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Fujitsu Services Ltd		CCN NO: 1294d	
CHANGE CONTROL NOTE (CCN)			
CCN TITLE: To introduce a new baseline version of the Agreement as at 27/12/2011		CHANGE ADMINISTRATION USE ONLY. CR NO: N/A CP NO: N/A	
RELEASE: Release Independent		EXPIRY DATE: 30 th March 2012	
CCN RAISED BY: Tim Healy		RAISED DATE: 15 th March 2012	
SUBMISSION DATE: 26 th March 2012			
EMERGENCY CHANGE PROCEDURE INVOKED: YES/NO			
EMERGENCY IMPLEMENTATION DATE: N/A			
FUJITSU SERVICES APPROVAL	DATE	POST OFFICE LTD APPROVAL	DATE
SUMMARY OF CHANGE: Fujitsu Services provides services to Post Office Limited under an agreement dated 28/07/99 (the "Agreement"). CCN1200 varied and restated the Agreement and			

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Ref: PGM/CHM/TEM/0002

Version: V1.0

Date: 06-JUL-2007

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comprised the baseline set of the Clauses and Schedules as at 31/08/06.

CCN1265a introduced a new baseline set of Clauses and Schedules to the Agreement which had been amended to reflect matters agreed in CCNs approved between 31/12/2008 and 08/06/09 and a number of amendments to change all Schedules and Clauses to version 6.0.

CCN1280 introduced a new baseline set of Clauses and Schedules to the Agreement which had been amended to reflect matters agreed in CCNs approved between 08/06/09 and 17/04/2010 and a number of amendments to change all Schedules and Clauses to version 7.0

This CCN1294d introduces a new baseline set of Clauses and Schedules to the Agreement, to reflect amendments made by those CCNs approved between 17/04/2010 and 27/12/2011 inclusive. (Attachment 1 lists the CCNs which have been applied in this new baseline and the schedules they affected) and a number of amendments to address contract anomalies and updates required following the completion of Project HNG-X.



Attachment 1 to
CCN1294d

For the avoidance of doubt, this CCN1294d includes changes to Schedule D1, Annex B such that the Operational Charge table now reflects the prices with RPI applied in accordance with CCN1303 and other agreed CCNs. The RPI adjustments have been made in two stages; firstly RPI has been applied where applicable to the Charges in version 7.0 of the Clauses and Schedules (in line with CCN1303), and secondly RPI is applied to any new Charges introduced in CCNs approved between 17/04/2010 and 31/03/2011.

Additionally, this CCN 1294d introduces an updated CCD List (COM/CUS/SPE/0001).

The set of amended Clauses, Schedules and CCDs introduced by this CCN shall constitute the baseline version of the Agreement, and the Schedules and CCDs thereto.

OVERALL IMPACT ASSESSMENT: HIGH / MEDIUM / LOW



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REASON FOR CHANGE:

To provide an updated Agreement that reflects:

- o changes specified in those CCNs approved between 17/04/2010 and 27/12/2011 inclusive;
- o a number of amendments to address contract anomalies and updates required following the completion of Project HNG-X;
- o and updating all Clauses and Schedules to Version 8.0

DETAILS OF CHANGE:

Post Office and Fujitsu Services agree as follows:



Attachment 2 to
CCN1294d

1. Attachment 2 to this CCN ("Attachment 2") contains the new electronic versions of the Clauses and Schedules which will replace the version 7.0 Baseline and include the changes as described in this CCN1294d.
2. The Agreement shall comprise as at 27/12/2011 the Clauses and the Schedules in Attachment 2.



Attachment 3 to
CCN1294d.pdf

3. Attachment 3 to this CCN ("Attachment 3") sets out, for information purposes only, electronic file details corresponding to the documentation contained in Attachment 1 (represented by the Clauses and the Schedules listed at Version 8.0). The date and time is based on the modified date found in the relevant document properties information.
4. In the event of any inconsistency, the Clauses and the Schedules in Attachment 2 (as specified in Attachment 3) shall prevail over any printed version.



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**PROPOSED REVISION TO WORDING OF THE AGREEMENT:**

As described in the "Details of Change" section above and shown in the changes described below.

Please note that all of the changes described below have been incorporated into the new versions of the Clauses and Schedules shown at Attachment 2 which have also been updated in accordance with the CCNs agreed between 17/04/2010 and 27/12/2011 inclusive.

Below are further changes to be made to version 7.0 of the Agreement (resulting largely from the implementation of Project HNG-X)

Clauses

- * Clause 43.10.4 (c) delete "(AP/MAN/002)" and replace with "(DES/GEN/MAN/0002)"

Schedule 1

- * "Debit Card Obligation" Definition, delete "part 2 of the appendix to the CCD entitled "Debit Card MoP Functional Description" (EF/SER/001) or"
- * "Debit Card Responsibility" Definition, delete "part 1 of the appendix to the CCD entitled "Debit Card MoP Functional Description" (EF/SER/001) or"
- * "Mean Time Between Failure" or "MTBF" Definition, delete "'Calculating Mean Time Between Failure" (CS/PRO/149) " and replace with "'Calculating Mean Time Between Failure And Availability" (SVM/SDM/PRO/0013)"
- * "Operational Business Change Branch CCDs" Definition, delete "'Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement" (CS/IFS/003), and "Operational Business Change – Branch, Service Descriptions and Schedule of Service Prices" (CS/PDN/015)" and replace with "'Post Office Limited Operational Business Change – Branch Interface Agreement" (SVM/SDM/STD/0001), and "Operational Business



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Change (Branch Change) Service: HNG Service Description” (SVM/SDM/SD/0014)”.

- * Within the “ POLSAP Central Infrastructure” Definition, delete “Annex C “ and replace with “Annex B”
- * "Service Desk Voicemail Service" Definition, delete ""Horizon Systems Helpdesk: Service Description" (CS/SER/002)” and replace with ""Service Desk: Service Description" (SVM/SDM/SD/001)”

Schedule A5 “Post Office Responsibilities”

- * Delete the whole of Paragraph 2.1 and replace with the following:

“2.1A In respect of Horizon, the provisions of (i) the appendix to the CCD entitled “Debit Card MoP Functional Description” (EF/SER/001) and (ii) Annex C and Annex D to this Schedule, set out the Banking Responsibilities, Banking Obligations, Debit Card Responsibilities and Debit Card Obligations or identify where they are located in this Agreement.

