph 2.14 of Schedule D1.

17.3 It shall be at Fujitsu Services’ absolute discretion what projects it implements as a result of the receipt of the Invest to Save Payment in order to achieve the required savings to its cost base to enable the Invest to Save Credit to be provided without impacting Fujitsu Services’ margin. However this shall be at Fujitsu Services’ risk and as such the Invest to Save Credit shall be credit irrespective of the operational savings actually achieved by Fujitsu Services.

17.4 In order to enable Fujitsu Services to achieve these required savings it has forecasted in order to fund the Invest to Save Credit, Post Office acknowledges and agrees that Fujitsu Services may need to make technical changes to the solution, assets and/or restructure its resources and/or increase its off-shore capability and as such, to the extent to which Fujitsu Services is required to ask consent from Post Office to enact these or any other changes, Post Office shall not unreasonably withhold or delay such consent and the costs of any such

technical change shall be borne by Fujitsu Services.

17.5 The Invest to Save model detailed in this paragraph 17 is separate from the Gain Share mechanism detailed in Schedule D3 (Gain Share) which shall remain available for both parties to make use of. However, for the avoidance of doubt, no single project can be part of this Invest to Save model and the Gain Share mechanism and as such it shall be at Fujitsu Services' absolute discretion whether it elects to deliver a project as part of its commitment under the "Invest to Save" mechanism set out in this paragraph 17 or the Gain Share mechanism detailed in Schedule D3 (Gain Share). The Parties agree this is fair given the fact that Fujitsu Services is taking the risk of achieving the requisite savings."

**Annex B to Schedule D1:**

Annex B of Schedule D1 shall be replaced by the spreadsheet "Copy of Sched D1 Annex B v10 02 Nov 15.xlsx" included in Annex D to this CCN.

For the avoidance of doubt the new Schedule D1 Annex B (included as Annex D to this CCN) do not include the RPI calculation for 2016/17 (and subsequent years) which shall be added to the relevant Charges on the basis of the procedure set out in the Agreement.

**Annex E to Schedule D1:**

The following rows shall be added to the table in Annex E:

Number of CCN.	Row Changed in Annex B (Description)	Value (£) of Change	Effective Date of Change
CCN1600	Trinity 1 Credit	-665,724.75	1 <sup>st</sup> April 2017

	Invest to Save Credit (note 1)	Variable based on mechanism, see Schedule D1 Annex B	1 <sup>st</sup> April 2017
	Note 1: Subject to £1.3m payment in each of 1 April 2017, 1 April 2018 and 1 April 2019 (£3.9m in total) as described in Schedule D1 paragraph 17		

The wording at the end of this table shall be replaced and read as follows:

*“For the avoidance of doubt charges in the year ending March 2023 for any rows in Annex B of Schedule D1 not specified above shall be £0, e.g. in relation to the Expiring Services.”*

#### **SCHEDULE E – TERMINATION AND THE EXIT PLAN:**

Delete paragraphs 1.2.2 and 1.2.3. Insert a new paragraphs 1.2.2, 1.2.3 and 1.2.4 as follows:

“1.2.2 Both Parties agree that the risk profile during the term of this Agreement should remain broadly constant and that the hardware and software used to provide the Services should be upgraded if required to remain within support. The responsibility for procuring upgrades to hardware and software components remains with Post Office. As such Post Office shall agree to maintain the risk profile broadly as at the date of the CCN 1600 and that the hardware and software used to provide the Services should be upgraded if required to remain within support via:

(a) a revision and re-planning work with respect to R&R2 project (CT1848) (such as using Redhat 7 operating system to ensure security to 2022) , which shall be agreed by the Parties via a further CT document;

(b) a third risk and resilience project (referred to as “Trinity 3”); the precise detail of which is yet to be agreed upon completion of a technical roadmap, but shall broadly address the following:

- (i) refresh of Brocade SAN switches;
- (ii) refresh of 15-30 discrete servers;
- (iii) refresh or upgrade of Debit Card connectivity (BT are expected withdraw kilostream technology in 2018);
- (iv) refresh or upgrade of Systems Management EFS servers (for Horizon Anywhere Gaps proposal);
- (v) DC facilities chillers and security systems; and
- (vi) Cisco and additional applications; and

in addition it may address:

- (i) Oracle DB/OEL upgrade. The current version goes end of life December 2020. All the security appliances will need refreshing. McAfee expires December 2019, Bluecoat 2018

In scoping "Trinity 3" the following assumptions were made:

- (i) the full deployment of Horizon Anywhere and the completion of the Branch Network service migration to a third party by 31<sup>st</sup> March 2017 and the successful completion of the R&R2 programme (as amended);
- (ii) An expiry date on the Agreement of 31<sup>st</sup> March 2022;
- (iii) Blades & Storage (expiry range 2019-2021) – Assumption is Fujitsu can secure extended support to March 2022. (Final agreement to be agreed);
- (iv) FCN connectivity will be available for the duration;
- (v) Windows 2012 & 10 will last until March 2022 (part of current R&R2 programme);
- (vi) Horizon Anywhere Bluecoat appliances – assumed to last to 2022;

In addition, it is assumed that Fujitsu and Post Office will agree a change to the current R&R2 programme (CT1848) to retarget RHEL7 – it is currently delivering RHEL6.

As a consequence of assumption (ii) above, it is agreed that Trinity 3 will need to be reviewed to include any refresh and upgrade activities required to ensure hardware and software (including operating systems) used remain in support through to 31<sup>st</sup> March 2023 and Post Office will be responsible for procuring (and paying for) any additional hardware and software (including operating system).; and

(c) the extension of Test Rigs, as described and defined in CCN 1420a, to 31 March 2022.

Both Post Office and Fujitsu Services shall act reasonably in agreeing the above projects. In the event that the Parties fail to reach agreement as to the commercial terms and/or the relevant project is cancelled or the Test Rigs service is terminated, then to the extent to which the Services are impacted by this failure and/or termination, such Services shall be delivered by Fujitsu Services on a reasonable endeavours basis and all associated Service Levels shall also become reasonable endeavours obligations.

1.2.3 Notwithstanding paragraph 1.2.2, both parties acknowledge that they may agree to an alternative approach (both acting reasonably) to enacting a third R&R project and as such use the capital investment from the Post Office in other ways. This shall be subject to the agreement by both Parties and the default position shall remain (unless otherwise agreed) that where these projects are not contracted or delivered, the delivery of the affected Service reverts to a reasonable endeavours basis.

1.2.4 With respect to the Oracle database elements of the Data Centre Operations Services only, in the event that the Oracle database goes out of Oracle extended support then the provisions of paragraph 6.1 of Schedule D1 shall apply."

Paragraph 2.1 shall be amended by deleting “in the column headed “Date or Event from which Termination Notice can be given”” and replacing it with “in the column headed “Date or Event from which termination can be effective””.

The heading in paragraph 5.4 shall be amended so that the words “Transitional Support Services” are replaced with the word “Services” so that the full heading reads as follows:

“5.4 Transfer upon Partial Termination, Termination or expiry of the Services”

The final sentence in paragraph 5.4.2(a) shall be amended by deleting the wording “... but Post Office recognises that Fujitsu Services will be exiting the datacentre in September 2018 and as such it will incur significant cost (which it will entitled to pass to Post Office for payment) in the event that it is required to keep such data beyond 31<sup>st</sup> August 2018” . Consequently paragraph 5.4.2(a) as amended will read as follows:

“(a) following written confirmation by an authorised representative of Post Office (which Post Office will not unreasonably withheld or delay), Fujitsu Services shall securely wipe and destroy all data relating to Transactions or Events including the operational audit trail and commercial audit trail), including the physical destruction of associated disks and shall provide Post Office with a certificate of destruction within seven (7) days’ of the date of destruction. Fujitsu Services shall be entitled to charge for the destruction of such data and associated disks as an Exit service in accordance with the Rate Card. In the event that such written confirmation is not received within 60 Working Days of the date of termination or expiry of the associated Services then Fujitsu shall be entitled to charge for continuing to hold the data.”

The first paragraph of paragraph 6.2 shall be amended to read as follows:

“6.2 Subject to paragraph 6.3, where a Termination Charge, Partial Termination Charge or HNG-X Termination Charge is payable to Fujitsu Services, such payment shall be equal to A + B + C where:”

Paragraph 6.2.1 shall be amended to read as follows:

“6.2.1 A shall be equal to the aggregate of all costs, reasonably incurred, associated with the termination and, where relevant, transfer of the Relevant Services, that cannot be reduced, abated, cancelled or applied elsewhere, subject to Fujitsu Services using reasonable endeavours to mitigate the same, which may include, but is not limited to, the termination of its personnel (where such termination occurs prior to and excluding 2 April 2017) and any termination charges payable to suppliers and sub-contractors and provided that:

- (a) such costs are demonstrable and Fujitsu Services provides evidence of such costs as requested by Post Office (acting reasonably);
- (b) Post Office shall not be liable to make any payment in respect of such



costs to the extent that such costs are included within any fees already paid by Post Office to Fujitsu Services in advance of the performance by Fujitsu Services or to the extent that such costs exceed the amount that Post Office would have paid under this Agreement had the relevant termination not been made,

and which, without prejudice to the foregoing, shall include the remaining lease charges (and dilapidations charges) payable by Fujitsu Services for the Belfast data centres up to and including 31 March 2023);”

Paragraph 6.2.5(f) shall be amended to read as follows:

“Applicable Margin” means in the case of all Relevant Services save for any Expiring Services which expire on the dates set out in Clauses 46.4.1 and 46.4.2 (where Termination Charges and Partial Termination Charges do not apply):

- \* 10/100 of the Operational Charges from the Date of Termination to 31<sup>st</sup> March 2018 where Post Office terminates the Agreement on or before 31<sup>st</sup> March 2017. The “Date of Termination” means termination of processing of Transactions either directly or indirectly by the HNG-X System (or any replacement to such system provided by Fujitsu Services) It is agreed that other Transfer Services, for example decommissioning of equipment, provision of assistance including to the Next Supplier and provision of documentation, may be provided after this date by Fujitsu Services. Notwithstanding the provision of such Transfer Services after the Date of Termination, the relevant Termination Charge or Partial Termination Charge shall be calculated by reference to the Date of Termination; and
- \* 15/100 of the Operational Charges from the Date of Termination to 31<sup>st</sup> March 2023 where the Date of Termination is after 31<sup>st</sup> March 2017

save that whenever the notice to terminate by Post Office is given to Fujitsu Services in relation to Expiring Services which do not expire on the dates set out in Clauses 46.4.1 and 46.4.2, “Applicable Margin” shall mean 10/100

Insert a new paragraph 6.3:

“6.3 Where Termination Charges, Partial Termination Charges or HNG-X Termination Charges are payable to Fujitsu Services under this Agreement, the sum of the amounts payable by Post Office to Fujitsu Services calculated pursuant to paragraph 6.2 plus any payments payable by Post Office under Clause 75.15.6 (having regard to the last paragraph of Clause 75.15) shall not in aggregate exceed:

- (a) £15,000,000 (fifteen million pounds), where Post Office terminates this Agreement between 1 April 2021 and 31 March 2022 (inclusive); and
- (b) £10,000,000 (ten million pounds), where Post Office terminates this Agreement between 1 April 2022 and 30 March 2023 (inclusive).

For the avoidance of doubt, the Expiry Licence Fee and Termination Licence Fee are not part of the Termination Charge and as such are not included in the Termination Charge Cap.”

Insert a new paragraph 9.1.4

“As part of any termination or expiry of any Services it is agreed that as part of impacting the remaining Services the Parties shall review the applicability of the Call Off Services in Table B in Schedule B3.1.”

In paragraph 9.3 the words at the end of the first sentence “...and/or Transition Support Services” shall be deleted.

Paragraph 10.C (inserted by CCN 1500a) shall be deleted and the following paragraph inserted:

“Both Parties acknowledge that Post Office may request further extensions to the Expiring Services. Both Parties agree to act reasonably in the event of any such request and any associated negotiation of terms. In particular, Fujitsu Services agrees to mitigate its costs of supply and stranded costs with respect to any further extension of the Expiring Services to the extent that it is reasonably possible to do so having regard to, amongst other things, the timing of any request relative to the expiry date of the Expiring Services.”

Paragraph 11 shall be deleted.

#### **Schedule E Annex 1**

The current table shall be deleted and replaced with the following table:

Terminable Service	Termination category	Date or Event from which termination can be effective	Indicative Impacts
Operational Business Change (Branch Change) Service	Terminable as an individual Service	1 <sup>st</sup> January 2016	Process and toolset implications on Engineering Service, Branch Network Service and Data Centre Operations Service
Engineering Service	Terminable as an	Signature by both Parties of CCN 1200	Process, toolset, SLT and operational service threshold

	individual Service		implications on Service Desk Service and Operational Business Change (Branch Change) Service and on availability SLTs
Service Desk Service	Terminable as an individual Service (Terminated as of 2 <sup>nd</sup> July 2014)	October 2006	Impacts on Engineering Service SLTs and on process and toolset interfaces to the Systems Management Service, Branch Network Service, Data Centre Operations Service, Central Network Service, Third Line Software Support Service and Service Management Service
Branch Network Service	Terminable as an individual Service	April 2007	Impacts on Engineering Service, Service Desk SLTs and availability and reliability SLTs (amongst others). Process and toolset implications for Service Desk Service.  Implications on development if a different technology is used
Reconciliation Service	Terminable as an individual Service	1 <sup>st</sup> April 2021	Implications on the Third Line Software Support Service which provides back-up to the Reconciliation Service on reconciliation incidents where specialist technical support is required.
Reference Data Management Service	Terminable as an individual Service	1 <sup>st</sup> April 2021	Implications on process and toolset for Data Centre Operations Service especially.
Third Line Software Support Service	Terminable as an individual Service	1 <sup>st</sup> April 2021	Impacts on all SLTs (though only minimally on Service Desk Service and Engineering Service SLTs)  Process and toolset implications on Service Desk Service, Systems Management Service, Data Centre Operations Service, Application Support Service (Fourth Line), Reconciliation Service and Management Information Service
Data Centre Operations Service and Central	Service terminable jointly (not as individual)	1 <sup>st</sup> April 2021	Termination of Data Centre Operations Service and Central Network Service impacts on the Reconciliation Service, Reference

Network Service	Services)		Data Management Service, and "multi-service" SLTs (such as Branch and Counter Position availability), Banking Transaction times and data file delivery SLTs. In addition the POLSAP Hosting Service and Credence/MDM Service shall be impacted.
Systems Management Service	Terminable as an individual Service	1 <sup>st</sup> April 2021	Termination of Systems Management Service impacts on most SLTs. Process and toolset impacts on many other Services.
Application Support Service (Fourth Line)	Terminable as an individual Service	1 <sup>st</sup> April 2021	Implications on POA ongoing development capability as links between the two are very significant.  Process and toolset implications on Third Line Software Support Service.
Salesforce Support Service	Terminable as an individual Service. Note that the terms of the Fujitsu Global Cloud Platform shall apply to the Salesforce Support Service Hosting.	3 months from start of service	Service is a standalone Service.
POLSAP Hosting Service	Terminable as an individual Service	Signature of CCN 1400	Reference Data Management Service, Data Centre Operations Service and POLSAP Applications Support Service
POLSAP Applications Support Service	Terminable as an individual Service	Signature of CCN 1400	Reference Data Management Service, Data Centre Operations Service and POLSAP Hosting Service

Credence/M DM Service	Terminable as an individual Service	Signature of CCN 1400	Reference Data Management Service and Data Centre Operations Service.
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**New Schedule G**

A new Schedule G shall be included comprising the contents of Annex F of this CCN.

COMMERCIAL TERMS or CHARGES APPLICABLE IN RESPECT OF THIS CCN (if any):

None (at the time of submission of CCN1600).

NEW CCDs and/or CRDs: N/A

Reference	Title	Approved Version & Date

AMENDED CCDs and/or CRDs: N/A

Reference	Title	Previous Version & Date	Approved Version & Date

Policies and Standards: N/A

Service Levels (including any Service Level relief required): N/A

P.O. Ltd Responsibilities: As detailed within this CCN 1600 and Annexes



Other:

Both Parties agree that the risk profile during the term of this Agreement should remain broadly constant and that the hardware and software used to provide the Services should be upgraded if required to remain within support. The responsibility for procuring upgrades to hardware and software components remains with Post Office. As such Post Office shall agree to maintain the risk profile broadly as at the date of the CCN 1600 and that the hardware and software used to provide the Services should be upgraded if required to remain within support via:

(a) a revision and re-planning work with respect to R&R2 project (CT1848) (such as using Redhat 7 operating system to ensure security to 2022) , which shall be agreed by the Parties via a further CT document;

(b) a third risk and resilience project (referred to as "Trinity 3"); the precise detail of which is yet to be agreed upon completion of a technical roadmap, but shall broadly address the following:

- (i) refresh of Brocade SAN switches;
- (ii) refresh of 15-30 discrete servers;
- (iii) refresh or upgrade of Debit Card connectivity (BT withdraw kilostream technology in 2018);
- (iv) refresh or upgrade of Systems Management EFS servers (for HNGA Gaps proposal);
- (v) DC facilities chillers and security systems; and
- (vi) Cisco and additional applications; and

and

(c) the extension of Test Rigs, as described and defined in CCN 1420a, to 31 March 2022.

Both Post Office and Fujitsu Services shall act reasonably in agreeing the above projects.

In the event that the Parties fail to reach agreement as to the commercial terms and/or the relevant project is cancelled or the Test Rigs service is terminated, then to the extent to which the Services are impacted by this failure and/or termination, such Services shall be delivered by Fujitsu Services on a reasonable endeavours basis and all associated Service Levels shall also become reasonable endeavours obligations.

## ANNEX A

This CCN assumes a baseline of v.10 of the Codified Agreement together with the changes made to the Codified Agreement by the following CCNs:

CCN 1423c

CCN1429

CCN 1500a

CCN 1502

CCN 1424

CCN 1425

CCN 1427

CCN 1504a

CCN 1505

CCN 1508

## ANNEX B

### TRINITY 3

#### PART A

The items that need addressing as part of Trinity 3 are detailed below:

- \* Refresh of Brocade SAN switches
- \* Refresh of 15-30 Discrete servers
- \* Refresh or upgrade of Debit Card connectivity (BT are expected to withdraw kilostream technology in 2018)
- \* Refresh or upgrade of Systems Management EFS servers (for Horizon Anywhere Gaps proposal)
- \* DC facilities chillers and security systems
- \* Cisco and additional applications

In scoping “Trinity 3” the following assumptions were made:

- i) the full deployment of Horizon Anywhere and the completion of the Branch Network service migration to a third party by 31<sup>st</sup> March 2017 and the successful completion of the R&R2 programme (as amended);
- ii) An expiry date on the Agreement of 31<sup>st</sup> March 2022;
- iii) Blades & Storage (expiry range 2019-2021) – Assumption is Fujitsu can secure extended support to March 2022. (Final agreement to be agreed);
- iv) FCN connectivity will be available for the duration;
- v) Windows 2012 & 10 will last until March 2022 (part of current R&R2 programme);
- vi) Horizon Anywhere Bluecoat appliances – assumed to last to 2022;

In addition, it is assumed that Fujitsu and Post Office will agree a change to the current R&R2 programme (CT1848) to retarget RHEL7 – it is currently delivering RHEL6.

As a consequence of assumption (ii) above, it is agreed that Trinity 3 will need to be reviewed to include any refresh and upgrade activities required to ensure hardware and software (including operating systems) used remain in support through to 31<sup>st</sup> March 2023 and Post Office will be responsible for procuring (and paying for) any additional hardware and software (including operating system).

## **PART B**

The items that may be addressed as part of Trinity 3 are detailed below:

- \* Oracle DB/OEL upgrade. The current version goes end of life December 2020. All the security appliances will need refreshing - McAfee expires December 2019 and Bluecoat expires 2018

## ANNEX C

## Rate Card

<b>Grade</b>	<b>Rate per day* On Shore</b>	<b>Rate per day* Offshore (India)</b>
Systems Engineer	£514	£240
Senior System Engineer	£622	£290
Lead System Engineer	£731	£310
Unit Leader	£822	£400
Consultant (including SAP Consultant)	£945	Not applicable
Senior Consultant, Manager	£1,058	Not applicable
Senior Manager, Principal Specialist	£1,515	Not applicable
Exit Manager	£1,058	N/A
Transition Director	£1,515	N/A

\* The per day basis is calculated by reference to 7.4 hours for on-shore and 8 hours for off-shore. Any per hour work shall be pro-rated accordingly.

This Rate Card shall be applicable for all new CTs approved after 1<sup>st</sup> April 2016. The prices specified are calculated at the prices applicable in February 2016 and so shall be subject to indexation in accordance with paragraph 16.4 of Schedule D1 from 1<sup>st</sup> April 2016.



## ANNEX D



Copy of Sched D1 -  
Annex B v10 02 Nov14

## ANNEX E

### Form of the deed of parent company guarantee

**THIS DEED** is made the      day of                      2016

### **BETWEEN**

- (1) FUJITSU SERVICES HOLDINGS PLC whose registered office is at 22 Baker Street, London W1U 3BW (the "**Guarantor**"); and
- (2) POST OFFICE LIMITED whose registered office is at Finsbury Dials, 20 Finsbury Street, London, EC2Y 9AQ ("**Post Office**").

### **WHEREAS**

- (A) Fujitsu Services Limited ("**Fujitsu Services**") and Post Office are party to an agreement dated 28 July 1999, as subsequently amended by Change Control Note number 1100, dated 31 December 2002 (the "**Existing Agreement**").
- (B) The Guarantor entered into a Deed of Guarantee (the "**Existing Guarantee**") dated 31 December 2002 in favour of Post Office, relating to the Existing Agreement. The Existing Guarantee as amended by the terms of a deed dated 26 September, being the "**Amended Guarantee**".
- (C) The Existing Agreement was varied and restated pursuant to various Change Control Notes, including but not limited to: (i) Change Control Note identified as HNG-X CCN number 1200, dated 31st August 2006; (ii) Change Control Note number 1400 identified as TSS CCN, dated 11th September 2013; (iv) by Change Control Note number 1500a dated 27 July 2015; and under Change Control Note number 1600 dated 22 February 2016.
- (D) Part of the terms of Change Control Note number 1400 identified as TSS CCN, dated 11th September 2013 stated that the Existing Guarantee should continue to 31 March 2017. Part of the terms of Control Note number 1500a dated 27 July 2015 stated that the parties agreed that the Existing Agreement (as amended) would be extended to 31 March 2018 but the Amended Guarantee would lapse on 31 March 2017. Under Change Control Note number 1600 dated 22 February 2016, the parties have decided that the Amended Guarantee will now cover the obligations of Fujitsu Services until the expiry or termination of the Existing

Agreement (as extended and varied from time to time, including by Change Control Note number 1600) (the “**Re-amended Agreement**”).

- (E) Further to the recent amendments to the Existing Agreement (as amended), amendments are required to the Amended Guarantee. The Amended Guarantee amended by the terms of this Deed being the “**Re-amended Guarantee**”.

**NOW THIS DEED WITNESSES** as follows:

1. Terms defined in the Amended Guarantee shall have the same meanings when used herein save where the context otherwise requires or save as amended hereby or to be amended pursuant hereto.
2. A person who is not a party to this Deed shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce or to enjoy the benefit of any of its terms.
3. The parties hereto hereby agree that, with effect from the date of this Deed, the Amended Guarantee shall be amended as set out below.

The following shall be added as a final sentence to paragraph (D):

“Additional changes have been made since 11 September 2013, in particular by Change Control Note number 1500a dated 27 July 2015 and Change Control Note number 1600 dated 22 February 2016, as a result of which the parties have decided that the obligations of Fujitsu Services under the Agreement up until expiry or termination of the Agreement will continue to be guaranteed by the Guarantor under this Guarantee.”

4. Save as expressly amended by this Deed, the provisions of the Amended Guarantee shall continue in full force and effect, and shall apply to the Re-amended Agreement and shall not be released by reason of the implementation of the amendments contained in the Re-amended Agreement.
5. The Guarantor represents and warrants to Post Office that as at the date of this Deed the representations given by it in clause 8 of the Amended Guarantee are true by reference to the facts and circumstances existing at such date.
6. With effect from the date hereof, the Amended Guarantee and the amendments to the Amended Guarantee set out in this Deed shall be read and construed together as one document.

7. The Guarantor shall continue to comply with all its obligations under the Amended Guarantee, save as amended, restated and supplemented by this Deed.
8. On the date of this Deed, the Guarantor:
- 8.1 agrees it is bound by the Re-amended Guarantee; and
- 8.2 confirms that the Guarantee: (a) continues in full force and effect on the terms of the Re-amended Guarantee; and (b) extends to the obligations of Fujitsu Services under the Re-amended Agreement.
9. Nothing in this Deed shall act to release, waive or discharge (in whole or in part) any liability of Fujitsu Services Holdings plc pursuant to the Re-amended Guarantee whether such liability arises on, before or after the date of this Deed.
10. This Deed may be executed in any number of counterparts each of which shall be deemed to be an original and all of such counterparts taken together shall be deemed to constitute one and the same instrument.
11. This Deed shall be governed by, and construed in accordance with, English law and the parties hereby submit to the non-exclusive jurisdiction of the Courts of England in respect of any dispute which might arise in connection with this Deed.

**THIS DEED** has been executed as a deed by the parties listed in the execution pages at the end of this Deed and is delivered as a deed on the date written on the first page of this Deed.

**EXECUTED AS A DEED** by )

**FUJITSU SERVICES HOLDINGS PLC)**

on being signed by )

a Director ) .....

(Director)

on being signed by )

Company Secretary ) .....

