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**Kevin Gilliland** **GRO**



Mrs. Athwal  
Ferndown Post Office® branch  
3 Pennys Walk  
Ferndown, Dorset  
BH22 9TH

6<sup>th</sup> December 2010

Dear Mrs. Athwal,

Thank you for your letter of 2<sup>nd</sup> December 2010, prepared by your husband and addressed to Paula Vennells, Managing Director of Post Office Ltd. As Network Director for Post Office Ltd, I am responding at Paula's request.

Having read your letter, and given recent events concerning the contractual relationship between yourself and Post Office Ltd, it is my strong belief that we need to meet, face to face, to focus on resolving any outstanding issues and begin the process of putting our relationship back on a more positive footing. In my view, this step is essential if we are to have a mutually beneficial and productive longer term understanding between us.

To this end, I would like to invite you to meet with myself and Sue Huggins, General Manager Network, Services & Transformation. The meeting will take place in our Head Office in Old Street, London and I would be very grateful if you could let me know your availability over the next two weeks, via the e-mail address above.

I look forward to meeting with you shortly.

Yours sincerely

Kevin Gilliland



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Network Director  
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