2.1B In respect of HNG-x, the provisions of Annex B to this Schedule, set out the Banking Responsibilities, Banking Obligations, Debit Card Responsibilities and Debit Card Obligations or identify where they are located in this Agreement “

- * Paragraph 2.2 delete “2.1” and replace with “2.1A and 2.1B”
- * Paragraph 3.1
 - * Row 1: Add the following text after the document title “Note – this only applies to Horizon”



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- * Row 4: delete “RS/POL/002 Horizon Security Policy” and replace with “SVM/SEC/POL/0003 RMGA Information Security Policy”
- * Row 7: delete ““EMV Banking and Retail NBX – POCA Technical Interface Specification” (NB/IFS/027)” and replace with “CAPO - HNG-X Technical Interface Specification” (DES/NET/TIS/0006)”
- * Row 8: delete ““EMV Banking and Retail NBX - LINK Technical Interface Specification” (NB/IFS/028)” and replace with ““VOCALINK - HNG-X Technical Interface Specification” (DES/NET/TIS/0008)”
- * Row 9: delete ““NBX - A&L Technical Interface Specification ” (NB/IFS/029)” and replace with ““Alliance & Leicester - HNG-X Technical Interface Specification” (DES/NET/TIS/0002)”
- * Row 15: delete ““ETU Technical Interface Specification: Horizon to e-pay” (ET/IFS/003)” and replace with ““e-pay - HNG-X Technical Interface Specification” (DES/NET/TIS/0009)”
- * Row 18: delete ““Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement” (CS/IFS/003)” and replace with ““Post Office Limited Operational Business Change – Branch Interface Agreement” (SVM/SDM/STD/0001)”
- * Rows 19 – 24 inclusive: Add the following text after the document title “Note – this only applies to Horizon”
- * Add the following into rows at the end of the table in Paragraph 3.1 and number the rows sequentially:
 - o “AP/IFS/063 - Post Office Limited EDG To Horizon APOP Authorisation Service Application Interface Specification”
 - o “DES/NET/TIS/0005 - HNG-X to RMG TECHNICAL INTERFACE SPECIFICATION”
- * Annex A Paragraph 1.7: delete ““Horizon Security Policy” (RS/POL/002)” and replace with ““RMGA Information Security Policy” (SVM/SEC/POL/0003)”
- * Annex B:



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- * Paragraph 1.2 delete ““EMV Banking and Retail NBX – POCA Technical Interface Specification” (NB/IFS/027)” and replace with ““CAPO - HNG-X Technical Interface Specification” (DES/NET/TIS/0006)”
- * Paragraph 1.2 delete ““EMV Banking and Retail NBX - LINK Technical Interface Specification” (NB/IFS/028)” and replace with ““VOCALINK - HNG-X Technical Interface Specification” (DES/NET/TIS/0008)”
- * Paragraph 1.3 delete ““NBX - A&L Technical Interface Specification” (NB/IFS/029)” and replace with ““Alliance & Leicester HNG-X Technical Interface Specification” (DES/NET/TIS/0002)”
- * Paragraph 3.1 delete ““ETU Technical Interface Specification: Horizon to e-pay” (ET/IFS/003)” and replace with “e-pay HNG-X Technical Interface Specification” (DES/NET/TIS/0009)”
- * Paragraph 4.11 delete ““Horizon to Post Office Technical Interface Specification”(TI/IFS/008)” and replace with ““HNG-X to RMG Technical Interface Specification” (DES/NET/TIS/0005)”
- * Paragraph 5.8 delete ““Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement” (CS/IFS/003)” and replace with “Post Office Limited Operational Business Change – Branch Interface Agreement” (SVM/SDM/STD/0001)”
- * Paragraph 5.10 delete “paragraph 3.3.5 of the CCD entitled “Debit Card MoP Functional Description” (EF/SER/001)” and replace with “the CCD entitled “Fujitsu Services / Post Office Ltd Interface Agreement for Operational Business Change - Reference Data” (CS/PRD/058). For the avoidance of doubt, the Change Control Procedure shall be used if Post Office requires any Debit Card related Reference Data validation or testing outside the scope of the CCD entitled “Fujitsu Services / Post Office Ltd Interface Agreement for Operational Business Change - Reference Data” (CS/PRD/058).”

Schedule B2 “Business Continuity”

- * In paragraphs 1.3; 2.1; 2.1.2; 2.2; and 4.1 delete all instances of “*Business Continuity Framework*” (CS/SIP/002)” and replace with “*HNG-X Business*



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*Continuity Framework" (SVM/SDM/SIP/0001) "*

* Paragraph 6.1:

Row 1: replace "CS/SIP/002" with "SVM/SDM/SIP/0001" and replace "Business Continuity Framework" with "HNG-X Business Continuity Framework"

Schedule B3.1 "HNG-X Services"

- * Paragraph 4.1 Row 18 – delete all entries and replace with "Not Used"
- * Paragraph 4.1 Row 25 – delete all entries and replace with "Not Used".

Schedule B3.2 "Business capabilities and support facilities"

- * CCN1304b introduced additional Business Capability (the "POca Card Issuing Business Capability") which erroneously added sections to paragraph 6 of B3.2. These paragraphs shall now be moved to the correct place under paragraph 5 and be renumbered accordingly.
- * Additionally CCN1304b introduced the following text in error:

"paragraph 2.11.3.3, and Annex 1 line 10: delete BUREAU DE CHANGE BUSINESS CAPABILITY and replace with BUREAU SERVICE BUSINESS CAPABILITY."

This change shall not be applied, instead the following amendment to the schedule shall now be made:

"Annex 1 line 10: delete Bureau de Change and replace with Bureau Service".

- * Paragraph 2.10.8 delete "'Horizon – Streamline Application Interface Specification" (EF/IFS/002)" and replace with "'Horizon Online - Streamline Application Interface Specification" (DES/APP/AIS/0009)"
- * Paragraph 3.6.4.2 delete "'Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement" (CS/IFS/003)" and replace with "'Post Office Ltd Operational Business Change – Branch, Interface Agreement" (SVM/SDM/STD/0001)"



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- * Delete the whole of Paragraph 7.1 (including Table A) and replace with:

"7.1 Business Capability and Support Facilities definitions

- 7.1.1 Prior to start of Trigger Point T5 (Data Centre Ready for HNG-X), the provisions of Schedule B4.2 (Horizon software) applied and was linked to a number of definition documents. Following the implementation of Project HNG-X these documents were withdrawn.
- 7.1.2 This Schedule B3.2 provides a summarised description of the HNG-X Business Capabilities which defines the functionality available at each Post Office Counter for serving Customers and the Support Facilities which define the administration and background functionality used by Branches.
- 7.1.3 In addition, the CCD entitled 'Mapping Schedule B3.2 to the HNG-X Solution' (REG/GEN/REP/1091) provides a list of the existing Solution Baseline Documentation Sets and Contract Controlled Documents that apply to each Business Capability and Support Facility described in this Schedule B3.2."

- * Paragraph 7.2: delete "Table A" and replace with "The document described in paragraph 7.1.3"
- * Paragraph 7.2 Table B: delete and replace Security Functional Specification RS/FSP/001 with HNG-X Technical Security Architecture (ARC/SEC/ARC/0003)
- * Paragraph 9.1
 - o Row 1: delete "Security Functional Specification (RS/FSP/001)" and replace with "HNG-X Technical Security Architecture (ARC/SEC/ARC/0003)"
 - o Row 15: delete "Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement CS/IFS/003" and replace with "Post Office Ltd Operational Business Change – Branch, Interface Agreement SVM/SDM/STD/0001"
 - o Row 19: delete "Horizon – Streamline Application Interface"



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Specification (EF/IFS/002)" and replace with "Horizon Online - Streamline Application Interface Specification (DES/APP/AIS/0009)"

- o Row 22: delete "BP/SPE/040 Reference Data Definition" and replace with "REQ/GEN/REP/1091 MAPPING SCHEDULE B3.2 TO THE HNG-X SOLUTION"

- * At end of this Schedule B3.2 insert a new Annex 2 as per Attachment 4 to this



Attachment 4 to
CCN1294d.doc

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Schedule B3.3 "HNG-X CENTRAL AND TELECOMMUNICATIONS INFRASTRUCTURE"

- * Paragraph 2.2.1: delete "Security Functional Specification" (RS/FSP/001)" and replace with "HNG-X Technical Security Architecture" (ARC/SEC/ARC/0003)"
- * Paragraph 3.2: delete "Business Continuity Framework" (CS/SIP/002)" and replace with "HNG-X Business Continuity Framework" (SVM/SDM/SIP/0001)".
- * Paragraph 4.1:
 - Row 2: replace "CS/SIP/002" with "SVM/SDM/SIP/0001" and replace "Business Continuity Framework" with "HNG-X Business Continuity Framework"
 - Row 3: replace "RS/FSP/001" with "ARC/SEC/ARC/0003" and replace "Security Functional Specification" with "HNG-X Technical Security Architecture"
- * Paragraph 4.1 delete Row 5 and Row 6.

