

MR. J. JONES.

(F)

**GRO**

Dear John,

I have been looking back in my notes for the \$1250.00 AP shortage before my suspension. I have a regular customer who expressed a wish to open an easy access account with a DWP CHEQUE. (Back pay on tax credits). Mrs Dorothy Constable

**GRO**

We filled out the application together and I beeped the bar code into the machine. Then as I pressed the cheque button at the end of the process the machine seemed to Glp. I looked back in to see if the cheque had been added on to the cheque list but it wasn't so as there was no AP receipt and no evidence of the cheque. I decided to post the application, and cheque in the envelope provided. A few days Passed and Dorothy came back into the Post

Office clutching the cheque and the application form saying I had nussed off the account number. She said she didn't want the account now and would like to put the cheque into her investment account with the NSI. So I did.

Then a few days later she came in with a easy access acct card with a deposit from opening or should I say opening balance of £250 pounds. I feel sure if you cross reference the details of the cheque at data Central and the details of the cheque ~~of~~ that provides the opening balance at easy access they are one in the same. At the time I brought it to the attention of Ruth Simpson the first temp here and my R.M.

Yours faithfully

**Lee Castleton**