





POST OFFICE GROUP BOARD DIRECTORS & EXECUTIVES

Post Office Limited – Board

Rachel Scarrabelotti acts as Secretary to the Board

	<p><u>TBC, Chairman</u></p>
	<p><u>Lorna Gratton, Non-Executive Director</u></p> <p>Joined the Board in May 2023</p> <p>Member of the Audit, Risk and Compliance Committee, Investment Committee, Nominations Committee, Remuneration Committee and Remediation Committee</p> <p>Lorna joined UKGI in October 2021. She has had a varied career both in and out of government. She is an experienced senior civil servant having been a director at DCMS and served as Private Secretary to two Prime Ministers. Prior to this, she was a management consultant at Boston Consulting Group working primarily in utilities and financial services. She began her civil service career in the Treasury.</p> <p>Lorna sat on the Board of Sheffield Forgemasters, a steel forge and precision manufacturer recently acquired by MoD.</p> <p>She started her career as a secondary school maths teacher in Peckham.</p>
	<p><u>Nick Read, Group Chief Executive Officer</u></p> <p>Joined the Board in September 2019</p> <p>Nick joined Post Office as Chief Executive Officer in September 2019. Nick was most recently Group CEO at Extra Energy and prior to that CEO at Nisa Retail Limited where he led the stabilisation and transformation of the business ahead of its sale to the Co-Op in 2018.</p> <p>Nick has over 25 years of consumer and commercial experience and has previously held senior roles at Tesco, Vodafone, HBOS, Lloyds Banking Group and Thomas Cook. In his earlier career, Nick was a Consumer and Retail Strategy Manager at Deloitte Consulting, a Purchasing Director for Aldi UK and spent 4 years as a Captain in the 4th/7th Royal Dragoon Guards, H.M. Forces.</p>






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	<p><u>Al Cameron, Group Chief Finance Officer</u></p> <p>Joined the Board in January 2015</p> <p>Al became the Chief Financial Officer of Post Office in January 2015. He served as Interim CEO from April to September 2019. He was a Non-Executive Director of the Dover Harbour Board. From 2002 to 2014, Al worked in a variety of roles for Centrica plc, a FTSE 100 company, including Director of Audit & Risk, Group Financial Controller, Finance Director of British Gas and Managing Director of British Gas Enterprise. Previously he was a partner with Deloitte and Arthur Andersen. He has served an 8-year term as a Non-Executive Director of Oxford University Hospitals NHS Foundation Trust and was also a trustee of the e-Learning Foundation.</p>
	<p><u>Simon Jeffreys, Non-Executive Director</u></p> <p>Joined the Board in March 2023</p> <p>Chair of the Audit, Risk and Compliance Committee</p> <p>Simon brings experience of the auditing world and financial services. Until 2023 he chaired AON UK Limited and Henderson International Income Trust plc. He was a Non-Executive Director of St James's Place plc where he chaired the Audit Committee, and was a member of the Risk, Remuneration and Nominations Committees. He recently was Chair of the Audit and Risk Committee at SimCorp A/S. He was a senior audit partner with PricewaterhouseCoopers LLP from 1986 to 2006 where he also led their Global Investment Management practice. Between 2006 and 2014, Simon was CFO and Chief Operating Officer at Fidelity International and at The Wellcome Trust.</p> <p>Simon chairs the Board of St James Place International plc, and is Chair of the Audit and Risk Committees of Templeton Emerging Markets Investment Trust plc, a listed Danish financial services software company, and the Crown Prosecution Service.</p>
	<p><u>Elliot Jacobs, Non-Executive Director</u></p> <p>Joined the Board in June 2021</p> <p>Member of the Audit, Risk and Compliance Committee and Investment Committee</p> <p>Elliot has over 25 years of multi-channel business experience and has been a Postmaster since 2014. He currently runs eight 'Mains' branches in London and Hertfordshire. Prior to his current roles he worked in the computer games (Electronic Arts) and financial software industry (Intuit Inc). He also successfully divested his business-to-business stationery division in 2019 to focus on his retail portfolio.</p> <p>Elliot was previously a Non-Executive Director (and former chairman) of Office Friendly Dealer Association and a Non-Executive Director of BOSS Federation. He is a certified Master Strategy Summit Facilitator and International Accelerator Trainer for Entrepreneurs Organization as</p>





