

CONFIDENTIAL

SCHEDULE B1.1**DEVELOPMENT SERVICES****Version History**

Version No.	Date	Comments
1.0	31/08/06	Agreed version as at date of signature of CCN 1200
1.1	26/09/06	Minor corrections
1.2	19/01/07	Further minor amendments
2.0	25/01/07	Baseline copy of 1.2
2.1	19/03/07	Applying CCN 1206
2.2	22/03/07	Amendment to CCN 1206
3.0	09/07/07	Baseline copy of 2.2
4.0	23/02/09	Baseline copy of 3.1
6.0	15/06/09	Moving all schedules to V6.0 as agreed with Fujitsu
6.1	23/04/10	Minor tidy up amendments
6.2	05/05/05	Further minor adjustments
7.0	10/05/10	Moving all schedules to v7.0 as agreed with Fujitsu.
8.0	21/02/12	Moving all schedules to V8.0 in accordance with CCN1294d
9.0	13/01/14	Moving all Schedules to v9.0 in accordance with CCN1349
10.0	10/09/15	CCD reference updates and moving all Schedules to v10.0 in accordance with CCN1506
11.0	31/03/16	Moving all schedules to v11.0 in accordance with CCN1604
12.0	03/07/17	Moving all Schedules to v12.0
13.0		Moving all Schedules to v13.0
14.0	20/12/2021	Updating as per CCN1649, CCN1678 and moving all Schedules to v14.0

CONFIDENTIAL

15.0	20/12/2023	Updated as per CCN1727
------	------------	------------------------

CONFIDENTIAL

SCHEDULE B1.1

DEVELOPMENT SERVICES

1. INTRODUCTION

1.1 This Schedule B1.1 deals with:

1.1.1 the procurement principles in relation to the integration of systems or software into the Infrastructure or the Post Office Cloud, against the background of Fujitsu Services' potential appointment as Preferred Systems Integrator as described in Schedule A1, and the addition of new functionality to the Infrastructure or the Post Office Cloud; and

1.1.2 Development Services, as more specifically defined in paragraph 3 below.

1.2 Development Services shall be ordered through Work Orders.

1.3 This Schedule B1.1 sets out Post Office's and Fujitsu Services' agreed approach to contracting for Development Services. This shall include adherence to a generic Development Lifecycle and its component Development Lifecycle Stages (the operation and interaction of which for each development project being described in the Development Methodology agreed for that development project) unless Post Office adopts a competitive approach to procurement, in which case Post Office may adopt a different lifecycle approach to suit the development project, as further described below.

1.4 This Schedule B1.1 does not deal with (and the Development Services do not include):

1.4.1 except as described in paragraph 3.1.4, the Implementation of Branch Hardware, which is dealt with under Schedule B1.3;

1.4.2 the operation of and (through the Operational Business Change (Branch Change) Service or Reference Data changes) modifications to any applications and systems after their development and implementation under a Work Order, such operation being dealt with under Schedule B3.1;

1.4.3 services to be provided under the SIP which are dealt with under Schedule B1.2; or

1.4.4 HNG-X Development or Associated Change Development which are dealt with under Schedules B6.1, B6.2 and B6.3.

1.5 It is the intention of both Parties that the most suitable procurement method shall be used as the basis for contracting an individual Work Package.