(Company Secretary)

The common seal of )  
**POST OFFICE LIMITED** )  
was affixed to this deed ) .....  
in the presence of: ) (Authorised signatory)

..... )  
)

Seal:



ANNEX F

**Schedule G**

**Fujitsu Support Applications and Specified Third Party Software**

**Annex A**

**Fujitsu Support Applications**

SOFTWARE_PRODUCT	SOFTWARE_DESCRIPTION	Function in laymans terms
APT	Corporate version control for source code. Development, SSC	Fujitsu Development Methodology
Dispatch 1 (D1)	Help Desk used to cordinate engineer visits to branches and spares that will be required to complete the repair. Used by HSD	Fujitsu Engineering Tool
Information Direct Code	Produces reports from TfS. Includes feed to XCC. Used by SSC, HSD	Fujitsu Tool for Reporting and managing Incidents
MSC	Managed Service Change, corporate website change control system. User by all support teams.	Fujitsu tool for managing Change
Notify Pro	Send IM, SMS or Email alerts. Used by HSD	Fujitsu Mailing tool
Tfs Extract Downloader 1.9	Retrieve information from TfS helpdesk. Used by HSD	Fujitsu Tool for Incident and Problem Management

Triole For Service Helpdesk	Incident/Problem helpdesk used by 1st and 2nd line teams.	Fujitsu Tool for Incident and Problem Management
RHL_NCO_AUTOFAIL	Netcool Auto Failover Scripts	Fujitsu Configuration software
WIN_ITM_DWHBASE	IBM Tivoli Monitoring DWH Base	Fujitsu Configuration software
RHEL5_4_32_64_OS_CONFIG	Redhat 5.4 32 and 64 Bit Operating System Configuration	Operating System
RHEL5_8_32_64_OS_CONFIG	Redhat 5.8 32 and 64 Bit Operating System Configuration	Operating System
SOL_ORACLE10_CONFIG	Solaris Oracle 10 Config	Operating System
VDX_SVR_CONFIG	VDX Server Configuration	POA System Configuration
VPX_SVR_CONFIG	VPX Server Configuration	POA System Configuration
DATABASE_VOLUME_RESTORE	Database Volume Restore	POA System Configuration
HORIZON_VM_BTC1MBOACF01_CONFIG	Horizon Virtual machine BTC1MBOACF01 (Windows 2000) Config	POA System Configuration
HORIZON_VM_BTC1MBOACS01	Horizon Virtual Machine Image BTCMBOACS01	POA System Configuration
HORIZON_VM_BTC1MWIACF01	Horizon Virtual Machine Image BTCMWIACF01	POA System Configuration
HORIZON_VM_BTC3BSYSINV01_CONFIG	Horizon Virtual Machine BTC3BSYSINV01 Config	POA System Configuration
HORIZON_VM_BTC3MBOACF01_CONFIG	Horizon Virtual Machine BTC3MBOACF01 Config	POA System Configuration
HORIZON_VM_BTC3MBOACS01_CONFIG	Horizon Virtual Machine BTC3MBOACS01 Config	POA System Configuration
HORIZON_VM_BTC3MBOAGE01_CONFIG	Horizon Virtual Machine BTC3MBOAGE01 Config	POA System Configuration

HORIZON_VM_BTC3MBOAGE02_CONFIG	Horizon Virtual Machine BTC3MBOAGE02 Config	POA System Configuration
HORIZON_VM_BTC3MBOCOR01_CONFIG	Horizon Virtual Machine BTC3MBOCOR01 Config	POA System Configuration
HORIZON_VM_BTC3MBOCOR02_CONFIG	Horizon Virtual Machine BTC3MBOCOR02 Config	POA System Configuration
HORIZON_VM_BTC3MBODCA01_CONFIG	Horizon Virtual Machine BTC3MBODCA01 Config	POA System Configuration
HORIZON_VM_BTC3MBONRA01_CONFIG	Horizon Virtual Machine BTC3MBONRA01 Config	POA System Configuration
HORIZON_VM_BTC3MBOOCM01_CONFIG	Horizon Virtual Machine BTC3MBOOCM01 Config	POA System Configuration
HORIZON_VM_BTC3MBOSAS01_CONFIG	Horizon Virtual Machine BTC3MBOSAS01 Config	POA System Configuration
HORIZON_VM_BTC3MBOVEX01_CONFIG	Horizon Virtual Machine BTC3MBOVEX01 Config	POA System Configuration
HORIZON_VM_BTC3MBOVPN01_CONFIG	Horizon Virtual Machine BTC3MBOVPN01 Config	POA System Configuration
HORIZON_VM_BTC3MWIAGE01_CONFIG	Horizon Virtual Machine BTC3MWIAGE01 Config	POA System Configuration
HORIZON_VM_BTC3MWIAGE02_CONFIG	Horizon Virtual Machine BTC3MWIAGE02 Config	POA System Configuration
HORIZON_VM_BTC3MWICOR01_CONFIG	Horizon Virtual Machine BTC3MWICOR01 Config	POA System Configuration
HORIZON_VM_BTC3MWICOR02_CONFIG	Horizon Virtual Machine BTC3MWICOR02 Config	POA System Configuration
HORIZON_VM_BTC3PBOBOPSS01_CONFIG	Horizon Virtual Machine BTC3PBOBOPSS01 Config	POA System Configuration

HORIZON_VM_BTC3PBOBVPN01_CONFIG	Horizon Virtual Machine BTC3PBOBVPN01 Config	POA System Configuration
HORIZON_VM_BTC3PBODCSSERV0_CONFIG	Horizon Virtual Machine BTC3PBODCSSERV0 Config	POA System Configuration
HORIZON_VM_BTC3PBOPWYDCS01_CONFIG	Horizon Virtual Machine BTC3PBOPWYDCS01 Config	POA System Configuration
HORIZON_VM_BTC3PBOPWYPUB01_CONFIG	Horizon Virtual Machine BTC3PBOPWYPUB01 Config	POA System Configuration
HORIZON_VM_BTC3PBOPWYSAS01_CONFIG	Horizon Virtual Machine BTC3PBOPWYSAS01 Config	POA System Configuration
HORIZON_VM_BTC3PBRPERFMAN01_CONFIG	Horizon Virtual Machine BTC3PBRPERFMAN01 Config	POA System Configuration
HORIZON_VM_BTC3PWIPWYKMS01_CONFIG	Horizon Virtual Machine BTC3PWIPWYKMS01 Config	POA System Configuration
HORIZON_VM_BTC3PWIWOPSS01_CONFIG	Horizon Virtual Machine BTC3PWIWOPSS01 Config	POA System Configuration
HORIZON_VM_BTC3WBOVDW01_CONFIG	Horizon Virtual Machine BTC3WBOVDW01 Config	POA System Configuration
HORIZON_VM_BTC7_IMAGES_FOR_RVACC_CONFIG	Horizon VM BTC7 Images for RVACC Config	POA System Configuration
HORIZON_VM_REL_IMAGES_FOR_RVMIG_CONFIG	Horizon Vitrual Machine BTC7 Images For RVMig Config	POA System Configuration
VSH_SVR_CONFIG	VSH Server Config	POA System Configuration
AGT_AUDIT_REC	Agent Audit Recovery	Fujitsu Configuration software
AGT_COMMON	Agent Common	Fujitsu Configuration software
AGT_CTRL_LINUX	Agent Control Linux	Fujitsu Configuration software
AGT_CTRL_SOLARIS	Agent Control Solaris	Fujitsu Configuration software

AGT_DC_PREP_APP_WIN	Agent DC Prep App - Windows	Fujitsu Configuration software
AGT_DCS_AUTH	DCS Authorisation Agent	Fujitsu Configuration software
AGT_DCS_AUTH_INIT	DCS initial configuration files	Fujitsu Configuration software
AGT_DCS_H_AUTH	Agent Authorisation Service for HMS	Fujitsu Configuration software
AGT_DCS_H_AUTH_INIT	DCS AUTH AGENT HMS initial MID/TID file installation	Fujitsu Configuration software
AGT_DCS_H_MGT	Bulk Agents for HMS	Fujitsu Configuration software
AGT_DCS_MGT	DCS Management Agents	Fujitsu Configuration software
AGT_EFS	Agent EFS	Fujitsu Configuration software
AGT_ETS_AUTH	ETS Authorisation Agent	Fujitsu Configuration software
AGT_ETS_AUTH_INIT	ETS initial configuration files	Fujitsu Configuration software
AGT_ETS_MGT	ETS Management Agents	Fujitsu Configuration software
AGT_NBS_AL_AUTH	A&L Authorisation Agent	Fujitsu Configuration software
AGT_NBS_CAPO_AUTH	CAPO Authorisation Agent	Fujitsu Configuration software
AGT_NBS_LINK_AUTH	Link Authorisation Agent	Fujitsu Configuration software
AGT_NBS_LREC_REC	REC & LREC Agents	Fujitsu Configuration software
AGT_NBS_VOLTEST	NBS Authorisation Agent V&I Support	Fujitsu Configuration software
AGT_NRT_AEI	AEI Near Real Time Agent	Fujitsu Configuration software
AGT_ORACLE_CONFIG	Agent Oracle Configuration	Fujitsu Configuration software
AGT_PERFORM	Agent Performance Monitor Libraries	Fujitsu Configuration software
AGT_TRACE_COPY	Agent Copy Trace Utility	Fujitsu Configuration software
AGT_TT_EDG	Track & Trace EDG Agents	Fujitsu Configuration software



AGT_TT_XML_PARSER	XML Parser Open Source Files - Dervied from Apache	Fujitsu Configuration software
AGT_WALLETS	Agent Wallets	Fujitsu Configuration software
APOP_ADMIN_SERVICE_INSTALL_FOR_RDT	APOP Admin Service Install - APOP and TES config for RDT rigs only	Fujitsu Configuration software
APOP_ADMIN_SERVICE_INSTALLATION	APOP Administration Service Application (APOP_ADMIN_SERVICE_INSTALLATION)	Fujitsu Configuration software
APOP_ASM_STORAGE_BUILD	APOP DB run ASM Storage Build	Fujitsu Configuration software
APOP_DATABASE_BUILD	APOP run Database Build	Fujitsu Configuration software
APOP_EMULATOR	APOP Emulator	Fujitsu Configuration software
APOP_HNGX_POSTMIG01_CHANGES	APOP Application HNGX Changes	Fujitsu Configuration software
APOP_MIGRATION	Import APOP database	Fujitsu Configuration software
APOP_SCHEMA_BUILD	APOP run Schema Build	Fujitsu Configuration software
APOP_SOFTWARE_INSTALLATION	APOP Application Software Installation	Fujitsu Configuration software
APOP_SOFTWARE_INSTALLATION_POSTMIG01	APOP Application Software Installation	Fujitsu Configuration software
APP_KEY_RETRIEVAL_API	Application Key Retrieval API	Fujitsu Configuration software
APS_HNGX_MIG_CHANGES	APS HNGX Migration Changes	Fujitsu Configuration software
APS_HNGX_POSTMIG03_CHANGES	APS HNGX Postmig03 Changes	Fujitsu Configuration software
APS_HNGX_POSTSPLEX01_CHANGES	APS HNG-X Post Plex01 Changes	Fujitsu Configuration software
APS_MIGRATION	APS Migration	Fujitsu Configuration software
APS_SOFTWARE_INSTALLATION_POSTMIG01	APS Software Installation Post MIG01	Fujitsu Configuration software

APS_SOFTWARE_INSTALLATION_POSTMIG02	APS Software Installation Post MIG02	Fujitsu Configuration software
APS_SOFTWARE_INSTALLATION_POSTMIG03	APS Software Installation Postmig03	Fujitsu Configuration software
APS_SOFTWARE_INSTALLATION_PREMIG	APS Software Installation Premigration	Fujitsu Configuration software
APS_SYSTEMS_MONITORING	APS Systems Monitoring Changes	Fujitsu Configuration software
ARC_ARC_MIGRATION	Audit Server Migration Routines	Fujitsu Configuration software
ARC_DCPREP_RIG_TIDY	Audit Server DC Prep Rig Tidy	Fujitsu Configuration software
AUDIT_EXTRACT_CLT	Audit Extract Client	Fujitsu Configuration software
AUDIT_EXTRACT_SVR	Audit Extraction and Filtering application (Server Element)	Fujitsu Configuration software
AUDIT_QUERIES	Audit ARQ base-queries	Fujitsu Configuration software
AUDIT_SERVER_APP	Audit Server Application	Fujitsu Configuration software
AUDIT_SERVER_APP_A	Audit Server files for Weekend-A	Fujitsu Configuration software
AUDIT_SERVER_APP_APLUS	Audit Server files for Weekend-A-PLUS	Fujitsu Configuration software
AUDIT_SERVER_APP_DPLUS	Configuration files for Audit Server post-weekend D	Fujitsu Configuration software
AUDIT_SERVER_APP_MIGONLY	Audit Server files required for migration	Fujitsu Configuration software
AUDIT_SERVER_CONFIG	Audit Server Configuration file	Fujitsu Configuration software
AUDIT_TEST_TOOLS	Audit Test Tools (Test-only)	Fujitsu Configuration software
BAL_COMMONS_LIBS	Apache Commons Libraries	Fujitsu Configuration software
BAL_INTERSTAGE_JVM	JRE required for OSR	Fujitsu Configuration software
BAL_JDBC_LIB	Oracle JDBC Library	Fujitsu Configuration software
BAL_LOG4J_LIB	Log4J Library	Fujitsu Configuration software

BAL_SRV_OSR	OSR Project Code Jars	Fujitsu Configuration software
BAL_SRV_OSR_ROUTING	OSR Project Config files	Fujitsu Configuration software
BAL_VELOCITY_LIB	Velocity Library	Fujitsu Configuration software
BF_CONFIG_UPDATE_SCRIPTS	BladeFrame Config Update Scripts	Fujitsu Configuration software
BLADEFRAME_CONFIG_MIG_ONLY	Migration Only BladeFrame Scripts for DC Prep	Fujitsu Configuration software
BLADEFRAME_DECOMMISSION	BLADEFRAME_DECOMMISSION	Fujitsu Configuration software
BMX_MONITORING	BMX Monitoring	Fujitsu Configuration software
BPL_APACHE_TOMCAT	BPL Apache Tomcat Server	Fujitsu Configuration software
BPL_EMDB_BOOT_BSF_SERVLET	BPL RCF Text Interface Servlet	Fujitsu Configuration software
BPL_EST_CLIENT	BPL EST Client	Fujitsu Configuration software
BPL_OOB_TOOLS	Out Of Band Toolset	Fujitsu Configuration software
BPL_SSH_SERVER	BPL BitVise SSH Server	Fujitsu Configuration software
BPL_SSH_SERVER_CONFIG	BPL BitVise SSH Server Configurer	Fujitsu Configuration software
BPL_TOMCAT_SECURE_CONFIG	Tomcat Security Configuration	Fujitsu Configuration software
BRANCH_RTR_FW_5067	Branch Router firmware release v5067	Fujitsu Configuration software
BRANCH_RTR_FW_5079_01_03	Sarian DR6410 Branch Router	Fujitsu Configuration software
BRANCH_RTR_FW_5164	Branch Router firmware release v5164	Fujitsu Configuration software
BRDB_ASM_STORAGE_BUILD	Branch DB run ASM Storage Build	Fujitsu Configuration software
BRDB_DAT_SOFTWARE_INSTALLATION	BRDB DAT Software Installation	Fujitsu Configuration software

BRDB_DATABASE_BUILD	Branch DB run Database Build	Fujitsu Configuration software
BRDB_GO_LIVE	BRDB Go Live	Fujitsu Configuration software
BRDB_HNGX_POSTMIG01_CHANGES	Branch DB Application HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG02_CHANGES	Branch DB Application HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG03_CHANGES	Branch DB Application HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG04_CHANGES	Branch DB Application HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG05_CHANGES	Branch DB Application HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG06_CHANGES	Branch DB PostMig06 HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG07_CHANGES	Branch DB PostMig07 HNGX Changes	Fujitsu Configuration software
BRDB_HNGX_POSTMIG08_CHANGES	BDB POSTMIG08 HNGX Changes	Fujitsu Configuration software
BRDB_MANUAL_UPDATES	Manual Updates to Branch database	Fujitsu Configuration software
BRDB_NFS_SHARE	Branch DB NFS Share generation	Fujitsu Configuration software
BRDB_OBJECT_CHECKS	BRDB Object Checks	Fujitsu Configuration software
BRDB_SCHEMA_BUILD	Branch DB run Schema Build	Fujitsu Configuration software
BRDB_SET_INSTANCE_FLAGS_MIGONLY	Set operation instance flags after migration	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION	Branch DB Application Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG01	Branch DB Application Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG02	Branch Database Software Install for INT8	Fujitsu Configuration software

BRDB_SOFTWARE_INSTALLATION_POSTMIG03	Branch DB Application Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG04	Branch DB Application Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG05	Branch DB Application Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG06	Branch DB PostMig06 Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG07	Branch DB PostMig07 Software Installation	Fujitsu Configuration software
BRDB_SOFTWARE_INSTALLATION_POSTMIG08	BDB POSTMIG08 Software Installation	Fujitsu Configuration software
BRDB_STBY_INITIALISE_PRIMARY	Branch Standby DB Initialise Primary Stby. DB Config	Fujitsu Configuration software
BRDB_STBY_SOFTWARE_INSTALLATION	Branch Standby DB Application Software Installation	Fujitsu Configuration software
BRDB_STREAMS_ACTIVATION	Branch DB Streams Activation	Fujitsu Configuration software
BRDB_STREAMS_CONFIGURATION	Branch DB Streams Activation	Fujitsu Configuration software
BRDB_STREAMS_REFRESH	BRDB Streams Refresh	Fujitsu Configuration software
BRDB_VI_TEST_DATA	Utility to load V&I test data	Fujitsu Configuration software
BRSS_ASM_STORAGE_BUILD	Branch Support DB ASM Storage Build	Fujitsu Configuration software
BRSS_DATABASE_BUILD	Branch Support DB Database Build	Fujitsu Configuration software
BRSS_GO_LIVE	BRSS Go Live	Fujitsu Configuration software
BRSS_MANUAL_UPDATES	Manual Updates to Branch Support database	Fujitsu Configuration software
BRSS_SCHEMA_BUILD	Branch Support DB Schema Build	Fujitsu Configuration software



BRSS_SOFTWARE_INSTALLATION	Branch Support DB Application Software Installation	Fujitsu Configuration software
BRSS_STREAMS_CONFIGURATION	Branch Support Streams Configuration	Fujitsu Configuration software
BRSS_STREAMS_REFRESH	BRSS Streams Refresh	Fujitsu Configuration software
BSEC_PK_CLIENT_KSN_CONFIG	BSEC PK Client	Fujitsu Configuration software
BSEC_PK_CLIENT_SSN_CONFIG	BSEC PK Client SSN Config	Fujitsu Configuration software
BSEC_PK_CLIENT_WIN_CONFIG	Windows iKey Client	Fujitsu Configuration software
BSEC_PK_SAFENET_64_UNINSTALLER	Remove Ikey Driver from the 64bit Platforms	Fujitsu Configuration software
BSEC_PK_SAFENET_UNINSTALLER	BSEC_PK_SAFENET_UNINSTALLER	Fujitsu Configuration software
CACTI_CONFIG	CACTI Configuration	Fujitsu Configuration software
CBLADE_ACQUIRE_V1	cBlade Acquire v1	Fujitsu Configuration software
CBLADE_NTP_CLIENT_CONFIG	CBLADE NTP client configuration	Fujitsu Configuration software
CERT_AUTH_CFG_TEST	Certificate Authority Configuration -Test Only	Fujitsu Configuration software
CISCO_SECURITY_MANAGER_CLIENT_CLEANUP	Cisco Security Manager Client Cleanup	Fujitsu Configuration software
CON_DIR_SIM_CONF	Connect Direct Simulator Windows Server Config	Fujitsu Configuration software
CON_DIR_SIM_MAN	Connect:Direct Simulator Manual Configuration Instructions	Fujitsu Configuration software
CRY_KEYS_KMNGWKSTN_TEST	Crypto Keys KMNG Workstation (Test Only)	Fujitsu Configuration software

CRY_KEYS_ROOTCA_PUB_LIVE_LNX	Crypto Keys - LIVE RootCA public certificate for Linux	Fujitsu Configuration software
CRY_KEYS_ROOTCA_PUB_LIVE_SOL	Crypto Keys - LIVE RootCA public certificate for Solaris	Fujitsu Configuration software
CRY_KEYS_ROOTCA_PUB_LIVE_WIN	Crypto Keys - LIVE RootCA public certificate for Windows	Fujitsu Configuration software
CRY_KEYS_ROOTCA_PUB_TEST	Crypto keys Root CA Public Test Only	Fujitsu Configuration software
CRY_KEYS_ROOTCA_PUB_TEST_LNX	Crypto Keys Root CA Public for Linux (Test Only)	Fujitsu Configuration software
CRY_KEYS_ROOTCA_PUB_TEST_SOL	Crypto Keys Root CA Public for Solaris (Test Only)	Fujitsu Configuration software
CRY_KEYS_SUBCA_PUB_LIVE_LNX	Crypto Keys - LIVE SubCA public certificate for Linux	Fujitsu Configuration software
CRY_KEYS_SUBCA_PUB_LIVE_SOL	Crypto Keys - LIVE SubCA public certificate for Solaris	Fujitsu Configuration software
CRY_KEYS_SUBCA_PUB_LIVE_WIN	Crypto Keys - LIVE SubCA public certificate for Windows	Fujitsu Configuration software
CRY_KEYS_SUBCA_PUB_TEST_LNX	Crypto keys Sub CA Public Test Only (Linux)	Fujitsu Configuration software
CRY_KEYS_SUBCA_PUB_TEST_WIN	Crypto keys Sub CA Public Test Only	Fujitsu Configuration software
CRYPTO_API_MT	Crypto API with Multithreading	Fujitsu Configuration software
CRYPTO_API_NBX	Crypto API for NBX	Fujitsu Configuration software
CRYPTO_API_NBX_TEST	Crypto API for NBX - Test Systems Only	Fujitsu Configuration software
CRYPTO_API_UTIL	Crypto API Utilities	Fujitsu Configuration software
CRYPTO_COMMON	Crypto Common	Fujitsu Configuration software

CRYPTO_EXTERNAL_LIBS_LNX	Crypto External Libs for Linux	Fujitsu Configuration software
CRYPTO_EXTERNAL_LIBS_WIN	Crypto External Libs for Windows	Fujitsu Configuration software
CRYPTO_KEY_SERVICE	Crypto Keystore Service	Fujitsu Configuration software
CRYPTO_KEYS_CAPU_LIVE	Crypto Keys CAPU Live	Fujitsu Configuration software
CRYPTO_KEYS_CAPU_LST	Crypto Keys CAPU for Live System Test	Fujitsu Configuration software
CRYPTO_KEYS_CAPU_TEST	Crypto Keys CAPU Test	Fujitsu Configuration software
CRYPTO_KEYS_NBS_TEST	Crypto Keys for Stubbed NB Server (Test Only)	Fujitsu Configuration software
CRYPTO_KEYSTO_SRVC	Hydra Crypto Keystore Service	Fujitsu Configuration software
CYGWIN_CLEANUP	CygwinCleanup	Fujitsu Configuration software
CYGWIN_CONFIG	CYGWIN Config	Fujitsu Configuration software
CYGWIN_PERMISSIONS	CygwinPermissions	Fujitsu Configuration software
CYGWIN_USERADMIN	User Administrator Scripts for CYGWIN tool	Fujitsu Configuration software
DEA_MA_JAVA_CLIENT	Merchant Acquirer Report Delivery From EST	Fujitsu Configuration software
DRS_HNGX_MIG_CHANGES	DRS HNGX Migration Changes	Fujitsu Configuration software
DRS_HNGX_POSTMIG01_CHANGES	DRS HNGX POSTMIG01 CHANGES	Fujitsu Configuration software
DRS_HNGX_POSTSPLEX01_CHANGES	DRS HNG-X Post Plex01 Changes	Fujitsu Configuration software
DRS_MIGRATION	DRS Migration Implementation	Fujitsu Configuration software
DRS_SOFTWARE_INSTALLATION_POSTMIG01	DRS Software Installation Post MIG01	Fujitsu Configuration software

DRS_SOFTWARE_INSTALLATION_PREMIG	DRS Software Installation Premigration	Fujitsu Configuration software
DRS_SYSTEMS_MONITORING	DRS Systems Monitoring Changes	Fujitsu Configuration software
DRS_WORKSTATION_INSTALLATION	DRS Workstation Software Installation	Fujitsu Configuration software
DVLA_EMULATOR	DVLA Emulator	Fujitsu Configuration software
DWH_GO_LIVE	DWH Go Live	Fujitsu Configuration software
DWH_HNGX_MIG_CHANGES	DWH HNGX Migration Changes	Fujitsu Configuration software
DWH_HNGX_POSTMIG01_CHANGES	DWH HNGX Post MIG01 Changes	Fujitsu Configuration software
DWH_HNGX_POSTMIG03_CHANGES	DWH HNGX Postmig03 Changes	Fujitsu Configuration software
DWH_HNGX_POSTMIG04_CHANGES	DWH HNGX Post MIG04 Changes	Fujitsu Configuration software
DWH_HNGX_POSTMIG06_CHANGES	DWH HNGX POSTMIG06_CHANGES	Fujitsu Configuration software
DWH_MIGRATION	DWH Migration Implementation	Fujitsu Configuration software
DWH_REPOSITORY_MIGRATION	DWH Repository Migration	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG01	DWH Software Installation Post MIG01	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG02	DWH Software Installation Post MIG02	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG03	DWH Software Installation Postmig03	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG04	DWH Software Installation Post MIG04	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG05	Dwh Software Installation Postmig05	Fujitsu Configuration software
DWH_SOFTWARE_INSTALLATION_POSTMIG06	DWH SOFTWARE INSTALLATION POSTMIG06 INT12	Fujitsu Configuration software

