



Warwick Tatford

GRO

GRO

02/02/2010 22:31

To: <jarnail.a.singh@GRO>  
<john.longman@GRO>

CC:

Subject: FW: Mrs Nixon

Dear Jarnail and John,

The first attachment to Mandy Talbot's email is the only paperwork that she has been able to retrieve re Eleanor Nixon.

I think the 3 documents in the first attachment should be disclosed, pursuant to the Defence "Nixon request", with the explanation that it is the only documentation that can be located which appears to be linked to Mrs Nixon.

The deficiency in the documents is a small fraction of the £20,000 referred to in Mrs Nixon's statement. I wonder whether Mrs Nixon is exaggerating. Please could John make some further enquiries with the relevant contract managers. I imagine they may say that they would have remembered a £20,000 loss which turned out simply to be a keying error.

Warwick

> Subject: Mrs Nixon  
> To: warwicktatford@GRO  
> CC: phil.taylor@GRO  
> From: mandy.talbot@GRO  
> Date: Tue, 19 Jan 2010 16:14:46 +0000  
>  
> Warwick  
>  
> I have made enquiries of our Chairman's Office team which deals with high  
> profile correspondence and they know nothing of Mrs Nixon or Dixon of  
> Highcliffe.  
>  
> The contract managers for the relevant branch can recall nothing according  
> to Nigel the current manager.  
>  
> The only material which can be located and which is attached was generated  
> by the person who was presumably her husband.  
>  
> Regards  
>  
> Mandy Talbot  
> Dispute Resolution  
> Company Secretary's Office  
> Royal Mail Legal Services  
>  
> 100 Victoria Embankment  
> London  
> EC4Y 0HQ  
>  
> Postline: GRO, STD Phone: GRO Fax: GRO Mobile:  
> GRO  
> External Email: GRO  
>  
>  
>

> Lin  
>  
> Jon Longman, Investigation Manager, spoke to me about the statement made by  
> Mrs Nixon on 7 Jan as this was being used by someone who was being  
> prosecuted in connection with an issue at West Byfleet branch.  
> I had no recollection of any Horizon problems at Highcliffe and the only  
> info I could find is what Craig has already sent from the EFC.  
> Anyway I don't see that her statement proves there is anything wrong with  
> Horizon as she has admitted that the wrong keys were pressed!  
>  
> Sorry I can't be of any further help.  
>  
>  
>  
>  
> Regards  
>  
>  
>  
\_\_\_\_\_  
>  
> Nigel Allen  
>  
> Contracts Advisor - South West England  
>  
> Post Office Ltd – Network Support  
>  
> NSA Maidstone, Royal Mail Building, 1st Floor Admin Block, 98 Sandling  
> Road, Maidstone, Kent. ME14 1AA  
>  
>  
>  
>  
> ( Mobex:   
>  
> È   
>  
> : nigel.allen   
>  
>  
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>  
> Lin Norbury  
> To: Craig Thompson/e/POSTOFFICE[GRO]  
> 19/01/2010 11:31 cc: Mandy Talbot/e/POSTOFFICE[GRO] Nigel  
Allen/e/POSTOFFICE[GRO]  
> Michele Graves/e/POSTOFFICE[GRO]  
> Subject: Re: Fw: Eleanor Grace Muriel Nixon former postmistress of Highcliffe in  
Dorset  
> (Document link: Nigel Allen)  
>  
>  
>  
>  
> Craig  
> Thanks - yes, now I've checked back, the statement clearly states Nixon but  
> I went by the e-mail title (which I have now corrected) which stated Dixon!  
>  
> Michele  
> Does this change anything from your perspective - do you search cases by  
> name?  
>  
> Lin  
>  
> National Contract Manager  
> Network Support  
> Post Office Ltd  
>  
> Mobex: [GRO] Mobile: [GRO]  
> External Email: lin.norbury [GRO]  
>  
>  
>  
> Craig Thompson  
> To: Lin Norbury/e/POSTOFFICE[GRO]  
> 19/01/2010 11:13 cc: Mandy Talbot/e/POSTOFFICE[GRO] Nigel  
Allen/e/POSTOFFICE[GRO]  
> Subject: Re: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in  
Dorset  
> (Document link: Lin Norbury)  
>  
>  
>  
>  
> Hi Lin,  
>  
> There appears to be an error with the spelling/pronunciation of the  
> surname being referred to, and is in fact NIXON not DIXON.  
>  
> Having done an online search at Iron Mountain, (for both Nixon and Dixon),  
> I can confirm that we have no records being held at Iron Mountain for  
> either Mr Maurice or Mrs Eleanor Nixon/Dixon.  
>  
> There isn't a great deal within the branch file here in Leeds for Mr Nixon,  
> (which should have gone away to IM for archiving when he left), other than  
> a few recruitment papers when he first started. I can find nothing in the

