

To: Ben Foat [REDACTED] **GRO** ; Rodric Williams [REDACTED] **GRO** ; Angela Van-Den-
 Bogerd [REDACTED] **GRO** ; Emanuel Catherine [REDACTED] **GRO** ; Lord, [REDACTED]
 William [REDACTED] **GRO** ; Melanie Corfield [REDACTED] **GRO** ; Patrick Bourke [REDACTED] **GRO**
Cc: Watts, Alan [REDACTED] **GRO** ; Andrew Parsons [REDACTED] **GRO** ; Amy Prime [REDACTED] **GRO**
From: Mark Underwood [REDACTED] **GRO**
Sent: Fri 20/12/2019 10:16:59 AM (UTC)
Subject: RE: GLO
 2e. M086 Summary 4 Aug 2015.docx
 SCHEME REPORT - FINAL.PDF
 3. P2 Reply - Suspense Accounts Statments-.pdf
 Final Briefing Report Part Two SIGNED.pdf

Hi Ben,

1. The only suicide which I am aware of and presume is the same as that referred to in the Independent article is that of a Mr Martin Griffiths on 23.09.2013. From memory, I think Mr Griffiths stepped out in front of a bus. A summary of events and the conclusions reached as a result of the investigations performed during the Complaint Review & Mediation Scheme are attached. Please note a settlement agreement was made with Mr Griffiths wife – details of which are included in the attached.

Mel / Patrick – is there some way to confirm the case referred to in the independent is indeed Mr Griffiths?

2. Assertions made in relation to POL's suspense accounts can be summarised as per the below:

- Post Office operated one or more "suspense accounts" in which it held unattributed surpluses including those generated from branch accounts;
- After a period of 3 years, such unattributed surpluses were credited to Post Office's profits; and
- Post Office therefore stood to benefit and/or did benefit from apparent shortfalls wrongly attributed to the Claimants, which did not represent real losses to Post Office (and were actually taken to POL's suspense accounts).

Further information is provided at paragraph 53 – 55 of the attached Report ("Scheme Report – Final"), which Post Office produced upon the closure of the Complaint Review & Mediation Scheme and in the attached "3. P2 Reply – Suspense Accounts Statements" which is an extract from POL's reply to Second Sight's Report.

In preparation for later breach trials, I had been working with WBD (Amy) and Deloitte to extract the necessary data to be able to determine whether, for the period of time the branches were operated by claimants, any monies were actually taken to suspense account. This work (which has been ongoing for 2 years ...) has now paused. We could complete this work, if that would give the business assurance regarding the operation of its suspense accounts.

3. Please find attached the final Second Sight Part 2 report dated 9 April 2015 ("Final Briefing Report Part Two"). A summary of the 'thematic issues' covered in that report and Post Office's findings are provided within the attached report ("Scheme Report – Final") at paragraphs 34 -39 and then in greater detail on pages 105 -116.

Let me know if you need anything further.

Mark



Mark Underwood

Portfolio Director

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Mobile number:

GRO

Advanced notice of leave: 23
December 2019 – 3 January 2020

From: Ben Foad
Sent: 20 December 2019 09:27
To: Rodric Williams <**GRO**>; Mark Underwood1 <**GRO**>; Emanuel, Catherine <**GRO**>; Angela Van-
Den-Bogerd <**GRO**>; Lord, William <**GRO**>
Cc: Watts, Alan <**GRO**>; andrew.parsons <**GRO**>
Subject: GLO

Good morning

Could someone send me today a summary of

1. the case which involved a postmaster suicide
2. the suspense account issue
3. second sight report (including attaching the report)

Thanks
Ben



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