




POL Use Case Source Document	 FUJITSU SERVICES	
	Date Document Created:	19/03/2018
Document81	Current DOORS Version Date:	19/08/2011
This is the baseline version at Release 5 and is carried forward to Release 5.50	Current DOORS Version Number:	5.06


ID	Use Cases owned by this team
BAD-11	2.1.1 Log On to system To provide a 'Clerk' with secure access to the system and to the permitted functions for which he has the necessary privileges.
BAD-2900	2.1.1.1 Description In order to prevent unauthorised usage of the system the 'Clerk' is prompted to supply a <Username> and <Password> (which is obscured on entry). The <Username>/<Password> pair are verified. On successful verification, the system notifies the 'Clerk' of the <Username> logged on, the last logon date and time and the number of previous failed logon attempts. Where the 'Clerk' provides an incorrect <Username>/<Password> pair then the 'Clerk' is prompted to re-supply or correct the erroneous input. For branches and users that are subject to training controls, an additional check is applied that the 'Clerk' has completed the necessary Essentials training. If the requisite training has not been completed then the user will logged on with the COURSEWORK role. Note: Some users are not subject to training controls e.g. global users or local users. Once <Username>/<Password> verification is complete the 'Clerk' may be prompted (if the BAL deems it necessary) to confirm that the first and last name shown on the message prompt is the user's name. If the user refutes the identity displayed then the user is logged off otherwise the user is prompted to reconcile any incomplete transactions outstanding from the previous <Session>, so that the view of the central system coincides with that of the 'Clerk' and the actual outcome of the transaction. This process is followed whenever a 'Clerk' is commencing a new session or following a forced logout scenario. A number of other checks are carried out as part of the logon process and these will result in a variety of prompts being presented to the user.
BAD-3189	2.1.1.2 Context The purpose of this use case is to open or recommence a <User Session> for a 'Clerk' to carry out transactional and/or administrative functions. The primary scenario for Log On to System demands that the following system checks do not trigger any exceptions, which prevent or interrupt the log on process to complete and log the permitted branch user on to the system successfully: # the Is user already logged on to other counter position check passes, (at BAD-3126) # the 3am system maintenance reload check passes, (at BAD-3564)

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	<p># the Locked/Disabled user account check passes, (at BAD-3126)</p> <p># the Identity Confirmation check passes, (at BAD-EUM4-1000)</p> <p># the Balancing Not In Progress check passes, (at BAD-3126)</p> <p># the Stock/Branch Rollover Not Overdue check passes, (at BAD-3214)</p> <p># the Same Stock Unit Trading Period as Branch check passes, (at BAD-3353)</p> <p># the Rollover Safe Calc check passes, (at BAD-3214)</p> <p># the Balancing Overdue check passes, (at BAD-3353)</p> <p># the Cash Declaration Overdue check passes, (at BAD-3194)</p> <p># the Is the system off-line check passes, (BAD-3916)</p> <p># the Branch and Product Reference Data check passes, (at BAD-3244)</p> <p># the Imminent Product Price check passes, (at BAD-3462)</p> <p># the Outstanding Transaction Corrections check passes, (at BAD-3195)</p> <p># the Outstanding Transaction Acknowledgement check passes, (at BAD-4062)</p> <p># the Tidy Session Closure check passes. (at BAD-3207)</p> <p># the 'Clerk' has completed the "Essentials" Training for branches that are subject to training restricted selling). (at BAD-3126)</p> <p># the Locked / Logically Deleted Post Office Identifier check passes (at BAD-3126)</p> <p>Access to a restricted set of peripheral test and config functions will be available from the Legal Security Agreement prompt without requiring user authentication and will not be role specific.</p> <p>Note: All Post Login checks will be performed for the Manager and Supervisor and all post login checks EXCEPT the check for outstanding TXN corrections will be performed for Migrate, Clerk, Auditor, Emergency manager and Setup users, whilst all other users (e.g. Engineer, Admin, Trainer) will get no post login checks.</p>
BAD-12	2.1.1.3 Primary Scenario
BAD-3252	System displays Intro screen to 'Clerk'
BAD-3253	'Clerk' interacts with the System in some way (e.g. touches screen or the Enter key)
BAD-14	System requests 'Clerk' to agree to legal / security statement with options to "Accept", "Cancel" or "System Diagnostics". Message

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	MSG00006 displayed.
BAD-3102	'Clerk' accepts legal / security statement
BAD-3916	System performs offline check and determines network status is online.
BAD-3244	System checks if Reference Data is up to date and determines it is safe to proceed in accordance with Business Rule BRU-1001.
BAD-3103	System requests <username> and <password>
BAD-3104	'Clerk' advises system of <username> and <password>
BAD-3126	System validates <username> and <password> in accordance with Business Rules BRU-83, BRU-85, BRU-88, BRU-236, BRU-701, BRU-CP2368-1 , BRU-942, BRU-966, BRU-1124, BRU-1080, BRU-1148, BRU-EUM1, BRU-EUM2
BAD-3190	System creates an <Event Log Entry > for Log-on -completion (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-EUM4-1000	System determines that the 'Clerk' should not be prompted to confirm identity
BAD-3105	System advises 'Clerk' of date & time of their last log on and the number of failed log on attempts since the last successful log-on displaying MSG-10102
BAD-3106	'Clerk' checks log on details
BAD-3107	'Clerk' acknowledges message
BAD-3298	System determines that the clerk attempting to log on has the correct privileges as specified by the menu hierarchy document DES/GEN/SPE/0007.
BAD-3207	System checks if earlier User sessions on this counter were closed tidily and if not whether there are any transactions for this counter requiring outstanding recovery action in accordance with Business rule BRU-703 and confirms that Recovery action is not required.
BAD-EUM4-1101	System determines Essentials Curricula are not expired
BAD-EUM4-1102	System determines Trading Curricula are not expired
BAD-EUM4-1103	System determines Essentials Curricula are not due to expire
BAD-EUM4-1104	System determines Trading Curricula are not due to expire