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	well as Mentor & Business Coach at London Business School's Global Entrepreneur Programme.
	<p><u>Saf Ismail, Non-Executive Director</u></p> <p>Joined the Board in June 2021 Member of the Nominations Committee</p> <p>Saf is an experienced Postmaster with a Business Economics degree and over a decade of involvement in running, developing, growing and developing award winning branches. He operates several Post Offices, from small community branches to larger high street and town centre branches.</p>
	<p><u>Ben Tidswell, Senior Independent Director</u></p> <p>Joined the Board in July 2021 Chair of the Remediation Committee and Member of the Remuneration Committee and Nominations Committee</p> <p>Ben Tidswell is a lawyer, with over 30 years' experience in resolving complex disputes. Most of his career has been at international law firm Ashurst, where he was a disputes partner for 21 years and Global Chairman for eight years until his retirement from the firm on 31 July 2021. He is also a part time, fee paid Panel Chairman of the Competition Appeal Tribunal, the UK's specialist competition court.</p> <p>Ben was born and educated in New Zealand.</p>
	<p><u>Brian Gaunt, Non-Executive Director</u></p> <p>Joined the Board in January 2022 Member of the Remuneration Committee and Remediation Committee</p> <p>Brian has spent his career in General Management within the Supply Chains of Retail, Manufacturing, E-Commerce, and Outsourced Companies. Most recently he has been CEO of Home Delivery Network (now branded Yodel) and iForce, both privately owned companies providing supply chain support to the e-commerce sector. Prior to these appointments he sat on the Management Boards of Christian Salvesen PLC whilst employed as UK Managing Director, and on the Board of The Big Food Group PLC whilst employed as Group Logistics Director. In the role of European Supply Chain Director, he also sat on the Operating Boards of ASDA Stores, ASDA Walmart, and Walmart Germany. During his career Brian has also been employed by Scottish and Newcastle Breweries PLC, Grand Metropolitan PLC, United Biscuits PLC, Touche Ross Management Consultants and B & Q.</p>



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	<p>Having achieved the sale of iForce to an AIM listed business in 2017 Brian has subsequently moved his career onto a non-Executive basis. Until 2021 he was Non-Executive Chairman of Buy it Direct, the on-line electrical retailer. He was the Non-Executive Chairman of Mosaic Fulfilment Solutions Ltd, an LDC owned company. He is the Non-Executive Director of the privately owned ITD Global.</p>
	<p><u>Amanda Burton, Non-Executive Director</u></p> <p>Joined the Board in April 2023 Chair of the Remuneration Committee</p> <p>Amanda began her career as a lawyer, working in both private practice and as General Counsel in a number of industries. She was appointed executive director of Meyer International PLC in 1997 and became Chair of its Timber Division a year later. Following the acquisition of Meyer by Saint Gobain, she joined the global law firm Clifford Chance LLP in and carried out a number of operational roles, leading to her appointment as Global Chief Operating Officer in 2010.</p> <p>For the past 25 years Amanda has been a Non-Executive Director of a number of public, private and charitable organisations and has chaired several Remuneration Committees, most recently Countryside Partnerships plc and HSS Hire Group plc.</p>
	<p><u>Andrew Darfoor, Non-Executive Director</u></p> <p>Joined the Board in June 2023 Chair of the Investment Committee and Member of the Audit, Risk and Compliance Committee</p> <p>Andrew brings over 25 years of general management and leadership experience within consumer and retail financial services sectors across several continents. He is the previous Group CEO of Alexander Forbes (listed South African financial services company), CEO of Sun Life Financial International (listed Canadian financial services company) and CEO of Old Mutual Bermuda (subsidiary of Old Mutual plc). He also held senior management roles at UBS AG, Credit Suisse AG and Ernst & Young LLP.</p> <p>Andrew chairs the Board of Capita Pensions Solutions Limited, is Chairman of Damhurst & Co, Chairman of the Audit, Nominations and Remuneration Committees and Non-Executive director at Hartford International (subsidiary of Hartford Financial Services Group), Chairman of the Finance & Risk Committee and Trustee at World Vision UK and is a Board member at Cranfield School of Management.</p>



