



Tahira Rasool
04/03/2009 13:20

To: Ged Harbinson/e/POSTOFFICE **GRO**
CC:
Subject: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Hello Ged

During my conversation with Paul X Williams regarding the prosecution case against Mrs Susan Rudkin, he mentioned that you were looking into relaxing a restraining order currently in place which restricts Mr Rudkin from selling any property.
Can you advise if this is something that is currently being done, presumably to allow Mr Rudkin to pay the debt much quicker than at the current rate of £1000 per month?

This is simply for my understanding and for Alan Cook's information, who will be responding to Mr Rudkin.

Many Thanks

Tahira

Tahira Rasool
Executive Correspondence Team Leader
Post Office Limited



5th Floor, 80 Old Street, LONDON, EC1V 9NN
GRO

N/A
tahira.rasool **GRO**
GRO
postoffice.co.uk



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— Forwarded by Tahira Rasool/e/POSTOFFICE on 04/03/2009 13:17 —



Tahira Rasool
04/03/2009 13:16

To: Mike Wilcox/e/POSTOFFICE **GRO**
CC:
Subject: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Hello Mike

I have just been speaking to Paul X Williams re a Flag case I am currently dealing with for Mr and Mrs Rudkin. A prosecution case is ongoing at the moment, details below. Paul mentioned that you were the investigating officer into a Robbery at this branch in 2006 (Ibstock PO, 2232170), and you may be reopening the case in line with the current situation.

For your ref I have attached a copy of the latest letter from Mr Rudkin to Alan Cook, in which he makes mention to this robbery.

To assist my understanding and for Alan's information, could you please let me have some brief details regarding this and the current status of enquiries.

John Breeden
03/03/2009 18:46

To: Tahira Rasool/e/POSTOFFICE GRO
cc: Paul X Williams/e/POSTOFFICE GRO, Jamail A
Singh/e/POSTOFFICE GRO
Subject: Re: Fw: URGENT Advice needed - Flag Case FCT728 - Michael
and Susan Rudkin (Ibstock PO, 2232170)

Tahira,

Thanks for your email below.

If you need any information on the conduct case please give Paul a ring.

Regards

John

John Breeden
National Contract Manager North
Post Office Ltd - Network Support
2nd Floor, The Markets Crown Office, 6/16 New York Street, Leeds LS2 7DZ
GRO
john.breeden GRO

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Tahira Rasool



Tahira Rasool
03/03/2009 12:29

To: John Breeden/e/POSTOFFICE GRO
cc: Paul X Williams/e/POSTOFFICE GRO, Jamail A
Singh/e/POSTOFFICE GRO
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and
Susan Rudkin (Ibstock PO, 2232170)

Hello All

Thanks for getting back to me. I have had some background info from Jamail A Singh, Senior Lawyer regards to Mrs Rudkin's case.

I will work with the information that I have to draft a response for Alan.

Jamail

Would it be possible to offer me some lines to respond to Mr Rudkin's plea on behalf of his wife. It is clearly a heartfelt letter, and I would be grateful if you could offer some advise on how to address the situation.

Many Thanks

Tahira

Tahira Rasool
Executive Correspondence Team Leader



Tahira Rasool
03/03/2009 12:29

To: John Breeden/e/POSTOFFICE GRO
cc: Paul X Williams/e/POSTOFFICE GRO, Jarnail A
Singh/e/POSTOFFICE GRO
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and
Susan Rudkin (Ibstock PO, 2232170)

Hello All

Thanks for getting back to me. I have had some background info from Jarnail A Singh, Senior Lawyer regards to Mrs Rudkin's case.

I will work with the information that I have to draft a response for Alan.

Jarnail

Would it be possible to offer me some lines to respond to Mr Rudkin's plea on behalf of his wife. It is clearly a heartfelt letter, and I would be grateful if you could offer some advise on how to address the situation.

Many Thanks

Tahira

Tahira Rasool
Executive Correspondence Team Leader



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5th Floor, 80 Old Street, LONDON, EC1V 9NN
GRO

N/A
tahira.rasool GRO
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— Forwarded by Tahira Rasool/e/POSTOFFICE on 03/03/2009 12:22 —



Tahira Rasool
03/03/2009 09:39

To: Tahira Rasool/e/POSTOFFICE GRO
cc:
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and
Susan Rudkin (Ibstock PO, 2232170)

Jarnail A Singh
Sent by: Marilyn
Benjamin

02/03/2009 16:37

To: Tahira Rasool/e/POSTOFFICE GRO
cc:
Subject: MICHAEL AND SUSAN RUDKIN (IBSTOCK) LEICESTER POST
OFFICE

Dear Tahira,

Your E-Mail and enclosures with regard to the above has been passed on to me for attention. I



Tahira Rasool
03/03/2009 09:30

To:
cc:
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Jarnail A Singh
Sent by: Marilyn Benjamin

02/03/2009 16:37

To: Tahira Rasool/e/POSTOFFICE GRO
cc:
Subject: MICHAEL AND SUSAN RUDKIN (IBSTOCK) LEICESTER POST OFFICE

Dear Tahira,

Your E-Mail and enclosures with regard to the above has been passed on to me for attention. I confirm I am the Senior Lawyer dealing with the prosecution of Susan Jane Rudkin.