DWH_SOFTWARE_INSTALLATION_PREMIG	DWH Software Installation Premigration	Fujitsu Configuration software
DWH_SOFTWARE_TEST_ONLY	DWH Database Application Test Software Installation	Fujitsu Configuration software
DXC_BACKUP_SCHEDULES	DXC Backup Schedules	Fujitsu Configuration software
DXC_BASE	DXC Base Software	Fujitsu Configuration software
DXC_CLIENT_BUILD	Utilities for building signing and delivering DXC Corporate Clients	Fujitsu Configuration software
DXC_CLIENT_LINUX	DXC Linux Client	Fujitsu Configuration software
DXC_CLIENT_SOLARIS	DXC Solaris Client	Fujitsu Configuration software
DXC_CLIENT_WIN32	DXC Windows 32 bit Client Software	Fujitsu Configuration software
DXC_CLIENT_WIN32_CORP	Corporate Windows Client software	Fujitsu Configuration software
DXC_CLIENT_WIN32_SSN	SSN Windows Corporate Client for DXC	Fujitsu Configuration software
DXC_CRYPTOSERVER	Server Certificate Management on DXC	Fujitsu Configuration software
DXC_DB_BUILD	Database Build package for DXC	Fujitsu Configuration software
DXC_DB_CONF	Database configure package for DXC	Fujitsu Configuration software
DXC_HTTPD	Web Server package for DXC	Fujitsu Configuration software
DXC_HTTPD_CONF	Apache Configuration package for DXC	Fujitsu Configuration software
DXC_JScape	JScape Secure FTP package for DXC	Fujitsu Configuration software
DXC_JScape_CONF	JScape SFTP Configuration package for DXC	Fujitsu Configuration software
DXC_JVM	Java VM package for DXC	Fujitsu Configuration software
DXC_LUA_LIB	Lua Libraries package for DXC	Fujitsu Configuration software

DXC_MOD_PROXY_HTML	Apache Proxy package for DXC	Fujitsu Configuration software
DXC_MODSECURITY2	Apache Firewall package for DXC	Fujitsu Configuration software
DXC_MTA_LINK	Builds linked tables to share between DXC and SQL Server	Fujitsu Configuration software
DXC_OPENSSL	OpenSSL package for DXC	Fujitsu Configuration software
DXC_PCRE	Perl Compat RegEx package for DXC	Fujitsu Configuration software
DXC_POSTGRES	PostgreSQL package for DXC	Fujitsu Configuration software
DXC_PREBUILD	Initial pre-install package for DXC	Fujitsu Configuration software
DXC_SAVDI	Sophos AV Customisation	Fujitsu Configuration software
DXC_SERVER_USERS	DXC Server Users	Fujitsu Configuration software
DXC_SOP_AV_LINUX	Sophos AV package for DXC	Fujitsu Configuration software
DXC_SSN_CLIENT_INSTALL	DXC Server Management Utilities	Fujitsu Configuration software
DXC_TRANSFER_MANAGEMENT_CLIENT	Management Client for DXC transfer Plan Maintenance	Fujitsu Configuration software
EF_AUTH_SIM	DCS APACS30 Authorisation Simulator	Fujitsu Configuration software
EF_PF_APACS_SIM	APACS Payment File to EMIS Simulator	Fujitsu Configuration software
EF_PF_SIM	DCS Payment File to EMIS Simulator	Fujitsu Configuration software
EMDB_CACHE_AP_NRS	EMDB_CACHE on the NRS platform	Fujitsu Configuration software
EMDB_CACHE_AP_REMOVE	EMDB_CACHE_AP Removal package	Fujitsu Configuration software
EPM_RTRBOOT_AP	EPM Branch Router Scripts for TPM	Fujitsu Configuration software
ESET_SCANNER_SOCKET_DAEMON	Anti-virus scanner socket daemon using ESET written in C	Fujitsu Configuration software
EST_APACHE_TOMCAT	EST Apache Tomcat Server	Fujitsu Configuration software



EST_EMDB_BOOT_RCF_SERVLET	EMDB RCF Text Interface Servlet	Fujitsu Configuration software
EST_EMDB_ENDPOINT_WS	EMDB Endpoint Web Service Interface	Fujitsu Configuration software
EST_EMDB_XSL	AutoConfig XSLT releases for EMDB	Fujitsu Configuration software
EST_JAVA_CLIENT_BPL	Java Client for EMDB access from the HNGX Boot Platform	Fujitsu Configuration software
EST_JAVA_CLIENT_CAC	EST Java Client for the Cacti Platform	Fujitsu Configuration software
EST_JAVA_CLIENT_DNP	Generic Emdb Client	Fujitsu Configuration software
EST_JAVA_CLIENT_DNS	Generic Emdb Client	Fujitsu Configuration software
EST_JAVA_CLIENT_EPM	Generic Emdb Client	Fujitsu Configuration software
EST_JAVA_CLIENT_NMN	Generic Emdb Client	Fujitsu Configuration software
EST_JAVA_CLIENT_XSL	EST Java Client XSL Upload	Fujitsu Configuration software
EST_MA_JAVA_SERVICE	Estate Management Merchant Acquirer Java Service	Fujitsu Configuration software
EST_MA_SCRIPTS	Estate Management Merchant Acquirer TWS Scripts	Fujitsu Configuration software
EST_MA_SQL_CONFIG	Estate Management Merchant Acquirer Database	Fujitsu Configuration software
EST_MS_CAPICOM	Microsoft Capicom	Fujitsu Configuration software
EST_MTAS_DB_BUILD_PRE_WKB	EST_MTAS_DB_BUILD_PRE_WKB	Fujitsu Configuration software
EST_MTAS_DB_RESTORE_WKC	EST_MTAS_DB_RESTORE_WKC	Fujitsu Configuration software
EST_PROV_EM_STAGE1	Provision EMDB Stage1	Fujitsu Configuration software
EST_PROV_EM_STAGE2	Provision EMDB Stage2	Fujitsu Configuration software
EST_PROV_EM_STAGE3	Provision EMDB Stage3	Fujitsu Configuration software

EST_RCF_GENERAL_RELEASE	EST RCF General Release	Fujitsu Configuration software
EST_RCF_PILOT	EST RCF template pilot branch setup	Fujitsu Configuration software
EST_RCF_SQL_UPDATE	Supply EMDB XSLT for Router Configuration	Fujitsu Configuration software
EST_SQL_SERVER_CONFIG	SQL Server Config	Fujitsu Configuration software
EST_SQL_SERVER_SCRIPTS	SQL Server Scripting	Fujitsu Configuration software
EST_TOMCAT_SECURE_CONFIG	Tomcat Security Configuration	Fujitsu Configuration software
ETU_FTP_APP	Electronic Top-Up FTP Application	Fujitsu Configuration software
ETU_FTP_APP_MIG_TEST	PLP work instruction to demonstrate e-pay FTP connectivity	Fujitsu Configuration software
ETU_SIMULATOR	Electronic Top-up Simulator	Fujitsu Configuration software
FTMS_CORE_APP	FTMS Core Application	Fujitsu Configuration software
FTMS_D1_FTP_CONF	SRG FTP Configuration	Fujitsu Configuration software
FTMS_D1_REM_CONF	FTMS Configuration for D1 Feed	Fujitsu Configuration software
FTMS_D1_REM_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
FTMS_D1_REM_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_EDG_LOC_CONF	FTMS EDG Local Configuration	Fujitsu Configuration software
FTMS_EDG_LOC_D1_MIG_TEST	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_EDG_LOC_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
FTMS_EDG_LOC_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software

FTMS_EDG_LOC_MIG_TEST	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_EDG_REM_CONF	FTMS EDG Remote Configuration	Fujitsu Configuration software
FTMS_EDG_REM_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_FTP_CONFIG	FTMS FTP Configuration	Fujitsu Configuration software
FTMS_IISFTP_CONFIG	FTMS IISFTP Configuration	Fujitsu Configuration software
FTMS_PULL_APP	FTMS Pull Application	Fujitsu Configuration software
FTMS_PUSH_APP	FTMS Push Application	Fujitsu Configuration software
FTMS_TIP_LOC_CONF	FTMS TIP Local Configuration	Fujitsu Configuration software
FTMS_TIP_LOC_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
FTMS_TIP_LOC_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_TIP_LOC_MIG_TEST	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTMS_TIP_REM_CONF	FTMS TIP Remote Configuration	Fujitsu Configuration software
FTMS_TIP_REM_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTS_APP	FTS Application	Fujitsu Configuration software
FTS_APP_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
FTS_APP_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTS_APP_MIG_TEST	Data-Centre Preparation Configuration	Fujitsu Configuration software
FTS_INSTALLATION_MANAGER_CONFIG	FTS Installation Manager Configuration	Fujitsu Configuration software
HNG_BACKUP_CFG	HNG-x Backup Config	Fujitsu Configuration software

HORIZON_VM_BTC7_IMAGES_FOR_RVACC_CONFIG	Horizon VM BTC7 Images for RVACC Config	Fujitsu Configuration software
HSM_ACCESS_SVC	HSM Access Service	Fujitsu Configuration software
HSM_SYSTEM_SOFTWARE_CONFIG_DELIVERY	HSM System Software Configuration	Fujitsu Configuration software
IKEY_WEB_CONFIG	Configuration files for IKey web enrolment	Fujitsu Configuration software
IKEY_WEB_CONFIG_TEST	Configuration files for IKey web enrolment on test systems	Fujitsu Configuration software
INTEGRATION_POST_BUILD_REBOOT	Manual Post Build Reboot instruction	Fujitsu Configuration software
INTERSTAGE_SRV_DEP_RPMS	Interstage Server Dependant RPMS	Fujitsu Configuration software
INTRUSION_PREVENTION	Intrusion Prevention	Fujitsu Configuration software
JAVA6_CLEANUP	Remove Sun Java 6	Fujitsu Configuration software
JAVA6_JDK_INSTALL	Apply Sun Java 6 development kit	Fujitsu Configuration software
KEY_SERVICE	Key Service	Fujitsu Configuration software
KM_CLIENT_KH_CON	KM Client key Handler Confidential	Fujitsu Configuration software
KM_CLIENT_KH_PUB	KM Client key Handler Public	Fujitsu Configuration software
KM_CLIENT_MT	KM Client with Multithreading	Fujitsu Configuration software
KM_COM_FUNCTIONS	KM Common Functions	Fujitsu Configuration software
KM_DIST_RM_DISP	KM Dist Receiver Mon Dispatcher	Fujitsu Configuration software
KMNG_SVR_WALLETS	KMNG Server Oracle Wallets	Fujitsu Configuration software
KMNG_WKSTN_SW	KMNG Workstation Software	Fujitsu Configuration software
KMNG_WKSTN_WALLETS	KMNG Workstation Oracle Wallets	Fujitsu Configuration software
KS_CLIENT	Key Service Client for Windows	Fujitsu Configuration software

KS_CLIENT_JAVA	Key Service Client for Java	Fujitsu Configuration software
KS_CLIENT_JAVA_GWS_TEST_STUB	KS Client Java GWS Test Stub	Fujitsu Configuration software
KS_CLIENT_JAVA_PROVIDER	KS Client Java Provider	Fujitsu Configuration software
KS_CLIENT_JAVA_SOL	Java Key Service Client for Solaris	Fujitsu Configuration software
KS_CLIENT_JAVA_TEST_STUB	Java Key Service Client Stub (Test only)	Fujitsu Configuration software
KS_CLIENT_JAVA_WIN	Java Key Service Client for Windows	Fujitsu Configuration software
KS_CLIENT_REMOTE	Key Service Remote Client	Fujitsu Configuration software
LAYER7_LKS	Layer 7 with Large Key Store	Fujitsu Configuration software
LFS_HNGX_MIG_CHANGES	LFS HNGX Migration Changes	Fujitsu Configuration software
LFS_HNGX_POSTMIG01_CHANGES	LFS HNGX Post MIG01 Changes	Fujitsu Configuration software
LFS_HNGX_POSTMIG03_CHANGES	LFS HNGX Postmig03 Changes	Fujitsu Configuration software
LFS_HNGX_POSTMIG05_CHANGES	LFS_hngx_postmig05_changes	Fujitsu Configuration software
LFS_HNGX_POSTMIG06_CHANGES	LFS HNGX POSTMIG06 Changes	Fujitsu Configuration software
LFS_HNGX_POSTSPLEX01_CHANGES	LFS HNG-X Post Plex01 Changes	Fujitsu Configuration software
LFS_MIGRATION	Solaris LFS Migration	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_POSTMIG01	LFS Software Installation Post MIG01	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_POSTMIG02	LFS Software Installation Post MIG02	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_POSTMIG03	LFS Software Installation Postmig03	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_POSTMIG04	LFS Software Installation Post MIG04	Fujitsu Configuration software

LFS_SOFTWARE_INSTALLATION_POSTMIG05	LFS Software Installation Postmig05	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_POSTMIG06	LFS Software Installation Post MIG06	Fujitsu Configuration software
LFS_SOFTWARE_INSTALLATION_PREMIG	LFS Software Installation Premigration	Fujitsu Configuration software
LFS_SYSTEMS_MONITORING	LFS Systems Monitoring Changes	Fujitsu Configuration software
LINUX_NTP_CLIENT_CONFIG	Linux NTP Client Config	Fujitsu Configuration software
LINUX_NTP_SERVER_CONFIG	Linux NTP Server Config	Fujitsu Configuration software
LOCAL_DC_SERVER_PERM_DCM	Local DC Server Perm DCM	Fujitsu Configuration software
LOCAL_DC_SERVER_POLICY_SSN	Local DC Server Policy (SSN)	Fujitsu Configuration software
LOCAL_DC_SERVER_POLICY_TWS_AGENT	Local DC Server Policy TWS Agent	Fujitsu Configuration software
LOCAL_USER_CLEANUP	Local Users Cleanup	Fujitsu Configuration software
LT_BLADEFRAME_CONFIG	LT BladeFrame Config	Fujitsu Configuration software
MA_FILE_TRANSFER	Merchant Acquirer File Transfer component v1	Fujitsu Configuration software
MAN_PRODUCT_TAGS	MANUAL Product TAGS	Fujitsu Configuration software
MANSENTRY_VPNLW	Sentry Monitor Code	Fujitsu Configuration software
MANWIN_LCF_DISABLE	MANWIN LCF Disable	Fujitsu Configuration software
MANWIN_NCO_NETINTBASE	Netcool Omnibus Connection setup	Fujitsu Configuration software
MANWIN_NCO_OMNIBASE	Netcool Omnibus product	Fujitsu Configuration software
MANWIN_PROBENT	NT Probe Code	Fujitsu Configuration software
MERCHANT_FTP_APP	Merchant FTP Application	Fujitsu Configuration software



MERCHANT_FTP_APP_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
MERCHANT_FTP_APP_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
MERCHANT_FTP_APP_MIG_TEST	PLP work instruction to demonstrate Streamline FTP connectivity	Fujitsu Configuration software
METRON_ATHENE_8_6_TRG_SW	Metron Athene 8.60 Training Software	Fujitsu Configuration software
METRON_ATHENE_V8_4	Metron Athene 8.4 Upgrade	Fujitsu Configuration software
MIG_TWS_A_MIGONLY	TWS Schedules for POLFS Migration	Fujitsu Configuration software
MIG_TWS_B_MIGONLY	TWS Migration Schedules Weekend B	Fujitsu Configuration software
MIG_TWS_D_MIGONLY	TWS Weekend D	Fujitsu Configuration software
MIG_TWS_DCPREP_MIGONLY	TWS Schedule Modifications for DCPREP (MIG ONLY)	Fujitsu Configuration software
MIG_TWS_REL2_MIGONLY	HNG-X Release 2 Migration schedule amendments	Fujitsu Configuration software
MS_SQL_2005_SVR_CONF_UPD	MS SQL 2005 Server Configuration Update	Fujitsu Configuration software
MS_SQL_SRV_PODG_CONFIG	SSC server SQL scripts for PODG database	Fujitsu Configuration software
MSSQL_AUDIT_LOG	Audit logging change within MSSQL	Fujitsu Configuration software
MSVS_CONTRAINED_DELEGATION_CONFIG	MSVS Contrained Delegation Config	Fujitsu Configuration software
NAS_TMF_CONFIG	NAS TMF Configuration	Fujitsu Configuration software
NAS_TRF_CONFIG	NAS TRF Configuration	Fujitsu Configuration software
NB_CRYPTAPI	Crypto API for NBX	Fujitsu Configuration software
NBS_ATALLA_KM_TEST	Network Banking Atalla Key Management - Test systems	Fujitsu Configuration software

NBS_TUNEABLETRACE	NBS Tuneable Trace	Fujitsu Configuration software
NBX_FI_SIM	NBX FI Simulator	Fujitsu Configuration software
NBX_LREC_FGEN	NBX LREC File Generator	Fujitsu Configuration software
NBXM_MULTIPLEXOR	NBXM Multiplexor	Fujitsu Configuration software
NETBACKUP_JAVA_ADMIN_CONSOLE_CLEANUP	Remove Veritas Netbackup Console and Detritus	Fujitsu Configuration software
NPS_ASM_STORAGE_BUILD	NPS ASM Storage Build	Fujitsu Configuration software
NPS_DATABASE_BUILD	NPS Database Build	Fujitsu Configuration software
NPS_HNGX_CHANGES	Network Persistent Store HNGX Changes	Fujitsu Configuration software
NPS_HNGX_POSTMIG01_CHANGES	NPS Application HNGX Changes	Fujitsu Configuration software
NPS_HNGX_POSTMIG02_CHANGES	NPS Application HNGX (POSTMIG02) Changes	Fujitsu Configuration software
NPS_HNGX_POSTMIG03_CHANGES	NPS Application HNGX Changes	Fujitsu Configuration software
NPS_HNGX_POSTMIG04_CHANGES	NPS HNGX POSTMIG04 CHANGES	Fujitsu Configuration software
NPS_KMNG_DATA_POSTMIG01	NPS Key Management Load Data	Fujitsu Configuration software
NPS_KMNG_DATA_POSTMIG02	NPS Key Management load Data	Fujitsu Configuration software
NPS_KMNG_DATA_POSTMIG03	NPS Key Management load Data	Fujitsu Configuration software
NPS_MIGRATION	Migrate NPS database	Fujitsu Configuration software
NPS_PRE_LIVE_PROVING	NPS Pe-Live proving	Fujitsu Configuration software
NPS_SCHEMA_BUILD	NPS Schema Build	Fujitsu Configuration software
NPS_SOFTWARE_INSTALLATION	NPS Application Software Installation	Fujitsu Configuration software

NPS_SOFTWARE_INSTALLATION_POSTMIG01	NPS Application Software Installation	Fujitsu Configuration software
NPS_SOFTWARE_INSTALLATION_POSTMIG02	Nps Software Installation Postmig02	Fujitsu Configuration software
NPS_SOFTWARE_INSTALLATION_POSTMIG03	NPS SOFTWARE INSTALLATION POSTMIG03	Fujitsu Configuration software
NPS_SOFTWARE_INSTALLATION_POSTMIG04	NPS SOFTWARE INSTALLATION Post Mig 04	Fujitsu Configuration software
NRS_TACACS_AP	TACACS and Server	Fujitsu Configuration software
NT_VI_TEST_TOOL	NT VI Test Tool	Fujitsu Configuration software
ODBC_CONNECTIONS_MIS_CLIENT	ODBC Connections for MIS Client	Fujitsu Configuration software
OPENVIEW_SCRIPTSV2	Branch monitoring scripts	Fujitsu Configuration software
ORACLE_ASM_CONFIGURATION	Oracle ASM Configuration.	Fujitsu Configuration software
ORACLE_CLIENT_10GR2_LNX_CONFIG	Oracle Client 10gR2 for Linux x86	Fujitsu Configuration software
ORACLE_CLUSTERWARE_CHECK	Oracle Clusterware Check	Fujitsu Configuration software
ORACLE_CLUSTERWARE_CONFIG	Oracle Clusterware v10.2.0.1 Config	Fujitsu Configuration software
ORACLE_DB_CHECK	Oracle Database Check	Fujitsu Configuration software
ORACLE_DB_CONFIG_INSTALL	Oracle Database Config Install	Fujitsu Configuration software
ORACLE_LISTENER_CONFIG	Oracle Listener Configuration	Fujitsu Configuration software
ORACLE_PATCH_CHECK	Oracle Patch Check	Fujitsu Configuration software
ORACLE_PATCH_CONFIG	Oracle Patch v10.2.0.3 Config	Fujitsu Configuration software
ORACLE_PATCH_UPDATE	ORACLE PATCH UPDATE PSU4	Fujitsu Configuration software
OS_CLUSTER	Operating System Cluster	Fujitsu Configuration software

OS_CLUSTER_CHECK	Operating System Cluster Check	Fujitsu Configuration software
OS_CLUSTER_MANUAL	Manual deliveries for cluster configuration	Fujitsu Configuration software
OS_CLUSTER_RPMS	Oracle Cluster RPMS Code Delivery	Fujitsu Configuration software
OSC_RADIATOR_FOR_PBS	OSC Radiator for PBS	Fujitsu Configuration software
OSC_RADIATOR_FOR_PRS	OSC Radiator for PRS	Fujitsu Configuration software
PAN_DR_SCRIPTS	Bladeframe DR scripts	Fujitsu Configuration software
PAN_HASH_API	Crypto API for Pan Hashing	Fujitsu Configuration software
PATCH_REBOOT_CONFIG	Patch Reboot Config	Fujitsu Configuration software
PCI_CRYPTO_API	Crypto API for PCI	Fujitsu Configuration software
PMMC_COM_LIB	PMMC Common Library	Fujitsu Configuration software
PODG_COMMON_CERTS	PODG Common Certificates and loopBack Route	Fujitsu Configuration software
PODG_COMMON_FRAMEWORK	PODG framework files includes Java libraries common to DGE and DGI	Fujitsu Configuration software
PODG_EXT_FRAMEWORK	PODG framework files including Java libraries exclusive to DGE	Fujitsu Configuration software
PODG_INT_FRAMEWORK	PODG framework files including Java libraries exclusive to DGI	Fujitsu Configuration software
PODG_INT_SUPPORT_LIBS	Third party files including Java libraries exclusive to DGI	Fujitsu Configuration software
PODG_JAVA_6_JRE_CONFIG	Java 6 JRE for Post Office Data Gateway Framework	Fujitsu Configuration software
PODG_JScape_CONFIG	JScape server licences for PODG servers	Fujitsu Configuration software

PODG_NFS_CLIENT_MOUNTS	PODG NFS Client mounts	Fujitsu Configuration software
PODG_OS_SECURITY	PODG Operating System Security Hardening	Fujitsu Configuration software
PODG_RDT_PLATFORM	PODG RDT Internal Server Platform	Fujitsu Configuration software
POL_SAP_RHL_SYSTEM_REPORT_TOOLS	POL SAP - RedHat System Reporting Tools	Fujitsu Configuration software
POMS_AEI_SIM	POMS AEI Simulator	Fujitsu Configuration software
PR_BLADEFRAME_CONFIG	PR BladeFrame Config	Fujitsu Configuration software
QSSH_RHL_CONFIG	Quest SSH RHL Config	Fujitsu Configuration software
QSSH_SOL_CONFIG	Quest SSH Solaris Config	Fujitsu Configuration software
QSUDO_RHL_CONFIG	Quest SUDO RHL Config	Fujitsu Configuration software
QSUDO_SOL_CONFIG	Quest SUDO Solaris Config	Fujitsu Configuration software
QUEST_SAMBA_RHL_CONFIG	Quest Samba RHL Config	Fujitsu Configuration software
QUEST_SAMBASHARE_CONFIG	Quest Samba Share Config	Fujitsu Configuration software
QUEST_SAMBASHARES	Quest Samba Shares	Fujitsu Configuration software
QVAS_RHL_CONFIG	QVAS RHL Config	Fujitsu Configuration software
QVAS_SOL_CONFIG	QVAS Solaris Config	Fujitsu Configuration software
RA_BLADEFRAME_CONFIG	RA BladeFrame Config	Fujitsu Configuration software
RAD_AUTH_CODE_NRS	RAD_AUTH_CODE on the NRS platform	Fujitsu Configuration software
RAD_AUTH_CODE_REMOVE	RAD_AUTH_CODE Removal package	Fujitsu Configuration software
RADIATOR	RADIUS / TACACS server	Fujitsu Configuration software

RCF_GEN_SPREADSHEET	Router Configuration file generator	Fujitsu Configuration software
RDDS_HNGX_MIG_CHANGES	RDDS HNGX Migration Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG01_CHANGES	RDDS HNGX Post MIG01 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG02_CHANGES	RDDS HNGX Post MIG02 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG03_CHANGES	RDDS HNGX Postmig03 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG04_CHANGES	RDDS HNGX Postmig04 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG05_CHANGES	RDDS HNGX Postmig05 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG06_CHANGES	RDDS HNGX Postmig06 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG07_CHANGES	RDDS HNGX Postmig07 Changes	Fujitsu Configuration software
RDDS_HNGX_POSTMIG08_CHANGES	RDDS HNGX postmig08 Changes	Fujitsu Configuration software
RDDS_MIGRATION	RDDS DB Migration Implementation	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG01	RDDS Software Installation Post MIG01	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG02	RDDS Software Installation Post MIG02	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG03	RDDS Software Installation Postmig03	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG04	RDDS Software Installation Postmig04	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG05	RDDS Software Installation Postmig05	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG06	RDDS Software Installation Postmig06	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_POSTMIG07	RDDS Software Installation Postmig07	Fujitsu Configuration software