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Post Office Limited – Strategic Executive Group (formerly Group Executive)

	<p><u>Owen Woodley – Deputy Chief Executive Officer</u></p> <p>Owen is Deputy Chief Executive Officer overseeing all the Post Office's product businesses across, Mails, Banking, Financial Services & Insurance, Digital Identity, Government Services, Travel Money, Telecoms and Payments. He joined the Post Office in 2016 as the Sales Director. He was promoted to Group Chief Commercial Officer in February 2020 and Deputy CEO in July 2023.</p> <p>Prior to this, Owen spent four years as Managing Director of the retail business at Lloyds Bank with responsibility for the branch network and customers. Owen had previously launched and run a new UK bank in the wake of the financial crisis, Shawbrook, which focuses on commercial property and asset finance lending. He started his career at Barclays where he undertook a number of senior roles in the UK in retail and commercial banking. He also worked extensively in risk management and business development across sub-Saharan Africa. He was at different points responsible for the joint venture business in Barclaycard and was UK Regional Director for Barclays in the Midlands and London.</p> <p>Owen has held a number of other board positions and has been a Board Governor at Nottingham Trent University since 2014.</p>
	<p><u>Karen McEwan – Group Chief People Officer</u></p> <p>Karen joined Post Office in September 2023 as Group Chief People Officer. Karen has an extensive executive leadership background, most recently with over six years at McColl's, acting as Interim Chief Executive Officer to lead the business through the administration process to the successful sale to Morrisons plc. This appointment followed a five-year period leading cultural change as their Chief People Officer and subsequently Chief Operating Officer.</p> <p>Before her time at McColl's, Karen held a variety of Director roles during a long and successful career at Tesco, which spanned general management and HR, including five years as People Director where she led the HR transformation for Tesco's UK Operation.</p> <p>Karen was recently named as a 'woman to watch in retail', for her achievements in diversity and inclusion.</p>



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Chris Brocklesby - Chief Transformation Officer

Chris joined the Post Office in August 2023. He is responsible for all aspects of IT and Change at the Post Office including the transformation programme which will replace Horizon. Chris has spent the last 15 years in various CIO roles in Retail, Travel, Telecoms and Financial Services with businesses such as Tesco, Tesco Bank, easyJet, Vodafone and Dunelm.

Prior to this, he had a 20-year career in IT consultancy as a partner in Accenture's Financial Services London practice.



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Post Office Management Services Limited (Post Office Insurance) – Board