You asked for a background to the case. The Post Office Network Auditors visited Ibstock Post Office on Wednesday 20th August 2008 to conduct verification of assets audit. After being admitted to the Post Office the wife of the Subpostmaster Mrs Susan Rudkin requested a private word with the Auditor Paul Field. She then informed him that the safe would be around £40,000 short. After audit the discrepancy in the account was £43,856.89 which was mainly due to a shortage in cash of £43,761.17.

As a result she was interviewed on tape under caution by the Post Office Limited Investigation Officers, during the course of the interview she admitted that the Post Office had been experiencing losses and she had been inflating the cash on hand to cover it up. She also said that she had been taking cash from the Post Office and paying it into their Lloyds Bank Business Account to cover bills. She said that she could not say exactly when the theft started and she also said that she had felt embarrassed to tell her husband about the situation and felt that she had let him down. When asked about the cash declaration she said that she kept a running total of the shortages and just added this amount on to the daily figures. She also acknowledged that she had stolen the money from the Post Office and was not at present able to repay it.

As a result she has been charged with theft of £43,894.15 over a period between the 1st January 2007 and 20th August 2008.

She is summoned to appear at Coalville Magistrates Court on the 13th March 2009.

This is the summary of the case but if you wish to discuss or require any further details or any assistance please do not hesitate to contact me.

Kind regards.

Jarnail A Singh
Senior Lawyer
Criminal Law Team

GRO

Mandy Talbot
02/03/2009 15:59

To: Paul X Williams/e/POSTOFFICE GRO
cc: Tahira Rasool/e/POSTOFFICE GRO
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Paul

Can you assist Tahira with the background to this dispute if you know it.

Regards

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

Postline: GRO Phone: GRO Fax: GRO Mobile: GRO
John Breeden To: Tahira Rasool/e/POSTOFFICE GRO
02/03/2009 14:38 ECT GRO
cc: Paul X Williams/e/POSTOFFICE GRO, Sarah
Howard/e/POSTOFFICE GRO
Subject: Re: URGENT Advice needed - Flag Case FCT728 - Michael and
Susan Rudkin (Ibstock PO, 2232170)

Tahira,

How much information do you want from the Contract Team in respect of the conduct case involving Mr Rudkin as background as our work has been completed with the reinstatement of Mr Rudkin and it is the Security Team, possibly Dave Pardoe or Ged Harbinson, who will be moving the criminal case forward.

Please can you let Paul Williams and myself know as Paul dealt with the conduct case and will be able to provide the background detail.

Regards

John

John Breeden
National Contract Manager North
Post Office Ltd - Network Support
2nd Floor, The Markets Crown Office, 6/16 New York Street, Leeds LS2 7DZ

GRO
john.breeden GRO

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Paul Hemley
02/03/2009 14:57

To: Tahira Rasool/e/POSTOFFICE GRO
cc: Gregg Hutchinson/e/POSTOFFICE GRO, Paul X
Williams/e/POSTOFFICE GRO
Subject: Re: Fw: URGENT Advice needed - Flag Case FCT728 - Michael
and Susan Rudkin (Ibstock PO, 2232170)

Hi Tahira,

re your request for background info on this case...

unfortunately I played no role in the audit, suspension and subsequent reinstalling of Michael Rudkin as Postmaster of Ibstock. My role is predominantly sales and service management and disciplinary issues such as these are handled by the Contract Advisor team. In the case of Ibstock - Paul Williams.

If you need general info on the postmaster, branch and performance I would be happy to oblige.

Regards

Paul Hemley
Business Development Manager
Commercial Agency Network
Post Office Ltd

POST
OFFICE

41 Hinckley Road, Sapcote, LEICESTER, LE9 4LG

GRO

paul.hemley GRO

Post Office HR Help

THANK BEFORE YOU
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Mandy Talbot
02/03/2009 14:35

To: Rob G Wilson/e/POSTOFFICE GRO, Juliet
McFarlane/e/POSTOFFICE GRO
cc: Tahira Rasool/e/POSTOFFICE GRO, Paul
Hemley/e/POSTOFFICE GRO
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

I understand that the letter became detached when I sent it on to you for which I apologise.
Regards



FCT 728-08 Rudkin Michael.pdf
Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street

Forwarded by Tahira Rasool/e/POSTOFFICE on 03/03/2009 09:30

Rob G Wilson
02/03/2009 14:27

To: Mandy Talbot/e/POSTOFFICE GRO, Jarnail A
Singh/e/POSTOFFICE GRO
cc: Rebekah Mantle/e/POSTOFFICE GRO, Tahira
Rasool/e/POSTOFFICE GRO, Paul
Hemley/e/POSTOFFICE GRO, Juliet
McFarlane/e/POSTOFFICE GRO
Subject: Re: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Jarnail,
I understand that this is one of your cases. Can you help Tahira out as requested below.