Schedule B3.4 "Branch Infrastructure"

- * Paragraph 2.1.2 delete "Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement" (CS/IFS/003)" and replace with "Post Office Ltd Operational Business Change – Branch, Interface Agreement" (SVM/SDM/STD/001)"



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- * Paragraph 3.3.1 (b) delete ""Calculating Mean Time Between Failure" (CS/PRO/149)" and replace with ""Calculating Mean Time Between Failure And Availability" (SVM/SDM/PRO/0013)"
- * Paragraph 3.3.1 (c) delete ""Calculating Mean Time Between Failure" (CS/PRO/149)" and replace with ""Calculating Mean Time Between Failure And Availability" (SVM/SDM/PRO/0013)"
- * Paragraph 3.3.3 delete ""Calculating Mean Time Between Failure" (CS/PRO/149)" and replace with ""Calculating Mean Time Between Failure And Availability" (SVM/SDM/PRO/0013)"
- * Paragraph 3.5.1 (b) delete ""Calculating Mean Time Between Failure" (CS/PRO/149)" and replace with ""Calculating Mean Time Between Failure And Availability" (SVM/SDM/PRO/0013)"
- * Paragraph 4.1:

Row 1: replace "CS/PRO/149" with "SVM/SDM/PRO/0013" and replace "Calculating Mean Time Between Failure" with "Calculating Mean Time Between Failure And Availability"

Row 3: replace "CS/IFS/003" with "SVM/SDM/STD/001" and replace "Fujitsu Services/Post Office Ltd Operational Business Change – Branch, Interface Agreement" with "Post Office Ltd Operational Business Change – Branch Interface Agreement"

Schedule C1 "Service Level Principles and Remedies"

- * Paragraph 9.1

Row 5: replace "CS/PER/041" with "SVM/SDM/PRO/0004" and replace "Definition of Remote and Intermediate Locations" with "Definitions of Engineering Service Priority and Local / Remote Locations"

Schedule C3 "Licences"

- * Delete the whole of paragraph 1.4 as previously amended by CCN1296 and



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replace with:

“Should the Parties agree that the Microsoft NT operating system in use at Counter Positions will be upgraded to an alternative operating system, then whichever Party acquires the licences for that upgrade, the appropriate licensing terms will be agreed by the Parties and the Agreement amended under the Change Control Procedure to reflect these terms”

Schedule D1 “Charges”

- * Immediately prior to the full stop at the end of the first sentence of paragraph 8 (as amended by CCN1295a add “(and the monthly charge below shall be invoiced accordingly)”
- * Paragraph 17.1 Row 16 of table; delete “CS/IFS/012” replace with “Not Used”; and delete “ADSL Roll Out Interface Specification” replace with “Not Used”

NOTE: It is agreed that the changes specified to paragraph 2.7 in CCN1310b shall not be applied to this baseline version of the Agreement, as that CCN 1310b states that the change proposed to paragraph 2.7 shall be agreed via a subsequent CCN. (For the avoidance of doubt, this future CCN is CCN1313x (where x is still to be determined) and all changes specified within it shall be applied in the next baseline version of the Agreement).

Schedule D2 “Ordering, invoicing and payment”

- * Paragraph 7.4 add the following text: after the last sentence:



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"Fujitsu Services shall include on each invoice for Operational Business Change additional invoice details.

A summary will be issued to the Post Office Ltd Property Projects Central Admin Team each month to facilitate checking. Full supporting information will be supplied in spreadsheet form, showing at least the Change Control Number, BC, change type completed, the date that the change was completed, the number of counters affected, details of any additional charges, and the total cost of each individual change.

At the end of June, September, December and March, the summaries for the preceding three months will be amalgamated, and a total invoice value derived. A credit will then be applied to this invoice value, equivalent to 25% of the prepayment amounts applicable to that Financial Year detailed below:

Financial Year 2011/2012	£153,692
Financial Year 2012/2013	£118,140
Financial Year 2013/2014	£115,291
Financial Year 2014/2015	£102,014

Fujitsu Services will issue a quarterly invoice to Post Office Ltd that will be net of the 'credits' listed above. If the value of the credit exceeds the total invoice value for that period, then no invoice will be issued; the balance of the credit will be "lost", and not carried over into any subsequent charging period"

* Paragraph 7.5: replace in its entirety with:

1.5 In order not to unnecessarily delay payment of invoices, Post



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Office Ltd will settle the due amount less any disputed entries or amounts”

* Paragraph 13.1

Row 1: replace “CS/PDN/015” with “SVM/SDM/SD/0014” and replace “Operational Business Change – Branch, Service Descriptions and Schedule of Service Prices” with “Operational Business Change (Branch Change) Service: Service Description”

Schedule D7

- * Paragraph 3.2 Table 1 – delete the last row (relating to purchase price of Flat screens – this change should have been made on CCN1289a)

Schedule E “Termination and the Exit Plan”

* Paragraph 8.1

Row 4: replace “BP/STR/036” with “COM/CUS/STG/0001” and replace “Exit Strategy” with “HNG-X Exit Strategy”

COMMERCIAL TERMS or CHARGES APPLICABLE IN RESPECT OF THIS CCN (if any):

All schedules in the Agreement shall be moved “as is” to Version 8.0 unless changes have been specified above in this CCN1294d in the section entitled “PROPOSED REVISION TO WORDING OF THE AGREEMENT” or other CCNs agreed as pursuant to the Change Control Procedure between 17/04/2010 and 27/12/2011 inclusive..



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There is no cost for implementing this CCN but, where applicable, price amendments specified in those CCNs approved between 17/04/2010 and 27/12/2011 inclusive as set out in this CCN1294d will be applied to the relevant services delivered by Fujitsu Services.

LIST OF AGREEMENT SCHEDULES AFFECTED:

See Attachment 1

The CCD entitled COM/CUS/SPE/0001 shall be updated to reflect the changes in the following tables:

- NEW CCDs and/or CRDs
- AMENDED CCDs and/or CRDs
- CCDs and/or CRDs that are withdrawn by this CCN 1294d

and shall be introduced into the Agreement via the Change Control procedure. Until such time as this subsequent change note is agreed the changes below shall still be deemed to be in effect from date of signature of this CCN1294d

NEW CCDs and/or CRDs:

