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**From:** Muir, Jason[/O=FUJITSU EXCHANGE ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BDC2EB2BC40846849C03D237942]  
**Sent:** Tue 19/07/2016 7:31:13 AM (UTC)  
**To:** Barnes, Gerald [GRO]; Dunks, Andy [GRO]  
Holmes, Alan [GRO]; Denbali, Farzin [GRO]  
**Subject:** RE: Duplicates

Hi Gerald,

Thank you, far as we can see the duplicate records are already showing in the ARQ data.

We will send the data to POL with a covering statement to explain why there are duplicate records.

Regards,

**Jason Muir**

Operational Security Manager

Post Office Account

**Fujitsu**

Mob: [GRO] or Internally [GRO]

Phone: [GRO] or Internally [GRO]

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**From:** Barnes, Gerald  
**Sent:** 18 July 2016 16:28  
**To:** Dunks, Andy [GRO]; Holmes, Alan [GRO]; Denbali, Farzin [GRO]  
**Cc:** Muir, Jason [GRO]  
**Subject:** RE: Duplicates

Hi Andy,

If you redo the queries as slow ARQs then you can produce the spreadsheets but with the duplicates listed.

You then need a separate explanation to be set to the Post Office as to why there are duplicates in this case.

Regards,

Gerald Barnes

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**From:** Dunks, Andy  
**Sent:** 14 July 2016 17:31  
**To:** Holmes, Alan [GRO]; Denbali, Farzin [GRO]  
**Cc:** Barnes, Gerald [GRO]; Muir, Jason [GRO]  
**Subject:** RE: Duplicates

Can't remember what we did at the time.

Can you think what we did Gerald ?

Andy

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**From:** Holmes, Alan  
**Sent:** 14 July 2016 17:26  
**To:** Denbali, Farzin <[REDACTED]>  
**Cc:** Barnes, Gerald <[REDACTED]>  
**Subject:** FW: Duplicates

[REDACTED] Dunks, Andy <[REDACTED]>  
[REDACTED]

Farzin - Your problem with duplicates in an ARQ is another occurrence of the problem detailed below.

Andy – Can you remember if/how this was worked around last time?

Alan

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**From:** Goddard, Steve  
**Sent:** 14 July 2016 17:15  
**To:** Holmes, Alan <[REDACTED]>  
**Subject:** FW: Duplicates

[REDACTED]

Alan,

This was the issue.

Gerald subsequently told me “It turned out that the share on which they sat was migrated that day and the audit configuration file was modified by hand with two separate paths to the same migrated share which caused the files to be copied twice. It was incorrect procedure to modify the audit configuration files by hand.”

Regards,  
Steve

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**From:** Barnes, Gerald  
**Sent:** 08 April 2016 11:07  
**To:** Dunks, Andy <[REDACTED]>  
**Cc:** Muir, Jason <[REDACTED]>  
**Subject:** RE: Duplicates

[REDACTED] Goddard, Steve <[REDACTED]>  
[REDACTED]

Hi Andy,

Yes it is something to be concerned about. Please raise a PEAK. I am copying all the transaction files to the local disk of an audit workstation right now.

I have already got on a USB stick two files which contain the first set of duplicates so that can be examined by anyone who wishes right now.

I have studied the first message, 5026965, in detail and it looks like the complete and same transaction is in both files.

Regards,  
Gerald Barnes

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**From:** Dunks, Andy  
**Sent:** 07 April 2016 14:37  
**To:** Barnes, Gerald <[REDACTED]>

[REDACTED]

**Cc:** Muir, Jason <[REDACTED]> **GRO****Subject:** Duplicates

Hi Gerald,

The following is showing "duplicate" on the summary sheet, is this something to be concerned about?

Reference	POIA4231W
Generated Date	24/03/2016
Generated Time	11:19:02
Group	261420
Filter Start Date	01/10/2015
Filter End Date	31/10/2015

Node Identifier	Lowest Message	Highest Message	Gaps	Duplicates
(Office::Counter)				
261420::1	4793073 (01/10/2015 11:06:55)	4793329 (28/10/2015 18:33:35)	NONE	NONE
261420::2	5023706 (01/10/2015 06:57:27)	5028135 (31/10/2015 16:00:15)	NONE	5026965 - 5027
261420::3	4404959 (01/10/2015 08:12:26)	4408413 (31/10/2015 11:29:55)	NONE	4407440 - 4407
261420::3				4407454 - 4407
261420::4	37800 (01/10/2015 07:03:11)	41801 (31/10/2015 16:00:22)	NONE	40406 - 40592

Thanks,

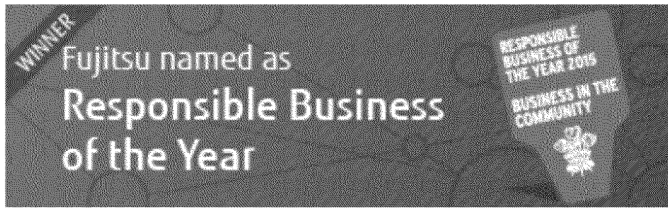
Andy Dunks

Security Operations Post Office Account

Fujitsu

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