

Working Group for the Initial Complaint Review and Mediation Scheme

Agenda for meeting at 11:30am on 22 November 2013 @ Bond Dickinson, London

Attendees:

Sir Anthony Hooper
Alan Bates (JFSA)
Kay Linnell (JFSA)
Ian Henderson (Second Sight)
Ron Warmington (Second Sight)
Chris Aujard (Post Office)
Angela Van Den Bogerd (Post Office)
Andy Holt (Post Office)
Andy Parsons (Bond Dickinson)

Apologies:

Belinda Crowe (Post Office)

Agenda

1. Latest submissions
2. Applications arising after 18 November:
 - a. New cases where contract terminated after 18 November
 - b. Cases where applicant was unaware of the Scheme
3. Update on specific cases:
 - a. M016 – AVDB to provide update
 - b. M025 (subject to live criminal investigation) – AP to update
 - c. M037 – AVDB to provide update
 - d. M047 – AVDB to provide update
 - e. M073 (subject to confiscation proceedings) – AP to update on status of criminal process
4. Working Group Voting Rights
5. Terms of Reference for the Working Group
6. Relationships with the media and handling media enquiries
7. Arrangements following the 'Initial' Scheme
8. Arrangements for future meetings
9. Arrangements for proposing / adding agenda items
10. AOB