RDDS_SOFTWARE_INSTALLATION_POSTMIG08	RDDS Software Installation Postmig08	Fujitsu Configuration software
RDDS_SOFTWARE_INSTALLATION_PREMIG	RDDS Software Installation Premigration	Fujitsu Configuration software
RDDS_SYSTEMS_MONITORING	RDDS Systems Monitoring Support	Fujitsu Configuration software
RDM_APS_APPS	APS Workstation Applications	Fujitsu Configuration software
RDM_RDMC_APPS	RDMC Workstation Applications	Fujitsu Configuration software
RDMC_HNGX_MIG_CHANGES	RDMC DB Schema Mig Change Implementation	Fujitsu Configuration software
RDMC_HNGX_POSTMIG01_CHANGES	RDMC HNGX Post Mig01 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG02_CHANGES	RDMC HNGX Postmig02 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG03_CHANGES	RDMC HNGX Postmig03 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG04_CHANGES	RDMC HNGX Postmig04 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG05_CHANGES	RDMC HNGX Postmig05 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG06_CHANGES	RDMC HNGX Postmig06 Changes	Fujitsu Configuration software
RDMC_HNGX_POSTMIG07_CHANGES	RDMC HNGX postmig07 Changes	Fujitsu Configuration software
RDMC_MIGRATION	RDMC DB Migration Implementation	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG01	RDMC Software Installation Post MIG01	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG02	RDMC Software Installation Postmig02	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG03	RDMC Software Installation Postmig03	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG04	RDMC Software Installation Postmig04	Fujitsu Configuration software

RDMC_SOFTWARE_INSTALLATION_POSTMIG05	RDMC Software Installation Postmig05	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG06	RDMC Software Installation Postmig06	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_POSTMIG07	RDMC Software Installation Postmig07	Fujitsu Configuration software
RDMC_SOFTWARE_INSTALLATION_PREMIG	RDMC DB SApplication Software Installation Premig	Fujitsu Configuration software
RDMC_SYSTEMS_MONITORING	RDMC Systems Monitoring Support	Fujitsu Configuration software
RDT_LOCAL_ACCOUNTS	RDT Local Accounts	Fujitsu Configuration software
RDT_SAMBA_CONFIG	RDT Samba Local Account Configuration	Fujitsu Configuration software
RHEL_INTEGRATION_FILES	RHEL Integration Files	Fujitsu Configuration software
RHEL_MANUAL_FOUNDATION_BUILD	RHEL Manual Foundation Build	Fujitsu Configuration software
RHEL4_5_FOUNDATION_UPDATE	RedHat 4.5 Foundation Update	Fujitsu Configuration software
RHEL4_5_NIC_BONDING	RHEL4.5 NIC Bonding	Fujitsu Configuration software
RHEL4_5_TO_4_8_UPDATE	RHEL 4.5 to 4.8 Update	Fujitsu Configuration software
RHEL4_8_FOUNDATION_UPDATE	RHEL 4.8 Foundation Update	Fujitsu Configuration software
RHEL4_8_SAP_CONFIG	RHEL 4.8 Configuration for SAP	Fujitsu Configuration software
RHEL4_8_SECURITY_UPDATE	RHEL 4.8 Security Update	Fujitsu Configuration software
RHL_AD_JOIN_CONFIG	RHL Active Directory Join Config	Fujitsu Configuration software
RHL_BACKUP_SCRIPTS	Linux Backup Scripts	Fujitsu Configuration software
RHL_BAL_DISK_CONF	BAL Disk Configuration	Fujitsu Configuration software

RHL_BMX_DISK_CONF	RHL BMX Disk Configuration	Fujitsu Configuration software
RHL_BSL_PR EMC_CFG	Production only - EMC.cfg file	Fujitsu Configuration software
RHL_BSM_DISK_CONF	RHL BSM Disk Configuration	Fujitsu Configuration software
RHL_CAC_DISK_CONF	Redhat CAC Disk Configuration	Fujitsu Configuration software
RHL_CLONE_SCRIPTS	Linux Clone Management Scripts	Fujitsu Configuration software
RHL_DXC_DISK_CONF	RHL DXC Disk Configuration	Fujitsu Configuration software
RHL_FTS_APP	Red Hat Linux File Transfer Application	Fujitsu Configuration software
RHL_FTS_CD_SCRIPTS	Job Control Language for ConnectDirect	Fujitsu Configuration software
RHL_HBS_DISK_CONF	HBS disk configuration	Fujitsu Configuration software
RHL_HOSTFILE_UPDATE_CONFIG	Redhat Linux Host File Update Configuration	Fujitsu Configuration software
RHL_INTEGRATION_POST_BUILD	Redhat Linux Integration Post Build	Fujitsu Configuration software
RHL_ITM_APOP_CFG	IBM Tivoli Monitoring: Web Service Health Check - APOP Configuration	Fujitsu Configuration software
RHL_ITM_BMX	BMX UA	Fujitsu Configuration software
RHL_ITM_BMX_AGENT	RHL ITM BMX Stats Agent	Fujitsu Configuration software
RHL_ITM_BMX_CFG	IBM Tivoli Monitoring: BMX Monitoring Configuration	Fujitsu Configuration software
RHL_ITM_BMXSITUATIONS	BMX Situations	Fujitsu Configuration software
RHL_ITM_BMXSITUATIONS_CFG	Config instructions for RHL_ITM_BMXSITUATIONS	Fujitsu Configuration software
RHL_ITM_DISABLESITS	Disables ITM 6.x situations	Fujitsu Configuration software

RHL_ITM_DVLA_CFG	IBM Tivoli Monitoring: Web Service Health Check - DVLA Configuration	Fujitsu Configuration software
RHL_ITM_HISTCOL	ITM6 Historical Data Collection Configuration	Fujitsu Configuration software
RHL_ITM_IWS	IBM Tivoli Monitoring: Web Service Health Check Scripts	Fujitsu Configuration software
RHL_ITM_MGRM_CFG	IBM Tivoli Monitoring: Web Service Health Check - MGRM Configuration	Fujitsu Configuration software
RHL_ITM_NRSRADIUS_AGENT	NRS RADIUS AUTH Log Monitoring Agent Client component	Fujitsu Configuration software
RHL_ITM_OLCT_CFG	IBM Tivoli Monitoring Web Service Health Check OLCT Configuration	Fujitsu Configuration software
RHL_ITM_PRSRADIUS_AGENT	PRS RADIUS AUTH Log Monitoring Agent Client component	Fujitsu Configuration software
RHL_ITM_SITCFG	IBM Tivoli Monitoring: Monitoring Situation Installation	Fujitsu Configuration software
RHL_ITM_SITCFG_CFG	This is a manual ITM configuration update for EMM platforms.	Fujitsu Configuration software
RHL_ITM_TCOM_CFG	IBM Tivoli Monitoring: Web Service Health Check - TCOM Configuration	Fujitsu Configuration software
RHL_ITM_TEMS_BMX	RHL ITM BMX TEMS Support	Fujitsu Configuration software
RHL_ITM_TEMS_CFG	Manual configuration of ITM TEMS	Fujitsu Configuration software
RHL_ITM_TEMS_NETCOOL	RHL ITM TEMS Support for Netcool agent	Fujitsu Configuration software
RHL_ITM_TEMS_NRSRADIUS	NRS RADIUS AUTH Log Monitoring Agent TEMS component	Fujitsu Configuration software
RHL_ITM_TEMS_PRSRADIUS	PRS RADIUS AUTH Log Monitoring Agent TEMS component	Fujitsu Configuration software
RHL_ITM_TEMS_TWS	RHL ITM TEMS Support for TWS agent	Fujitsu Configuration software

RHL_NCO_AUDITGATE_CFG_AD	AUDIT Netcool Oracle Gateway AD authentication config	Fujitsu Configuration software
RHL_NCO_BIGATE_CFG	Netcool Omnibus Bi-Directional Gateway Config	Fujitsu Configuration software
RHL_NCO_BIGATE_CFG_AD	BI-Directional AGG_FAILOVER Netcool Oracle Gateway AD authentication config	Fujitsu Configuration software
RHL_NCO_BRREGHNDLR	Branch Router Registration Handler	Fujitsu Configuration software
RHL_NCO_DISPSTATE_CFG	Netcool OMNIBus Uni-Gateway (Aggregation Layer to Display Layer)	Fujitsu Configuration software
RHL_NCO_OBJSRV_CFG	Netcool Objectserver Configuration	Fujitsu Configuration software
RHL_NCO_OBJSRV_CFG_AD	IBM Netcool/OMNIBus Object Server Configuration: Active Directory Authentication	Fujitsu Configuration software
RHL_NCO_OBJSRV_EXPORT	Netcool Omnibus Object Server Export	Fujitsu Configuration software
RHL_NCO_OBJSVRCRT	Netcool Omnibus Object Server Create	Fujitsu Configuration software
RHL_NCO_PROBEBMC_CFG	Redhat Linux NetCool Probebmc Configuration	Fujitsu Configuration software
RHL_NCO_PROBEGLF_CFG_DNS	IBM Netcool Linux GLF Probe DNS config	Fujitsu Configuration software
RHL_NCO_PROBEGLF_CFG_NRS	IBM Netcool Linux GLF Probe Radius config	Fujitsu Configuration software
RHL_NCO_PROBEGLF_CFG_PRS	Netcool GLF Probe Configuration	Fujitsu Configuration software
RHL_NCO_PROBEGLF_ORAGATE_CFG	Tivoli Netcool Omnibus GLF Probe to monitor Oracle Gateway Logs	Fujitsu Configuration software
RHL_NCO_PROBESNMP_CFG	Redhat Linux Netcool ProbeSNMP Config	Fujitsu Configuration software
RHL_NCO_PROBESYSLOG_CFG	Redhat Linux NetCool Probe Syslog Configuration	Fujitsu Configuration software

RHL_NCO_PROBESYSLOGNG_CFG	IBM Tivoli Netcool Omnibus Probe Config for SYS platforms	Fujitsu Configuration software
RHL_NCO_PROBESYSLOGSEC	Security Probe configuration for Red Hat Servers	Fujitsu Configuration software
RHL_NCO_PROBESYSLOGSEC_CFG	IBM Tivoli Netcool OMNibus Syslog Sec Probe Config Linux	Fujitsu Configuration software
RHL_NCO_PROBETECAD_CFG	Red Hat Linux Net Cool Probe Tecad Configuration	Fujitsu Configuration software
RHL_NCO_RAD_CFG	Configuration product for Tivoli Netcool TBSM (RAD)	Fujitsu Configuration software
RHL_NCO_RAD_CFG_GUI	Tivoli Business Services Manager GUI Configuration	Fujitsu Configuration software
RHL_NCO_RAD_XML	Netcool RAD XML	Fujitsu Configuration software
RHL_NCO_REPGATE_CFG_AD	REPORTER Netcool Oracle Gateway AD authentication config	Fujitsu Configuration software
RHL_NCO_SECMAN_CFG_AD	IBM Netcool Security Manager Configuration	Fujitsu Configuration software
RHL_NCO_STATS_RESET	Tivoli Netcool Stats Reset Trigger	Fujitsu Configuration software
RHL_NCO_TBSM_DATASVR_CFG	Netcool Tivoli Business Service Manager DataServer Config	Fujitsu Configuration software
RHL_NCO_TBSM_OBJSVR	Netcool Omnibus Object Server for TBSM	Fujitsu Configuration software
RHL_NCO_TRAWLEVENT	IBM NCO to OMDb Event Forwarding	Fujitsu Configuration software
RHL_NCO_UNIGATE_CFG	Netcool Omnibus Uni-Directional Gateway Config	Fujitsu Configuration software
RHL_NCO_UNIGATE_CFG_AD	UNIGATE Netcool Oracle Gateway AD authentication config	Fujitsu Configuration software
RHL_NCO_WEBTOP_CFG	Netcool Webtop Configuration	Fujitsu Configuration software



RHL_NRS_DISK_CONF	RHL NRS Disk Configuration	Fujitsu Configuration software
RHL_OPTDISK_CONFIG	Design Part RHL_OPTDISK_CONFIG.A	Fujitsu Configuration software
RHL_OPTDISK_CONFIG_DATA	Redhat Enterprise Linux 4 Disk Configuration Data	Fujitsu Configuration software
RHL_OPTDISK_CONFIG_DATA_MAN	RHL Optdisk Data Manual Config	Fujitsu Configuration software
RHL_OPTDISK_CONFIG_MAN	RHL OPTdisk Manual Config	Fujitsu Configuration software
RHL_ORA_10GCLIENT	Oracle 10g client application	Fujitsu Configuration software
RHL_ORA_CLIENT10GFULL_CONFIG	RedHat Linux Oracle 10 Client Full Version 1.0 Config	Fujitsu Configuration software
RHL_ORA_QEDH	Network QoS Data Loader	Fujitsu Configuration software
RHL_ORA_QRA	Network QoS Replication Agent	Fujitsu Configuration software
RHL_OS_UPDATE_INSTALL	Redhat generic Operating System Updates	Fujitsu Configuration software
RHL_PODG_DISK_CONF	RHL PODG Disk Configuration	Fujitsu Configuration software
RHL_PRS_DISK_CONF	RHL PRS Disk Configuration	Fujitsu Configuration software
RHL_SAMBASHARES	Redhat Sambashares for Redhat 5	Fujitsu Configuration software
RHL_SMG_BACKUP	SYSMAN Unix Backup	Fujitsu Configuration software
RHL_SMG_BIRA	Branch Information Replication Agent for Migration Reporting	Fujitsu Configuration software
RHL_SMG_BIRA_EDS	BIRA EDS agent for OMDB to EDS Migration	Fujitsu Configuration software
RHL_SMG_EMDF	EMDB Migration Data Fetcher Agent	Fujitsu Configuration software
RHL_SMG_INSTSUPPLIB	Redhat Enterprise Linux SMG Install Support Library	Fujitsu Configuration software

RHL_SMG_OMDB_DESCHEDULE	Descheduling of old agents for OMDB to EDS Migration	Fujitsu Configuration software
RHL_SMG_PAMCONF	Enterprise Management PAM Integration	Fujitsu Configuration software
RHL_SMG_PERL_DBDS	RHL Perl Modules for Database Connections	Fujitsu Configuration software
RHL_SMG_SCMRA	SYSMAN Counter Migration Response Agent	Fujitsu Configuration software
RHL_SMG_SHOUA	SYSMAN HNG-X OMDB Update Agent	Fujitsu Configuration software
RHL_SMG_STMRA	RHL SMG STMRA	Fujitsu Configuration software
RHL_SMG_TBSM_PAMCONF	Enterprise Management PAM for TBSM ObjectServer	Fujitsu Configuration software
RHL_SMG_TOOLS	SMG common tools for Red Hat Linux	Fujitsu Configuration software
RHL_STERLING_COM_CON_DIR	Red Hat Linux Sterling Commerce Connect Direct Server	Fujitsu Configuration software
RHL_STERLING_COM_CON_DIR_CONFIG	Connect Direct configuration files	Fujitsu Configuration software
RHL_STERLING_COM_CON_DIR_INCREMENTS	Increments to manual RHL_STERLING_COM_CON_DIR workset	Fujitsu Configuration software
RHL_STERLING_COM_CON_DIR_SCRIPTS	Connect Direct remote scripts	Fujitsu Configuration software
RHL_SYS_DISK_CONF	RHL SYSLOG Disk Configuration	Fujitsu Configuration software
RHL_TMF_FWKCONF1	Tivoli Framework Config 1	Fujitsu Configuration software
RHL_TMF_FWKCONF2	Tivoli Framework Config 2	Fujitsu Configuration software
RHL_TMF_FWKCONF3	Tivoli Framework Config 3	Fujitsu Configuration software
RHL_TMF_RGPGLF_TASK	Wrapper task to update RGP GLF props file each day	Fujitsu Configuration software
RHL_TMF_TASKSITM	ITM Task Library	Fujitsu Configuration software

RHL_TPM_ADMIN	Tivoli Provisioning Manager Admin Configuration	Fujitsu Configuration software
RHL_TPM_AEI	TPM Workflows for AEI	Fujitsu Configuration software
RHL_TPM_APEX	IBM Tivoli Provisioning Manager Workflows: APEX	Fujitsu Configuration software
RHL_TPM_AUTHMGMT	TPM Workflows for SMG Authentication File Management	Fujitsu Configuration software
RHL_TPM_BRCONCURRENCY	RHL TPM Branch Router Configuration	Fujitsu Configuration software
RHL_TPM_BRMGMT	RHL Branch Router Management TPM Workflows	Fujitsu Configuration software
RHL_TPM_BRREGHNDLR	Branch Router Registration Handler TPM Workflows	Fujitsu Configuration software
RHL_TPM_BRSUPPORTLIB	Branch Router Support Libraries	Fujitsu Configuration software
RHL_TPM_BRXML	RHL TPM Branch Router XML.	Fujitsu Configuration software
RHL_TPM_CBLPERFMON	IBM TPM: Control Blade Performance Data Workflows	Fujitsu Configuration software
RHL_TPM_DXC_WORKFLOW	Tivoli Provisioning Manager DXC Workflow Installation	Fujitsu Configuration software
RHL_TPM_EMAGENTCONFIG	SMG Common Workflows	Fujitsu Configuration software
RHL_TPM_EMDBTARGETS	TPM Targeting Infrastructure for Branch Router RCF's	Fujitsu Configuration software
RHL_TPM_ODBC	IBM Tivoli Provisioning Manager Workflows: EDS ODBC Authentication	Fujitsu Configuration software
RHL_TPM_POMSMGMT	TPM Workflows for POMS Management	Fujitsu Configuration software
RHL_TPM_POMSSETUP	Manual Setup for POMS Management by TPM	Fujitsu Configuration software

RHL_TPM_POMSXML	XML for TPM Objects used in POMS Management	Fujitsu Configuration software
RHL_TPM_QOSCREENTIALS	IBM Tivoli Provisioning Manager: Network Quality of Service Credentials Workflows	Fujitsu Configuration software
RHL_TPM_RCFGET	Perl scripts and modules to extract files from EST client output	Fujitsu Configuration software
RHL_TPM_SHOUA	TMP Workflows for SHOUA Agent	Fujitsu Configuration software
RHL_TPM_SUPPORTTASKS	IBM TPM: Support Workflows	Fujitsu Configuration software
RHL_TPM_SUPPORTTASKS_BMC	Netcool/OMNIBus BMC Patrol Probe agent target configuration workflows	Fujitsu Configuration software
RHL_TPM_SVRBASE_MANCFG	TPM SVRBASE - Pre & Post manual configuration instructions	Fujitsu Configuration software
RHL_TPM_TASKSCHED	IBM TPM: Task Scheduling Process	Fujitsu Configuration software
RHL_TPM_UTILS	IBM TPM: Utility Workflows	Fujitsu Configuration software
RHL_TPM_WORKFLOWS	Redhat Linux TPM Workflows	Fujitsu Configuration software
RHL_TPM_WORKFLOWS_LIB	RHL TPM SMG Common workflows.	Fujitsu Configuration software
RHL_TRC_SVR_CONFIG	IBM Tivoli Remote Control Configuration	Fujitsu Configuration software
RHL_WEBSERV_DISK_CONF	RHL Web Server Disk Configuration	Fujitsu Configuration software
RIP_COMMON	Riposte Common Files	Fujitsu Configuration software
RIP_DATA_CTR	Riposte Data Centre Platform Files	Fujitsu Configuration software
RIP_LICENSE	Riposte Licences	Fujitsu Configuration software
RIPOSTE_FOR_AUDIT	Riposte files required for Audit purposes	Fujitsu Configuration software
RLS_ASM_STORAGE_BUILD	RLS ASM Storage Build	Fujitsu Configuration software

RLS_INTEGRATION_FILES	RLS Integration Files	Fujitsu Configuration software
RMGA_BIND_CFGP	RMGA BIND Primary Configuration	Fujitsu Configuration software
RMGA_BIND_CFGS	RMGA BIND Secondary Configuration	Fujitsu Configuration software
RMGA_BIND_SW	RMGA BIND Software	Fujitsu Configuration software
RMGA_CRS_GEN_FIXES	RMGA CRS General Fixes	Fujitsu Configuration software
RMGA_DNS_CONFIG	RMGA DNS Configuration Entries	Fujitsu Configuration software
RSG EMC_NET_CONFIG	RSG network config to allow communication with EMC	Fujitsu Configuration software
RSG_FTP_SMTP_CONFIG	Delivers FTP and SMTP config	Fujitsu Configuration software
RSH_DIRECTORY_STRUCT	RSH Directory Structure	Fujitsu Configuration software
RTRBOOT_AP	RTR Boot Server	Fujitsu Configuration software
RTRBOOT_RAD_SERVICE	Create Windows Radiator Service	Fujitsu Configuration software
RV_BLADEFRAME_CONFIG	RV BladeFrame Config	Fujitsu Configuration software
RV_VOL_BLADEFRAME_CONFIG	RV-VOL_BLADEFRAME_CONFIG	Fujitsu Configuration software
SAMBA_SHARES_TEST_ONLY	Samba Shares for Test Only	Fujitsu Configuration software
SAMBA_SOL_CONFIG	SAMBA install for Solaris	Fujitsu Configuration software
SAN_DISK_REGISTRY_UPDATE	Registry tweak for discrete servers using SAN disks	Fujitsu Configuration software
SBRDB_ASM_STORAGE_BUILD	Branch Standby DB ASM Storage Installation	Fujitsu Configuration software

SBRDB_INITIALISE_STANDBY	Branch Standby DB Initialise Standby DB Config	Fujitsu Configuration software
SBRDB_SOFTWARE_INSTALLATION	Branch Standby DB Application Software Installation	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_APS	SHAREPLEX APS Activation on DAT Platform	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_DRS	SHAREPLEX DRS Activation	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_LFS	SHAREPLEX LFS Activation on DAT Platform	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_RDDS	SHAREPLEX RDDS Activation	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_RDMC	SHAREPLEX RDMC Activation	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_TES	SHAREPLEX TES Activation	Fujitsu Configuration software
SHAREPLEX_DAT_ACTIVATE_TPS	SHAREPLEX TPS Activation on DAT Platform	Fujitsu Configuration software
SHAREPLEX_DAT_PROD_SETUP	SHAREPLEX DAT Product Setup	Fujitsu Configuration software
SHAREPLEX_DAT_SOFTWARE_INSTALLATION	SHAREPLEX Solaris Software Installation for INT10 release of HNG-X	Fujitsu Configuration software
SHAREPLEX_LNX_ACTIVATE_APOP	SHAREPLEX APOP Activation on NPS Platform	Fujitsu Configuration software
SHAREPLEX_LNX_ACTIVATE_NPS	SHAREPLEX NPS Activation on NPS Platform	Fujitsu Configuration software
SHAREPLEX_LNX_PROD_SETUP	SHAREPLEX Product Setup for NPS platform	Fujitsu Configuration software
SHAREPLEX_LNX_SOFTWARE_INSTALLATION	SHAREPLEX Linux Software Installation for INT10 release of HNG-X	Fujitsu Configuration software



SHAREPLEX_REPL_COMPLETE_CHECK_APOP	Shareplex Replication Complete Check for APOP	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_APS	Shareplex Replication Complete Check for APS	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_DRS	Shareplex Replication Complete Check for DRS	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_LFS	Shareplex Replication Complete Check for LFS	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_NPS	Shareplex Replication Complete Check for NPS	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_RDDS	Shareplex Replication Complete Check for RDDS	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_RDMC	Shareplex Replication Complete Check for RDMC	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_TES	Shareplex Replication Complete Check for TES	Fujitsu Configuration software
SHAREPLEX_REPL_COMPLETE_CHECK_TPS	Shareplex Replication Complete Check for TPS	Fujitsu Configuration software
SOL_10_APACHE_TOMCAT_CONFIG	Solaris Apache Tomcat Configuration	Fujitsu Configuration software
SOL_10_APACHE_TOMCAT_OPENTEXT_CONFIG	Solaris Apache Tomcat OpenText Configuration	Fujitsu Configuration software
SOL_10_EMULEX	Solaris Emulex Card Driver and firmware plus utility	Fujitsu Configuration software
SOL_10_FOUNDATION_UPDATE	Solaris 10 Foundation Update	Fujitsu Configuration software
SOL_10_JAVA_CONFIG	Solaris Java Configuration	Fujitsu Configuration software
SOL_10_PATCHES_PRIMEPOWER	Solaris 10 Patches PrimePower Hardware	Fujitsu Configuration software

SOL_10_PATCHES_PRIMEPOWER_GROUP1_CONFIG	Solaris 10 Patches PrimePower Group1	Fujitsu Configuration software
SOL_10_PATCHES_SUN	Solaris 10 Patches Sun Hardware	Fujitsu Configuration software
SOL_AD_JOIN_CONFIG	Solaris Active Directory Join Config	Fujitsu Configuration software
SOL_BSS_FAILOVER_SCRIPTS	Solaris BSS Failover Scripts	Fujitsu Configuration software
SOL_CLONE_SCRIPTS	Solaris Clone Management Scripts	Fujitsu Configuration software
SOL_CON_DISK_INIT	Solaris Console Disk Initialisation	Fujitsu Configuration software
SOL_DAT_DISK_INIT	Disk Initialisation Scripts	Fujitsu Configuration software
SOL_DAT_FAILOVER_SCRIPTS	Solaris DAT Failover Scripts	Fujitsu Configuration software
SOL_DAT_INTEGRATION_POST_BUILD	Solaris DAT Integration Post Build fixes	Fujitsu Configuration software
SOL_DAT_STANDBY_RL2	Solaris DAT - STANDBY - Run Level 2	Fujitsu Configuration software
SOL_DAT_STANDBY_RL3	Solaris DAT Standby - Run Level 3	Fujitsu Configuration software
SOL EMC_CONFIG	EMC config for BSS	Fujitsu Configuration software
SOL EMC_MANUAL_CONFIG	Solaris EMC manual Configuration	Fujitsu Configuration software
SOL_INTEGRATION_FILES	Solaris Integration Files	Fujitsu Configuration software
SOL_INTEGRATION_POST_BUILD	Solaris Integration Post Build	Fujitsu Configuration software
SOL_ITM_AGENT_CFG	This is an ITM configuration update for all Datacenter Solaris (SOL) platforms.	Fujitsu Configuration software
SOL_NBU_CLIENT	Unix NetBackup Client	Fujitsu Configuration software