Thanks.

Rob Wilson

Head of Criminal Law

GRO

Mandy Talbot

Mandy Talbot
02/03/2009 14:05

To: Rob G Wilson/e/POSTOFFICE GRO Juliet
McFarlane/e/POSTOFFICE GRO
cc: Rebekah Mantle/e/POSTOFFICE GRO Tahira
Rasool/e/POSTOFFICE GRO Paul
Hemley/e/POSTOFFICE GRO
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Rob/ Juliet

As this is a criminal prosecution you will be better placed to help Tahira than us. I would imagine that the content of the letter could be used by her a mitigation but assume that it will not impact on the decision to continue with the prosecution.

Tahira

On people finder Paul Hemley is the BDM so maybe he can fill in the back ground detail for you.
Regards

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

Postline: 5460 2145, GRO

External Email: mandy.talbot GRO

— Forwarded by Mandy Talbot/e/POSTOFFICE on 02/03/2009 13:57 —

ECT
Sent by: Tahira Rasool
02/03/2009 13:22

To: Rebekah Mantle/e/POSTOFFICE GRO John
Breedon/e/POSTOFFICE GRO
cc: Mandy Talbot/e/POSTOFFICE GRO Sarah
Howard/e/POSTOFFICE GRO Gregg
Hutchinson/e/POSTOFFICE GRO
Subject: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (Ibstock PO, 2232170)

Hello All

Firstly, apologies for sending a group email. We have received the attached letter addressed to Alan Cook who has indicated that he would like to respond personally.
Briefly, it appears that the husband has been reinstated following a suspension, and losses of £44,000. It appears that the wife was actually responsible for the loss without any knowledge of Mr Rudkin.

As you will see from the letter, Mrs Rudkin's first hearing before the magistrate is on Friday 13 March. Mr Rudkin has detailed a very personal plea to Alan Cook for assistance in the matter.

Would it be possible to advise me of the background to this case and an update on the current situation so that I may draft a response for Alan's signature.

Please do not hesitate to call me if you have any questions.

Many Thanks

Tahira Rasool
Executive Correspondence Team Leader



Post Office Limited

5th Floor, 80 Old Street, LONDON, EC1V 9NN
GRO

N/A

tahira.rasool GRO

GRO

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>>>> FCT 728-08 Rudkin Michael.pdf attachment was removed from this email <<<<



Tahira Rasool
02/03/2009 14:21

To: Paul Hemley/e/POSTOFFICE(GRO)
cc:
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (lbstock PO, 2232170)

Hello Paul

As per the email trail below, would you be able to let me have some background to this case for my understanding.

Many Thanks

Tahira Rasool
Executive Correspondence Team Leader



Post Office Limited

5th Floor, 80 Old Street, LONDON, EC1V 9NN
GRO

N/A
tahira.rasool(GRO)
GRO

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Mandy Talbot
02/03/2009 14:05

To: Rob G Wilson/e/POSTOFFICE(GRO), Juliet McFarlane/e/POSTOFFICE(GRO)
cc: Rebekah Mantle/e/POSTOFFICE(GRO) Tahira Rasool/e/POSTOFFICE(GRO), Paul Hemley/e/POSTOFFICE(GRO)
Subject: Fw: URGENT Advice needed - Flag Case FCT728 - Michael and Susan Rudkin (lbstock PO, 2232170)

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Company Secretary's Office
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148 Old Street
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McFarlane/e/POSTOFFICE(GRO)
cc: Rebekah Mantle/e/POSTOFFICE(GRO) Tahira
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Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

GRO

External Email: mandy.talbot(GRO)

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To: Rebekah Mantle/e/POSTOFFICE(GRO) John
Breedon/e/POSTOFFICE(GRO)
cc: Mandy Talbot/e/POSTOFFICE(GRO) Sarah
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02/03/2009 13:22

To: Rebekah Mantle/e/POSTOFFICE(GRO) John
Breeden/e/POSTOFFICE(GRO)
cc: Mandy Talbot/e/POSTOFFICE(GRO) Sarah
Howard/e/POSTOFFICE(GRO) Gregg
Hutchinson/e/POSTOFFICE(GRO)
Subject: URGENT Advice needed - Flag Case FCT728 - Michael and Susan
Rudkin (Ibstock PO, 2232170)

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FCT 728-08 Rudkin Michael.pdf

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Tahira Rasool
Executive Correspondence Team Leader

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