POL00102397

Message

From: Roger W Gale GRO
on behalf of Roger W Gale
Sent: 13/04/2015 09:02:45
To: Paula Vennells GRO Mark R Davies GRO
CC: Jane MacLeod GRO Kevin Gilliland GRO Michael Larkin GRO
Subject: RE: Sparrow

Mark,

Regarding the attached, I am hearing nothing whatsoever from Crown or WH Smith branches regarding any aspect of this issue.

Regards

Roger

Roger Gale
General Manager Crown & WH Smith Network

2nd Floor Finsbury Dials
20 Finsbury Street
LONDON EC2Y 9AQ
GRO

-----Original Message-----
From: Paula Vennells
Sent: 12 April 2015 12:04
To: Mark R Davies
Cc: Jane MacLeod; Kevin Gilliland; Michael Larkin; Roger W Gale
Subject: Re: Sparrow

Mark, thanks for this. i'm very happy to support whatever approach you think is right. Most importantly, I want us to take control as much as possible. (That may or may not mean publishing and we can discuss when you and Jane have done so.) I'm copying Kevin, Michael and Roger, who may have more Network feedback re what if anything is doing the 'rumour rounds'.

Related to that latter point: John and I were at the NFSP Presidential Dinner last night and my ear was bent by Bavna Desai who wanted to know why we 'had told SS that they had to destroy evidence'. Bavna had had to agree with her customers that we must surely have something to hide if we were doing that. I have no idea where the mis-info came from, Bavna was sure it had come from SS and had been in the media she thought. She reminded me SS were independent.

Bavna is now retired but working as relief. She is a good counter colleague and gave great service to the PO; but she is also typical of old-style Fed members who will assume the worst from big bad POL.

As a slight balance, most of the Fed Exec get it and are v supportive, especially George.

Hope this helps, looking forward to seeing you tomorrow.
Paula

Paula Vennells
Chief Executive
Post Office Ltd

GRO

Sent from my iPad

> On 12 Apr 2015, at 09:30, Mark R Davies <mark.r.davies@postoffice.co.uk> wrote:
>
> All
>
> I wanted to update you on Sparrow.
>
> Second Sight's final report is due to be sent to applicants to the mediation scheme on Tuesday or Wednesday.

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>
> The report has significant inaccuracies and misunderstandings. It will therefore be accompanied by a Post Office rebuttal.
>
> We will send a summary of the key points on Monday. Some of you have been involved in preparing our response.
>
> We are considering options in communications terms. The Second Sight report will undoubtedly be leaked and used selectively. We may therefore propose proactively publishing it, removing the potential for leak, with our response. There are pros and cons to this approach which I will discuss with Jane and colleagues on Monday. A key element will be - as always with this issue - seeking to minimise external noise and avoid unsettling the branch network.
>
> I wanted though to give you this heads up as it is clear that whatever approach we take this week it will lead to some negative news coverage in the media.
>
> I will continue to update you with Jane over the next few days.
>
> Mark
>
> Mark Davies
> Communications and Corporate Affairs Director
> GRO