Sarah Koniarski acts as Secretary to the Board

	<p><u>Tim Franklin - Non-Executive Chairman</u></p> <p>Joined the Board in March 2018 Member of the POMS Audit, Risk & Compliance Committee</p> <p>Tim Franklin was appointed Chairman in April 2019. Tim's executive career spans both building societies and banking. Prior to his board roles in the mutual sector, he was Director of Customer Programmes and Loyalty and Managing Director of Savings at Barclays. Tim's experience extends across the private and public sectors too. He is Senior Independent Director at HM Land Registry where he chairs the Audit Committee and was previously on the Boards of Reclaim Fund Limited, Mutual Plus Limited and the Link Cash Machines Network.</p>
	<p><u>Clare Ryder - Non-Executive Director</u></p> <p>Joined the Board in April 2022 Chair of the POMS Audit, Risk & Compliance Committee</p> <p>Clare started out as a trainee underwriter and, during a 30-year career in general insurance, has held a variety of senior roles spanning underwriting, distribution, broking and credit hire.</p> <p>Clare has used this breadth of experience and understanding advising on a wide range of projects. She now focuses on working with Private Equity and Trade investors, providing market specific, strategic and management expertise in commercial due diligence.</p> <p>She has considerable experience as a Non-Executive Director including Chairing various committees and has sat on Boards for Capita, Hastings Insurance Services Ltd, Cogent Insurance Services Ltd and UK General Insurance. Outside of the sector Clare is currently Chair of the Bristol Metropolitan Academy Council, part of the Cabot Learning Federation.</p>
	<p><u>Ed Dutton - Non-Independent Non-Executive Director</u></p> <p>Joined the Board in September 2019</p> <p>Ed started his career in retail as a merchandise buyer at Marks and Spencer, before working in e-commerce in both an international start up and launching Kingfisher's Health and Beauty business Superdrug. He joined AXA Insurance in 2001 working in strategy and distribution before becoming Underwriting Director of Personal Lines. His previous role before joining the Post Office was as CEO of British Gas Insurance which he helped launch and develop as Centrica converted their £1bn Home Services division into a regulated Insurance business in 2010.</p> <p>He is also an advisor to Ventureprise Ltd, a growing Home Services business.</p>



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	<p><u>Simon Parr - Executive Director</u></p> <p>Joined the Board in June 2017</p> <p>Interim Chief Executive Officer</p> <p>Simon became the Chief Financial Officer in June 2017 and then the Chief Executive Officer in September 2023. From 1997 to 2007 Simon worked in a number of roles for Barclays Bank plc, including Finance Director of Barclays Insurance, Financial Controller – Barclays Private bank, and Head of Finance for Barclays Private Bank in America. Since leaving Barclays Simon was Finance Director of RiskFirst (a technology start-up) and divisional Finance Director at Slater & Gordon (law firm).</p>
	<p><u>Owen Woodley - Non-Executive Director (not independent)</u></p> <p>Joined the Board in June 2018</p> <p>Member of the POMS Audit, Risk & Compliance Committee</p> <p>Owen is Group Chief Commercial Officer for Post Office Limited overseeing all the Post Office's product businesses across, Mails, Banking, Financial Services & Insurance, Digital Identity, Government Services, Travel Money, Telecoms and Payments. He joined the Post Office in 2016.</p> <p>Prior to this, Owen spent four years as Managing Director of the retail business at Lloyds Bank with responsibility for the branch network and customers. Owen had previously launched and run a new UK bank in the wake of the financial crisis, Shawbrook, which focuses on commercial property and asset finance lending. He started his career at Barclays where he undertook a number of senior roles in the UK in retail and commercial banking. He also worked extensively in risk management and business development across sub-Saharan Africa. He was at different points responsible for the joint venture business in Barclaycard and was UK Regional Director for Barclays in the Midlands and London.</p> <p>Owen has held a number of other board positions and has been a Board Governor the Board at Nottingham Trent University since 2014.</p> <p>Owen has held a number of other board positions and has been a Board Governor the Board at Nottingham Trent University since 2014.</p>
	<p><u>Kay Martin - Non-Executive Director</u></p> <p>Joined the Board in January 2024</p> <p>Kay has had an extensive career in financial services. She has held roles in the Life, Pensions & Investment industry, Banking and for the last 21 years General Insurance Executive roles both with Insurers (Aviva, Zurich & RSA) and Brokers (EndsLiegh, Ardonagh, PaymentsShield & Swinton). Her experience spans across Marketing and Communications and she has led businesses at Paymenshield and RSA.</p> <p>She retired from full time executive work after her last role as MD Personal lines, RSA at the end of 2022 and is now starting to develop her Independent NED portfolio.</p>






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	<u>Ravi Dudala - Executive Director</u> Joined the Board in September 2023 Interim Chief Finance Officer
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Post Office Management Services Limited (Post Office Insurance) – Executive Committee

