
From: Jenkins Gareth GI
Sent: Tue 27/07/2010 12:05:00 PM (UTC)
To: Thomas Penny [REDACTED] GRO
Subject: | RE: REGINA v SEEMA MISRA - GUILDFORD CROWN COURT - TRIAL

Penny,

I've not heard anything yet from Charles.

However I'll try and explain my view as to these requests.

1. Access to system in Midlands: This was not something we discussed in detail. It would appear that Charles is aware of a Post Office which is having issues similar to those which have resulted in prosecution, but that there are currently no prosecutions in place. He would like to monitor exactly what happens in this branch (probably with a video camera) and compare that with the system logs (hoping to find a mismatch!). However the Postmaster is covered by confidentiality agreements, which mean that this cannot be done without permission of POL. I assume that this is a request to be able to do this. I'm also assuming that help would be required from Fujitsu in retrieving logs from the system to compare with the video. NB this probably needs to be done quickly before migrating to HNG-X. Charles's first report refers to such a branch I believe. I've no idea where this postmaster would stand in respect of any problems that they have had but which are not yet visible to POL, or in respect of what they have already said to Charles. (But that's their problem and not ours!)
2. Access to Chesterfield: Charles is still of the opinion that understanding how P&BA operate and in particular how they identify errors and process them as Transaction Corrections may help his case. I've pointed out that anything in this area that could affect the accounts is already visible to him in the Horizon logs and so I don't see that this is likely to be of help to him. However he would still like to pursue this line of exploration.
3. System Change Requests: This is what I mentioned last week. Basically he was asking to look at all system faults so as to see how he could blame things on those. I suggested that as we kept all testing and Live faults in the same system and that there were around 200,000 of them, then this wasn't going to get him far. He then suggested looking at system changes and would like to see all changes that have happened to the system. Again, I don't think this will help and I don't know how practical it is for RM to provide that. I think all we can do is ask the question.

My view is that Charles is "fishing" and I don't personally support any of these requests. However they seem harmless – other than wasting a lot of people's time – and hence money.

Does that cover things? I'm in a meeting 2:30 to 4pm today, but could pop up either before or after it.

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Applications Architect
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FUJITSU

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From: Thomas Penny
Sent: 27 July 2010 11:34
To: Jenkins Gareth GI
Subject: FW: REGINA v SEEMA MISRA - GUILDFORD CROWN COURT - TRIAL

Gareth

Please see email string. Do you have any time today?

Penny

Penny Thomas
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From: John Longman
Sent: 27 July 2010 11:25
To: Thomas Penny
Subject: FW: REGINA v SEEMA MISRA - GUILDFORD CROWN COURT - TRIAL

Penny

As discussed.

Could you ask Gareth to explain in more detail as to how the three points raised by Izzy Hogg below came about. I would specifically like to know more details of the system in the midlands that is referred to in her first point.

Regards

Jon Longman

From: Marilyn Benjamin **On Behalf Of** Jarnail A Singh
Sent: 27 July 2010 10:42
To: John Longman; Warwick Tatford
Subject: REGINA v SEEMA MISRA - GUILDFORD CROWN COURT - TRIAL

I enclose a copy of an E-Mail received from Issy Hogg, the Defence Solicitors of the 22nd July 2010, the content of which is self explanatory. Could you please be kind enough to let me have your urgent instructions as to the access and information she is requesting in respect of the system in the Midlands and the operation at Chesterfield and the error logs. I will contact Gareth Jenkins to find out what transpired at the meeting with Charles McLachlan.

I await to hear from you.

Jarnail Singh
Senior Lawyer
Criminal Law Division

Tel No. GRO

From: Issy Hogg GRO
Sent: 22 July 2010 07:30
To: Jarnail A Singh
Subject: Misra

Jarnail,

As a result of the meeting that took place between Charles McLachlan and Gareth Jenkins as directed by the judge, we now need to have:-
- access to the system in the Midlands where it appears there are live, reproducible errors.
- access to the operations at Chesterfield to understand how reconciliation and transaction corrections are dealt with.
- access to the system change requests, known error log and new release documentation to understand what problems have had to be fixed.

Please can you contact me with regard to these issues. Please can you respond via hannah.ivoryGRO
GRO :hannah.ivoryGRO
GRO GRO Hannah will ensure all your emails are responded to.

Regards,

Issy

Issy Hogg

Coomber Rich Solicitors
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(See attached file: C.htm)

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