

From: "Prime, Amy" [GRO]
To: "Parsons, Andrew" [GRO]
Subject: FW: Horizon Dispute - Investigation guidelines [UNSCANNED]
Date: Tue, 4 Oct 2016 13:38:57 +0000

Importance: Normal

Attachments: Security_Operations-Investigations_v1.doc;
AA_Conduct_of_Criminal_Investigation_Policy_v2_300813_(3).docx;
AA_Conduct_Of_Criminal_Investigation_Guide.doc;
Appendix_A_Suspension_at_Audit_19_08_13.pdf; Appendix_B_pace-code-g-2012.pdf;
Appendix_C_PEACE_Investigative_Interviewing.docx

Inline-Images: image001.jpg; image002.png; image003.png; image004.png; image005.jpg;
image4dd78e.JPG; imaged85029.PNG; imagea94165.PNG

Andy

FYI, there are mentions of Horizon:

In the policy at para 5.5.7 and 5.11.6 onwards; and

In the guide at para 6.7 and 12.6.

Thanks

Amy

Amy Prime
Solicitor
Bond Dickinson LLP

Bond Dickinson

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Office:

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From: Prime, Amy
Sent: 04 October 2016 14:17
To: Parsons, Andrew
Subject: FW: Horizon Dispute - Investigation guidelines [UNSCANNED]

From: Prime, Amy
Sent: 03 October 2016 09:41
To: 'Amy Quirk'; Andrew Wise
Cc: Parsons, Andrew
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Morning Amy, Andrew

Andrew, please could you confirm that the attached documents are the Post Office investigation guidelines which were in place prior to the new version being adopted in January. If so, please could you confirm when these were implemented and that we have a full set of the guidelines.

Kind regards

Amy

From: Amy Quirk [mailto:] GRO
Sent: 30 September 2016 10:57
To: Prime, Amy; Andrew Wise
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

I spoke to Helen Dickinson and she confirmed these were done by Rob and Andrew Wise. Rob has left the business so i have copied in andrew to comfirm but pretty confident, Helen is the go to person!
Amy

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
London
EC2Y 9AQ

GRO

Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 30/09/2016 09:34
To: [Amy Quirk](#)
Cc: [Parsons, Andrew](#)
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Morning Amy

That password works, thank you for locating it.

In terms of confirming that these documents were the previous versions used, would John Scott or Rob King be the best person to confirm this (since you were not in the team at the time)?

Many thanks

Amy

Amy Prime
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From: Amy Quirk [mailto:**GRO**]
Sent: 30 September 2016 08:18
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [UNSCANNED]

Hi Amy,
Try - Greensky1.
Good luck
Amy

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
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GRO

Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 29/09/2016 16:44
To: [Amy Quirk](#)
Cc: [Parsons, Andrew](#)
Subject: RE: Horizon Dispute - Investigation guidelines [UNSCANNED]

Hi Amy

Apologies I missed your call. I am free to discuss the below this evening or tomorrow morning if that would be more convenient for you.

Kind regards

Amy

Amy Prime
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From: Prime, Amy
Sent: 29 September 2016 16:13
To: Amy Quirk
Cc: Parsons, Andrew
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

As mentioned by Andy below, we may need to disclose the previous versions of the investigation guidelines to Freeths. I believe that the documents which are enclosed in the attached email are the previous version which was brought into force in 2012. So as to ensure we are reviewing the correct documents, would you be able to confirm this is the previous version of the guidelines and that we hold a full set of documents?

Also, would you be able to provide us the password for the Conduct of Criminal Investigations Policy?

If it is easier to discuss the above then please do not hesitate to call.

Kind regards

Amy

From: Parsons, Andrew
Sent: 29 September 2016 14:10
To: Jane MacLeod
Cc: Amy Quirk; Prime, Amy; Rodric Williams
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Jane

Understood. I didn't realise a new policy had been adopted in January so, as you say, this is irrelevant and does not need to be disclosed to Freeths. We may however need to disclose the previous version that would be applicable to some of the Claimants. Amy (BD) will speak to Amy (POL) to determine what these docs are and then we can take a view on whether to disclose them.