> name of Mrs Eleanor Nixon's name.  
>  
> There are though, these papers regarding debt/loss and don't know if they  
> help you or not?  
>  
>  
> (See attached file: Highcliffe 195508.pdf)  
>  
> Craig  
>  
> Craig Thompson  
> Network Support Admin Team Leader  
> Post Office Ltd  
> The Markets  
> 2nd Floor  
> 6-16 New York Street  
> LEEDS  
> LS2 7DZ  
>  
> Mobex: [GRO] / [GRO]  
> Mobile: [GRO]  
> External Email: [GRO]  
>  
>  
>  
> Lin Norbury  
> To: Craig Thompson/e/POSTOFFICE [GRO]  
> 18/01/2010 19:55 cc: Mandy Talbot/e/POSTOFFICE [GRO] Nigel  
Allen/e/POSTOFFICE [GRO]  
> Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset  
>  
>  
>  
>  
> Hi Craig  
> Reference above / below.  
>  
> Can you arrange to see what if anything we have in the basement in respect  
> of Mrs Dixon and Highcliffe and if there is a file at Iron Mountain,  
> arrange for it's retrieval.  
>  
> Thanks  
> Lin  
>  
> National Contract Manager  
> Network Support  
> Post Office Ltd  
>  
> Mobex: [GRO] Mobile: [GRO]  
> External Email: lin.norbury [GRO]  
> ----- Forwarded by Lin Norbury/e/POSTOFFICE on 18/01/2010 19:50 -----  
>  
> Mandy Talbot  
> To: Lin Norbury/e/POSTOFFICE [GRO]  
> 18/01/2010 09:57 cc:  
> Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset  
>  
>

>  
>  
> Lin  
>  
> You are probably aware that there is a challenge to the Horizon system  
> again from the prosecution side of the business. The defence in a case  
> which our criminal team is prosecuting are facing a challenge that Horizon  
> is not fit for purpose. They have come up with a list of the usual suspects  
> in terms of ex postmasters who all have the opinion that Horizon is not fit  
> for purpose etc. One has supplied a statement and she is a person I have  
> not heard of before. I have checked with the Chairman's Office and they  
> have not heard of her. Please can you ask the relevant contract managers  
> to supply me with copies of any documents, correspondence which they have  
> in which she disputes the validity of the system. According to the  
> statement attached she ran at least two different branches Highcliffe in  
> Dorset.  
>  
>  
>  
>  
> Mandy Talbot  
> Dispute Resolution  
> Company Secretary's Office  
> Royal Mail Legal Services  
>  
> 100 Victoria Embankment  
> London  
> EC4Y 0HQ  
>  
> Postline: , STD Phone:  Fax:  Mobile:  
>   
> External Email:   
> ----- Forwarded by Mandy Talbot/e/POSTOFFICE on 18/01/2010 09:47 -----  
>  
> Michele Graves  
> To: Mandy Talbot/e/POSTOFFICE   
> 08/01/2010 11:03 cc:  
> Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset  
>  
>  
>  
>  
> Hi Mandy  
>  
> See below - I have nothing in my team on file re this case.  
>  
> Rgds  
>  
>  
>  
> Michele Graves (Embedded  
> Executive Correspondence Manager image moved  
> Executive Correspondence Team to file:  
> Post Office Limited plc32123.gif)  
>  
>  
>  
> (Embedded Image moved to file:

> pic09417.gif)1st Floor, Bunhill Row  
> Wing, 148 Old Street, LONDON, EC1V  
> 9HQ  
>  
> (Embedded image moved to file:  
> pic05166.gif)phone number [GRO]  
> [GRO] Postline: [GRO]  
> (Embedded image moved to file:  
> pic21373.gif)mobile number [GRO]  
> [GRO]  
> (Embedded image moved to file:  
> pic29894.gif)  
> [GRO]  
> (Embedded image moved to file:  
> pic07228.gif)fax [GRO]  
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> (Embedded image moved to file:  
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> ----- Forwarded by Michele Graves/e/POSTOFFICE on 08/01/2010 11:03 -----  
>  
> Simon V Smith  
> To: Tahira Rasool/e/POSTOFFICE [GRO], Michele  
> Graves/e/POSTOFFICE [GRO]  
> 08/01/2010 10:05 cc:  
> Subject: Re: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in  
> Dorset  
> (Document link: Michele Graves)  
>  
>  
>  
>  
> Michele, Tahira  
>  
> With the help of both Andy & Ivan we have gone through all the non recorded  
> correspondence in both rooms & we didn't find any correspondence relating  
> to either Eleanor Dixon former postmistress or Highcliffe Post Office in  
> Dorset. I have also checked the EFC & the logs for this year & last year

