

Andrew Winn
02/02/2010 10:28

To: Hayley Fowell/e/ [REDACTED] GRO
cc: Dave Hulbert/e/ [REDACTED] GRO [REDACTED] David X
Smith/e/ [REDACTED] GRO [REDACTED] Jacqueline
Whitham/e/ [REDACTED] GRO [REDACTED] Ann
Subject: Fw: Media inquiry - Horizon

Hi Hayley

We are due to restart our former agent debt recovery process. I just wanted to check the recent communications to ensure there was nothing there to suggest we should not do this.

Let me know if we should not pursue at this stage.

Cheers

Andy Winn
Branch Improvement & Liaison
Post Office Ltd
Finance

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----- Forwarded by Andrew Winn/e/POSTOFFICE on 02/02/2010 10:23 -----



Michele Graves
02/02/2010 07:58

To: Hayley Fowell/e/ [REDACTED] GRO [REDACTED] Andrew
Winn/e/ [REDACTED] GRO [REDACTED] Winn
cc: Dave Hulbert/e/ [REDACTED] GRO [REDACTED] David X
Smith/e/ [REDACTED] GRO [REDACTED] X
Subject: Re: Media inquiry - Horizon [REDACTED]

Hi Hayley

I have been corresponding with Mr Ward for a while - you may recall he is on the spreadsheet I pulled together. I will send over what I have. The issue is basically the same - Horizon is at fault - and he has focussed on some cheques despatched from his branch that them showed up on his cheque line. The termination went to appeal and the decision to terminate was upheld. Mr Ward's MP is Brooks Newmark, who I believe has raised PQ's re Horizon integrity.

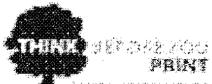
Andy: You also asked me for an update on Mr Ward recently - if you have any new info please can you let Hayley know.

Rgds

Michele Graves
Executive Correspondence Manager
Executive Correspondence Team
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Hayley Fowell

Hayley Fowell
01/02/2010 17:32

To: David X Smith/e/
Graves/e/
Hulbert/e/ GRO GRO Michele
GRO Dave
Subject: Media inquiry - Horizon

Hi all,

We've had a media inquiry from Retail Newsagent magazine; they have been talking to a subpostmaster who has said that his branch was closed in Sept 2008 because of financial irregularities which he claims are the fault of Horizon.

I am providing our stock line which states the system is robust but in case we get more questions on this please can you advise if you have any record of an investigation for this individual and any relevant details - Graham Ward, Rivenhall Oak Stores & Post Office in Witham.

Many thanks,
hayley

Hayley Fowell
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