

Message

From: Timmins, Steve (UK - Manchester) [GRO]
Sent: 13/05/2014 12:59:02
To: Julie George [GRO]
CC: Westbrook, Mark (UK - Manchester) [GRO]; James, Gareth (UK - Manchester) [GRO]; Lesley J Sewell [GRO]; Rodric Williams [GRO]
Subject: Progress Update

Further to the update I provided following my call with Pete Newsome I have the following updates;

1. I have not been able to make contact with Will Russell. I have left Will a voice mail message and email message
2. I have reviewed the documents that Dave King has provided and I need to arrange a call with Dave as the information provided does not appear to provide the assurance which I was looking for. For example in response to the request for the original requirements with business signoff a Non-functional Requirements document was provided. The request was attempting to show the link between the business requirements, where the business users signoff these requirements, through to business signoff of the test results, for example how transactions are input and processed through the system Where the test scripts and results which directly relate to the requirements, including business signoff were requested a set of technical test scripts were provided relating to the bespoke counter infrastructure code.

I will try to contact Dave to discuss further.

Regards
Steve.

Steve Timmins

Deloitte LLP

Direct: [GRO]

www.deloitte.com

From: Timmins, Steve (UK - Manchester)
Sent: 13 May 2014 11:56
To: Julie George
CC: Westbrook, Mark (UK - Manchester); James, Gareth (UK - Manchester); Lesley J Sewell; Rodric Williams
Subject: RE: will.russell([GRO]) I

Julie,

Pete Newsome has just come back to me and believes between Bill Membery and Gareth Jenkins they should be able to provide answers to the defined list of questions.

Pete confirmed that Fujitsu store all requirement definitions, signoffs and associated test scripts, results and signoffs.

Pete also confirmed that HNG-X did not impact the requirements of the Audit Store or Branch database.

Pete believes the testing of HNG-X was undertaken solely by the Post Office and Fujitsu.

Bill Membery looks after audit information and as such has access to all the requirements and testing information we need. Pete was confident Bill would be able to provide the information we require, but Bill will need a few days to pull it all together.

Gareth Jenkins will be able to answer the more technical questions, but is not available until tomorrow.

Pete will come back to me later today to provide details of when Bill will be able to provide the information. Pete will speak to Gareth tomorrow and then confirm when he can provide his responses.

Regards

Steve.

Steve Timmins

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From: Julie George [REDACTED] GRO
Sent: 13 May 2014 09:17
To: Timmins, Steve (UK - Manchester)
Cc: Westbrook, Mark (UK - Manchester); James, Gareth (UK - Manchester); Lesley J Sewell; Rodric Williams
Subject: RE: will.russell@deloitte.com [REDACTED] GRO} - I

1	What do Ernst and Young do to test logical access control objectives within the ISAE3402 report, and does this testing include database administrator rights to the branch database?		
2	How is the sequence number allocated to each message generated by a branch – is it driven by the branch infrastructure or by a check to the next sequential number on the central server?		
3	Assuming the HNG-X project did not change the Audit Store or the Branch Database need the following		
4	Original Horizon system requirements catalogue/definition, which would include the requirements for the Audit store and Branch Database. Evidence of business input and signoff		
5	Evidence of testing of the original Horizon system against the original requirements including business sign off		
6	Statement as to whether there has ever been any changes made to the Audit Store and/or Branch Database? If changes have been made I need <ul style="list-style-type: none"> • The associated requirements and business sign off • The associated testing and business sign off 		
7	It is assumed Project HNG-X requirements catalogue/definition did not include any definition for the Audit Store or Branch Database, but it is expected that there should have been regression testing undertaken to make sure the Audit Store and Branch Database still functioned as prior to project HNG-X. Evidence required of regression testing of these areas and business signoff		
8	Project HNG-X Requirements catalogue/definition. Evidence of business signoff.		
9	Project HNG-X Test scripts and results, which directly relate to the requirements. Evidence of business acceptance		
10	Confirmation that the HNG-X project followed the Harmony Delivery Lifecycle at a high level. Confirmation that the detailed project process followed on HNG-X could not be determined by reference to the Harmony framework?		
11	Confirmation that only the Post Office and Fujitsu were involved in the definition and execution of the testing of HNG-X?		
12	Confirmation that a third party, Wipro, completed an assurance exercise on the performance test approach, not an assurance exercise on the overall HNG-X test process		

I have sent a request for information to Chris Taylor (who is now with Atos) and asked Dave King and Mark Pearce to point in right direction for the information or provide the documentation.

If you are able to 'cross off' any of the above questions please let us know and we will not expend further time our end.