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BAD-EUM4-1105	System determines the 'Clerk' has Essentials Training (BRU-EUM2)
BAD-3213	The order of the following list is not important up to, (but not including) BAD-3258
BAD-3214	System checks (using <Rollover Safe calculation>) if Stock unit rolled over into current Branch's Trading Period more than 38 days ago, In accordance with Business Rule BRU-407
BAD-3353	System checks, against Accounting Period calendar and Branch offset, that stock unit Balancing/rollover is not overdue (i.e. If today's date is later than the end date of current TP), and stock unit is in the same trading period as the branch in accordance with BRU-1015.
BAD-3194	System Checks if a 'cash declaration' was completed from the previous day in accordance with Business rule BRU-197 & BRU-1143
BAD-3462	System determines that there is no imminent price change and does not print the Office Daily Revalued Product List report according to BRU-933
BAD-4062	If the user attempting to Log on is a 'Manager', 'Supervisor' or 'Clerk' the system checks if there are any outstanding <Transaction Acknowledgements> and finds that there are none.
BAD-3195	If the user attempting to Log on is a 'Manager' or 'Supervisor' the System checks if there are any outstanding <Transaction Corrections> and finds that there are none.
BAD-3258	Invoke Use Case <u>Select function options.</u>
BAD-3108	Use Case ends
BAD-15	2.1.1.4 Variations
BAD-3917	2.1.1.4.1 Perform System Diagnostic tests (Note: When the System Diagnostics function is selected from the Legal Security Agreement prompt, access to a restricted subset of Engineering options will be available to allow peripheral test and configuration functions to be performed at a counter position when the system is either on-line/off-line or operating on out of date reference data).
BAD-3918	(At BAD-3102), 'Clerk' requests System Diagnostics function.
BAD-3919	System advises Diagnostic Options MSG04010 message displaying options for engineering, powerdown, cancel
BAD-3920	'Clerk' requests Engineering option
BAD-3925	System invokes Select Function Options use case.

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BAD-3926	Use case ends
BAD-3599	<p>2.1.1.4.2 Concurrent Log-on: Active Session Successfully Terminated</p> <p>Note: This can contribute to recovery taking place at the original counter session being terminated as a result of logging into the system at a different counter position by the same user dependant on the Serve Customer basket containing recoverable/cancellable transactions.</p>
BAD-3600	(At BAD-3126), 'Clerk' attempts to logon <i>on a different terminal (within same branch)</i> , or where the <username> is linked to a <Post Office Identifier> the 'Clerk' attempts to logon on a different terminal (across all branches) while another Counter session is not locked
BAD-3601	System detects that 'clerk' is already logged on at another counter position.
BAD-CP2368-300	System creates an <Event Log Entry> for Concurrent Log-on, awaiting user response.
BAD-3602	System advises requesting 'clerk' to confirm if they wish to abandon the new log-on or continue with the new log-on as a result of a failed user session at the original counter position. MSG04002 is displayed.
BAD-3604	Clerk confirms that the session has failed at the original terminal requiring any active session to be terminated.
BAD-3605	System marks original user session as failed, terminating any detected active session at the original counter position
BAD-4050	System creates an <Event Log Entry > for Concurrent Log-on activity -Session terminated.
BAD-3606	Resume at BAD-3190
	Concurrent Logon: User Is Balancing The Stock Unit
BAD-CP2368-100	(At BAD-3602), System Detects that the user logging in is linked to a SmartID, and is currently balancing the stock unit, and is logged on at another counter in the branch, and that counter is locked, in violation of BRU-966.
BAD-CP2368-110	System requests 'clerk' to confirm if they wish to abandon the new log-on or continue with the new log-on as a result of a failed user session at the original counter position which is balancing the stock unit. MSG40048 is displayed.
BAD-CP2368-120	System creates an <Event Log Entry> for Concurrent Log-on while stock unit balancing, awaiting user response.
BAD-CP2368-130	Clerk confirms that the session has failed at the original terminal requiring the active session to be terminated.
BAD-CP2368-	System marks original user session as failed, terminating the active session at the original counter position.

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BAD-CP2368-150	System creates an <Event Log Entry> for Concurrent Log-on terminating existing session.
BAD-CP2368-160	Resume at BAD-3190
	<i>Concurrent Logon: User Is Balancing The Branch</i>
BAD-CP2368-200	(At BAD-3602), System Detects that the user logging in is linked to a SmartID, and is currently balancing the branch, and is logged on at another counter in the branch, and that counter is locked, in violation of BRU-CP2368-1.
BAD-CP2368-210	System advises requesting 'clerk' to confirm if they wish to abandon the new log-on or continue with the new log-on as a result of a failed user session at the original counter position which is balancing the branch. MSG40049 is displayed.
BAD-CP2368-220	System creates an <Event Log Entry> for Concurrent Log-on while branch balancing, awaiting user response.
BAD-CP2368-230	Clerk confirms that the session has failed at the original terminal requiring the active session to be terminated.
BAD-CP2368-240	System marks original user session as failed, terminating the active session at the original counter position.
BAD-CP2368-250	System creates an <Event Log Entry> for Concurrent Log-on terminating existing session.
BAD-CP2368-260	Resume at BAD-3190
BAD-3566	<i>2.1.1.4.3 User logged on, prior to system maintenance reload</i> Note: 1. This is not linked to the primary scenario, but can occur at any time throughout the night with users logged on at the branch when a nightly system update (e.g. menu refresh) is about to take place. 2. If users are concurrently logged on when a software update is about to take place their session will be abnormally terminated possibly causing recovery action to take place at the next immediate log on. 3. In cases where a user attempts to log on when a system maintenance reload is actively taking place (nightly update or software update) the

