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**From:** Thomas Penny [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]  
**Sent:** Thur 17/12/2009 10:44:53 AM (UTC)  
**To:** Jenkins Gareth GI [REDACTED] **GRO**  
**Subject:** | RE: Misra - West Byfleet PO

Thank you, Gareth, you really are a star!

Your response to the technical report and comments regarding Question 3 have been channelled back to POL. I have said that we will discuss in the New Year how we should present your input.

Thank you for your best wishes - you have a peaceful and pleasant break, also and yes, see you in the New Year!

Penny Thomas  
Security Analyst, Customer Services  
Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN

**GRO**

Web: <http://uk.fujitsu.com>

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-----Original Message-----

From: Jenkins Gareth GI  
Sent: 17 December 2009 09:44  
To: Thomas Penny  
Subject: RE: Misra - West Byfleet PO

Penny,

I attach the Expert Witness statement with my comments. Hope this is OK.

As for Question 3, the simple answer is that the system will behave very differently in that all the data will be held in a central database and the UI will be very different. However the basic principles for accounting will be the same, though much of the detail in terms of error handling etc will change. If more detail is required then that really requires a full discussion on how HNG-X works and will get very lengthy and involved.

If the attached looks OK, then that's it I hope.

Best wishes for Christmas and the New Year. See you in 2010!

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Applications Architect  
Royal Mail Group Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel:

**GRO**

(Note new external number -

old number will not work after 31/12/2009)

**GRO**

P Please consider the environment - do you really need to print this email?

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-----Original Message-----

From: Thomas Penny  
Sent: 07 December 2009 12:42  
To: Jenkins Gareth GI  
Subject: FW: Misra - West Byfleet PO

Hi Gareth

I hope all is well with you.

We have some more questions from defence for west Byfleet - Could you please take a look at question 3) below, as well? Questions 1) and 2) will be addressed by engineering.

Penny

-----Original Message-----

From: jane.m.owen@**GRO**  
Sent: 02 December 2009 12:59  
To: Thomas Penny  
Subject: Fw: Misra - West Byfleet PO

Penny

The investigator in this case has asked for some further information from  
Fujitsu

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

(Embedded image moved to file:  
pic29972.gif)Royal Mail, Clippers  
House, 3rd Floor, Clippers Quay,  
Salford. M50 3NW

----- Forwarded by Jane M Owen/e/POSTOFFICE on 02/12/2009 12:56 -----

John Longman  
To: Jane M Owen/e/POSTOFFICE (GRO)  
02/12/2009 11:34 cc:  
Subject: Misra - West Byfleet PO

Jane

The defence have requested some further questions which I think only Fujitsu can answer. Could you forward them and ask for a response.

- 1) In light of the above, the statement by Fujitsu that the calls to the helpline were of a routine nature is not accepted. Please provide a copy of the log of all calls made to the helpline by West Byfleet Post Office for a period from 6 months prior to the Defendant becoming sub-post until the present day. (Date range required - 1st Jan 2005 to 30th November 2009)
- 2) In the Defence Expert's interim report reference was made to the need to have sight of service logs for West Byfleet. Comment has been made as to the huge cost involved in pursuing this exercise. Please provide details as to the work involved in this action and why the cost is so high. Depending on the answer provided to this request and others contained in this document, a decision will then be taken by the defence as to whether this action needs to be pursued. (Date range of Transaction Logs requested 1st Jan 2005 to 30th November 2009. How much would it cost to produce transaction logs for this period).
- 3) In light of the Post Office's stated intention to commence rolling out the new computerised accounting system from January 2010, please confirm what steps are being taken to preserve the end to end architecture of the Horizon system in general and, in particular, to West Byfleet Post Office.

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