SOL_NBU_SAN_MEDIA_SVR	Solaris NetBackup SAN Media Server	Fujitsu Configuration software
SOL_NCO_NETINFBASE	Netcool Omnibus Net Config	Fujitsu Configuration software
SOL_NCO_PROBEGLF_CFG3	SOLARIS GLF Probe Configuration 3	Fujitsu Configuration software
SOL_NCO_PROBEGLF_CFG4	SOLARIS GLF Probe Configuration 4	Fujitsu Configuration software
SOL_NCO_PROBESYSLOG_CFG	Netcool Omnibus Syslog Probe Config	Fujitsu Configuration software
SOL_NCO_PROBESYSLOGSEC	Netcool Probe Security configuration for SOL	Fujitsu Configuration software
SOL_SMG_INSTSUPPLIB	SMG Installation Support Library for Solaris	Fujitsu Configuration software
SOLARIS_NTP_CLIENT_CONFIG	Solaris NTP Client Config	Fujitsu Configuration software
SOLARIS_ORACLE_NET_CONFIGURATION	Solaris Oracle Net Configuration	Fujitsu Configuration software
SOLARIS_SYSTEM_REPORT_TOOLS	Solaris System reporting tools	Fujitsu Configuration software
SOP_AV_WIN_CONFIG	Configuration of Sophos AV software	Fujitsu Configuration software
SPN_DATA_CAPTURE_FOR_ECC	Performance Manager Data Extract for CMSDB	Fujitsu Configuration software
SPN_JAVA_MIDDLEWARE	Java Middleware Source-code	Fujitsu Configuration software
SPN_PLATFORM_ACCESS_TO_MSVS_HOSTS	Change to the Virtual Server 'Performance Monitor Users' Group	Fujitsu Configuration software
SSC_APACHE_TOMCAT_CONFIG	SSC Apache Tomcat Configuration	Fujitsu Configuration software
SSC_INTEGRATION_POST_BUILD	SSC Integration Post Build	Fujitsu Configuration software
SSC_PODG_WEB_APP	Web applications for PODG reporting & administration	Fujitsu Configuration software

SSC_SMILEY_DESKTOP	Smiley Desktop Diagnostic Toolset	Fujitsu Diagnostic tool
SSN_C_DRIVE_LATE_CONFIG	SSN C drive config actions - late in build	Fujitsu Configuration software
SSN_DXC_TOOLS	SSN toolset to manage dxc application stack	Fujitsu Configuration software
ST_BLADEFRAME_CONFIG	ST BladeFrame Config	Fujitsu Configuration software
STERLING_COM_CON_DIR_MAN	Connect:Direct manual configuration for user proxy	Fujitsu Configuration software
STERLING_COM_CON_MIG_CONF	Weekend B FTMS Service Start-up / Configuration	Fujitsu Configuration software
STERLING_COM_CON_MIG_PREP	Data-Centre Preparation Configuration	Fujitsu Configuration software
SUB_CA_INTERFACE	Sub Certification Authority Interface	Fujitsu Configuration software
SUDO_PLATFORM_CONFIG	Sudo Platform Configuration	Fujitsu Configuration software
SUN_JRE_6_SOL10_CONFIG	Sun Java Runtime Environment 1.6.0_11 for Solaris	Fujitsu Configuration software
SV_BLADEFRAME_CONFIG	SV BladeFrame Config	Fujitsu Configuration software
SYSLOG_SERVER_CFG	Syslog Server Config	Fujitsu Configuration software
TACACS-CONFIG	TACACS server configuration	Fujitsu Configuration software
TACACS-RSYNC	TACACS RSYNC configuration	Fujitsu Configuration software
TEM_C_DRIVE_CONFIG	TEM C Drive Configuration	Fujitsu Configuration software
TES_HNGX_MIG_CHANGES	TES HNGX Migration Changes	Fujitsu Configuration software
TES_HNGX_POSTMIG01_CHANGES	TES HNGX Postmig01 Changes	Fujitsu Configuration software
TES_HNGX_POSTMIG02_CHANGES	TES HNGX POSTMIG02 CHANGES	Fujitsu Configuration software

TES_HNGX_POSTSPLEX01_CHANGES	TES HNG-X Post SharePlex 01 Changes	Fujitsu Configuration software
TES_MIGRATION	Solaris TES Migration Implementation	Fujitsu Configuration software
TES_SOFTWARE_INSTALLATION_POSTMIG01	TES Software Installation Postmig01	Fujitsu Configuration software
TES_SOFTWARE_INSTALLATION_POSTMIG02	TES SOFTWARE INSTALLATION POSTMIG02	Fujitsu Configuration software
TES_SOFTWARE_INSTALLATION_PREMIG	TES Software Installation Premigration	Fujitsu Configuration software
TES_SYSTEMS_MONITORING	TES Systems Monitoring Changes	Fujitsu Configuration software
TESQA_SERVICE_SHUTDOWN_MIGONLY	TESQA Service Shutdown MIG ONLY	Fujitsu Configuration software
TESQA_SOFTWARE_INSTALLATION	TESQA Application Software Installation	Fujitsu Configuration software
TIME_SYNC_CRON_SCRIPT	Cron script to monitor ntpd events and log them to the syslog	Fujitsu Configuration software
TIP_REPAIR_TOOL_INSTALLATION	TIP Repair Tool Application Software Installation	Fujitsu Configuration software
TNT_EMULATOR	Track and Trace Emulator	Fujitsu Configuration software
TPS_HNGX_MIG_CHANGES	TPS HNGX Migration Changes	Fujitsu Configuration software
TPS_HNGX_POSTMIG01_CHANGES	TPS HNGX Post MIG01 Changes	Fujitsu Configuration software
TPS_HNGX_POSTMIG02_CHANGES	TPS HNGX Post MIG02 Changes	Fujitsu Configuration software
TPS_HNGX_POSTMIG05_CHANGES	TPS HNGX Postmig05 Changes	Fujitsu Configuration software
TPS_HNGX_POSTSPLEX01_CHANGES	TPS HNG-X Post Plex01 Changes	Fujitsu Configuration software
TPS_MIGRATION	TPS Migration	Fujitsu Configuration software
TPS_SOFTWARE_INSTALLATION_POSTMIG01	TPS Software Installation Post MIG01	Fujitsu Configuration software

TPS_SOFTWARE_INSTALLATION_POSTMIG02	TPS Software Installation Post MIG02	Fujitsu Configuration software
TPS_SOFTWARE_INSTALLATION_POSTMIG03	TPS Software Installation Post MIG03	Fujitsu Configuration software
TPS_SOFTWARE_INSTALLATION_POSTMIG04	TPS Software Installation Postmig04	Fujitsu Configuration software
TPS_SOFTWARE_INSTALLATION_POSTMIG05	TPS Software Installation Postmig05	Fujitsu Configuration software
TPS_SOFTWARE_INSTALLATION_PREMIG	TPS Software Installation Premigration	Fujitsu Configuration software
TPS_SYSTEMS_MONITORING	TPS Systems Monitoring Changes	Fujitsu Configuration software
TRIPWIRE_DXC_CONFIG	Tripwire for DXC	Fujitsu Configuration software
TWS_AUTH_CONFIG	TWS Authentication configuration	Fujitsu Configuration software
TWS_HMS_SCRIPTS	Tivoli Workload Scheduler HMS Scripts	Fujitsu Configuration software
TWS_SCHEDULES_ARC	TWS Schedules for ARC	Fujitsu Configuration software
TWS_SCHEDULES_DCM	TWS Schedules for DCM	Fujitsu Configuration software
TWS_SCHEDULES_DEA	TWS Schedules for DEA	Fujitsu Configuration software
TWS_SCHEDULES_MASTER	TWS Schedules Master	Fujitsu Configuration software
TWS_SCHEDULES_NPS	TWS Schedules for NPS	Fujitsu Configuration software
TWS_SCHEDULES_SAP	TWS Scripts for SAP servers	Fujitsu Configuration software
TWS_SCHEDULES_SSC	TWS Schedules for SSC	Fujitsu Configuration software
UNIX_INTEGRATION_BUILD	Unix Integration Build fixes	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD	Unix Integration Post Build scripts	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_BMX	Integration Post Build scripts for BMX (Bal Monitoring platform)	Fujitsu Configuration software



UNIX_INTEGRATION_POST_BUILD_CON	Integration Post Build scripts for Aurora Console server	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_MANUAL	Unix Post Build Manual Instructions	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_NRS	Integration Post Build scripts for NRS (Network Radius Server)	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_R3D	Integration post build scripts for SAP R3 Database Server	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_RGI	Integration Post Build scripts for RGI (RDT version of DGI)	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_RHL5	Integration post build scripts for Redhat 5	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_RLS	Integration Post Build scripts for RLS	Fujitsu Configuration software
UNIX_INTEGRATION_POST_BUILD_RSH	Integration Post Build scripts for RSH	Fujitsu Configuration software
UNIX_POST_BUILD_BDS	Unix Post Build for BDS	Fujitsu Configuration software
UNIX_POST_BUILD_BRDB	Unix Post Build for BRDB	Fujitsu Configuration software
UNIX_POST_BUILD_BRS	Unix Post Build for BRS	Fujitsu Configuration software
UNIX_POST_BUILD_NPS	Unix Post Build for NPS	Fujitsu Configuration software
UNIX_POST_BUILD_RL	Unix Post Build for RL	Fujitsu Configuration software
UNIX_SUPPORT_UTILS	Unix Support Utilities	Fujitsu Configuration software
UNX_ITM_LOGHOUSEKEEP	IBM Tivoli Monitoring: UNIX Log Housekeeping	Fujitsu Configuration software
UNX_ITM_LOGHOUSEKEEP_BAL_CFG	ITM UA Logfile Housekeeping Configuration File - BAL Platform Specific	Fujitsu Configuration software
UNX_ITM_LOGHOUSEKEEP_BMX_CFG	ITM UA Logfile Housekeeping Configuration File - BMX Platform Specific	Fujitsu Configuration software

UNX_ITM_LOGHOUSEKEEP_EMM_CFG	ITM UA Logfile Housekeeping Configuration File - EMM Platform Specific	Fujitsu Configuration software
UNX_ITM_LOGHOUSEKEEP_EMS_CFG	ITM Housekeeping Product for EMS platform	Fujitsu Configuration software
UNX_ITM_LOGHOUSEKEEP_EPM_CFG	ITM Housekeeping Product for EPM platform	Fujitsu Configuration software
UNX_ITM_PROCESS	ITM Unix File process Monitor	Fujitsu Configuration software
UNX_ITM_PROCESS_BAL_CFG	Unix ITM Process for BAL Config	Fujitsu Configuration software
UNX_ITM_PROCESS_BDB_CFG	IBM Tivoli Monitoring Universal Agent BDB ProcessMonitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_BDS_CFG	IBM Tivoli Monitoring Universal Agent BDS ProcessMonitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_BMX_CFG	Unix ITM Process for BMX Config	Fujitsu Configuration software
UNX_ITM_PROCESS_BRS_CFG	IBM Tivoli Monitoring Universal Agent BRS ProcessMonitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_CAC_CFG	ITM Process Monitoring Configuration for CAC Platform	Fujitsu Configuration software
UNX_ITM_PROCESS_CFG	UNIX ITM Process Monitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_DAT_CFG	IBM Tivoli Monitoring: UNIX Process Monitor - DAT Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_DGE_CFG	ITM Process Monitoring Configuration for DGE Platform	Fujitsu Configuration software
UNX_ITM_PROCESS_DGI_CFG	ITM Process Monitoring Configuration for DGI Platform	Fujitsu Configuration software
UNX_ITM_PROCESS_DNS_CFG	IBM Tivoli Monitoring: UNIX Process Monitor - DNS Configuration	Fujitsu Configuration software

UNX_ITM_PROCESS_DXC_CFG	DXC process monitor configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_EAS_CFG	Process monitor config for EAS	Fujitsu Configuration software
UNX_ITM_PROCESS_EES_CFG	Process monitor config for EES	Fujitsu Configuration software
UNX_ITM_PROCESS_EFS_CFG	Process monitor config for EFS	Fujitsu Configuration software
UNX_ITM_PROCESS_EMD_CFG	Additional Tivoli ITM process monitoring configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_EMM_CFG	Process monitor config for EMM	Fujitsu Configuration software
UNX_ITM_PROCESS_EMS_CFG	Process monitor config for EMS	Fujitsu Configuration software
UNX_ITM_PROCESS_EPM_CFG	IBM Tivoli Monitoring: EPM Process Monitoring Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_GWS_CFG	Unix ITM Process GWS Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_KMN_CFG	IBM Tivoli Monitoring: UNIX Process Monitor - KMN Configuration (KSS)	Fujitsu Configuration software
UNX_ITM_PROCESS_NPS_CFG	IBM Tivoli Monitoring: UNIX Process Monitor - NPS Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_NRS_CFG	UNIX ITM Process Monitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_PRS_CFG	UNIX ITM Process Monitor Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_RHL_CFG	Red Hat Linux process monitoring configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_SAP_CFG	SAP ITM Configuration	Fujitsu Configuration software
UNX_ITM_PROCESS_SOL_CFG	Solaris process monitoring configuration	Fujitsu Configuration software
UNX_ITM_UA_MONDEL	ITM Universal Agent Monitor Deletion	Fujitsu Configuration software

VDX_SVR_CONFIG	VDX Server Configuration	Fujitsu Configuration software
VPN_PIN_READER	VPN_PIN_READER	Fujitsu Configuration software
VPX_SVR_CONFIG	VPX Server Configuration	Fujitsu Configuration software
VSD_SVR_CONFIG	VSD Server Config	Fujitsu Configuration software
VSH_SVR_CONFIG	VSH Server Config	Fujitsu Configuration software
WEB_APOP_SVC	APOP Web Service Application	Fujitsu Configuration software
WEB_CMN_APP_LINUX	Common Web Service Applications Linux	Fujitsu Configuration software
WEB_CMN_HLTH_LINUX	Common Health Check Components Linux	Fujitsu Configuration software
WEB_DC_PREP_APP_LINUX	Web DC Prep App - Linux	Fujitsu Configuration software
WEB_DVLA_SVC	DVLA Web Service Application	Fujitsu Configuration software
WEB_EMULATOR_AEI	AEI Web Emulator	Fujitsu Configuration software
WEB_EMULATOR_DVLA_CTC	Emulator for DVLA Change Tax Class	Fujitsu Configuration software
WEB_EMULATOR_DVLA_DL	Emulator for DVLA Duplicate Licence	Fujitsu Configuration software
WEB_EMULATOR_DVLA_VED	Emulator for DVLA VED	Fujitsu Configuration software
WEB_EMULATOR_FRAMEWORK	Generic Web Emulator Framework	Fujitsu Configuration software
WEB_EMULATOR_PO_CACT	GWS Emulator for POLO	Fujitsu Configuration software
WEB_EMULATOR_POCA	POCA Web Emulator	Fujitsu Configuration software
WEB_GWS_FRAMEWORK	Generic Web Service Framework	Fujitsu Configuration software
WEB_MGRM_SVC	MGRM Web Service Application	Fujitsu Configuration software
WEB_MGRM_TEST	MGRM Web Service Test Components	Fujitsu Configuration software

WEB_OLCT_SVC	Online Training Web Service	Fujitsu Configuration software
WEB_TCOM_SVC	Web Telecom Service	Fujitsu Configuration software
WEB_VPN_MODS	Modifications for Ireland clone	Fujitsu Configuration software
WIN_AD_ACCOUNT_CONFIG	WIN AD ACCOUNT Config	Fujitsu Configuration software
WIN_AD_ACCOUNT_NT_MAESTRO_MIGONLY	Win AD Accounts	Fujitsu Configuration software
WIN_AD_ACCOUNT_SERVICE_GROUP	Windows AD Account Service Group	Fujitsu Configuration software
WIN_AD_ACCOUNT_SVC_UNIX_CONFIG	Win Ad Account Svc Unix Config	Fujitsu Configuration software
WIN_AD_ACCOUNT_TEMPLATES_CONFIG	Win AD Account Templates Config	Fujitsu Configuration software
WIN_AD_ACD_RES_PORTS	Script to reserve ports in registry on ACD platform	Fujitsu Configuration software
WIN_AD_DOMAIN_TRUST_AUTHENTICATION_LMHOSTS	Windows Domain Trust	Fujitsu Configuration software
WIN_AD_DOMAIN_TRUST_DOX_PLATFORM	Windows AD Domain Trust DOX Platform	Fujitsu Configuration software
WIN_AD_FSMO_CONFIG	WIN AD FSMO Config	Fujitsu Configuration software
WIN_AD_HORIZON_DOMAIN_TRUST	Win AD Horizon Domain Trust	Fujitsu Configuration software
WIN_AD_NT_DOMAIN_TRUSTS_RECONFIG	Windows AD-NT Domain Trusts Reconfig	Fujitsu Configuration software
WIN_AD_POLICY_ACD_CONFIG	Win AD Policy	Fujitsu Configuration software
WIN_AD_POLICY_AUDIT_WRKSTN	Win AD Policy for Audit Workstation	Fujitsu Configuration software
WIN_AD_POLICY_CONFIG	Windows AD Policy Config	Fujitsu Configuration software
WIN_AD_POLICY_ENABLER	Windows AD Policy Enabler	Fujitsu Configuration software

WIN_AD_POLICY_IKEY_LOGON	Win AD Policy iKey Logon	Fujitsu Configuration software
WIN_AD_POLICY_IKEYEXEMPT_SSN	WIN AD Policy IKEYEXEMPT SSN	Fujitsu Configuration software
WIN_AD_POLICY_KSN_CONFIG	Win AD Policy for KSN Config	Fujitsu Configuration software
WIN_AD_POLICY_LOGON	Windows Active Directory Group Policy Logon Script	Fujitsu Configuration software
WIN_AD_POLICY_PCI	Windows Active Directory Group Policy PCI Security and Auditing	Fujitsu Configuration software
WIN_AD_POLICY_PODG_SUDOER_CONFIG	Request for PODG SUDOER AD policy	Fujitsu Configuration software
WIN_AD_POLICY_SERVERS	Windows AD Policy Servers	Fujitsu Configuration software
WIN_AD_POLICY_SMC_SUDOER_CONFIG	SMC SUDOER Security GPO config	Fujitsu Configuration software
WIN_AD_POLICY_WORKSTATION	Win AD Policy Workstation	Fujitsu Configuration software
WIN_AD_ROLES_CONFIG	Windows Active Directory Roles Config	Fujitsu Configuration software
WIN_AD_SEC_CERT_TEMPLATES	Windows Security	Fujitsu Configuration software
WIN_AD_SITE_CONFIG	WIN AD SITE Config	Fujitsu Configuration software
WIN_AD_SUB_CA_CONFIG	Windows AD SUB CA Config	Fujitsu Configuration software
WIN_AD_TERMINAL_SVC_GROUP	WIN AD Terminal SVC Group	Fujitsu Configuration software
WIN_AD_TERMINAL_SVC_LIC_CONFIG	Windows AD Terminal SVC LIC Config	Fujitsu Configuration software
WIN_BSW_PR EMC_CFG	Production only - EMC.cfg file	Fujitsu Configuration software
WIN_CLONE_SCRIPTS	W2003 Clone Management Scripts	Fujitsu Configuration software
WIN_DC_ACD_REBUILD	Windows DC ACD Rebuild	Fujitsu Configuration software



WIN_DC_AD_BUILD	Windows 2003 Active Directory Build Configuration	Fujitsu Configuration software
WIN_DC_AD_BUILD_AUTO	WIN_DC_AD_BUILD_AUTO	Fujitsu Configuration software
WIN_DC_DNS_BUILD_CONFIG	Windows 2003 DNS Build Configuration	Fujitsu Configuration software
WIN_DEPLOY_CONFIG	Windows Deploy Scripts	Fujitsu Configuration software
WIN_DOMAIN_TRUST_REMOVAL	Windows Domain Trust	Fujitsu Configuration software
WIN_EDS_AUDITPOINT	Event Audit Processing	Fujitsu Configuration software
WIN_EDS_EAPSCHEMA	Oracle Schema Update for EAP_ADMIN	Fujitsu Configuration software
WIN_EDS_EMALERT	OEM alerting to Windows event log	Fujitsu Configuration software
WIN_EDS_EMDBBRLINK	EDS Interface Tables for Branch Router RCF Targeting	Fujitsu Configuration software
WIN_EDS_EMREPDB	OEM 10.2.0.4 database instance emrep configuration	Fujitsu Configuration software
WIN_EDS_EMREPINSTANCE	Windows EDS EMREP Instance	Fujitsu Configuration software
WIN_EDS_ERP_CFG	EDS manual configuration for access from the reporter database	Fujitsu Configuration software
WIN_EDS_EXCPTNAGENT	Windows EDS Database Exception Agent	Fujitsu Configuration software
WIN_EDS_EXCPTNAGENT_CFG	EDS Unhandled Exception Writer	Fujitsu Configuration software
WIN_EDS_EXCPTNAGENT_CFG_MANCFG	Exception Agent configuration of credential files	Fujitsu Configuration software
WIN_EDS_EXCPTNMON_CFG	App Monitor User schema creation	Fujitsu Configuration software
WIN_EDS_EXCPTNMON_ORA	APEX Oracle Support Package	Fujitsu Configuration software

WIN_EDS_EXCPTNMON_WKS	APEX Workspace and User creation	Fujitsu Configuration software
WIN_EDS_HBSHEMA	Heartbeat and statistical monitoring	Fujitsu Configuration software
WIN_EDS_MEMORY	WIN_EDS_MEMORY	Fujitsu Configuration software
WIN_EDS_ODBCS	EDS ODBC Data Source	Fujitsu Configuration software
WIN_EDS_OEM11G_POSTCONFIG	Postconfiguration of EMREP database for OEM 11g Upgrade	Fujitsu Configuration software
WIN_EDS_OEM11G_PRECONFIG	Preconfiguration of EMREP database for OEM 11g Upgrade	Fujitsu Configuration software
WIN_EDS_OEMLSTNRMON	OEM Listener Monitor	Fujitsu Configuration software
WIN_EDS_OEMMONUSER	OEM Listener Monitor user creation	Fujitsu Configuration software
WIN_EDS_OESPOSTCONFIG_DB	EDS database update required after installing patch WIN_OES_OMSSW, and before patch WIN_OES_OMSSWPATCH, on the OES	Fujitsu Configuration software
WIN_EDS_OESPRECONFIG_DB	EDS database update required prior to installing product WIN_OES_OMSSW on the OES	Fujitsu Configuration software
WIN_EDS_OESPRECONFIG_MAN	Manual configuration steps required in OEM prior to the OES platform build	Fujitsu Configuration software
WIN_EDS_OMDBAUDIT	Audit triggers for OMDB to EDS Migration	Fujitsu Configuration software
WIN_EDS_OMDBMIGRATION_MANUAL	Manual migration steps for OMDB to EDS Migration	Fujitsu Configuration software
WIN_EDS_OMDBSCHEMA	Schema object creation for OMDB to EDS Migration	Fujitsu Configuration software
WIN_EDS_OMDBUSERS	User and schema creation for OMDB to EDS Migration	Fujitsu Configuration software

WIN_EDS_OMDBWEB	Web packaged procedures for OMDB to EDS Migration	Fujitsu Configuration software
WIN_EDS_OMSDISABLE	Disabling of the OMS service on the EDS once the OES platform is fully operational and all OEM agents are reporting to it	Fujitsu Configuration software
WIN_EDS_POMSSHEMA	EDS Schema for POMS	Fujitsu Configuration software
WIN_EDS_QOSCONFIG_DATA	WIN EDS QoS Configuration Data	Fujitsu Configuration software
WIN_EDS_QOENGINE	WIN EDS QoS Engine	Fujitsu Configuration software
WIN_EDS_QOSPARTMGMT	WIN EDS QoS Part Management	Fujitsu Configuration software
WIN_EDS_QOSSHEMA	WIN EDS QoS Schema	Fujitsu Configuration software
WIN_EDS_QOSTRIGGERS	WIN EDS QoS Triggers	Fujitsu Configuration software
WIN_EDS_QOSWEB	Network QoS Workspace	Fujitsu Configuration software
WIN_EDS_QOSWEBWS	Network QoS Workspace	Fujitsu Configuration software
WIN_ERP_EDS_CFG	ERP manual configuration to access the EDS and OMDB databases.	Fujitsu Configuration software
WIN_ERP_MEMORY	WIN_ERP_MEMORY	Fujitsu Configuration software
WIN_ERP_REP_HOUSEKEEPER	ERP Reporter Housekeeping	Fujitsu Configuration software
WIN_ERP_REPSHEMA	Oracle Schema Update for REPORTER	Fujitsu Configuration software
WIN_ERP_TEMREPCONFIG	Configuration of Netcool/Reporter for TEM access	Fujitsu Configuration software
WIN_ERP_TEMREPORTS	Example reports using Netcool/Reporter against TEM data	Fujitsu Configuration software
WIN_EST_PAGEFILE_SIZE	change the pagefile settings on the EST	Fujitsu Configuration software
WIN_EUI_MEMORY	WIN_EUI_MEMORY	Fujitsu Configuration software

