

Message

**From:** Alwen Lyons [REDACTED] **GRO** [REDACTED]  
**on behalf of** Alwen Lyons [REDACTED] **GRO** [REDACTED]  
**Sent:** 21/03/2012 15:15:19  
**To:** Susan Crichton [REDACTED] **GRO** [REDACTED]; Kevin Gilliland [REDACTED] **GRO** [REDACTED] Mike Granville  
**Subject:** James Arbuthnot [REDACTED] **GRO** [REDACTED]; Lesley J Sewell [REDACTED] **GRO** [REDACTED]

Alice and I met with James Arbuthnot on the 13<sup>th</sup> March to discuss his concerns about Horizon and sub-postmaster balancing. I will bring a hard copy of the notes which are not for circulating round for you. There are several actions which need to be investigated before the next meeting with Alice on the 28<sup>th</sup> March so that she can then go back to James before Easter.

Thanks  
Alwen

ps once you have read the paper please get back to me if it isn't clear

**Alwen Lyons**  
Company Secretary  
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[REDACTED] **GRO** [REDACTED]