> and again found no entries.  
>  
> Rgds, Simon  
>  
>  
>  
> Simon Smith (Embedded  
> Executive Correspondence Team image moved  
> Team Network Directorate to file:  
> Post Office Limited pic18728.gif)  
>  
>  
>  
> (Embedded image moved to file:  
> pic09136.gif)Watford Mail Centre,  
> Ascot Road, WATFORD, WD18 8AA  
>  
> (Embedded image moved to file:  
> pic30722.gif) [GRO] Postline:  
> [GRO]  
> (Embedded image moved to file:  
> pic13179.gif)N/A  
> (Embedded image moved to file:  
> pic27445.gif)  
> simon.v.smith [GRO]  
> (Embedded image moved to file:  
> pic02885.gif) [GRO] (fax)  
> (Embedded image moved to file:  
> pic01097.gif) [GRO]  
>  
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> (Embedded image moved to file:  
> pic16596.gif)  
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>  
> Tahira Rasool  
> To: Simon V Smith/e/POSTOFFICE [GRO]  
> 07/01/2010 12:02 cc:  
> Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset  
>

>  
>  
>  
> Simon  
>  
> This is the email I was referring to this morning, and I think Michele has  
> also spoken to you about it.  
>  
> T  
>  
> ----- Forwarded by Tahira Rasool/e/POSTOFFICE on 07/01/2010 12:01 -----  
>  
> Mandy Talbot  
> To: Michele Graves/e/POSTOFFICE [GRO]  
> 06/01/2010 17:11 cc: Rebekah Mantle/e/POSTOFFICE [GRO]  
> Subject: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset  
>  
>  
>  
> Dear Michele  
>  
> As you know the business is prosecuting a former postmistress who is  
> adducing all sorts of statements and comments from former postmasters in  
> support of the contention that Horizon is the cause of all evil and that  
> they were perfect postmasters.  
>  
> I attach a statement from Dixon along those lines. Please can you locate  
> any material which POL may still have on this lady so we can assist the  
> barrister who is prosecuting this case on our behalf.  
>  
> On an allied matter I have been advised of an accountant who claims to have  
> been engaged by a shop keepers alliance to act for beleaguered postmasters.  
> As such this issue is going to raise its profile on the civil side of the  
> law again. Can you recommend who should be advised of this matter within  
> POL. I was minded to advise Lynn Hobbs, Mike Granville, Lin Norbury. Alwen  
> Lyons- can you suggest who else should be advised.  
>  
>  
> Mandy Talbot  
> Dispute Resolution  
> Company Secretary's Office  
> Royal Mail Legal Services  
>  
> 100 Victoria Embankment  
> London  
> EC4Y 0HQ  
>  
> Postline: [GRO], STD Phone: [GRO], Fax: [GRO] Mobile:  
> [GRO]  
> External Email: [GRO]  
> ----- Forwarded by Mandy Talbot/e/POSTOFFICE on 06/01/2010 17:01 -----  
>  
> Warwick Tatford  
> <[GRO]> To: <mandy.talbot [GRO]>  
> [GRO] cc:  
> Subject: FW: 143  
> 05/01/2010 12:45



>  
>  
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>  
> Dear Mandy,  
>  
> Please find Nixon statement attached to the email below.  
>  
> Many thanks,  
>  
> Warwick  
>  
> From: Fiona.Butler[GRO]  
> To: warwicktatford[GRO]  
> Date: Mon, 4 Jan 2010 12:34:04 +0000  
> Subject: 143  
>  
> As per telephone conversation with Issy Hogg, please find enclosed Section  
> 9 statement.  
>  
>  
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> >>>> 143.rtf attachment was removed from this email <<<<  
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> >>>> Highcliffe 195508.pdf attachment was removed from this email <<<<  
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> >>>> 143.rtf attachment was removed from this email <<<<  
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> 0HQ  
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