Reference	Title	Date	Approved	Replacing CCD Ref



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ARC/SEC/ARC/0003	HNG-X TECHNICAL SECURITY ARCHITECTURE	2009-01-29	2.0	RS/FSP/0001
BP/SPE/046	APOP DEFINITION	2010-10-26	4.0	None
COM/CUS/STG/0001	HNG-X EXIT STRATEGY	2010-11-09	3.0	BP/STR/036
CS/PLA/097	RETAINED ISDN SITES (CRD)	2010-06-25	0.3	None
DES/APP/STD/0001	HNGX-UI STYLE GUIDE	2010-07-27	3.0	None
DES/GEN/MAN/0002	AP-ADC REFERENCE MANUAL	2011-01-11	6.0	AP/MAN/002
DES/GEN/SPE/0008	HNG-X BRANCH AND COUNTER REPORTS	2010-10-11	2.0	SD/DES/005
DES/GEN/SPE/0009	HNG-X RECEIPTS, SLIPS AND LABELS	2010-12-03	4.0	SD/DES/005
DES/NET/TIS/0002	ALLIANCE & LEICESTER HNG-X TECHNICAL INTERFACE SPECIFICATION	2009-10-21	3.0	NB/IFS/029
DES/NET/TIS/0004	STREAMLINE HNG-X TECHNICAL INTERFACE SPECIFICATION	2009-06-02	2.0	EF/IFS/001
DES/NET/TIS/0005	HNG-X RGM TECHNICAL INTERFACE SPECIFICATION	2010-08-10	2.0	TI/IFS/008
DES/NET/TIS/0006	CAPO - HNG-X TECHNICAL INTERFACE SPECIFICATION	2010-10-08	4.0	NB/IFS/027
DES/NET/TIS/0008	VOCALINK - HNG-X TECHNICAL INTERFACE SPECIFICATION	2009-06-02	2.0	NB/IFS/028



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PGM/CHM/TEM/0002	CHANGE CONTROL NOTE (CCN) TEMPLATE	2007-07-11	1.0	PA/TEM/007
REQ/CUS/PRD/0001	ESTABLISHING AND ASSURING THE HNG-X USER INTERFACE PROCESS DEFINITION	2009-12-10	2.0	None
REQ/GEN/REP/1091	MAPPING SCHEDULE B3.2 TO THE HNG-X SOLUTION	2011-01-11	1.0	None
SVM/SDM/PRO/0004	DEFINITIONS OF ENGINEERING SERVICE PRIORITY AND LOCAL/REMOTE LOCATIONS PROCESS	2009-01-23	2.0	CS/PER/041
SVM/SDM/PRO/0013	CALCULATING MEAN TIME BETWEEN FAILURE AND AVAILABILITY PROCESS	2009-06-08	3.0	None
SVM/SDM/SD/0001	SERVICE DESK: SERVICE DESCRIPTION	2010-10-14	4.0	CS/IFS/003 Part C and CS/SER/002 Part F
SVM/SDM/SD/0010	SERVICE INTEGRATION SERVICE, SERVICE DESCRIPTION	2010-11-10	4.0	None
SVM/SDM/SD/0014	OPERATIONAL BUSINESS CHANGE (BRANCH CHANGE) SERVICE: SERVICE DESCRIPTION	2010-08-18	3.0	None
SVM/SDM/SD/0019	COMMUNICATIONS MANAGEMENT TEAM: SERVICE DESCRIPTION	2009-08-25	2.0	None
SVM/SDM/SIP/0001	HNG-X BUSINESS CONTINUITY FRAMEWORK	2010-09-06	2.0	CS/SIP/002



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SVM/SEC/POL/0003	RMGA INFORMATION SECURITY POLICY	2009-10-07	5.0	RS/POL/002
TST/GEN/STG/0001	HNG-X TESTING STRATEGY	2008-10-29	2.0	HX/TSR/001
SVM/SEC/POL/0005	COMMUNITY INFORMATION SECURITY POLICY FOR HORIZON	2011-10-13	4.0	RM/POL/002

AMENDED CCDs and/or CRDs:

Reference	Title	Date of new version	New version	Old version
AP/IFS/056	PATHWAY TO CLIENT TYPE G MAGCARD BARCODE APPLICATION INTERFACE SPECIFICATION	2009-10-01	4.0	3.0
AP/IFS/060	PATHWAY TO CLIENT TYPE BT APPLICATION INTERFACE SPECIFICATION	2009-08-20	4.0	3.0
AP/IFS/063	POST OFFICE LIMITED EDG TO HORIZON APOP AUTHORISATION SERVICE APPLICATION INTERFACE SPECIFICATION	2009-10-01	4.0	3.0
AP/IFS/065	APOP HOST SYSTEM REPORTING TO EDG APPLICATION INTERFACE SPECIFICATION	2007-05-29	3.0	2.0
AP/MAN/004	APOP AUTHORISATION SERVICE REFERENCE MANUAL	2009-10-01	3.0	2.0
ARC/SOL/ARC/0001	HNG-X SOLUTION ARCHITECTURE OUTLINE	2010-09-22	5.0	2.0



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AS/IFS/002	HORIZON TO EDG - TECHNICAL INTERFACE SPECIFICATION FOR TRACK AND TRACE	2010-08-11	2.0	1.0
BD/REP/007	POSTSHOP DATA CENTRE SECURITY & RESILIENCE	2010-11-19	3.0	1.0
BP/DES/003	COUNTER HARDWARE DESIGN SPECIFICATION (NB-CCD)	2010-08-25	10.0	9.0
COM/MGT/REP/0001	TRANSFER ASSET REGISTER	2007-04-26	6.0	5.0
COM/CUS/SPE/0001	RMG BU Contract Controlled Documents Schedule	2011-05-06	2.0	1.0
CR/FSP/006	AUDIT TRAIL FUNCTIONAL SPECIFICATION	2010-10-11	12.0	11.0
CS/PRD/058	FUJITSU SERVICES/POST OFFICE LTD INTERFACE AGREEMENT FOR OPERATIONAL BUSINESS CHANGE - REFERENCE DATA	2010-06-09	15.0	13.0
CS/PRO/163	CLOSURE OF THIRD PARTY FACING INTERFACES	2010-11-25	3.0	1.0
EA/IFS/006	HORIZON TO POL MIS AIS	2010-10-18	8.0	5.0
ET/IFS/001	APPLICATION INTERFACE SPECIFICATION: HORIZON TO E-PAY	2010-09-14	6.0	5.0
IM/MAN/022	PIN PAD TECHNICAL INSTALLATION TRAINING GUIDE (NB-CCD)	2010-12-08	7.0	5.0
IM/MAN/023	BUREAU RATE BOARD TECHNICAL INSTALLATION GUIDE	2010-10-04	4.0	3.0
IM/MAN/024	BUREAU RATE BOARD MAINTENANCE GUIDE	2010-11-09	3.0	1.0



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IM/SPE/026	PAYPOLE PRODUCT SPECIFICATION	2002-05-21	2.1	2.0
NB/IFS/024	NBX - LINK APPLICATION INTERFACE SPECIFICATION (AIS)	2010-06-25	5.0	4.0
NB/IFS/025	NBX - CAPO APPLICATION INTERFACE SPECIFICATION (AIS)	2010-09-16	5.0	3.0
NB/IFS/026	NBX - A&L APPLICATION INTERFACE SPECIFICATION	When approved	5.0	4.0
NB/IFS/030	NBX - FI RECONCILIATION AND SETTLEMENT FILE FORMAT AIS	2008-06-30	3.0	2.0
NB/IFS/031	HORIZON - CARD ACCOUNT MAPPING	2010-08-19	3.0	1.0
NB/IFS/033	HORIZON - LINK MAPPING	2010-07-01	4.0	3.0
NB/IFS/035	NBX BUSINESS PARAMETERS	2010-06-25	5.0	2.0
PA/PER/033	HNG-X CAPACITY MANAGEMENT AND BUSINESS VOLUMES	2011-01-07	8.0	6.0
PA/STR/003	FUJITSU SERVICES (POST OFFICE ACCOUNT) RELEASE POLICY	2010-10-23	7.0	5.0
RD/IFS/033	POST OFFICE TO FUJITSU SERVICES AIS FOR BUREAU DE CHANGE RATES	2010-10-21	4.0	3.0
RD/IFS/037	POST OFFICE LTD TO FUJITSU SERVICES EMV RETAIL PIN PAD REFERENCE DATA INTERFACE	2009-10-01	2.0	1.0
REQ/CUS/BRS/0001	POSTAL SERVICES BUSINESS AND OPERATIONAL CONTEXT BUSINESS REQUIREMENTS SPECIFICATION	2010-08-03	3.0	1.0