Julie

Julie George FBCS | Head of Information Security and Assurance Group

2nd Floor, 148 Old Street, London, EC1V 9HQ

GRO



From: Timmins, Steve (UK - Manchester) GRO

Sent: 13 May 2014 09:05

To: Julie George

Subject: RE: [will.russell](#) GRO

Julie,

Thanks for providing contact details for Will.

Would it be possible to have Will's mobile number? I have left him a voice mail on his landline and also sent him an email, but thought it would be worth trying his mobile number if at all possible

Many Thanks
Steve.

Steve Timmins

Senior Manager | Audit Advisory | Technology

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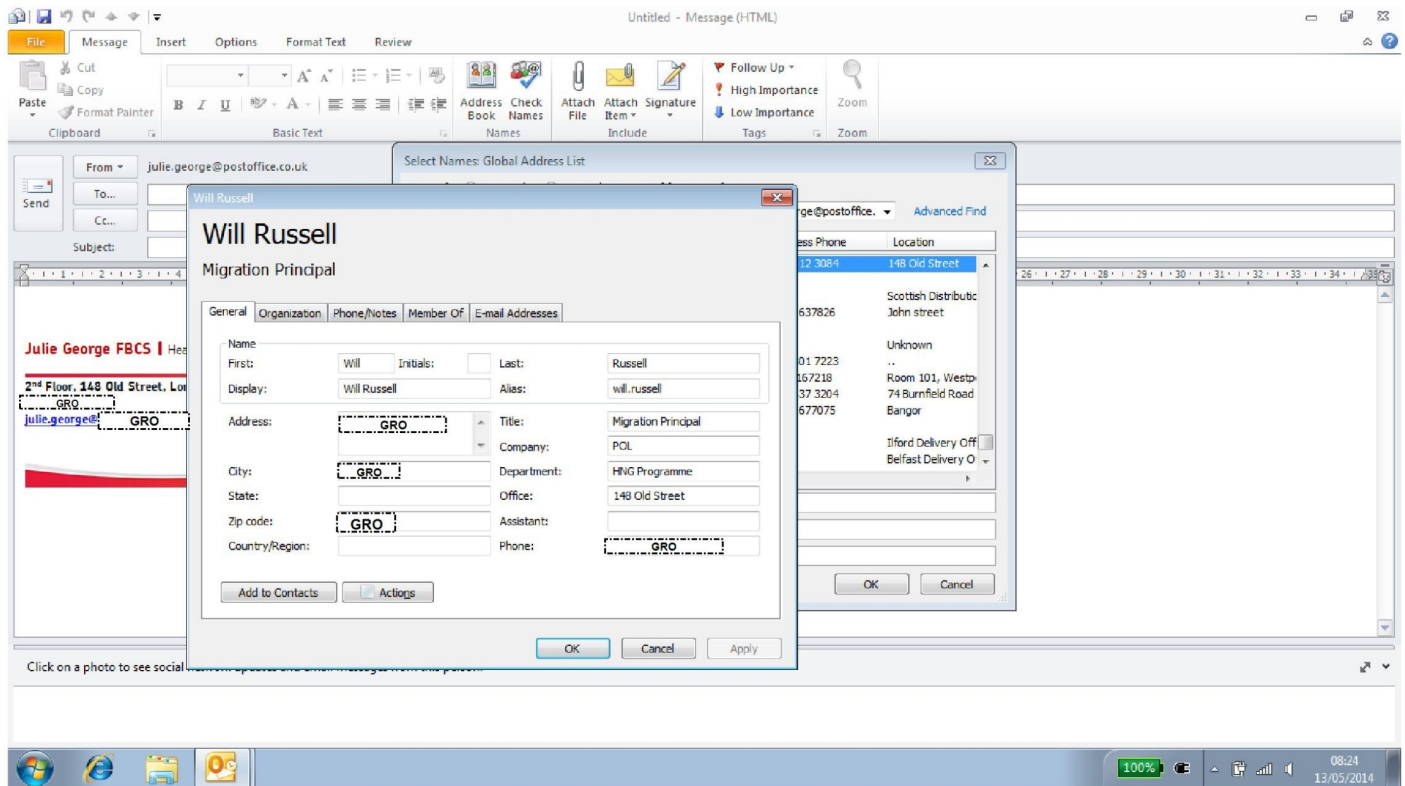
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From: Westbrook, Mark (UK - Manchester)

Sent: 13 May 2014 08:27

To: Timmins, Steve (UK - Manchester); Hodgkinson, Sean (UK - Manchester)
Subject: FW: will.russell@postoffice.co.uk GRO

From: Julie George@postoffice.co.uk GRO
Sent: 13 May 2014 08:26
To: Westbrook, Mark (UK - Manchester)
Cc: James, Gareth (UK - Manchester); Lesley J Sewell
Subject: will.russell@postoffice.co.uk GRO



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GRO



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