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**From:** Gayle A Peacock [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=GAYLE.LAVERICKFCEDA6B5-600A-4081-8015-FD958C8E2BB5]  
**Sent:** 25/06/2014 10:21:33  
**To:** Belinda Crowe [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Belinda Crowe79b93f11-569f-4526-a078-f5b4958a8917220]  
**CC:** Angela Van-Den-Bogerd [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Angela.Van den boge1c5fcfe7-2672-42d9-b324-4ea8d2814853]; Jackie Meylak [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Jackie.meylak320f2e15-3f8b-4bcb-8579-fabfc678edb8]; Kevin Gilliland [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Kevin.gilliland19520d27-808b-4112-9ff0-1e20ff5af5b4]  
**Subject:** Up-date for Exco - Inclusion of Branch Support Programme within Sparrow up-date  
**Attachments:** Branch Support Programme - Exco - 25.6.2014.doc

Hi Belinda

Please find attached the information regarding the progress with the Branch Support Programme to be included with your up-date on Sparrow. Please let me know if this is what you need.

Kevin,

The content is based around the information shared at our Steering Group and at the Transformation Committee so hopefully there will be nothing in there which doesn't make sense. If you have any concerns, changes or issues and I will make the necessary amendments.

Thanks

Gayle

Gayle Peacock | Branch Support Programme

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c/o Branch Standards Team, 2<sup>nd</sup> Floor, The Markets, 6-16 New York Street, Leeds, LS2 7DZ

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