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**From:** Newsome Pete [/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=Blagg-NewsomeP]  
**Sent:** Thur 11/06/2015 10:46:57 AM (UTC)  
**To:** Thompson Peter [GRO]; Bansal Steve (BRA01) [GRO]; Godeseth Torstein [GRO]  
**Subject:** | FW: BBC Panorama - Notes from POL meeting

Hi

I need help with the two actions in red below. I assume it should be relatively easy to pull the TFS entries for the 2 bugs (I assume there may be multiple entries).

On pulling info on the bugs may be worth pulling in Gareth as he has already done this analysis and would be able to pull the info together quickly as needed early next week.

Thoughts?

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: [GRO]  
E-Mail: [GRO]  
Web: <http://uk.fujitsu.com>



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**From:** Newsome Pete  
**Sent:** 11 June 2015 10:16  
**To:** Goulden Graham; Harvey Michael; Bell Gavin  
**Cc:** Thompson Peter  
**Subject:** RE: BBC Panorama - Notes from POL meeting

Hi

Here are the asks from Post Office to support them with Panorama:

- Can Fujitsu provide photographs of the area in Bracknell Mr Rudkin visited
- Can Fujitsu accommodate a visit by Angela Van Den Bogard to this area next week – Post Office to offer availability
- Would Fujitsu approve a Panorama film crew the opportunity to film in the test area in Bracknell
- Provide TFS outputs and supportive documentation for the 2 bugs identified in the Second Sight Report
- Investigate the suggestion there is a 3<sup>rd</sup> bug in the Second Sight Report– Mark Underwood has sent over the email with the detail
- Fujitsu to soften words as discussed on the statement to be issued to Panorama's ROR

I will identify owners for the actions above before close of play today.

Graham: Assuming you agree these are the actions can you extract and send to Post Office?

Regards

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
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**From:** Goulden Graham  
**Sent:** 10 June 2015 14:43  
**To:** Newsome Pete  
**Subject:** RE: BBC Panorama

Pete,

Just following on from the PO request to soften our response a bit I have added a few words to our first draft – see below. Let me know if the account team is happy with it. If so I, or you, can share with Mel and her team.

“In common with other organisations Fujitsu does not comment on the specifics of customer contracts’

Regards  
Graham

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**From:** Newsome Pete  
**Sent:** 10 June 2015 10:24  
**To:** Harvey Michael  
**Cc:** Goulden Graham  
**Subject:** RE: BBC Panorama

Mike

Probably a good plan. I have a meeting at 5.30 with Gavin and Rowena to brief so we need to do at 4.00.

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: GRO  
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**From:** Harvey Michael  
**Sent:** 10 June 2015 10:22  
**To:** Newsome Pete  
**Cc:** Goulden Graham  
**Subject:** RE: BBC Panorama

Pete,

I've just got off my calls. I can join but by bringing the legal/commercial person we do send a signal which may not be prudent. However, if you disagree I will dial in

Can we have a call after the call with POL?

Mike

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**From:** Newsome Pete  
**Sent:** 10 June 2015 09:09  
**To:** Harvey Michael  
**Cc:** Goulden Graham  
**Subject:** FW: BBC Panorama

Mike

Are you free to attend by phone?

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: GRO  
E-Mail: GRO  
Web: <http://uk.fujitsu.com>



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**From:** Goulden Graham  
**Sent:** 10 June 2015 08:10  
**To:** Bell Gavin; Newsome Pete; Harvey Michael; Shaw Nigel; Berry Neil; O'driscoll Ian  
**Cc:** Millen James  
**Subject:** RE: BBC Panorama

Pete,

I can offer Mel between 10.30 – 12.00 and 2.00 -3.30. Do any of these times suit you?

Regards  
Graham

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**From:** Bell Gavin  
**Sent:** 10 June 2015 06:52  
**To:** Newsome Pete; Goulden Graham; Harvey Michael; Shaw Nigel; Berry Neil; O'driscoll Ian  
**Cc:** Millen James  
**Subject:** RE: BBC Panorama

Pete please do join the session

Thanks

Gavin

Mob: GRO  
Email: GRO

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**From:** Newsome Pete  
**Sent:** 09 June 2015 16:42  
**To:** Goulden Graham; Bell Gavin; Harvey Michael; Shaw Nigel; Berry Neil; O'driscoll Ian  
**Cc:** Millen James  
**Subject:** RE: BBC Panorama

Hi

Will check with Gavin and let you know.

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: GRO  
E-Mail: GRO  
Web: <http://uk.fujitsu.com>



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**From:** Goulden Graham  
**Sent:** 09 June 2015 16:34  
**To:** Bell Gavin; Harvey Michael; Shaw Nigel; Berry Neil; O'driscoll Ian; Newsome Pete  
**Cc:** Millen James  
**Subject:** FW: BBC Panorama

Note from Mel in the PO Press Office. Pete: do you want to join me on this call tomorrow or would you prefer me to pass on any questions? If the former when is good for you?

Regards  
Graham

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**From:** Melanie Corfield GRO

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**Sent:** 09 June 2015 16:13  
**To:** Goulden Graham  
**Cc:** Newsome Pete  
**Subject:** RE: BBC Panorama

Thank you.

The briefing we had today with Panorama went well in terms of giving the opportunity to provide the facts about all the different allegations. We are having a meeting tomorrow morning with key players here to go through our next steps.

I think it would be good if I catch up with you by phone after that, if you are around tomorrow, to discuss particularly those areas of questioning that are more directly about Fujitsu e.g. transparency with Post Office, remote access. As I said yesterday we're continuing to bring this back to the facts of the cases, because there is not one example of Horizon causing losses in them – and that's what we have done today.

We recorded today's briefing, with Panorama's knowledge of course, and I am getting that transcribed – will take a bit of time as it was a 2 hour meeting.

They asked a question at the end that we will need to speak about. Essentially this was about 'an issues log' that they said FJ must have for Horizon because it would be standard for any system and were asking if Post Office had seen it etc. We didn't discuss it - have said we will come back to them on it. I will get the exact wording of the question for you from the transcript.

But we can speak tomorrow – let me know when you're free.

Many thanks

Mel

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**From:** Goulden Graham  
**Sent:** 09 June 2015 10:41  
**To:** Melanie Corfield  
**Cc:** Newsome Pete  
**Subject:** FW: BBC Panorama

GRO

Hi Mel,

As discussed this is the letter sent through to us by Panorama

Regards  
Graham

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**From:** Conor Spackman  
**Sent:** 08 June 2015 14:29  
**To:** Goulden Graham  
**Subject:** BBC Panorama

GRO

Dear Graham,

Please find attached a letter from my colleague John Sweeney to Fujitsu's chief executive in the UK and Ireland, Michael Keegan. I would appreciate you confirming receipt. If you have any questions, please get in touch.

Yours,

Conor Spackman  
BBC Panorama

--

Conor Spackman  
BBC Panorama

Mobile: **GRO**

Email: **GRO**

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