WIN_GETLOGS	Get Logs (Collects package install and event viewer logs)	Fujitsu Configuration software
WIN_HST_FILE_UPDATE_CONFIG	Windows Hosts File Update Config	Fujitsu Configuration software
WIN_INTEGRATION_POST_BUILD	Windows Post Build Scripts	Fujitsu Configuration software
WIN_ISSCRIPT_ENGINE	Windows IS Script Engine	Fujitsu Configuration software
WIN_ITM_DB2AGENTBASE_CFG	Windows ITM DB2 Agent Base Configuration	Fujitsu Configuration software
WIN_ITM_DWHBASE_CFG	IBM Tivoli Monitoring Datawarehouse Configuration	Fujitsu Configuration software
WIN_ITM_LOGHOUSEKEEP	IBM Tivoli Monitoring: Windows Log Housekeeping	Fujitsu Configuration software
WIN_ITM_NCO_PROBE_RESTART	Product to restart NCO log probe once a day	Fujitsu Configuration software
WIN_ITM_ODBCINST	EDS Heartbeat installation	Fujitsu Configuration software
WIN_ITM_PROCESS	IBM Tivoli Monitoring: Windows Service Monitor	Fujitsu Configuration software
WIN_ITM_PROCESS_CFG	Windows ITM Service Monitor Configuration	Fujitsu Configuration software
WIN_ITM_SITCFG	ITM Situations Configuration	Fujitsu Configuration software
WIN_ITM_TEPS_BMX	WIN ITM BMX TEPS Support	Fujitsu Configuration software
WIN_ITM_TEPS_CFG	ITM6 TEPS CONFIGURATION	Fujitsu Configuration software
WIN_ITM_TEPS_NETCOOL	WIN ITM TEPS Support for Netcool agent	Fujitsu Configuration software
WIN_ITM_TEPS_NRSRADIUS	NRS RADIUS AUTH Log Monitoring Agent TEPS component	Fujitsu Configuration software
WIN_ITM_TEPS_PRRSRADIUS	PRS RADIUS AUTH Log Monitoring Agent TEPS component	Fujitsu Configuration software

WIN_ITM_TEPS_TWS	WIN ITM TEPS Support for TWS agent	Fujitsu Configuration software
WIN_ITM_TEPSAD_CFG	IBM Tivoli Monitoring TEPS AD Configuration	Fujitsu Configuration software
WIN_ITM_TEPSDM_CFG	IBM Tivoli Monitoring for Databases Configuration	Fujitsu Configuration software
WIN_JOIN_TO_DOMAIN_BUILD_CONFIG	Windows Join To Domain Configuration	Fujitsu Configuration software
WIN_JOIN_TO_DOMAIN_BUILD_SSN	Windows Join To Domain Build for SSN	Fujitsu Configuration software
WIN_LOCAL_PLATFORM_ACCOUNT_RSG	Win Local Platform Account	Fujitsu Configuration software
WIN_MAN_FOUNDATION_CONFIG	Windows Manual Foundation Config	Fujitsu Configuration software
WIN_MSS_PAGEFILE_SIZE	WIN MSS Change Pagefile Size	Fujitsu Configuration software
WIN_NBU_CLIENT	W2003 NetBackup Client	Fujitsu Configuration software
WIN_NCO_NETINFBASE	Windows NCO Net Interface Base	Fujitsu Configuration software
WIN_NCO_PROBE_RESTART	This is an intrim Netcool Probe fix product for ERP, EDS, EUI Windows platforms	Fujitsu Configuration software
WIN_NCO_PROBEVPN_CFG	Probe configuration	Fujitsu Configuration software
WIN_NCO_PROBEWIN_CFG	Design Part WIN_NCO_PROBEWIN_CFG.A	Fujitsu Configuration software
WIN_NCO_PROBEWIN_MON	Windows Netcool Probe Monitor	Fujitsu Configuration software
WIN_NPC_NIC_CONFIG	Windows NPC NIC Configuration	Fujitsu Configuration software
WIN_NPC_TERM_SERV_CONFIG	Windows NPC Terminal Server Configuration	Fujitsu Configuration software
WIN_OEM_HTTPCONFIG	Oracle Enterprise Manager HTTP Configuration	Fujitsu Configuration software
WIN_OES_OMSCONFIG	Creation of OMS after software installed	Fujitsu Configuration software

WIN_OES_OMSSWPATCH	Installation of OMS software patch 10.2.0.4	Fujitsu Configuration software
WIN_OES_PAGEFILE_SIZE	Change Pagefile Size	Fujitsu Configuration software
WIN_ORA_DBAUSERCONFIG	Oracle DBA User Configuration	Fujitsu Configuration software
WIN_ORA_REMOTETNSNAMES	Windows EDS Remote TNS Names Merge Script	Fujitsu Configuration software
WIN_PLAT_PERM	Windows Platform Permissions	Fujitsu Configuration software
WIN_PLATFORM_SECURITY_FOLDERS	WIN Platform Security Folders	Fujitsu Configuration software
WIN_PLATFORM_SECURITY_REMOVE_MAEARC_SHARE	Windows Platform Security	Fujitsu Configuration software
WIN_PLATFORM_SECURITY_SHARES	WIN Platform Security Shares	Fujitsu Configuration software
WIN_PLATFORM_SECURITY_USERS_PERMS	Windows Platform Security	Fujitsu Configuration software
WIN_REBOOT	Windows Reboot	Fujitsu Configuration software
WIN_SENTRY_VDX	Windows Sentry VDX	Fujitsu Configuration software
WIN_SENTRY_VPX	Windows Sentry VPX	Fujitsu Configuration software
WIN_SMG_BACKUP	SYSMAN Windows Backup	Fujitsu Configuration software
WIN_SMG_HOUSEKEEP	Generic Windows housekeeping script for SYSMAN Windows Platforms	Fujitsu Configuration software
WIN_SMG_INSTSUPPLIB	Windows SMG Install Support Library	Fujitsu Configuration software
WIN_SMG_REBOOT	Windows SMG Reboot	Fujitsu Configuration software
WIN_SMG_REBOOT2	SMG Support Tool - Windows Reboot	Fujitsu Configuration software
WIN_SNMP_CONFIG	Installs/configs the SNMP service	Fujitsu Configuration software



WIN_SSN_LOCAL_GROUP_ADD	WIN SSN Local Group Add	Fujitsu Configuration software
WIN_SSN_RDP_SSL_CONFIG	Windows SSN RDP SSL Config	Fujitsu Configuration software
WIN_SSN_SECURITY_CONFIG	Win SSN Security Config	Fujitsu Configuration software
WIN_SSN_SUB_CA_WEBSITE_CONFIG	Windows SSN SUB CA Website Config	Fujitsu Configuration software
WIN_TEM_AIRGAP	IBM TEM Airgap Tool and Response File	Fujitsu Configuration software
WIN_TEM_AIRGAP_INSTALL	Installation Instructions for TEM Airgap File	Fujitsu Configuration software
WIN_TEM_AIRGAP_UPDATE	IBM TEM Airgap Response File	Fujitsu Configuration software
WIN_TEM_ANALYSIS_INGENICO	TEM Analysis for PIN Pad Configuration	Fujitsu Configuration software
WIN_TEM_CATCHUPMON	Monitoring process for counter catchup	Fujitsu Configuration software
WIN_TEM_CLIENT_HELPER	Client Helper for Tivoli Endpoint Manager	Fujitsu Configuration software
WIN_TEM_CONFIG	Tivoli Endpoint Management (TEM) Configuration	Fujitsu Configuration software
WIN_TEM_DIAGHOUSEKEEP_CONFIG	Configuration of housekeeping for counter diagnostics	Fujitsu Configuration software
WIN_TEM_HSDTASKS	HSD TEM Support Tasks	Fujitsu Configuration software
WIN_TEM_INGENICOTASKS	Automated Tasks for Ingenico Management	Fujitsu Configuration software
WIN_TEM_ISDNSETTINGS	Relay settings for ISDN counters	Fujitsu Configuration software
WIN_TEM_MASTER_ACTIONSITE	WIN TEM configuration for Master Actionsite	Fujitsu Configuration software
WIN_TEM_MSSTASKS	MSS TEM Support Tasks	Fujitsu Configuration software

WIN_TEM_PAGEFILE_SIZE	Pagefile modification to TEM platform	Fujitsu Configuration software
WIN_TEM_PROPERTYMAPPER	Property Mapper Utility for TEM	Fujitsu Configuration software
WIN_TEM_RDPACKAGE	WIN TEM Reference Data Packaging	Fujitsu Configuration software
WIN_TEM_RIGHTCLICK	IBM TEM Supporting Files for Console Right Click	Fujitsu Configuration software
WIN_TEM_SERVERUTILS	IBM TEM Server Utilities	Fujitsu Configuration software
WIN_TEM_SMCTASKS	SMC TEM Support Tasks	Fujitsu Configuration software
WIN_TEM_SQLBACKUP	IBM TEM SQL Server Backup Scripts	Fujitsu Configuration software
WIN_TEM_SQLSECURITY	IBM TEM SQL Server Security Configuration	Fujitsu Configuration software
WIN_TEM_SQLUSERCONFIG	IBM TEM SQL Server User and Group Configuration	Fujitsu Configuration software
WIN_TEM_SQLVIEWS	TEM reporting views for Netcool/Reporter	Fujitsu Configuration software
WIN_TEM_SSCTASKS	WIN TEM configuration for SSC Tasks	Fujitsu Configuration software
WIN_TEM_SWPACKAGE	WIN TEM Release Note Packaging	Fujitsu Configuration software
WIN_TEM_SYSMANTABLES	Tables for TEM software and reference data delivery tasks	Fujitsu Configuration software
WIN_TEM_SYSMANTASKS	IBM TEM Fixlets for the SYSMANTasks Site	Fujitsu Configuration software
WIN_TEM_SYSMANTASKS_POSTPROCESS	Manual Post Installation Instructions for WIN_TEM_SYSMANTASKS	Fujitsu Configuration software
WIN_TEM_UPLOADPROCESSOR	File processor for onward delivery	Fujitsu Configuration software
WIN_TIME_AD_CLIENT_CONFIG	Windows Active Directory NTP Client	Fujitsu Configuration software

WIN_TIME_AD_SERVER_CONFIG	Windows 2003 Active Directory Server NTP Client	Fujitsu Configuration software
WIN_TIME_BPL_SERVER_CONFIG	Bootplatform Time Synch Config	Fujitsu Configuration software
WIN_TMS_CONFIG	Microsoft Windows 2003 Terminal Server Service Config	Fujitsu Configuration software
WIN_TMS_LICENSE_CONFIG	Microsoft Windows 2003 Terminal Server Licensing Service Config	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_ARC	Windows Disk Partition ARC	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_BPL	WINDOWS DISK PARTITION BPL	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_DCM	Windows Disk Partition DCM	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_EDS_CONFIG	Windows Disk Partition EDS Config	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_EST	WINDOWS DISK PARTITION EST	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_GENERIC	Windows Disk Partition Generic	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_SSC	Windows Disk Partition SSC	Fujitsu Configuration software
WINDOWS_DISK_PARTITION_TEM	Windows Disk Partition TEM	Fujitsu Configuration software
WINXP_TIME_AD_CLIENT_CONFIG	Windows XP Time AD Client Config	Fujitsu Configuration software
Auto PVB cutter	Tool written by integration to automatically cut PVBs for certain teams - reducing the time and training required to use dimensions. Used by Integration	Fujitsu Configuration software

BAL Amalgamation DB	Compiles 20 BAL log files into a searchable database. Used by SSC Includes SQL Server 2005 enterprise, rsync, bash scripts	Fujitsu Configuration software
BCMS	Corporate webpage to check and update Branch details. Used by OBC,SSC and Test. Includes Apache Tomcat 5, Java	Fujitsu Configuration software
Branch Access Times	Stand alone executable tool that allows keying of the opening hours when a branch would accept an engineer visit into TfS incidents. Used by HSD (transferred to D1).	Fujitsu Configuration software
CAPMAN	Capacity management 'closed' reporting website. Used by SSC	Fujitsu Configuration software
Counter automation	Automate the running standard test scripts on the counter software. Used by SSC (RDT), Test	Fujitsu Configuration software
HNGX_Snapshot	Produces snapshot of Reference Data for Comparison tools. Used by SSC	Fujitsu Configuration software
HORice	Corporate monitoring and 'closed' query service. Used by SSC, SMC, ISD, Service Management. Includes Apache Tomcat 6, Java 6, SQL Server 2005, JQuery	Fujitsu Configuration software
HRDP (RDP) (includes HRDPGenerator & HRDP_Run)	Produces Type X data for input to RDMC. Used by SSC	Fujitsu Configuration software

ISD Knowledge Website (Zanzibar)	Knowledge base and operational support information Used by ISD	Fujitsu Configuration software
MessageBroadcastPrep	Used to prepare MBS. Used by SSC, SMC.	Fujitsu Configuration software
MessageSubmission	Application on RDMC workstation to send MBS data to offices. Used by SSC.	Fujitsu Configuration software
Modified SCM-TOOLS	Versions of the SCM-TOOLS from SCM that have been modified to fit into the Integration toolset. Used by Integration.	Fujitsu Configuration software
OBC Database	OBC Access database, reads emailed requests from POL, transfer data to BCMS. Used by OBC	Fujitsu Business Change Management Toolset
Peak	Incident/Problem/Release toolset. Used by 2nd, 3rd and 4th line support teams, reconciliation, test, integration, release management, service management, audit, ISD Includes Java 4.2 EE, JRUN4, SQLServer 2000, Oracle Client, HDI, QC Interface.	Fujitsu Incident/Problem/Release Toolset
Peak command line tooling	Client side scripts to carry out automated updates to Peak incidents. Used by Integration	Fujitsu Incident/Problem/Release Toolset
Peak Handler	Tool written by integration to automatically hand off peak calls to other teams and assign relevant data to that peak. Used by Integration	Fujitsu Incident/Problem/Release Toolset

PPPT	PinPadPreparationTool - processes PinPad database from POL for sending to counters. Used by SSC.	Fujitsu Pin Pad Management toolset
Product Tags system	Tags database (Excel) manipulated by Integration scripted tooling (Unix AND Windows) to automatically generate tags, cut them into a PVB and then process them into a DPVB for release to test. Used by Integration	Fujitsu Configuration software
PVCS Tooling	web site, server-side and client-side tooling for PVCS Used by Integration, Change Management	Change, Document and Configuration Management Toolset
QC to Peak Interface	Custom database to manage transfer of defect to Peak for incident/problem/release management. Used by Test, SSC	Fujitsu Incident/Problem/Release Toolset
RDMC Reports	Produces report data from Type A data loaded into RDMC. Used by SSC.	Reporting Toolset
RDORF Calculator	Produces monthly stats for POL Used by SSC	Reporting Toolset
RDT AP_Data	Used to generate daily AP reports. Used by SSC.	Reporting Toolset
RDT Auto e-mailer	This application is used to send e-mail messages automatically. Used by SSC.	Messaging Toolset
RDT ComparisonTool	Used to prepare and analyse Reference Data from Counters - used to supply POL with data as required by CS/PRD/058. Used by SSC.	Reporting Toolset



RDT Messages system	Task and systems monitoring by presentation of messages. Used by SSC.	Monitoring Toolset
RDT Replay	Used to replay RDMC workstation actions on test rigs Used by SSC.	Fujitsu Incident/Problem/Release Toolset
RDT reporting	A number of spreadsheets used to provide POL with daily and monthly stats on changes. Used by SSC	Reporting Toolset
RDT_Schedmon	Used to monitor schedules on RDT Live platforms and test systems controlled by RDT. Used by SSC.	Scheduling Toolset
RDT_Schedule	Runs a set of schedule applications on data arriving from Live system to RDT systems. Used by SSC.	Reporting Toolset
Release Man DB	Access database to collate release data from Dimensions, Peak, Tivoli to perform reports and catchup checks Release management	Reporting Toolset
RigRunner	Runs scheduled jobs on test rigs. Used by SSC, Test	Scheduling Toolset
SCM Command Line Tooling	Client side scripts used to carry out SCM procedures. Used by Change Management, Integration, Release Management.	Fujitsu Incident/Problem/Release/Change Toolset
SCM Server-side tooling	Software that keeps the Dimensions database up to date internally and with regard to PEAK. Plus housekeeping. Used by Change management	Change Management Toolset

SMCWEB (old custom Oracle web pages)	Bespoke website to query Tivoli database. SMC, SSC, OBC	Reporting and Monitoring Toolset
SSC Web Monitor	Monitors transaction failure rates from BRSS and BMX. Used mas the source for HORice monitors. Used by SSC Includes Apache Tomcat 6, Java 6, SQL Server 2005	Monitoring Toolset
SSC WebSite	KELs, Document search, WI, SI, MI, Events, Rotas and Calendar. Used by SSC, SMC, Development, ISD, Test, Release Management, Audit Includes Apache Tomcat 5, Java 5, SQLServer 2005, Lucene.	Fujitsu Management Toolset
TDCT	Token Data Capture Tool used by POL to capture AP tokens. Used by SSC.	Fujitsu Incident/Problem Toolset
User Access Database	Access database detailing all POA users and what access they have to the systems, e.g. Peak, Live etc. Used by Security	User Management Toolset
Various Emulators ETU ,DCS, DVLA, NWB, Track and Trace	Test emulators such that services can be tested without live connectivity.	Test Toolset
XCC	SLT calculations for Engineering, Availability and Core SLTs. Used by HSD. Includes Apache Tomcat 6, Java, Oracle Client, SQL Server 2005	Time Management Toolset
Yellowman	Automated reference data loader, includes integrity checks for incoming reference data changes. Used by SSC.	Test Toolset

WEB_EMULATOR_SUPPORT_LIBS	Generic Web Emulator Supporting Libraries	Test Toolset
WEB_GWS_SUPPORT_LIBS	Generic Web Service Framework 3rd Party Support Libraries	Test Toolset
APOP_SP_WKS_CONFIG	APOP support workstation	Fujitsu Configuration software
SSC_SEARCH_CONFIG	SSC Search	Fujitsu Monitoring

**Annex B****Specified Third Party Software**

SUPPLIER	SOFTWARE_PRODUCT	SOFTWARE_DESCRIPTION	Function in laymans terms
ACTIVE_STATE	BPL_ACTIVEPERL_V5_8	BPL Active Perl v5.8.8	Developer Toolset
ACTIVE_STATE	WIN_SMG_ACTIVEPERL	Windows SMG Active Perl v5.8.8 Config	Developer Toolset
ACTIVE_STATE	WIN_SMG_ACTIVEPERL	Windows SMG Active Perl v5.8.8 Config	Activestate Perl
ADOBE	WIN_ADOBE_FPP	Adobe Flash Player Plugin 11	Adobe Application Interface for browser
ADOBE	WIN_SMG_ADOBEFP10	Adobe Flash Player 10	Adobe Software
APACHE	APACHE_TOMCAT_RUNTIME_V6_0_14	Apache Tomcat Server	Webserver
APACHE	APACHE_TOMCAT_RUNTIME_V6_0_29	Apache Tomcat Installation Executable	Webserver
APACHE	BPL_TOMCAT_BASE_CONFIG	BPL Tomcat Base Config	Webserver
APACHE	JDK_V5_JARS_LOG4J_CONFIG	JDK 5 jars - Log4j	Webserver Libraries
APACHE	MA_TRANSFER_SUPPORT_LIBS	Java library files for the MA FT	Webserver Libraries
APACHE	WEB_EMULATOR_SUPPORT_LIBS	Generic Web Emulator Supporting Libraries	Webserver Libraries
APACHE	WEB_GWS_SUPPORT_LIBS	Generic Web Service Framework 3rd Party Support Libraries	Webserver Libraries
APACHE	Chainsaw	Viewer to read log files created by the standard Log4J. Used by SSC, Development	Log file viewer
APACHE	Subversion 1.3	Source control server for windows. Used by SSC	Software Version Control System
APACHE	RHL_ANT_CONFIG	Apache Ant v1.6.5 Config	Apache Configuration software

BITWISE	BPL_SSH_SERVER	BPL BitVise SSH Server	Remote Access Secure Shell Server
BLADESDEV	SSN_C_DRIVE_CONFIG	Configure SSN C drive	Configuration Tool
BT	BT Openreach Portal	BT fault logging system used for ISDN lines. Used by HSD.	Logging System
BT	KBD	Knowledge based diagnostics - for checking ADSL lines. Used by HSD	ADSL checking tool
BUGOOSOFT	FileSafe	Encryption software. Used by Security	Encryption tool
CARLO_GAVAZZI_COMPUTING	SOL_CON_AURORA_CONFIG	Aurora Control Tower Software	Console Management System
CATALYST_DEVELOPMENT	CAT SOCK_REDIS_CONFIG	Catalyst SocketTools Secure Visual Edition v5.0 Redis Config	.Net & Active X Software Libraries
CISCO	CISCO_SECURITY_MANAGER_CLIENT	NFM platform Cisco Security Manager v3.2.2 Client software	Tool to manage Security across Cisco Devices
CISCO	CISCO_SECURITY_MGR	Cisco Security Manager	Tool to manage Security across Cisco Devices
CISCO	CISCOWORKS_LMS	NCW Server	Tool to administer, configure and monitor Cisco Devices
CISCO	CISCO_SW_FW_76	Cisco 300 Switch firmware	CISCO toolset
CITRIX	WIN_PV_DRIVERS	Windows PV Drivers	Virtualised Solution Drivers
CITRIX	WIN_PV_DRIVERS_MAN	Windows PV Drivers Manual	Virtualised Solution Drivers
CODEHAUS	WEB_GWS_SUPPORT_LIBS	Generic Web Service Framework 3rd Party Support Libraries	Java Libraries
CPAN	CACTI	Network monitoring server	Network Management Tool
CYGWIN	CYGWIN_CONFIG	CYGWIN Config	Allows a Linux Operating System Environment for Windows

CYGWIN	CYGWIN_X	Cygwin X-Windows Server	Allows a Linux Operating System Environment for Windows
EGENERA	BF_CONFIG_SCRIPTS	BladeFrame Config Scripts	Configuration for Stateless Servers (Blades)
EGENERA	PR_BLADEFRAME_CONFIG	PR BladeFrame Config	Configuration for Stateless Servers (Blades)
EGENERA	RHEL45_BOOT_IMAGES	RHEL 4.5 Boot Images	Configuration for Stateless Servers (Blades)
EGENERA	RHEL_EGEN_DRIVER	Egenera Drivers for pblade based Redhat servers	EGENERA drivers
EGENERA	WIN_EGEN_DRIVER	Egenera drivers for pblade based W2003 servers	EGENERA drivers
EMC	CLARIION_DISK_LIBRARY_CONSOLE	CLARiiON Disk Library Console	Storage Array Tools and Library
EMC	EMC_CENTERA_MGMT_TOOLS_V2_4_CONFIG	EMC Centera Management Tools v2.4 Configuration	Storage Array Tools and Library
EMC	EMC_CENTERA_MGT_IN	EMC Centera Management Tools Install	Storage Array Tools and Library
EMC	EMC_NAVISPHERE_CONFIG	EMC Navisphere Agent Config	Storage Array Tools and Library
EMC	EMC_POWERPATH_WIN_CONFIG	EMC PowerPath Windows Config	Storage Array Tools and Library
EMC	CLARIION_DISK_LIBRARY_CONSOLE_CLEANUP	Remove all versions of EMC CLARiiON disk library software	EMC Software Library
EMC	EMC_CENTERA_MGMT_TOOLS_V2_4_CONFIG	EMC Centera Management Tools v2.4 Configuration	EMC Management Tools
EMC	EMC_NAVISPHERE_RHL_CONFIG	EMC Navisphere RedHat Linux Config	EMC Configuration Tools
EMC	EMC_NAVISPHERE_SOL_CONFIG	EMC Navisphere Solaris Agent Config	EMC Configuration Tools
EMC	EMC_POWERPATH_RHL_CONFIG	EMC PowerPath RHL Config	EMC Configuration Tools



EMC	EMC_POWERPATH_WIN_UNINSTALL	Windows Powerpath uninstall utility	EMC Configuration Tools
EMC	EMC_SENABLER_SOL_CONFIG	EMC Solutions Enabler for Solaris	EMC Configuration Tools
Emerson Network Power	Aperture Vista	Planning and management of physical data centres	Tracks the customer hardware in data centre racks. Shared across all our hosting customers and is used as part of the POA Service Management Service.
EMULEX	WIN_EMULEX_HB_ANYWHERE_2_1	EMULEX HB ANYWHERE	Storage Array Tools and Library
EMULEX	WIN_HBA_DRV_FIRMWARE_UPD_CONFIG	Delivers updated firmware and drivers for HBAs - installs HBAnyware	Storage Array Tools and Library
EMULEX	RHEL4_5_EMULEX_HBANYWARE	Emulex Firmware Update with HBAnyware	Emulex BUS adapter software
ESET	NT_ESET_AVBE	ESET Antivirus Business Edition	Anti virus toolset for Windowsand Linux
ESET	RHL_ESET_FSU	ESET File Security for UNIX	Anti virus toolset for Windowsand Linux
ESET	WIN_ESET_EAV	ESET Endpoint Antivirus Windows	Anti virus toolset for Windowsand Linux
ESET	WIN_ESET_FSW	ESET File Security for Windows Server	Anti virus toolset for Windowsand Linux
ESET	WIN_ESET_RAC	ESET Remote Administration Console	Anti virus toolset for Windowsand Linux
ESET	WIN_ESET_RAS	ESET Remote Administration Server	Anti virus toolset for Windowsand Linux
ESET UK	WIN_ESET_RAS_CFG	ESET Remote Administration Server Configuration	ESET COTS software
FAD_INFO	SMILEY_FAD_CONFIG	Smiley FAD info	Information about Post Office counters
FILEZILLA	WIN_FILEZILLA_INSTALL	Filezilla server and Client	File transfer solution
FSC	PR_BLADEFRAME_CONFIG	PR BladeFrame Config	Storage Array Tools and Library
FSC	SV_SNMP_AGENTS_WIN_CONFIG	Serverview SNMP Agents	Detector and resolver of Server hardware issues

