

## Message

**From:** Swil, Jonathan [GRO]  
**on behalf of** Swil, Jonathan [GRO]  
**Sent:** 10/03/2014 15:35:09  
**To:** David Oliver1 [GRO]  
**CC:** Band, Christa [GRO]; Chris Aujard [GRO]; Belinda Crowe [GRO]  
**Subject:** RE: comments on letter and  
**Attachments:** 140306\_Outline Paper.docx; 140310\_Post Office\_Report Outline cover letter.docx  
**Importance:** High

David

Please see revised drafts of the outline and letter. Do let me know if you have any further comments, including if there are any areas you'd be happy to cut back further. I have sought to address the exclusion for insurance matters in paragraph 2.1 but let me know if I have misunderstood what you intended by that point.

Kind regards

Jonathan

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**From:** David Oliver1 [mailto:[GRO]]  
**Sent:** 10 March 2014 13:38  
**To:** Swil, Jonathan; Belinda Crowe  
**Cc:** Chris Aujard; Band, Christa  
**Subject:** comments on letter and

Jonathan,

Thanks for the two documents. Things have changed slightly here so it would be really helpful if you could reconfigure as follows:

#### Letter

- Can this please be a letter to Chris Aujard
- Can it be shortened to just set out that it covers a high level scoping document for comment by the Chief Executive.

#### High level scoping document

- This needs to be substantially shorter than your current paper although it can draw on it.
- It needs to set out the aim (as per the board minutes)
- It needs to set out that you will develop options including their likely cost, complexity and viability
- It needs to have regard to a set of key questions – largely your para 13 (although with more context), but also an examination of the legal implications of any Parliamentary statement and whether Post Office wish to confirm the “truth about the Horizon system” not just on a case by case basis but systemically.
- It should have a specific exclusion for insurance matters – (NB for your info we are obtaining advice on this separately)

Can we get a first cut of these by 1530 as we are seeing the Chief Executive at 1600.

David Oliver  
Programme Manager  
Initial Complaint and Mediation Scheme

GRO  
Mobile: GRO

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