

Marilyn Benjamin

From: Issy Hogg [REDACTED] **GRO**]
Sent: 22 July 2010 07:30
To: Jarnail A Singh
Subject: Misra
Attachments: C.htm
Jarnail,

As a result of the meeting that took place between Charles McLachlan and Gareth Jenkins as directed by the judge, we now need to have:-

- access to the system in the Midlands where it appears there are live, reproducible errors.
- access to the operations at Chesterfield to understand how reconciliation and transaction corrections are dealt with.
- access to the system change requests, known error log and new release documentation to understand what problems have had to be fixed.

Please can you contact me with regard to these issues. Please can you respond via hannah.ivoory [REDACTED] **GRO**]

[REDACTED] **GRO** [REDACTED] **GRO** as I will be on holiday from lunchtime today until 16th August. Hannah will ensure all your emails are responded to.

Regards,

Issy

Issy Hogg

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(See attached file: C.htm)