FUJITSU	Crisp	Helpdesk to monitor updates on the hardware call logged. Used by SMC.	Fujitsu Helpdesk Tool
FUJITSU	HDI	Help Desk Interface (was called OTI), standard help desk communication protocol. Used between Peak and TfS and between TfS and D1.	Fujitsu tool to connect Helpdesks
FUJITSU	Wincast SMS	To send out a SMS to a predefined group of POA numbers. Used by SMC	Fujitsu tool for Alerting
FUJITSU SIEMENS	RHL_INTER_APPSRV_ENT	Interstage Application Server Enterprise - Linux	Fujitsu Product
FUJITSU SIEMENS	FJ_SERVERSTART_V6705_CONFIG	Fujitsu Siemens Primergy ServerStart CD1 Version 6.705 Config	Configuration Tool for Fujitsu Servers
FUJITSU SIEMENS	KVM_S3_CLIENT	Fujitsu Siemens KVM S3 Client software (Windows)	Virtual Machine Software
FUJITSU SIEMENS	PR_BLADEFRAME_CONFIG	PR BladeFrame Config	Configuration for Stateless Servers (Blades)
FUJITSU SIEMENS	FJS_MIBS	Vendor Enterprise MIBs	Fujitsu Product
FUJITSU SIEMENS	RHL_TPM_SOAPCLIENT	TPM SOAP Client	Fujitsu Product
FUJITSU SIEMENS	SERVERVIEW_RHL_CONFIG	ServerView RHL Configuration	Fujitsu Product
FUJITSU SIEMENS	SERVERVIEW_SOL_CONFIG	ServerView Solaris Configuration	Fujitsu Product
GNU	GPG_4_WIN	Open source GNU GPG	Toolset for encrypting data
GNU	NET_CAT	NetCat TCP/UDP listener	Network Monitoring Toolset
GPG4WIN.ORG	GPG4WIN	File and email encryption software. Used by Test.	Toolset for encrypting data

HELIOS	HELIOS_TEXTPAD_V5_03_CONFIG	Helios Textpad Version 5.03 Config	Text Editor
HELIOS	HELIOS_TEXTPAD_V5_03_CONFIG	Helios Textpad Version 5.03 Config	Script documenting toolset
HEWLETT PACKARD	Quality Centre (QC)	Defect and Test plan manager. Used by Test	Test Management toolset
HEWLETT PACKARD	WinRunner	Automated functional GUI testing tool. Used by Test.	Test Management toolset
HEWLETT PACKARD	RHL_ITM_ATALLA_BASE	Atalla Monitoring Base installation	Cryptography toolset
HEWLETT PACKARD	RHL_ITM_ATALLA_CFG	Atalla Monitoring configuration	Cryptography toolset
HEWLETT PACKARD	WIN_ERP_APSHEMA	Alarm Point Schema for the ERP	Information Management toolset
HEWLETT_PACKARD	HP_HSM_REMOTE_MNGT_UTILITY_V1_4_CONFIG	HSM Remote Management Utility - SCA Client	Management of Cryptography
HEWLETT_PACKARD	HP_SCA_USB_DRIVERS_V4_CONFIG	SCA USB Drivers	Drivers for a HP SCSI Disk to be able to use USB
HEWLETT_PACKARD	HSM_SYSTEM_SOFTWARE_CONFIG_DELIVERY	HSM System Software Configuration	Management of Cryptography
HEWLETT_PACKARD	OPENVIEW_NNM	Openview Network Node Manager	Network Management Tool
IBM	IBM_JAVA2_SDK_AMD64_1_4_2_13_CONFIG	IBM Java2 SDK AMD64 1.4.2-13 Config	Java Librarires
IBM	MAESTRO_NT_GUI	Maestro GUI for NT	Job Scheduler
IBM	MAESTRO_RDT_MASTER_SOLARIS_INSTALL	Maestro Scheduler for Solaris Master Install	Job Scheduler
IBM	RHL_ITM_AGENT	IBM Tivoli Monitoring version 6.2.3 FP0001 Linux Agents	Enterprise Management Tool
IBM	RHL_ITM_AGENT623	IBM Tivoli Monitoring version 6.2.3 Agents RHL	Enterprise Management Tool

IBM	RHL_ITM_AGENTUPGRADE	RHL ITM 6.2.1 FP02 OS and UA agent upgrade product	Enterprise Management Tool
IBM	RHL_ITM_OSAGENTBASE	IBM Tivoli Monitoring OS Agent Base	Enterprise Management Tool
IBM	RHL_ITM_TEMSBASE	IBM Tivoli Monitoring TEMS Base	Enterprise Management Tool
IBM	RHL_ITM_TEMSDM	ITM Database Monitoring TEMS Update	Enterprise Management Tool
IBM	RHL_ITM_TEMSUPGRADE	ITM 6.2.1 FP02 TEMS upgrade product	Enterprise Management Tool
IBM	RHL_ITM_TEMSUPGRADE623	IBM Tivoli Monitoring version 6.2.3 TEMS	Enterprise Management Tool
IBM	RHL_ITM_UNIAGENTBASE	IBM Tivoli Monitoring Universal Agent Base	Enterprise Management Tool
IBM	RHL_NCO_LICSVRBASE	Redhat Enterprise Linux NCO Licence Server Base	Enterprise Management Tool
IBM	RHL_NCO_OMNIBASE	Netcool Omnibus Base	Enterprise Management Tool
IBM	RHL_NCO_OMNIBASE730	IBM Tivoli Netcool OMNibus 7.3.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_OMNIBUS	IBM Tivoli Netcool OMNibus 7.3.1 FP0004 Linux	Enterprise Management Tool
IBM	RHL_NCO_OMNIPATCH	Linux Netcool Omnibus Fixpack 4	Enterprise Management Tool
IBM	RHL_NCO_OMNIPATCH730	IBM Tivoli Netcool OMNibus 7.3.0 Linux FP0008	Enterprise Management Tool
IBM	RHL_NCO_ORAGATE730	IBM Tivoli Netcool OMNibus Oracle Gateway 5.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_PROBEBMC	Netcool Omnibus BMC Probe	Enterprise Management Tool
IBM	RHL_NCO_PROBEEIF730	IBM Tivoli Netcool OMNibus TEC EIF Probe 11.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_PROBGLF	IBM Netcool Linux GLF Probe	Enterprise Management Tool

IBM	RHL_NCO_PROBEGLF730	IBM Tivoli Netcool OMNibus GLF Probe 8.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_PROBESNMP	Netcool Omnibus SNMP Probe	Enterprise Management Tool
IBM	RHL_NCO_PROBESNMP730	IBM Tivoli Netcool OMNibus SNMP Probe 12.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_PROBESYSLOG	Netcool Omnibus Syslog Probe	Enterprise Management Tool
IBM	RHL_NCO_PROBESYSLOG730	IBM Tivoli Netcool OMNibus Syslog Probe 7.0 Linux	Enterprise Management Tool
IBM	RHL_NCO_PROBETECAD	Netcool Omnibus TECAD Probe	Enterprise Management Tool
IBM	RHL_NCO_RAD	Red hat Linux Realtime Active Dashboards	Enterprise Management Tool
IBM	RHL_NCO_RADPATCH	IBM Tivoli Business Systems Manager Patch	Enterprise Management Tool
IBM	RHL_NCO_REPGATE	RHL Netcool Omnibus Reporter Oracle Gateway	Enterprise Management Tool
IBM	RHL_NCO_SECMANBASE	Netcool Omnibus Security Manager Base	Enterprise Management Tool
IBM	RHL_NCO_TBSM_DATASVR	TBSM Data Server	Enterprise Management Tool
IBM	RHL_NCO_TBSM_EXPORT	TBSM Services Export	Enterprise Management Tool
IBM	RHL_NCO_TBSM_ORAGATE	Netcool Omnibus Oracle Gateway for TBSM	Enterprise Management Tool
IBM	RHL_NCO_WEBTOPBASE	Netcool Omnibus Webtop Base	Enterprise Management Tool
IBM	RHL_NCO_WEBTOPBASE_PATCH	Netcool Webtop Server upgrade to Webtop version 2.1	Enterprise Management Tool
IBM	RHL_TCM_CMBASE	Redhat Enterprise Linux IBM Tivoli Configuration Manager Product Version 1	Enterprise Management Tool
IBM	RHL_TMF_FWKBASE	Tivoli Framework Base	Enterprise Management Tool

IBM	RHL_TMF_FWKPATCH	Tivoli Framework Patches	Enterprise Management Tool
IBM	RHL_TPM_FP2	IBM Tivoli Provisioning Manager Fix Pack 2 v5.1.0.2	Enterprise Management Tool
IBM	RHL_TPM_SVRBASE	RHL Tivoli Provisioning Manager	Enterprise Management Tool
IBM	RHL_TRC_SVRBASE	IBM Tivoli Remote Control Base	Enterprise Management Tool
IBM	SOL_ITM_AGENT623	IBM Tivoli Monitoring version 6.2.3 Agents SOL	Enterprise Management Tool
IBM	SOL_ITM_AGENTUPGRADE	SOL ITM 6.2.1 FP02 OS and UA agent upgrade product	Enterprise Management Tool
IBM	SOL_ITM_OSAGENTBASE	Solaris IBM Tivoli Monitoring OS Agent	Enterprise Management Tool
IBM	SOL_ITM_UNIAGENTBASE	Solaris IBM Tivoli Monitoring Universal Agent Base	Enterprise Management Tool
IBM	SOL_NCO_LICSVRBASE	Solaris Enterprise Linux NCO Licence Server Base	Enterprise Management Tool
IBM	SOL_NCO_OMNIBASE	Solaris Netcool Omnibus Base	Enterprise Management Tool
IBM	SOL_NCO_OMNIPATCH	Solaris Netcool Omnibus Fixpack 4	Enterprise Management Tool
IBM	SOL_NCO_PROBESYSLOG	Netcool Omnibus Probe Syslog	Enterprise Management Tool
IBM	TWS_AGENT_LINUX_INSTALL	Tivoli Workload Scheduler for Linux Agent Install	Enterprise Management Tool
IBM	TWS_AGENT_LINUX_UPGRADE_FP5	Tivoli Workload Scheduler for Agent Linux Upgrade FP5	Enterprise Management Tool
IBM	TWS_AGENT_SOLARIS_INSTALL	Tivoli Workload Scheduler for Solaris Agent Install	Enterprise Management Tool
IBM	TWS_AGENT_SOLARIS_UPGRADE_FP5	Tivoli Workload Scheduler for Agent Solaris Upgrade FP5	Enterprise Management Tool



IBM	TWS_AGENT_WINDOWS_INSTALL	Tivoli Workload Scheduler for Windows Agent Install	Enterprise Management Tool
IBM	TWS_AGENT_WINDOWS_UPGRADE_FP5	Tivoli Workload Scheduler for Windows Upgrade FP5	Enterprise Management Tool
IBM	TWS_JSC	Job Scheduling Console (User Interface)	Enterprise Management Tool
IBM	TWS_JSC_UPGRADE_FP6	Job Scheduling Console Fixpack 6	Enterprise Management Tool
IBM	TWS_MASTER_SOLARIS_INSTALL	Tivoli Workload Scheduler for Solaris Master Install	Enterprise Management Tool
IBM	TWS_MASTER_SOLARIS_UPGRADE_FP5	Tivoli Workload Scheduler for Master Solaris Upgrade FP5	Enterprise Management Tool
IBM	TWS_MASTER_SOLARIS_UPGRADE_FP6	Fix Pack 6 for TWS 8.3 (Solaris)	Enterprise Management Tool
IBM	TWS_RDT_AGENT_LINUX_INSTALL	Tivoli Workload Scheduler for Linux Agent Install - RDT	Enterprise Management Tool
IBM	TWS_RDT_MASTER_SOLARIS_INSTALL	Tivoli Workload Scheduler for Solaris Master Install - RDT	Enterprise Management Tool
IBM	WIN_DB2_ESE82BASE	IBM DB2 Enterprise Server Edition Base	Enterprise Management Tool
IBM	WIN_IBM_JRE	IBM Java Runtime Environment 1.5.0	Enterprise Management Tool
IBM	WIN_ITM_AGENT623	IBM Tivoli Monitoring version 6.2.3 Agents	Enterprise Management Tool
IBM	WIN_ITM_AGENTUPGRADE	WIN ITM 6.2.1 FP02 OS and UA agent upgrade product	Enterprise Management Tool
IBM	WIN_ITM_DB2AGENTBASE	Windows ITM DB2 Agent Base	Enterprise Management Tool
IBM	WIN_ITM_DWHUPGRADE623	IBM Tivoli Monitoring version 6.2.3 DWH	Enterprise Management Tool
IBM	WIN_ITM_OSAGENTBASE	IBM Tivoli Monitoring OS Agent	Enterprise Management Tool
IBM	WIN_ITM_OSAGENTBASE2	IBM Tivoli Monitoring Windows OS Agent	Enterprise Management Tool

IBM	WIN_ITM_SQLAGENT623	IBM Tivoli Monitoring version 6.2.3 SQL Agent	Enterprise Management Tool
IBM	WIN_ITM_SQLAGENTBASE	ITM SQL Database Monitoring Agent	Enterprise Management Tool
IBM	WIN_ITM_SQLAGENTSUPPORT	ITM SQL Agent support for TEMS	Enterprise Management Tool
IBM	WIN_ITM_TEPSBASE	IBM Tivoli Monitoring TEPS Base	Enterprise Management Tool
IBM	WIN_ITM_TEPSDM	WIN ITM Tivoli Enterprise Portal Server Database Monitoring	Enterprise Management Tool
IBM	WIN_ITM_TEPSUPGRADE	ITM 6.2.1 FP02 TEPS upgrade product for Windows	Enterprise Management Tool
IBM	WIN_ITM_TEPSUPGRADE623	IBM Tivoli Monitoring version 6.2.3 TEPS	Enterprise Management Tool
IBM	WIN_ITM_UNIAGENTBASE	IBM Tivoli Monitoring Universal Agent	Enterprise Management Tool
IBM	WIN_NCO_LICSVRBASE	Windows Licence Server Base	Enterprise Management Tool
IBM	WIN_NCO_OMNIBASE	Windows NCO Omni Base	Enterprise Management Tool
IBM	WIN_NCO_OMNIBASE730	IBM Tivoli Netcool Omnibus 7.3.0	Enterprise Management Tool
IBM	WIN_NCO_OMNIBASE731	IBM Tivoli Netcool OMNibus 7.3.1 Windows	Enterprise Management Tool
IBM	WIN_NCO_OMNIPATCH	Windows Netcool Omnibus Fixpack 4	Enterprise Management Tool
IBM	WIN_NCO_OMNIPATCH731	IBM Tivoli Netcool OMNibus 7.3.1 FP003 Windows	Enterprise Management Tool
IBM	WIN_NCO_REPORTER	Windows IBM Netcool Reporter	Enterprise Management Tool
IBM	WIN_NCO_TBDM_DASHBOARD	TBDM Dashboard Server	Enterprise Management Tool
IBM	WIN_NCO_WEBGUI730	IBM Tivoli Netcool Omnibus Webgui 7.3.0	Enterprise Management Tool
IBM	WIN_TEM_81608UPGRADE	WIN IBM TEM Infrastructure Upgrade to 8.1.608	Enterprise Management Tool

IBM	WIN_TEM_CONSOLE	IBM TEM Console	Enterprise Management Tool
IBM	WIN_TEM_SERVERBASE	IBM TEM Server Software	Enterprise Management Tool
IBM	WIN_TMF_EPBASE	Windows Tivoli Management Framework Endpoint	Enterprise Management Tool
IBM	WIN_TMF_TIVDTSWD	IBM Tivoli Desktop SWD 4.2.3 Config (WIN_TMF_TIVDTSWD)	Enterprise Management Tool
IBM	WIN_TWS_AGENT	Tivoli Workload Scheduler Agent Windows	Enterprise Management Tool
IBM	NT_TEM_AGENT	Tivoli Endpoint Management Agent for NT4	IBM COTS software
IBM	NT_TEM_RELAY	NT TEM Relay	IBM COTS software
IBM	RHL_ITM_NETCOOL_AGENT	RHL ITM Netcool Agent	IBM COTS software
IBM	RHL_NCO_AUDITGATE	Oracle Gateway for Event Audit Point	IBM COTS software
IBM	RHL_NCO_BIGATE	Netcool Bi Directional Gateway	IBM COTS software
IBM	RHL_NCO_ESFBASE	Netcool Omnibus Event Server Framework Base	IBM COTS software
IBM	RHL_NCO_NETINFBASE	Netcool Omnibus Net Interfaces Base	IBM COTS software
IBM	RHL_NCO_OMNIBASE730	IBM Tivoli Netcool OMNibus 7.3.0 Linux	IBM COTS software
IBM	RHL_NCO_ORAGATE730	IBM Tivoli Netcool OMNibus Oracle Gateway 5.0 Linux	IBM COTS software
IBM	RHL_NCO_PROBEBMC	Netcool Omnibus BMC Probe	IBM COTS software
IBM	RHL_NCO_PROBETECAD	Netcool Omnibus TECAD Probe	IBM COTS software
IBM	RHL_NCO_PROXYSVRBASE	Netcool Omnibus Proxy Server Base	IBM COTS software
IBM	RHL_NCO_RADPATCH	IBM Tivoli Business Systems Manager Patch	IBM COTS software

IBM	RHL_NCO_REPGATE	RHL Netcool Omnibus Reporter Oracle Gateway	IBM COTS software
IBM	RHL_NCO_TBDM_DATASVR	TBDM Data Server	IBM COTS software
IBM	RHL_TEM_AGENT	Tivoli Endpoint Management Agent for Red Hat Linux	IBM COTS software
IBM	RHL_TEM_AGENT_RHEL5	TEM Agent for RHEL5 platforms	IBM COTS software
IBM	RHL_TMF_EPBASE	Tivoli Management Framework Endpoint Base	IBM COTS software
IBM	RHL_TPM_FP2	IBM Tivoli Provisioning Manager Fix Pack 2 v5.1.0.2	IBM COTS software
IBM	RHL_TPM_SVRBASE	RHL Tivoli Provisioning Manager	IBM COTS software
IBM	SOL_ITM_TWS_AGENT	SOL ITM Tivoli Workload Scheduler Agent	IBM COTS software
IBM	SOL_NCO_LICSVRBASE	Solaris Enterprise Linux NCO Licence Server Base	IBM COTS software
IBM	SOL_NCO_PROBGLF	SOLARIS GLF Probe	IBM COTS software
IBM	SOL_TEM_AGENT	Tivoli Endpoint Management Agent for Solaris	IBM COTS software
IBM	SOL_TMF_EPBASE	Solaris Tivoli Management Framework Endpoint Base	IBM COTS software
IBM	TWS_AGENT_LINUX_INSTALL	Tivoli Workload Scheduler for Linux Agent Install	IBM COTS software
IBM	TWS_AGENT_SOLARIS_INSTALL	Tivoli Workload Scheduler for Solaris Agent Install	IBM COTS software
IBM	TWS_AGENT_WINDOWS_INSTALL	Tivoli Workload Scheduler for Windows Agent Install	IBM COTS software
IBM	TWS_MASTER_SOLARIS_INSTALL	Tivoli Workload Scheduler for Solaris Master Install	IBM COTS software

IBM	WIN_ITM_SQLAGENT623	IBM Tivoli Monitoring version 6.2.3 SQL Agent	IBM COTS software
IBM	WIN_ITM_TEPSBASE	IBM Tivoli Monitoring TEPS Base	IBM COTS software
IBM	WIN_NCO_OMNIPATCH_721	Netcool Omnibus Patch 7.2.1	IBM COTS software
IBM	WIN_NCO_OMNIPATCH731	IBM Tivoli Netcool OMNibus 7.3.1 FP003 Windows	IBM COTS software
IBM	WIN_NCO_PROBEWIN	Windows NCO Event Log Probe	IBM COTS software
IBM	WIN_NCO_RGP_PROBEGLF	Window Generic LogFileProbe for the RGP Platform	IBM COTS software
IBM	WIN_TEM_81639RELAYUPGRADE	TEM Relay for Red Hat Linux Version 8.1.639	IBM COTS software
IBM	WIN_TEM_AGENT	Tivoli Endpoint Management Agent for Windows	IBM COTS software
IBM	WIN_TEM_EFS_RELAY	Tivoli Endpoint Management (TEM) Relay	IBM COTS software
IBM	WIN_TEM_LICENSE	IBM TEM License Keys	IBM COTS software
IBM	WIN_TEM_LINUX_SIE	TEM sha1 for Linux SIE	IBM COTS software
IBM	Doors	Requirements repository	the Doors system enables POA to receive and store requirements from the PO doors system and to make those available to our test service Quality Centre
IBM	WIN_ERP_TNSNAMES	Netcool Reporter tnsnames	IBM COTS software
IET - INTELLIGENT ELECTRONICS	W6	Service scheduler; assigning to engineers and transferring to relevant groups. Used by HSD	Scheduling Tool
INTEL	WIN_INTEL_TEAMING_CONFIG	Windows Intel Teaming Configuration	Network Management Tool
JSCAPE	POA_JSCAPE_SERVER_7_2_1_0	JScape server software product	File transfer solution

LAME-INDUSTRIES	Lamegen password generator	Generates random passwords given a mask and length. Used by HSD	Security Tool
LAUNCHPAD	DXI_V6	McAfee Web Gateway v6.x	Security Tool
MCAFEE	DXI_V6	McAfee Web Gateway v6.x	Security Tool
MCAFEE	INTRUSION_PREVENTION	Intrusion Prevention	Security Tool
MERANT INT.	PVCS	Software , document and change repository (CP's etc) for history and counters applications. Used by Integration, Release Management, SSC,Change Management, Audit	Change, Document and Configuration Management Toolset
METRON_TECHNOLOGY	LINUX_32BIT_24_ACQUIRE_V820_CONFIG	Acquire for Linux 2.4 32 Bit Version 8.20 Config	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	LINUX_64BIT_24_ACQUIRE_V820_CONFIG	Acquire for Linux 2.4 64 Bit Version 8.20 Config	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	METRON_ATHENE_810_WKSTN	Metron Athene 810 Workstation	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	METRON_ATHENE_ACQUIRE_8_60_INSTALL	Metron Athene Acquire 8.60	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	METRON_ATHENE_PERF_DB_SRV_SW_V8_CONFIG	Metron Athene Performance Database Server Software Version 8.00 Config	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	METRON_ATHENE_V8_4	Metron Athene 8.4 Upgrade	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	SOLARIS_28_ACQUIRE_V801_CONFIG	Acquire for Solaris 2.8 Version 8.0.1 Config	Capacity Planning and Performance Management tool
METRON_TECHNOLOGY	WINDOWS_ACQUIRE_V80001_CONFIG	Acquire for Windows Version 8.00.01 Config	Capacity Planning and Performance Management tool

METRON_TECHNOLOGY	LINUX_32BIT_24_ACQUIRE_V820_CONFIG	Acquire for Linux 2.4 32 Bit Version 8.20 Config	Linux toolset
METRON_TECHNOLOGY	SOLARIS_28_ACQUIRE_V801_CONFIG	Acquire for Solaris 2.8 Version 8.0.1 Config	Solaris toolset
METRON_TECHNOLOGY	WINDOWS_ACQUIRE_V7_5	Athene 7.5 Acquire Package for VPX	Windows toolset
MICROSOFT	EST_MICROSOFT_JDBC	EST Microsoft JDBC	Java Librarires
MICROSOFT	EST_MS_CAPICOM	Microsoft Capicom	Cryptographic Tool
MICROSOFT	MS_BSA_2_2_CONFIG	Microsoft BSA 2.2 Config	Security Tool
MICROSOFT	MS_DOTNET_FRAMEWORK_V2_CONFIG	Microsoft DotNet Framework v2.0 Config	Application Framework Builder
MICROSOFT	MS_IEXPORE_5_5_INSTALL	Internet explorer 5.5 Install	Browser
MICROSOFT	MS_SOAP_CONFIG	MS SOAP Config	Web Library
MICROSOFT	MS_SQL_2005_SVR_DEV_EDN	Microsoft SQL 2005 Server Developer Edition	Database Server Operating System
MICROSOFT	MS_SQL_SRV_2005_CONFIG	Microsoft SQL Server 2005 JDBC Driver 1.1 Config	Database Server Operating System
MICROSOFT	MS_SQL_SVR_2005_32_BIT_MS_ALL_CFG	Microsoft SQL Server 2005 32 Bit MS All Config	Database Server Operating System
MICROSOFT	MS_SQL_SVR_2005_ENT_EDN_32BIT_CONF	Microsoft SQL Server 2005 Enterprise Edition 32 bit Config	Database Server Operating System
MICROSOFT	MS_SQL_SVR_2005_STD_EDN_32_BIT_DVD_CFG	Microsoft SQL Server 2005 Standard Edition Config	Database Server Operating System
MICROSOFT	MS_SQL_SVR_2005_STD_EDN_32_BIT_SP2_CFG	Microsoft SQL Server 2005 Standard Edition Service Pack 2 Config	Database Server Operating System
MICROSOFT	MS_SQL_SVR_2005_X86_SP3_CONF	Microsoft SQL Server 2005 x86 SP3	Database Server Operating System
MICROSOFT	MSVS_ADMIN_WEBSITE_CONFIG	MSVS Admin Website Config	Software Development Environment



MICROSOFT	NT_TTCP	Tool to generate network traffic	Network Management Tool
MICROSOFT	PSTOOLS_SUITE_CONFIG	PSTools suite from Microsoft	Problem Management Toolkit
MICROSOFT	SQL2K_SP4_CONFIG	Microsoft SQL 2000 Server Service Pack 4 CONFIG	Database Server Operating System
MICROSOFT	SQL2KENT_SP3_CONFIG	SQL 2000 Enterprise Edition with SP3 Config	Database Server Operating System
MICROSOFT	VDX_SVR_CONFIG	VDX Server Configuration	Configuration files for Virtual Private Network Loopback Workstation
MICROSOFT	VPX_SVR_CONFIG	VPX Server Configuration	Configuration files for Virtual Private Network Server
MICROSOFT	VSD_SVR_CONFIG	VSD Server Config	Configuration files for a virtual discrete server
MICROSOFT	VSH_SVR_CONFIG	VSH Server Config	Configuration files for a virtual Bladeframe server
MICROSOFT	W2K3_RES_KITS_CONFIG	Microsoft Windows 2003 Resource Kits Config	Software Configuration and Documentation
MICROSOFT	W2K3_SUPP_TOOLS_CONFIG	Microsoft Windows 2003 Support Tools Config	Software Configuration and Documentation
MICROSOFT	WIN_AD_ACD_GPMO_TOOLS	WIN_AD_ACD_GPMO_TOOLS	User Management Tools
MICROSOFT	WIN_AD_ACD_RES_KIT	WIN_AD_ACD_RES_KIT	User Management Tools
MICROSOFT	WIN_AD_ACD_SP2_ADMIN_PAK	WIN_AD_ACD_SP2_ADMIN_PAK	User Management Tools
MICROSOFT	WIN_ADMIN_PACK_CONFIG	Windows Admin Pack Config	Server Management tools
MICROSOFT	WIN_PWR_SHELL_CONFIG	Windows Power Shell	System Administration Tools
MICROSOFT	WIN_TEM_SQLSERVERBASE	IBM TEM SQL Server 2008 R2 Build	Database Server Operating System
MICROSOFT	WIN2K3_SDK	Windows 2003 SDK	Software Development Environment