Kind regards

Andy

Andrew Parsons
Partner
Bond Dickinson LLP

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From: Jane MacLeod [<mailto:> **GRO**]
Sent: 27 September 2016 16:31
To: Parsons, Andrew
Cc: Amy Quirk; Prime, Amy; Rodric Williams
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Andy

Amy Prime has been in touch with Amy Quirk regarding our prosecutions policy. Attached is the version which was approved by the POL Board in January this year. We are also in the process of finalising an Investigations Policy. Neither of these is relevant to any of the claims being dealt with by Freeths, as they post-date those claims, so I would be reluctant for either of these to be disclosed to Freeths without further discussion.

Kind regards,

Jane



Jane MacLeod

General Counsel

Ground Floor
20 Finsbury Street

LONDON
EC2Y 9AQ

Mobile number: GRO

From: Amy Quirk
Sent: 27 September 2016 14:10
To: Jane MacLeod GRO
Subject: FW: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Jane,
Sorry about this. The request regarding our internal prosecution policy relates to the below. Amy is aware we follow the CPIA guidelines in respect of investigation and that full code test review is applied to any case file seeking to be submitted via ERO prior to it coming to you for consideration as to charge decision / summons. However, as part of the horizon piece she asked for a copy of the internal prosecution policy document. I am assured these will not be sent anywhere externally without your sign off and the requirement is part of bond dickinson support of the Post Office and not as a request from any other source.
Sincerely Amy

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
20 Finsbury street
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GRO

Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 27/09/2016 11:25
To: [Amy Quirk](#)
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

Thank you for following this up.

For your information, we are aiming to provide the disclosure documents to Freeths by the end of this week. So as to allow us time to review the Investigation guidelines and consider / discuss with you whether these should be disclosed to Freeths, it would be appreciated if we could be provided with them by tomorrow evening.

Kind regards

Amy

Amy Prime
Solicitor
Bond Dickinson LLP

Bond Dickinson

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From: Amy Quirk [mailto:] **GRO**
Sent: 26 September 2016 17:30
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Sorry Amy let me chase it.
A

Amy Quirk

Head of Security Operations and Intelligence
Finsbury Dials
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 **GRO**

Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 26/09/2016 17:28
To: [Amy Quirk](#)
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

No, I haven't been provided with these yet. I didn't receive a response to your email to Jessica Madron (attached).

Kind regards

Amy

Amy Prime
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From: Amy Quirk [mailto: **GRO**]
Sent: 26 September 2016 11:41
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy,

Just checking someone sent you this ?

A

From: Prime, Amy [mailto: **GRO**]
Sent: 21 September 2016 17:20
To: Amy Quirk
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy

Further to our conversation, would you be able to provide us with a copy of the internal investigation guidelines?

Kind regards

Amy

Amy Prime
Trainee Solicitor
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From: Amy Quirk [mailto:**GRO**]
Sent: 19 September 2016 15:08
To: Prime, Amy
Subject: RE: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Hi Amy,
There is an internal prosecutions policy this runs in line with CPIA and CPS best practise in respect of ERO decisions/ full code test etc.
I will give you a call.
Amy

Amy Quirk

Head of Security Operations and Intelligence
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EC2Y 9AQ
GRO

Sent from my Windows Phone

From: [Prime, Amy](#)
Sent: 19/09/2016 14:09
To: [Amy Quirk](#)
Cc: [Parsons, Andrew](#); [Lukas, Elisa](#)
Subject: Horizon Dispute - Investigation guidelines [BD-4A.FID26896945] [UNSCANNED]

Dear Amy

I am assisting Andy Parsons with the Horizon dispute.

Further to your previous discussions in relation to the disclosure of Post Office's investigation guidelines to the Claimants' solicitors (please see the attached emails for your reference), I understand that rather than there being internal Post Office investigations guidelines you instead follow the CPIA and CPS best practise.

The Claimants' solicitors have requested additional information in relation to any investigation guidelines and, so as we can ensure that we provide the correct response and documentation, it would be appreciated if you could confirm which best practise documents are followed (please could you provide a copy of these or a link to them online) and confirm that Post Office does not currently have / follow internal investigation guidelines.

If it would be easier to discuss the above please do not hesitate to contact me.

Kind regards

Amy

Amy Prime
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