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	<p>user will not be presented with the log-on prompt.</p> <p>4. If the user ignores the initial prompt alerting that they should complete/cancel all unfinished activities and log off immediately, they will be reminded/prompted again after x minutes time.</p> <p>5. If the user ignores the reminder prompt the system will temporarily abandon the menu refresh and re-attempt the following night.</p>
BAD-3567	System detects users logged on
BAD-3568	System displays early warning system maintenance reload prompt MSG90088 or MSG90089 is displayed. (refer to section 4.2 SD/DOC/009)
BAD-3569	Clerk accepts message
BAD-3570	Use Case ends, system resumes at BAD-3252 pre-prompt state.
BAD-3299	2.1.1.4.4 User logging on is a Global User
BAD-3300	(at BAD-3298) System determines user attempting to log-on is a 'Global User' and performs log-on checks in accordance with BRU-1012.
BAD-3301	Go to BAD-3258
BAD-3111	2.1.1.4.5 Branch Rollover Overdue:
BAD-3120	(At BAD-3214) System advises 'Clerk' that the branch has not been rolled over. Message MSG-01059 is displayed. (Refer to SD/DOC/009 Section 10).
BAD-3132	'Clerk' acknowledges messages
BAD-3137	Resume at BAD-3213
BAD-3355	2.1.1.4.6 Stock Unit has not been balanced
BAD-3356	(at BAD-3353) System advises 'Clerk' that current 'Stock Unit' has not been balanced displaying message MSG-01022.
BAD-3357	'Clerk' acknowledges message.
BAD-3358	Resume at BAD-3213
BAD-3164	2.1.1.4.7 Stock Unit & Branch Trading Period do not match
BAD-3165	(at BAD-3353) System advises 'Clerk' of variance between the 'Stock unit' & 'Branch' 'Trading Period' (including unknown Trading Period) MSG-10104, MSG-01022, MSG-01023 or MSG-01028 displayed.

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BAD-3134	'Clerk' acknowledges message
BAD-3166	Resume at BAD-3213
BAD-3153	<i>2.1.1.4.8 Cash Declaration not made from previous day</i>
BAD-3135	(at BAD-3194) System advises 'Clerk' cash declaration is outstanding . Business rule BRU-197 or BRU-1143 have been broken. Message MSG 01005 is displayed.
BAD-3156	Invoke Use case <u>Declare Cash Holdings</u> , declaration must be marked as having been made yesterday.
BAD-3241	Resume at BAD-3213
BAD-3472	<i>2.1.1.4.9 Stock Check Reminder - Revalued Product List report Printed/Previewed</i>
BAD-3473	(At BAD-3462) System determines that there is an Imminent Price Change as determined by Reference Data.
BAD-3474	System advises Clerk of Imminent Price Change by displaying MSG-01068, at every log-on up to and including the effective date (see SD/DOC/009).
BAD-3475	Clerk acknowledges message.
BAD-3479	Invoke BAC-186 Produce Non Cut-Off Report(s)
BAD-4061	Resume at BAD-3213.
BAD-3200	<i>2.1.1.4.10 Transaction corrections outstanding - not processed</i>
BAD-3201	(At BAD-3195) System detects that there are outstanding transaction corrections
BAD-3530	System determines if 'Supervisor/Manager' is attached to the Default Stock Unit in accordance with BRU-696, and determines that they are not attached to the default Stock Unit.
BAD-3612	System creates an <Event Log Entry > for Outstanding Transaction Correction Reminder Displayed (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3531	System advises 'Supervisor/Manager', do you wish to process now or continue with 'log-on'. (Message MSG-01006 is displayed. Refer to

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	SD/DOC/009).
BAD-3202	The 'Supervisor/Manager' advises system to continue with 'log-on'
BAD-3203	Resume at BAD-3213
BAD-3496	<i>2.1.1.4.11 Transaction corrections outstanding - User attached to default Stock Unit</i>
BAD-3497	(At BAD-3530) System determines Supervisor/Manager is attached to Default Stock Unit <i>in accordance with Business Rule BRU-696,</i>
BAD-3613	System creates an <Event Log Entry > for Outstanding Transaction Correction Reminder Displayed (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3500	System advises 'Supervisor/Manager' that there are transaction corrections outstanding, They cannot be processed while attached to the default stock unit. Message MSG01061 is displayed.
BAD-3498	'Supervisor/Manager' acknowledges message and system continues with 'log-on' checks
BAD-3499	Resume at BAD-3213
BAD-3204	<i>2.1.1.4.12 Transaction corrections outstanding – processed</i>
BAD-3205	(at BAD-3202) The 'Supervisor/Manager' advises system to process corrections now.
BAD-3206	<u>Invoke use case Manage transaction corrections</u>
BAD-3242	Resume at BAD-3213
BAD-3112	<i>2.1.1.4.13 System recovery from system failure:</i> This process describes the action taken whenever a Log On is done and it is found that the previous session on that terminal did not Log off cleanly.
BAD-3119	(At BAD-3207), System detects an earlier logon session did not close tidily and recovery is required and that the User logging on has permission to carry out Recovery in accordance with BRU-703.
BAD-3119A	System displays MSG04024 informing the clerk that recovery is required.
BAD-3119B	Clerk selects to Continue.
BAD-CP2459-10	System determines that a PIN Pad is installed and finds that is installed and is initialised

