

## Message

**From:** Mark Underwood  
**on behalf of** Mark Underwood  
**Sent:** 25/08/2015 13:23:14  
**To:** Rodric Williams; Jane MacLeod  
**Subject:** RE: Call and email from Shex

**GRO**

**GRO**      **GRO**

Hi both,

I included in the cover note that we had more information in respect of the 'whistleblower' that I could provide if at all useful. No request for such information has come back as yet.

I imagine they will supply the lines as they are, and if BNR then raises further questions – it will be at that point that they request further information.

Mark

Mark Underwood  
Complaint Review and Mediation Scheme

**GRO**

---

**From:** Rodric Williams  
**Sent:** 25 August 2015 14:08  
**To:** Jane MacLeod; Mark Underwood1  
**Subject:** RE: Call and email from Shex

Hi - Mark and I discussed that, and also adding a bit more about the "whistleblower's" lack of credibility.

We weren't too sure how ShEx wanted to play it (e.g. keep it minimal and close it down, or give more which could lead to further argument). We therefore decided to make the points in the cover email for ShEx to use as best fits their purpose.

Mark – is that right?

Rod



**Rodric Williams**  
Solicitor, Corporate Services

Post Office Ltd  
20 Finsbury Street, London EC2Y 9AQ

**GRO**

**GRO**

---

**From:** Jane MacLeod  
**Sent:** 25 August 2015 13:25  
**To:** Mark Underwood1; Rodric Williams  
**Subject:** RE: Call and email from Shex

I don't if this has gone back yet, but is it worth making the point about SS expanding the definition of what they mean by 'systemic fault', and pointing to the actual quote (page reference) that says nothing wrong with Horizon?

thanks



**Jane MacLeod**

General Counsel  
Ground Floor  
20 Finsbury Street  
LONDON  
EC2Y 9AQ

Mobile number: **GRO**

---

**From:** Mark Underwood1  
**Sent:** 25 August 2015 09:17  
**To:** Rodric Williams  
**Cc:** Jane MacLeod  
**Subject:** Call and email from Shex  
**Importance:** High

Rod,

Yesterday I received a call and the below email from Shex. Apparently Mr Bridgen has written to BNR stating he watched Panorama and has concerns over the two points detailed in the below note from Tim.

Are you happy with lines I have drafted to go back to Tim with? I said I would respond this morning.

Mark

Mark Underwood  
Complaint Review and Mediation Scheme

**GRO**

---

**From:** McInnes Tim (ShEx) **GRO**  
**Sent:** 24 August 2015 14:28  
**To:** Mark Underwood1; Patrick Bourke  
**Cc:** Callard Richard (ShEx); Thompson Laura (Shareholder Executive)  
**Subject:** Followup Points

Mark,

Further to our conversation please see below the two points we discussed. Your lines on each of these would be appreciated.

- (1) The Fujitsu whistle blower stating that transactions could be remotely manipulated.
- (2) Second Sight contradicting the "version of the Second Sight report that the Post Office has presenting to Ministers, MPs and the media".

Happy to discuss if that would be useful.

Cheers,

Tim

-----  
Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes  
-----