2. PROCUREMENT PRINCIPLES

2.1 Systems Integration Principles

Schedule B1.1 Version 15.0

Page 3 of 17

CONFIDENTIAL

- 2.1.1 Post Office may appoint Fujitsu Services as Preferred Systems Integrator in accordance with the provisions of Schedule A1. If Fujitsu Services is appointed as Preferred Systems Integrator, the terms upon which Fujitsu Services assumes responsibility for any Relevant IT Systems designated by Post Office shall, as specified in Schedule A1, be agreed under the Change Control Procedure save that work required to develop any interfaces required between the Relevant IT Systems and the Infrastructure or other Systems Integration may be, and where paragraph 2.1.2 applies shall be, provided under a Work Order as H&HNG Systems Integration in accordance with the provisions of this Schedule.
- 2.1.2 Whether or not Fujitsu Services or any third party is appointed as the Preferred Systems Integrator and notwithstanding anything to the contrary in Schedule A1 or this Schedule B1.1, Fujitsu Services shall, throughout the term of this Agreement, be the exclusive provider to Post Office of:
 - 2.1.2.1 H&HNG Systems Integration described in paragraph 3.1.3.2; and
 - 2.1.2.2 those elements of Hardware Implementation identified in the Annex to Schedule B1.3 as Hardware Implementation that Fujitsu Services (and not Post Office or a third party) is entitled to provide, to the extent that such Hardware Implementation relates to the Infrastructure.
- 2.1.3 The terms on which Fujitsu Services supplies the services referred to in paragraph 2.1.2 shall be set out in one or more Work Orders in accordance with the provisions of this Schedule and the Work Ordering Procedure.
- 2.1.4 For the avoidance of doubt, the only exclusivity granted to Fujitsu Services under this Schedule B1.1 is set out in paragraph 2.1.2 of this Schedule.

2.2 Application Procurement principles

- 2.2.1 Where Post Office requires additional functionality to be integrated within the Infrastructure or Post Office Cloud it will, wherever practicable and cost effective (and subject to paragraph 2.2.3) provide such functionality by procuring standard (commercial off the shelf) applications or Application Services from Fujitsu Services or a third party software provider rather than carrying out bespoke software development.
- 2.2.2 Notwithstanding paragraph 2.2.1, where standard applications or Application Services are not available or not suitable, Post Office may:
 - 2.2.2.1 procure a bespoke application from a third party; or
 - 2.2.2.2 procure a bespoke application from Fujitsu Services.
- 2.2.3 Subject to paragraph 2.2.4, the selection and deployment of any third party standard applications or Applications Services or third party bespoke applications or Applications Services is subject to joint:

CONFIDENTIAL

2.2.3.1 verification of the application's or Applications Services' technical compatibility and ability to interface with the Infrastructure, the Horizon Applications and/or the Business Capabilities and Support Facilities;

2.2.3.2 assessment of the impact on the Infrastructure (including the costs of implementation) and the HNG-X Services (including the Service Levels and any limitations on liability). The impact assessment will consider any operational risks, Service Level lets or caveats which may be necessitated by the architecture;

2.2.3.3 review of the availability of suitable support capability;

2.2.3.4 assessment against Post Office IT and business strategies and long term operating costs; and

2.2.3.5 identification of any additional existing documentation that Post Office requires from Fujitsu Services to facilitate Post Office's assessment of the standard or third party application.

by Post Office and Fujitsu Services.

2.2.4 The verification, assessment and review activities referred to in paragraph 2.2.3 shall utilise the SIP to the extent decided by the Systems Integration Partnership and Executive Relationship, but Fujitsu Services' involvement shall otherwise be subject to a Work Order agreed under the Work Ordering Procedure.

2.2.5 Where Post Office chooses to procure a standard or bespoke application from Fujitsu Services the terms on which it does so shall be set out in one or more Work Orders in accordance with the Work Ordering Procedure and the provisions of paragraphs 4 and 5 below.

2.2.6 Where Post Office chooses to procure a standard or bespoke application from a third party, the commercial and contractual relationship between Post Office, Fujitsu Services and any third party application or Application Service provider (including the charges payable to Fujitsu Services) shall be agreed on a case by case basis. The Parties may adopt whatever commercial and/or contractual structure is appropriate for the particular circumstances. However, the commercial and contractual arrangement must take reasonable account of the impact on the systems and services provided to Post Office by Fujitsu Services.

2.2.7 Fujitsu Services shall not unreasonably refuse to integrate third party applications or Applications Services into the Infrastructure, taking into account the proposed commercial terms and the impact such integration will have on the systems and services provided to Post Office by Fujitsu Services.

3. DEVELOPMENT SERVICES

CONFIDENTIAL

- 3.1 Subject to paragraph 1.4, the following Services (together the "Development Services") may be procured by Post Office from Fujitsu Services under this Schedule B1.1:

3.1.1 Professional Services

Professional services comprising the provision of consultancy and technical advice by appropriately skilled Fujitsu Services personnel on a T&M basis in accordance with Schedule D1 under the management of Post Office. Typical work would include strategy, feasibility and requirements studies. Provision of such services is separate from but relates to the services described in paragraph 3.1.2 to 3.1.4 below.

