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**From:** Belinda Crowe[IMCEAEX-  
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\_CN=RECIPIENTS\_CN=BELINDA+20CROWE79B93F11-569F-4526-A078-  
F5B4958A8917220@C72A47.ingest.local]  
**Sent:** Tue 23/12/2014 11:49:53 AM (UTC)  
**To:** Patrick Bourke [GRO]; Tom Wechsler [GRO]  
**Cc:** Belinda Crowe [GRO]  
**Subject:** FW: Comment on Mark's blog

FYI

**Belinda Crowe**  
148 Old Street, LONDON, EC1V 9HQ

[GRO] Postline: [GRO]

[GRO]

[GRO]

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**From:** Melanie Corfield  
**Sent:** 23 December 2014 11:47  
**To:** Angela Van-Den-Bogerd  
**Cc:** Belinda Crowe  
**Subject:** Comment on Mark's blog

Hi Angela

See below a couple of comments that have come in response to Mark's internal blog on the intranet. We are holding fire re publishing anything like this but will want Mark to respond direct (I will draft).

I have checked on Huddle but cannot see that these people have any connection to the scheme. However it may be that they have other issues with us, which would be useful to know please if your team could advise.

I will of course run potential responses from Mark past you.

Thanks

Mel

**From:** David Heslop [GRO] Pincushion branch

The number is irrelevant. In this country one person been sent to jail falsely as a result of POL's Infailable/robust or whatever you want to call it these days IT system is a travesty. The fact over 150 came forward and you still dismiss them, why because it is not in POL intrest to explain these problem when they can just bill the SPMR. The most glaring question is actually where is all this money people "stole" it does not seem to be anywhere! You will also forgive me if the words of Mark "lifestyle Issues" (Yes going to jail/being made bankrupt is a lifestyle issue) Davies do little to assure me. The visit to the Fujitsu centre that POL denied/lied about until emails proving the contrary where produced? Gratz on having an IT system that "The review found no evidence of system-wide problems", I'm sure UK air traffic control, RBS Bank and all the other where equally as proud of their IT system until it failed. At the rate you lot are going I suggest you "save it for the judge"

**From** ALAN HYAM [GRO] Thorngumbald SPDO

I HAVE TO DISAGREE WITH YOUR BELIEF THAT POL HAS DONE MORE THAN ANY OTHER COMPANY WOULD DO. i HAVE WORKED FOR A NUMBER OF LARGE COMPANIES IN THE FINANCIAL SERVICES SECTOR AND HAVE FOUND POL TO BE THE WORST BY A MILE ON ISSUES SUCH AS HORIZON, DATA PROTECTION, HONESTY,ETC. .