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BAD-3178	System determines that there was not an incomplete basket session with outstanding <Recovery Data> (i.e. that roll forward recovery is not required).
BAD-3178A	System determines that the last counter session may require rollback recovery in accordance with BRU-CP2459-5.
BAD-3179	System determines that the <Session Id> of the last counter session is available on the Counter Disk.
BAD-3281	System compares the <Session Id> of the last counter session as determined by the counter with the <Session Id> of the last counter session as held at the Data Centre and determines that they are the same.
BAD-3180	System records Event Id 118 "No Recovery Required" and tidies up all incomplete User Sessions associated with this counter (other than the current User Session).
BAD-3180A	System displays MSG04025 informing the clerk that recovery is complete.
BAD-3180B	Clerk selects to Continue.
BAD-3183	Resume at step BAD-3213.
BAD-3992	<p>2.1.1.4.14 System recovery from failure where <Recovery Data> is found</p> <p>Note:</p> <p>1.) If the following is interrupted by a system failure, recovery action will be required at next log-on:</p> <ul style="list-style-type: none"> # Banking Transactions (inc. Cash Deposits & Cash Withdrawals). # Credit Card & Debit Card Payments. # ETU Sales # Existing Reversals in general and including Existing Reversals involving Settlement to Debit/Credit cards. # New Reversals involving Credit/Debit Card Refunds & ETU Refunds.. # AP-ADC/APOP Transactions using the WriteRecoveryData data type. <p>2.) The Log-on Recovery process will add an item into the Serve Customer Basket for each recoverable item, though in some cases this may be a zero value transaction if the recovery script determines that the transaction was incomplete. The design and interaction of each recovery script is outside the scope of this use case.</p>
BAD-3993	(At BAD-3178 in Variation System Recovery From System Failure), System determines that there was an incomplete basket session with

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	outstanding <Recovery Data> in accordance with BRU-619 & BRU-1024 (i.e. that roll forward recovery is required).
BAD-3994	System invokes specified recovery script for each item of <Recovery Data> in accordance with BRU-CP2978-1.
BAD-3995	System confirms that all recovery scripts executed successfully.
BAD-3996	System settles Recovery <Basket> in accordance with BRU-1137
BAD-3997	System records Event Id 111 "Recovery Complete", commits the Recovery Basket to the Data Centre and tidies up all incomplete User Sessions associated with this counter (other than the current user session).
BAD-3998	System display MSG04025 to confirm that recovery is complete.
BAD-3999	Invoke use case <u>Generate Printed Output</u> to force the production of a Recovery 'Broken/Disconnected Session Receipt'.
BAD-4000	Resume at BAD-3213.
BAD-4003	<i>2.1.1.4.15 System recovery from system failure by Reversing Last Basket</i>
BAD-4004	(At BAD-3281 in Variation System recovery from system failure), System compares the <Session Id> of the last counter session with the <Session Id> of the last counter session as held at the Data Centre confirming that the <Session Id> held at the Data Centre is greater than that determined at the counter in accordance with BRU-1138.
BAD-4005	System analyses all Basket entries in the last session saved to the Data Centre and generates a Reversal Transaction for all Cancellable Basket entries in that Basket to a new Recovery Basket.
BAD-4006	System determines that there are entries in the Recovery Basket.
BAD-4007	Resume at step BAD-3996 in Variation <u>System Recovery From System Failure Where Recovery Data is Found</u> .
BAD-4009	<i>2.1.1.4.16 System Recovery - No Cancellable Transactions when Reversing Basket</i>
BAD-4010	(At BAD-4006 in Variation System Recovery From System Failure By Reversing Last Basket), System determines that there are no entries in the Recovery Basket.
BAD-4011	Resume at BAD-3180 in Variation System Recovery From System Failure.
BAD-3384	<i>2.1.1.4.17 Clerk selected Temporary lock</i> (Note: This is not linked to the primary scenario, but can occur at any time throughout the day with the system in a live state)
BAD-3388	'Clerk' advises system to be temporary locked

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BAD-3551	System accepts Temp Lock request.
BAD-3550	System creates an <Event Log Entry > for Locked Position (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3389	The system displays <Username> & <password> prompt
BAD-3391	Resume at BAD-3163.
BAD-3371	2.1.1.4.18 System enforced Temporary lock <i>(This is not linked to the primary scenario, but can occur at any time throughout the day with the system in a live state)</i>
BAD-3552	System creates an <Event Log Entry > for Locked Position (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3385	After a configurable period, currently set at 15 minutes, of non activity the system requests user to confirm <Username> & <password>, in accordance with Business rule BRU-326
BAD-3386	Resume at BAD-3163.
BAD-3162	2.1.1.4.19 Log on after temporary lock <i>This is not linked to the primary scenario, but can occur at any time after an innactivity lock out. In accordance with Business Rule BRU-326</i>
BAD-3163	The System advises clerk of <username> and requests <username> and <password>
BAD-3208	The 'Clerk' enters their <password>
BAD-3209	The System checks the <password> is valid for the <username> in accordance with Business rules BRU- 236 & BRU-1080
BAD-EUM4-2000	In accordance with BRU-701, the System checks that no other Counter sessions are active.
BAD-3425	System creates an <Event Log Entry > for Position Unlocked (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3210	Use Case ends, system resumes to pre-locked state.
BAD-3217	2.1.1.4.20 Log off by a new user after temporary lock- confirmed (No open 'customer session')
BAD-3218	(at BAD-3208) New 'User' opts to advise system of their <username> and <Password>