3.1.2 Software Development

Software development involves:

3.1.2.1 application development, being the design, development, evaluation, tailoring/configuration, testing and validation, of application software; and

3.1.2.2 infrastructure software development, being the design, development, evaluation, tailoring/configuration, testing and validation, of infrastructure software.

3.1.3 H&HNG Systems Integration

H&HNG Systems Integration involves:

3.1.3.1 the selection and integration of components and the testing of those components as part of an end to end suite of systems; and/or

3.1.3.2 the implementation of infrastructure and software upgrades and additions to the Infrastructure (other than the Branch Infrastructure) to interface to any new systems or applications and support any new services operating end-to-end as defined by Post Office requirements in the relevant Work Order.

3.1.4 Hardware Implementation.

4. CONTRACTING FOR DEVELOPMENT SERVICES

- 4.1 Fujitsu Services and Post Office shall operate a generic development approach (the "Development Lifecycle") for Development Services procured by Post Office from Fujitsu Services under this Schedule B1.1. The Development Lifecycle is made up of six generic stages (each generic stage being a "Development Lifecycle Stage") as described in paragraph 5.

- 4.2 The way in which these Development Lifecycle Stages are executed, and the way they interact will differ depending on the type of development project, and will be detailed in the

CONFIDENTIAL

Development Methodology agreed by the Parties as most suitable for successfully delivering the development project in question. The Development Methodology to be used for each development project shall:

- 4.2.1 be agreed by the Parties no later than the end of the Requirements Stage (as described in paragraph 5.4.1) +for that development project;
- 4.2.2 shall, as a minimum, set out the approach to the Development Lifecycle Stages (including how the processes and disciplines of the Development Methodology map to the generic Development Lifecycle and Development Lifecycle Stages) and the Artefacts to be produced at each Development Lifecycle Stage for that development project, by each Party; and
- 4.2.3 shall be developed to be consistent with RMG Harmony (so as not to prevent the use by Post Office of RMG Harmony in relation to that development project.)

Post Office shall be responsible for documenting the Development Methodology agreed for each development project.

- 4.3 Development Services to be undertaken by Fujitsu Services must be ordered as Work Orders in accordance with the provisions of Schedule D2. The terms of such Work Orders shall be determined in accordance with the provisions of paragraphs 4 and 5 unless either paragraph 2.2.6 or paragraph 6 applies, in which case the terms of such Work Orders shall be determined in accordance with paragraph 2.2.6 or 6 respectively.
- 4.4 The basis for development resource planning of Work Packages shall be the Development Lifecycle Stages.
- 4.5 The following principles shall be applicable to contracting for Development Services between Post Office and Fujitsu Services:
 - 4.5.1 clear control for each Development Lifecycle Stage and the responsibility to deliver associated deliverables will be specified and agreed between the Parties as vesting in either Post Office or Fujitsu Services but not both;
 - 4.5.2 business control of Work Packages shall be established in accordance with the governance principles set out in Schedule A2 and the Work Ordering Procedure in Schedule D2 and each large Work Package will have a senior management sponsor within both Fujitsu Services and Post Office; and
 - 4.5.3 related responsibilities shall be clearly identified and assigned to specific individuals in Fujitsu Services or Post Office.
- 4.6 Where the scope and size of a Work Package are substantial, Post Office may request Fujitsu Services to identify as separable components of work individual Work Package Elements which could be carried out by third parties under Fujitsu Services' management. Where this option is considered, Fujitsu Services will identify any liability, performance,

CONFIDENTIAL

reliability or other potential service implications of such option and the terms to be incorporated into a subcontract for such work.

5. THE DEVELOPMENT LIFECYCLEInitial Development Lifecycle Stages

5.1 The following Development Lifecycle Stages will be led by Post Office who may procure professional services (as described in paragraph 3.1.1) from Fujitsu Services to support the work done in the relevant Development Lifecycle Stage.

5.1.1 Strategic Approval Stage, which defines the strategic and architectural framework within which the changes are to be developed and delivered.