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REQ/CUS/STG/0002	HNG-X BRANCH EXCEPTION HANDLING STRATEGY - AGREED ASSUMPTIONS AND CONSTRAINTS	2010-11-24	2.0	1.0
REQ/CUS/STG/0003	HNG-X COUNTER REFERENCE DATA DELIVERY - AGREED ASSUMPTIONS AND CONSTRAINTS	2010-10-19	3.0	1.0
REQ/CUS/STG/0004	HNG-X TRAINING STRATEGY (CTO) - AGREED ASSUMPTIONS AND CONSTRAINTS STRATEGY	2010-08-26	2.0	1.0
SVM/SDM/SD/0002	ENGINEERING SERVICE: SERVICE DESCRIPTION	2010-12-02	4.0	2.0
SVM/SDM/SD/0003	DATA CENTRE OPERATIONS SERVICE: SERVICE DESCRIPTION	2020-05-24	3.0	1.0
SVM/SDM/SD/0004	THIRD LINE SUPPORT SERVICE: SERVICE DESCRIPTION	2010-08-18	3.0	1.0
SVM/SDM/SD/0005	APPLICATION SUPPORT SERVICE 4TH LINE SERVICE DESCRIPTION (4LS)	2010-08-27	4.0	1.0
SVM/SDM/SD/0006	SYSTEM MANAGEMENT SERVICE: SERVICE DESCRIPTION	2009-11-19	2.0	1.0
SVM/SDM/SD/0007	SERVICE MANAGEMENT: SERVICE DESCRIPTION	2010-11-09	2.0	1.0
SVM/SDM/SD/0012	CENTRAL NETWORK SERVICE: SERVICE DESCRIPTION	2010-04-21	3.0	1.0
SVM/SDM/SD/0015	RECONCILIATION SERVICE: SERVICE DESCRIPTION	2010-12-02	3.0	1.0
SVM/SDM/SD/0016	MANAGEMENT INFORMATION SERVICE: SERVICE DESCRIPTION	2010-12-02	4.0	1.0



COMMERCIAL IN CONFIDENCE



SVM/SDM/SD/0017	SECURITY MANAGEMENT SERVICE: SERVICE DESCRIPTION	2010-11-09	3.0	1.0
SVM/SDM/SD/0018	MESSAGE BROADCAST SERVICE: SERVICE DESCRIPTION	2010-01-22	2.0	1.0
SVM/SDM/SD/0021	THIRD PARTY MANAGEMENT SERVICE: SERVICE DESCRIPTION	2009-10-08	2.0	1.0
SVM/SDM/SD/0022	RECEIPT TEMPLATE SERVICE: SERVICE DESCRIPTION	2010-04-26	2.0	1.0

CCDs and/or CRDs that are withdrawn by this CCN 1294d and will cease to have effect from the date of signature:

Reference	Title	Date	Version	Reason for Withdrawal
AP/IFS/030	PATHWAY TO AP CLIENT GENERIC TECHNICAL INTERFACE SPECIFICATION	1999-08- 25	1.0	Part F attachment 4 to CCN 1200: Withdraw at completion of Activity A4.
AP/IFS/046	PATHWAY TO CQO APPLICATION TECHNICAL SPECIFICATION	1999-02- 28	2.0	Part F attachment 4 to CCN 1200: Withdraw at completion of Activity A4.



COMMERCIAL IN CONFIDENCE



AP/IFS/048	APS HOST OPERATIONAL RECONCILIATION REPORTS	2005-04-28	6.0	Part F attachment 4 to CCN 1200: Withdraw at commencement of HNG-X Workstream X4.
AP/IFS/052	PATHWAY TO CLIENT STANDARD MAGCARD BARCODE APPLICATION INTERFACE SPECIFICATION	2000-03-09 (approx)	2.0	Replaced by AP/IFS/056
AP/IFS/053	PATHWAY TO CLIENT STANDARD WATERCARD APPLICATION INTERFACE SPECIFICATION	2000-04-26	2.0	Part F attachment 4 to CCN 1200: Withdraw at Trigger point T6. Watercard obsolete in any case.
AP/IFS/059	PATHWAY TO CLIENT TYPE T APPLICATION INTERFACE SPECIFICATION	2001-12-17	2.0	Client Type T obsolete.
AP/MAN/002	AP-ADC REFERENCE MANUAL	2007-05-30	6.0	Replaced by DES/GEN/MAN/0002.



COMMERCIAL IN CONFIDENCE



BP/SPE/026	CONTRACT CONTROLLED AND REFERENCED DOCUMENT LIST	2006-07-03	26.0	Part B attachment 4 to CCN 1200 states amended version which it itself is. Withdraw and replace with COM/CUS/SP E/0001.
BP/SPE/033	EPOSS DEFINITION	2003-01-15	1.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6.
BP/SPE/034	RECONCILIATION DEFINITION	2006-01-23	2.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/035	NBS DEFINITION	2005-05-23	2.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6



COMMERCIAL IN CONFIDENCE



BP/SPE/036	MESSAGE BROADCAST DEFINITION	2003-01-15	1.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/037	LFS DEFINITION	2006-03-01	2.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/038	APS DEFINITION	2003-01-15	1.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/040	REFERENCE DATA DEFINITION	2003-01-15	1.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/041	THE TRANSFER ASSET REGISTER	2006-02-23	5.0	Withdrawn and replaced by COM/MGT/RE P/0001.

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BP/SPE/042	MAILS DEFINITION	2006-02-23	3.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/043	BUREAU DEFINITION	2003-10-24	1.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/SPE/044	ETU DEFINITION	2004-01-16	2.0	Part F attachment 4 to CCN 1200: CCD will remain in place until Trigger Point T6
BP/STR/036	EXIT STRATEGY	2003-06-17	2.0	Part C attachment 4 to CCN 1200: requires updating within 6months of signing of CCN1200 - but is replaced by COM/CUS/ST G/0001.



COMMERCIAL IN CONFIDENCE



CR/FSP/014	APS CLIENT CONNECTION SERVICE DESCRIPTION	1999-07- 12 (approx)	2.0	Part F attachment 4 to CCN 1200: to be withdrawn no replacement.
CR/SPE/009	AUTOMATED PAYMENTS CLIENT SPECIFICATION - GIROBANK	2002-10- 15	3.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG, which was 21/10/2008.
CR/SPE/012	AUTOMATED PAYMENTS CLIENT SPECIFICATION - SCOTTISH AND SOUTHERN ENERGY	2002-01- 04	3.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG, which was 21/10/2008.
CR/SPE/013	AUTOMATED PAYMENTS CLIENT SPECIFICATION - NORTHERN IRELAND ELECTRICITY	2000-12- 06	1.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.