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BAD-3219	Business rule BRU-699 is broken, System advises the 'User' that the session is currently locked by someone else, are you sure you wish to log out current user. Outstanding transactions will be committed. Message MSG04003 is displayed.
BAD-3220	New 'User' advises system YES.
BAD-3580	System creates an <Event Log Entry > for Forced Log-Out or Manager Forced Log Out against new user logging out user already logged on (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7).
BAD-3221	System creates an <Event Log Entry> for Log Out - completion for user being logged out (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7) and returns to Opening screen.
BAD-3546	Resume at BAD-3252 in primary flow
BAD-3372	<p>2.1.1.4.21 Log off by a new user after temporary lock- confirmed (Open 'customer session')</p> <p>Note: When transactions are committed as a result of of a forced logoff caused by another user at a locked counter position with an 'open customer session', this will automatically commit the transactions in an open basket settling them to cash producing forced receipts and associated counter events, which will result in logging off the original user's locked session.</p>
BAD-3374	(at BAD-3208) New 'User' opts to advise system of their <username> and <Password>
BAD-3376	System advises the 'User' that the session is currently locked by someone else, are you sure you wish to log out current user. Outstanding transactions will be committed. Message MSG04003 is displayed in accordance with Business Rule BRU-936
BAD-3378	New 'User' advises system YES.
BAD-3380	Invoke <u>Transact Customer Basket</u> use case
BAD-3381	System creates an <Event Log Entry > for Forced Log-Out or Manager Forced Log Out against new user logging out user already logged on (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7).
BAD-3581	System creates an <Event Log Entry> for Log Out - completion for user being logged out (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7) and returns to Opening screen.
BAD-3547	Resume at BAD-3252 at primary flow
BAD-3223	<p>2.1.1.4.22 Log off after temporary lock- Cancelled</p>
BAD-3224	(at BAD-3220) New 'User' advises system No.
BAD-3225	Resume at BAD-3163
BAD-3114	

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	<i>2.1.1.4.23 System prompts clerk to change password</i>
BAD-3118	(At BAD-3126) Business Rule BRU-83 or BRU-85 is broken, System requests clerk to enter new <password> inhibiting Cancel option. Message MSG02158 is displayed.
BAD-3128	Invoke Use Case Change Password
BAD-3452	Resume at BAD-3190 in Primary scenario.
BAD-3849	<i>2.1.1.4.24 Calculate Trading Period For New Office being added to network</i>
BAD-3850	(At BAD-3298), System determines user attempting to log on is a Global user with 'Add New Office' privileges for the first time in a new office.
BAD-3851	System determines new office has been successfully added to the retail office network ready for the new office Trading Period calculation.
BAD-3852	The 'system' compares the current 'system' date with the <Accounting Period Reference Data>, to identify the <Branch Trading Period> that the branch should be in, and records the <Branch Trading Period> Identifier for this trading period, and the "next TP" in accordance with BRU-685 and BRU-686.
BAD-3853	The 'system' informs the user that the Trading Period has been recorded displaying message MSG04020.
BAD-3854	The user acknowledges the message.
BAD-3855	Resume at BAD-3213
BAD-3960	<i>2.1.1.4.25 Global user permitted to log-on to an un-opened Branch</i>
BAD-3961	(At BAD-3298), System detects global user attempting to log-in does not have permission to add the new office to the retail network, but determines that the log-in can be permitted with a restricted Menu offering in accordance with BRU-1126
BAD-3962	System advises branch not ready to be opened/added to retail network and insufficient permission message MSG04027 is displayed.
BAD-3963	The user acknowledges the message.
BAD-3964	Resume at BAD-3258 bypassing post login checks defined at: BAD-3213, BAD-3214, BAD-3353, BAD-3194, BAD-3462, BAD-3195, BAD-4062.
BAD-4063	<i>2.1.1.4.26 Outstanding Transaction Acknowledgements need processing</i>

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BAD-4064	(At BAD-4062) System detects that there are outstanding Transaction Acknowledgements.
BAD-4065	System displays MSG00337 stating that there are Transaction Acknowledgements to process
BAD-4066	Clerk acknowledges message
BAD-4067	INCLUDE use case Process Transaction Acknowledgements
BAD-4068	Resumes at BAD-3213
BAD-EUM4-1110	2.1.1.4.27 Identity Confirmation Prompt – User selects 'Yes'
BAD-EUM4-1112	(At BAD-EUM4-1000), System determines that the Identity Confirmation prompt (MSG-04034) should be displayed.
BAD-EUM4-1113	Clerk selects 'Yes' and the system displays MSG-04036
BAD-EUM4-1114	Resumes at BAD-3105
BAD-EUM4-1120	2.1.1.4.28 Identity Confirmation Prompt – User selects 'No'
BAD-EUM4-1121	(At BAD-EUM4-1000), System determines that the Identity Confirmation prompt (MSG-04034) should be displayed.
BAD-EUM4-1122	Clerk selects 'No' and the system displays MSG-04035
BAD-EUM4-1123	System displays MSG-10004
BAD-EUM4-1124	'Clerk' acknowledges message and is logged off
BAD-EUM4-1125	Resumes at BAD-3252
BAD-EUM4-1130	2.1.1.4.29 Essentials Curricula Expired