5.1.2 Start-up and Feasibility Stage, in which Post Office develops an outline view of a potential business requirement with input, where required, from Fujitsu Services:

5.1.2.1 on the indicative cost range for the provision of a potential solution, to assist Post Office in making an informed decision on:

(a) the business case for proceeding to later stages of the Development Lifecycle; and

(b) sourcing of solution components; and

5.1.2.2 to assist with an assessment of the most appropriate Development Methodology to be adopted (with this Development Methodology being confirmed during the Requirements Stage by the Systems Integration Partnership); and

5.1.2.3 to give an indication of the scope of any work that Fujitsu Services proposes be undertaken by any Sub-contractor located outside the United Kingdom (with this being confirmed during the Solution Definition Stage).

5.2 A key objective of these two Development Lifecycle Stages is to provide sufficient information to Post Office such that it can make an informed decision about the procurement approach in respect of the development project as a whole and each solution component. Post Office shall consider the procurement options by reference to the provisions of Schedule B1.3 and paragraphs 4.6 and 6 of this Schedule B1.1 before a decision is made by Post Office on whether it will involve Fujitsu Services in the later Development Lifecycle Stages or in procuring subcontractors in accordance with paragraph 4.6, or adopt a competitive approach in accordance with paragraph 6.

Subsequent Development Lifecycle Stages where Development Services are procured from Fujitsu Services

CONFIDENTIAL

- 5.3 If Fujitsu Services is required to provide Development Services after the Strategic Approval Stage and the Start-up and Feasibility Stage and a competitive approach is not adopted by Post Office as described in paragraph 6 of this Schedule B1.1, the remaining provisions of this paragraph 5 shall be applicable.
- 5.4 The Development Lifecycle Stages that (subject to paragraphs 4.2 and 5.5) shall apply after the Strategic Approval Stage and the Start-up and Feasibility Stage are described below.
- 5.4.1 Requirements Stage, in which production of a full specification of the requirements and Work Packages is led and managed by Post Office to form the basis for solution specification and any subsequent contract for development, implementation, acceptance and operational work.
- 5.4.2 Solution Definition Stage, managed by Fujitsu Services, in which Fujitsu Services produces (i) a solution description as defined in the applicable Development Methodology setting out the proposed solution in response to the Post Office's Work Package requirements including any qualifications and caveats applicable to those requirements and (ii) Change Work Orders detailing the price and contractual terms applicable to the subsequent Development Lifecycle Stages (and those applicable to any subsequent stage relating to operational service if not dealt with in an associated CCN), including confirmation of the details and scope of any work to be undertaken by any Sub-contractor located outside the United Kingdom (together with the identity of any such Sub-contractor).
- 5.4.3 Solution Build and Test Stage, managed by Fujitsu Services, in which Fujitsu Services undertakes the development, integration and testing of the solution Work Package (other than any user testing or release validation testing or elements of solution assurance which will be managed by Post Office) up to, and including, its acceptance by Post Office.
- 5.4.4 Implementation Stage, managed by Fujitsu Services, in which Fujitsu Services undertakes system and software rollout into the live environment (any necessary Implementation of Branch Hardware having been carried out in accordance with Schedule B1.3 and, as applicable, this Schedule) together with related planning and change management, up to acceptance of the solution into live service. Post Office related business implementation aspects shall be managed by Post Office.
- 5.5 In order to optimise the Development Lifecycle, Development Lifecycle Stages may overlap or occur in parallel, be combined or, in exceptional cases, omitted. The method of operation of the Development Lifecycle Stages for each development project will be set out in the Development Methodology as agreed and documented in accordance with paragraph 4.2.

Access to business users and clients

- 5.6 Post Office shall provide Fujitsu Services with reasonable access to informed and empowered business users and clients early in the Development Lifecycle to enable

CONFIDENTIAL

Fujitsu Services to understand the function/ cost trade offs early in the Development Lifecycle. In some cases this may be achieved by Fujitsu Services' provision of personnel to work in the SIP in accordance with Schedule B1.2.

Access to technical experts

- 5.7 Fujitsu Services shall provide Post Office with reasonable access to informed and empowered technical experts throughout the Development Lifecycle to enable Post Office to understand the outputs of the Development Lifecycle.

Documentation

- 5.8 Documentation produced by Fujitsu Services during the Development Lifecycle for a development project shall be limited to:

5.8.1 for development subsequent to Project HNG-X, unless Post Office notifies Fujitsu Services otherwise, an update of all relevant documentation within the Solution Baseline Documentation Set, the introduction of which, to the extent this Agreement is updated, shall be subject to agreement under the Change Control Procedure;

5.8.2 documents commissioned by Post Office under Work Order(s) for that development project; and

5.8.3 documents otherwise required by Fujitsu Services for its own purposes.