	<p><u>Russell Tavener - Chief Operations Officer</u></p> <p>Russell has worked for Post Office Insurance for over 7 years, initially with Bank of Ireland, then playing a major role in the transfer of the business to Post Office in 2015.</p> <p>Previously Head of Commercial for POI, Russell become Chief of Operations in 2017 reflecting the business growth of POI and also the increased scope of services under direct control.</p> <p>Prior to Post Office Russell was Head of Business Development at Tesco Bank, having previously set up Tesco Compare. Russell has also held various roles with RBS and Direct Line Group.</p>
	<p><u>Ian Holloway - Director, Risk & Compliance</u></p> <p>Ian is a Chartered Accountant and holds an MBA from the university of Bath. Following qualification he held a variety of financial management roles before moving into Risk Management roles.</p> <p>He was Vice President of the International Petroleum Exchange, and project managed the demutualisation of the exchange before moving into AXA to head up general insurance risk management. He then headed risk and compliance at Aviva's general insurance arm before moving to Post Office insurance in October 2017. He has headed up a number of industry forums including the ABI's conduct committee, and liaised with the FCA on behalf of the industry in respect of PPI, notably in respect of remediation processes.</p>
	<p><u>Paul Paddock – Head Of Travel and Protection</u></p> <p>Paul joined Post Office Insurance in January 2018, initially as Head of Travel. Then in January 2020 he was appointed to Head of Travel and Protection after adding the Protection business to his list of responsibilities.</p> <p>Prior to Post Office Paul was Head of insurance at Holiday Extras, holding a number of roles across the organisation over his 10 years' service.</p>



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	<p><u>Ben Foat - General Counsel (Post Office Limited)</u>, delegates to Sarah Gray, Legal Director (Post Office Limited)</p> <p>Ben is the Group General Counsel of Post Office Limited and an executive member of Post Office Limited and Post Office Management Services Limited. He is responsible for managing the Legal, Compliance, Assurance and Secretariat departments across the organisation and works with executive management and boards to shape strategy, maximise commercial opportunity and mitigate legal, regulatory and governance risk.</p> <p>Prior to joining Post Office, he was employed at Zurich Insurance plc in the UK and was previously a Senior Associate in private practice in Australia. He has spoken at various industry events in relation to leadership and legal operations including emerging technology and resource models. He is a Leadership Fellow at St George's House, Windsor Castle. In 2018, he was awarded Solicitor of the Year – Inhouse by the Law Society, shortlisted for Diversity Hero at the 2019 British LGBT+ Awards as well as being listed in the Financial Times OUTstanding 2017 -2019 lists for his leadership in Diversity and Inclusion. Ben holds a Master of Laws, Bachelor of Laws (Hons) and Bachelor of Arts with a double major in Political Science.</p>
	<p><u>Juliet Lang - Talent, Diversity and Inclusion Director (Post Office Limited)</u></p> <p>Juliet joined Post Office in September 2019, initially as Head of People for the Retail and Network Team, then in November 2020 she was appointed to Talent, Diversity and Inclusion Director. She is accountable for Talent Acquisition, Talent Management, Performance Management, Senior Leadership Development, Learning, Early Careers and Diversity and Inclusion.</p> <p>Juliet has over 13 years experience in HR working for large multi-site national retailers such as Currys and Morrisons Supermarkets PLC. Juliet also holds a trustee position at Mid Kent Mind.</p>



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Payzone Bill Payments Limited – Board

Cordelia Hagan acts as Secretary to the Board.

