

From: Scott, Joshua - UKGI [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=0224934F23B1444386FD031B130603A8-SCOTT, JOSH]

Sent: Fri 14/10/2022 3:41:50 PM (UTC)

To: 'Pavandeep Dhami' [GRO]; 'Matthew Nelson Hilton' [GRO]; 'Aaron Davey' [GRO]; 'Simon Recaldin' [GRO]; 'Creswell, Carl (Services Directorate)' [GRO]; 'Diane Wills' [GRO]; 'rodric.williams' [GRO]; 'graham.hemingway' [GRO]; 'maria.runsewe' [GRO]; 'HM Governance' [GRO]; 'Catherine Connolly' [GRO]; 'jo.fox' [GRO]; 'Robert - UKGI' [GRO]; 'Gourlay, James - UKGI' [GRO]; 'Brooks-White' [GRO]; 'Wones, Eleri (BEIS)' [GRO]; '(Eleri.Wones' [GRO]; 'Jory' [GRO]; 'Liam Butler' [GRO]; 'Fallowfield, Harry (BEIS)' [GRO]; 'Jacki Adams' [GRO]; 'Lawrence, Ciara (BEIS)' [GRO]; 'Evelyn Hocking' [GRO]; 'Andrew Mortimer' [GRO]; 'Nigel Machin' [GRO]; 'Zhang, Sisi - UKGI' [GRO]; 'Emily (BEIS)' [GRO]; 'Snow' [GRO]; 'Madeleine De Matteis' [GRO]; 'Victor Turner' [GRO]; 'James Rolling' [GRO]; 'Richard Paddington' [GRO]; 'Elvin, Dominic - UKGI' [GRO]; 'Dunseath, Laura - UKGI' [GRO]; 'Tope Animashaun' [GRO]; 'Shabegh Singh Srai' [GRO]; 'Paul Gallagher' [GRO]

Cc: 'benjamin.tidswell' [GRO]; 'Ben.Foat' [GRO]; 'Usman Khan' [GRO]; 'Neil McDaid' [GRO]; 'Ashish Bhagat' [GRO]

Subject: RE: [OFF:SEN] OHC / HSS Monthly Monitoring - Note of Meeting 6 October 2022

Hi all,

Please see a note of the HSS / OHC MMM from last week.

Any comments / amendments please let me know.

Have a good weekend,

Josh

OFFICIAL SENSITIVE - Confidential & Subject to Legal Privilege
OHC / HSS Monthly Monitoring Meeting
Thursday 6 October 2022

HSS

- SZ welcomed attendees to the meeting. NMCD introduced himself.
- BW confirmed that the late application announcement is now live and praised all teams involved. SR welcomed the announcement and noted that POL are currently considering the closing date, a discussion of which is planned for Monday, prior to issuing letters early next week.

Plan for 95 / 5%

- SR explained the draft plan which POL are working closely with HSF to finalise with the majority of blockers now having been resolved. SR reiterated the public plan target of 85% by end of October and 95% by end December. At present, he explained that the current glide path is 90% (187 letters) by end-Oct and 95% by end-November.
- SR explained POL's ambition to state that the HSS is substantially complete at 97% by the time of the 8 December POHIT Inquiry hearing on compensation. SR noted that with the holiday season it is likely there will be little further movement on offers out after c. 15 December until the new year.
- SR noted that targets do not include outstanding RFIs. If these come in more quickly then POL have the capacity to action within the next month but that this is subject to claimants responding. SR also explained that just with activities within POL's control POL could hit 94%.
- BW reiterated the ministerial ambition of 100% offers issued by the end of the calendar year and challenged the October target. CC explained that POL were confident and have spoken to HSF noting recent comparable months where similar offer numbers have been hit.
- SZ / RM queried outstanding blockers. SR explained three areas to resolve: i) principles for dealing with malicious prosecution; ii) a small population with regard to aged balances that is linked with PMD; and iii) insolvency cases that are with the Official Receiver.
- RM queried outstanding RFIs and whether these may fall into the more difficult case cohorts. SR and CC explained that these will likely be a mix; sometimes new HoL are introduced however POL does not think this will be the majority.
- On malicious prosecution, SR explained that HSF are working through assessing the claims as to whether it is MP or not. CC clarified population numbers with PNC / Caution cases. RW reiterated the need for a proper investigation on these claims so numbers may be overinclusive at present.

Insolvency Cases

- JS requested an update insolvency following the discussion with the Insolvency Service earlier in the week. CC explained how POL plan to progress insolvency cases and have shared case details with the OR. POL aiming for 20 cases issued this month. SR flagged the follow on issue will be handling bankruptcies which will be more complicated due to engagement with individual trustees.