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BAD-EUM4-1131	(At BAD-EUM4- 1101), System determines that the 'Clerk' has one or more expired Essentials Curricula
BAD-EUM4-1132	System displays MSG-04042 for each expired Curricula
BAD-EUM4-1133	'Clerk' acknowledges message(s)
BAD-EUM4-1134	Resumes at BAD-3213
BAD-EUM4-1140	2.1.1.4.30 Trading Curricula Expired
BAD-EUM4-1141	(At BAD-EUM4- 1102), System determines that the 'Clerk' has one or more expired Trading Curricula
BAD-EUM4-1142	System displays MSG-04040 for each expired Curricula
BAD-EUM4-1143	'Clerk' acknowledges message(s)
BAD-EUM4-1143	Resumes at BAD-3213
BAD-EUM4-1150	2.1.1.4.31 Essentials Curricula Are Due To Expire
BAD-EUM4-1151	(At BAD-EUM4-1103), System determines that the 'Clerk' has one or more Essentials Curricula that are due to expire
BAD-EUM4-1152	System displays MSG-04041 for each expiring curricula
BAD-EUM4-1153	'Clerk' acknowledges message(s)
BAD-EUM4-	Resumes at BAD-3213

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BAD-EUM4-1160	2.1.1.4.32 Trading Curricula Are Due To Expire
BAD-EUM4-1161	(At BAD-EUM4-1104), System determines that the 'Clerk' has one or more Trading Curricula that are due to expire
BAD-EUM4-1162	System displays MSG-04039 for each expiring curricula
BAD-EUM4-1163	'Clerk' acknowledges message(s)
BAD-EUM4-1164	Resumes at BAD-3213
BAD-EUM4-1170	2.1.1.4.33 Coursework Role is Activated
BAD-EUM4-1171	(At BAD-EUM4-1105), System determines that the 'Clerk' does not have Essentials training (i.e. BRU-EUM2 is broken)
BAD-EUM4-1172	System displays MSG-04044
BAD-EUM4-1173	'Clerk' acknowledges message
BAD-EUM4-1174	Resumes at BAD-3213
BAD-CP2459-20	2.1.1.4.34 PIN Pad Not Initialised At Recovery
BAD-CP2459-21	(At variation "System recovery from system failure" step BAD-CP2459-10), System determines that a PIN Pad is installed but is not initialised

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BAD-CP2459-22	System initialises PIN Pad
BAD-CP2459-23	Resume at step BAD-3178
BAD-CP2459-30	2.1.1.4.34 Last Counter Session May Require Rollback Recovery
BAD-CP2459-31	(At variation "System recovery from system failure" step BAD-3178A), System determines that the last counter session may require rollback recovery in accordance with BRU-CP2459-5.
BAD-CP2459-32	Resume at step BAD-3180.
BAD-18	2.1.1.5 Exceptions
BAD-3949	<i>2.1.1.5.1 New office not initialised - Insufficient Permission Access detected</i>
BAD-3951	(At BAD-3126), System detects global user attempting to log-in does not have permission to proceed with adding the new office to the network in accordance with BRU-1148.
BAD-3952	System advises branch not ready to be opened/added to retail network and insufficient permission message MSG04021 is displayed.
BAD-3959	The user acknowledges the message.
BAD-3953	Resume at BAD-3252.
BAD-3921	<i>2.1.1.5.2 System Diagnostics Abandoned - User cancels option</i>
BAD-3922	(At BAD-3920), 'Clerk' selects Cancel option.
BAD-3923	Resume at BAD-3252.
BAD-3554	<i>2.1.1.5.3 Concurrent Log on attempted - Active Session Termination Abandoned</i>
BAD-3555	(At BAD-3604), Clerk confirms user logging on in error at different counter position wishing to abandon active session termination.
BAD-3557	System creates an <Event Log Entry > for Failed Log on (as specified in the Reports and receipts document SD/DES/005 section 14.2 and

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	document EA/IFS/006 section B.7)
BAD-3558	Resume at BAD-3252.
BAD-3503	2.1.1.5.4 Log on Failed - Locked/Disabled user detected
BAD-3504	(At BAD-3126), System detects that 'username' Account is Locked or Disabled in accordance with BRU-701.
BAD-3507	System creates an <Event Log Entry > for Failed Log on (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3941	System advises user that user account has been Locked/Disabled. MSG04000 or MSG04004 is displayed. Refer to SD/DOC/009 Section 4.1.3).
BAD-3505	Clerk acknowledges message.
BAD-3506	Resume at BAD-3252.
BAD-3254	2.1.1.5.5 Legal agreement not accepted:
BAD-3255	(at BAD-3102) 'Clerk' advises system to cancel legal agreement
BAD-3256	Resume at BAD-3252.
BAD-3508	2.1.1.5.6 Perform system restart at log on
BAD-3509	(At BAD-3920), 'Clerk' requests powerdown options.
BAD-3928	System advises powerdown options displaying MSG04011 with Restart/Shutdown/Cancel system options available.
BAD-3511	Clerk selects Restart system option
BAD-3512	System advises Confirm Restart message (Refer to SD/DOC/009 Section 4.2) MSG04012 is displayed.
BAD-3513	Clerk accepts message
BAD-3886	System performs restart procedure.
BAD-3514	Resume at BAD-3252