	<p><u>Ed Dutton – Chairman</u></p> <p>Joined the Board in October 2023</p>
	<p><u>Andrew Goddard - Director</u></p> <p>Joined the Board in October 2018</p> <p>Andrew is Managing Director, Payzone Bill Payments Limited and joined Post Office in 2016. Andrew has over 30 years' business development and senior leadership experience in the payments industry & convenience retailing businesses with leading global and international companies; Esso, American Express, ENOC, Gemalto, PayPoint, Post Office, and currently as MD of Payzone Bill Payments Limited is leading the transformation of the bill payments business in the combined 24,000 Post Office / Payzone outlets in the UK.</p>
	<p><u>Max Jacobi - Director</u></p> <p>Joined the Board in July 2022</p> <p>Max Jacobi joined the Post Office in 2017 and is currently the Commercial Financial Director. Prior to joining the Post Office, he has worked in senior financial roles at CBRE, CGI and Thomson Reuters.</p>






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First Rate Exchange Services Holdings & First Rate Exchange Services Limited

(Directors remain the same on each board in accordance with the Joint Venture Agreement between Post Office & Bank of Ireland)

Marie Molloy acts as Secretary to the Board.

	<p><u>Ben Foat – Chairman</u> <i>(Post Office Representative)</i></p> <p>Joined the Board in May 2020</p> <p>Member of the Remuneration & Nomination Committee</p> <p>Ben is the Group General Counsel of Post Office Limited and an executive member of Post Office Limited and Post Office Management Services Limited. He is responsible for managing the Legal, Compliance, Assurance and Secretariat departments across the organisation and works with executive management and boards to shape strategy, maximise commercial opportunity and mitigate legal, regulatory and governance risk.</p> <p>Prior to joining Post Office, he was employed at Zurich Insurance plc in the UK and was previously a Senior Associate in private practice in Australia. He has spoken at various industry events in relation to leadership and legal operations including emerging technology and resource models. He is a Leadership Fellow at St George's House, Windsor Castle. In 2018, he was awarded Solicitor of the Year – Inhouse by the Law Society, shortlisted for Diversity Hero at the 2019 British LGBT+ Awards as well as being listed in the Financial Times OUTstanding 2017 -2019 lists for his leadership in Diversity and Inclusion. Ben holds a Master of Laws, Bachelor of Laws (Hons) and Bachelor of Arts with a double major in Political Science.</p>
	<p><u>Sharon Cross - Executive Director</u></p> <p>Joined the Board in June 2019</p> <p>IT & Operations Director, First Rate Exchange Services Limited</p> <p>Sharon joined First Rate Exchange Services in December 2016 to lead the IT function as we continue to develop and expand our digital offering. Prior to First Rate she was CIO for Santander Consumer Finance UK as well as holding a number of senior roles in IT within various organisations mainly in the Financial Services sector. Sharon holds a BSc in Software Engineering from the University of Birmingham.</p>
	<p><u>Gary Fitton - Executive Director</u></p> <p>Joined the Board in June 2012</p> <p>Chief Executive Officer, First Rate Exchange</p> <p>Gary was appointed Chief Executive Officer for First Rate in August 2017. Gary originally joined the business in October 2009 as Retail Director before being appointed Managing Director in July 2014. During his 25+</p>





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	<p>year career Gary has held a number of senior marketing and management roles in the UK cards industry. Gary headed up the cards business at Egg plc during its key period of growth and innovation. Past employers also include the Lombard Group, People's Bank, Post Office Financial Services and the Bank of Ireland. Gary has served on a number of VISA / MasterCard boards and committees.</p>
	<p><u>TBC - Non-Executive Director & Chair of the Remuneration & Nominations Committee</u></p> <p>Joined the Board in</p> <p><i>(Bank of Ireland Representative)</i></p> <p>Chief Executive Officer, Bank of Ireland UK</p>
	<p><u>Andrew Hardie - Executive Director</u></p> <p>Joined the Board in May 2011</p> <p>Chief Financial Officer, First Rate Exchange Services & Managing Director, BOIFCS, Finance</p> <p>Andrew joined First Rate in March 2007 and was appointed Finance Director in May 2011. Andrew is a member of the Chartered Institute of Management Accountants and has significant experience across several sectors including retail financial services, FMCG, and business services. Prior to joining First Rate, Andrew worked for Citibank for a number of years, holding senior management positions in both Retail and International Banking. He was able to broaden his experience during this time by also holding a number of roles outside Finance including heading up the Retail Products team. Previous to this Andrew worked for Rentokil Initial and Rank Hovis MacDougall.</p>
	<p><u>Martin Edwards - Non-Executive Director</u> <i>(Post Office Representative)</i></p> <p>Joined the Board in December 2023</p> <p>Martin Edwards is currently Network Strategy & Delivery Director, responsible for planning the future shape and size of the Post Office network and co-ordinating the transformation programmes required to deliver that change. He joined the Post Office in 2012, with previous roles including Chief of Staff, Group Strategy Director and Managing Director for Identity & Government Services. Prior to joining the Post Office he spent the majority of his career at HM Treasury. Martin is a graduate of Edinburgh University.</p> <p>Martin Roberts, Group Chief Retail Officer, joined the Post Office in February 2022. He is accountable for the leadership and future</p>