COMMERCIAL IN CONFIDENCE



CR/SPE/014	AUTOMATED PAYMENTS CLIENT SPECIFICATION - KNOWSLEY BOROUGH COUNCIL	2000-12- 06	1.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/016	AUTOMATED PAYMENTS CLIENT SPECIFICATION - OXFORDSHIRE SOCIAL SERVICES	2001-12- 14	2.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/018	AUTOMATED PAYMENTS CLIENT SPECIFICATION - TVL LEGAL AND TRADE	2001-04- 02	1.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG. Document already WITHDRAWN due to cessation of service



COMMERCIAL IN CONFIDENCE



CR/SPE/019	AUTOMATED PAYMENTS CLIENT SPECIFICATION - YORKSHIRE ELECTRICITY	2001-02- 26	2.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/020	AUTOMATED PAYMENTS CLIENT SPECIFICATION - BRITISH TELECOM	2001-11- 13	1.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/021	AUTOMATED PAYMENTS CLIENT SPECIFICATION - DVLNI	2001-02- 27	3.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/022	AUTOMATED PAYMENTS CLIENT SPECIFICATION - MID KENT WATER	2001-07- 19	2.0	Part F attachment 4 to CCN 1200: Withdraw no later than Trigger point T6.

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CR/SPE/023	AUTOMATED PAYMENTS CLIENT SPECIFICATION - SIEMENS METERING LIMITED	2002-03- 18	1.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG. COM/CUS/SP E/0001 states at trigger point T6.
CR/SPE/030	AUTOMATED PAYMENTS CLIENT SPECIFICATION - STANDARD LIFE	2001-07- 19	2.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.
CR/SPE/035	AUTOMATED PAYMENTS CLIENT SPECIFICATION FOR DVLA	2004-07- 06	5.0	Part F attachment 4 to CCN 1200: To be withdrawn once client has moved to EDG., which was 21/10/2008.



COMMERCIAL IN CONFIDENCE



CS/IFS/003	FUJITSU SERVICES/POST OFFICE LTD OPERATIONAL BUSINESS CHANGE - BRANCH INTERFACE AGREEMENT	2008-06- 24	7.0	Part C attachment 4 to CCN 1200: requires updating by X4 to underpin SVM/SDM/SD /0014. Replaced by SVM/SDM/SD /0001.
CS/IFS/012	ADSL ROLL OUT INTERFACE SPECIFICATION	2003-12- 02	2.0	Part F attachment 4 to CCN 1200: To be withdrawn.
CS/PDN/015	OPERATIONAL BUSINESS CHANGE - BRANCH SERVICE DESCRIPTIONS	2008-08- 24	10. 0	Part F attachment 4 to CCN 1200: To be withdrawn when SVM/SDM/SD /0014 is effective; however already replaced by SVM/SDM/SD /0001.
CS/PDN/018	HORIZON ICON SERVICE DESCRIPTION	2002-07- 22	1.0	Part F attachment 4 to CCN 1200: Withdraw at Trigger point T6.



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CS/PDN/019	HORIZON ICON SERVICE PRICES	2004-02-12	4.0	Part F attachment 4 to CCN 1200: Withdraw at Trigger point T6.
CS/PER/041	DEFINITION OF INTERMEDIATE AND REMOTE LOCATIONS	2005-04-25	2.0	Part C attachment 4 to CCN 1200: to be updated. WITHDRAWN and replaced by SVM/SDM/PRO/0004
CS/PRO/111	TPS RECONCILIATION AND INCIDENT MANAGEMENT	2005-11-02	5.0	Part F attachment 4 to CCN 1200: Withdraw as CCD coincident with introduction of SVM/SDM/SD/0015 at commencement of X4.



COMMERCIAL IN CONFIDENCE



CS/PRO/128	APS RECONCILIATION & INCIDENT MANAGEMENT	2005-10-17	4.0	Part F attachment 4 to CCN 1200: Withdraw as CCD coincident with introduction of SVM/SDM/SD /0015 at commencement of X4.
CS/PRO/149	CALCULATING MEAN TIME BETWEEN FAILURES	2005-02-28	4.0	Part E attachment 4 to CCN 1200: unchanged by agreement. However WITHDRAWN in 2006, replaced by SVM/SDM/PRO/0013.
CS/SER/002	HORIZON SYSTEMS HELPDESK - SERVICE DESCRIPTION	2002-12-31	1.0	Part F attachment 4 to CCN 1200: To be withdrawn when replacement, SVM/SDM/SD /0001, is approved.



COMMERCIAL IN CONFIDENCE



CS/SER/004	MESSAGE BROADCAST SERVICE DESCRIPTION	2002-12-19	1.0	Part F attachment 4 to CCN 1200: To be replaced at commenceme nt of workstream X4
CS/SER/007	SERVICE DESCRIPTION FOR DATA CENTRE OPERATIONS SERVICE	2005-02-08	2.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X2. Replace by SVM/SDM/SD /0003
CS/SER/008	SERVICE DESCRIPTION FOR SYSTEMS MANAGEMENT SERVICE	2002-12-18	1.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4
CS/SER/009	SERVICE DESCRIPTION FOR THIRD LINE SOFTWARE SUPPORT SERVICE	2002-12-19	1.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4



COMMERCIAL IN CONFIDENCE



CS/SER/010	TRANSACTION BENCHMARKING SERVICE - SERVICE DESCRIPTION	2004-07- 02	2.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4
CS/SER/011	SERVICE DESCRIPTION FOR AP CLIENT TAKE-ON SERVICE	2005-04- 13	4.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4
CS/SER/012	SERVICE DESCRIPTION FOR AP CLIENT DELIVERY AGREEMENT CHANGE SERVICE	2007-02- 27	6.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4.
CS/SER/013	SERVICE DESCRIPTION FOR AP CLIENT FILE RESEND SERVICE	2008-11- 26	6.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X2.



COMMERCIAL IN CONFIDENCE



CS/SER/014	SERVICE MANAGEMENT SERVICE - SERVICE DESCRIPTION	2002-12- 31	1.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4. Replaced by SVM/SDM/SD /0007.
CS/SER/015	MANAGEMENT INFORMATION SERVICE - SERVICE DESCRIPTION	2005-07- 08	3.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4. Replaced by SVM/SDM/SD /0016
CS/SER/016	SERVICE DESCRIPTION FOR SECURITY MANAGEMENT SERVICE	2006-03- 06	3.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4. SVM/SDM/SD /0017 replaces.



COMMERCIAL IN CONFIDENCE



CS/SER/018	ON-LINE SERVICES DATA RECONCILIATION SERVICES	2005-10- 17	3.0	Part F attachment 4 to CCN 1200: Withdraw at Commenceme nt of HNG-X Workstream X4. SVM/SDM/SD /0015 replaces.
CS/SER/022	SERVICE DESCRIPTION FOR THE SAP HOSTING SERVICE	2005-03- 22	2.0	Part F attachment 4 to CCN 1200: Withdraw at X2 (07-DEC- 2009) SVM/SDM/SD /0003 replaces.
CS/SER/031	BRANCH NETWORK RESILIENCE (BNR) SERVICE DESCRIPTION	2006-10- 04	1.0	Part F attachment 4 to CCN 1200: This will cease to be provided at Trigger Point T6



COMMERCIAL IN CONFIDENCE



CS/SIP/002	BUSINESS CONTINUITY FRAMEWORK	2006-12- 21	12. 0	Part C attachment 4 to CCN 1200: to be revised within 12 months but WITHDRAWN and replaced by SVM/SDM/SIP /0001.
DV/IFS/002	HORIZON TO DVLA - TECHNICAL INTERFACE SPECIFICATION	2004-02- 19	2.0	Part F attachment 4 to CCN 1200: withdraw by trigger point T6.
EA/IFS/001	AIS BRANCH LEDGER ENTRY INTERFACE - HORIZON TO POL FINANCE SYSTEMS INTERFACE SPECIFICATION	2004-06- 14	3.0	Part E attachment 4 to CCN 1200 states to be unchanged. To be withdrawn as replaced by EA/IFS/003.
EF/IFS/002	HORIZON - STREAMLINE APPLICATION INTERFACE SPECIFICATION	2005-09- 23	7.0	Part E attachment 4 to CCN 1200 states to be unchanged. Replaced by DES/APP/AIS/ 0009.



