

Thomas Penny



**From:** Jane M Owen  GRO  
**Sent:** 02 November 2011 11:28  
**To:** Thomas Penny  
**Cc:** John Longman  
**Subject:** RE: Horizon Integrity Cases

**Attachments:** image002.jpg

Penny

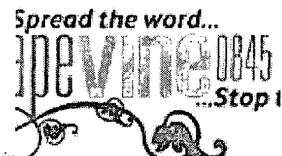
Please see email below. Although the cost of the retrieval is yet to be agreed by the legal team is it possible at this stage to retain the data which would otherwise fall outside the 7 year retrieval period?

I will ring you shortly if you are available?

Regards

Jane

Jane Owen  
Security Manager  
Crime Risk  
Post Office Ltd



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Jane,

Can we ask Penny Thomas to immediately retain all fujitsu data (*Transaction Logs, Event Logs and Fujitsu Help Desk Records*) for the four offices listed below. I understand from previous e-mails that fujitsu only retain data for a rolling 7 year period and some of this information is already lost, however Legal Advice is that we must secure as much of this data in case it is needed.

Regards  
Jon Longman  
Security Advisor

**Address:** Post Office® Ltd Security, 2<sup>nd</sup> Floor Banner Wing, 148 Old Street, London, EC1V 9HQ.

**Office:**  GRO , **Fax:**  GRO  
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**Security Team E-mail:**  GRO

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**From:** Thomas Penny [REDACTED] **GRO**  
**Sent:** 06 October 2011 09:26  
**To:** Jane M Owen  
**Subject:** FW: Horizon Integrity Cases

Jane

Please find attached RFI Estimate for *Horizon Integrity Cases*, as requested.

I have used the current encryption passphrase to protect the content; could you please confirm receipt.

Kind regards  
Penny

**Penny Thomas**  
**Security Analyst**  
**Customer Services, Post Office Account**

Fujitsu Services  
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [REDACTED]  
Mob: [REDACTED]  
Fax: [REDACTED]  
E-Mail: [REDACTED]  
Web: <http://uk.fujitsu.com>

**GRO**

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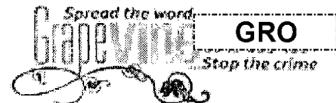
**From:** John Longman [REDACTED] **GRO**  
**Sent:** 05 October 2011 08:14  
**To:** Thomas Penny  
**Subject:** RE: Horizon Integrity Cases

Penny

The Branch Code for Hockley is 196432 and Spott Road is 251611.

Could you please also include in the costing the Fujitsu Helpdesk data for the same periods as the transaction log data (this is what Andy Dunks produced for the West Byfleet trial).

Regards  
Jon Longman  
Security Advisor



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**From:** Thomas Penny [REDACTED] **GRO**  
**Sent:** 04 October 2011 14:39  
**To:** John Longman; Jane M Owen  
**Subject:** RE: Horizon Integrity Cases

Jane / John

Thank you for your note.

We are in the process of constructing a response for you; to ensure there is no error, could you please confirm the Branch Codes for both the Hockley and Splott Road outlets.

Kind regards  
Penny

Penny Thomas  
Security Analyst  
Customer Services, Post Office Account

Fujitsu Services  
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [REDACTED]  
Mob: [REDACTED]  
Fax: [REDACTED]  
E-Mail: [REDACTED] **GRO**  
Web: <http://UK.Fujitsu.com>

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**From:** John Longman [REDACTED] **GRO**  
**Sent:** 28 September 2011 14:32  
**To:** Jane M Owen  
**Cc:** Thomas Penny  
**Subject:** Horizon Integrity Cases

Jane

I have just had a meeting with some of our Lawyers who are dealing with the Horizon integrity issues at Alderley Edge, Astwood Bank, Spott Road and Hockley.

The requests for information are getting very large and the feeling from the meeting is that a lot of this information is unnecessary and should be challenged. A decision was also made that we need to make the solicitors acting for the subpostmasters aware of the cost of retrieving the data from Fujitsu and get an undertaking that they are willing to meet this cost. Therefore, I would be grateful if a costing could be obtained as soon as possible from Fujitsu for the Transaction Log data and Fujitsu error log data for all four Post Offices for the following periods.

**Alderley Edge PO**  
1st August 2008 to 28th February 2009

**Astwood Bank PO**  
August 2004 to November 2008

**Hockley PO**  
1st May 2005 to 30th November 2007

**Splott Road PO**  
1st July 2002 to 30th October 2004

Please could you advise Penny not to proceed with any further requests that I have made for information relating to the error logs for Alderley Edge and Astwood Bank until the costing information has been received and discussed by both legal parties.

If any of the information is no longer available because it is too dated and not now available could this please be confirmed.

Regards  
Jon Longman  
Security Advisor



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Aspwood (346246).

Feb 05

Avwos

Point 3242W

St 12.1.12

Events & Tmr data complete for Feb 05

Mar 05

Avwos

~~Point 3231W~~ → 3284W

St 28.2.12

Events & Tmr data complete for March 05

Apr 05

Avwos

Point 3255W

St 1.3.12.

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Astwood (346246)  
Oct04 (24.10.04)

Splott (251611)  
Oct04 (24.10.04)

Andos4  
 PoIA 3208W  
 St 2.11.11

Andos4  
 PoIA 3209W.  
 2.11.11

No data return.

PoIA 3093B.  
 St 3.11.11 (26 Oct04)

No data return.

PoIA 3094B  
 3.11.11 (26 Oct04)

Nov04

Andos4  
 PoIA 3210W  
 St 2.11.11

Nov04

Andos4  
 PoIA 3211W  
 2.11.11

Events Inv.

Ten Data  
 Complete

copied to Andos5

Events Inv

Ten Data  
 Complete

Dec04

Andos5  
 PoIA 3228W  
 St 22.11.11

Dec04

Andos5  
 PoIA 3229W.  
 22.11.11

Events & Ten data complete for Dec 04

Jan05

Andos5  
 PoIA 3238W  
 St 7.1.12

Events & Ten data completed for Jan 05

Feb05

See over.