Dissolved Companies

- RP explained that this is a separate population that will be dealt with post-October. SR explained the challenges faced dealing with third parties. SR confirmed that these will not be added back to programme targets if resolved – will be tracked separately. RM and BW noted the need for targets to be tracked transparently and suggested the issue be taken offline.

Closing Remarks

- SR explained that by the end of the year POL will have a clear picture of the residual cases left to be resolved.
- PG provided a DRP update. 138 cases currently under dispute and PG plans to take officials through the detail at the regular post-offer catch up. PG provided a brief update on the progress with regard to the case at pre-mediation and took an action to share the paper with officials.
- SZ thanked POL for the update. SZ explained that officials continued to find the “to-do” list useful and requested that POL keep the closed out actions in the pack.

Action – PG to share pre-mediation paper with BEIS/UKGI.**Action – POL to keep closed out actions in future versions of the “to-do” list.****OHC**

- BW welcomed attendees. KM introduced herself as a new joiner into BEIS.

Claim Update

- SR praised POL and HSF colleagues for the good progress made on claims. MNH provided a breakdown and

noted ongoing discussions to streamline the process. NM noted that POL has received 24 additional medical reports from Hudgells which can now be worked through with regard to assurance. Only 13 Hudgells cases remain where POL are yet to receive the required documentation. In terms of interim payments, NM noted that one remaining claimant who was not legally represented (see below) has now accepted their offer.

- RM reflected on the recent acceptance of the tranche 2 NP claim which was turned around in 4 weeks. This is a significant milestone and he praised POL and HSF colleagues for their work.
- BW noted that we will be cross the 20 initial cases threshold for NP claims. BEIS is set to have a discussion with POL shortly with regard to transitioning the oversight model.
- BW requested an update on engagement with other law firms. NM noted that HSF are reaching out to other claimants, and noted that one previously unrepresented claimant is now being represented by Paul Marshall. SR explained that this was a positive development, and discussed with NM expectations with regard to whether other law firms may follow Hudgells in terms of buy in for the process.
- NM explained that POL's focus now is to assist claimants as far as possible with developing their claim e.g. by preparing templates.
- The group discussed the upcoming 8 December POHIT Inquiry hearing and compensation. It was agreed that it would be helpful to demonstrate as much progress as possible in advance of the hearing. On this, NM noted a paper to go to HRC shortly with regard to uplifting the interim payment amount.
- On the transition plan, JS provided his views with regard to lessons learned on exception criteria from the HSS and how this can be transferred to OHC.

Update on Remediation Approach

- NMcd provided the update. He explained that POL had three objectives for the work:
 - i. Agree pecuniary principles with Hudgells. POL plan to have a session with HSF next week. He explained that is unlikely negotiations on the proposed 6 pecuniary test cases will be complete by 20 October but will look to make as much progress as possible;
 - ii. Agree a fixed fee arrangement with HSF/Hudgells that recognises the reduction in work involved after the initial cases have been working through; and,
 - iii. Design the process itself that can be delivered by POL and/or HSF. This will be fully costed on both sides. He explained that part of the delay here is to ensure current progress is not impacted.
- BW noted that bringing interim payments in house should help POL set up internally, and was keen to be updated on progress.
- SR explained that shortly there will be a choice to be made between delivering internally with POL or externally with HSF resource. HSF are currently working through their costs. SR noted that should the delivery model be internal, SR has a mandate to provide NMcd the internal resource to stand up a team.

Public Interest Cases

- RM noted that there had been a development on this in the week. A separate discussion was to be set up.

OHC Provision and Cost Modelling

- SR noted that weekly meetings were in place on cost modelling and suggested these updates be dealt with in that forum. PV confirmed that POL are working through updated scenarios for HRC to update the model to reflect the tax exemption and recent principle changes. These will be brought to HRC and BEIS/UKGI subsequently in due course.
- PV noted that the OHC Provision conversation will be separate and picked up for next set of annual accounts.
- ES noted that she is working with POL Finance on cashflow forecasting and will require an update soon. PV to reach out separately.

POHIT Inquiry

- SR provided a brief update with regard to POL's written response to the inquiry. No change to agreed language on policy issues with BEIS.
- SR noted that internal POL are considering how to make the production of responses more efficient.
- SR noted that POL will be attending the hearing sessions w/c 10 October. He stated that it would be important for POL to react live and requested that BEIS/UKGI officials be available to consider any points raised in advance of the opening statements on 14 October.

- BW thanked attendees and closed the meeting.