COMMERCIAL IN CONFIDENCE



EF/SER/001	DEBIT CARD MOP FUNCTIONAL DESCRIPTION	2002-12-20	1.0	Part F attachment 4 to CCN 1200: to be withdrawn at trigger point T6
ET/IFS/003	ETU TECHNICAL INTERFACE SPECIFICATION : HORIZON TO E-PAY	2003-08-07	1.0	Obsolete once Wigan / Bootle decommissioned. IRE1x connectivity is covered in DES/NET/TIS/0009.
IM/STR/056	COUNTER TRAINING OFFICES STRATEGY	2002-11-27	3.0	Part F attachment 4 to CCN 1200: to be withdrawn and not replaced at T5 (11-JAN-2010)
NB/IFS/027	EMV - BANKING NBX - POCA TIS	2004-10-14	2.0	Part E attachment 4 to CCN 1200: states to be unchanged but superseded by DES/NET/TIS/0006.



COMMERCIAL IN CONFIDENCE



NB/IFS/028	NBX - LINK TECHNICAL INTERFACE SPECIFICATION (TIS)	2004-09- 07	1.0	Part E attachment 4 to CCN 1200:states to be unchanged, but superseded by DES/NET/TIS/ 0008.
NB/IFS/029	NBX - A&L TECHNICAL INTERFACE SPECIFICATION (TIS)	2004-09- 02	1.0	Part E attachment 4 to CCN 1200:states to be unchanged. Replaced by DES/NET/TIS/ 0002.
NB/PRO/002	ON LINE SERVICES RECONCILIATION & INCIDENT MANAGEMENT	2005-10- 17	6.0	Part F attachment 4 to CCN 1200: to be withdrawn at X4 when SVM/SDM/SD /0015 becomes valid.
NB/PRP/004	EMV BANKING USER INTERFACE DESIGN PROPOSAL	2005-04- 21	2.0	Part F attachment 4 to CCN 1200: to be withdrawn and not replaced at T6.

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NB/REQ/003	EMV RETAIL USER INTERFACE DESIGN PROPOSAL	2005-04- 21	2.0	Part F attachment 4 to CCN 1200: to be withdrawn and not replaced at T6.
NB/SDS/008	NETWORK BANKING MIS REPORT DESIGN	2004-12- 13	3.0	Part E attachment 4 to CCN 1200:states to be unchanged. Info now on CS Service Management Portal.
NB/SPE/003	NETWORK BANKING COUNTER DIALOGUES - ACTIVITY AND SCREEN FLOWS	2003-01- 08	2.0	Part C attachment 4 to CCN 1200: to be updated and then remains in place until T6. Relevant aspects incorporated into DES/GEN/SP E/0010, DES/APP/IFS/ 0006 and DES/APP/HL D/0112.



COMMERCIAL IN CONFIDENCE



PA/PRD/013	HORIZON GENERIC RELEASE ACCEPTANCE PROCESS	2004-09- 22	1.0	Part F attachment 4 to CCN 1200: to be withdrawn and not replaced at T6..
PA/TEM/007	FUJITSU SERVICES CHANGE CONTROL NOTE (CCN)	2003-08- 11	7.0	Part C attachment 4 to CCN 1200: to be updated. WITHDRAWN and replaced by PGM/CHM/TE M/0002
PI/DES/002	LOGICAL DESIGN FOR EPOSS/TIP RECONCILIATION CONTROLS	1999-12- 22 (approx)	No ne.	Part F attachment 4 to CCN 1200: to be withdrawn at trigger point T6.
REQ/CUS/STG/000 1	HNG-X MIGRATION STRATEGY AGREED ASSUMPTIONS AND CONSTRAINTS	2011-01- 11	2.0	1.0



COMMERCIAL IN CONFIDENCE



RS/FSP/001	SECURITY FUNCTIONAL SPECIFICATION	2006-02-01	9.0	Part C attachment 4 to CCN 1200: to be updated by X3. Runs concurrently with ARC/SEC/AR C/0003 until end of Horizon, at which point withdraw.
RS/FSP/003	STATEMENTS ON SECURITY OBJECTIVES AND METHODS FOR THE PROTECTION OF SIEMENS METERING CODE AND DATA	2003-10-02 (approx)	4.0	Part F attachment 4 to CCN 1200: to be withdrawn and not replaced.
RS/POL/002	HORIZON SECURITY POLICY	2007-04-05	12.0	Part C attachment 4 to CCN 1200: to be updated. Now replaced by RMGA policy SVM/SEC/POL/0003 so Horizon specific doc no longer required.



COMMERCIAL IN CONFIDENCE



SD/DES/005	HORIZON OPS REPORTS AND RECEIPTS - POST OFFICE ACCOUNT HORIZON OFFICE PLATFORM SERVICE	2009-02-27	23.0	Part C attachment 4 to CCN 1200: to be updated to reflect HNG-X BCSF's. Withdraw at demise of Horizon as replaced by DES/GEN/SP E/0008, 0009, 010, 011.
SD/STD/001	HORIZON OFFICE PLATFORM SERVICE STYLE GUIDE	2002-07-25	10.0	Part C attachment 4 to CCN 1200: to be updated To reflect HNG-X BCSF's. Withdraw as replaced by DES/APP/STD/0001 and DEV/GEN/MAN/0003
SU/IFS/029	GEC METERS WATERCARD PAYMENT SYSTEM 2K CARD DATA SPECIFICATION (I2C)	2003-10-02 (approx)	2.0	Part F attachment 4 to CCN 1200: to be withdrawn at T6.



COMMERCIAL IN CONFIDENCE



TD/ARC/029	TMS ARCHITECTURE SPECIFICATION	2003-01-13	2.0	Part F attachment 4 to CCN 1200: To be withdrawn at T6.
TD/SPE/006	TMS HARDWARE DESIGN SPECIFICATION	2002-10-23	No ne.	Part F attachment 4 to CCN 1200: To be withdrawn at T6.
TD/STD/004	GENERALISED API FOR OPS/TMS TECHNICAL DESIGN STANDARD	2002-11-21	2	Part F attachment 4 to CCN 1200: To be withdrawn at T6.
TI/IFS/008	HORIZON TO POST OFFICE TECHNICAL INTERFACE SPECIFICATION	2007-05-03	9	Part C attachment 4 to CCN 1200: To be updated but now replaced by DES/NET/TIS/0005.
VI/STR/064	TESTING APPROACH FOR THE HORIZON SYSTEM	2003-08-15	1	Part C attachment 4 to CCN 1200: to be withdrawn coincident with the introduction of VI/STR/086.



COMMERCIAL IN CONFIDENCE



RM/POL/002	COMMUNITY INFORMATION SECURITY POLICY for Horizon	2005-06- 08	1.0	Replaced by SVM/SEC/PO L/0005
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Policies and Standards: N/A

Service Levels (including any Service Level relief required): N/A

P.O. Ltd Responsibilities:

There are no Post Office Ltd responsibilities related to this CCN1294d, but where appropriate Post Office Ltd responsibilities in those CCNs approved between 17/04/2010 and 27/12/2011, as set out in this CCN1294d, will be applicable.