MICROSOFT	WINDOWS_MSOFFICE2K3	Microsoft Office Professional 2003	Desktop Applications
MICROSOFT	SQL Server 2000 Enterprise	Enterprise database, used by Peak	Database Server Operating System
MICROSOFT	Virtual Machine Remote Client (VMRC)	When many virtualised platforms exist on a single host, this software is used to access those platforms (e.g. VPX servers on VSD platforms) Used by SSC, ISD, Test	Virtualised Management Tool
MICROSOFT	VSS 2005	Visual Source Safe, source code control. Used by Development, SSC	Source Code Management Tool
MICROSOFT	MS_SOAP_V3_AND_XML_V4_CONFIG	Microsoft SOAP v3 and Microsoft XML v4 Config	Microsoft tools
MICROSOFT	WIN_SMG_OWCOMP11	Microsoft Office 2003 Web Components 11	Microsoft Office tools
MICROSOFT	WIN_SMG_PSHHELL10	PowerShell 10	Microsoft tools
MICROSOFT	WIN_SMG_WININST45	Microsoft Windows Installer 4.5	Microsoft tools
MICROSOFT	WIN_SUPPORT_ADMIN_TOOLS	Windows Support Team Admin Tools	Microsoft tools
MICROSOFT	WIN_TCM_CMCONF	Windows Tivoli Configuration Manager Product	Microsoft tools
MOZILLA	FIREFOX	Mozilla Firefox	Browser
NORTON	Ghost	Disk image software used to snapshot a complete build. Used by Test.	Backup Tool
OPEN_SOURCE	CACTI	Network monitoring server	Network Management Tool
OPEN_SOURCE	MA_FILE_TRANSFER_CURL	MA File Transfer Curl	File transfer solution
OPEN_SOURCE	MA_FILE_TRANSFER_WINSCP	WinSCP client software	File transfer solution

OPEN_SYSTEMS_COMPUTING_P TY	OSC_RADIATOR_FOR_PBS	OSC Radiator for PBS	Authentication, Authorisation and Accounting Tool
OPEN_SYSTEMS_COMPUTING_P TY	RTRBOOT_RADIATOR	RTRBOOT Radiator	Authentication, Authorisation and Accounting Tool
OPENTEXT	IXOS_ARCHIVING_ADMIN_CLIENT_CONFIG	IXOS Archiving Admin Client Config	File System Archiving Tool
OPENTEXT	OPENTEXT_ELS_CONFIG	OpenText Enterprise Library Services Config	Enterprise Information Management Tool
ORACLE	JAVA6_JRE_INSTALL	Apply Sun Java 6 runtime (JRE)	Database Server Operating System
ORACLE	JDK_V5_ORACLE_JDBC_CONFIG	JDK 5 jars - Oracle JDBC driver (class 4)	Database Server Operating System
ORACLE	ORACLE_APP_SVR_10G_V10_1_10_CONFIG	Oracle Application Server 10g v10.1.0	Database Server Operating System
ORACLE	ORACLE_CLIENT_10GR2_CONFIG	Oracle Client 10gR2 Config	Database Server Operating System
ORACLE	ORACLE_CLIENT_10GR2_LNX_CONFIG	Oracle Client 10gR2 for Linux x86	Database Server Operating System
ORACLE	ORACLE_CLIENT_WITHSQLWRKSH_10GR2	Oracle Client 10GR2 with SQLWRKSH	Database Server Operating System
ORACLE	ORACLE_CLUSTERWARE_CONFIG	Oracle Clusterware v10.2.0.1 Config	Database Server Operating System
ORACLE	ORACLE_DATABASE_CONFIG	Oracle Database v10.2.0.1 Config	Database Server Operating System
ORACLE	ORACLE_FORMS_REPORTS_CFG	Oracle Forms and Reports6i v6.0.8.11	Database Server Operating System
ORACLE	ORACLE_JINITIATOR_V1_3122_CONFIG	Oracle Jinitaitor V1.3.1.22	Database Server Operating System
ORACLE	ORACLE_PATCH_CONFIG	Oracle Patch v10.2.0.3 Config	Database Server Operating System
ORACLE	ORACLE_WEBUTIL_V1_06_CFG	Oracle WebUtil 1.0.6 Config	Database Server Operating System
ORACLE	PODG_EXT_JAVA_6_JRE_CONFIG	Oracle Java 6 configuration for the External PODG Server	Database Server Operating System

ORACLE	RHL_OEM_CONFIGURATE_CFG	Oracle Enterprise Manager Agent 10.2.0.3.0 agent product for 64 bit Linux.	Database Server Operating System
ORACLE	RHL_ORA_CLIENT10GFULL_CONFIG	RedHat Linux Oracle 10 Client Full Version 1.0 Config	Database Server Operating System
ORACLE	SOL_OEM_CONFIGURATE	Oracle Enterprise Manager Agent 10.2.0.3.0 agent product for Solaris	Database Server Operating System
ORACLE	SPN_ORACLE_CLIENT_11GR2_BRSSACCESS	Oracle 11GR2 Client tools for accessing BRSS database	Database Server Operating System
ORACLE	WIN_EDS_APEX	Oracle Application Express	Database Server Operating System
ORACLE	WIN_EDS_EMREPSW_CFG	Oracle Enterprise Manager (OEM) 10.2.0.2 v2 Base software installation	Database Server Operating System
ORACLE	WIN_EDS_SERVERBASE	Windows EDS Server Base	Database Server Operating System
ORACLE	WIN_ERP_ORAPATCH10205	Oracle 10.2.0.5 upgrade for ERP	Database Server Operating System
ORACLE	WIN_OES_OEM11G_OWS	Oracle Weblogic Server 10.3.2	Database Server Operating System
ORACLE	WIN_OES_OMSSW	Installation of OMS base software 10.2.0.2	Database Server Operating System
ORACLE	WIN_ORA_ICLNT_10205	Oracle Instant Client 10205	Database Server Operating System
ORACLE	WIN_ORA_REP10GBASE	Windows Oracle 10G Database Build	Database Server Operating System
ORACLE	RHL_ORA_TBSM_10GCLIENT	Oracle 10G Client for Netcool Omnibus Oracle	Oracle COTS software
ORACLE	WIN_EDS_SERVERBASE	Windows EDS Server Base	Oracle COTS software
ORACLE	WIN_EDS_EXCPTNMON_APP	APEX Exceptions Application	Oracle COTS software
PGADMIN.ORG	PGAdmin3	PostgreSQL tools Used by SSC.	Database Management Tools
PGP_COHORT_TECHNOLOGY	PGP_DESKTOP_PRO	PGP Desktop Professional	Toolset for encrypting data

PLATFORMS_STORAGE_TEAM	HNGX_WIN_BOOTSTRAP_CONFIG	HNG-X Windows Bootstrap Config	Fujitsu Configuration software
QCARD	ICCSimDev	Test script development environment. Used by Test.	Test Toolset
QUEST_SOFTWARE	QUEST_PUTTY_V0_60_WIN_CONFIG	Quest-PuTTY v0.60_q1.129 Windows Config	Secure Shell toolset
QUEST_SOFTWARE	QUEST_PUTTY_V0_60_WIN_CONFIG	Quest-PuTTY v0.60_q1.129 Windows Config	User Management Toolset
QUEST_SOFTWARE	QVAS_ACD_CONFIG	QVAS Active Directory Config	User Management Toolset
QUEST_SOFTWARE	WIN_SSN_VAS_ADMIN_TOOLS	Win SSN Vas Admin Tools	User Management Toolset
QUEST_SOFTWARE	Toad	Oracle Database management and development tool. Used by Integration.	Database Management Software
RED BOX RECORDERS	VO	Virtual Observer - A service desk standard to records calls for coaching. Used by HSD	Call Centre Monitoring Tool
RED_HAT	RHL_JAVA_JDK	Redhat JAVA Development Kit	Linux toolset
RED_HAT	RHL_JRE_X64	Red Hat Linux Java JRE 64 Bit	Linux toolset
RED_HAT	CAC_JAVA	Java for Redhat 5	Linux Operating System Java Libraries
RED_HAT	CACTI	Network monitoring server	Network Toolset
RED_HAT	JBOSS_BASE_PLATFORM	JBOSS Base Platform	Application server for Java
RED_HAT	OS_CLUSTER_RPMS_4_8	OS_CLUSTER_RPMS for REDHAT 4.8	Linux Clustering Server
RED_HAT	RHEL5_4_32_64_OS_CONFIG	Redhat 5.4 32 and 64 Bit Operating System Configuration	Linux Operating System
RED_HAT	RHEL5_8_32_64_OS_CONFIG	Redhat 5.8 32 and 64 Bit Operating System Configuration	Linux Operating System
RED_HAT	RHL_NCO_PABASE	Netcool Omnibus PA Base	Monitoring Toolset

SAFENET	SafeNet Token Utilities	2 factor authentication software. Used by Test, SSC, Security, SMC, ISD	Authentication Toolset
SAMBA	JDK_V5_JARS_JCIF_CONFIG	JDK 5 jars _Jcifs	Interoperability Software
SAP	SAP_GUI_7_10_CONFIG	SAP GUI client 7.10	Business Management Software
SERENA	Dimensions documentation website	Corporate website used to search and download documents Used by all teams	Change Management/Audit/Development Toolset
SERENA	SCM Web Based Tooling	Web Interface into Dimensions Used by Change Management, Audit, Development	Change Management/Audit/Development Toolset
SERENA	Dimensions	Software and document repository. Used by all teams	Change, Document and Configuration Management Toolset
SLF4J	WEB_EMULATOR_SUPPORT_LIBS	Generic Web Emulator Supporting Libraries	Logging Toolset
SMARTBEAR	SOAPUI	GUI test script tool. Used by Test	Test Toolset
SMG	WIN_EDS_OHS_CONFIG	OHS configuration for OMDB to EDS Migration	Fujitsu Configuration software
SNMP RESEARCH	OPENVIEW_NNM	Openview Network Node Manager	Network Toolset
SOPHOS	SOP_AV_LINUX	Sophos Antivirus for Linux	Anti Virus tool
SOPHOS	SOP_SAVDI	Sophos Antivirus Daemon	Anti Virus tool
SOPHOS	SOP_AV_NT4_APP	Sophos Anti-Virus for NT4	Security Toolset
SOPHOS	SOP_AV_WIN_APP_95	Sophos Endpoint Security 9.5	Security Toolset
SOURCEFORGE	XMING_INSTALL	Install Xming PC X server	Open System Server
SPRINGSOURCE	WEB_GWS_SUPPORT_LIBS	Generic Web Service Framework 3rd Party Support Libraries	Java Libraraies

STERLING_COMMERCE	STERLING_COM_CON_DIR	Sterling Commerce Connect Direct Windows Server v4.1.00 Config	File Transfer tool
STERLING_COMMERCE	CON_DIR_SIM_CONF	Connect Direct Simulator Windows Server Config	File Transfer Toolset
STERLING_COMMERCE	STERLING_COM_CON_DIR	Sterling Commerce Connect Direct Windows Server v4.1.00 Config	File Transfer Toolset
SUN	JAVA_RUNTIME_ENVIRONMENT_LNX_CONFIG	Java Runtime Environment 1.5.0_12 for Linux	Java Library
SUN	JAVA_SDK_6U7	Java SDK 6 update 7	Java Library
SUN	RHL_SMG_JRE	Systems Management Group: Support Files - JAVA RUNTIME ENVIRONMENT	Java Library
SUN	SOL_NW_DISK_INIT	Solaris NMN and NCW Disk Configuration	Java Library
SUN	BAL_INTERSTAGE_JVM	JRE required for OSR	Sun Operating System
SUN	CISCOWORKS_LMS	NCW Server	Sun Operating System
SUN	DXC_CLIENT_LINUX	DXC Linux Client	Sun Operating System
SUN	DXC_CLIENT_WIN32_SSN	SSN Windows Corporate Client for DXC	Sun Operating System
SUN	DXC_JRE_SOLARIS_SPARC_64	Java Runtime Environment For 64 bit sparc solaris	Sun Operating System
SUN	EST_JAVA_CLIENT_DNP	Generic Emdb Client	Sun Operating System
SUN	EST_JAVA_CLIENT_DNS	Generic Emdb Client	Sun Operating System
SUN	EST_JAVA_CLIENT_EPM	Generic Emdb Client	Sun Operating System
SUN	JAVA_RUNTIME_ENVIRONMENT_LNX_CONFIG	Java Runtime Environment 1.5.0_12 for Linux	Sun Operating System
SUN	JAVA_RUNTIME_ENVIRONMENT_V1.4.2_14_CONFIG	Sun Java Runtime Environment v1.4.2_14 Config	Sun Operating System



SUN	JAVA_RUNTIME_ENVIRONMENT_V1.5.0_12_CONFIG	Sun Java Runtime Environment v1.5.0_12 Config	Sun Operating System
SUN	JAVA_RUNTIME_ENVIRONMENT_V1.6.0_01_CONFIG	JAVA_RUNTIME_ENVIRONMENT V1.6.0_01 Config	Sun Operating System
SUN	JAVA_RUNTIME_ENVIRONMENT_V1_6_0_05_CONFIG	Sun Java JRE	Sun Operating System
SUN	JAVA_RUNTIME_ENVIRONMENT_V1_6_6_CONFIG	Sun Java JRE V1.6_6	Sun Operating System
SUN	JAVA_SDK_6U7	Java SDK 6 update 7	Sun Operating System
SUN	JAVA6_JDK_INSTALL	Apply Sun Java 6 development kit	Sun Operating System
SUN	JRE_V1_5_0_CONFIG	Java Development environment(1.5.0)	Sun Operating System
SUN	MA_FILE_TRANSFER	Merchant Acquirer File Transfer component v1	Sun Operating System
SUN	PODG_JAVA_6_JRE_CONFIG	Java 6 JRE for Post Office Data Gateway Framework	Sun Operating System
SUN	WEB_GWS_JAVA_6_JRE_CONFIG	Java 6 JRE for Generic Web Service Framework	Sun Operating System
SUN	RHL_NCO_APJAVACLIENT	RHL NCO AP Java Client	SUN JRE
SUNFREEWARE_DOT_COM	SYSLOG_NG_SOLARIS	Syslog-NG for Solaris	Logging Toolset
SYMANTEC	RHL_NBU_CLIENT	Unix NetBackup Client	Backup tool
SYMANTEC	NETBACKUP_JAVA_ADMIN_CONSOLE	Install Veritas Netbackup Java Console	Backup Toolset
SYMANTEC	RHL_NBU_MASTER	Linux NetBackup Master Server	Backup Toolset
SYMANTEC	RHL_NBU_MEDIA_SVR	Linux NetBackup Media Server	Backup Toolset

SYMANTEC	SOL_NBU_SAN_MEDIA_SVR	Solaris NetBackup SAN Media Server	Backup Toolset
SYMANTEC	WIN_NBU_CLIENT_64	Veritas Netbackup 6.5 64 bit	Backup Toolset
SYMANTEC	WIN_NBU_SAN_MEDIA_SVR	W2003 NetBackup SAN Media Server	Backup Toolset
SYNTELLECT	Commander/ Decision Manager	Used by HSD	Computer Telephony Integration Toolset
TALK TALK BUSINESS	TTB FADS	TTB Faults and Diagnostics System to check ADSL lines. Used by HSD.	Problem Management Toolkit
TERRACOTTA	WEB_GWS_SUPPORT_LIBS	Generic Web Service Framework 3rd Party Support Libraries	Job Scheduling Tool
TIGHTVNC SOFTWARE	TightVNC	Virtual Network Connection to UNIX and Windows. Used by Integration	Network Toolset
TOBI OETIKER	SmokePing	Monitor network latency, includes email alerts. Used by Networks.	Network Toolset
TORTOISESVN	Tortoise Subversion 1.6.16	Source control client GUI for windows. Used by SSC	Source Code Management
TRIPWIRE_INC	NT_TFS_AGENT	Tripwire for Servers Agent NT4	Tripwire COTS software
TRIPWIRE_INC	TFS_WIN_APP	Tripwire for Servers Windows and XP application	Tripwire COTS software
TRIPWIRE_INC	TRIPWIRE_RHL_CONFIG	Tripwire for Linux	Tripwire COTS software
TRIPWIRE_INC	TRIPWIRE_SOL_CONFIG	Tripwire for Solaris	Tripwire COTS software
TRIPWIRE_INC	WIN_TE_SERVERBASE	Tripwire Enterprise Server Windows	Tripwire COTS software
TRIPWIRE_INC	RHL_TE_AGENT	Tripwire Enterprise Agent Linux	Security Toolset
TRIPWIRE_INC	SOL_TE_AGENT	Tripwire Enterprise Agent Solaris	Security Toolset

TRIPWIRE_INC	TFS_WIN_APP	Tripwire for Servers Windows and XP application	Security Toolset
TRIPWIRE_INC	WIN_TE_AGENT	Tripwire Enterprise Agent Windows	Security Toolset
TRIPWIRE_INC	WIN_TE_SERVERBASE	Tripwire Enterprise Server Windows	Security Toolset
UNKNOWN	PAN Manager	Control Blade manager Used by SMC, ISD	Configuration for Stateless Servers (Blades)
WINDOWS_2003_SERVER_FAMILY	CERT_AUTH_CFG_TEST	Certificate Authority Configuration -Test Only	Authentication Toolset
WINDOWS_2003_SERVER_FAMILY	FTMS_D1_IIS_CONF	SRG IIS Configuration	Internet Information Services Toolset
WINDOWS_2003_SERVER_FAMILY	FTMS_IIS_CONFIG	FTMS IIS Configuration	File Transfer Toolset
WINDOWS_2003_SERVER_FAMILY	WIN_AD_SUB_CA_CONFIG	Windows AD SUB CA Config	Authentication Toolset
WINDOWS_2003_SERVER_FAMILY	WIN_AD_SUB_CA_CONFIG_LIVE_ONLY	Live Sub-Certification Authority Software Configuration	Authentication Toolset
WINDOWS_2003_SERVER_FAMILY	WIN_IIS_32BIT_CONFIG	Windows IIS 32 Bit Config	Internet Information Services Toolset
WINMERGE	WINMERGE_CONFIG	WinMerge	File Comparison Tool
WINZIP_COMPUTING	WINZIP_V11_1_CONFIG	Winzip v11.1 Config	Data Compression tool
WINZIP_COMPUTING	WINZIP_V11_1_CONFIG	Winzip v11.1 Config	File Compression tool
WIRESHARK	WIRESHARK_CONFIG	Wireshark	Network Toolset
WISDOM_SOFT	WDOM_SCRN_HUNTER5_CONFIG	WisdomSoft screen hunter 5 Free	Screen Capture Tool

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SUBJECT TO CONTRACT

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CCN1600  
#211333118V1

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Ref: PGM/CHM/TEM/0002

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CHANGE CONTROL NOTE

ID: PWY\_CCN\_1600    CCN:1600    Create Date: 23-FEB-2016 17:34:30  
Status: APPROVED                      Originator: Ken.Westfield

Title:

The extension of the defined Services to 31st March 2023

Main Description:

Related Parts

- 0    PWY:CCN.A;1                      Ken.Westfield  
      (CHANGE\_MANAGEMENT)  
      Change Control Notes
- 3    PWY:CD\_ATTACH.A;1                Ken.Westfield  
      (CHANGE\_MANAGEMENT)  
      Change Document Attachments

CCN1600  
#211333118V1

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Related Items

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Affected

3 PWY:CCN\_1600\_1-CDATTACH.A-CDATTACH;1 (Affected) Ken.Westfield  
(CCN\_1600\_1.pdf)

CCN1600 Deed of Amendment to the Parent Company Guarantee

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Related Child Change Documents:

=====

Related Parent Change Documents:

=====

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Action Messages

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Action Number: 4 Date Jun 02 2016 09:04:46 By: Ken.Westfield

**Action Description:**

**Red Hat Update:**

CCN1600

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Hi Ken,

Please can you upload this email to dimensions alongside CCN1600 and CT1848 as it records the mutual agreement not to modify R&R2 (as described in CT1848) in the way described in CCN1600 to enable the refreshed Redhat servers to be supportable to 2023?

Given the high cost of further refreshing the Redhat servers in future this email may be very important to retain.

Thanks,

**Alex Kemp,**  
Hosting & Networks Lead, Post Office Account, MIS

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN, United Kingdom  
Mobile: [GRO] or Internal: [GRO]  
E-mail: [GRO]  
Web: [GRO]

**From:** Bell, Gavin  
**Sent:** 20 May 2016 16:09  
**To:** Dunford, Carol <[GRO]>; Hill, Ewan  
<[GRO]>; Kemp, Alex <[GRO]>  
**Subject:** FW: RedHat and upgrade 6 to 7

As discussed

Mob: [GRO]  
Email: [GRO]

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CCN1600  
#211333118V1

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**From:** Neil Wilkinson [GRO]  
**Sent:** 20 May 2016 16:08  
**To:** Bell, Gavin [GRO]  
**Subject:** RE: RedHat and upgrade 6 to 7

.....agreed - Neil.



**Neil Wilkinson**  
IT Director - Front Office Technology

Post Office Ltd  
  
Finsbury Dials  
20, Finsbury Street  
  
London, EC2Y 9AQ

[GRO]

**From:** Gavin.Bell [GRO]  
**Sent:** 20 May 2016 15:31  
**To:** Neil Wilkinson  
**Subject:** RedHat and upgrade 6 to 7

Neil Hi

I was catching up with Ewan and Alex today re HDCR.

When we wrote the Trinity contract amendments we had a joint obligation to agree a change to HDCR for the upgrade of REDHAT elements.

CCN1600  
#211333118V1

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HDCR was upgrading the existing REDHAT versions to REDHAT 6 but as this is only supported to 11/2020 it was agreed that we should change the target version to REDHAT 7 to get beyond 2023 in a supported form.

The idea for doing this change now, rather than in Trinity 3 was it would be cheaper now. 1 jump rather than 2 etc.

When we spoke about this a few months ago we agreed that discussing Trinity 3 items was not the best use of our time, and that additional spend now was not the right approach and I just wanted to confirm this given the obligation.

I am happy that we delay this, given the dates 6 gets us to and that the IT roadmap may change the landscape by the time we get there.

Do you agree with approach in which case we will leave it as a potential item in the Trinity 3 scope/ timeline?

Best

Gavin

Gavin Bell  
Director of Delivery Private Sector  
Business & Application Services

Fujitsu

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CCN1600  
#211333118V1

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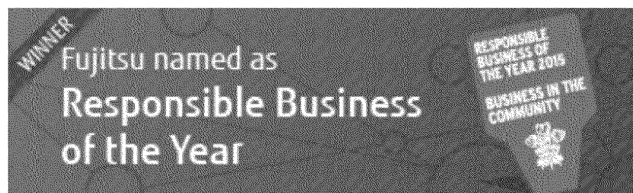
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Mob: **GRO**  
Email:  
Web:



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**P** Please consider the environment - do you really need to print this email?

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Action History

- |   |  |               |                        |
|---|--|---------------|------------------------|
| 1 | 23-FEB-2016 17:34:30<br>WESTFIELDK<br>Document created                             | Ken.Westfield | <b>GRO</b><br>Chg Mgmt |
| 2 | 23-FEB-2016 17:34:56<br>WESTFIELDK<br>Actioned document from RAISED to APPROVED    | Ken.Westfield | <b>GRO</b><br>Chg Mgmt |
| 3 | 07-APR-2016 13:41:56<br>WESTFIELDK<br>Actioned document from APPROVED to SUBMITTED | Ken.Westfield | <b>GRO</b><br>Chg Mgmt |
| 4 | 07-APR-2016 13:44:31<br>WESTFIELDK<br>Actioned document from SUBMITTED to APPROVED | Ken.Westfield | <b>GRO</b><br>Chg Mgmt |

Update History

- |   |   |               |                        |
|---|---|---------------|------------------------|
| 0 | 23-FEB-2016 17:34:30<br>WESTFIELDK<br>Related Design Part PWY:CCN.A;1 | Ken.Westfield | <b>GRO</b><br>Chg Mgmt |
|---|---|---------------|------------------------|

CCN1600

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2	26-FEB-2016 13:32:41	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Request attribute(s) updated		
2	26-FEB-2016 13:37:31	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Request attribute(s) updated		
2	04-APR-2016 17:02:45	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Request attribute(s) updated		
3	07-APR-2016 13:44:05	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Related Design Part PWY:CD_ATTACH.A;1		
3	07-APR-2016 13:44:05	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Related Item PWY:CCN_1600_1-CDATTACH.A-CDATTACH;1 (Affected)		
4	02-JUN-2016 09:04:46	Ken.Westfield	<b>GRO</b> Chg Mgmt
	WESTFIELDK		
	Added action description		
4	21-AUG-2017 09:44:47	Rosie Bacon	CHMgt
	BACONRE		
	Request attribute(s) updated		

Archived Attribute Information

----- END OF CHANGE CONTROL NOTE PWY\_CCN\_1600 -----

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