



Application Form

Received 7th Sept 2013  
(mail)

For Second Sight use only

Case ref:

MO14/ML018

| <b>Your Details</b>                                     |                                     |
|---|-------------------------------------|
| Surname:<br><b>BREWER</b>                               | Forenames:<br><b>JANE ELIZABETH</b> |
| Your address:<br><br><b>GRO</b>                         |                                     |
| Postcode:<br><br><b>GRO</b>                             |                                     |
| Telephone number 1<br><br><b>GRO</b>                    | Email address:                      |
| Telephone number 2                                      |                                     |
| My current Member of Parliament is: <b>BRIAN BINLEY</b> |                                     |

**Your Branch**

*Please insert the details of the branch where you worked. If you worked at more than one branch, please provide details on an extra sheet of paper.*

|  |   |
|--|---|
| Name of branch:<br><b>SEMILONG</b>   | FAD Code of branch:<br><b>GRO</b>   |
| Address of branch:<br><br><b>32, SEMILONG RD<br/>NORTHAMPTON<br/>NN2 6BT</b>                             |   |
| Postcode:<br><br><b>NN2 6BT</b>  |   |
| Your role at the branch (ie. Subpostmaster, Subpostmistress, clerk, etc.):<br><br><b>SUBPOSTMISTRESS</b> |   |
| When did you begin in this role?<br><br><b>approx 1990</b>   | Are you still in this role?<br><br><input checked="" type="checkbox"/> YES<br><input type="checkbox"/> NO<br><br>If no, when did you leave this role: |

#### Initial Case Overview

To the best of your knowledge, is your case (or any part of it) currently subject to any on-going criminal investigations or proceedings (including the issue of a summons, sentencing hearings or a confiscation order)?

YES – you may still submit your case, but Second Sight may not be able investigate it whilst criminal investigations or proceedings are on-going.

NO

The purpose of the 'Initial Case Overview' is to summarise the main issues you wish Second Sight to consider. If your case is accepted for mediation, you will then have an opportunity to supply much more detail together with supporting evidence.

The following Key Questions may help you with this Initial Case Overview but please feel free to supply any information that you consider may help explain your complaint.

What is the main issue or issues you wish us to consider that relate to Horizon or its associated processes? *Lack of support given by Post Office when repeated requests for replacement equipment was made. At no time did managers take any losses seriously and had no budget for system failures.*

When did the incidents relating to the main issue or issues occur?

2010 - 2012

What prior contact have you had with the Post Office in regard to the incidents/issues that you are now reporting?

*Repeated calls to Helpline.*

*Repeated contact with Anita Bravata (contract manager)*

*Finally! Tight monitoring by Damien Easter (Fujitsu)*

How was the issue or issues resolved at the time they occurred?

*All losses were paid to P.O at end of each Branch trading Period*

What is the monetary value of the issue or issues you are now reporting?

*£8055.68 plus any outstanding loss which was frozen at Chesterfield and not requested because of on going investigation*

Were you the subject of either civil recovery action or criminal prosecution regarding the main issue or issues you are now reporting?

No

How were these actions against you (if any) resolved?

What is your explanation for the events forming the main issue or issues you are now reporting?

I believe that a system failure caused the losses, Not until close monitoring by Fujitsu, and all equipment was replaced did losses stop - stop completely. Since equipment was changed in July-Aug 2012 ~~PERFECT BALANCES~~ have been the norm.

Did you request assistance from the Post Office regarding the issue or issues you are now reporting?

YES

What assistance if any was provided?

Only assistance given was transaction log print-offs which had already been done in my office. Persistent monitoring by Tamien Carter (Fujitsu) and his authority to replace equipment. Without his support I think that I would be in a very much more   
Please attach additional sheets of paper if you require more space.  
worse position

### Declaration

I acknowledge that:

- As part of the Scheme, I must promptly provide information about my case to Second Sight. If I do not provide full information in a timely manner, I accept that it may not be possible to investigate or mediate my case.
- Information I provide about my case or the findings of Second Sight's investigation may help reach a resolution with Post Office but that it may also reveal further claims against me.
- I am only entitled to financial support from Post Office if I have signed a Funding Agreement.

I confirm that:

- My case relates to the Horizon system or an associated issue.
- Post Office may communicate details of my case to Second Sight, JFSA, my Member of Parliament and/or its professional advisors.
- The facts and matters set out in this Application are true and accurate to the best of my knowledge and belief.

I confirm that I am:

Currently serving as a Subpostmaster and have already raised my case with Post Office and have completed all Post Office's internal complaint processes.

Not currently serving as a Subpostmaster.

(Please tick one box)

If you are unable to give all the above acknowledgements and confirmations, your case may not be eligible for the Scheme. In that circumstance, please contact the JFSA for assistance.

This Application Form and your involvement in the Scheme do not create any legally binding contract or obligations between Post Office and you.

The Working Group, its members and their advisors owe no obligations or duties, and accept no liability, to you in connection with the Scheme.

Signed

**GRO**

Name

**GRO**

Date

6.9.13