

EDWARD LEIGH MP



HOUSE OF COMMONS
LONDON SW1A 0AA

POST OFFICE LTD.
16 DEC 2009
MANAGING DIRECTOR'S OFFICE

Mr Alan Cook
Chief Executive
Post Office
80 Old Street
London EC1V 9NN

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10 December 2009

For Mr Cook

I enclose a letter I have received from Mrs Shirley Rayner of **GRO**
GRO **GRO**

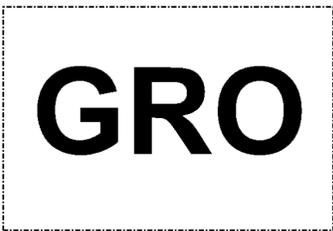
Mrs Rayner asked me to visit in the summer to discuss the problems she has had with the Horizon computerised system. My understanding is that Mrs Rayner has now insisted that the system be removed but she does highlight what she perceives as deficiencies to the system that threaten the viability of small Post Office outlets.

I should appreciate a review of the matter and your advice.

Thank you.

For Director
GRO
GRO

EDWARD LEIGH



Tel: **GRO**

12 November 2009

Mr Edward Leigh, MP
23 Queen Street
Market Rasen
Lincolnshire
LN8 3EN

Dear Mr Leigh,

Post Office – Horizon computerised system

I write in order to update you on my position with regard to the Post Office here.

When you visited us we drew to your attention some information that is available on the internet, and we have now attended a meeting of some of these former subpostmasters who have found themselves in a similar position to ours – under financial and/or legal difficulties as a result of the inaction of POL's management to address failures of the Horizon system and to provide support and training.

I know that you are actively involved in trying to keep rural Post Offices open but my view is that anyone would be unwise to take over a Post Office until these matters have been publicly acknowledged and corrected - indeed, as this becomes more widely known Post Offices are likely to be difficult to sell.

Thank you for your interest.

Yours sincerely,

GRO

Shirley Rayner