END

Joshua Scott | Manager

UK Government Investments

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M: [GRO](#)

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Follow on 

From: Scott, Joshua - UKGI

Sent: 06 October 2022 08:24

To: Pavandeep Dhami [GRO](#); Matthew Nelson Hilton [GRO](#); Simon Recaldin [GRO](#); Diane Wills [GRO](#); Creswell, Carl (Services Directorate) [GRO](#); graham.hemingway [GRO](#); Catherine Connolly [GRO](#); rodric.williams [GRO](#); maria.runsewe [GRO](#); HM Governance [GRO](#); Mackie, Robert - UKGI [GRO](#); jo.fox [GRO](#); 'Brooks-White' [GRO](#); 'Jory' [GRO](#); Gourlay, James - UKGI [GRO](#); 'Wones, Eleri (BEIS)' [GRO](#); 'Liam Butler' [GRO](#); Fallowfield, Harry (BEIS) [GRO](#); 'Jacki Adams' [GRO](#); Lawrence, Ciara (BEIS) [GRO](#); Evelyn Hocking [GRO](#); Andrew Mortimer [GRO](#); Nigel Machin [GRO](#); Zhang, Sisi - UKGI [GRO](#); Snow, Emily (BEIS) [GRO](#); Madeleine De Matteis [GRO](#); 'Victor Turner' [GRO](#); James Rolling [GRO](#); Richard Paddington [GRO](#); Elvin, Dominic - UKGI [GRO](#); Tan, Li - UKGI [GRO](#); Dunseath, Laura - UKGI [GRO](#); Tope Animashaun [GRO](#); Shabegh Singh Srai [GRO](#); Paul Gallagher [GRO](#)

Cc: benjamin.tidswell [GRO](#); Ben.Foat [GRO](#); Usman Khan [GRO](#); Neil McDaid [GRO](#); Ashish Bhagat [GRO](#)

Subject: [OFF:SEN] OHC / HSS Monthly Monitoring - Agenda and Papers

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Hi all,

Please see the agenda and papers for todays session.

Cheers,

Josh

Joshua Scott | Manager

UK Government Investments

1 Victoria Street, London, SW1H 0ET

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Follow on 

-----Original Appointment-----

From: Scott, Joshua - UKGI

Sent: 02 September 2022 12:42

To: Pavandeep Dhami; Matthew Nelson Hilton; Aaron Davey; Scott, Joshua - UKGI; Simon Recaldin; Creswell, Carl (Services Directorate); Diane Wills; [rodric.williams](#) GRO [graham.hemingway](#) GRO

[maria.runsewe](#) GRO HM Governance; Catherine Connolly; [jo.fox](#) GRO Mackie, Robert -

UKGI; Gourlay, James - UKGI; Brooks-White; Wones, Eleri (BEIS) GRO Jory; Liam Butler;

Fallowfield, Harry (BEIS); Jacki Adams; Lawrence, Ciara (BEIS); Evelyn Hocking; Andrew Mortimer; Nigel Machin;

Zhang, Sisi - UKGI; Snow GRO Emily (BEIS); Madeleine De Matteis; Victor Turner; James Rolling; Richard Paddington;

Elvin, Dominic - UKGI; Tan, Li - UKGI; Dunseath, Laura - UKGI; Tope Animashaun; Shabegh Singh Srai; Paul Gallagher

Cc: [benjamin.tidswell](#) GRO Ben.Foat GRO Usman Khan; Neil McDaid; Ashish Bhagat

Subject: OHC / HSS Monthly Monitoring

When: 06 October 2022 13:00-14:30 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Where: Microsoft Teams Meeting

UPDATE – Will we be doing HSS first this month.

Hi all,

Reissued the recurring invite for the OHC and HSS Monthly Monitoring meetings from 6 October 2022.

Usual agenda as per the below.

13:00 – 13:45 HSS Monitoring

- Introductions and Welcomes (UKGI)
- Status Overview and Update (POL)
- Items to Discuss
 - Plan for last 10% (Draft) – POL to follow up with paper this morning and present live in meeting.
 - Insolvency Cases: this has become a live issue and is biggest cohort of outstanding claims. Welcome views from POL with regard to next steps following the meeting with the Insolvency Service on Tuesday.
 - Dissolved Companies: These are still being tracked separately. Welcome POL's view with regard to whether these should now be included in the programme plan.
- AOB & Close

13:45 – 14:30 OHC Monitoring

- Introductions and Welcomes (BEIS)
- Status Overview and Update (POL)
- Items to Discuss
 - Update on latest claim numbers, handling and progress with law firms
 - Update on Remediation Approach
 - In particular, integrating the SAR process and updates on any commentary from Hudgells with regard to the 5 pecuniary claims he has proposed to use to set principles
 - Public Interest Cases: Next steps follow HRC discussion
 - Update on OHC Provision and Cost Modelling
 - [If time allows] Walk through with regard to POL's written response to the Inquiry on compensation progress
- AOB & Close

Cheers,

Josh

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