

## Stephen Dilley

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**From:** carol.king@█████████████████████ GRO  
**Sent:** 29 September 2006 14:52  
**To:** Stephen Dilley  
**Cc:** wendy.n.smith@█████████████████████ GRO  
**Subject:** Re: Various issues - P.O -v- Castleton

Stephen  
Wendy Smth has volunteered to do your statement for Ap Cheers Carol

Carol King  
Branch Control and Conformance Manager  
Post Office Ltd  
Finance

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"Stephen Dilley"  
GRO ██████████ To: <mandy.talbot@█████████████████████ GRO>,  
█████████████████████ GRO >  
cc: <carol.king@█████████████████████ GRO > >,  
26/09/2006 18:35 <andy.r.pearson@█████████████████████ GRO > > "Tom Beezer"  
Subject: Various issues - P.O -v- Castleton

Dear Mandy and Carol,

1. Carol, further to my recent emails, 4 witnesses are about to sign (or have started to sign) statements, saying there were only 15 error notices in 2003 to 2004 whereas in fact there are 17. I need to quickly correct these statements before exchange. I therefore need to be 100% certain that amended excel spreadsheet I sent you is correct (apart from the 2 error notices I recently mentioned) before we exchange statements.  
Are there any other error notices in existence during Castleton's tenure other than those we now know about?

2. Carol, further to my 14 September email, have you identified someone else in APS who is willing to talk about the procedure of what happens when a customer goes to pay by APS? If so, I can telephone them to take a statement.

3. Carol and Mandy, the attached Former Subpostmasters Accounts Statement of Outstanding Debt as at 11 February 2005 shows that the outstanding indebtedness (excluding interest) is £25,858.95. (This is slightly more than the losses showing on the audit report because 2 error notices only came to light after the audit). I need someone from the P.O to give evidence to say "there are £25,858.95 of losses". So far, people seem remarkably coy about saying that. The auditor (Helen Rose) says that it would be inappropriate for her to say that. The RLM (Cath Oglesby) is not familiar with the attached document. Is there anyone in the Former Subpostmasters Department in Chesterfield who could give this sort of evidence? In former subpostmaster cases, who usually is the person to say "these are our losses". I am happy to draft a statement, I just need someone to speak to who is willing to give this evidence.

4. Mandy, in response to your 15 September email, Mr Castleton's solicitors have not said when their expert's report for week 42 will become available and they have not yet formally agreed to disclose week 42 to us. However, I anticipate they will give this to us when they've got it and reviewed it, unless it's really unhelpful to them.

5. Mandy, in response to your 18 September email, there is a whole set of instructions to spmrs about what to do if they discover an error after cut off and how to reverse it, depending on the circumstances. For example "Balancing with Horizon" Section 4: Errors found when checking reports after "cut off" states:

the cut off button has been selected prior to checking the report against the actual dockets/supporting documentation and an error is found, the correction can still be made using the reversal facility...The first report must be manually altered so that the correct entries for volume and value are shown. Any manual alterations must be initialled."

I look forward to hearing from you as soon as possible.

Kind regards.

Stephen Dilley  
Solicitor  
for and on behalf of Bond Pearce LLP  
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