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	<p>development of the network's 11,500 branches, Strategic Partnerships and Supply Chain.</p> <p>Martin has over 38 years of senior management experience with many of the top retailers in the UK and Internationally. He previously held Director and Board roles at Sainsburys, DIY Chain Wickes, Vodafone UK and International and most recently B&M Retail the leading discount retailer where he lead this business into the FTSE 100. Martin is also Non-Executive Chairman at GoAudits, an appointment he has held since 2019, and Non-Executive Chairman at Taxi Studio from 2021.</p>
	<p><u>Barbara Brannon - Non-Executive Director</u> <i>(Post Office Representative)</i></p> <p>Joined the Board in June 2022</p> <p>Barbara joined Post Office as Procurement Director in 2016 and was appointed Interim Portfolio Director for Retail & Government in May 2022.</p> <p>She started her career in retail before moving into Procurement and has held a number of senior procurement positions within financial services for LCH.Clearnet, Standard Bank Group and within the legal sector for Herbert Smith Freehills.</p> <p>Barbara is a graduate of Trinity College, Dublin.</p>
	<p><u>Daniel Ehreich - Non-Executive Director</u></p> <p>Joined the Board in September 2021</p> <p><i>(Bank of Ireland Representative)</i></p> <p>Head of Product and Solutions, Bank of Ireland UK</p> <p>Daniel was appointed Head of Product & Commercial Management in April 2021. Daniel has more than 18 years' experience in Financial Services gained during an extensive career with Lloyds Banking Group before joining the Bank of Ireland in January 2013.</p>
	<p><u>Ciara Moore – Non-Executive Director</u></p> <p>Joined the Board in January 2024</p> <p><i>(Bank of Ireland Representative)</i></p> <p>Chief Data and Digital Officer, Bank of Ireland UK</p> <p>Chairman of the FRES Audit & Risk Committee</p> <p>Ciara joined Bank of Ireland in January 2017 and was appointed to the role of UK Chief Data and Digital Officer in March 2021. Prior to this</p>



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	<p>appointment, Ciara held a number of Senior Management positions across the UK Risk, Partnerships, Strategy and CEO office. Ciara has over 17 years' experience in the UK and Ireland Financial Services sector, during which time has worked for Deloitte, Royal Bank of Scotland, Ulster Bank and Citi.</p>
<p>Matt Garrood <i>(First Rate Exchange Services Representative)</i></p>	<p>Alternate Director</p> <p>For Andrew Hardie, Gary Fitton and Sharon Cross</p> <p>Chief Customer Officer, First Rate Exchange Services Limited</p> <p>Joined the Board in June 2023</p>
<p>TBC <i>(Bank of Ireland Representative)</i></p>	<p>Alternate Director</p> <p>For Ciara Moore</p> <p>TBC, Bank of Ireland UK</p> <p>Joined the Board in</p>
<p>Martin Roberts <i>(Post Office Representative)</i></p>	<p>Alternate Director</p> <p>For Ben Foat, Martin Edwards and Barbara Brannon</p> <p>Group Chief Retail Officer, Post Office Limited</p> <p>Joined the Board in February 2023</p>