

Message

From: Patrick Bourke [GRO]
on behalf of Patrick Bourke [GRO]
Sent: 08/12/2014 16:23:18
To: Mark R Davies [GRO]; Avene O'Farrell [GRO]
CC: Melanie Corfield [GRO]; Nina Arnott [GRO]; Belinda Crowe [GRO]; Rodric Williams [GRO]; Chris Aujard [GRO]; Tom Wechsler [GRO]; 'ruth' [GRO]; 'ruth' [GRO]; 'Susan.BARTY' [GRO]; 'Susan.BARTY' [GRO]
Subject: Re: The One Show URGENT
Attachments: image001.png; image002.png

I think that hits the spot pretty well - we must not feel the need to react instantly and should take our time on next steps - very important that we do so.

Expressing regret and that we will carefully consider next steps is about as much as we need to say.

P

From: Mark R Davies
Sent: Monday, December 08, 2014 04:16 PM
To: Avene O'Farrell
Cc: Patrick Bourke; Melanie Corfield; Nina Arnott; Belinda Crowe; Rodric Williams; Chris Aujard; Tom Wechsler; ruth [GRO]; <ruth [GRO]>; Susan.BARTY [GRO]; <Susan.BARTY [GRO]>
Subject: Re: The One Show URGENT

Suggest response:

"This is regrettable and surprising. We take these issues very seriously and have done since setting up a review more than two years ago.

"We are paying for the small number of postmasters who have raised issues to get independent advice and have opened up a mediation scheme.

"It is saddening that the MPs have chosen this position. We will of course reflect on it and respond in due course.

"The fact does remain that there is absolutely no evidence of any systemic issue with our computer system, which handles millions of transactions every day."

Mark Davies
Communications and Corporate Affairs Director
Mobile: [GRO]

Sent from my iPhone

On 8 Dec 2014, at 16:09, "Avene O'Farrell" [GRO] > wrote:

All,

Please see attached press release from James Arbuthnot.

Best,

Avene

Avene O'Farrell I Executive Assistant to Paula Vennells, Chief Executive
<image001.png>

148 Old Street, London, EC1V 9HQ

GRO

Postline: **GRO**

GRO

postoffice.co.uk

@postofficenews

<image002.png>

From: Mark R Davies

Sent: 08 December 2014 16:07

To: Patrick Bourke

Cc: Melanie Corfield; Nina Arnott; Belinda Crowe; Rodric Williams; Chris Aujard; Tom Wechsler;

ruth **GRO** Susan.BARTY **GRO** Avene O'Farrell

Subject: Re: The One Show URGENT

Avene

Please send the MP press release to this group.

Mark

Mark Davies

Communications and Corporate Affairs Director

Mobile: **GRO**

Sent from my iPhone

On 8 Dec 2014, at 16:03, "Patrick Bourke" **GRO** wrote:

If so, can it please be sent around this cc list ?

From: Mark R Davies

Sent: Monday, December 08, 2014 04:02 PM

To: Melanie Corfield

Cc: Patrick Bourke; Nina Arnott; Belinda Crowe; Rodric Williams; Chris Aujard; Tom

Wechsler; ruth **GRO** <ruth **GRO**>; Susan.BARTY **GRO**

GRO <Susan.BARTY **GRO**>

Subject: Re: The One Show URGENT

Lets lose the cover note and just send the statement.

Paula says there is now a press release from the MPs?

Mark

Mark Davies

Communications and Corporate Affairs Director

Mobile: **GRO**

Sent from my iPhone

On 8 Dec 2014, at 16:01, "Melanie Corfield" **GRO** wrote:

Latest version which now has Belinda's initial comments, although still making further potential revisions.

Matt Prodger of BBC has just been on apparently. Just going to look at that enquiry now.

Mel

<BBC One show2.docx>

<Post Office Press Release 8.12.14.doc>

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