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Department
for Business
Innovation & Skills

1 Victoria Street
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Alan Bates
Chairman, JFSA

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Our ref: MCB2014/08461

April 2014

Thank you for your letter of 16 April to Jo Swinson MP, about the Initial Case Review and Mediation Scheme. I am the Minister responsible for Post Office policy, while Jo Swinson takes maternity leave.

- 1 The Government is supportive of the desire to resolve the issues raised by Subpostmasters in a timely manner however, as shareholder, it cannot be involved in operational matters concerning Post Office Ltd or the Working Group.

Clearly the matters you raise are important to you and I understand your desire for them to be addressed but it is important that they are addressed by the appropriate parties.

- 2 Paula Vennells, as Chief Executive of Post Office Ltd is accountable to the Government for operational matters and I am also conscious that the Scheme, is I am conscious that the Scheme, which is jointly overseen by the Working Group comprising representatives from the Justice for Subpostmasters Alliance, Post Office Ltd, and Second Sight, has an independent Chair in Sir Anthony Hooper. As a member of the Working Group I am sure you will understand that the Chair
- 3, 4 The Government, as shareholder in Post Office Ltd, does not play a role in the operation of the Working Group. As an independent Chair whose appointment was approved by the members of the Working Group, Sir Anthony
- 5 Hooper must be allowed to perform his duties independently and free from influence, but Government is supportive of the Working Group and the ambitions of the Scheme. It is in the interests of all parties, especially those who have lodged applications for their cases to be considered, for there to be a timely resolution.
- 6 As a member of the Working Group, you will understand that the Government cannot be involved in operational matters concerning Post Office Ltd, the Working Group, or the Scheme and it would be inappropriate to respond to the operational concerns that you have raised. The Working Group and the Scheme have been established to consider very serious claims, and it is important that your concerns be addressed by the
- 7, 8 appropriate parties. GG given the matters you raise your concerns relate to the operation
- 9 of the Working Group, and also specifically about the engagement of Post Office Ltd with

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10 the Scheme, I intend to forward a copy of your letter to both Sir Anthony Hooper and
10 Paula Vennells, so that they can make informed responses to the issues that you have
11, ... raised]. If you-you have any objections to my doing so, please let me know. ~~contact~~
~~my Private Secretary, Claire Rannard, who would be pleased to discuss any concerns~~
~~you might have with that course of action.~~

I would be grateful for your response by Wednesday 30 April.

JENNY WILLOTT MP

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1 Victoria Street
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Sir Anthony Hooper
c/o Working Group Secretariat
148 Old Street
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April 2014

I have recently received a letter from Alan Bates, Chair of the Justice for Subpostmasters Alliance (“JFSA”) regarding the Initial Case Review and Mediation Scheme, of which the JFSA plays a role as a member of the Working Group, and of which you are independent Chair.

The Government, as shareholder in Post Office Ltd, does not play a role in the operation of the Working Group, and is keenly aware that you must be allowed to perform your duties independently and free from influence.

- 14 The Government is supportive of the aim to resolve concerns of subpostmasters in a
15 timely manner and especially those who have lodged applications with the
16 Scheme Working Group and the ambitions of the Scheme, and believes it is in the
17 interests of all parties, especially those who have lodged applications for their cases to
18 be considered, for there to be a timely resolution. In that spirit, I am forwarding to you
correspondence from the JFSA that sets out their concerns about the operation of the
Scheme. This is provided without prejudice, and I have previously informed the Mr
Bates JFSA that I would be forwarding his letter to you to enable you to respond, sharing
their letter with you.
- 18 More widely, at an appropriate point in the future, I would be pleased to meet to discuss
the Working Group and the operation of the Scheme.

JENNY WILLOTT MP

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19, 20 I have recently received a letter from Alan Bates, Chair of the Justice for Subpostmasters
Alliance (“JFSA”) regarding the Initial Case Review and Mediation Scheme, ~~of which~~
~~the JFSA plays a role as a member of the Working Group.~~

21 As you will be aware, the Government, as shareholder in Post Office Ltd, does not play a
role in operational matters relating to Post Office Ltd, or the Working Group. ~~I am keenly~~
~~aware that Sir Anthony Hooper, as independent Chair, must be allowed to perform his~~
~~duties independently and free from influence.~~

22 The Government is supportive of aim to resolve concerns raised by subpostmasters in a
timely manner the Working Group and the ambitions of the Scheme, and believes it is in
23 the interests of all parties for that to happen, especially those who have lodged
24 applications ~~for their cases to be considered, for there to be a timely resolution with the~~
Scheme.

25, 26 In that spirit, I am forwarding to you correspondence from the JFSA that sets out their
concerns about the operation of the Scheme and Post Office Ltd’s engagement in the
process. This is provided without prejudice, and I have previously informed Mr Bates
27 that the JFSA that I would be sending his letter to you to respond. haring their letter with
you.

JENNY WILLOTT MP

Track Changes

1	Change	<i>Belinda Crowe, 24/04/2014 11:36 AM</i>
2	Change	<i>Belinda Crowe, 24/04/2014 10:03 AM</i>
3	Insert	<i>Belinda Crowe, 24/04/2014 09:51 AM</i>
4	Delete	<i>Belinda Crowe, 24/04/2014 09:51 AM</i>
5	Change	<i>Belinda Crowe, 24/04/2014 09:44 AM</i>
6	Change	<i>Belinda Crowe, 24/04/2014 11:38 AM</i>
7	Change	<i>Belinda Crowe, 24/04/2014 10:01 AM</i>
8	Change	<i>Belinda Crowe, 24/04/2014 11:39 AM</i>
9	Change	<i>Belinda Crowe, 24/04/2014 10:07 AM</i>
10	Change	<i>Belinda Crowe, 24/04/2014 05:58 PM</i>
11	Change	<i>Belinda Crowe, 24/04/2014 11:43 AM</i>
12	Change	<i>Belinda Crowe, 24/04/2014 11:43 AM</i>
13	Change	<i>Belinda Crowe, 24/04/2014 11:59 AM</i>
14	Change	<i>Belinda Crowe, 24/04/2014 12:10 PM</i>
15	Change	<i>Belinda Crowe, 24/04/2014 12:03 PM</i>
16	Change	<i>Belinda Crowe, 24/04/2014 12:03 PM</i>
17	Change	<i>Belinda Crowe, 24/04/2014 12:12 PM</i>
18	Delete	<i>Belinda Crowe, 24/04/2014 12:03 PM</i>
19	Insert	<i>Belinda Crowe, 24/04/2014 12:04 PM</i>
20	Delete	<i>Belinda Crowe, 24/04/2014 12:04 PM</i>
21	Delete	<i>Belinda Crowe, 24/04/2014 12:04 PM</i>
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25	Delete	<i>Belinda Crowe, 24/04/2014 12:11 PM</i>
26	Change	<i>Belinda Crowe, 24/04/2014 12:11 PM</i>
27	Change	<i>Belinda Crowe, 24/04/2014 12:12 PM</i>