

Thomas Penny



**From:** john.longman [REDACTED] **GRO**  
**Sent:** 01 March 2010 08:53  
**To:** Thomas Penny  
**Cc:** mark.dinsdale [REDACTED] **GRO** jarnail.a.singh [REDACTED] **GRO**  
**Subject:** RE: West Byfleet - 126023

**Attachments:** pic27027.jpg; pic13361.gif; pic00952.gif; pic08496.gif; pic05646.gif; pic15183.gif; pic15597.gif; pic11554.gif; pic25032.gif; pic18102.gif

pic27027.jpg (73 KB) pic13361.gif (2 KB) pic00952.gif (1 KB) pic08496.gif (1 KB) pic05646.gif (1 KB) pic15183.gif (1 KB) pic15597.gif (1 KB)  
 pic11554.gif (1 KB) pic25032.gif (3 KB) pic18102.gif (22 KB)

Hi Penny

The legal advice is that logs should be analysed for the whole of the false accounting period. I have been informed that this is from December 06 to December 07.

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| "Thomas Penny"  
| [REDACTED] **GRO**  
| [REDACTED] **GRO**  
| 26/02/2010 17:10  
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|  
| To: <mark.dinsdale [REDACTED] **GRO** >  
|  
| cc: <maureen.moors [REDACTED] **GRO** >, <jane.m.ower [REDACTED] **GRO** >  
<john.longman [REDACTED] **GRO** >  
<david.x.gray [REDACTED] **GRO** >  
|  
| Subject: RE: West Byfleet - 126023  
|  
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Mark/Jon

Of course, I'll help all I can.

Are you sure you need 12 months, Jon? It's not just the retrieving, it's the analysis that will take the time (by Gareth) and frankly, I don't think we will be able to achieve this in the time left.

Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks RG12 8SN

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From: mark.dinsdale [mailto: [REDACTED] GRO ]  
[REDACTED]  
Sent: 26 February 2010 16:51  
To: Thomas Penny  
Cc: maureen.moors [REDACTED] GRO ; jane.m.owen [REDACTED] GRO  
Subject: Fw: West Byfleet - 126023  
Importance: High

Penny, we need a massive favour that I'm sure will cost us quite a few cream cakes.

Is there anything you can do to pull out the stops to provide what Jon is looking for within the timescales. Maureen will provide the necessary paper work on Monday.

Thank you for considering this.

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>  
Mark Dinsdale  
Security Programme Manager  
Security Team, Post Office Ltd  
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> (Embedded image moved to file: pic13361.gif)  
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>  
> (Embedded image moved to file: pic00952.gif) Post Office Ltd, Security Team, Royal  
Mail, 3rd Floor, Clippers House, Clippers Quay, Salford, M50 3NW  
>  
>  
>  
> (Embedded image moved to file: pic08496.gif) { GRO  
> (preferred contact method) GRO  
> (Embedded image moved to file: pic05646.gif) GRO  
> (Embedded image moved to file: pic15183.gif) GRO

(Embedded image moved to file: pic15597.gif)  
(Embedded image moved to file: pic11554.gif) Post Office HR Help

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----- Forwarded by Mark Dinsdale/e/POSTOFFICE on 26/02/2010 16:48 -----

John Longman

To: Mark  
Dinsdale/e/POSTOFFICE [REDACTED] GRO  
26/02/2010 16:38 cc: Jarnail A  
Singh/e/POSTOFFICE [REDACTED] GRO  
Subject: West Byfleet - 126023.

Mark

Jarnail has just telephoned me and asked me to get transaction log data for the above PO from 1st December 2006 to 31st December 2007. The logs need to be ordered through our current process and then given to Gareth Jenkins at Fujitsu to analyse and confirm by witness statement whether there are any errors within the Horizon system for the transaction log period.

Jarnail would like the statement by Friday 5th March 2010.

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