- 5.9 With respect to documentation referred to in paragraphs 5.8.1 and 5.8.2, Post Office and Fujitsu Services will agree a review process which provides appropriate and informed input within a framework of efficient working. Both parties aspire to continuous improvement and shall identify new approaches and technology to meet these goals.

Testing and Acceptance

- 5.10 The process applicable to testing of Releases developed for:

5.10.1 the Horizon Service infrastructure or the elements of the Horizon Service Infrastructure used during the Roll Out Phase, including all Releases designated by the Parties as 'T Releases', shall be as set out in the CCD entitled "Testing Approach for the Horizon System" (VI/STR/064) together with the paper entitled "T Release Testing Strategy (Post S92 Testing Strategy)" (version 0.1) (which the Parties will develop into a CCD by the end of October 2006); and

5.10.2 the HNG-X Service Infrastructure after Initial Acceptance, shall be set out in the presentation paper entitled "An Approach" (dated 31 March 2006) (which will be developed by the parties into a CCD based on the testing approach for Project HNG-X).

- 5.11 The process applicable to Acceptance of Releases developed for:

CONFIDENTIAL

5.11.1 the Horizon Service Infrastructure or the elements of the Horizon Service Infrastructure used during the Roll Out Phase, including all Releases designated by the Parties as 'T Releases', shall be as set out in the CCD entitled "Horizon Generic Release Acceptance Process" (PA/PRD/013); or

5.11.2 the HNG-X Service Infrastructure after HNG-X Initial Acceptance, shall be as set out in a CCD which the Parties shall develop by HNG-X Initial Acceptance based on the acceptance approach used for Project HNG-X.

Roles and Responsibilities

5.12 Subject to agreement to the contrary in the Work Order for any one or more Development Lifecycle Stages, the following roles and responsibilities shall apply in relation to the Development Lifecycle for each project:

5.12.1 Post Office Roles and Responsibilities

5.12.1.1 Post Office shall be responsible for its business change process from conception, through preliminary business analysis, to solution architecture and completion of the requirements capture.

5.12.1.2 Post Office shall carry out any responsibilities agreed by it as part of a Work Order.

5.12.1.3 During the Development Lifecycle Post Office shall:

- (a) provide guidance on interpretation of the documents which it owns;
- (b) appoint one delivery manager to manage each Work Package from Post Office's perspective;
- (c) appoint one Design Authority, covering both business and technical Work Package aspects;
- (d) provide appropriate levels of data for take-on of new services (as will be described in more detail in the relevant Work Order) except where such data already exists in the Infrastructure or Post Office Cloud; and
- (e) ready its business to receive the solution (as will be described in more detail in the relevant Work Order).

5.12.2 Fujitsu Services Roles and Responsibilities

5.12.2.1 During the Development Lifecycle, Fujitsu Services shall

- (a) complete the Work Orders as agreed with Post Office;

CONFIDENTIAL

- (b) provide guidance on interpretation of the documents which it owns;
- (c) arrange a reasonable level of joint Work Package review checkpoints;
- (d) be accountable for the quality of the solution delivered by the Work Package to meet the agreed acceptance criteria; and
- (e) provide points of contact/authority comparable to those set out in paragraphs 5.12.1.3(b) and 5.12.1.3(c).

5.12.2.2 Fujitsu Services shall provide a measurement mechanism which can be used to estimate the functional size and complexity of software components and which can be used to estimate the functional size and complexity of future software changes.

5.12.2.3 In accordance with agreed Work Order(s), Fujitsu Services shall support Post Office in activities necessary for Post Office to achieve:

- (a) certification, accreditation or assurance with its Clients or other third parties; and
- (b) e-certification or re-accreditation with its Clients or other third parties.