Other: This CCN1294d, replaces CCN1294c which was submitted on 9th May 2011 and which is hereby withdrawn by the submission of this CCN1294d.



COMMERCIAL IN CONFIDENCE



CHANGE CONTROL NOTE

ID: PWY_CCN_1294 CCN:1294d Create Date: 27-SEP-2010 16:44:09

Status: APPROVED Originator: Ken.Westfield

=====

Title:

To introduce a new baseline version of the Agreement as at 27/12/2011

Main Description:

Related Parts

0 PWY:CCN.A;1 Ken.Westfield

(CHANGE_MANAGEMENT)

Change Control Notes

6 PWY:CD_ATTACH.A;1 Ken.Westfield

(CHANGE_MANAGEMENT)



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Change Document Attachments

Related Items

Affected

6 PWY:CCN_1294_1.A-CDATTACH;1 (Affected) Ken.Westfield
(CCN_01294_1.doc)
CCN 1294 Attachment 1

Affected

6 PWY:CCN_1294_2.A-CDATTACH;1 (Affected) Ken.Westfield
(CCN_1294_2.doc)
CCN 1294a Attachment

Affected

6 PWY:CCN_1294_3.A-CDATTACH;1 (Affected) Ken.Westfield
(CCN_1294b_3.doc)
CCN 1294b Attachment 3

Affected

6 PWY:CCN_1294_4.A-CDATTACH;1 (Affected) Ken.Westfield
(CCN_1294_4.doc)
CCN 1294c Attachment 3

Related Child Change Documents:

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Related Parent Change Documents:

Action Messages

Action Number: 6 Date Feb 1 2011 16:26:14 By: Ken.Westfield

CCB Minutes (595)

31-Jan-11

CCN_PENDING

Draft CCN presented to CCB by M Daniel Lamaziere.

This was formalising the latest contract update (to version 8) and also catching up with the large number of CCD updates and changes that were required to bring that aspects up to date. Draft copies of the CCN and attachment had been reviewed by POL and were now agreed in principle.



COMMERCIAL IN CONFIDENCE



P Cow queried the reference to Schedule D1 “ and M Daniel Lamaziere believed the CCN number was incorrect and agreed to confirm/correct this.

CCB had no further comments and agreed CCN submission, on completion of actions:

Actions:

1. M Daniel Lamaziere to confirm/correct CCN reference in the Schedule D1 change.

P.M.N. Correct figure identified and amended into CCN. Action complete.

Action Number: 6 Date Feb 22 2011 11:54:55 By: Ken.Westfield

CCB Minutes (597)

21-Feb-11

CCN_PENDING

Updated CCN and attachment presented to CCB by M Daniel Lamaziere, addressing some comments raised by POL against the original version, specifically around CCD details.

CCB had no further comments and agreed CCN submission.



COMMERCIAL IN CONFIDENCE



Action Number: 6 Date Mar 9 2011 10:38:30 By: Ken.Westfield

CCB Minutes (599)

7-Mar-11

DEFERRED (CCN_PENDING)

Updated CCN and attachment presented to CCB by ChM and M Daniel Lamaziere " who advised there were still some o/s queries from POL " primarily around CCDs being withdrawn and how these were being replaced/covered.

M Daniel-Lamaziere confirmed that he was progressing these queries, and the draft CCN was presented for agreement to submit once these were resolved.

CCB had no further comments and agreed CCN submission, subject to completion of actions:

Actions:

1. M Daniel Lamaziere to resolve o/s queries on CCDs with POL.
 2. M Daniel Lamaziere to supply clean CCN and attachment(s) to ChM for submission.
-



COMMERCIAL IN CONFIDENCE



Action Number: 6 Date Mar 15 2011 09:42:25 By: Ken.Westfield

CCB Minutes (600)

14-Mar-11

CCN_PENDING

CCB Action Update:

Action 1 – Outstanding queries on CCDs resolved with POL. Action complete

Action 2 – Clean copy supplied and submitted to POL. Action complete

Action Number: 6 Date May 11 2011 10:15:16 By: Ken.Westfield

CCB Minutes – Mtg 605 – 9th May 2011:

CCN re-presented to CCB having been updated by Commercial to include the RPI changes already agreed with Post Office and to correct the list of CCDS, removing a large number that were Horizon specific and no longer required.

CCB had no further comments and agreed re-submission.

=====

Action History

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1	27-SEP-2010 16:44:09	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Document created	
2	27-SEP-2010 16:44:16	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from RAISED to COMMERCIAL_REVIEW	
3	16-NOV-2010 12:32:16	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from COMMERCIAL_REVIEW to RAISED	
4	31-JAN-2011 10:21:35	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from RAISED to COMMERCIAL_REVIEW	
5	31-JAN-2011 10:29:58	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from COMMERCIAL_REVIEW to READY_TO_SUBMIT	
6	31-JAN-2011 17:52:20	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from READY_TO_SUBMIT to SUBMITTED	
7	27-MAR-2012 14:24:59	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Actioned document from SUBMITTED to APPROVED	

Update History

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0	27-SEP-2010 16:44:09	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Related Design Part PWY:CCN.A;1	
3	31-JAN-2011 10:16:12	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Request attribute(s) updated	
3	31-JAN-2011 10:17:56	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Detailed description edited	
5	31-JAN-2011 17:09:39	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Detailed description edited	
5	31-JAN-2011 17:09:52	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Request attribute(s) updated	
6	01-FEB-2011 16:26:14	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Added action description	
6	03-FEB-2011 12:59:57	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Related Design Part PWY:CD_ATTACH.A;1	
6	03-FEB-2011 12:59:57	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt
	Related Item PWY:CCN_1294_1.A-CDATTACH;1 (Affected)	
6	21-FEB-2011 16:40:57	Ken.Westfield 7302 3466
	WESTFIELDK	Chg Mgmt

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Detailed description edited
6 21-FEB-2011 16:43:48 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 22-FEB-2011 11:54:54 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Added action description
6 25-FEB-2011 10:13:37 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Related Item PWY:CCN_1294_2.A-CDATTACH;1 (Affected)
6 09-MAR-2011 10:38:30 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Added action description
6 11-MAR-2011 14:03:39 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Detailed description edited
6 11-MAR-2011 14:05:01 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 15-MAR-2011 09:42:25 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Added action description
6 31-MAR-2011 14:22:09 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Related Item PWY:CCN_1294_3.A-CDATTACH;1 (Affected)
6 11-MAY-2011 09:49:20 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Detailed description edited
6 11-MAY-2011 09:50:56 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 11-MAY-2011 10:15:16 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Added action description
6 19-MAY-2011 16:36:13 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Related Item PWY:CCN_1294_4.A-CDATTACH;1 (Affected)
6 31-MAY-2011 09:19:20 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 26-MAR-2012 10:00:58 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Detailed description edited
6 26-MAR-2012 10:07:22 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 26-MAR-2012 10:08:04 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt
Request attribute(s) updated
6 27-MAR-2012 14:24:59 Ken.Westfield 7302 3466
WESTFIELDK Chg Mgmt

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Request attribute(s) updated
7 18-JUN-2021 13:18:48 Sugena Sriramulu 77950 37053
SRIRAMULUS Aps Dev/4t
Detailed description edited

Archived Attribute Information
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----- END OF CHANGE CONTROL NOTE PWY_CCN_1294 -----