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**From:** Kay Alastair[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=KAYA2]  
**Sent:** Thur 22/05/2014 1:50:07 PM (UTC)  
**To:** CSPOA Security [REDACTED] **GRO**  
**Subject:** ARQ 051-056 Caereithin FAD 166642, returned on 9th May 14.

FYI

Please file for answers to duplicate transaction files

Regards  
ALASTAIR

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**From:** Kay Alastair  
**Sent:** 22 May 2014 11:43  
**To:** 'Kathryn Alexander'  
**Subject:** ARQ 051-056 Caereithin FAD 166642, returned on 9th May 14.

Hi Kath

We identified the two files containing the duplicate transactions and confirmed that the first 4 duplicates and the last duplicate were all identical transactions.

It is almost certain that all the other duplicates are identical too. Statement below from our developers :-

“The key point is duplicate identical transactions are a known issue which does not matter”

Under old Horizon, Riposte Audit data was extracted from the correspondence servers (central transaction data repositories) by an agent harvester process.

These were then written as flat files which were picked up and secured by the audit server.

The design of this harvester was such that duplicate records were allowed to be included in the files.

This would only happen in exception conditions and basically operated as a fail safe i.e. err on the side of including duplicates rather than potentially losing data.

Hope this helps clarify

Regards  
ALASTAIR

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**From:** Kathryn Alexander [REDACTED] **GRO**  
**Sent:** 19 May 2014 17:26  
**To:** Kay Alastair  
**Subject:** ARQ rec'd Caereithin 166642

Hi Alastair

We have a bit of a conundrum – could you help please?

The above ARQs appear to have duplications on certain months and from certain time in the day, mainly post 1530

I attach some examples to see if you can shed any light on this

Thanks  
Kath

Kath Alexander | Network Support BAU Area Manager

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