5.12.3 Joint Roles and Responsibilities

5.12.3.1 During the Development Lifecycle, the Parties shall jointly:

- (a) agree development project plans, including timescales, milestones and dependencies, for each development project to a level of detail to be agreed by the Parties on a case by case basis;
- (b) consult with any other third party suppliers in the development and agreement of these development project plans; and

CONFIDENTIAL

- (c) manage and implement the development project plans specified in 5.12.3.1(a) above, in accordance with the applicable provisions of Schedules A2, A3 and D2.
- 5.12.3.2 Where Fujitsu Services appoints a Sub-contractor to carry out Development Services Fujitsu Services shall provide to Post Office:
 - (a) Sub-contractor progress reports as made available to Fujitsu Services, to accompany Fujitsu Services' progress reports;
 - (b) updated project plans as made available to Fujitsu Services, to accompany Fujitsu Services' project plans;
 - (c) risks and issues identified by the Sub-contractor included in the Fujitsu Services risk register to enable such risks and issues to be subject to the joint risk mitigation process in use by Fujitsu Services and Post Office;
 - (d) requirement specifications provided to the Sub-contractor by Fujitsu Services to enable Post Office to provide clarification or assistance in the interpretation and understanding of such specifications if necessary; and
 - (e) following a reasonable request from Post Office, other information relating to the work of the Sub-contractor.
- 5.12.3.3 With regard to the information to be provided pursuant to 5.12.3.2 (a):
 - (a) Fujitsu Services shall be allowed to remove any confidential information of the Sub-contractor provided that where such information is the cause or likely cause of a material adverse impact on the agreed timescale or budget for a Fujitsu Services or Sub-contractor deliverable that information is provided to Post Office appropriately modified only to protect its confidentiality; and
 - (b) variations may be agreed between the Parties on a case by case basis.
- 5.12.3.4 Fujitsu Services shall invite Post Office to attend progress meetings with each Sub-contractor appointed to carry out Development Services a minimum of once a month or to each progress meeting if they are held less frequently than once a month.

Offshore Development

- 5.13 Fujitsu Services will propose which components of a solution are to be produced offshore on a case-by-case basis and which aspects of development (design, development, test) are to be produced offshore. Fujitsu Services shall provide reasonable notice to Post

CONFIDENTIAL

Office to consider such proposals and shall seek Post Office agreement to these proposals before they are implemented, such agreement not to be unreasonably withheld. The decision to offshore the development of a component will be based on information that will include architectural considerations, skills availability, development knowledge, support constraints and security measures.

- 5.14 Before Fujitsu Services proposes to Post Office, pursuant to paragraph 5.13, that any development work be undertaken offshore, Fujitsu Services shall, at no cost to the Post Office, carry out an assessment of the potential risks involved in such work being undertaken offshore. Such assessment shall consider any potential risks arising from the physical, logical and management security standards to be followed by the offshore developer undertaking such work.
- 5.15 Fujitsu Services shall disclose to Post Office (a) the results of the assessment referred to in paragraph 5.14 and (b) details of the processes, procedures, systems and controls it has or intends to put in place to address the risks identified in that assessment. The commencement of any offshore development work shall be conditional on Post Office confirming to Fujitsu Services that it is satisfied with such assessment and such processes, procedures, systems and controls.
- 5.16 In the event that the Parties agree that it is necessary for the offshore developer to be required to put in place any of the following security measures in respect of any development work undertaken by it offshore:
- (a) physically isolating its development environment for the development work commissioned by Fujitsu Services on behalf of the Post Office from other areas, with access restricted to only those resources of the offshore developer who are carrying out such activities; and
 - (b) isolating the offshore developer's networks for such development environment from other areas and other networks including data security, network security, server security, document security and web security; then
- as part of any such agreement, the Parties shall also agree any additional charges to be paid by Post Office for those measures, such charges to reflect any additional costs incurred by the offshore developer in implementing those measures.
- 5.17 Fujitsu Services shall be responsible for ensuring that the offshore developer implements and observes any security measures disclosed to Post Office pursuant to paragraph 15.13 (to the extent they are relevant to the offshore developer) or agreed by the Parties pursuant to paragraph 5.16. Other than as referred to in paragraph 5.16, the cost of such security measures shall be borne by Fujitsu Services.

6. COMPETITIVE APPROACH

- 6.1 Having undertaken the Strategic Approval Stage and the Start-up and Feasibility Stage, Post Office may decide to adopt a competitive approach for the development project in which case the terms on which any subsequent Development Services are provided by Fujitsu Services in relation to that development project will be determined through a competitive process. Post Office shall specify the requirements and processes to be

CONFIDENTIAL

applied to such competitive procurement, dividing the tasks into Work Packages which may replicate the Development Lifecycle Stages.

