

Message

From: Dave Pardoe [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DAVID.PARDOE67BD3DF3-0E73-404F-A642-5ABB9DC3D83D]
Sent: 18/04/2012 08:50:29
To: Jarnail A Singh [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Jarnail.a.singh6ceadabd-67e9-4eca-94f2-005716658847]
CC: Helen Dickinson [/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Helen.dickinson1c9e08e1-9f10-43c1-8f95-52e90b40e8ed]
Subject: FW: Yetminster PO : Horizon
Attachments: Summons 1.doc; Summons 2.doc; Summons 3.doc

Importance: High

Jarnail; I take it please that Helen is now in a position to reapply and serve summons in this matter?

Regards

Senior Security Manager
Security Operations
Post Office Ltd

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Please consider the environment before printing this e-mail

From: Helen Dickinson
Sent: 17 April 2012 20:33
To: Gary Adderley; Barbara Bennett
Cc: Lin Norbury; Matthew Walls; Andrew J Moore; Peter D Johnson; Dave Pardoe
Subject: RE: Yetminster PO : Horizon

Gary / Barbara

In response to the question below:-

- POL Security are seeking to prosecute Miss Merritt via a summons. **Helen** – are you able to update us on any progress please?

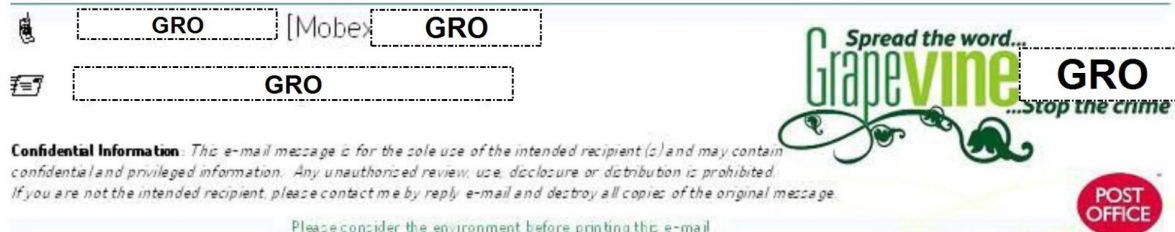
Having received this file from Gary Thomas on 21st March, I raised summonses for three counts of False Accounting (please see attached). As you can see the summonses were for 11:00 on 3rd May 2012 at Yeovil Magistrates Court. Prior to issuing the summonses I was asked to delay sending them to Ms Merritt to give Jarnail Singh, Head of Criminal Law chance to review the case. I have now written to the court asking for them to vacate this date pending further instructions.

When requesting a court date I normally give a lead time for 6 weeks giving enough time for both parties to prepare. Therefore, if I raise fresh summonses this week I will be looking to book in at the earliest for the end of May.

Please contact me if you require any additional information.

Regards

Helen Dickinson
 Security Operations Manager - Midlands
 Post Office Ltd
 Room G21, Ground Floor
 Future Walk
 Chesterfield
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Please consider the environment before printing this e-mail

From: Gary Adderley
Sent: 17 April 2012 17:01
To: Barbara Bennett
Cc: Lin Norbury; Matthew Walls; Andrew J Moore; Peter D Johnson; Helen Dickinson
Subject: Yetminster PO : Horizon

Barbara

Apologies for the delay in my response, as Matt made you aware in his email I only returned from leave yesterday

Matt has done a pretty good job in providing a brief summary of the situation at Yetminster in an attempt to give you an understanding of why Tracey Merritt's contract was terminated.

Regretfully whilst Miss Merritt's contract was terminated, after receiving an admission to using PO funds, we continue to receive communication from Miss Merritt. You will be aware that her MP has written to Paula Vennell's and Paula has also been emailed direct by Miss Merritt as recently as the 7th April. Peter Johnson is currently in the process of responding to this email under the Freedom of Information umbrella.

In addition to Matt's email and what I have previously detailed the current issues for Miss Merritt and equally as important the service provision to Yetminster are as follows –

- Miss Merritt has requested details of the phone calls made to the branch between the period 3rd October 2011 and 14th March 2012. The calls appear to relate to the Horizon system and it is this that Peter is in the process of reply to Miss Merritt about. It is worth noting that Miss Merritt was suspended at the end of September.
- Miss Merritt appears to be seeking legal advice and going down the lines of "Justice for Sub Postmasters" in relation to the Horizon system
- POL Security are seeking to prosecute Miss Merritt via a summons. **Helen** – are you able to update us on any progress please?
- The branch remains closed and I understand from Matt that finding a permanent solution is not being assisted by the local storm that Miss Merritt is creating. The service provision for the village is currently a week Mobile service.
- The Press are regularly raising the issue of the service provision

I hope my reply is what you were looking for? If you want more details please do not hesitate to contact me

Regards

Gary

Gary Adderley

Contracts Advisor – South West England

Post Office Ltd – Network Support



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From: Matthew Walls
Sent: 10 April 2012 16:44
To: Barbara Bennett
Cc: Lin Norbury; Gary Adderley; Nigel Allen; Kathryn Alexander
Subject: RE: Horizon

Barbara

Although I am actively trying to re-establish a permanent service for Yetminster I have tried to keep the contractual issue between Tracey Merritt and the Contract Team. I have had to deal with Tracey Merritt with regards to the strip out of the equipment and any future use of the premises so the contractual issue around the suspension and the subsequent allegations of the integrity of the Horizon system I have left to the appropriate team and not commented on.

However I have been kept in the loop and in Gary Adderley's absence will try and help with your enquiries.

Yetminster branch was audited on 29/09/12, the auditors were Bill Constant and his line manager Chris Guiding, the audit was arranged following a full audit request from cash management regarding the ONCH at the branch. The report I received showed a shortage of £11,886.77 and the report also stated that there was an admission of using POL funds. I believe that Tracey Merritt has subsequently blamed the Horizon system for the shortages and is taking legal advice on the matter. I letter was received on 19/01/12 in which Tracey Merritt had decided not to appeal.

I have attached the termination letter sent to Tracey Merritt on 25/11/11 which details the reasons why she was terminated, a second letter which is regarding debt recovery send before the audit took place and two letters from Tracey Merritt which first mentions the Horizon system. I have also attached the audit report which includes Tracey Merritt admitted to using POL funds for personal use.

I hope this is of some help, Gary Adderley returns from AL on Monday 16th April if any further information is required.

Regards

Matt Walls

From: Barbara Bennett **On Behalf Of** Sue Huggins
Sent: 10 April 2012 15:11
To: Gary Adderley; Matthew Walls
Cc: Lin Norbury
Subject: FW: Horizon
Importance: High

Please can you let Sue H have any information you have on this as soon as possible?

Thanks

Barbara 5460 3360

From: Kevin Gilliland
Sent: 10 April 2012 14:48
To: Sue Huggins; Mike Granville
Cc: Jackie Meylak
Subject: Fwd: Horizon

Sue/mike,

Can you provide the background on this pls.

Thx,

Kevin

Sent from my iPhone

Begin forwarded message:

From: Paula Vennells <[REDACTED] GRO>
Date: 10 April 2012 14:28:59 GMT+01:00
To: Kevin Gilliland <[REDACTED] GRO>, Susan Crichton <[REDACTED] GRO>
Cc: Susan Crichton <[REDACTED] GRO>
Subject: Horizon

Kevin/Susan

The main query on this is around Horizon. However, you will see in his letter, Oliver Letwin refers to having corresponded with us several times about Yetminster Post Office. Can you provide the history on this?

Regards
Paula