
From: Kevin Gilliland[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=KEVIN.GILLILAND19520D27-808B-4112-9FF0-1E20FF5AF5B4]
Sent: Thur 17/02/2011 1:46:40 PM (UTC)
To: Angela Van-Den-Bogerd [REDACTED]; Peter D Johnson [REDACTED]
Cc: Dave S Pettitt [REDACTED] GRO; Mike Granville [REDACTED] GRO
Mark Dinsdale [REDACTED] GRO
Subject: Re: Val Athwal

I agree. Thanks angela. The challenge will be what we say in the reply and how we say it. Again we need to be conscious of the fact that this could well be used as part of the jfsa case.

Kevin Gilliland
 Network & Sales Director Post Office Ltd, 148 Old St London EC1V 9HQ
 Tel: [REDACTED] GRO
 Mob: [REDACTED] GRO

From: Angela Van-Den-Bogerd
To: Kevin Gilliland; Peter D Johnson
Cc: Dave S Pettitt; Mike Granville; Mark Dinsdale
Sent: Thu Feb 17 14:42:57 2011
Subject: RE: Val Athwal

Kevin,
 It's interesting to see the list of questions posed by Mt Athwal given that we'd agreed to wipe the slate clean and move forward. These questions are I believe the same that were posed as an earlier FOI request. Pete Johnson will be able to provide copies of our earlier responses – **Pete** could you send me what you have on this please.

With regard to Mr Athwal's claim that he does not accept the statement from Fujitsu and requests a CD signed by an Independent IT expert with the experts declaration, we did not agree to this and therefore my view is we should deny this request on the basis that POL is fully satisfied that the Horizon systems and the accounting processes around it are robust and fit for purpose. The systems have been subjected to independently assured testing processes; information security is accredited to industry standards; the system meets all payment industry standards and there are the necessary checks and balances throughout the system to ensure its integrity with secure audit logs maintained of all activity. **Mike** – what's you view on this?

Kevin, if you are happy to support this approach once I have Mike's comments I'll touch base with Jessica from a legal perspective.

Thanks,
 Angela

Angela

Angela Van Den Bogerd
 Head of Network Services
 Post Office Ltd

1st Floor Admin, Swansea Mail Centre,

Siemens Way, SWANSEA, SA1 1AA
Mobile: **GRO** Mobex: **GRO**
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From: Jackie Meylak
Sent: 17 February 2011 10:26
To: Mark Dinsdale; Angela Van-Den-Bogerd
Cc: Dave S Pettitt; Mike Granville; Kevin Gilliland
Subject: Val Athwal

All,

Can we wait until we have spoken to legal first. Angela would you speak to the lawyers please?

Thanks
Kevin

Jackie Meylak
Personal Assistant to Kevin Gilliland
Post Office Ltd
1st Floor, Bunhill Row Wing,
148 Old Street,
London, EC1V 9HQ

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From: Mark Dinsdale
Sent: 16 February 2011 10:42
To: Angela Van-Den-Bogerd; Kevin Gilliland
Cc: Dave S Pettitt
Subject: FW:

Angela / Kevin

We have received this letter from Fujitsu in respect of Ferndown.

How would you like it to be dealt with?

I'm happy to sort out the password; these are usually temperamental in that to gain almost 100% strength in the password, the variation on characters is confusing.

Regards

Mark Dinsdale

GRO

From: Long Stephen [REDACTED] **GRO**
Sent: 15 February 2011 16:32
To: Mark Dinsdale
Cc: Thomas Penny; Wilkerson Guy; Davidson James
Subject:

Dear Mark,

Please see the attached letter from Val Athwal of the Ferndown Post Office.

I am currently drafting a response along the lines of:

- Acknowledging receipt of the letter.
- Requesting that the request for information is directed to Post Office.

I would like to propose a contact at Post Office for Mr. Athwal to redirect his request – could you suggest a useful recipient please?

Many thanks,

Stephen

Stephen Long
Account Director
Royal Mail Group Business Unit
UK Private Sector

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