- 6.2 If Post Office decides to adopt a competitive approach, the following provisions shall apply:

6.2.1 If paragraph 2.1.2 applies in respect of a Work Package, Post Office shall procure that Work Package from Fujitsu Services.

6.2.2 If Fujitsu Services has been appointed as the Preferred Systems Integrator and a Work Package involves Systems Integration then, unless paragraph 2.1.2 applies, Fujitsu Services shall be invited to compete for that Work Package in accordance with paragraph 3.6 of Schedule A1.

6.2.3 In all other cases, Fujitsu Services shall not unreasonably be refused by Post Office an opportunity to compete for any of the Work Packages.

- 6.3 All Work Packages awarded to Fujitsu Services as part of the competitive process envisaged by this paragraph shall be procured by Work Order agreed under the Work Ordering Procedure. Unless the Parties agree otherwise, the provisions of paragraph 5.6 to 5.12 shall apply in relation to such Work Orders.

- 6.4 Post Office shall, with assistance from Fujitsu Services in relation to Work Packages awarded to Fujitsu Services, plan the stages involved in development work in order to achieve appropriate time to market that may involve overlapping stages between Post Office and its suppliers, including Fujitsu Services. However there shall be discrete decision points such that Fujitsu Services shall be aware whether work undertaken by it in one stage shall be followed by a competitive procurement in relation to the next stage.

- 6.5 Post Office may procure from Fujitsu Services the establishment of a test environment for use by a third party developer, where required, as a specific Work Order at the rates and charges set out in paragraph 10 of Schedule D1.

7. ACCESS TO AND PROVISION OF DOCUMENTATION RELATING TO THE HORIZON SERVICE INFRASTRUCTURE

- 7.1 Post Office shall be entitled to have access to and use of Horizon Design Documentation for any one or more Design Purposes subject to and in accordance with Clauses 30.15.

7.2 Internal Design Documentation

Any Internal Design Documentation to which Post Office is entitled to have access shall be provided by Fujitsu Services to Post Office on an 'as is' basis without warranty or commitment as to its quality, accuracy, completeness or fitness for purpose (all implied warranties being excluded to the fullest extent permitted at law).

7.3 Specially Commissioned Design Documentation

CONFIDENTIAL

7.3.1 Post Office may commission Fujitsu Services to produce specially commissioned design documentation for one or more Design Purposes ("Specially Commissioned Design Documentation").

7.3.2 Fujitsu Services warrants that such Specially Commissioned Design Documentation shall be produced by appropriately qualified, experienced and trained personnel with all due skill, care and diligence taking into account good industry practice and their previous roles within Fujitsu Services relevant to the subject matter of this Agreement, but any other implied warranties are excluded to the fullest extent permitted at law.

7.4 Any Fujitsu Services Professional Services required by the Post Office or an applicable third party to interpret the Horizon Design Documentation shall be provided to the Post Office on a time and materials basis on the rates set out in Schedule D1, paragraph 10 and shall be subject to the confidentiality undertakings set out in Clause 30.15.2.

8. ASSOCIATED DOCUMENTS

The following CCDs are associated with this Schedule B1.1:

	Document Reference	Document Title
1.	VI/STR/086	T Release Testing Strategy (Post S92 Testing Strategy) (CCD to be developed pursuant to paragraph 5.10.1)
2	TST/GEN/STG/0004	Generic Testing Approach for HNG-X (CCD to be developed pursuant to paragraph 5.10.2)
3.	PA/PRD/013	Horizon Generic Release Acceptance Process
4.	PGM/PAS/PRO/0008	Generic Release Acceptance Process for HNG-X (CCD to be developed pursuant to paragraph 5.11.2)
5.	PA/STR/003	Pathway Release Policy
6.	SD/STD/001 (Replaced) DES/APP/STD/0001 (Withdrawn)	Horizon Office Platform Service Style Guide (Replaced) HNGX-UI Style Guide (Withdrawn)
7.	VI/STR/064	Testing Approach for the Horizon System

CONFIDENTIAL

The following CRDs are associated with this Schedule B1.1:

	Document Reference	Document Title
	No CRDs Applicable	