

Thomas Penny



**From:** Thomas Penny  
**Sent:** 17 December 2009 10:34  
**To:** 'jane.m.owen@' GRO  
**Subject:** RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

**Attachments:** 9c15.misra - 2nd interim technical expert's report 19.11.09.doc



9c15.misra - 2nd  
interim techn...

Hi Jane

I hope all is well with you.

Our expert, Gareth Jenkins, has made comments on the 2nd Interim Technical expert's report, which I attach for review by Prosecution Counsel. Please note that where POL is required to respond he has stated so in the text. We agreed that in the New Year we would discuss how this would be presented.

As for Question 3 of your note dated 2 December, the simple answer is that the system will behave very differently in that all the data will be held in a central database and the UI will be very different. However the basic principles for accounting will be the same, though much of the detail in terms of error handling etc will change. If more detail is required then that really requires a full discussion on how HNG-X works and will get very lengthy and involved.

Andy has responded to Jon Longman's note of 16 November. That leaves questions 1 and 2 of your note dated 2 December outstanding and Andy is waiting for a response from Jon Longman before he can proceed.

I believe all questions are covered - do you agree?

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks  
G12 8SN

**GRO**

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-----Original Message-----

**From:** jane.m.owen@ GRO  
**Sent:** 01 December 2009 16:05  
**To:** Thomas Penny  
**Subject:** RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Hi Penny

Spoken to the investigator and he has asked is there any chance of us having the information by Christmas?  
I've said that I will let him know in due course.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

<jane.m.owen@  
of Seema Misra - POLtd0708/0249 - Trial 15th  
01/12/2009 15:15

"Thomas Penny"  
GRO

GRO

To:

cc:

Subject: RE: West Byfleet PO - Case

March 2009 Guildford Crown Court

Thanks, Jane.

Do you know what the return/court requirements are for this case, please?

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN

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-----Original Message-----

From: jane.m.owen@ [GRO]

Sent: 01 December 2009 14:46

To: Thomas Penny

Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 -  
Trial 15th March 2009 Guildford Crown Court

Penny

This is the email and attachments that we chatted about.

Please let me know if you need anything else from me and if this kind of  
request needs to be raised in a more official way.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

**GRO**

----- Forwarded by Jane M Owen [GRO] on 01/12/2009 14:40 -----

John Longman

Owen [GRO]

26/11/2009 12:25

Andy.Dunks [GRO]

To: Jane M

cc:

- Case of Seema Misra - POLtd0708/0249 - Trial 15th March  
Court  
Subject: West Byfleet PO  
2009 Guildford Crown

Jane

I attach a report from the defence expert where he has highlighted a number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problems with Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of Fujitsu would have to produce the witness statement.

(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc) (See attached file: misra - electronic Funds Transfer PCI sched.doc)

In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.

- 1) Please provide details of any business testing carried out by the Post Office on the system before it went live.
- 2) Please provide the service logs for the system at West Byfleet PO for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.
- 3) Please confirm when and why the hardware in the system at West Byfleet PO has been changed.
- 4) By whom have these changes been made.
- 5) When new hardware was installed at West Byfleet was it brand new or reconditioned
- 6) If it is the latter please confirm the identity of the PO from which the reconditioned hardware came and why the hardware has been removed from that PO.

(Embedded image moved to file: pic28491.jpg)

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