

Message

From: Simon Baker [imceaex-
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d2e0-4dec-94ea-591dfa651f2e@c72a47.ingest.local]
Sent: 19/03/2013 19:27:01
To: Ivan Swepson [GRO]
Subject: RE: SR001 - Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation
Attachments: image001.png; image002.jpg; image003.jpg; image004.png; image005.png; image006.png; image007.png

There are, but I don't have a problem with Fujitsu writing it – we will oversee it. They are the technical experts so it feels appropriate if it is of a technical nature

From: Ivan Swepson
Sent: 19 March 2013 17:20
To: Simon Baker
Subject: RE: SR001 - Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation
Sensitivity: Confidential

Strictly Private and Confidential – Subject to Legal Privilege

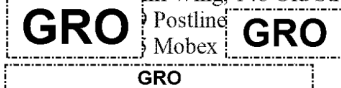
Simon,

Is there no one in-house with knowledge of Horizon requirements? Should we be handing responsibility for this to a supplier firm without overseeing it ourselves?

Ivan

Ivan Swepson | IT Separation Programme Office, IT&C

2nd Floor, Bushill Wing, 148 Old Street, LONDON EC1V 9HQ



From: Simon Baker
Sent: Tuesday, March 19, 2013 4:49 PM
To: Ivan Swepson
Subject: FW: SR001 - Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation
Sensitivity: Confidential

Ivan

Do you want to call Gareth and ask if he wants to lead on this one?

Simon

From: Alison Bolsover
Sent: 19 March 2013 15:38
To: Ivan Swepson; Simon Baker
Cc: Dave Posnett; Rodric Williams; Andrew Winn; Rod Ismay; Craig Tuthill

Subject: RE: SR001 - Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation
Sensitivity: Confidential

Ivan /Simon

I have had a discussion with Andy and I think we may want to consider if there is a need for someone from an IT background to lead this SR. We would need to ensure they have knowledge of the design and operational requirements with respect to power outage and what the branches are instructed to do in a recovery position.

Andy could lead on this but most of the input would be coming from elsewhere and maybe someone involved in the Horizon and Horizon on line design within the business would in a better position to provide the factual information.

With respect to the comments about P&BA, Andy is in the best position to respond to how we handled this dispute.

Kind Regards Alison

Alison Bolsover I Debt Recovery Senior Manager

Post Office Ltd., Financial Service Centre, 1 Future Walk, Chesterfield S49 1PF



From: Ivan Swepson

Sent: 19 March 2013 14:44

To: Craig Tuthill; gareth jenkins; [redacted] Andrew Winn; Rod Ismay

Cc: Simon Baker; Alison Bolsover; Dave Posnett; Rodric Williams

Subject: SR001 - Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation

Sensitivity: Confidential

Strictly Private and Confidential – Subject to Legal Privilege – Not for Wider Circulation

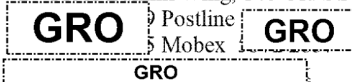
Further to Simon's email below:

1. Andy, will you take the lead again please on the draft response with input from Gareth (words and flowchart) on Horizon operational design for power and comms failures. How long will you require for first draft (given Easter coming up) so I can make a note on the Tracker?
2. Who is best placed to enable and facilitate the Horizon testing requested by Second Sight? I suggest we need suitable access to a Horizon terminal but I also think we ought to ask for a test plan so we can see the number and type of tests to be done to ensure a) the approach is robust (from a system testing point of view) and b) the environment is correctly configured and support to enable the testing.

Thanks, Ivan

Ivan Swepson I IT Separation Programme Office, IT&C

2nd Floor Bunhill Wing, 148 Old Street, LONDON EC1V 9HQ



From: Simon Baker
Sent: Tuesday, March 19, 2013 1:05 PM
To: Craig Tuthill; Dave Posnett; gareth jenkins [GRO]; Ivan Swepson; Andrew Winn; Rod Ismay; Alison Bolsover
Subject: FW: Various items
Sensitivity: Confidential

All

Please find attached the next spot review. Also some comments below on what Ian expects us to include in our response.

Regards, Simon

From: Ian Henderson [GRO]
Sent: 19 March 2013 12:14
To: Simon Baker
Cc: 'Ron Warmington'; Susan Crichton
Subject: Various items
Sensitivity: Confidential

Simon

This is a general catch up on a number of issues:

1. I attach Spot Review SR001.docx which is the John Armstrong case we discussed on the last call
2. The main issue in SR001 is the automated and largely silent recovery process which occurs when Horizon detects either a power or a communications failure. Can you ask Fujitsu to provide us with a clear written description, including flowcharts, of how this is designed to operate for both old and new Horizon?
3. Tied in to the above, we would like to run some tests on a live Horizon terminal (possibly a training terminal) when we execute various types of transaction and at the same time cut the power or the internet connection. We will then observe and analyse the recovery process. It will be important that the terminal being used is as close to a live system as is possible. I assume the training office terminal in your building will be the best place to do this, however we will probably need to book this for a number of sessions. Will this be possible?

Many thanks. I look forward to seeing you on Thursday afternoon

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

UK Mobile:

GRO

Email: irh

GRO

Website: <http://advancedforensics.com>

LinkedIn: <http://linkedin.com/in/forensicgod>

Twitter: <http://twitter.com/forensicgod>

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