

---

**From:** Martin Edwards[[GRO](#)]  
**Sent:** Sat 27/07/2013 5:04:38 PM (UTC)  
**To:** Alasdair Marnoch[[GRO](#)]; Alwen Lyons[[GRO](#)]  
**Cc:** Alice Perkins[[GRO](#)]; Neil McCausland[[GRO](#)];  
virginia.holmes[[GRO](#)]; virginia.holmes[[GRO](#)];  
susannah.storey[[GRO](#)]; susannah.storey[[GRO](#)];  
timfranklin[[GRO](#)]; timfranklin[[GRO](#)]; Paula Vennells[[GRO](#)];  
Chris M Day[[GRO](#)]; Alwen Lyons[[GRO](#)]; Susan  
Crichton[[GRO](#)]; Angela Van-Den-Bogerd[[GRO](#)];  
[GRO](#)  
**Subject:** RE: Board note on horizon  
**Attachment:** 20130725 board update on Horizon process.pdf

Apologies all, it should have been this version of the note attached to yesterday's email, which incorporates the insurance information (at paragraph 31) rather than leave that in a standalone note. It also includes a couple of additional sentences on accounting arrangements at paragraph 24.

Thanks,  
Martin

Martin Edwards | Chief of Staff to the Chief Executive

[GRO](#)  
Martin.Edwards1[[GRO](#)]  
postoffice.co.uk  
@postofficenews

-----Original Message-----

**From:** Alasdair Marnoch [mailto:[GRO](#)]  
**Sent:** 27 July 2013 17:39  
**To:** Alwen Lyons  
**Cc:** Alice Perkins; Neil McCausland [mailto:[GRO](#)]; virginia.holmes[[GRO](#)];  
susannah.storey[[GRO](#)]; timfranklin[[GRO](#)]; Paula Vennells; Chris M Day; Alwen Lyons; Susan Crichton; Angela  
Van-Den-Bogerd; Martin Edwards  
**Subject:** Re: Board note on horizon

Thanks Alwen

For the benefit of the other Board members I had a very good review with Susan and Alwen earlier this week focused mainly on the history and immediate actions we are taking to dealing with the urgent case review. I was reassured by the energy, resource and prioritisation of the work we are doing and I think it's fair to say on this we are working through as quickly as is practical.

In our discussion with Susan, Alwen explained why the case review was only going back to 2010 and the significance of a Horizon upgrade (full reconciliations across every site etc). Could Alwen please elaborate on this point as a critical issue will be determining how far back we need to go.

Also what's the legal position with Fujitsu - do we think they are in any way culpable (and have we had our view verified) and have we taken any action (noting that they have offered to pay£100k in support of costs)?

Finally I seem to be missing the insurance update - could you please resend.

A

Sent from my iPad

On 26 Jul 2013, at 15:48, "Alwen Lyons" <[GRO](#)> wrote:

> Dear All

>

> Please find attached a detailed note from Paula providing an update on our programme of work in response to the Horizon investigation.

>

> As Paula is now on leave, please could you direct any questions to Chris as her deputy, copied to Susan and Angela.

>

>

> Thanks

> Alwen

> Alwen Lyons I Company Secretary

>

> [Description: address]

>

> 148 Old Street, LONDON, EC1V 9HQ

>

> [Description: phone]

>

> [GRO] Postline: [GRO]

>

> [Description: mobile]

>

> [GRO] ([GRO])

>

> [Description: email]

>

> [GRO] <mailto:[GRO]>

>

>

>

>

>

>

> [Description: footer]

>

>

>

>

>

>

>

>

> \*\*\*\*\*

> This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.

>

> POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.

>

> \*\*\*\*\*

> <image001.gif>

> <image002.png>

> <image003.png>

> <image004.png>

> <image005.png>

> <image006.png>

> <20130725 board update on Horizon process.pdf>

\*\*\*\*\*

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must

not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.

POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.

\*\*\*\*\*