

Thomas Penny

From: Jane M Owen [GRO]
Sent: 02 November 2011 11:28
To: Thomas Penny
Cc: John Longman
Subject: RE: Horizon Integrity Cases
Attachments: image002.jpg

Penny

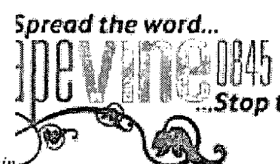
Please see email below. Although the cost of the retrieval is yet to be agreed by the legal team is it possible at this stage to retain the data which would otherwise fall outside the 7 year retrieval period?

I will ring you shortly if you are available?

Regards

Jane

Jane Owen
Security Manager
Crime Risk
Post Office Ltd



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Jane,

Can we ask Penny Thomas to immediately retain all Fujitsu data (*Transaction Logs, Event Logs and Fujitsu Help Desk Records*) for the four offices listed below. I understand from previous e-mails that Fujitsu only retain data for a rolling 7 year period and some of this information is already lost, however Legal Advice is that we must secure as much of this data in case it is needed.

Regards
Jon Longman
Security Advisor

Address: Post Office® Ltd Security, 2nd Floor Banner Wing, 148 Old Street, London, EC1V 9HQ.

Office: [GRO], **Fax:** [GRO]
Mobile: [GRO]

Security Team E-mail: [GRO]

Grapevine website: www.grapevine.co.uk

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02/11/2011

From: Thomas Penny [GRO]
Sent: 06 October 2011 09:26
To: Jane M Owen
Subject: FW: Horizon Integrity Cases

Jane

Please find attached RFI Estimate for *Horizon Integrity Cases*, as requested.

I have used the current encryption passphrase to protect the content; could you please confirm receipt.

Kind regards
Penny

Penny Thomas
Security Analyst
Customer Services, Post Office Account

Fujitsu Services
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [GRO]
Mob: [GRO]
Fax: [GRO]
E-Mail: [GRO]
Web: <http://uk.fujitsu.com>

Fujitsu Services Limited, Registered in England no 96056, Registered Office 22, Baker Street, London W1U 3BW

From: John Longman [GRO]
Sent: 05 October 2011 08:14
To: Thomas Penny
Subject: RE: Horizon Integrity Cases

Penny

The Branch Code for Hockley is 196432 and Splott Road is 251611.

Could you please also include in the costing the Fujitsu Helpdesk data for the same periods as the transaction log data (this is what Andy Dunks produced for the West Byfleet trial).

Regards
Jon Longman
Security Advisor



London, EC1V 9HQ.

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From: Thomas Penny [GRO]
Sent: 04 October 2011 14:39
To: John Longman; Jane M Owen
Subject: RE: Horizon Integrity Cases

Jane / John

Thank you for your note.

We are in the process of constructing a response for you; to ensure there is no error, could you please confirm the Branch Codes for both the Hockley and Splott Road outlets.

Kind regards
Penny

Penny Thomas
Security Analyst
Customer Services, Post Office Account

Fujitsu Services
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [GRO]
Mob: [GRO]
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Fujitsu Services Limited, Registered in England no 96056, Registered Office: 22, Baker Street, London W1U 3BW

From: John Longman [GRO]
Sent: 28 September 2011 14:32
To: Jane M Owen
Cc: Thomas Penny
Subject: Horizon Integrity Cases

Jane

I have just had a meeting with some of our Lawyers who are dealing with the Horizon integrity issues at Alderley Edge, Astwood Bank, Spott Road and Hockley.

The requests for information are getting very large and the feeling from the meeting is that a lot of this information is unnecessary and should be challenged. A decision was also made that we need to make the solicitors acting for the subpostmasters aware of the cost of retrieving the data from Fujitsu and get an undertaking that they are willing to meet this cost. Therefore, I would be grateful if a costing could be obtained as soon as possible from **Fujitsu for the Transaction Log data and Fujitsu error log data** for all four Post Offices for the following periods.

Alderley Edge PO
1st August 2008 to 28th February 2009

Astwood Bank PO
August 2004 to November 2008

Hockley PO
1st May 2005 to 30th November 2007

Splott Road PO
1st July 2002 to 30th October 2004

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Please could you advise Penny not to proceed with any further requests that I have made for information relating to the error logs for Alderley Edge and Astwood Bank until the costing information has been received and discussed by both legal parties.

If any of the information is no longer available because it is too dated and not now available could this please be confirmed.

Regards
Jon Longman
Security Advisor



Address: Post Office® Ltd Security, 2nd Floor Banner Wing, 148 Old Street,
London, EC1V 9HQ.

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Asst Wood (346246).

Feb 05.

Avw05

PoIA 3242W

St 12.1.12

Events & Tax data complete for Feb 05

Mar 05.

Avw05

~~PoIA 3253W~~ → 3254W.

St 28.2.12

Events & Tax data complete for March 05

Apr 05.

Avw05

PoIA 3255W

St 1.3.12.

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Astwood (346246)
Oct 04 (24.10.04)

And 04
 RoIA 3208W
 St 2.11.11

No data returned.

RoIA 3093B
 St 3.11.11 (26 Oct 04)

Nov 04.

And 04
 RoIA 3210W
 St 2.11.11

Events Inbv.
 Tan Data
 Complete

Dec 04

And 05
 RoIA 3228W
 St 22.11.11

Events & Tan data complete for Dec 04

Jan 05.

And 05
 RoIA 3238W
 St 7.1.12

Events & Tan data completed for Jan 05

Feb 05
 See over.

Spott (251611)
Oct 04 (24.10.04)

And 04
 RoIA 3209W
 2.11.11

No data returned.

RoIA 3094B
 3.11.11 (26 Oct 04)

Nov 04.

And 04
 RoIA 3211W
 2.11.11

Events Inbv
 Tan Data
 Complete

Dec 04

And 05
 RoIA 3229W
 22.11.11

copied to And 05.