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BAD-3515	2.1.1.5.7 Perform system shutdown at log on
BAD-3516	(At BAD-3511), 'Clerk' requests shutdown option.
BAD-3518	System advises Confirm Shutdown message (Refer to SD/DOC/009 Section 4.2) MSG04013 is displayed.
BAD-3519	Clerk accepts message
BAD-3885	System performs shutdown procedure.
BAD-3520	Resume at BAD-3252
BAD-3521	2.1.1.5.8 Perform system restart/shutdown abandoned
BAD-3522	(At BAD-3511), Clerk selects Cancel option.
BAD-3527	Resume at BAD-3252
BAD-19	2.1.1.5.9 Incorrect user name or password entered
BAD-20	(At BAD-3209 & BAD-3218 & BAD-3126 & BAD-3374) System detects that invalid user credentials have been supplied.
BAD-3426	System creates an <Event Log Entry > for Log-on - Failed wrong password/user name (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7) Or, System creates an <Event Log Entry > for Unlock Failed, Failed Logon (During Temporary Timeout) (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3942	System advises clerk that an incorrect <username> or <password> has been entered displaying Message MSG-04001 ('!lnInvalidLogon')
BAD-3302	'Clerk' acknowledges message
BAD-3123	Resume at BAD-3103
BAD-3113	2.1.1.5.10 Incorrect user name or password entered 3 times Note: In circumstances where a counter position terminal is in a Temp Lock state-and the current logged on user returns attempting to unlock their counter session and enters their username/password wrong 3 times consecutively, the system will automatically Lock their account, whilst

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	<p>keeping the current session active. However, the original User making a further attempt to Log On after their account has become Unlocked, will be able to resume their session from where it was last locked. The following may cause the active User session to terminate, where the Temporary Lock is engaged:</p> <ul style="list-style-type: none"> • Auto settlement (see UC Transact Customer Basket) after a timeout period of inactivity • Another User attempting to Log On causing a forced log off of the current logged on user in Temp Lock (see Variation BAD-3372)
BAD-3115	(At BAD-3209 & BAD-3218 & BAD-3126, BAD-3374 & BAD-3209), System applies lock-out to 'Username' Account in accordance with Business rule BRU-236.
BAD-3427	System creates an <Event Log Entry > for Locked user (as specified in the Reports and receipts document SD/DES/005 section 14.2 and document EA/IFS/006 section B.7)
BAD-3943	System advises clerk their account is locked and they should contact the 'Manager' displaying Message MSG-04000 (IgnAccountLockout displayed).
BAD-3121	The 'Clerk' acknowledges message.
BAD-3211	The 'Clerk' contacts the 'Manager' to unlock their account
BAD-3122	Resume at BAD-3103.
BAD-3836	<i>2.1.1.5.11 Unable to log on due to unsafe reference data - Ref Data Update in Progress</i>
BAD-3837	(at BAD-3244), System detects that the current version of Branch/Product reference data held for the branch is out of date and not safe to proceed with the log-on in accordance with BRU-1001.
BAD-3838	System advises clerk and displays message MSG-10101 'that the log on to the system is not allowed at this time and to contact the helpdesk'
BAD-3839	Clerk acknowledges message
BAD-3840	Resume at BAD-3252.
BAD-3856	<i>2.1.1.5.12 Unable to authenticate user due to network failure</i>
BAD-3857	(At BAD-3209, BAD-3218, BAD-3126, BAD-3374 & BAD-3916) System advises clerk that user details cannot be authenticated displaying displaying one of the following messages:

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	If no network is detected before communications commence then MSG04014 is displayed. If failure occurs during communications then MSG04015 is displayed.
BAD-3858	'Clerk' acknowledges message
BAD-3859	Resume at BAD-3252.
BAD-4013	2.1.1.5.13 System Recovery - Failure of Recovery Script
BAD-4020	(At BAD-3995 of Variation System Recovery From System Failure Where Recovery Data is Found), System determines that a recovery script failed to create recovery transactions in the basket.
BAD-4021	System records Event Id 112 "Recovery Complete with Exceptions", commits the Recovery Basket to the Data Centre marking recovery as incomplete for Recovery Data associated with failed transactions and tidies up all incomplete User Sessions associated with this counter (other than the current User Session).
BAD-4022	Resume at BAD-3999 in Variation System Recovery From System Failure Where Recovery Data Is Found ensuring that details of the failure are included in the receipt produced.
BAD-4014	2.1.1.5.14 System Recovery - Failure to save Recovery Basket
BAD-4025	(At BAD-3998 in Variation System Recovery From System Failure Where Recovery Data Is Found), System determines that there was a failure in saving the Recovery Basket to the Data Centre (other than a timeout).
BAD-4026	Report a System Error informing the user that they will be Logged Out recording diagnostic information.
BAD-4027	Resume at step BAD-3252 in Primary Scenario (Intro wake-up screen).
BAD-4015	2.1.1.5.15 System Recovery - Timeout when attempting to save Recovery Basket Note: That this Exception assumes that retries have been attempted and have failed repeatedly.
BAD-4028	(At BAD-3998 in Variation System Recovery From System Failure Where Recovery Data is Found), System determines that no response was received when saving the Recovery Basket to the Data Centre.
BAD-4029	User is informed of the failure and the counter is Logged-Off.
BAD-4030	Resume at BAD-3252.
BAD-4016	

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	<i>2.1.1.5.16 System Recovery - Last <Session Id> Not available on Counter Disk</i>
BAD-4031	(At BAD-3179 in Variation System Recovery From System Failure), System determines that the <Session Id> of the last counter session is not available on the Counter Disk.
BAD-4032	System prompts the Clerk to enter the <Recovery Code> from the broken/disconnected session receipt produced at the time of the forced Log Out.
BAD-4033	Clerk enters <Recovery Code> from the broken/disconnected session receipt in accordance with BRU-1138.
BAD-4034	System derives <Session Id> of the last completed counter session from <Recovery Code>.
BAD-4035	Resume at BAD-3281.
BAD-4017	<i>2.1.1.5.17 System Recovery - Clerk doesn't know Last <Session Id></i>
BAD-4036	(At BAD-4033 in Exception System Recovery - Last <Session Id> Not Available on Counter Disk), User is unable to supply <Recovery Code> from broken/disconnected session receipt.
BAD-4037	System displays details of last saved session retrieved from Data Centre and requests User if this was the last completed counter session.
BAD-4038	User confirms that it was.
BAD-4039	Resume at BAD-3180 in Variation System Recovery From System Failure.
BAD-4018	<i>2.1.1.5.18 System Recovery - Clerk decides last session was incomplete</i>
BAD-4040	(At BAD-4038 of Exception System Recovery - Clerk doesn't know last <Session Id>), Clerk confirms that displayed session was not completed.
BAD-4041	Resume at BAD-4005 of Variation System Recovery From System Failure by Reversing Last Basket.
BAD-4019	<i>2.1.1.5.19 System Recovery - <Recovery Code> invalid</i>
BAD-4042	(At BAD-4033 of Exception System Recovery - Last <Session Id> Not available on Counter Disk), System determines <Recovery Code> not valid in accordance with BRU-1138.
BAD-4043	System displays message MSG-90964 advising User that <Recovery Code> is invalid.
BAD-4044	User acknowledges message.

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BAD-4045	Resume at BAD-4032 of Exception System Recovery - Last <Session Id> Not available on Counter Disk.
BAD-3110	2.1.1.5.20 Error in Log on details displayed
BAD-3117	(at BAD-3106) Clerk advises 'NBSC'
BAD-3140	'NBSC' gives authority to proceed
BAD-3141	Resume at BAD-3107.
BAD-3491	2.1.1.5.21 Unable to log on shared user - Stock unit balance already in progress
BAD-3492	(At BAD-3126), System determines that the user logging onto the attached Stock unit is in the process of Balancing, and the user is not the user that is performing the balancing, in accordance with BRU-966.
BAD-3494	System advises clerk logging onto the system will be automatically logged out displaying Message MSG00302. (Note: Message(s) not included in SD/DOC/009 document).
BAD-3528	Clerk acknowledges message.
BAD-3529	Resume at BAD-3252.
BAD-3845	2.1.1.5.22 Log on Cancelled
BAD-3846	(At BAD-3104), Clerk decides to cancel log on request.
BAD-3847	Resume at BAD-3252.
BAD-EUM3100	2.1.1.5.23 Essentials Training not Completed
BAD-EUM3101	(at BAD-3126) The system determines that the 'Clerk' has not completed the "Essentials" training. (Business rule BRU-EUM2 broken)
BAD-EUM3102	The system displays message MSG-04044 that the 'Clerk' has not completed the 'Essentials' training and will be assigned the 'Coursework' role.
BAD-	

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EUM3103	The 'Clerk' accepts the message
BAD-EUM3104	Resume at BAD-3213
BAD-EUM3200	2.1.1.5.24 Recovery Required & Essentials Training not Completed
BAD-EUM3201	(at BAD-3126) The system determines that the 'Clerk' has not completed the "Essentials" training and (at BAD-3207) the system determines that Recovery was carried out.
BAD-EUM3202	System displays MSG-10004 (user is being logged off)
BAD-EUM3203	'Clerk' acknowledges message and is logged off
BAD-EUM3204	Resumes at BAD-3252
BAD-21	2.1.1.6 Trigger
BAD-22	'Clerk' wishes to start a new user session or re-commence after a temporary lock or forced system logout.
BAD-23	2.1.1.7 Preconditions
BAD-3835	The 'System' must be connected to the data centre
BAD-24	'Clerk' has a valid user account within the branch
BAD-3290	Any outputs from a previous session are available.
BAD-25	2.1.1.8 Stakeholders and Interests
BAD-26	'Clerk' wishes to operate a stock unit

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BAD-27	2.1.1.9 Minimal Guarantees
BAD-28	The 'Clerk' will only be logged on if all of the validation criteria have been met.
BAD-3909	If Log-on is interrupted by an exception which prevents log-on taking place, the system shall automatically return the user attempting log-on after acknowledging any error messages to the start of the log-on to system primary use case.
BAD-29	2.1.1.10 Success Guarantees
BAD-30	'Clerk' is successfully logged on to the system.
BAD-31	2.1.1.11 Non-Functional Requirements
BAD-3398	None
BAD-33	2.1.1.12 Business Rules
BAD-34	See Links to Business Rules module
BAD-35	2.1.1.13 Process Changes
BAD-3184	Enforce BRU-236 when logging on after temporary lock has occurred.